



SMSA Express - Bahrain



SMSA Express - Bahrain



Support Services

Title: SMSA Express - Bahrain
Author: Edwin Ramos
Date: 4/2/2018
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 7
Review Date: None
F.T.E.: 0.00

● Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



SMSA Express - Bahrain



SLS



OPS



FRT



SSC



CSD



COR



FIN



HRA



ITD

Title: SMSA Express - Bahrain
 Author: Edwin Ramos
 Date: 4/2/2018
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 7
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



BAH - Human Resources



Personnel



Training &
Org. Devt.

Title: BAH - Human Resources
Author: Edwin Ramos
Date: 5/17/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



HRD - Personnel



Recruitment



Government Relations



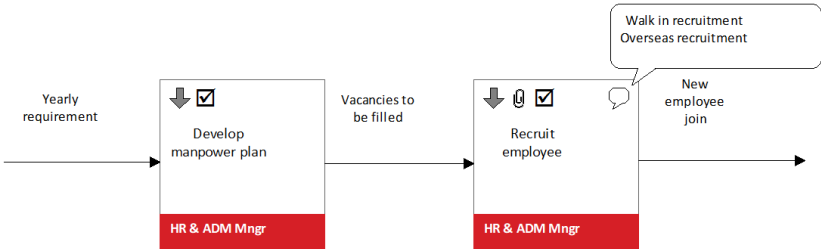
Employee Relations



Payroll



HRD - Recruitment

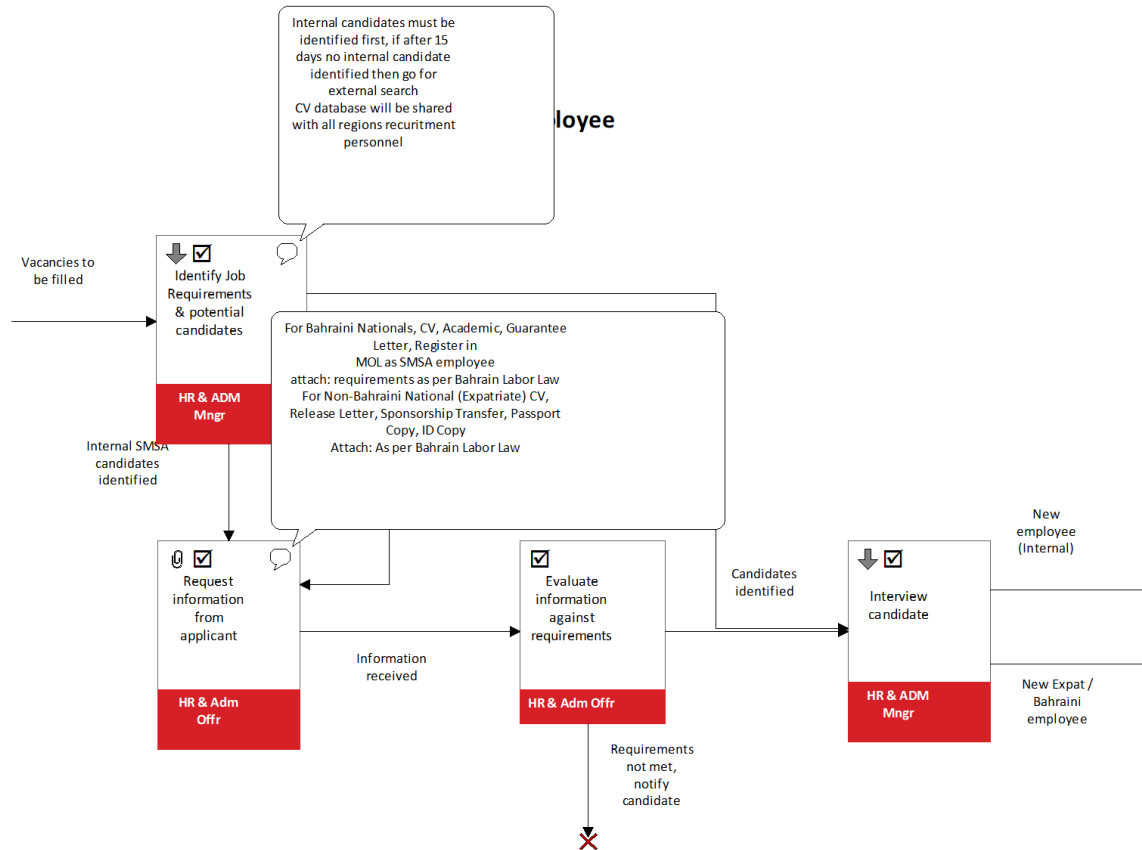


Title: HRD - Recruitment
Author: Edwin Ramos
Date: 5/25/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/20/2024
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Title: Recruit Employee
 Author: Edwin Ramos
 Date: 6/12/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

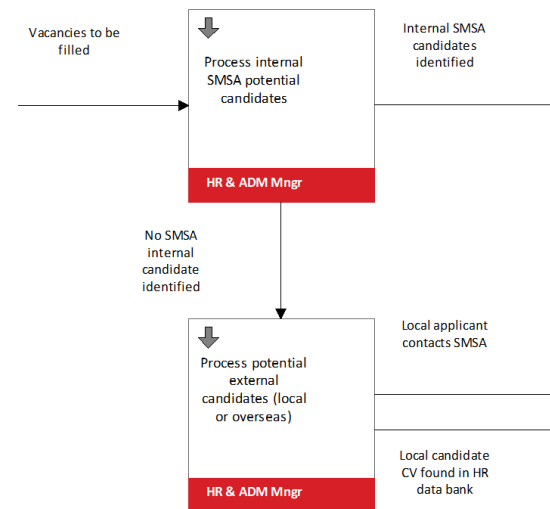
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Identify Potential Candidates



Title: Identify Potential Candidates
Author: Edwin Ramos
Date: 6/12/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/3/2024
Cost Per Second: \$,3.5,E-0317

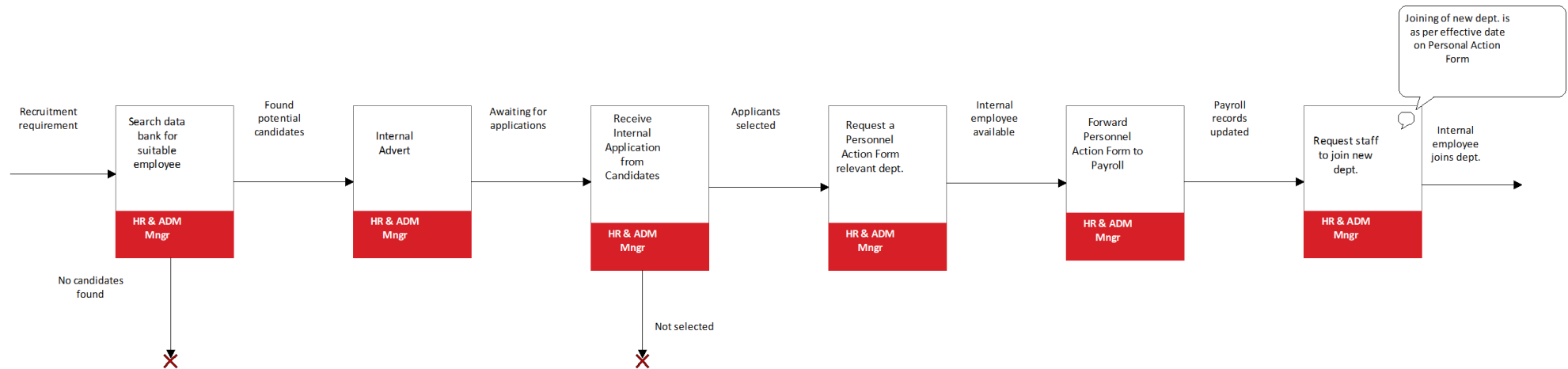
Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
● Keywords
● Read Only



Process Internal SMSA Potential Candidates



Title: Process Internal SMSA Potential Candidates
 Author: Edwin Ramos
 Date: 6/12/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/20/2024
 Cost Per Second: \$,3.5,E-0317

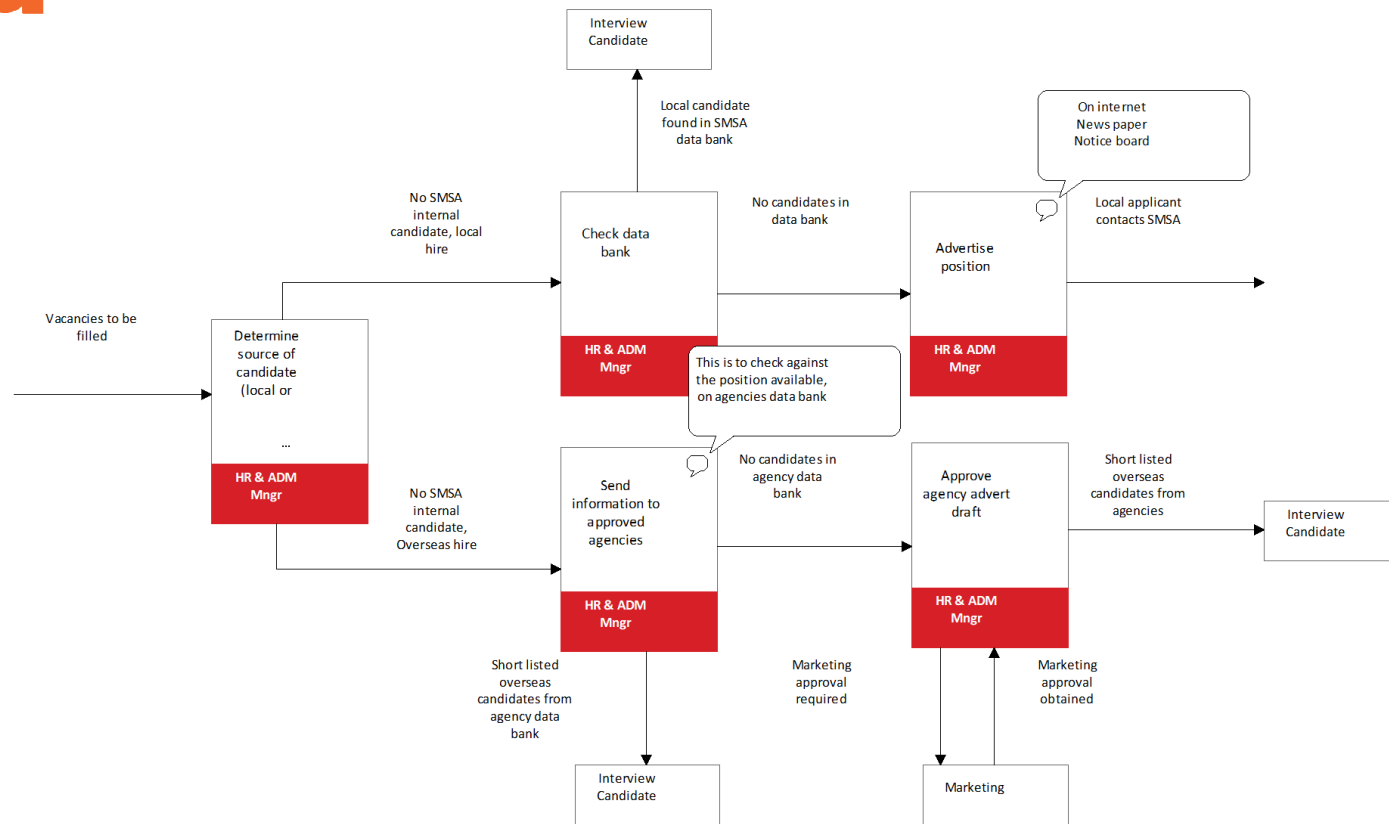
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Potential External Candidates (local or overseas)



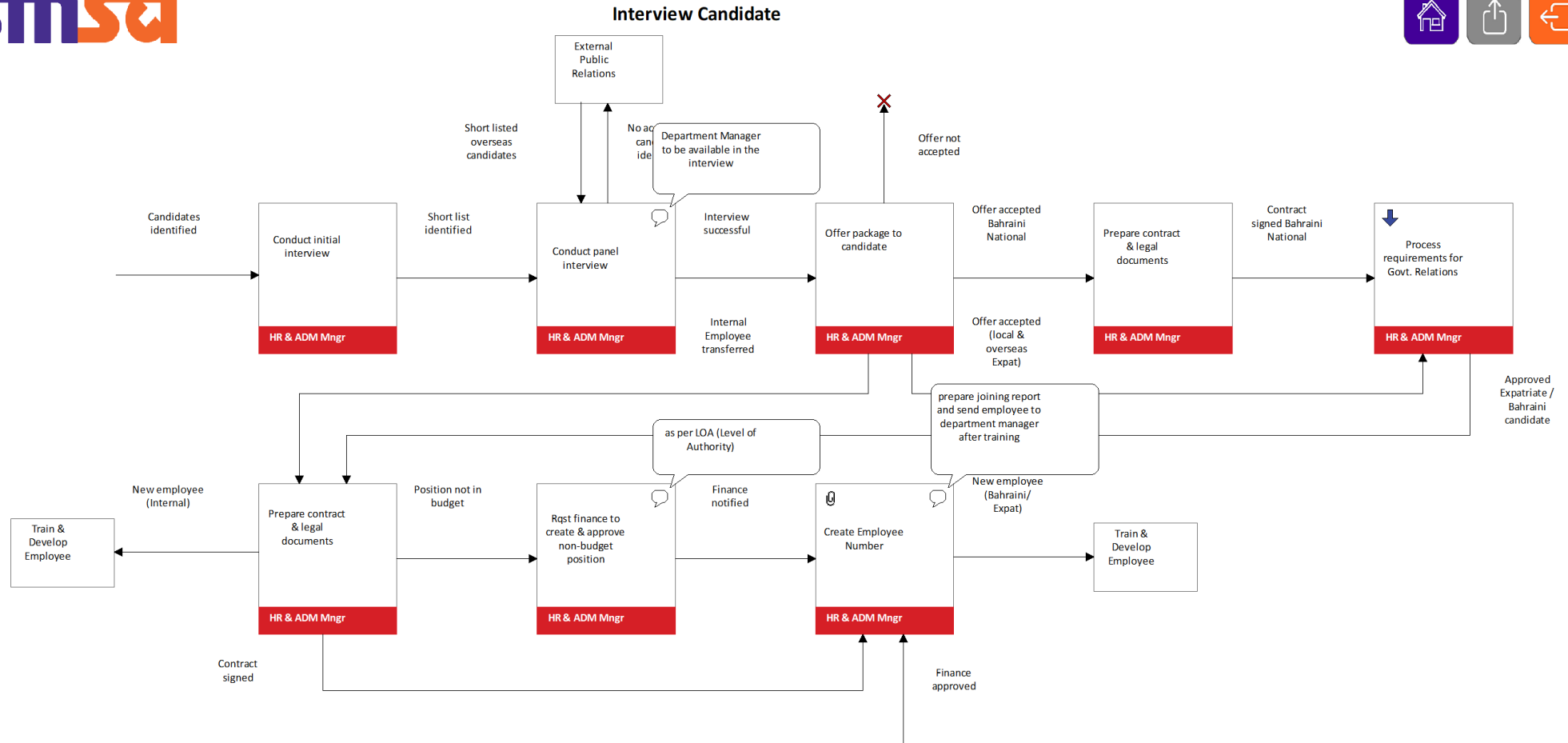
Title: Process Potential External Candidates (local or overseas)
 Author: Edwin Ramos
 Date: 6/12/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/20/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Title: Interview Candidate
 Author: Edwin Ramos
 Date: 6/12/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

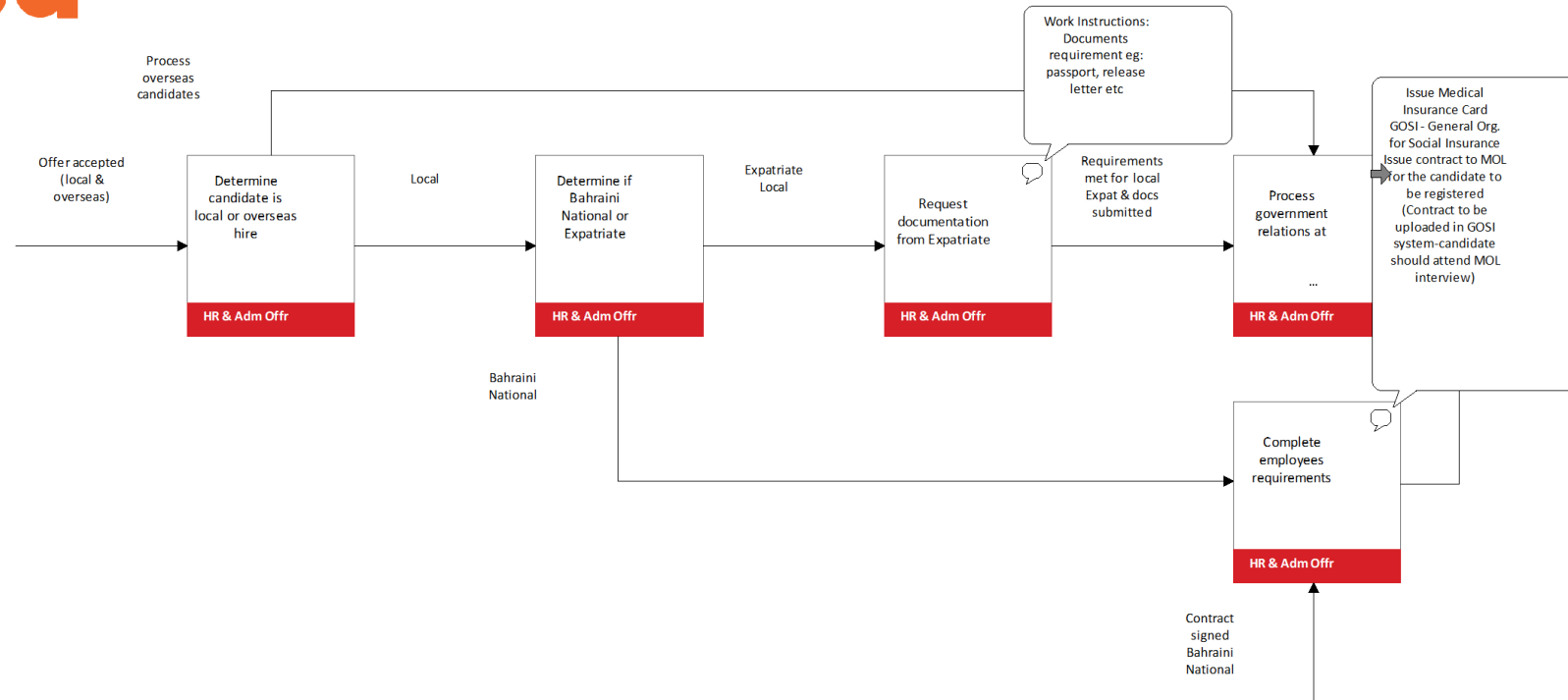
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Requirements For Govt. Relations



Title: Process Requirements For Govt. Relations
 Author: Edwin Ramos
 Date: 6/13/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

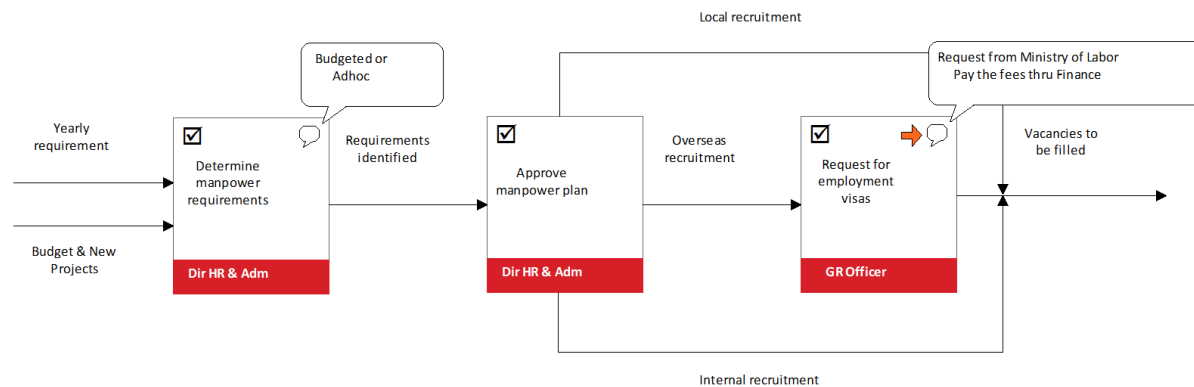
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Develop Manpower Plan



Title: Develop Manpower Plan
 Author: Edwin Ramos
 Date: 6/13/2010
 Volume: 0.00 Per Second

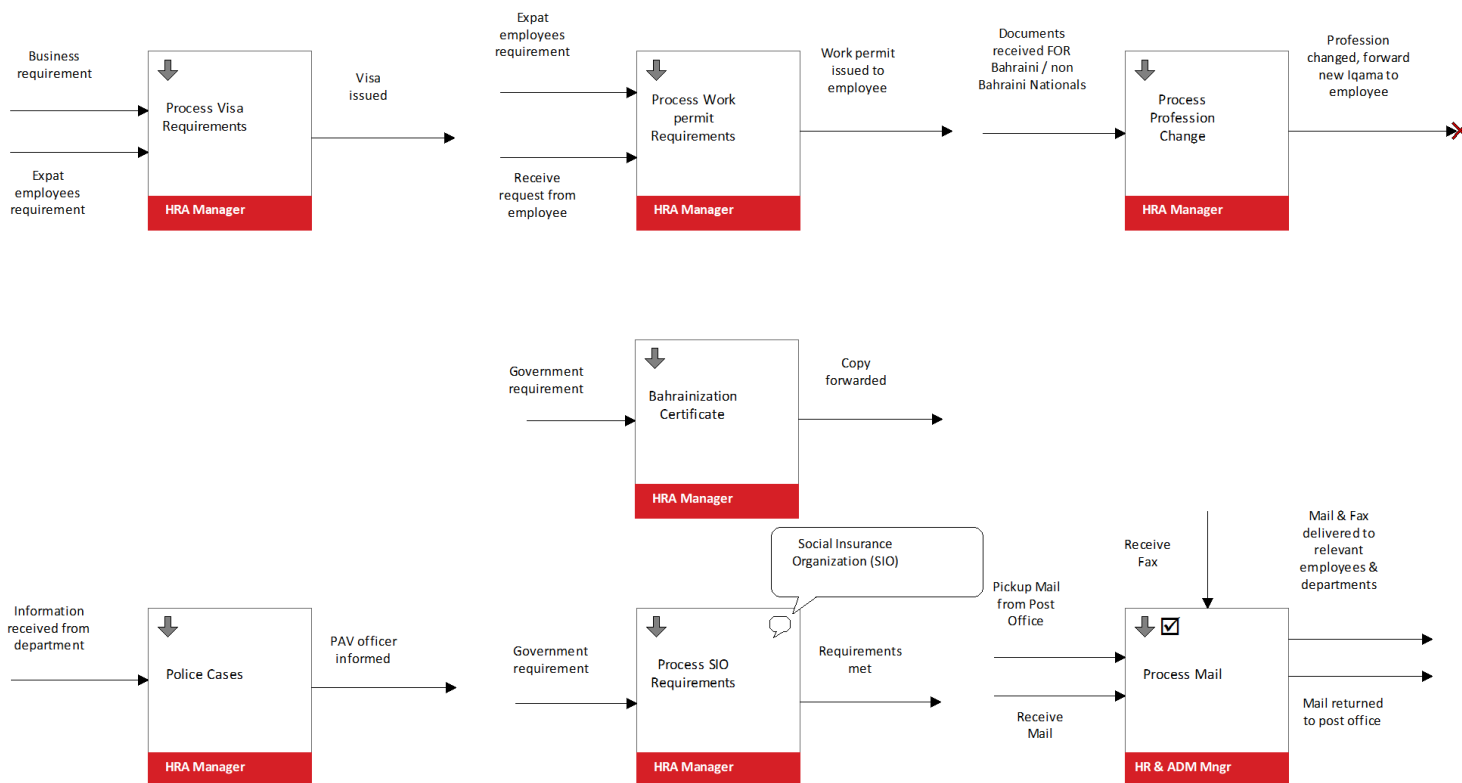
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



HRD - Government Relations



Title: HRD - Government Relations
 Author: Edwin Ramos
 Date: 5/25/2017
 Volume: 0.00 Per Second

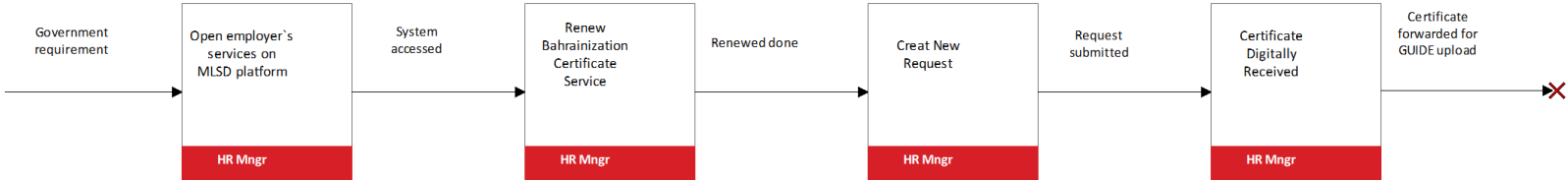
Authorization: Authorized
 Date: 3/20/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Bahrainization Certificate



Title: Bahrainization Certificate
Author: Edwin Ramos
Date: 6/23/2010
Volume: 0.00 Per Second

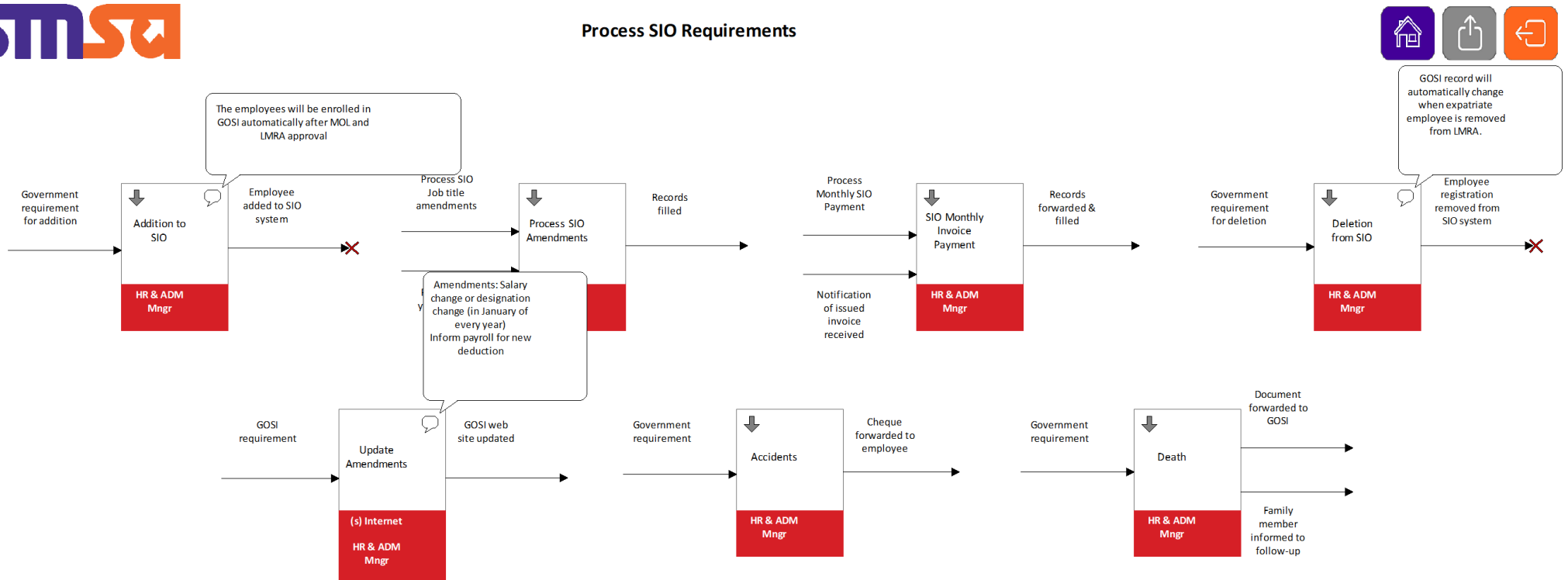
Authorization: Authorized
Date: 10/4/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only

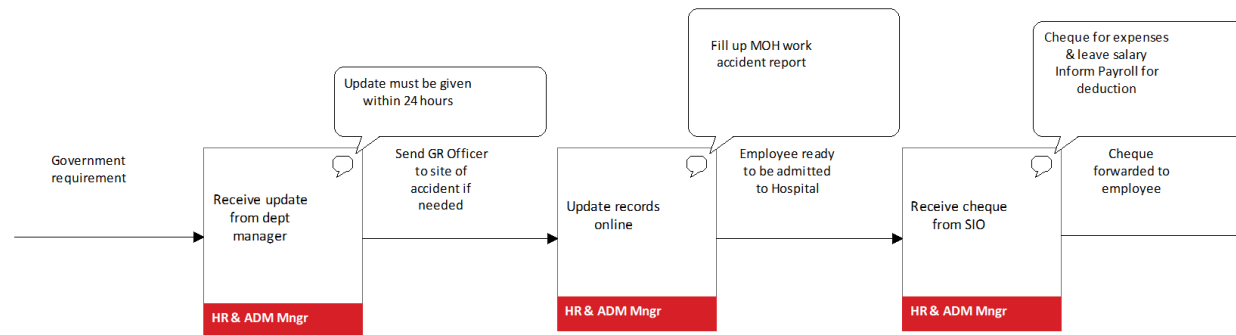


Process SIO Requirements





Accidents



Title: Accidents
Author: Edwin Ramos
Date: 6/26/2010
Volume: 0.00 Per Second

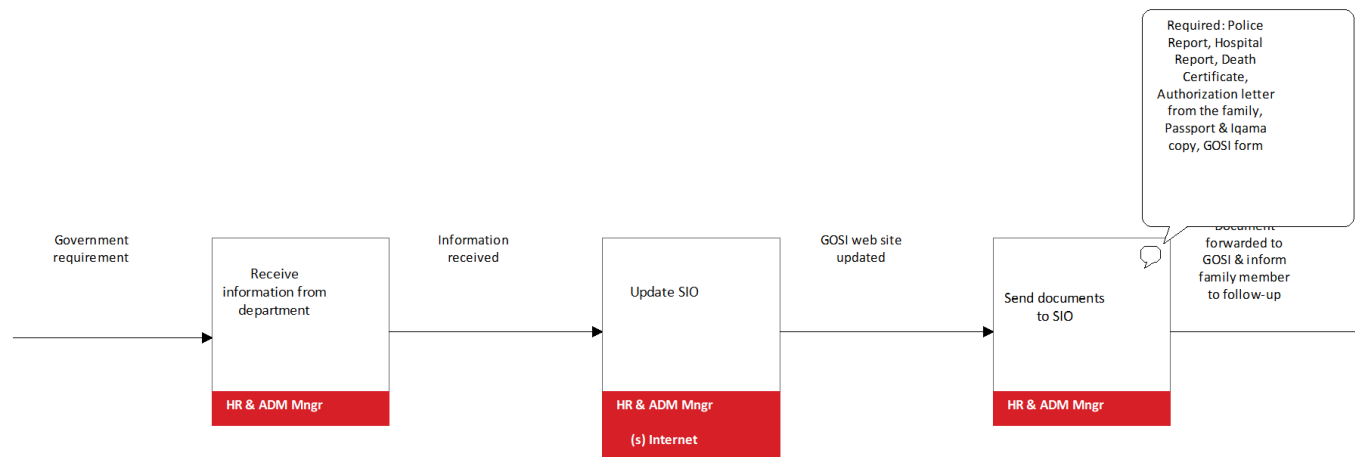
Authorization: Authorized
Date: 3/3/2024
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
● Keywords
● Read Only



Death



Title: Death
 Author: Edwin Ramos
 Date: 6/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

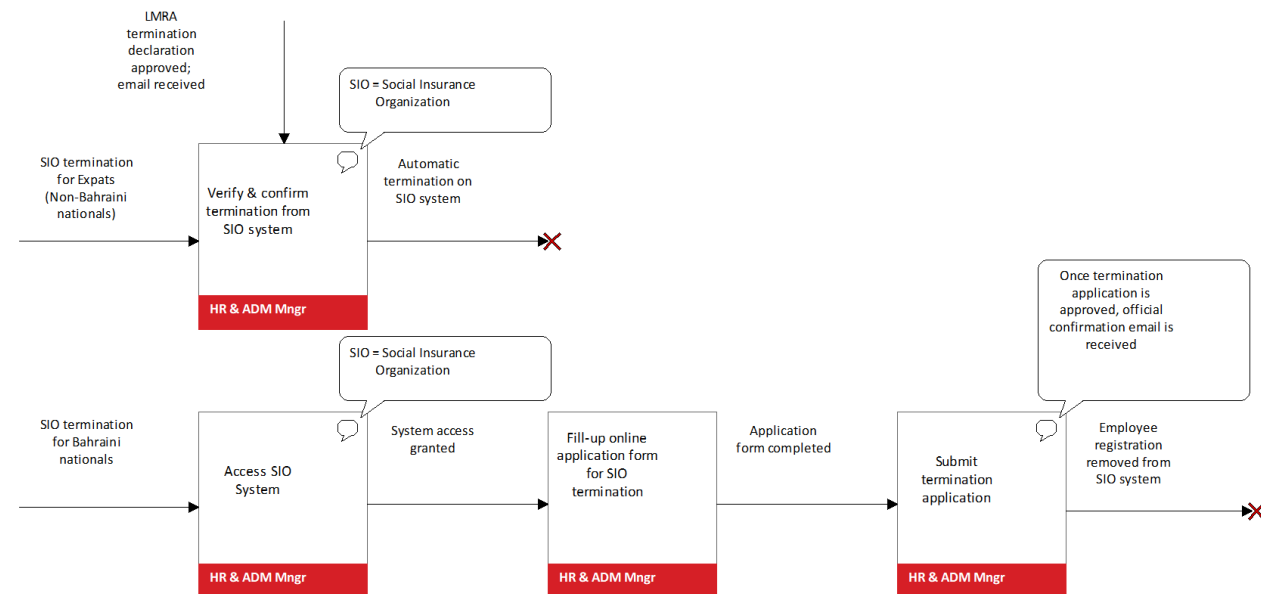
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Deletion from GOSI



Title: Deletion from GOSI
 Author: Edwin Ramos
 Date: 6/27/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

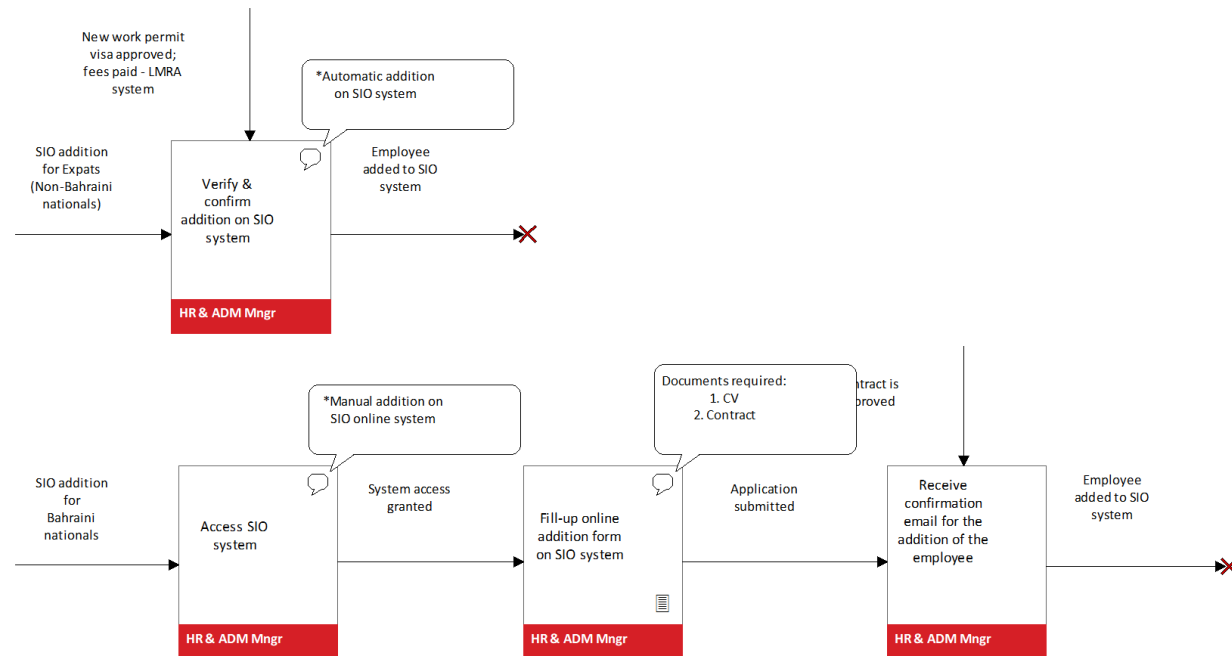
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Addition to GOSI



Title: Addition to GOSI
 Author: Edwin Ramos
 Date: 6/27/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

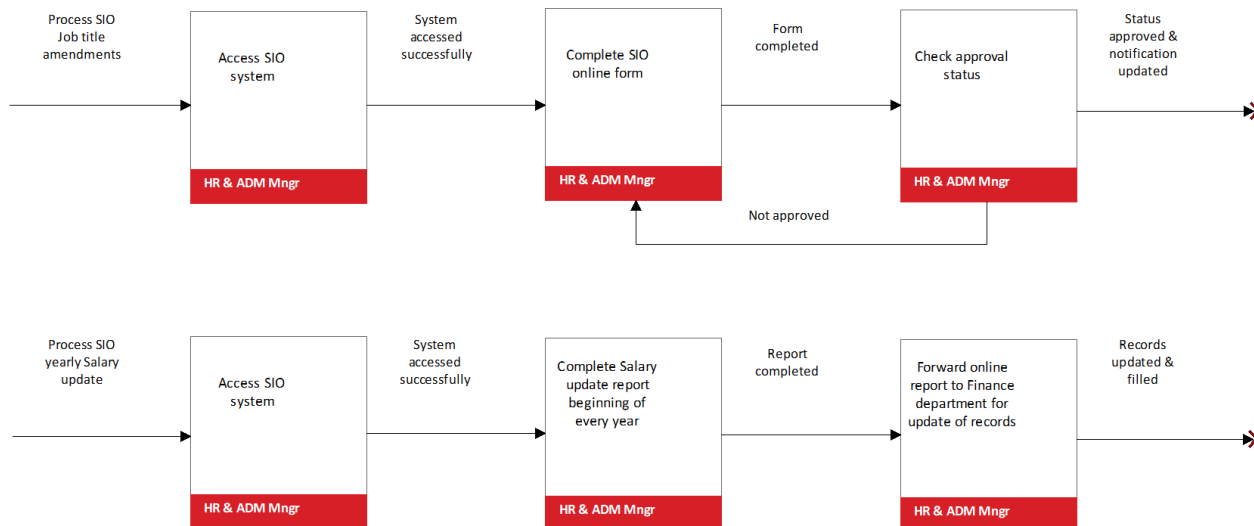
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process SIO Amendments

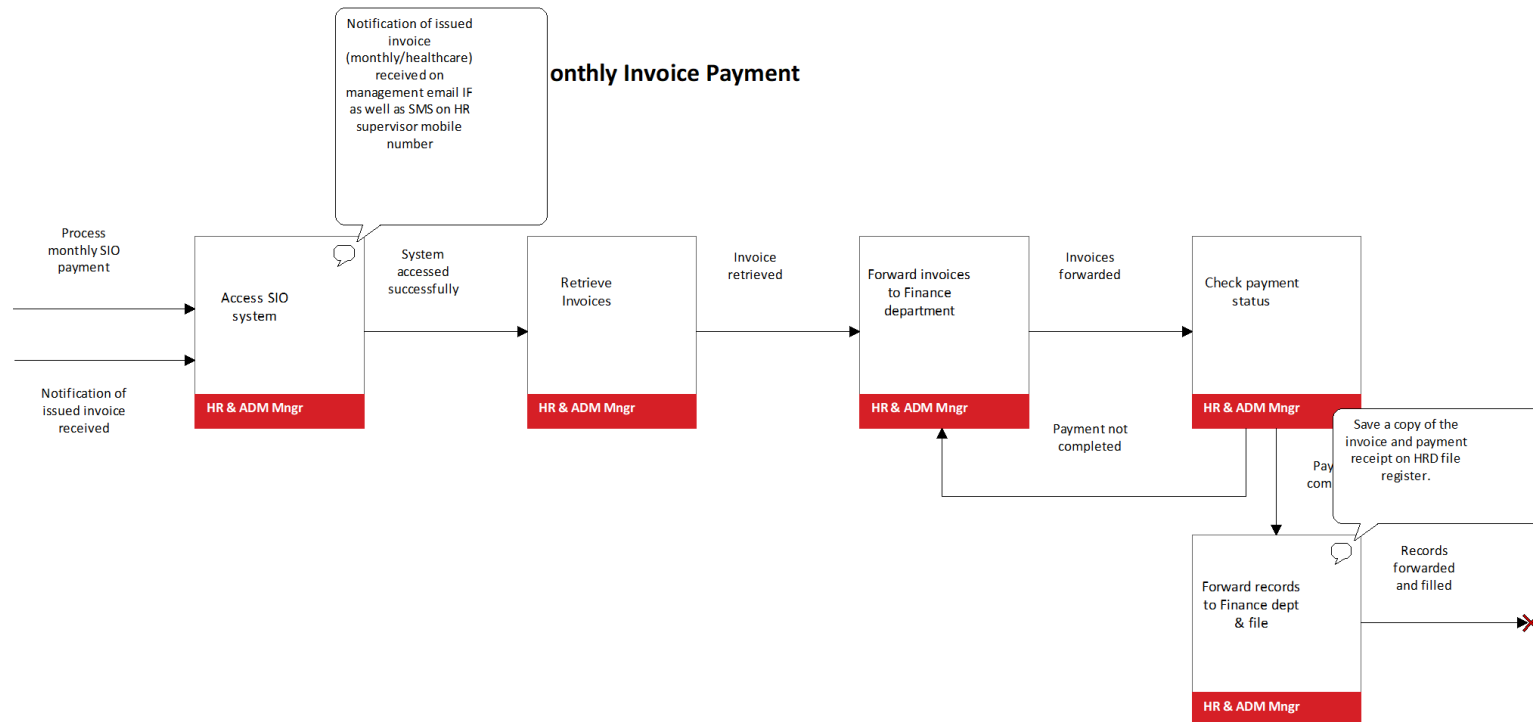


Title: Process SIO Amendments
 Author: Mohammed Ahmed Khan
 Date: 6/11/2021
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/27/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Title: SIO Monthly Invoice Payment
 Author: Mohammed Ahmed Khan
 Date: 6/11/2021
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/27/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Visa Requirements



Title: Process Visa Requirements
Author: Edwin Ramos
Date: 6/26/2010
Volume: 0.00 Per Second

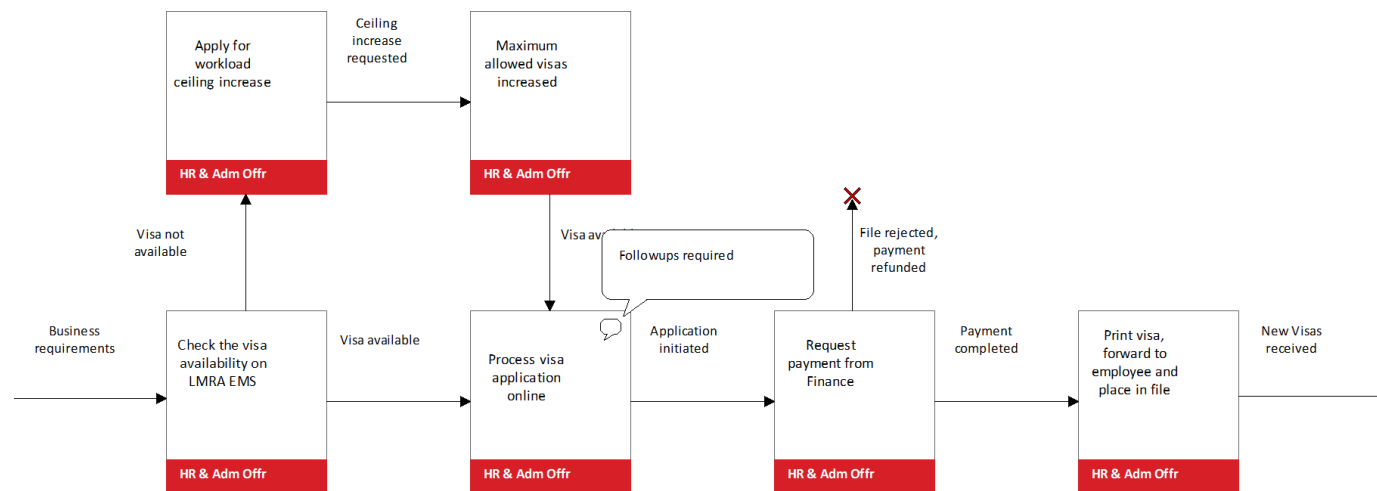
Authorization: Authorized
Date: 12/22/2024
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
● Keywords
● Read Only



Process Employment Visa



Title: Process Employment Visa
 Author: Edwin Ramos
 Date: 6/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/14/2023
 Cost Per Second: \$,3.5,E-0317

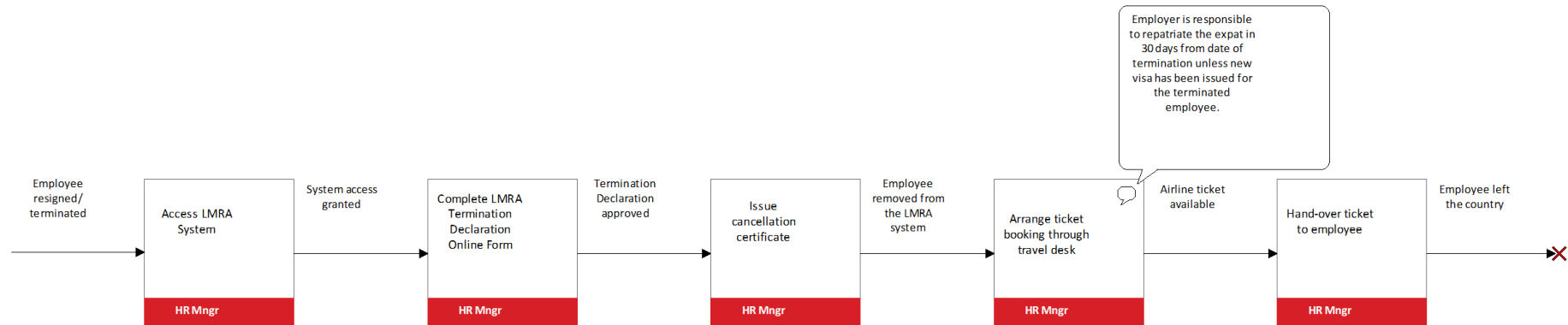
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Final Exit



Title: Final Exit
 Author: Edwin Ramos
 Date: 6/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/27/2023
 Cost Per Second: \$,3.5,E-0317

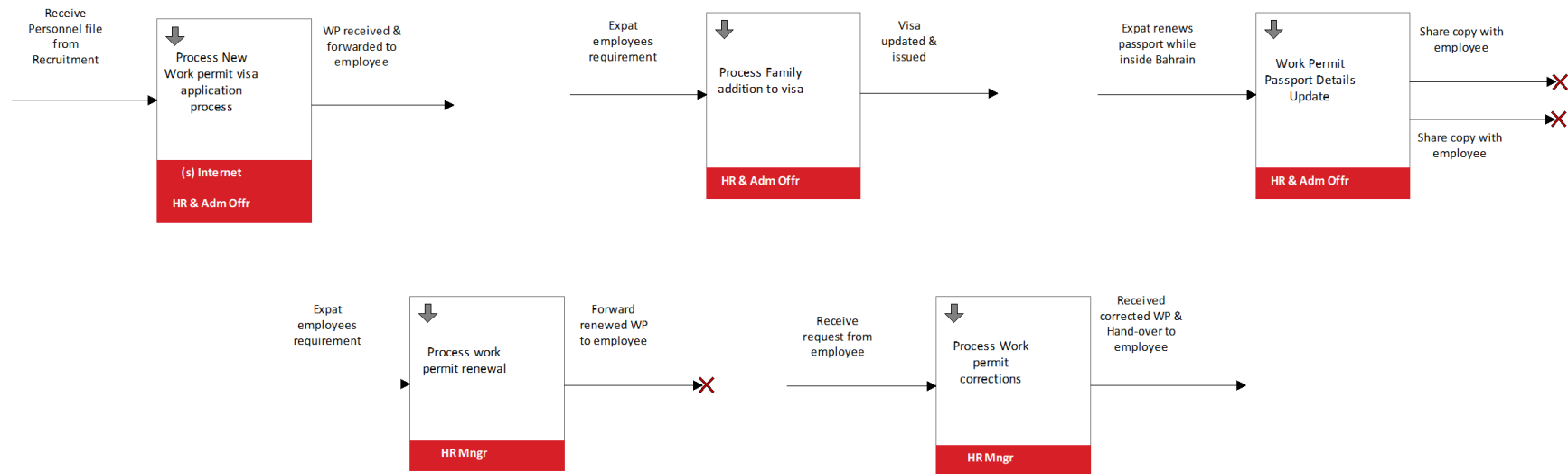
Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Work Permit Requirements



Title: Process Work Permit Requirements
 Author: Edwin Ramos
 Date: 6/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/27/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

● Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process New Work Permit Visa Application Process



Title: Process New Work Permit Visa Application Process
Author: Edwin Ramos
Date: 6/28/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 12/22/2024
Cost Per Second: \$,3.5,E-0317

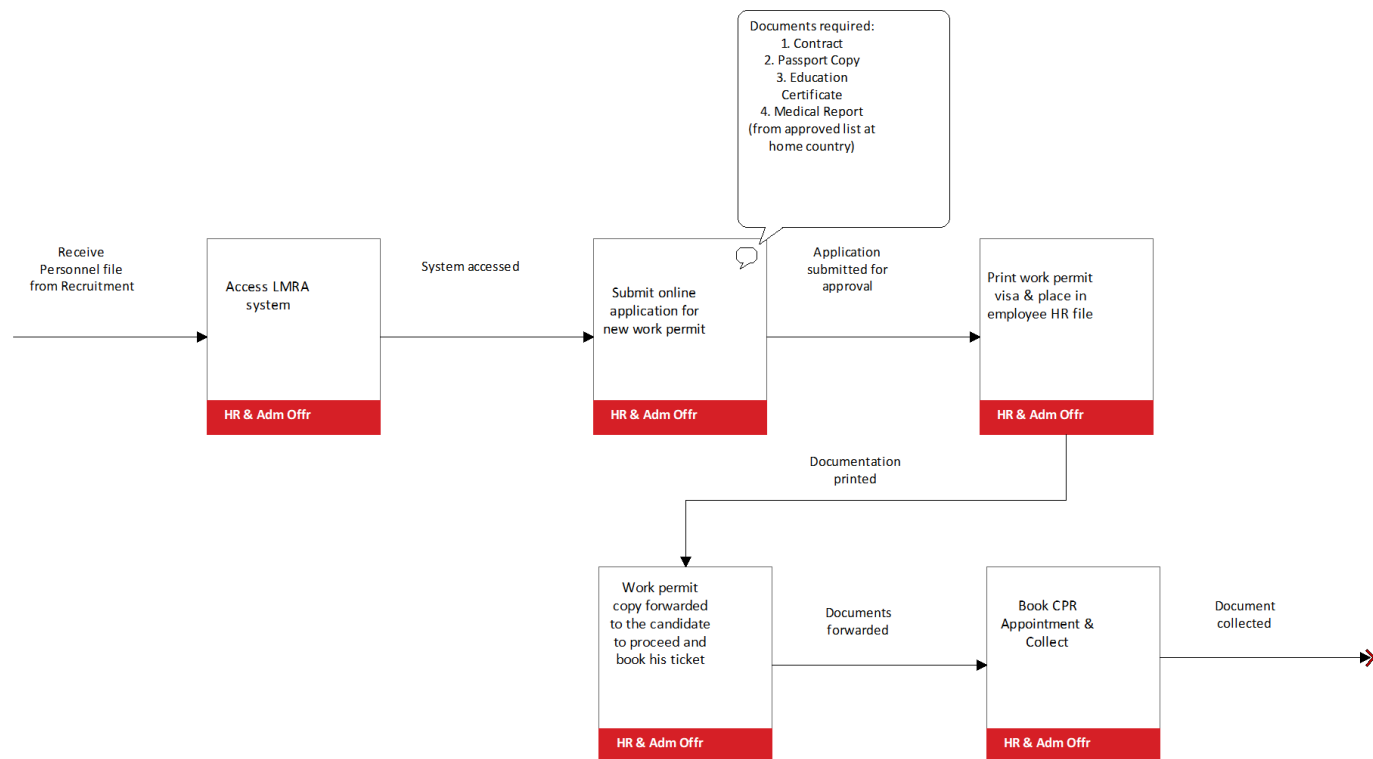
Owner: Shaji George
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
● Keywords
● Read Only



New Candidates (candidate abroad)



Title: New Candidates (candidate abroad)
 Author: Mohammed Ahmed Khan
 Date: 9/9/2021
 Volume: 0.00 Per Second

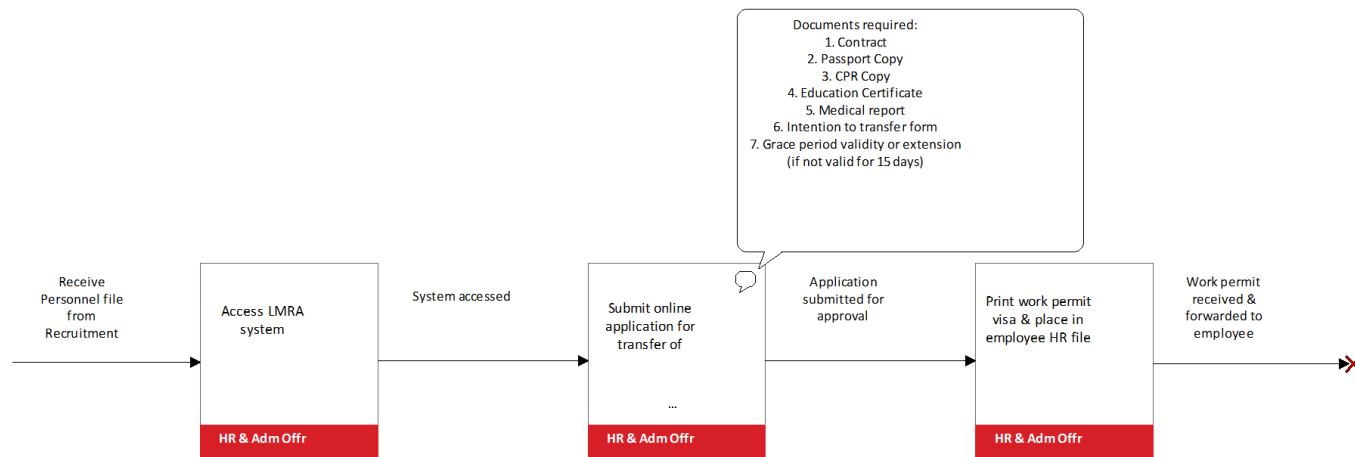
Authorization: Authorized
 Date: 2/27/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Transfer of candidate (under grace period)



Title: Transfer of candidate (under grace period)
 Author: Mohammed Ahmed Khan
 Date: 9/20/2021
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/27/2024
 Cost Per Second: \$,3.5,E-0317

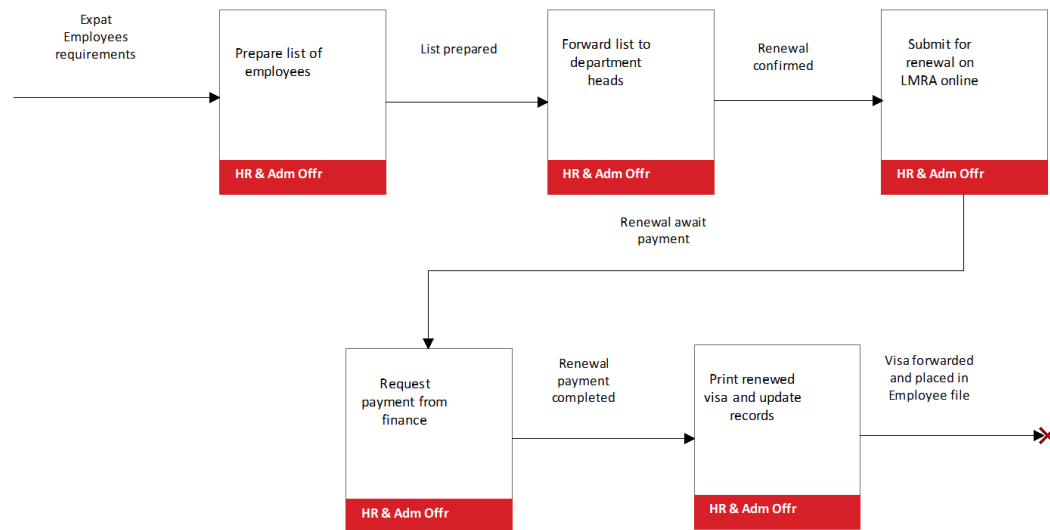
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Work Permit Renewal



Title: Process Work Permit Renewal
 Author: Edwin Ramos
 Date: 6/22/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/20/2024
 Cost Per Second: \$,3.5,E-0317

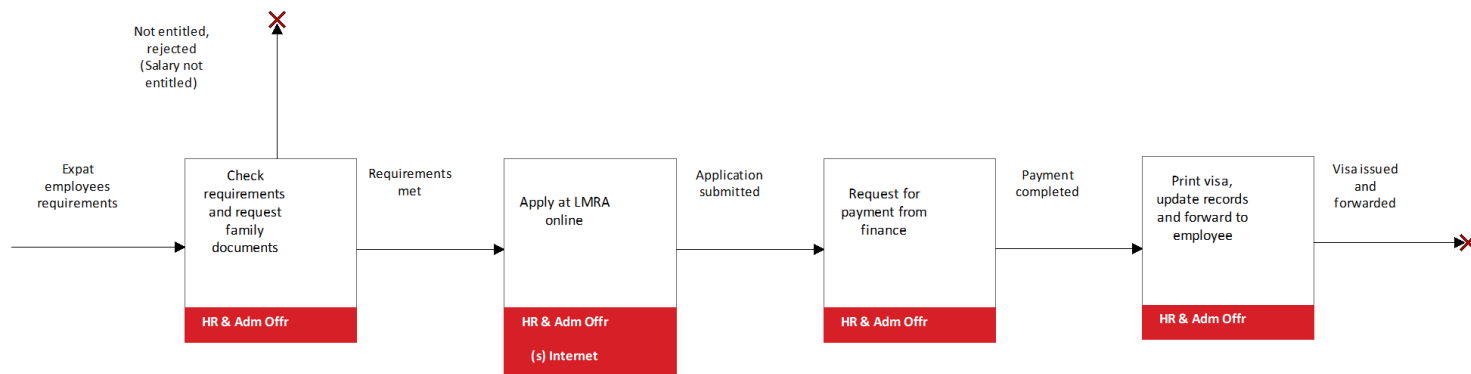
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Family Addition to Visa



Title: Process Family Addition to Visa
 Author: Edwin Ramos
 Date: 6/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/27/2024
 Cost Per Second: \$,3.5,E-0317

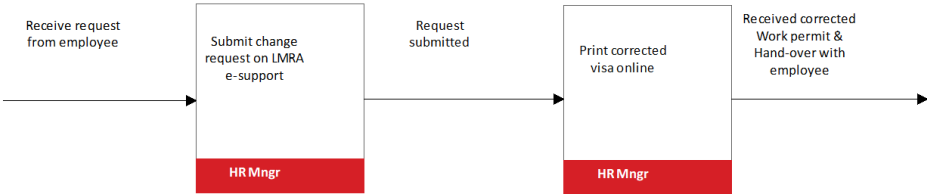
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only

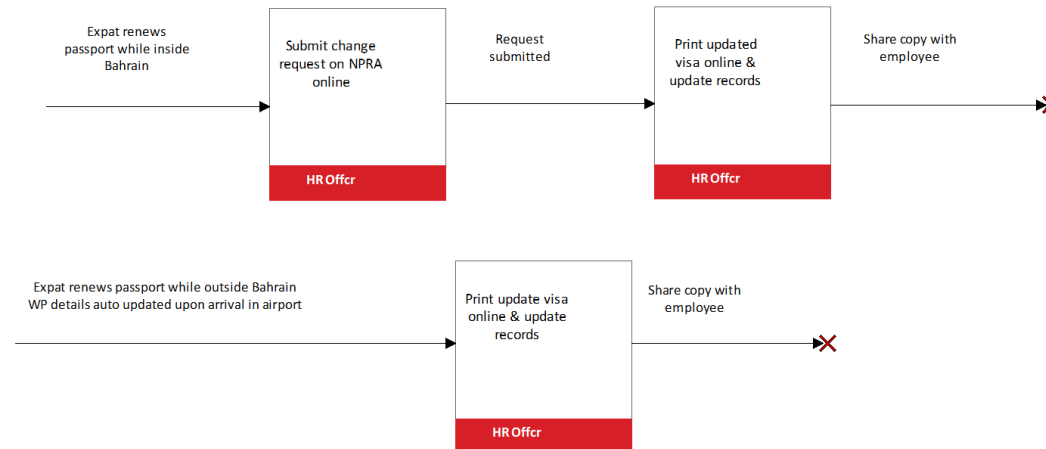


Process Work Permit Corrections





Work Permit Passport Details Update



Title: Work Permit Passport Details Update
Author: Bashayr Al sharidi
Date: 4/12/2023
Volume: 0.00 Per Second

Authorization: Authorized
Date: 11/16/2023
Cost Per Second: \$,3.5,E-0317

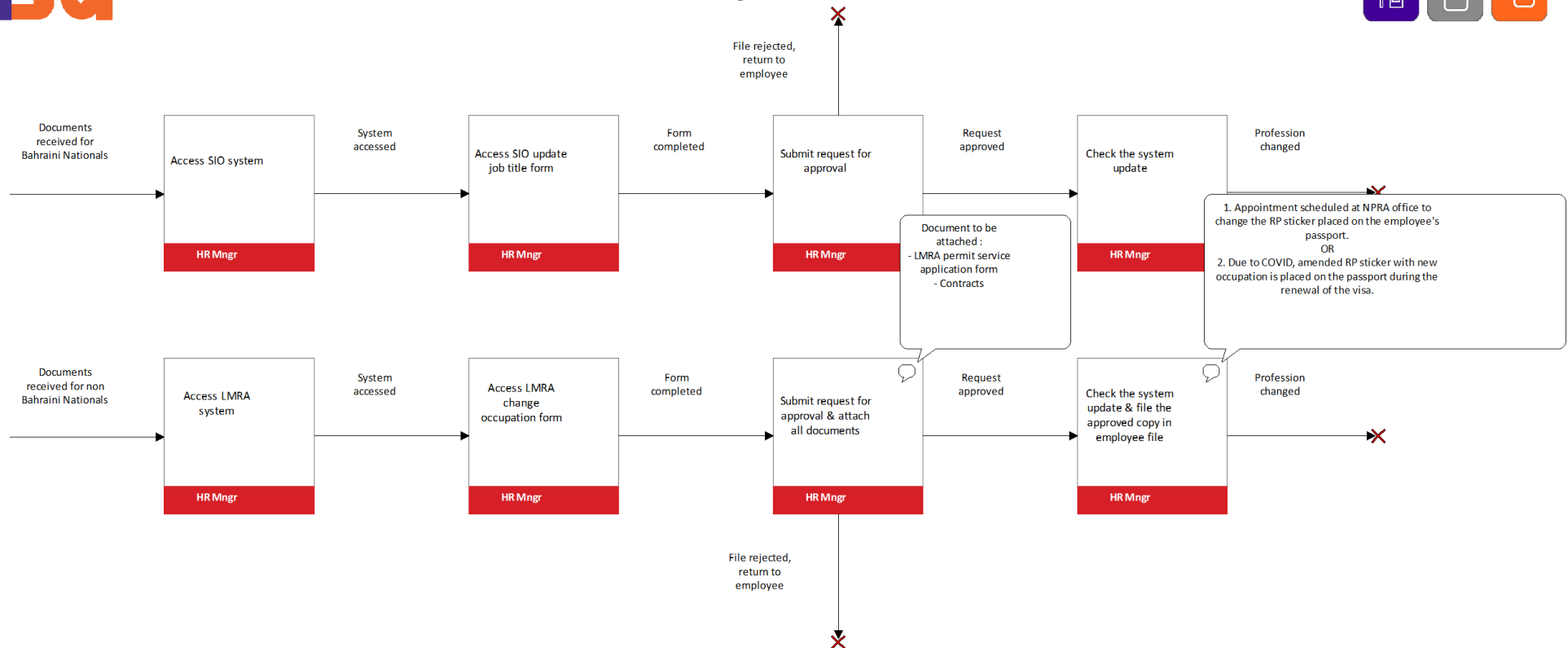
Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
○ Keywords
● Read Only



Process Profession Change

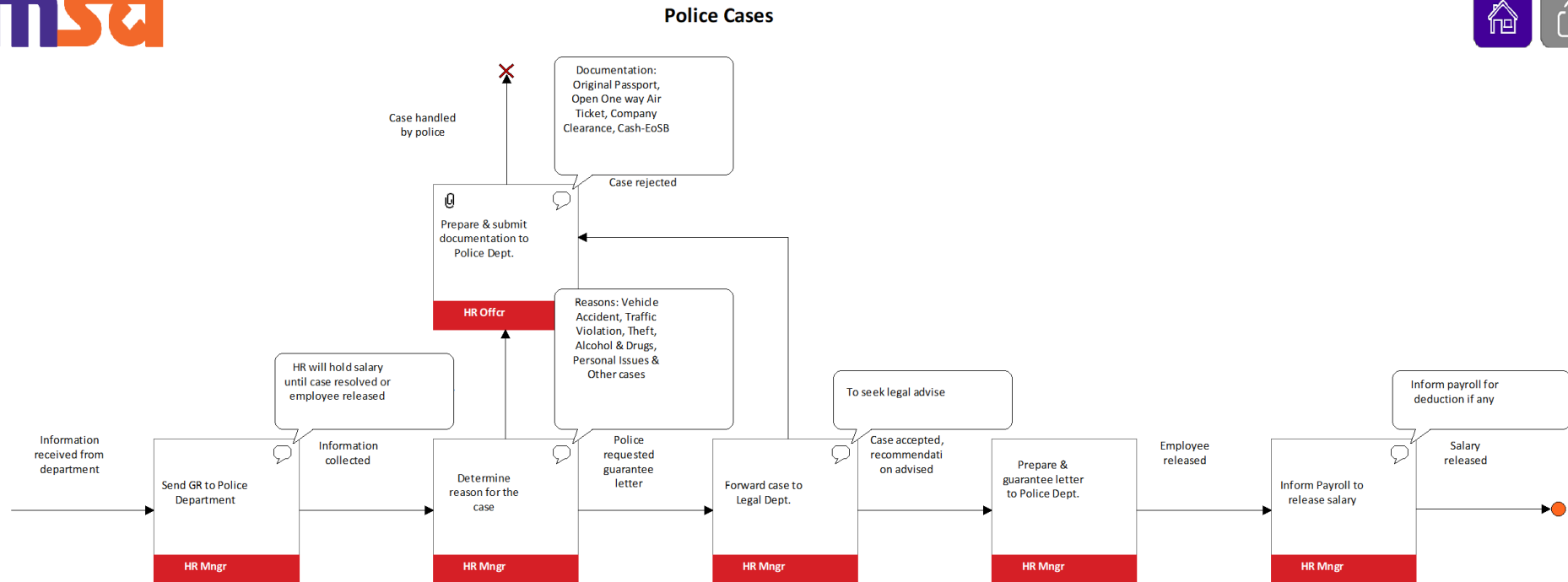


Title: Process Profession Change
 Author: Edwin Ramos
 Date: 6/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/27/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Title: Police Cases
 Author: Edwin Ramos
 Date: 6/23/2010
 Volume: 0.00 Per Second

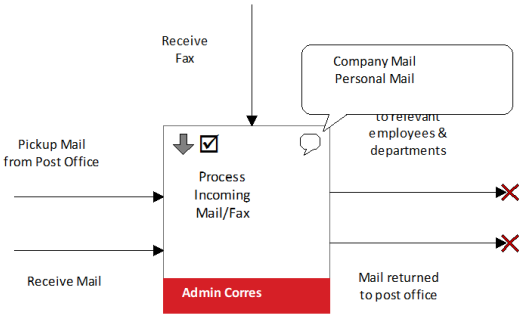
Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ● Change Requests ● Read Only



Process Mail

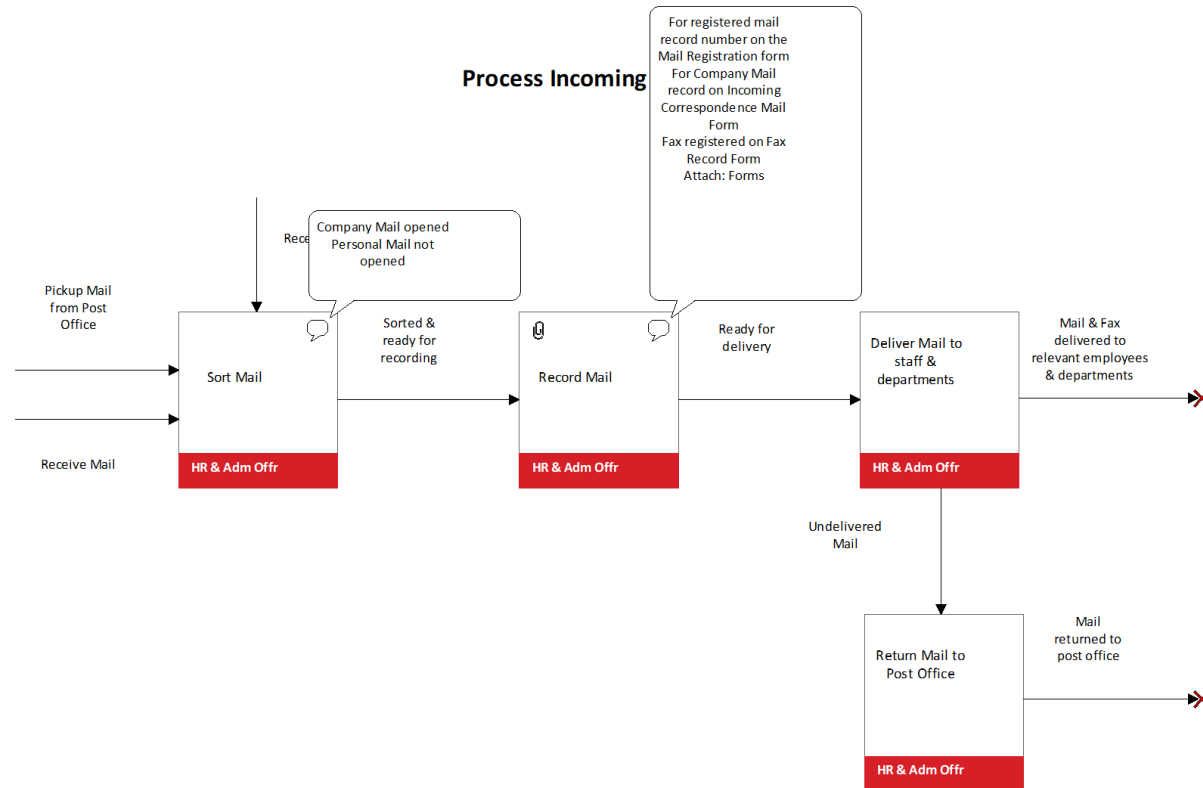


Title: Process Mail
Author: Edwin Ramos
Date: 6/10/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/20/2024
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Title: Process Incoming Mail/Fax
 Author: Edwin Ramos
 Date: 6/10/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

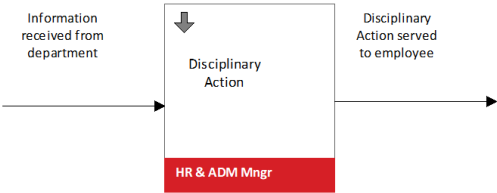
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only

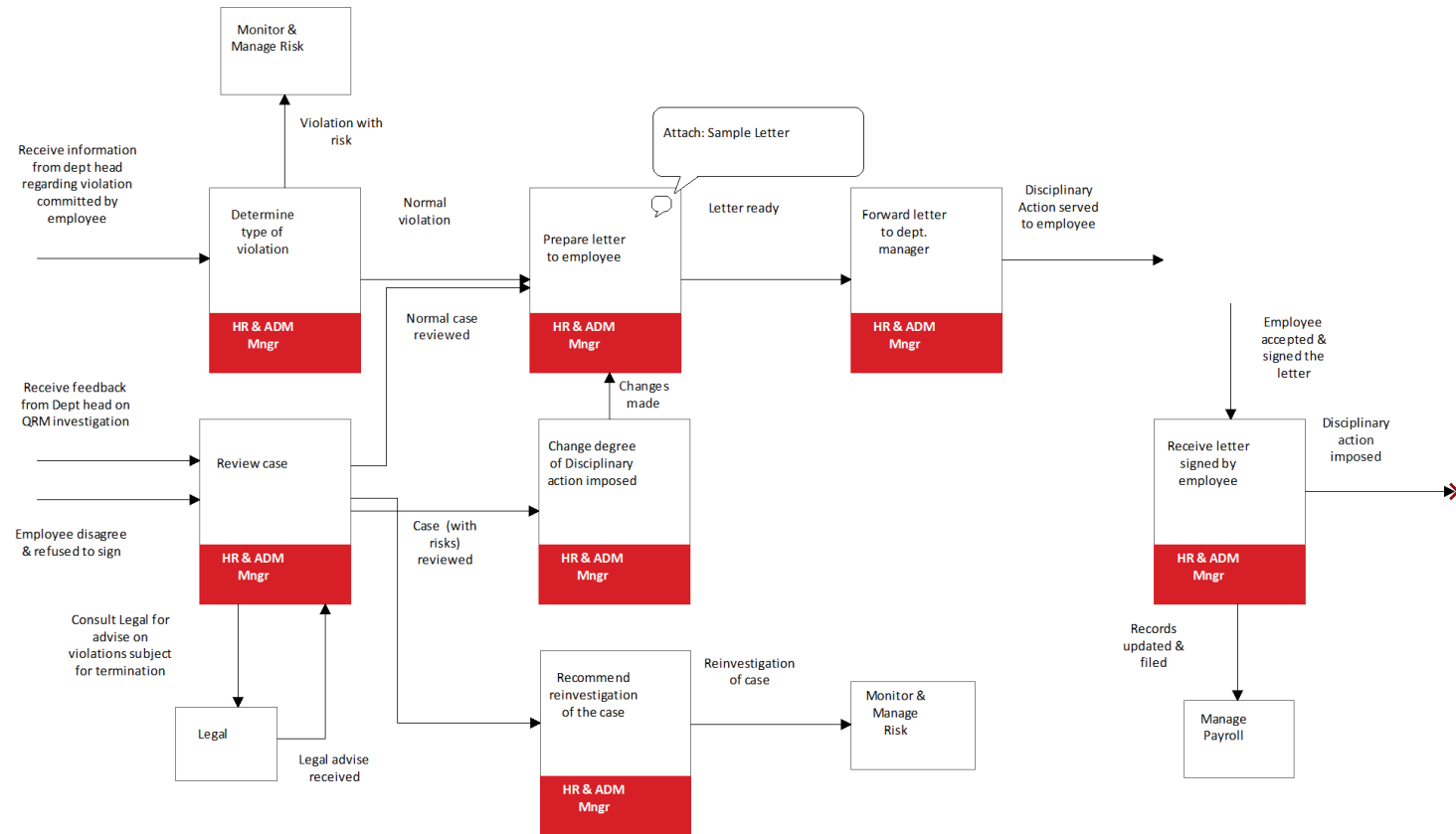


HRD - Employee Relations





Disciplinary Action



Title: Disciplinary Action
 Author: Edwin Ramos
 Date: 6/28/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

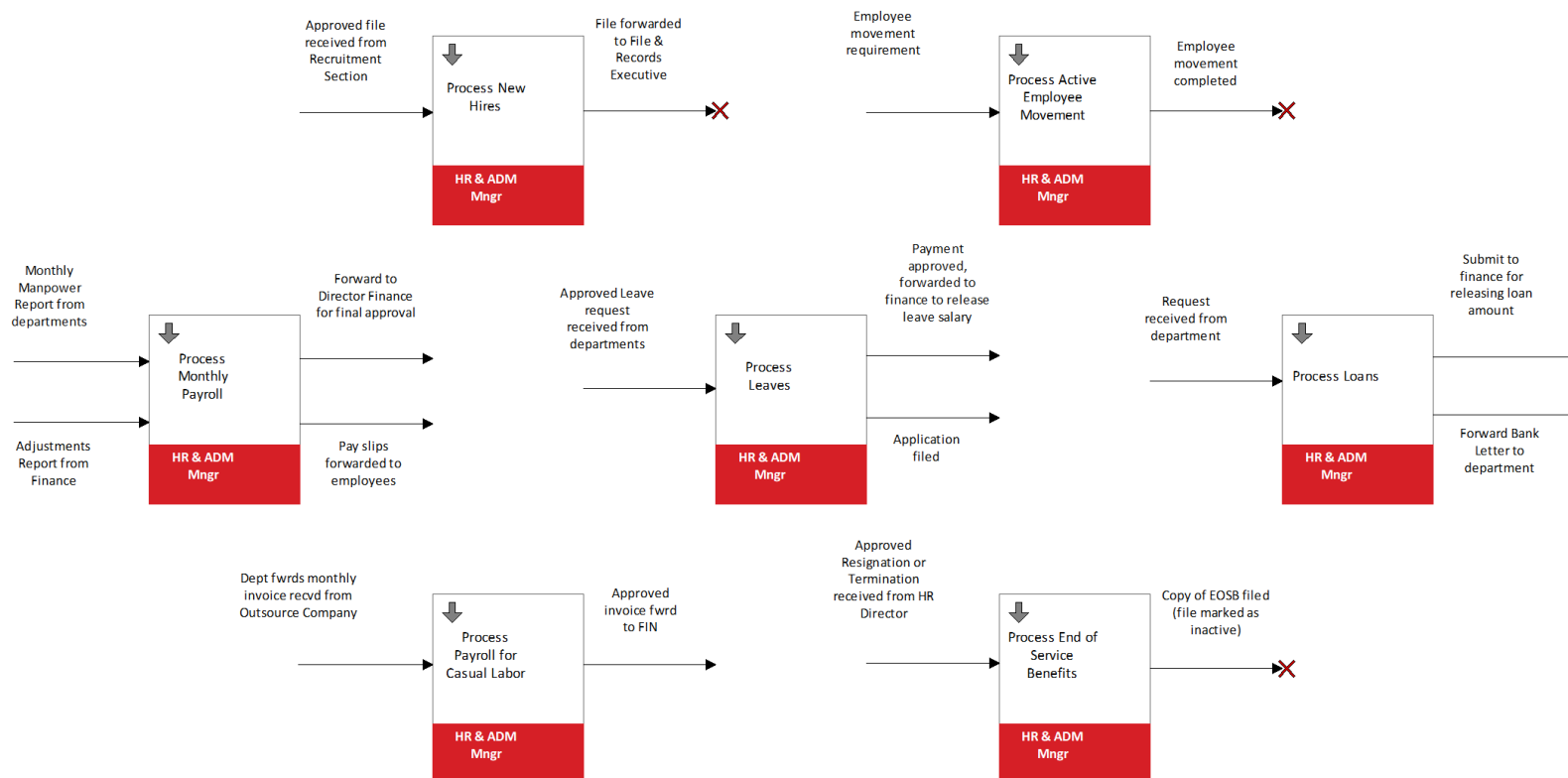
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



HRD - Payroll



Title: HRD - Payroll
 Author: Edwin Ramos
 Date: 5/25/2017
 Volume: 0.00 Per Second

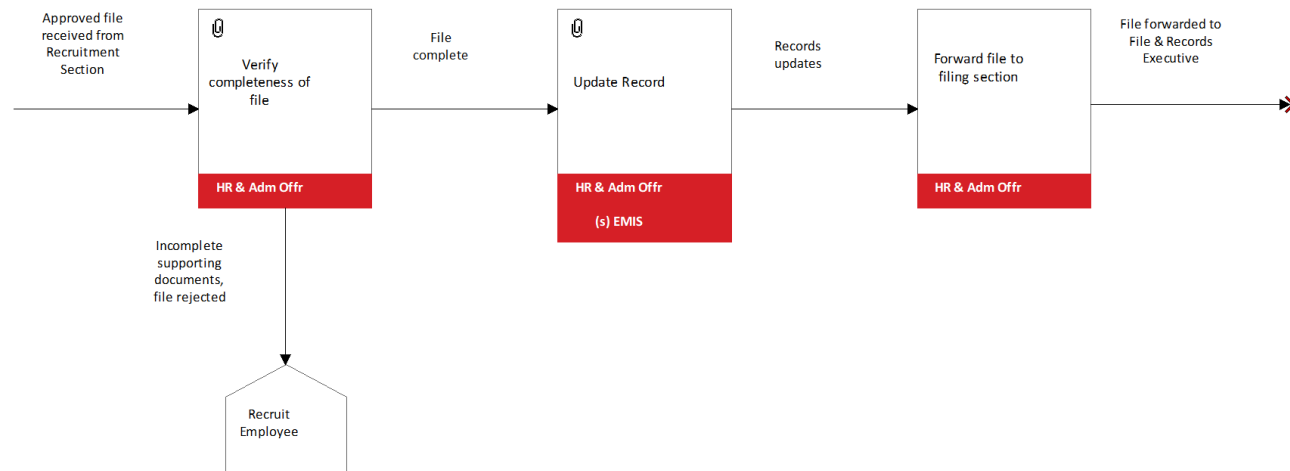
Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process New Hires



Title: Process New Hires
 Author: Edwin Ramos
 Date: 6/19/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 12/6/2023
 Cost Per Second: \$,3.5,E-0317

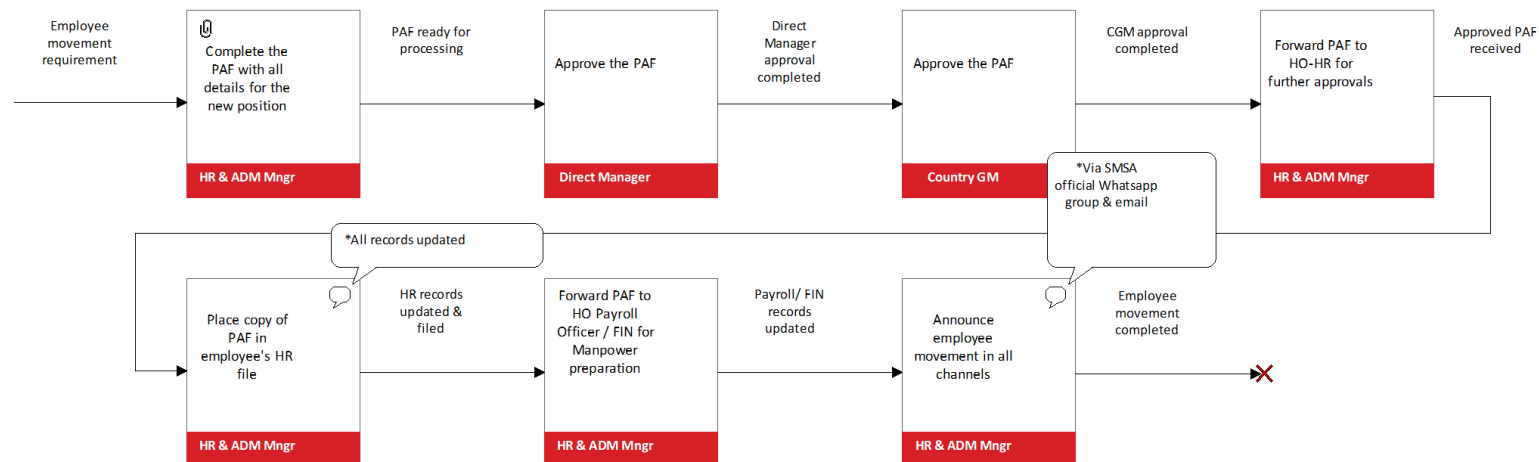
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Active Employee Movement



Title: Process Active Employee Movement
 Author: Edwin Ramos
 Date: 6/14/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

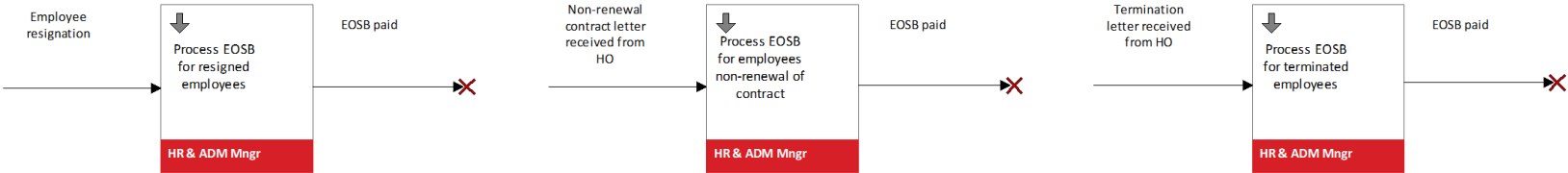
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process End of Service Benefits



Title: Process End of Service Benefits
Author: Edwin Ramos
Date: 6/15/2010
Volume: 0.00 Per Second

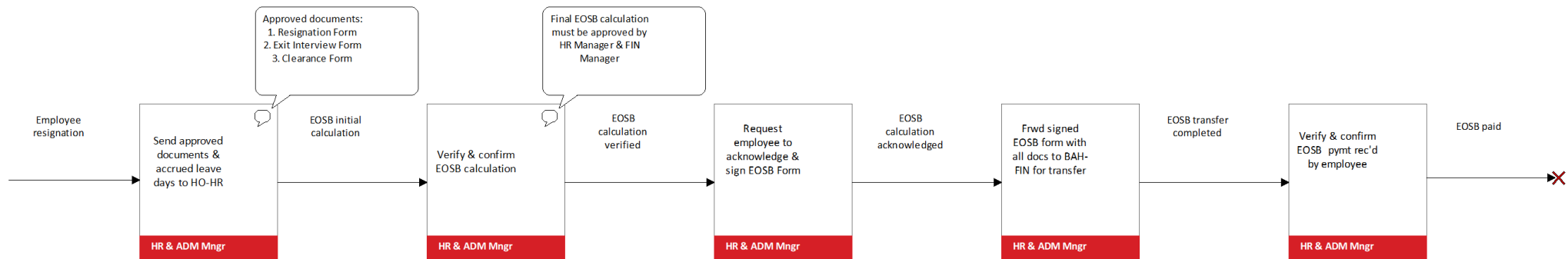
Authorization: Authorized
Date: 3/3/2024
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



EOSB for resigned employees



Title: EOSB for resigned employees
 Author: Edwin Ramos
 Date: 6/23/2022
 Volume: 0.00 Per Second

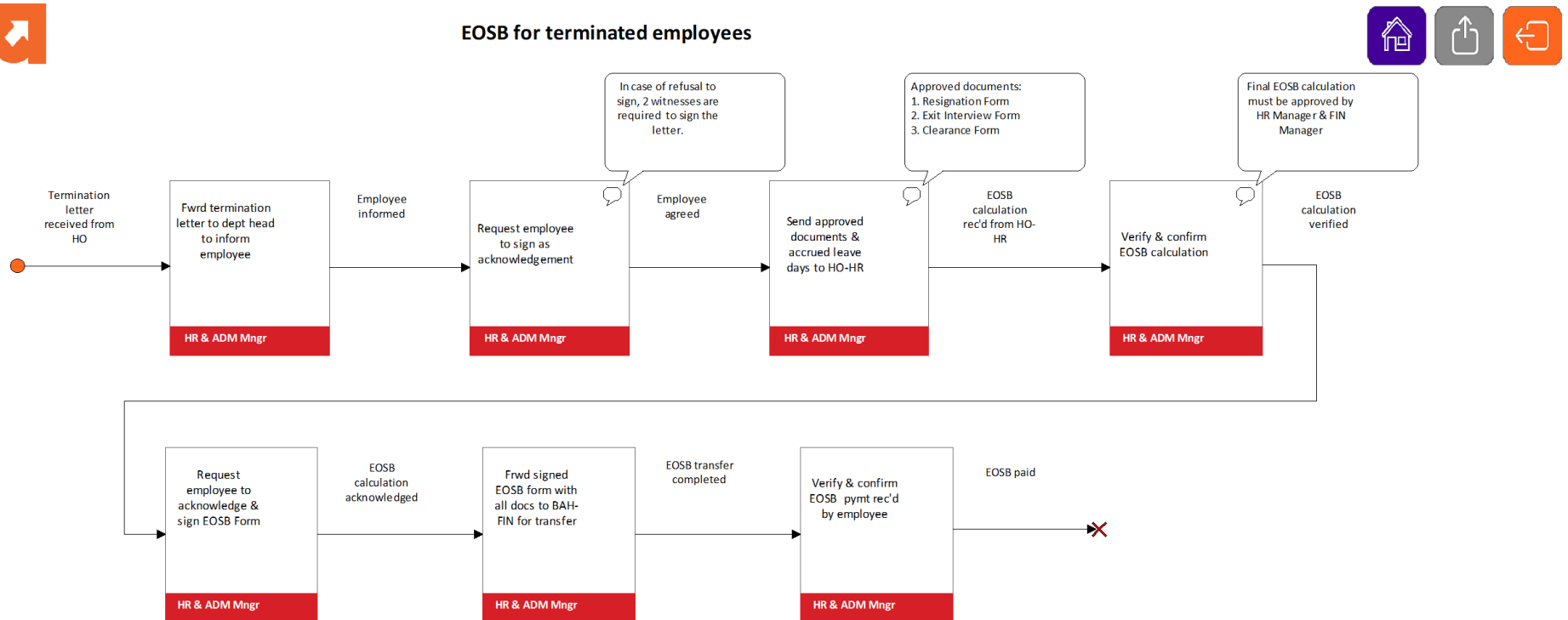
Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



EOSB for terminated employees



Title: EOSB for terminated employees
 Author: Edwin Ramos
 Date: 7/6/2022
 Volume: 0.00 Per Second

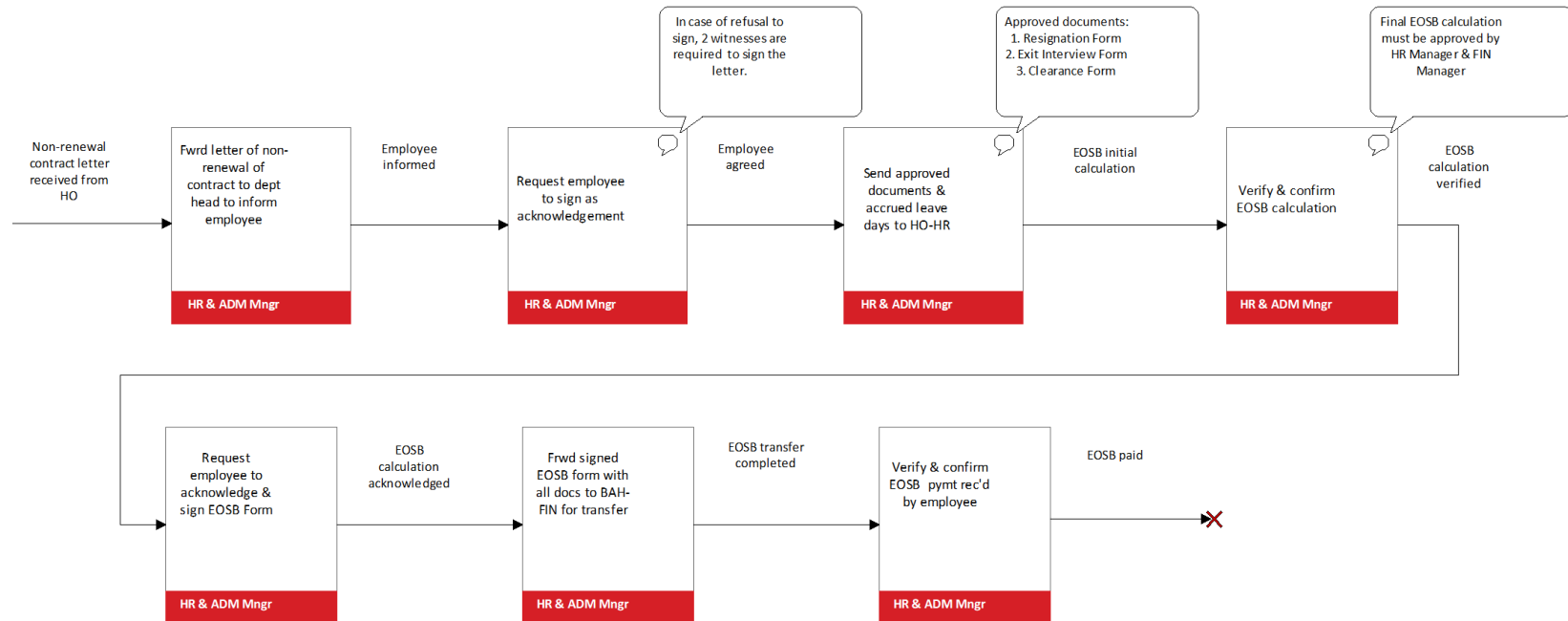
Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



EOSB for employees non-renewal of contract



Title: EOSB for employees non-renewal of contract
 Author: Edwin Ramos
 Date: 7/6/2022
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/3/2024
 Cost Per Second: \$,3.5,E-0317

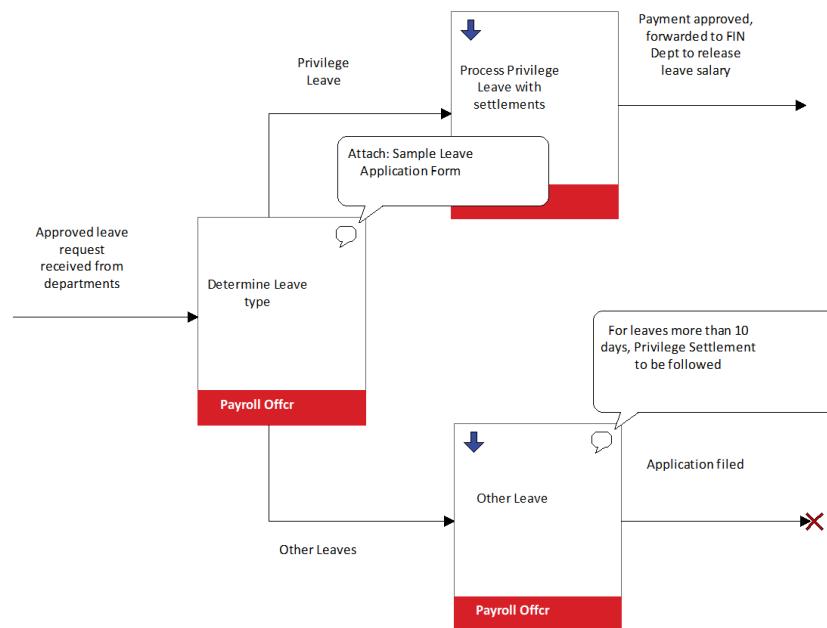
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Leaves



Title: Process Leaves
 Author: Edwin Ramos
 Date: 6/14/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

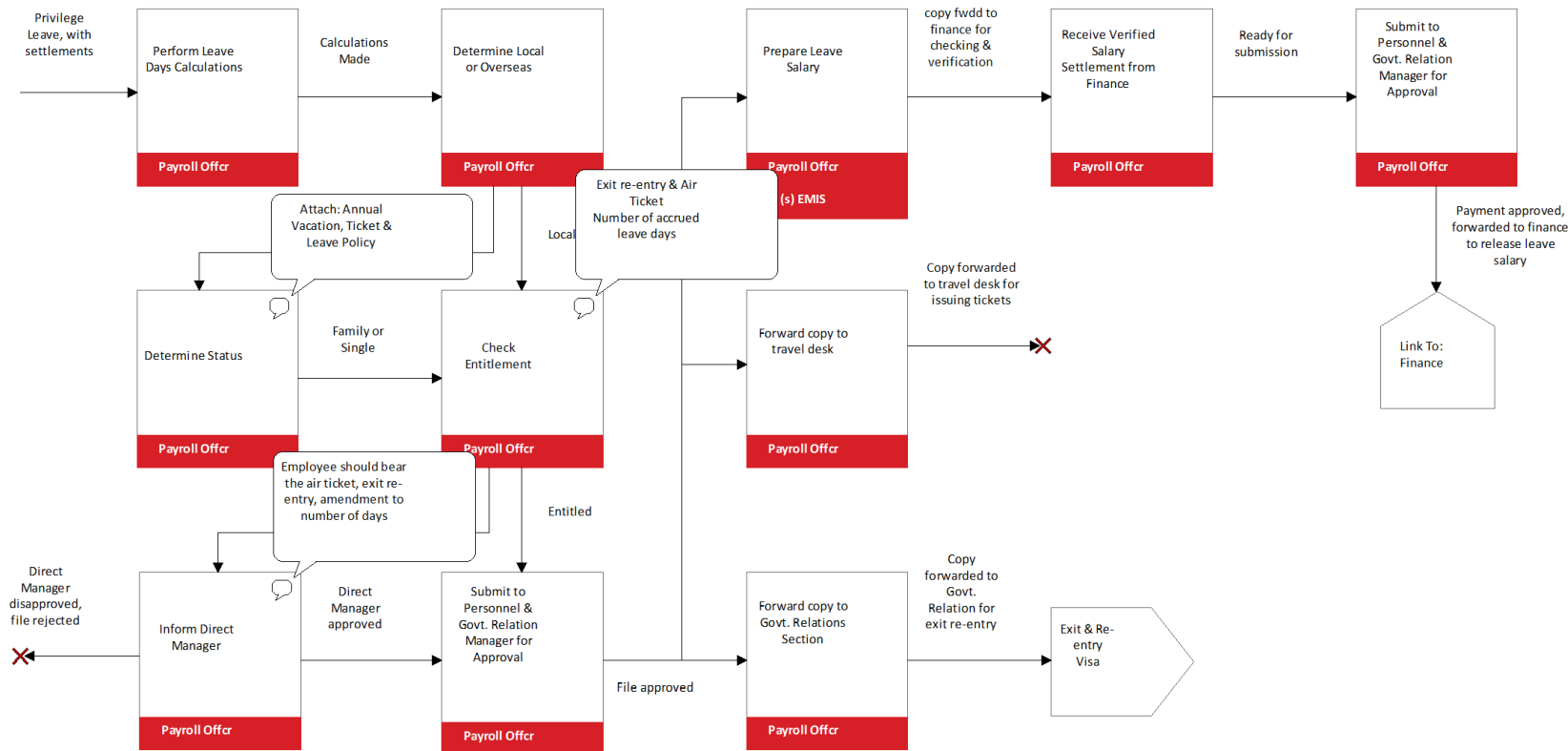
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Privilege Leave with Settlements



Title: Process Privilege Leave with Settlements
 Author: Edwin Ramos
 Date: 6/14/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

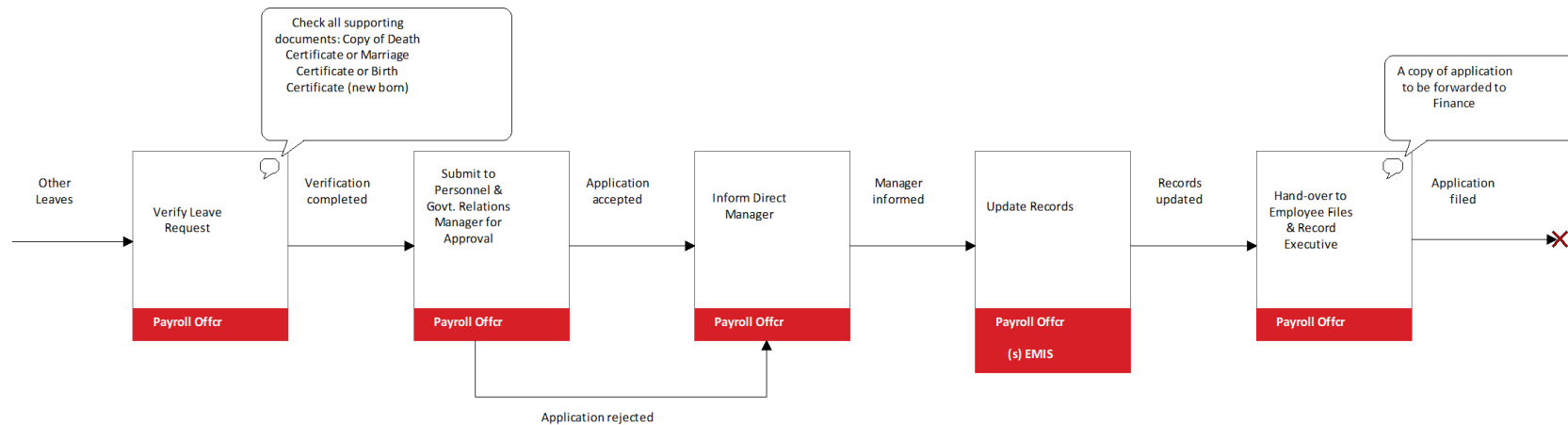
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Other Leave



Title: Other Leave
 Author: Edwin Ramos
 Date: 6/15/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

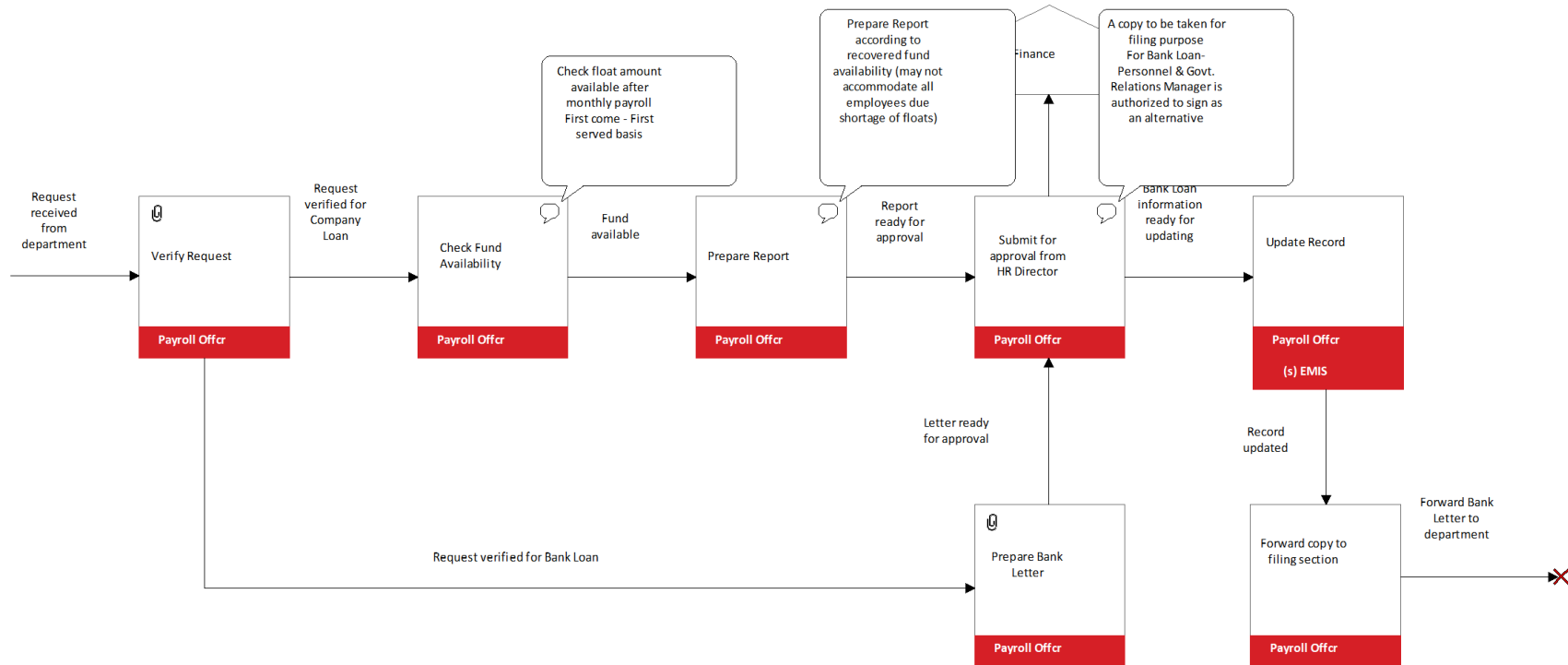
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Loans



Title: Process Loans
 Author: Edwin Ramos
 Date: 6/15/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

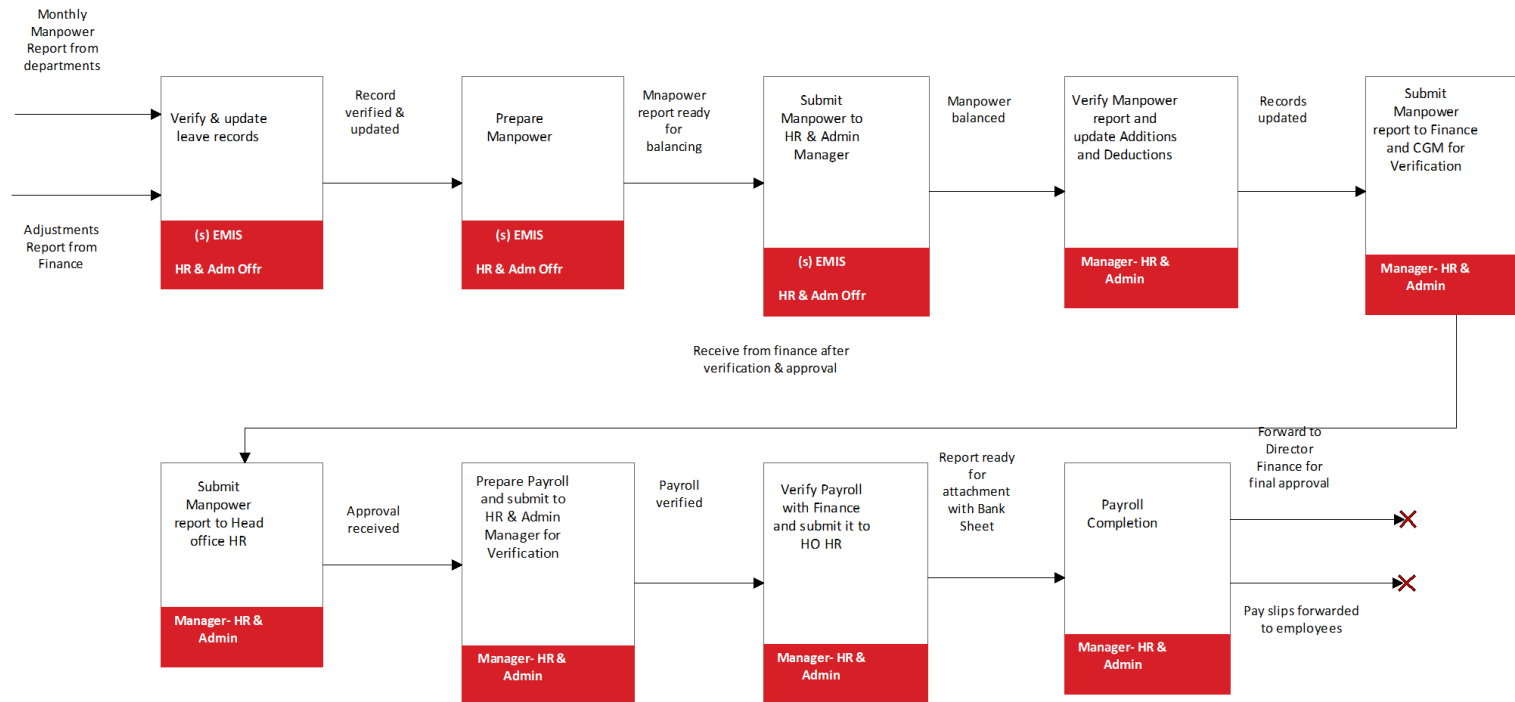
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Monthly Payroll



Title: Process Monthly Payroll
 Author: Edwin Ramos
 Date: 6/15/2010
 Volume: 0.00 Per Second

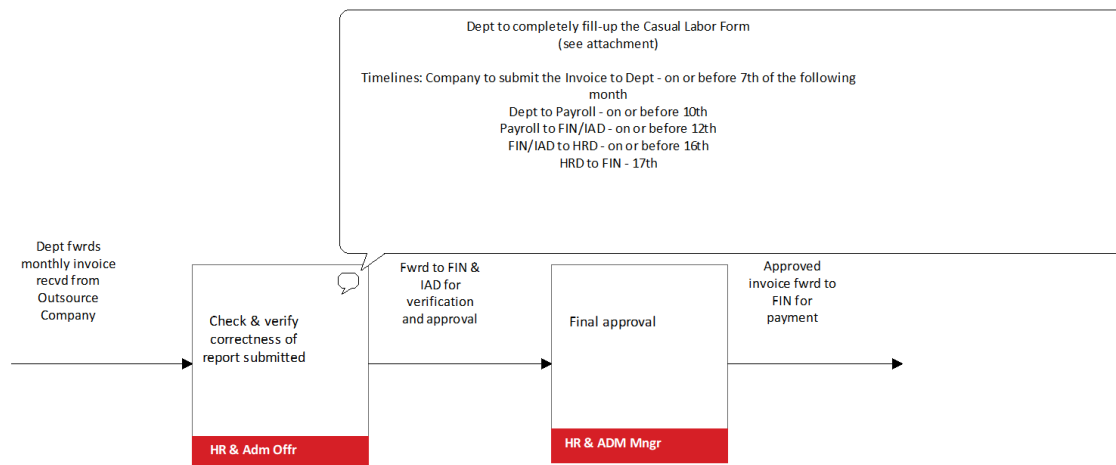
Authorization: Authorized
 Date: 3/24/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Process Payroll for Casual Labor



Title: Process Payroll for Casual Labor

Author: Edwin Ramos

Date: 5/4/2011

Volume: 0.00 Per Second

Authorization: Authorized

Date: 3/3/2024

Cost Per Second: \$,3.5,E-0317

Owner: Shaji George

Diagram Version: 3

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

● Change Requests

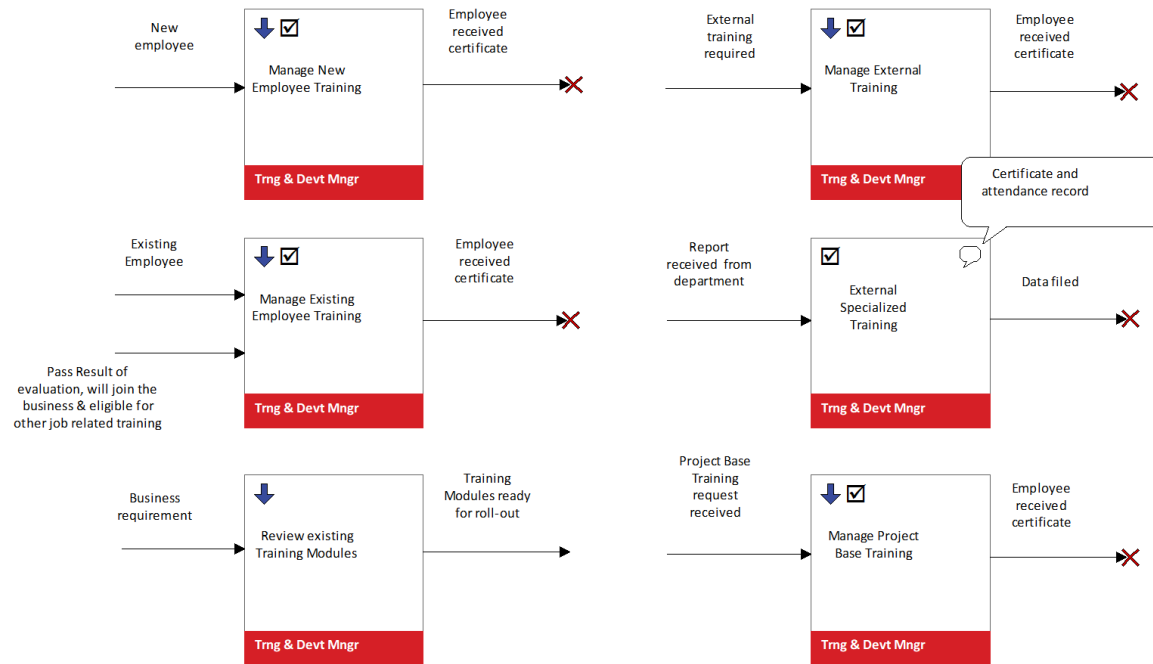
○ Feedback

○ Keywords

● Read Only



HRD - Training & Org Development



Title: HRD - Training & Org Development
 Author: Edwin Ramos
 Date: 5/25/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

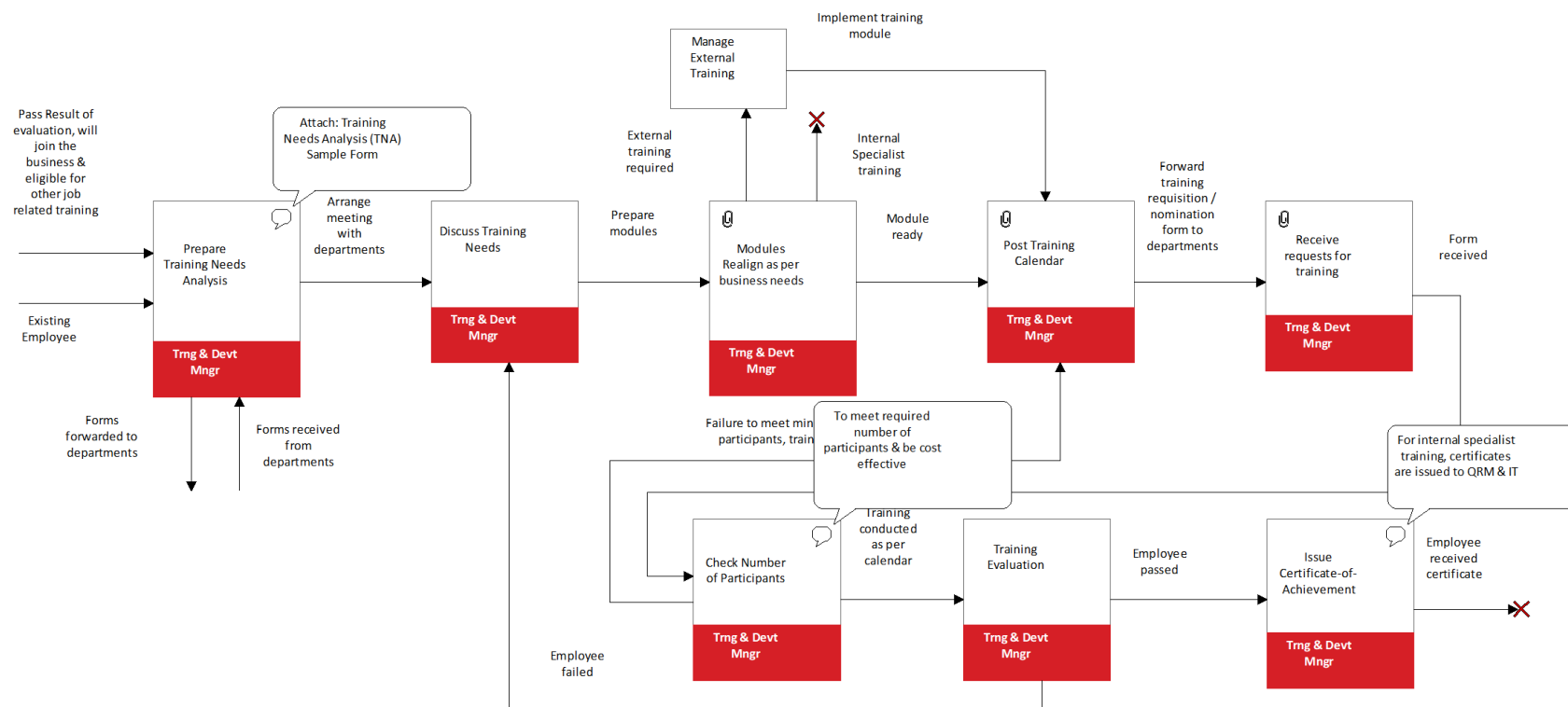
Owner: Masoom Siddiqui
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only

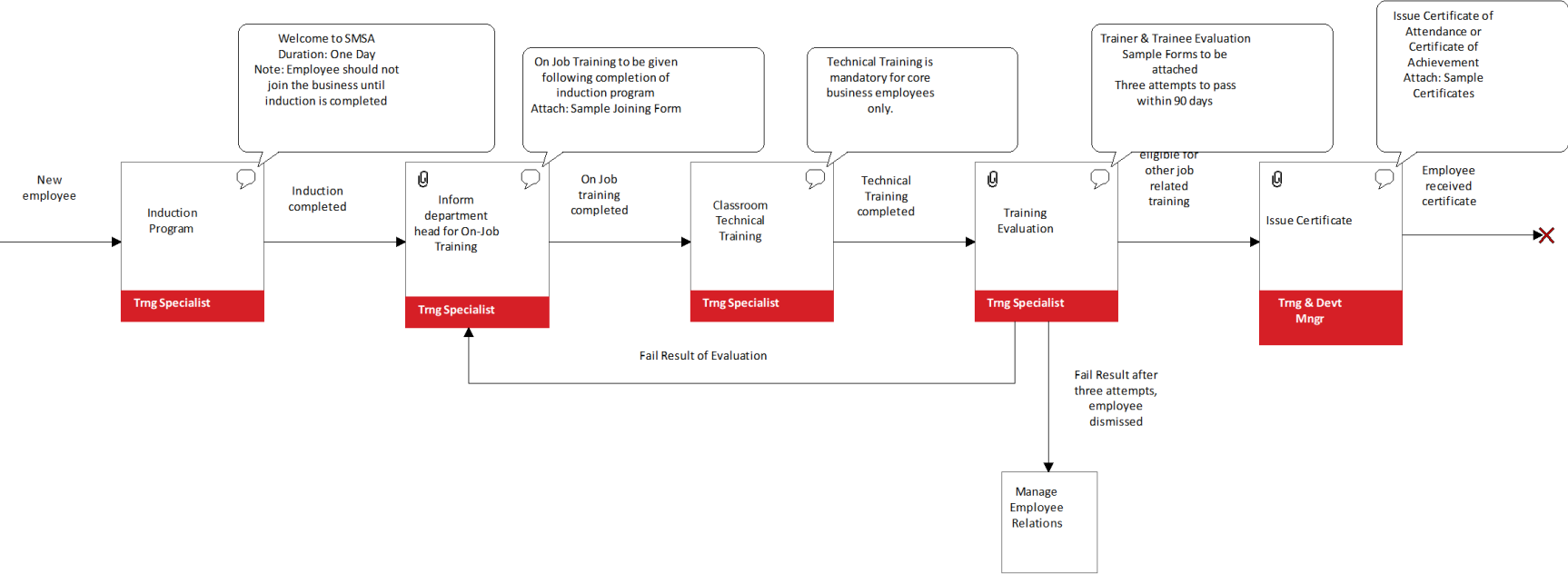


Manage Existing Employee Training



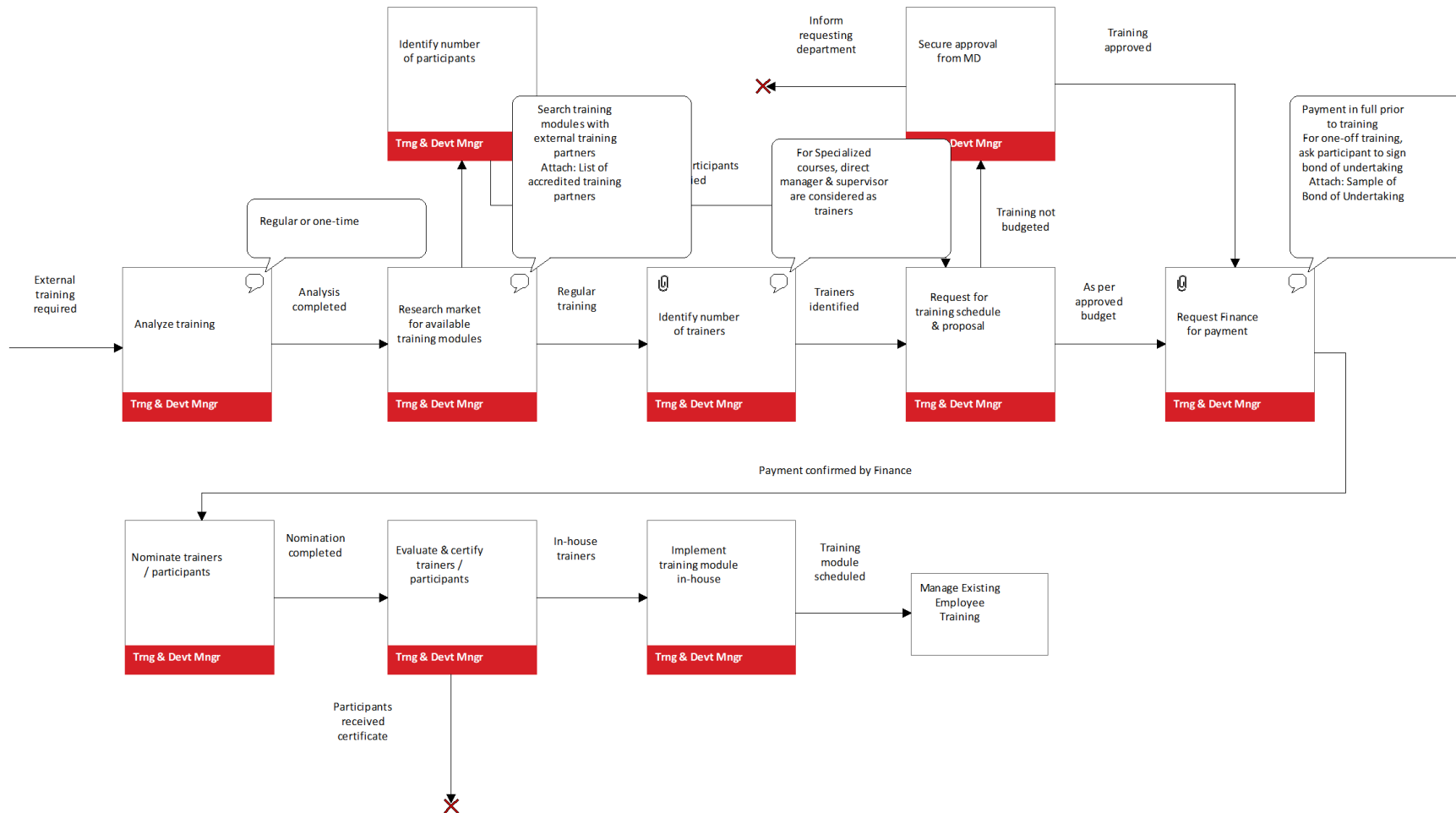


Manage New Employee Training





Manage External Training

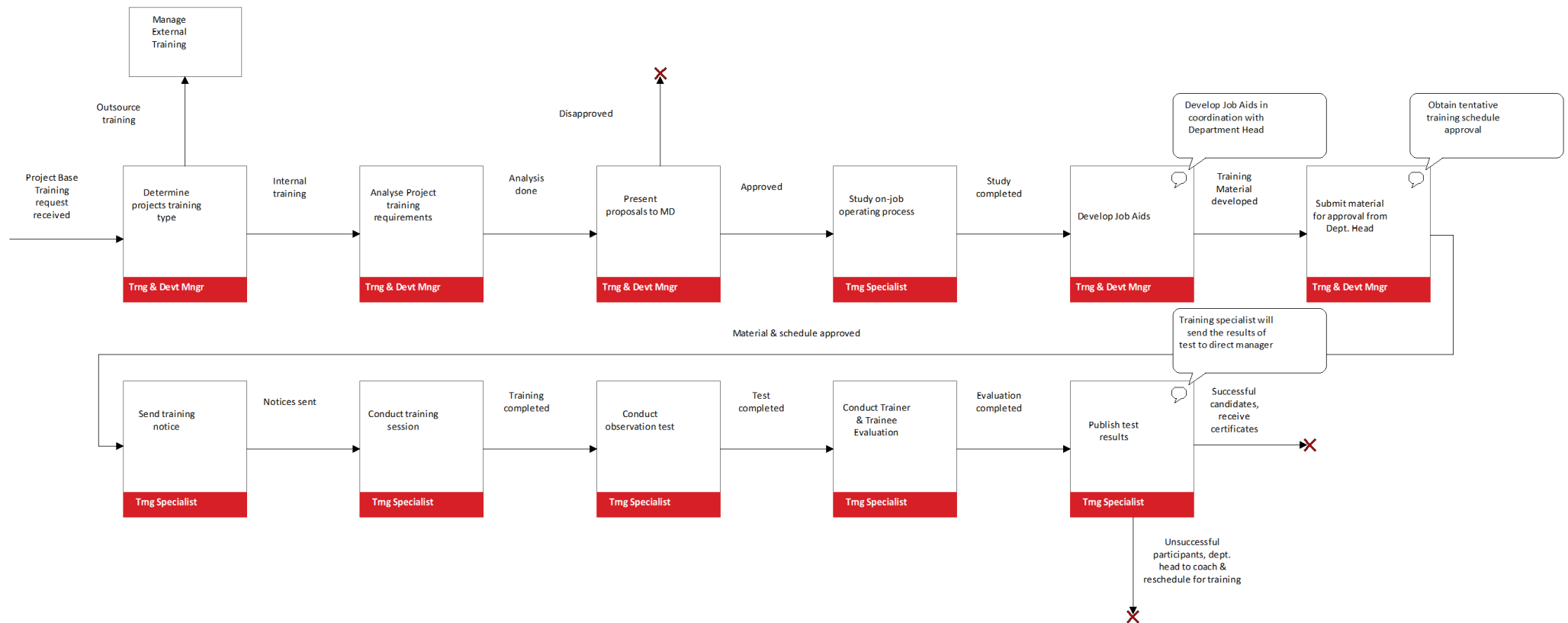


Title: Manage External Training
 Author: Edwin Ramos
 Date: 6/22/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Masoom Siddiqui
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

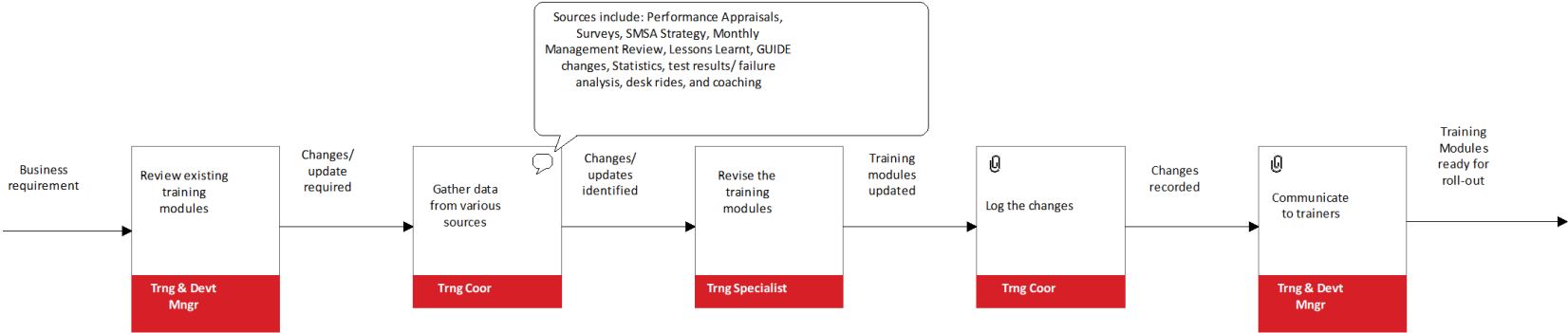
○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



- ☐ Actions
- ☒ Change Log
- ☐ Change Requests
- ☐ Feedback
- ☒ Keywords
- ☒ Read Only



Organizational Knowledge: Training Modules





BAH - Operations



Stations



Gateway



Special Delivery
Channel



Fulfillment



UTL



Overgoods



Fleet



Third Party
Vendor



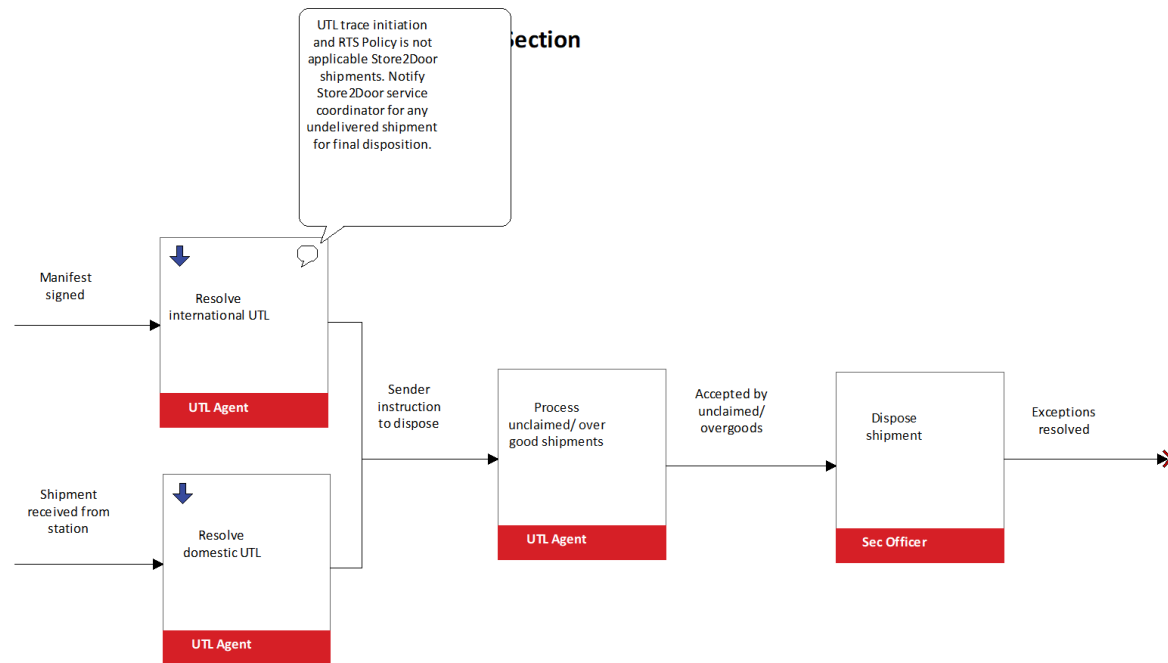
RTS

Title: BAH - Operations
Author: Edwin Ramos
Date: 3/22/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 11/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 6
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



Title: BAH - OPS UTL Section
 Author: Edwin Ramos
 Date: 11/6/2017
 Volume: 0.00 Per Second

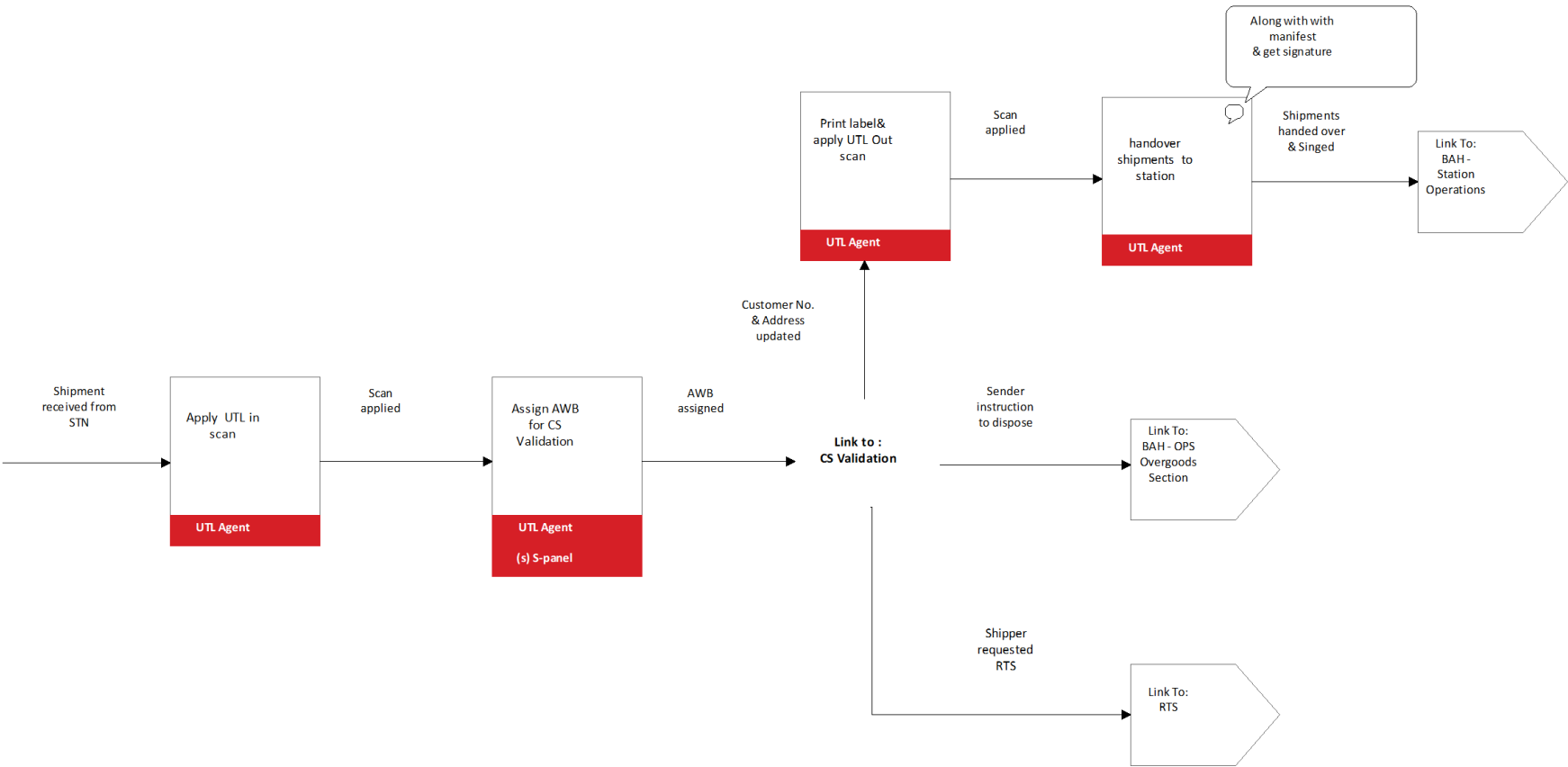
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only

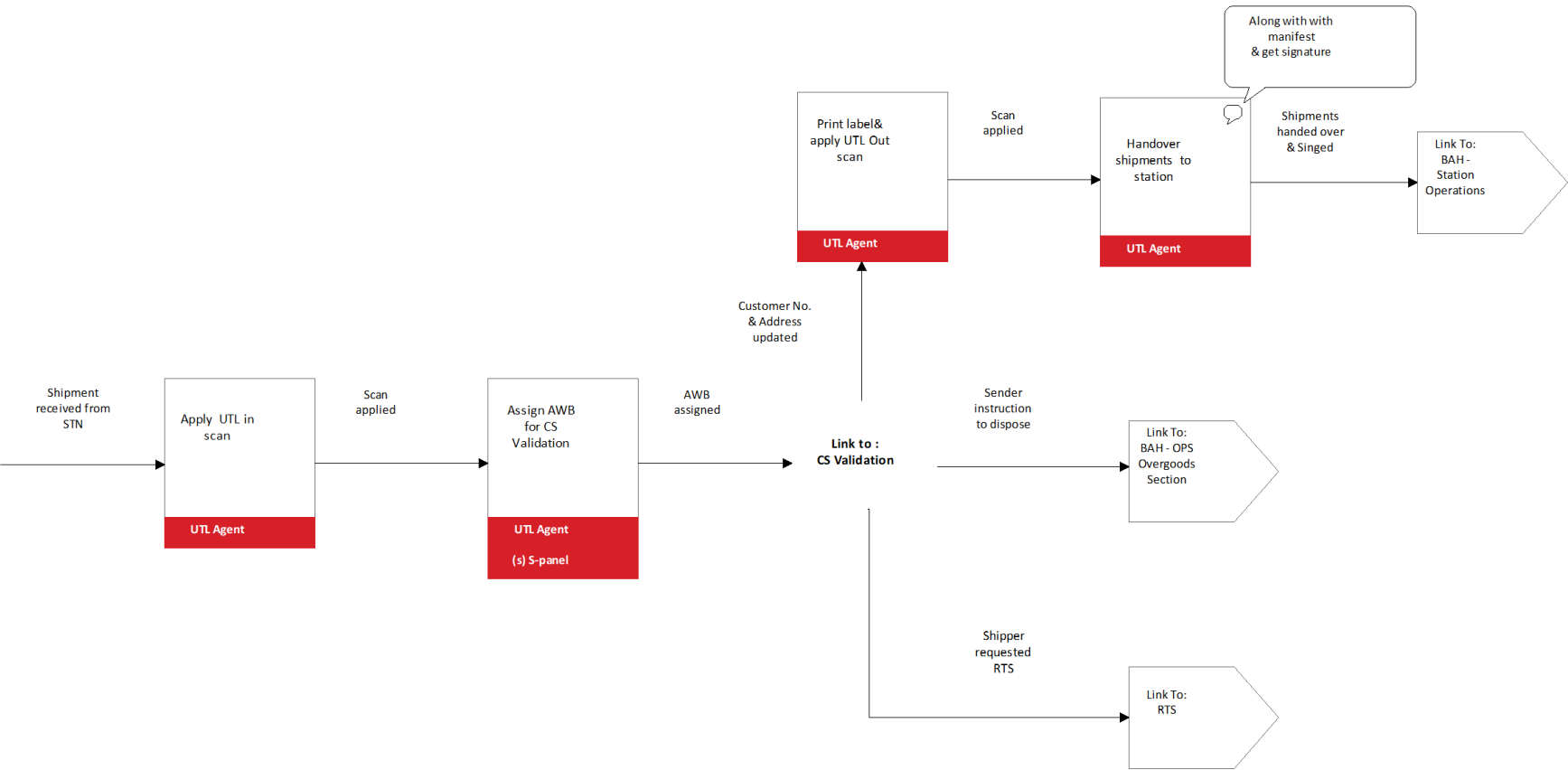


Resolve Domestic UTL



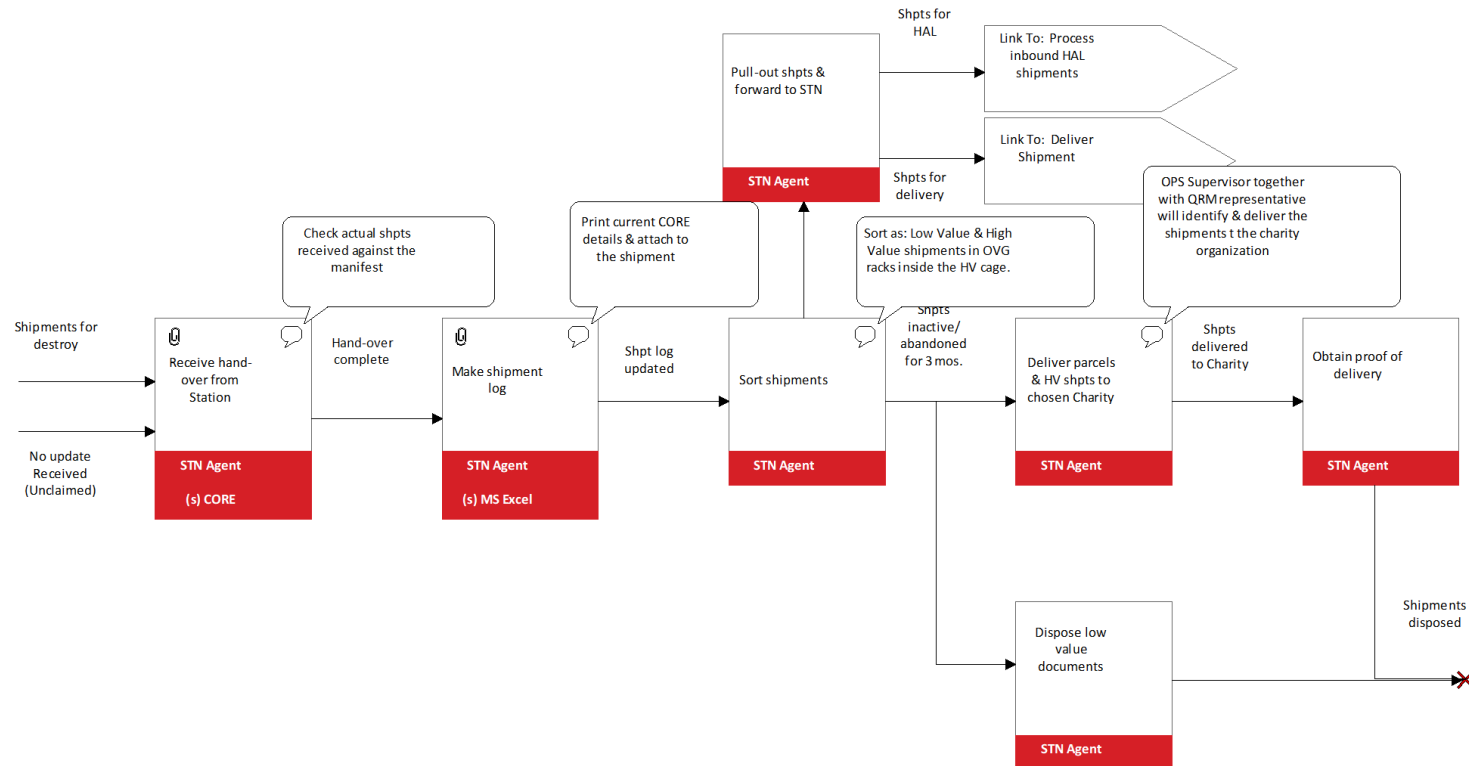


Resolve International UTL





BAH - OPS Overgoods Section



Title: BAH - OPS Overgoods Section
 Author: Edwin Ramos
 Date: 11/6/2017
 Volume: 0.00 Per Second

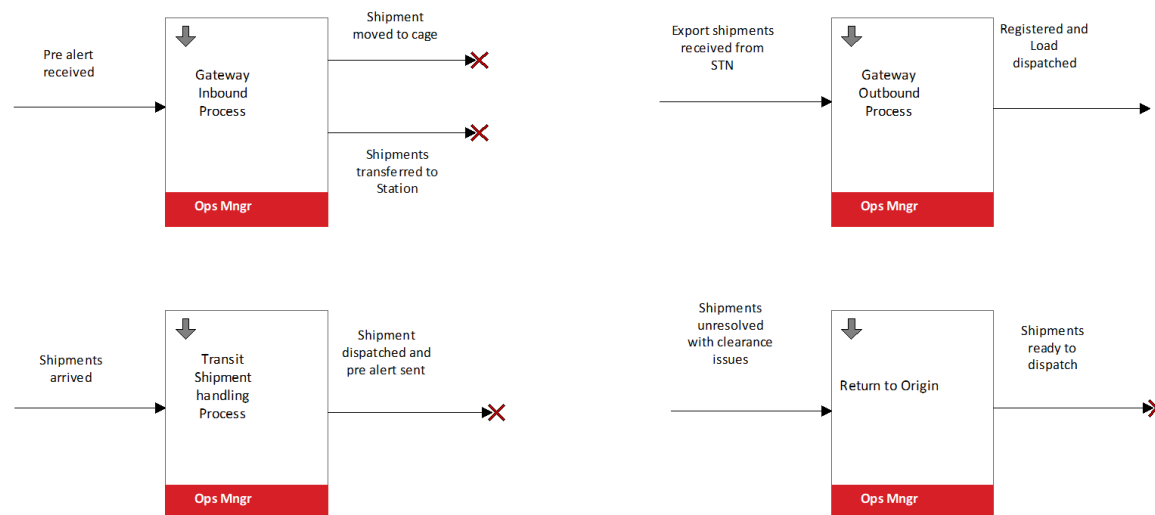
Authorization: Authorized
 Date: 8/2/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



BAH - Gateway Operations



Title: BAH - Gateway Operations
 Author: Edwin Ramos
 Date: 11/6/2017
 Volume: 0.00 Per Second

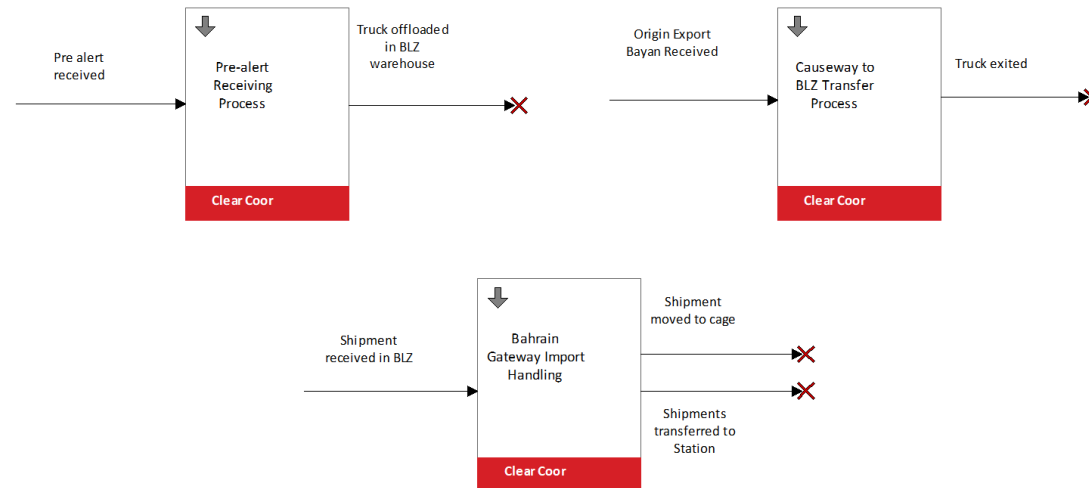
Authorization: Authorized
 Date: 11/29/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 6
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Gateway Inbound Process



Title: Gateway Inbound Process
 Author: Mohammed Ahmed Khan
 Date: 10/2/2023
 Volume: 0.00 Per Second

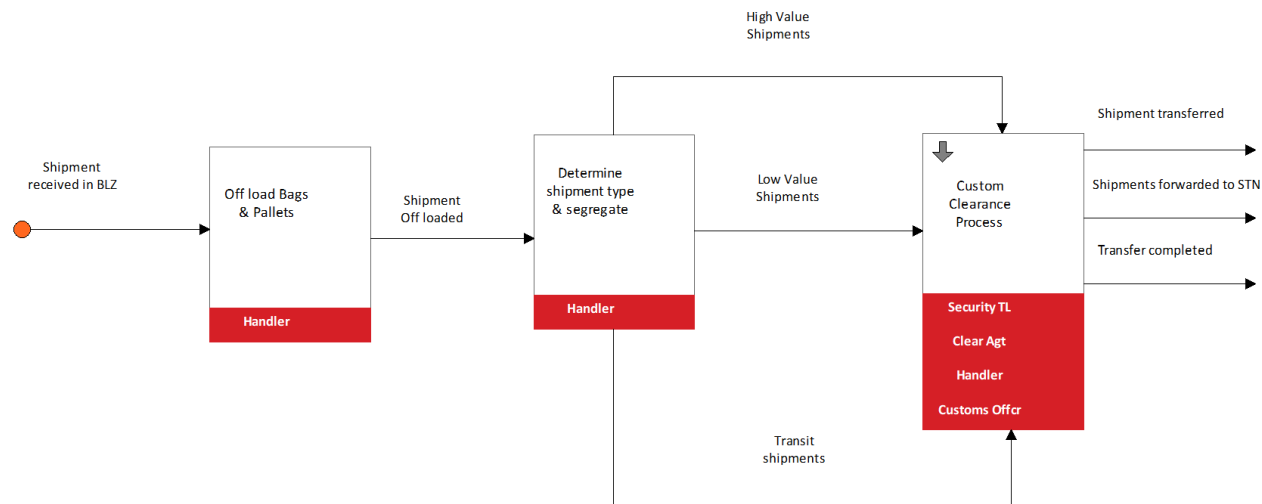
Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Mohammed Ahmed Khan
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Bahrain Gateway Import Handling



Title: Bahrain Gateway Import Handling
 Author: Nouf Al Rammah
 Date: 10/2/2023
 Volume: 0.00 Per Second

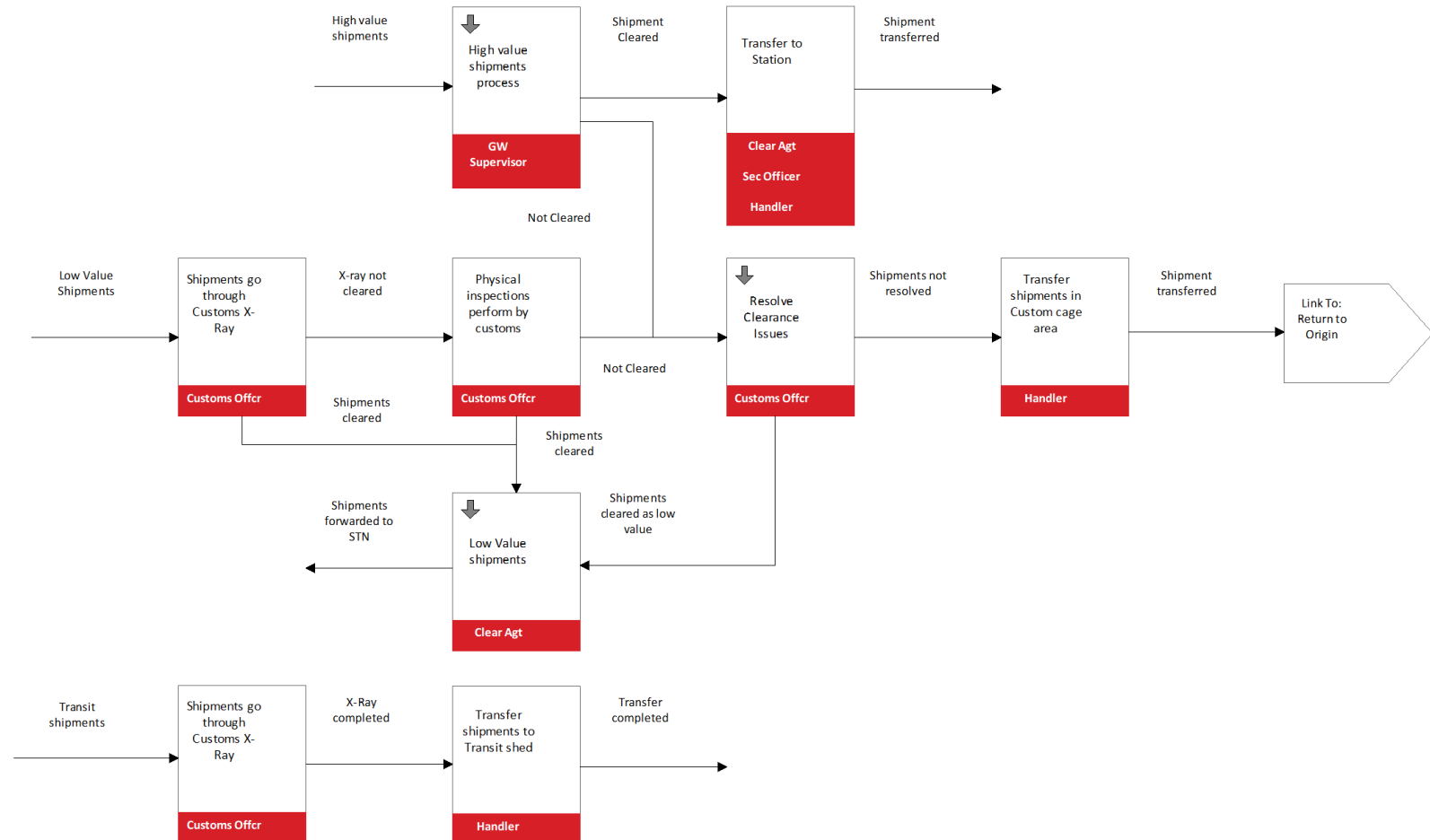
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Custom Clearance Process



Title: Custom Clearance Process
 Author: Nouf Al Rammah
 Date: 10/2/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



High Value Shipments Process



Title: High Value Shipments Process
Author: Nouf Al Rammah
Date: 10/2/2023
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2025
Cost Per Second: \$,3.5,E-0317

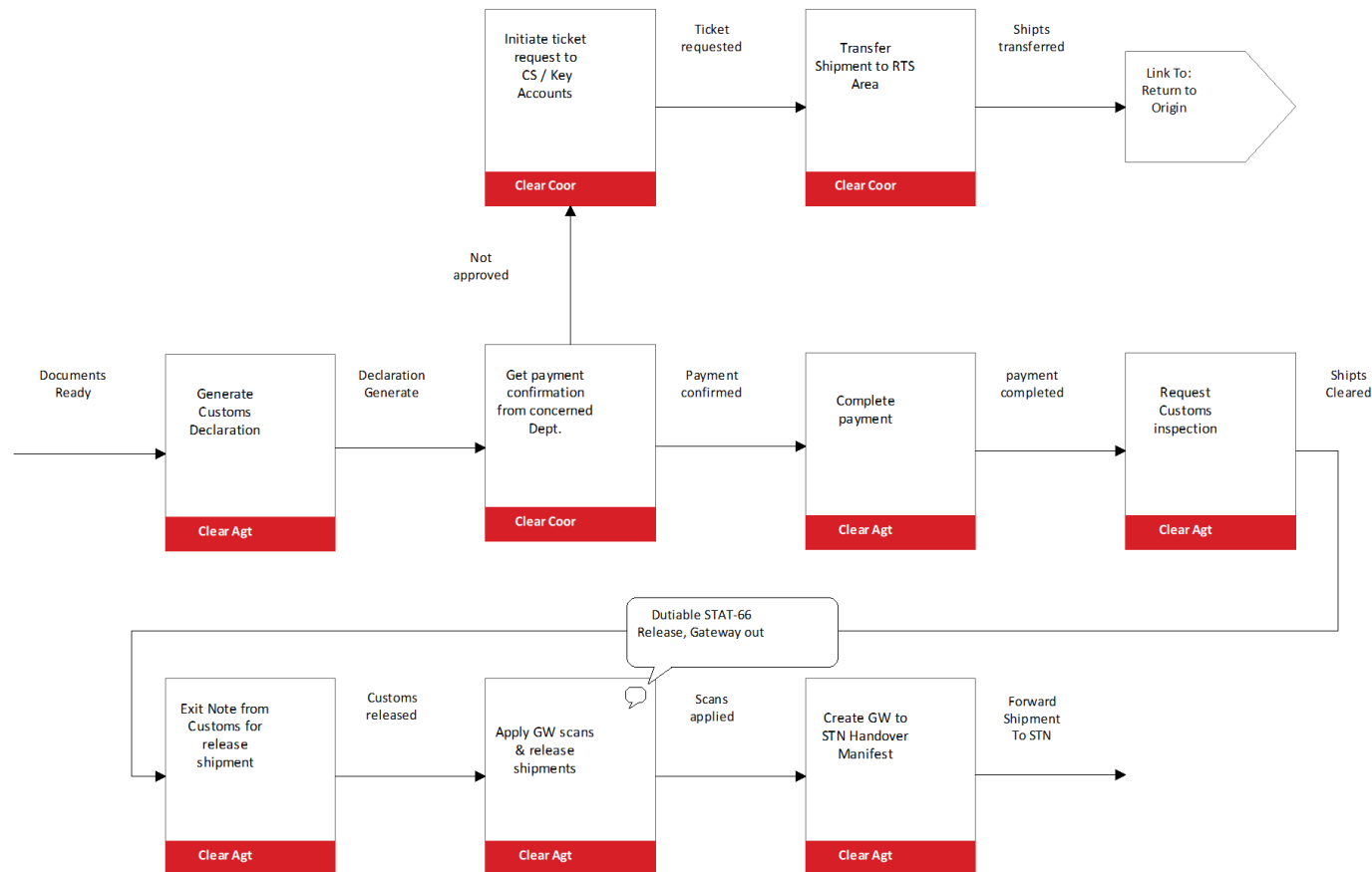
Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
○ Keywords
● Read Only



HV Process - No Approval Required



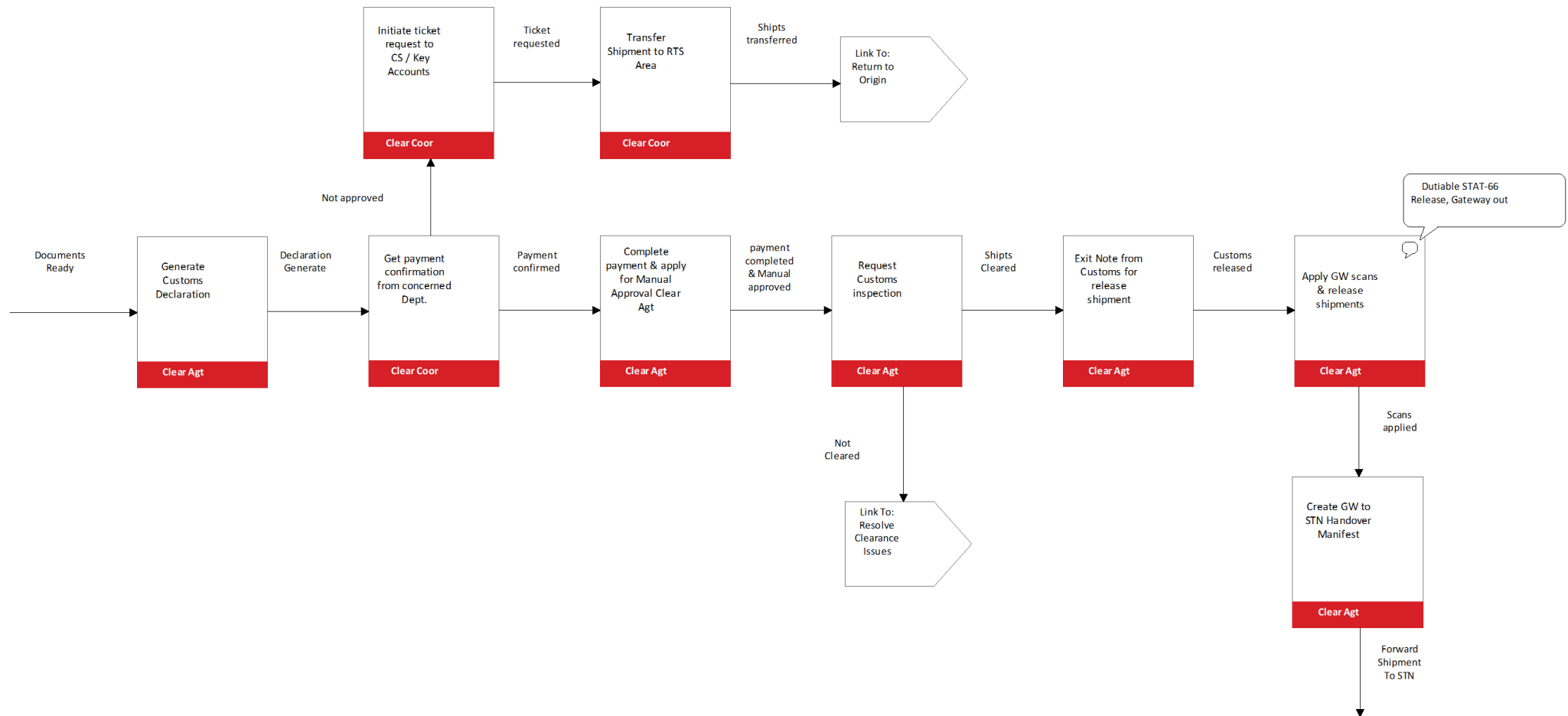
Title: HV Process - No Approval Required
 Author: Nouf Al Rammah
 Date: 2/26/2025
 Volume: 0.00 Per Second
 Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Nouf Al Rammah
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



HV Process - Manual Approval Required



Title: HV Process - Manual Approval Required
 Author: Nouf Al Rammah
 Date: 2/26/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

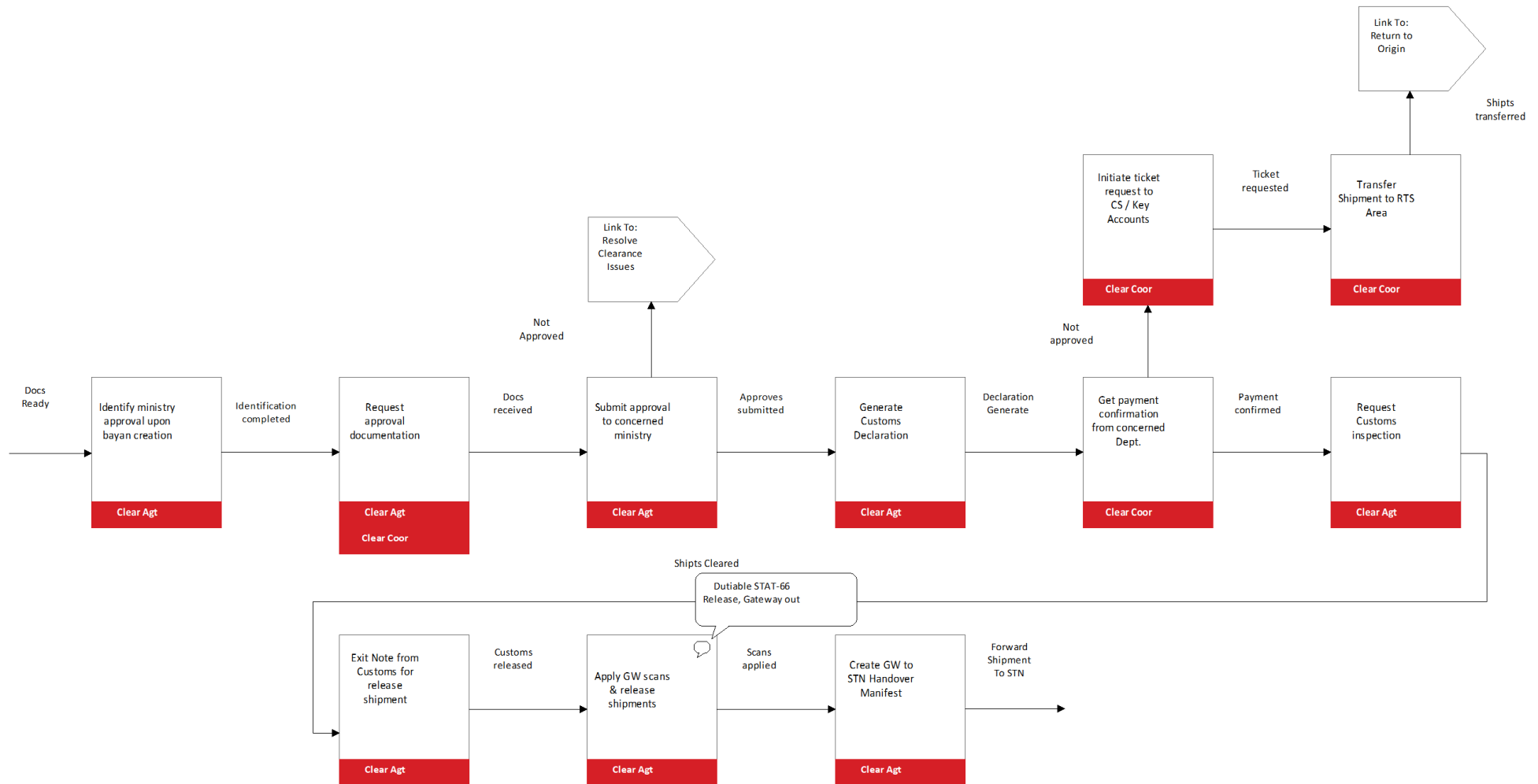
Owner: Nouf Al Rammah
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



HV Process - Electronic Approval Required



Title: HV Process - Electronic Approval Required

Author: Nouf Al Rammah

Date: 2/26/2025

Volume: 0.00 Per Second

Authorization: Authorized

Date: 3/9/2025

Cost Per Second: \$,3.5,E-0317

Owner: Nouf Al Rammah

Diagram Version: 2

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

○ Change Requests

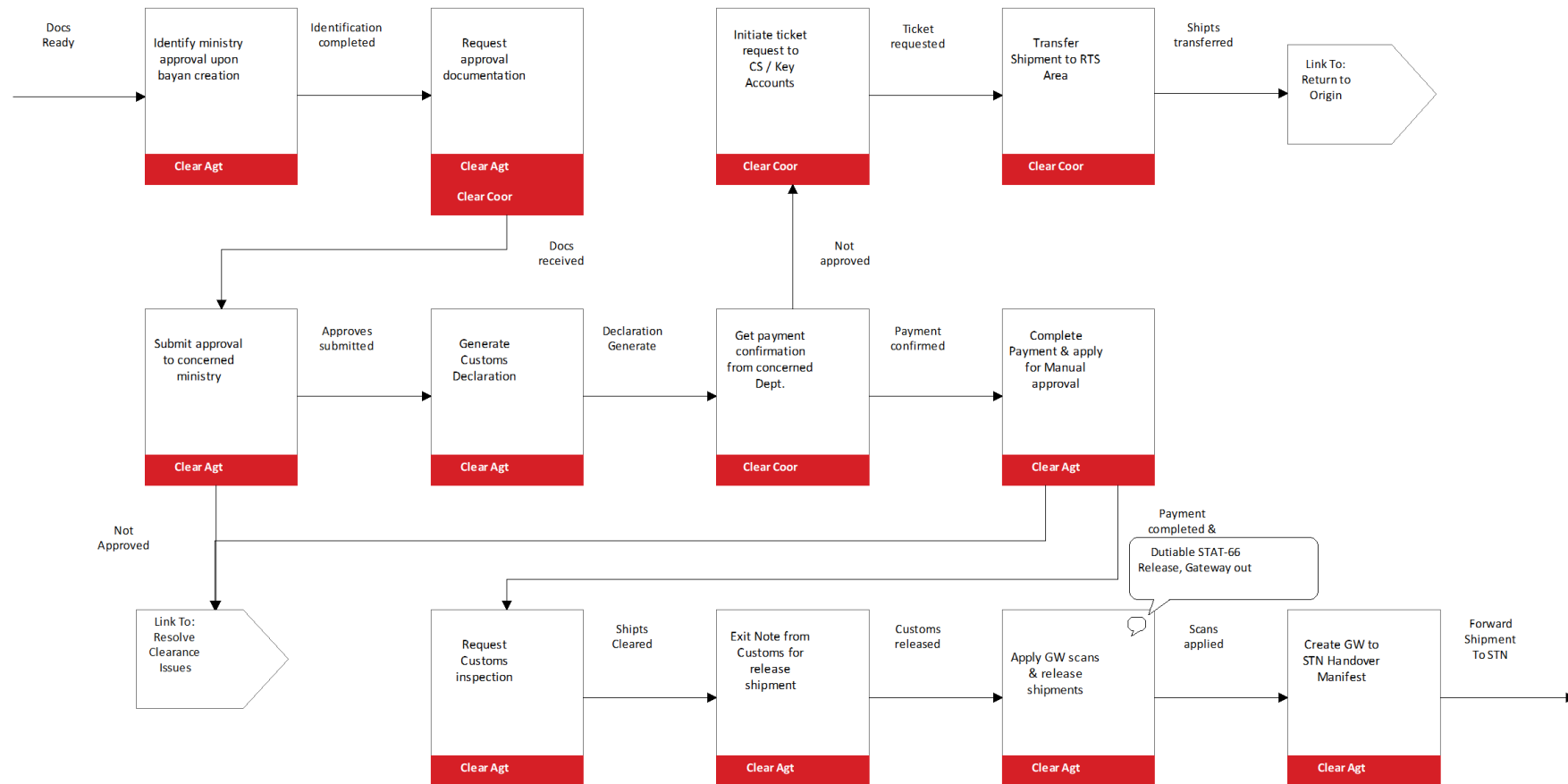
○ Feedback

○ Keywords

● Read Only



HV Process - Manual & Electronic Approval Required



Title: HV Process - Manual & Electronic Approval Required
 Author: Nouf Al Rammah
 Date: 2/26/2025
 Volume: 0.00 Per Second

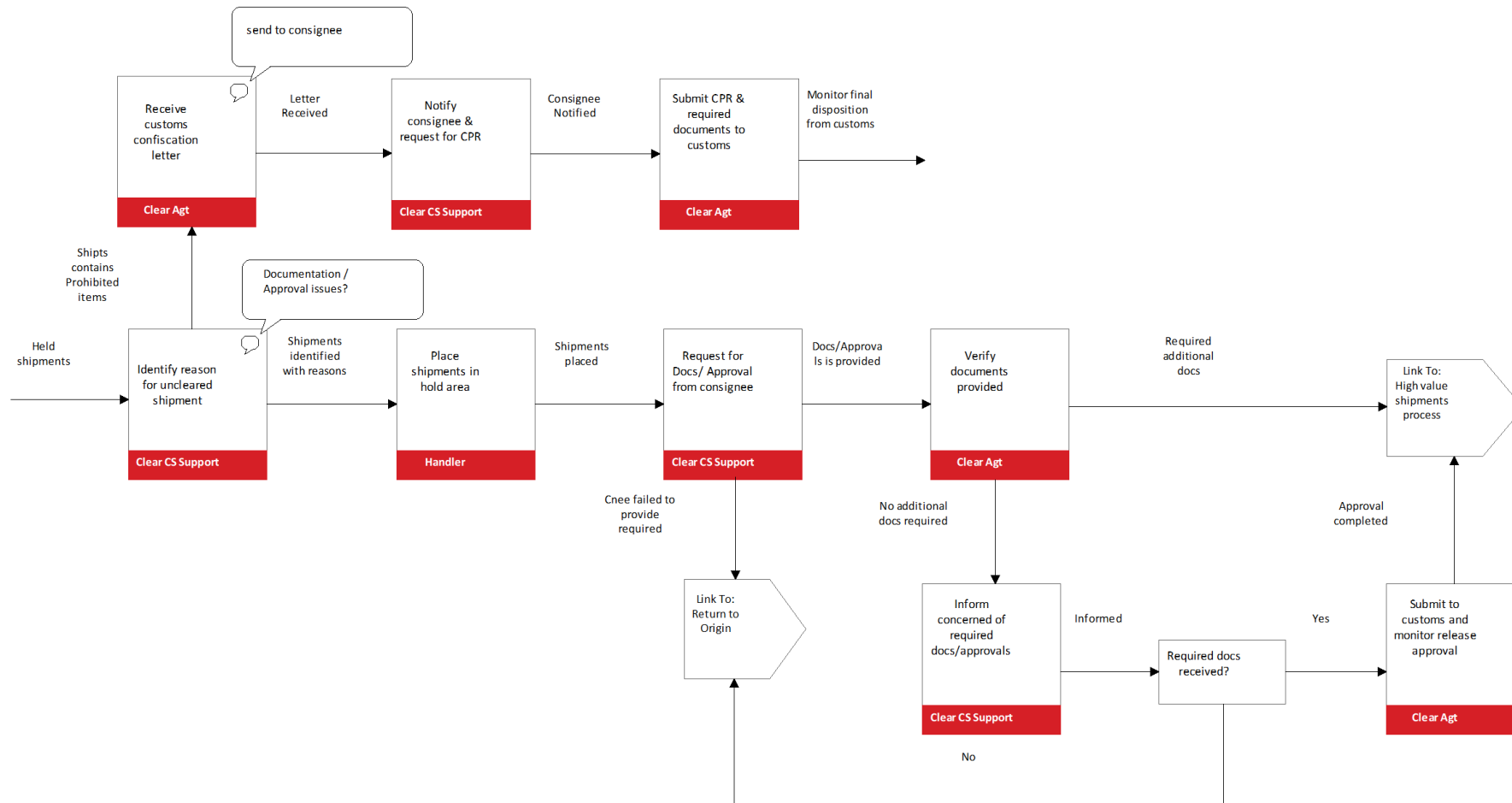
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Nouf Al Rammah
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Resolve Clearance Issues



Title: Resolve Clearance Issues
 Author: Nouf Al Rammah
 Date: 10/3/2023
 Volume: 0.00 Per Second

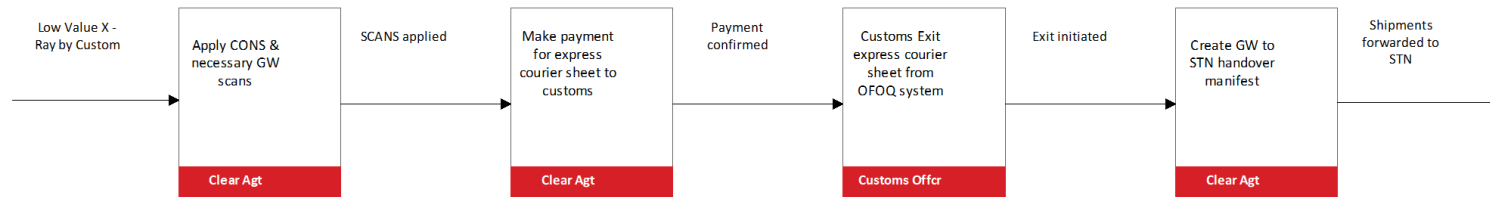
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Low Value Shipments



Title: Low Value Shipments
 Author: Nouf Al Rammah
 Date: 10/3/2023
 Volume: 0.00 Per Second

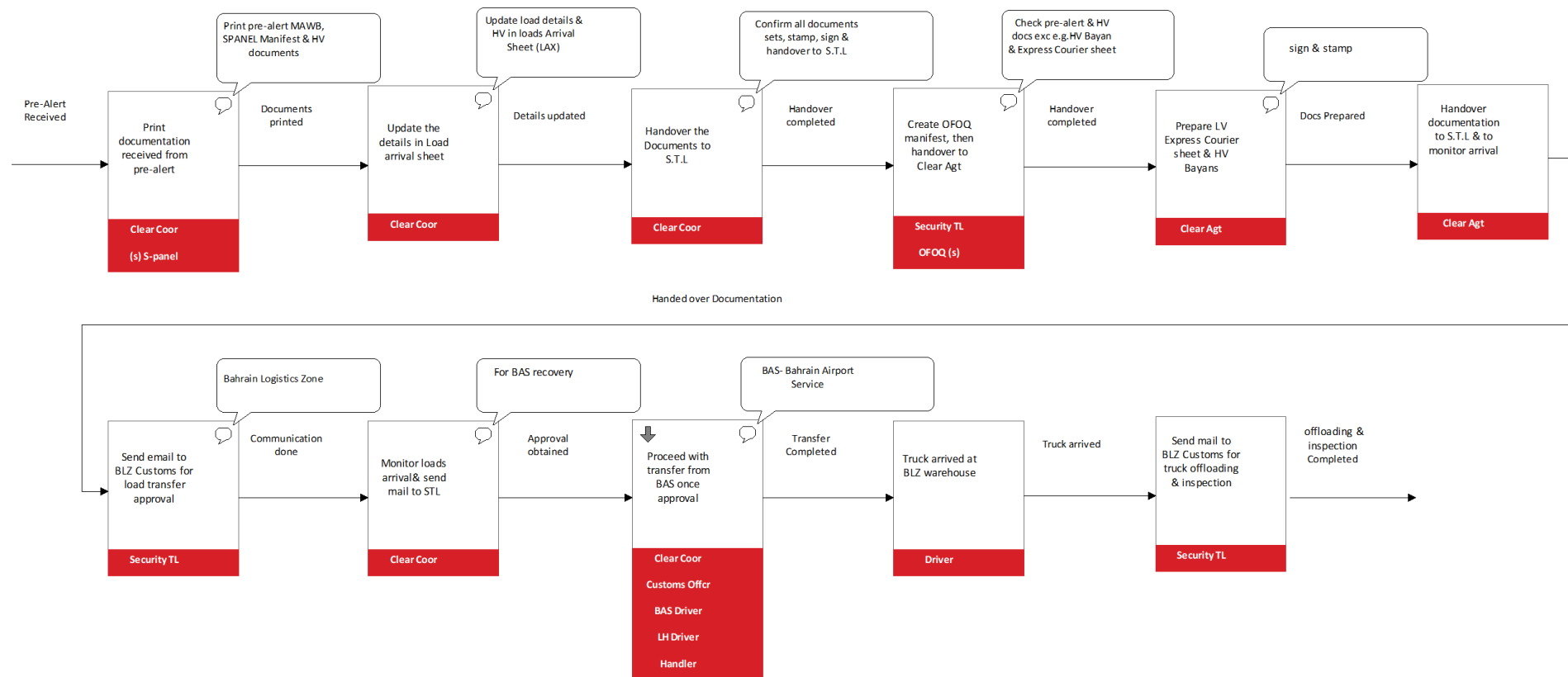
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Pre-alert Receiving Process



Title: Pre-alert Receiving Process
 Author: Nouf Al Rammah
 Date: 10/2/2023
 Volume: 0.00 Per Second

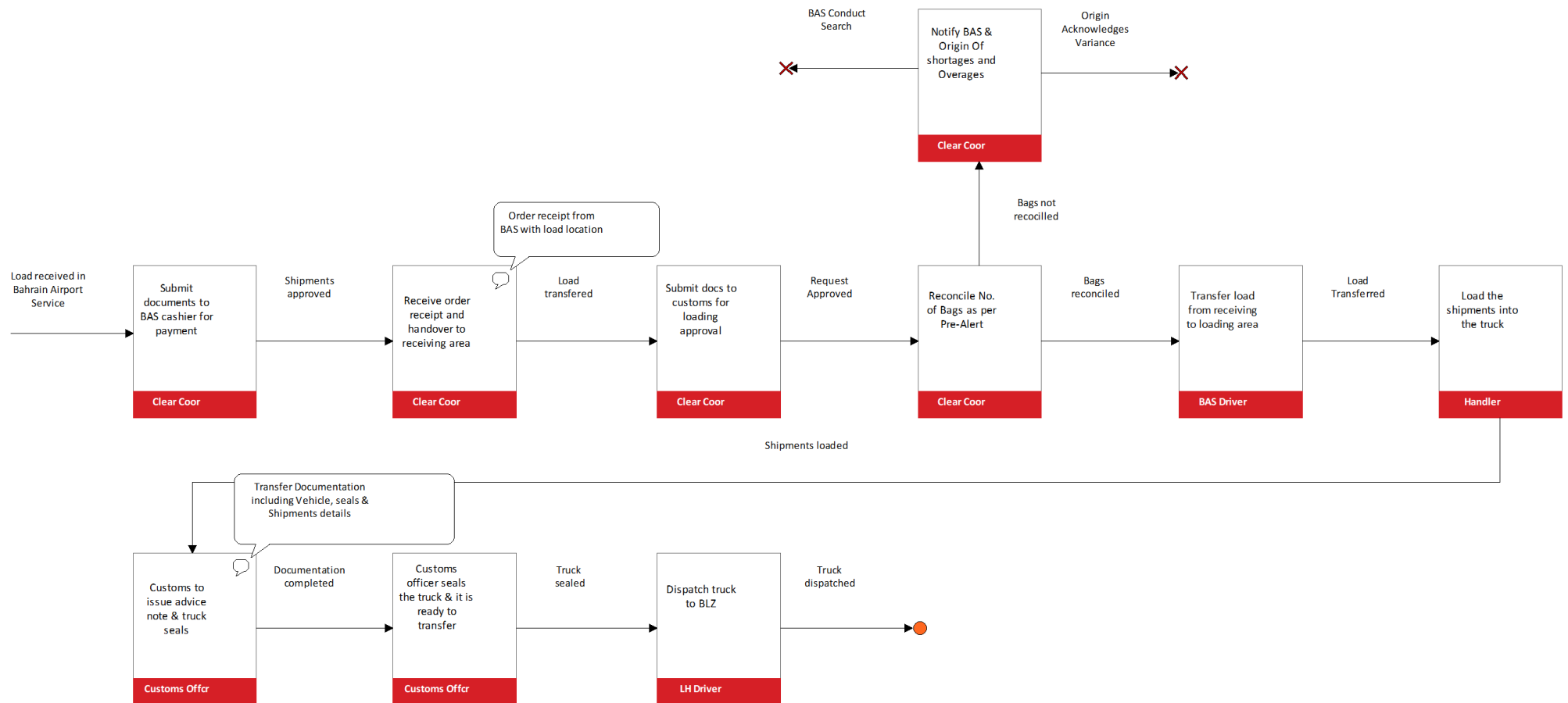
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Proceed with transfer from BAS once approval received



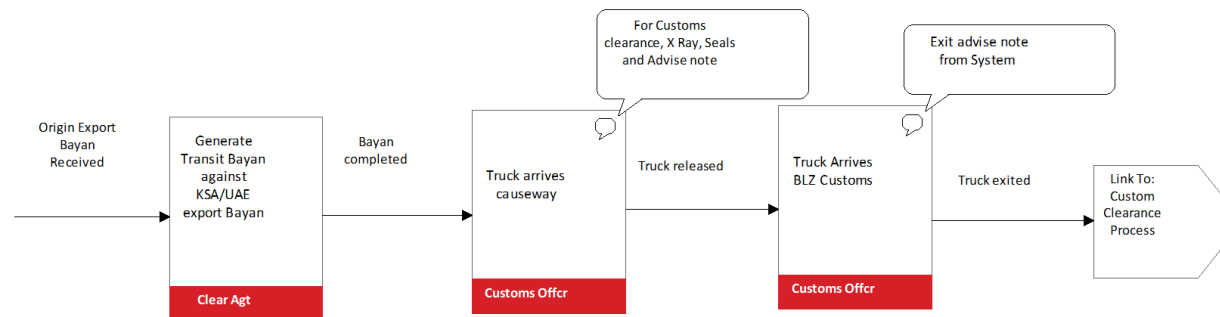
Title: Proceed with transfer from BAS once approval received
 Author: Nouf Al Rammah
 Date: 10/2/2023
 Volume: 0.00 Per Second
 Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Causeway to BLZ Transfer Process



Title: Causeway to BLZ Transfer Process
Author: Nouf Al Rammah
Date: 10/2/2023
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2025
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
○ Keywords
● Read Only



Gateway Outbound Process



Title: Gateway Outbound Process
Author: Mohammed Ahmed Khan
Date: 10/3/2023
Volume: 0.00 Per Second

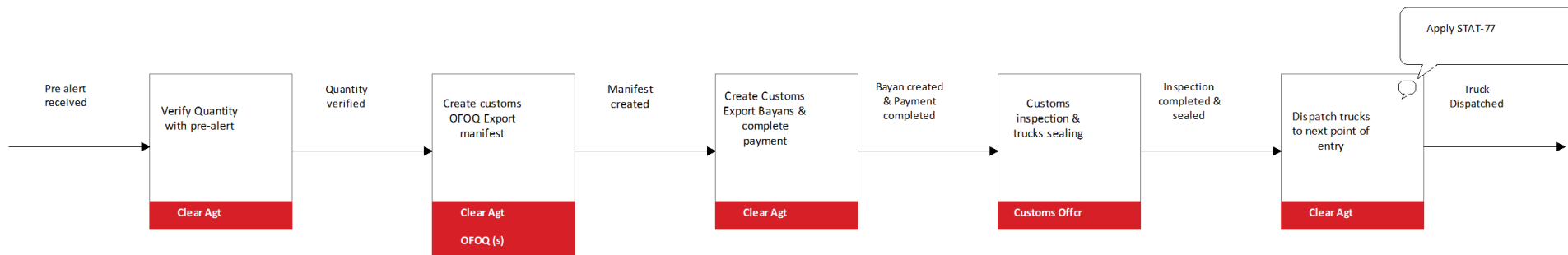
Authorization: Authorized
Date: 11/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Mohammed Ahmed Khan
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Export Declaration Process



Title: Export Declaration Process
Author: Nouf Al Rammah
Date: 10/3/2023
Volume: 0.00 Per Second

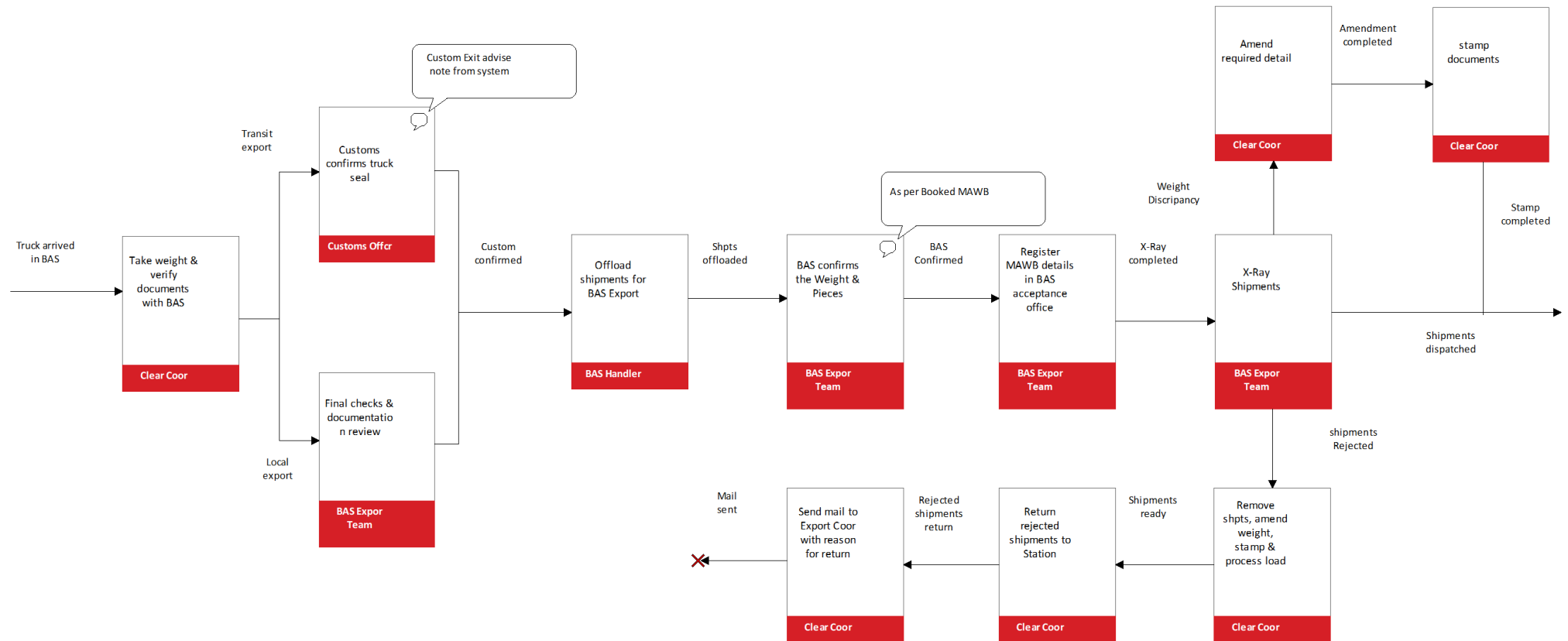
Authorization: Authorized
Date: 3/9/2025
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
○ Keywords
● Read Only



BAS Export Transfer Process



Title: BAS Export Transfer Process
 Author: Nouf Al Rammah
 Date: 10/9/2023
 Volume: 0.00 Per Second

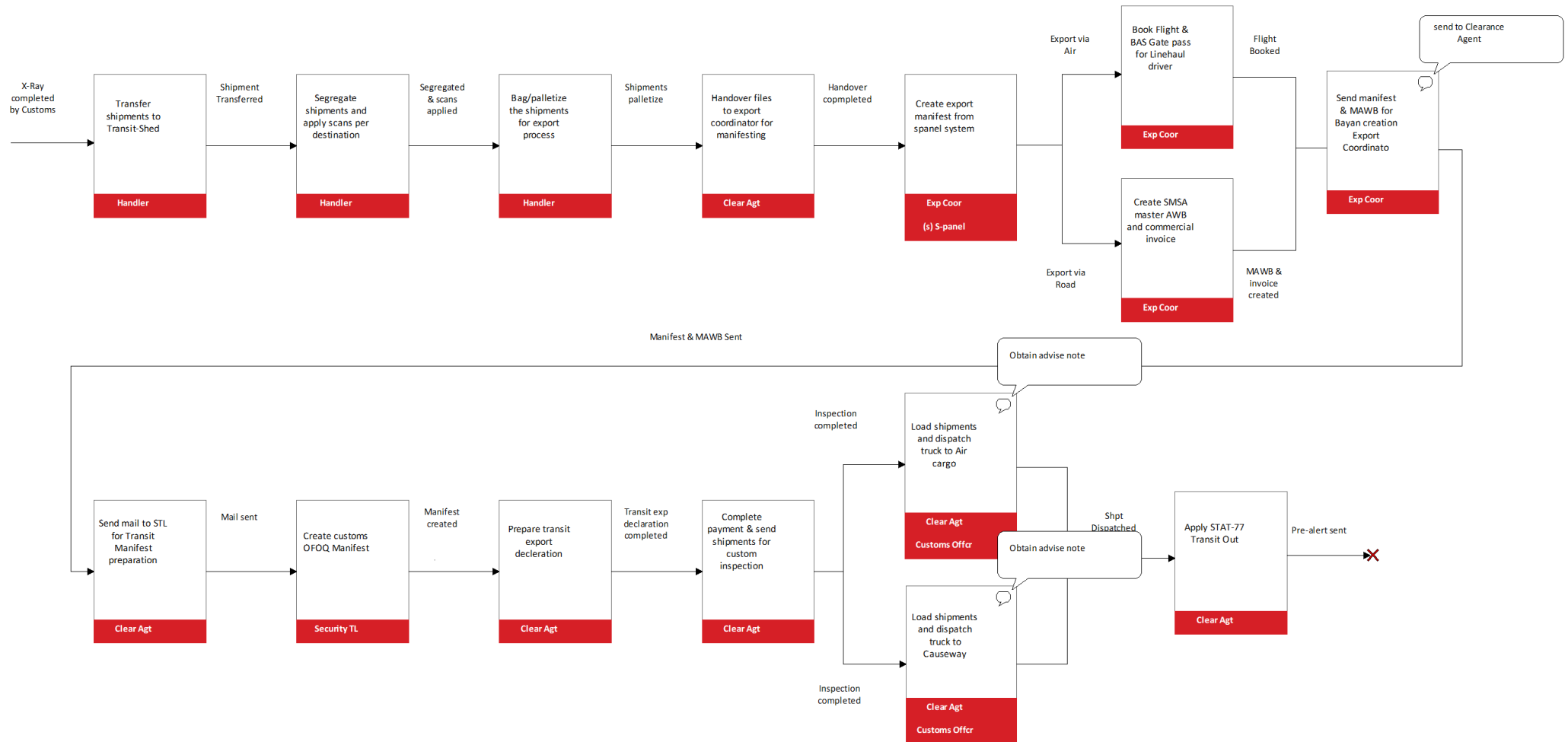
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only

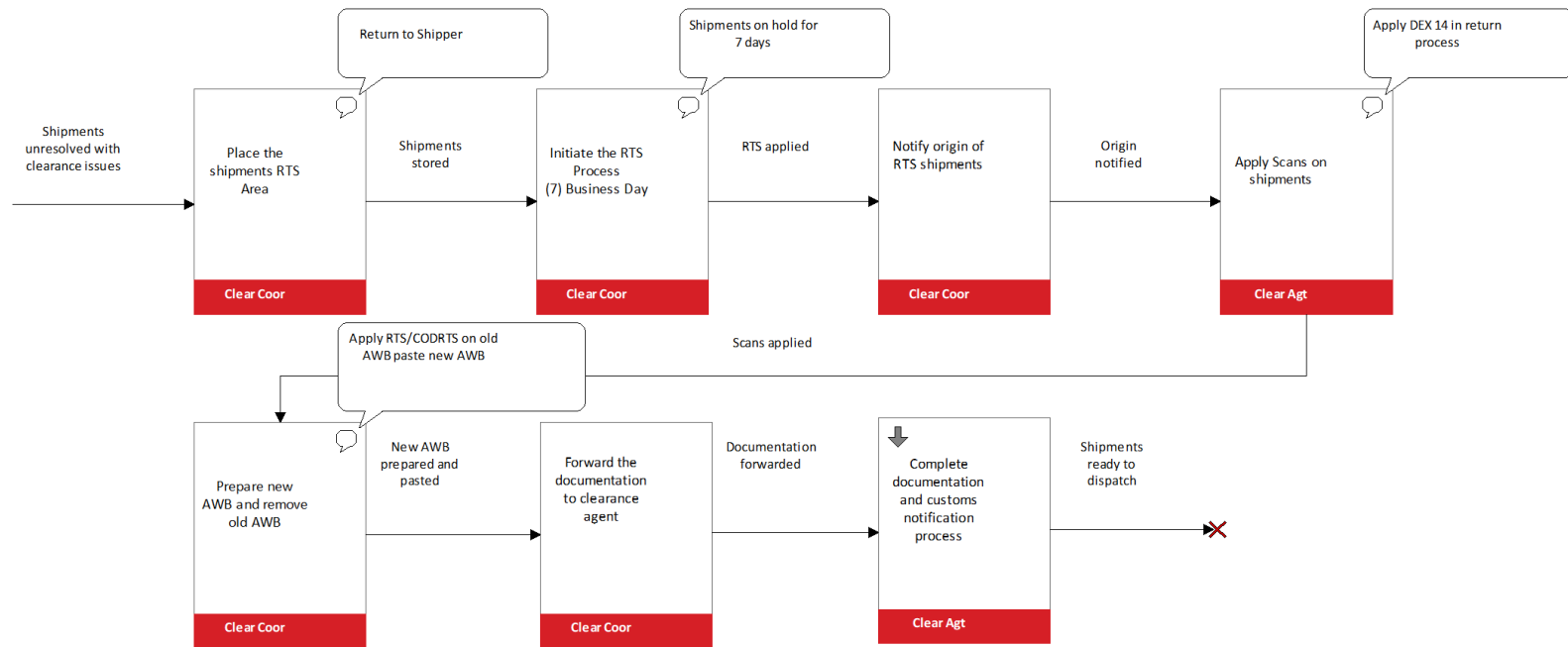


Transit Shipment handling Process





Return to Origin



Title: Return to Origin
 Author: Nouf Al Rammah
 Date: 11/8/2023
 Volume: 0.00 Per Second

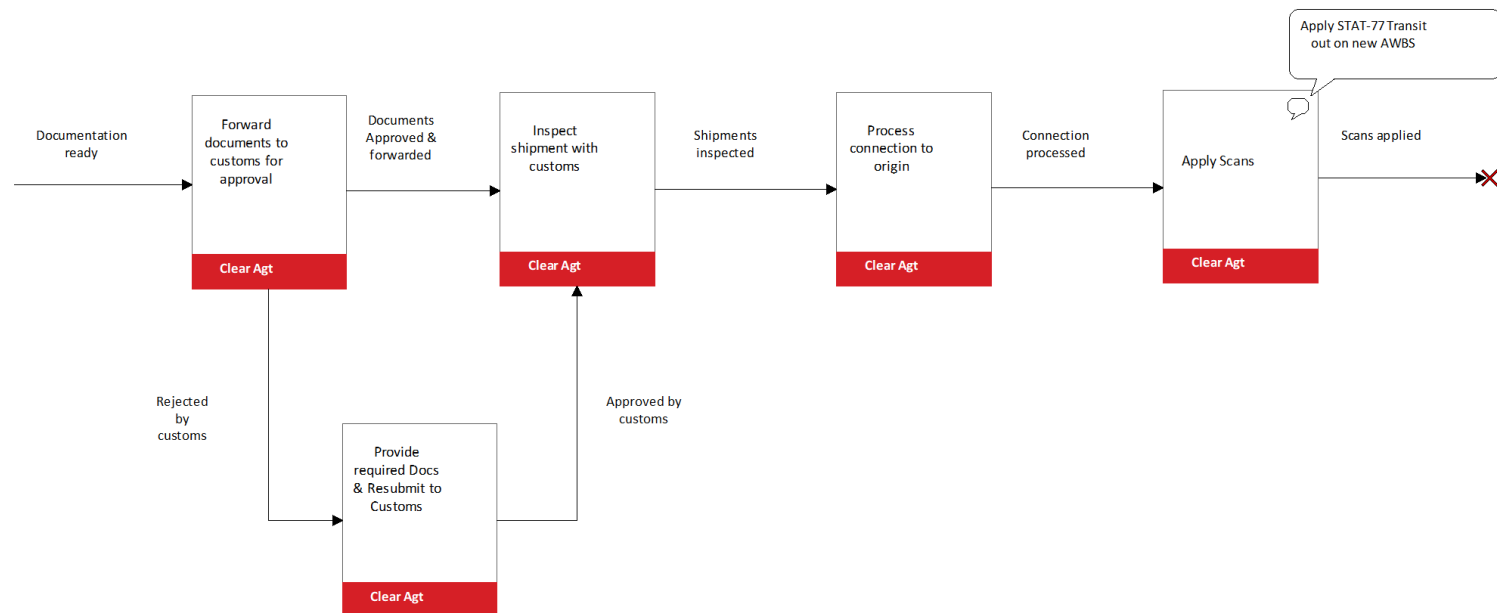
Authorization: Authorized
 Date: 2/19/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Complete documentation and customs notification process



Title: Complete documentation and customs notification process
 Author: Nouf Al Rammah
 Date: 10/12/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/19/2025
 Cost Per Second: \$,3.5,E-0317

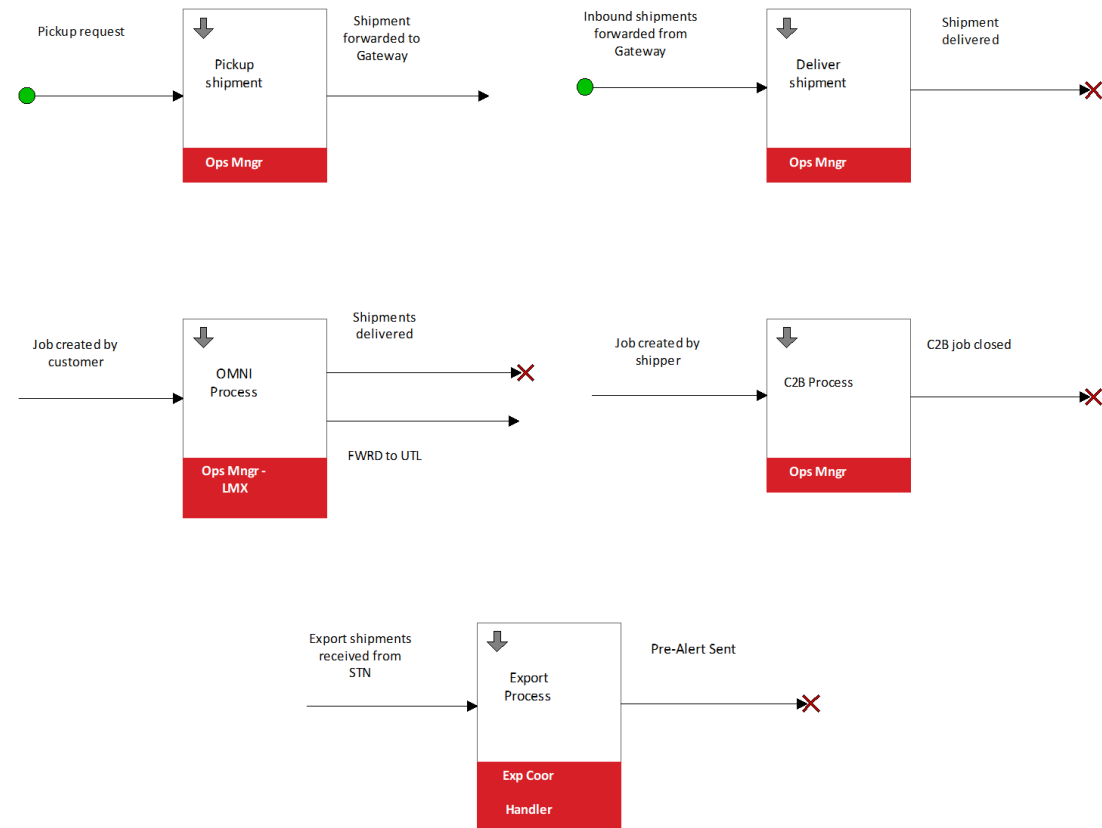
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



BAH - Station Operations



Title: BAH - Station Operations
 Author: Edwin Ramos
 Date: 11/6/2017
 Volume: 0.00 Per Second

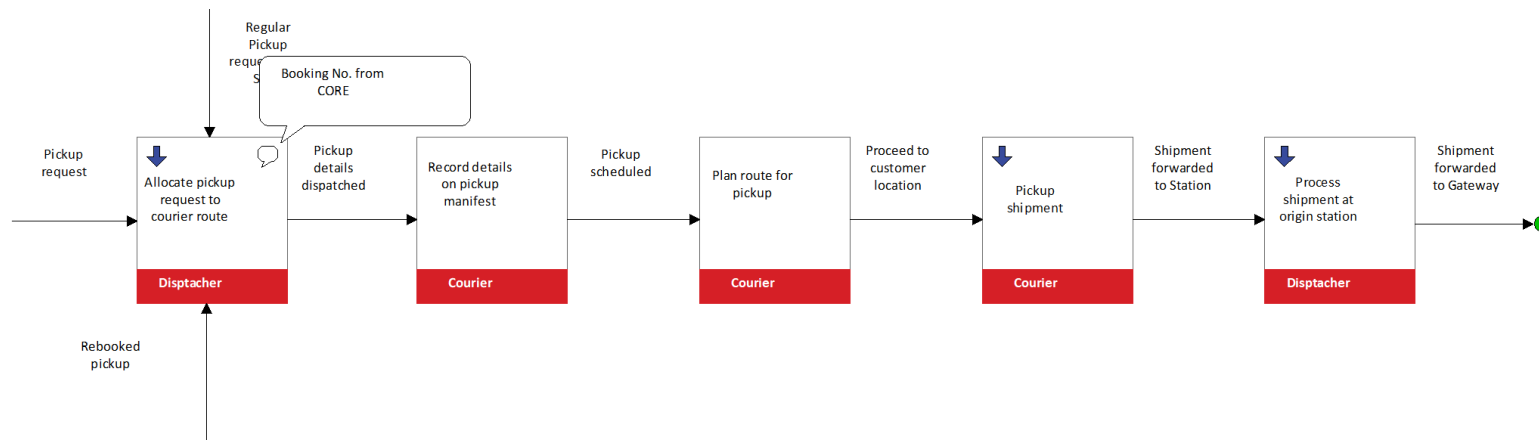
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Pickup Shipment



Title: Pickup Shipment
 Author: Edwin Ramos
 Date: 4/4/2017
 Volume: 0.00 Per Second

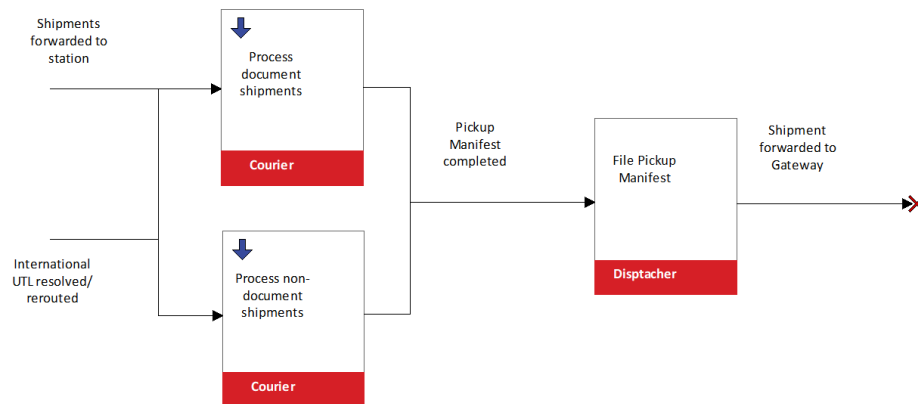
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Shipment at Origin Station



Title: Process Shipment at Origin Station
 Author: Edwin Ramos
 Date: 4/6/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only

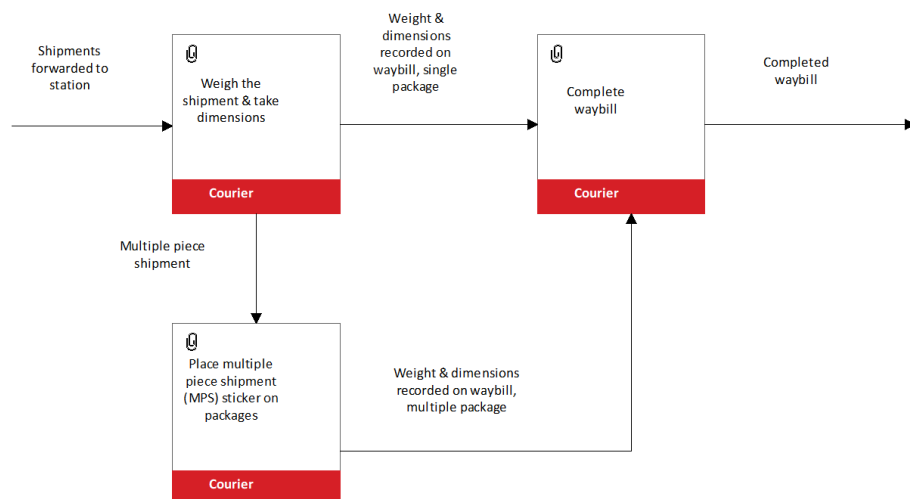


Process Document Shipments





Process Non-Document Shipments



Title: Process Non-Document Shipments
Author: Edwin Ramos
Date: 5/23/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

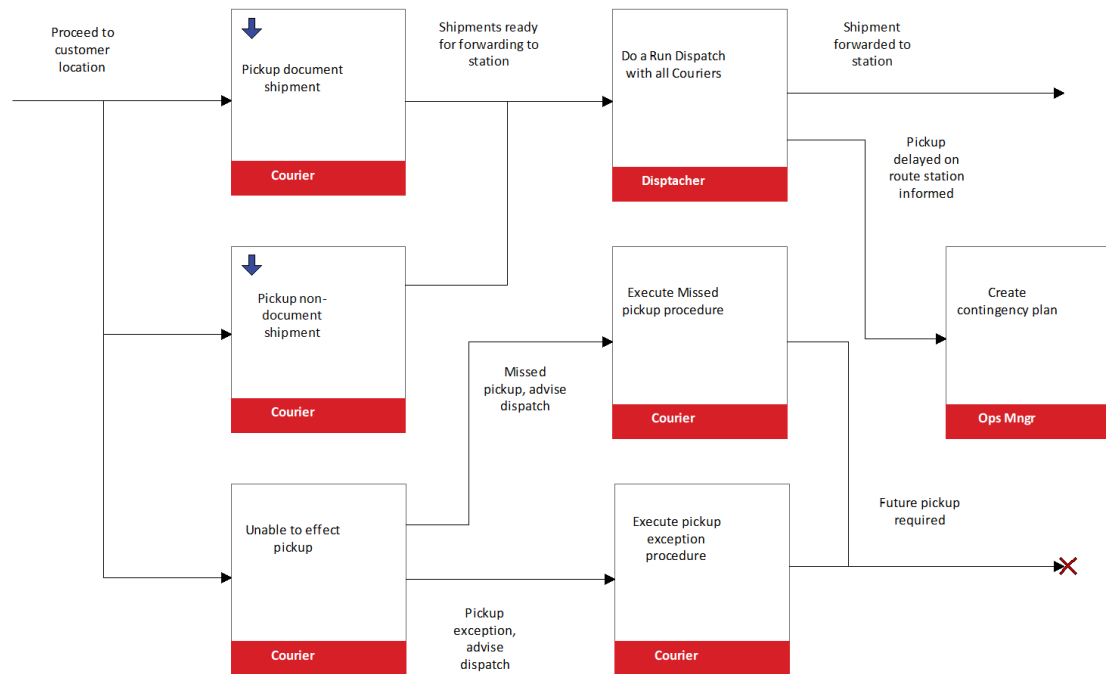
Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only



Pickup Shipment by Type



Title: Pickup Shipment by Type
 Author: Edwin Ramos
 Date: 4/6/2017
 Volume: 0.00 Per Second

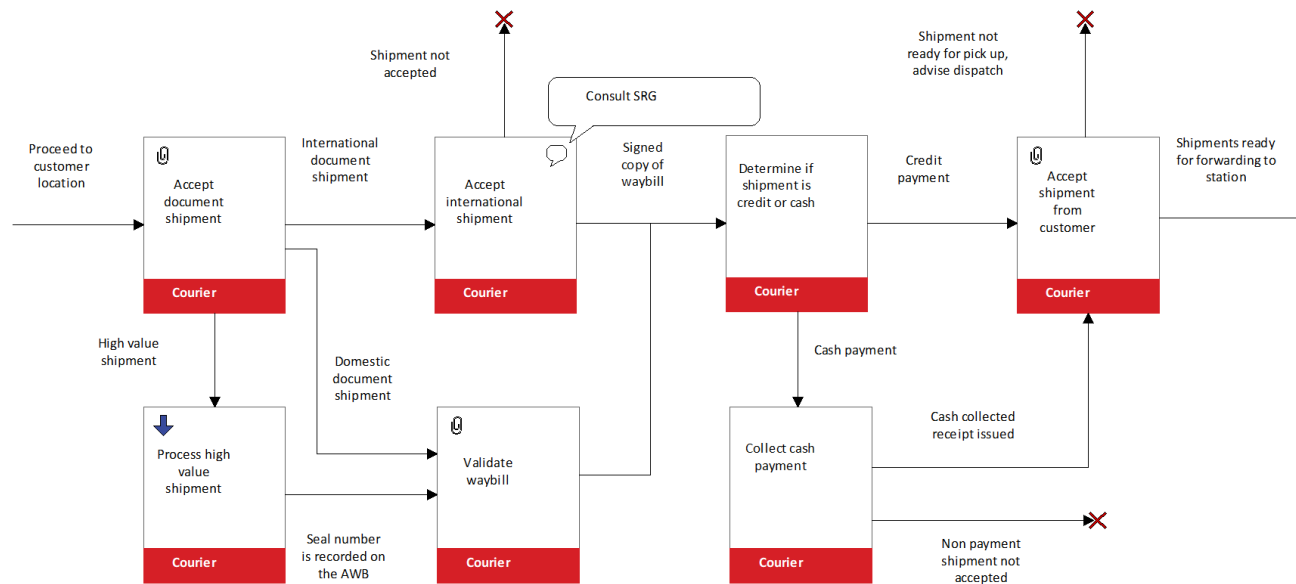
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Pickup Document Shipment



Title: Pickup Document Shipment
 Author: Edwin Ramos
 Date: 5/23/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

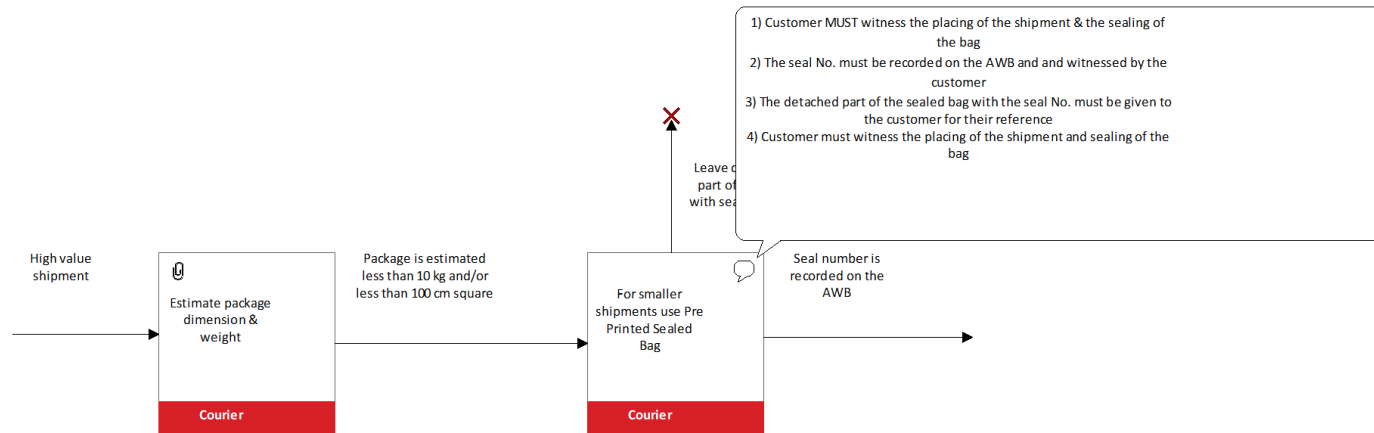
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process High Value Shipment



Title: Process High Value Shipment
 Author: Edwin Ramos
 Date: 5/25/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

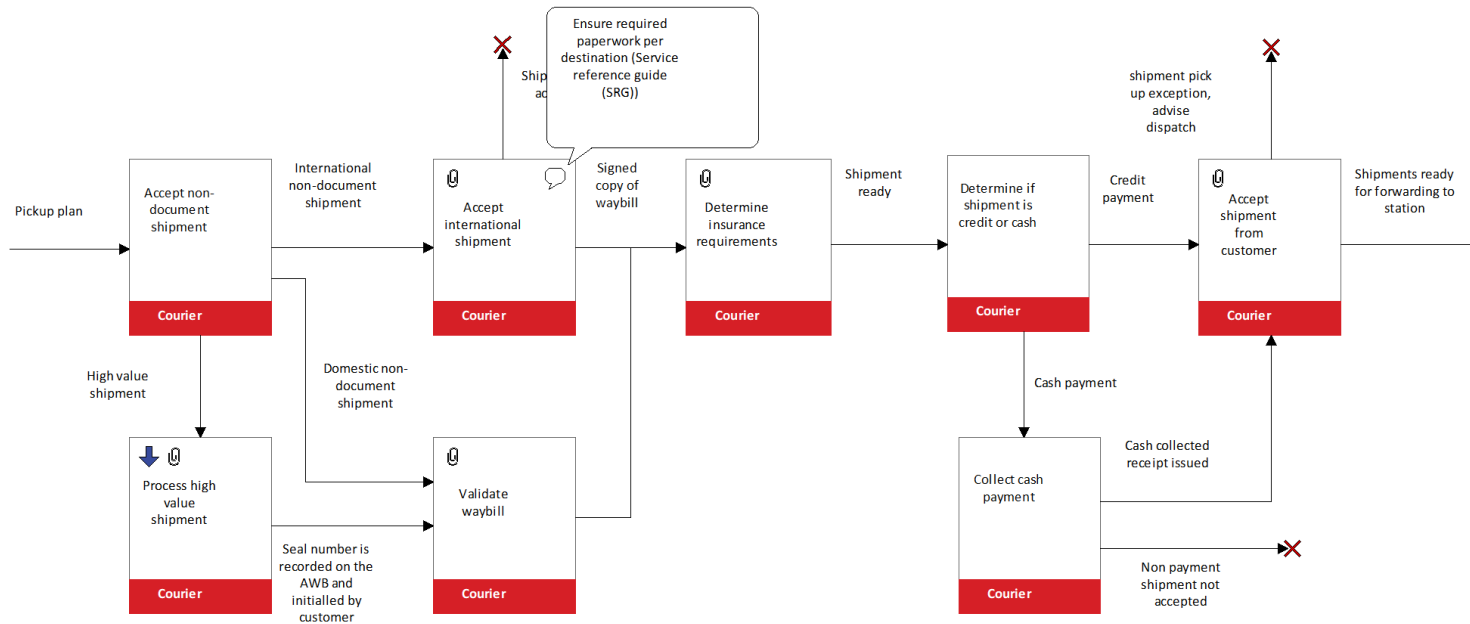
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Pickup Non-Document Shipment

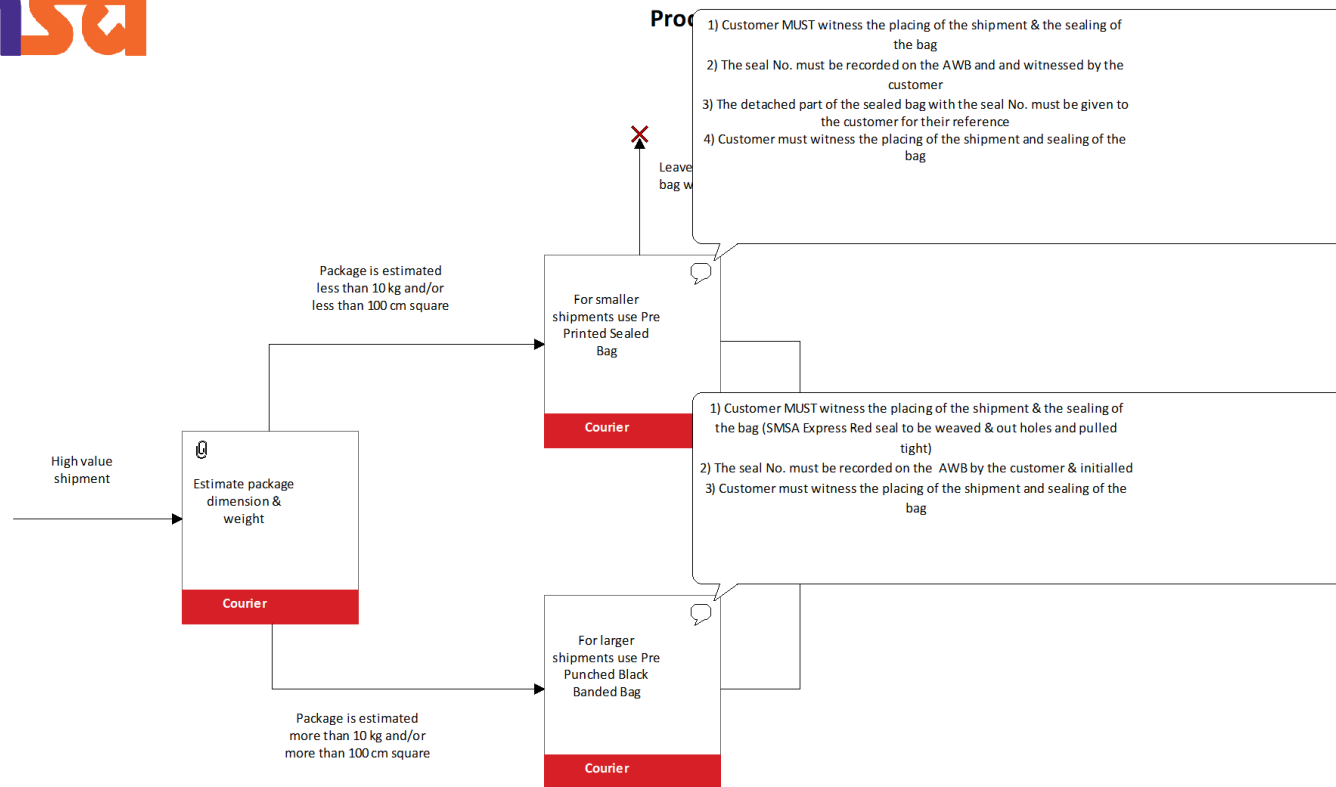


Title: Pickup Non-Document Shipment
 Author: Edwin Ramos
 Date: 5/23/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Title: Process High Value Shipment
 Author: Edwin Ramos
 Date: 5/23/2010
 Volume: 0.00 Per Second

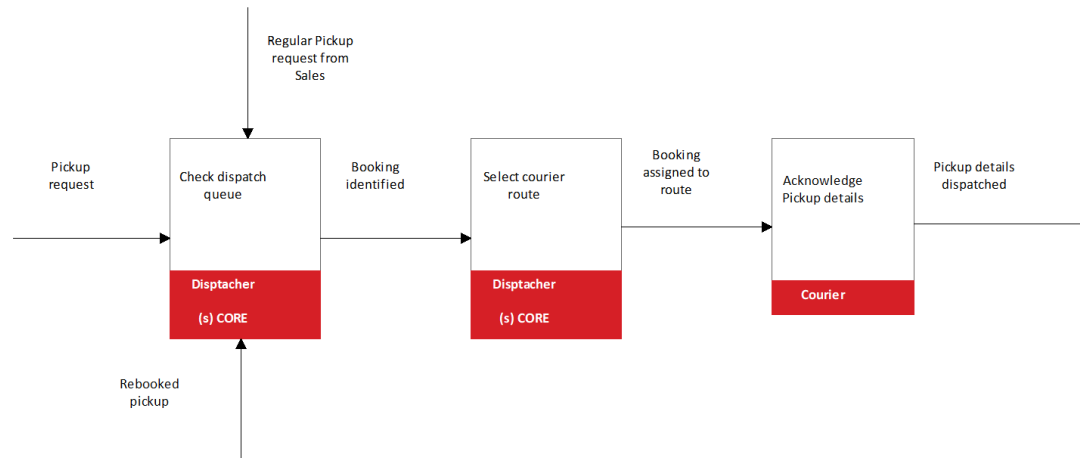
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Allocate to Courier Route



Title: Allocate to Courier Route
Author: Edwin Ramos
Date: 7/8/2017
Volume: 0.00 Per Second

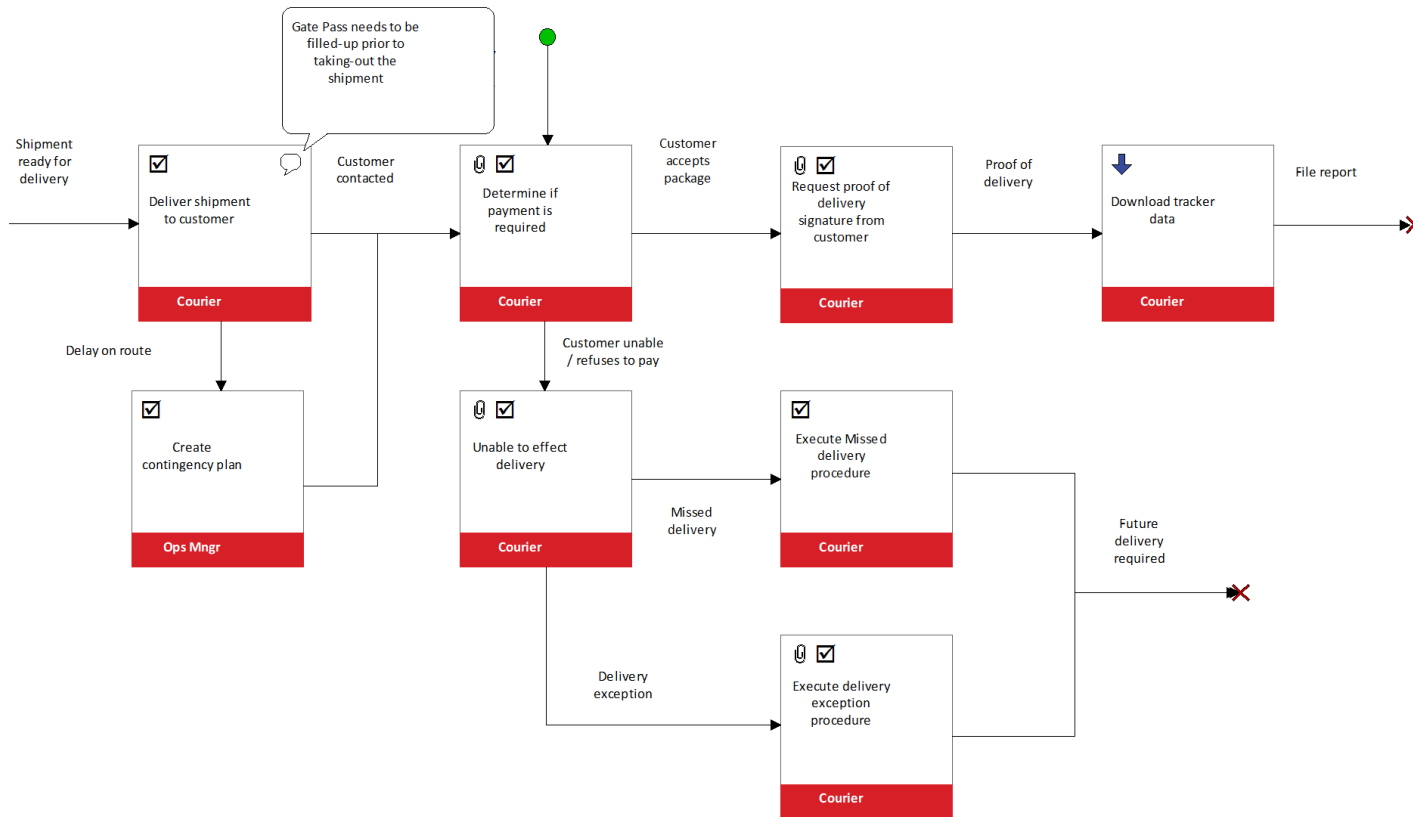
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Deliver Shipment



Title: Deliver Shipment
 Author: Edwin Ramos
 Date: 4/10/2017
 Volume: 0.00 Per Second

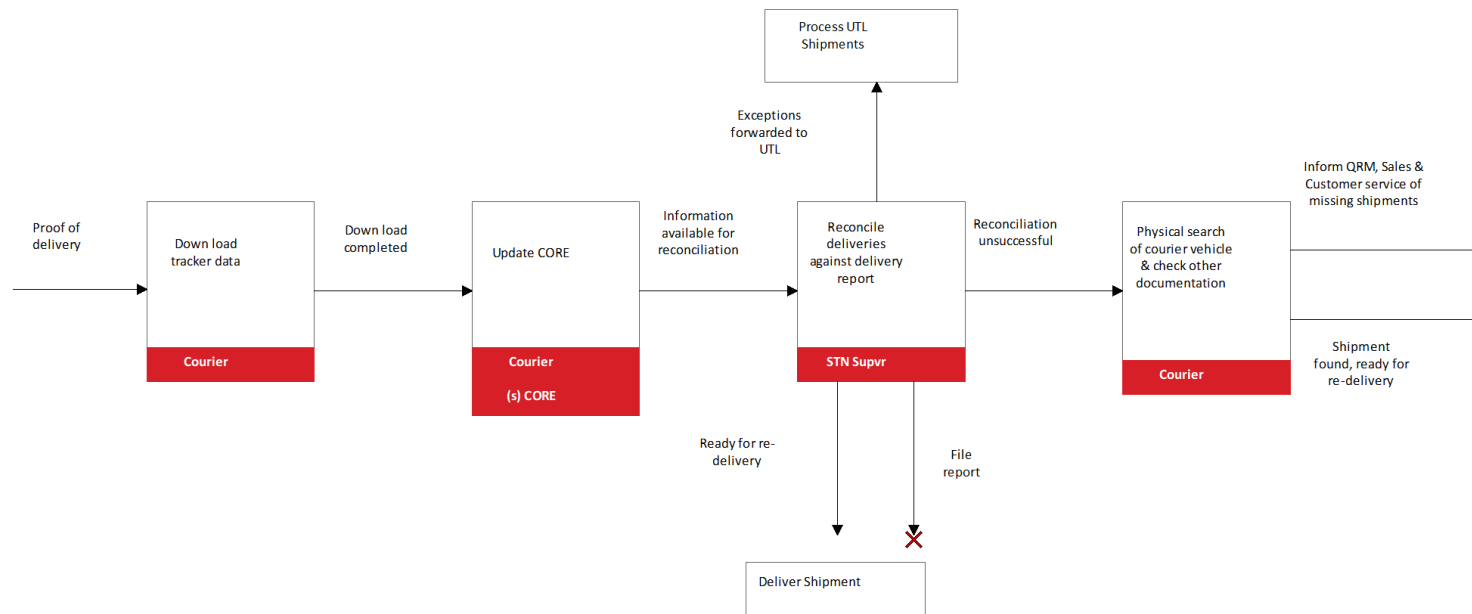
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Debrief Courier



Title: Debrief Courier
 Author: Edwin Ramos
 Date: 4/10/2017
 Volume: 0.00 Per Second

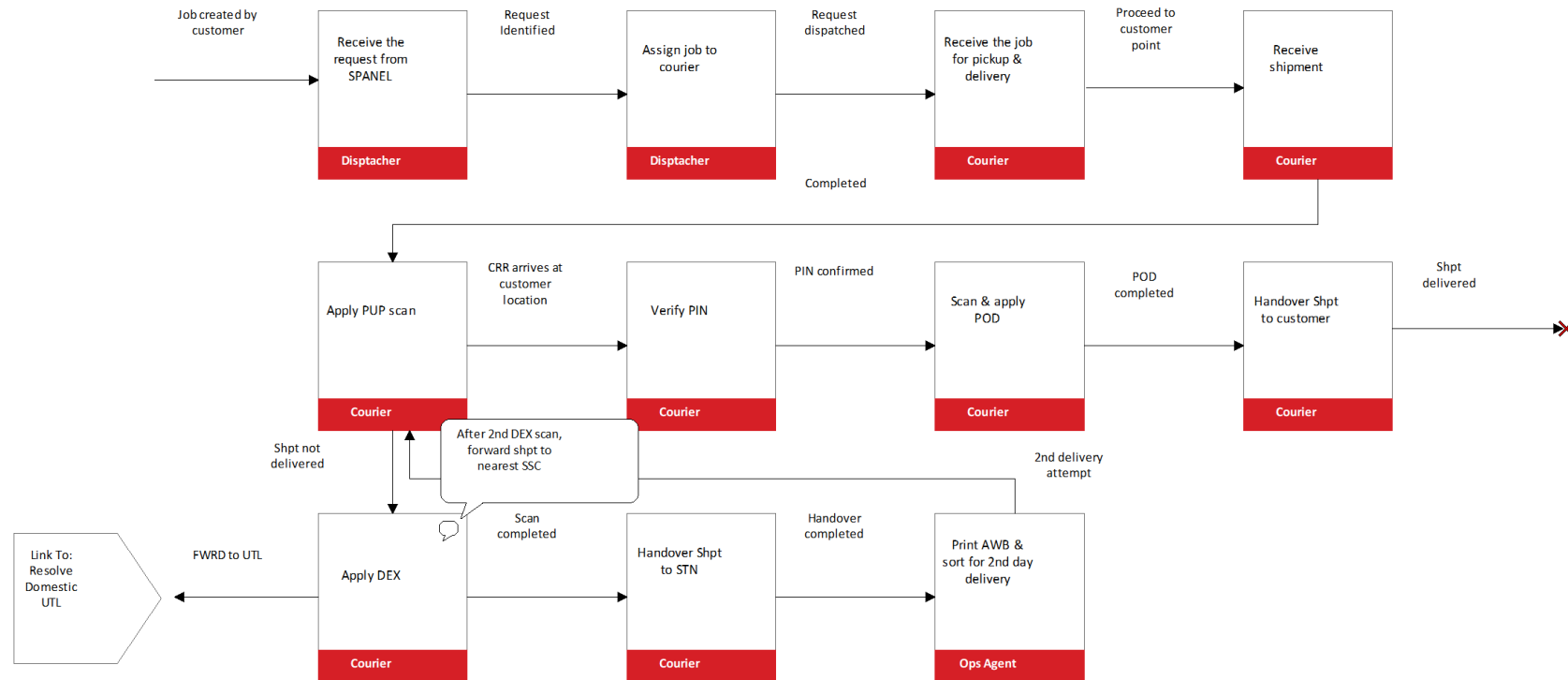
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



OMNI Process



Title: OMNI Process
 Author: Bashayr Al sharidi
 Date: 2/8/2023
 Volume: 0.00 Per Second

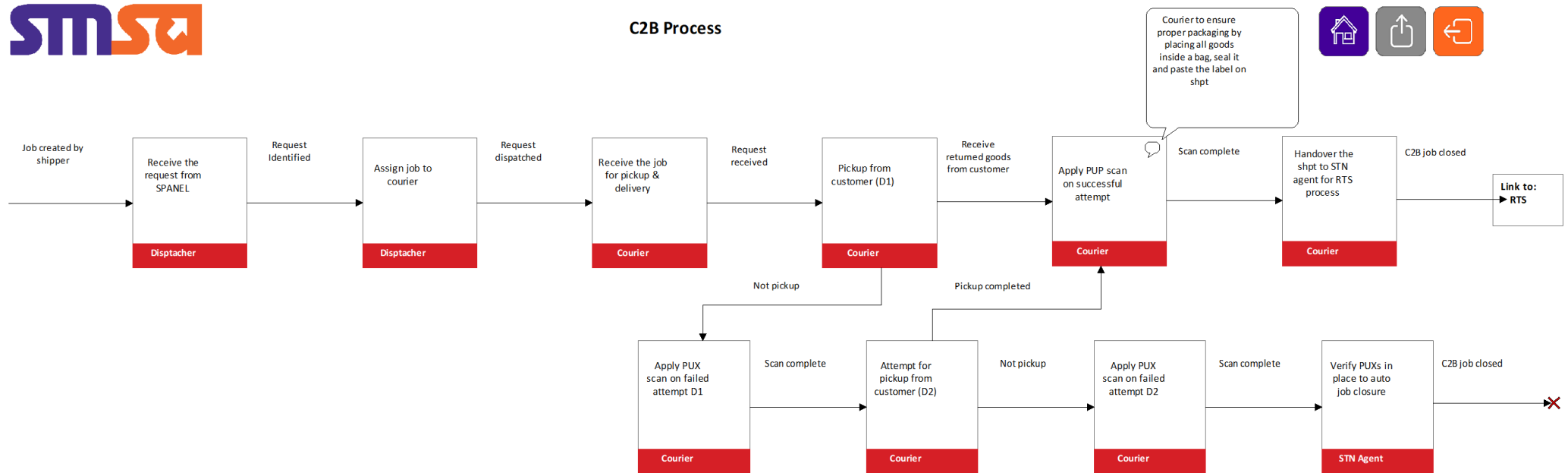
Authorization: Authorized
 Date: 10/4/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



C2B Process



Title: C2B Process
 Author: Bashayr Al sharidi
 Date: 7/17/2023
 Volume: 0.00 Per Second

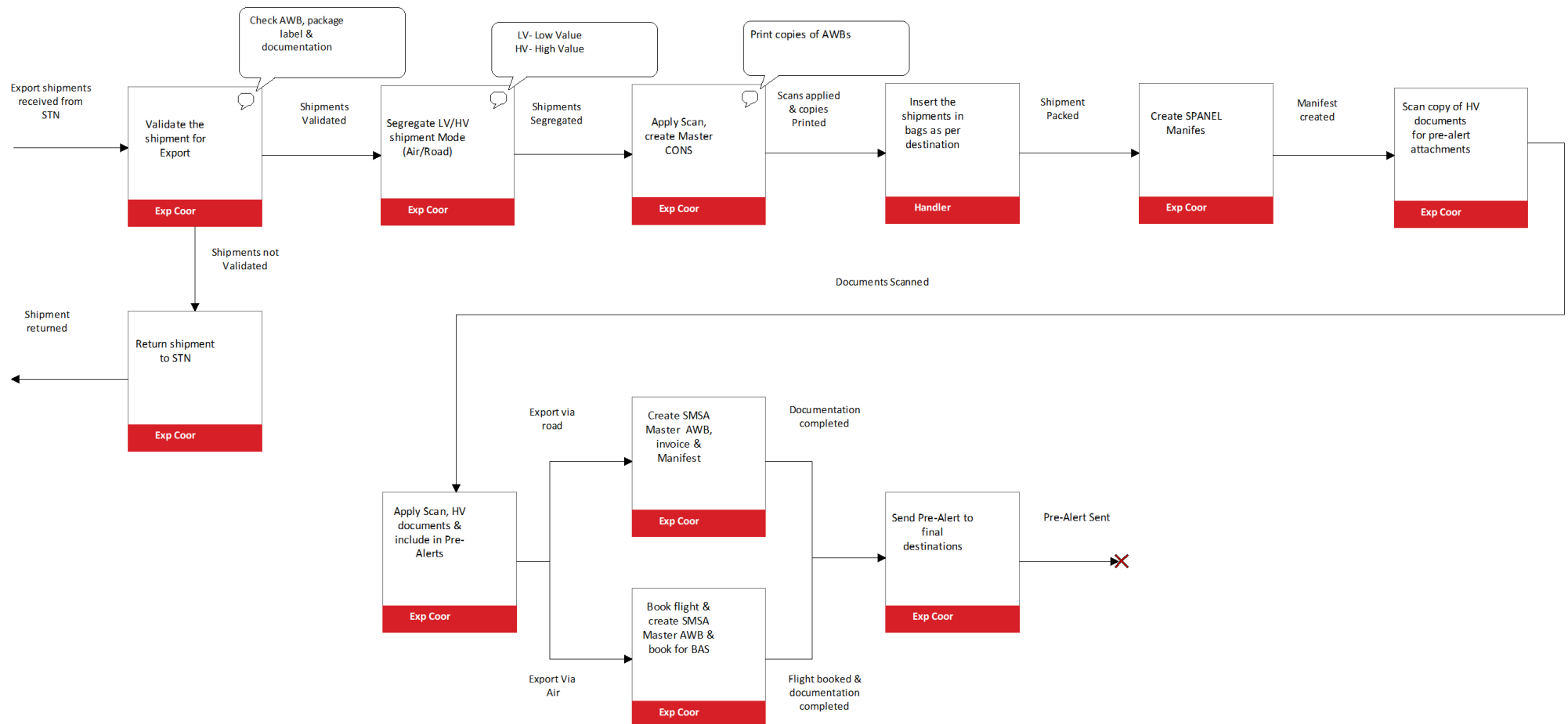
Authorization: Authorized
 Date: 7/18/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Export Process



Title: Export Process
 Author: Nouf Al Rammah
 Date: 2/25/2025
 Volume: 0.00 Per Second

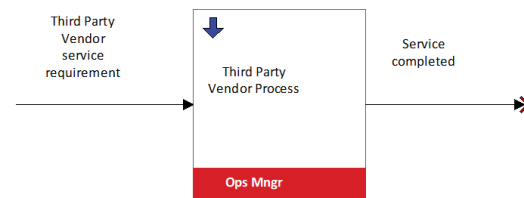
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Edwin Ramos
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



BAH - OPS Third Party Vendor



Title: BAH - OPS Third Party Vendor
Author: Edwin Ramos
Date: 11/6/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

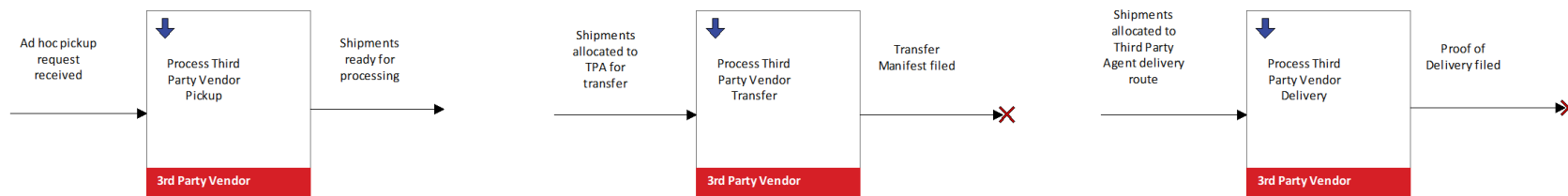
Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Third Party Vendor Process



Title: Third Party Vendor Process
Author: Edwin Ramos
Date: 8/27/2017
Volume: 0.00 Per Second

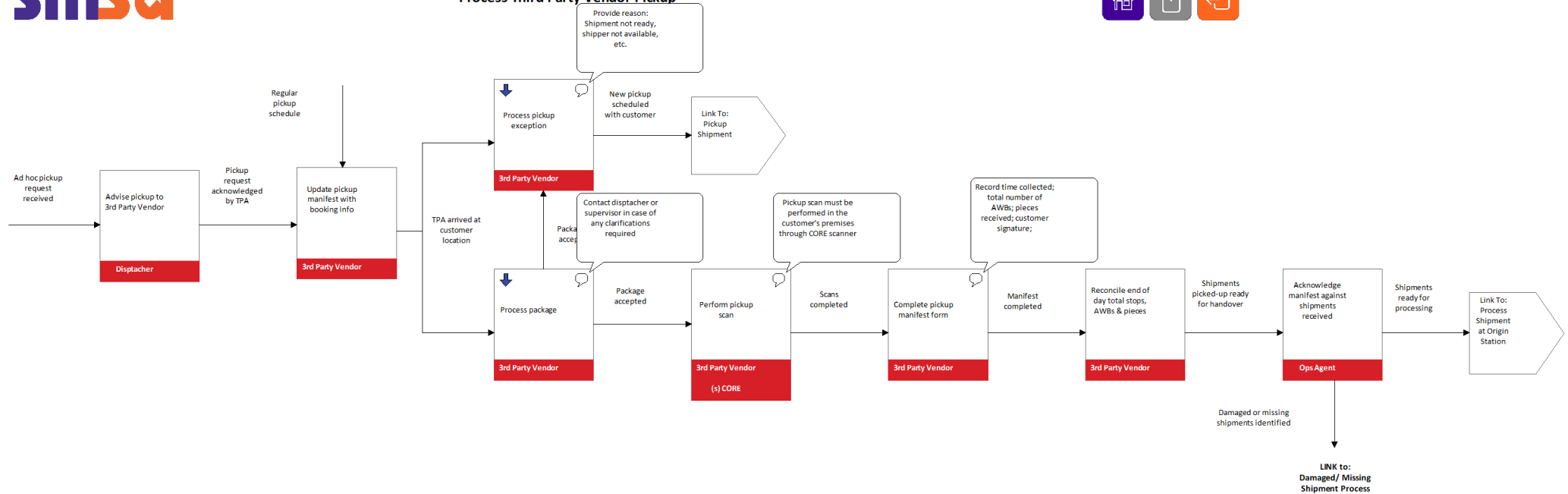
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Process Third Party Vendor Pickup



Title: Process Third Party Vendor Pickup
 Author: Edwin Ramos
 Date: 8/15/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

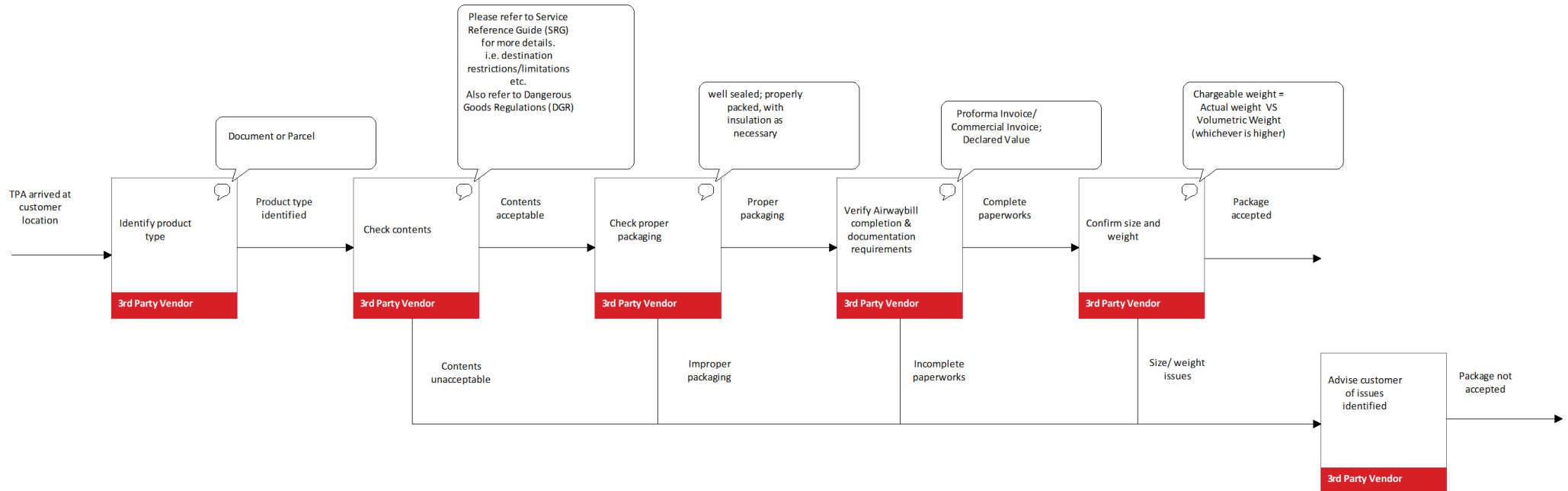
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Package Pickup Process



Title: Package Pickup Process
 Author: Edwin Ramos
 Date: 8/15/2017
 Volume: 0.00 Per Second

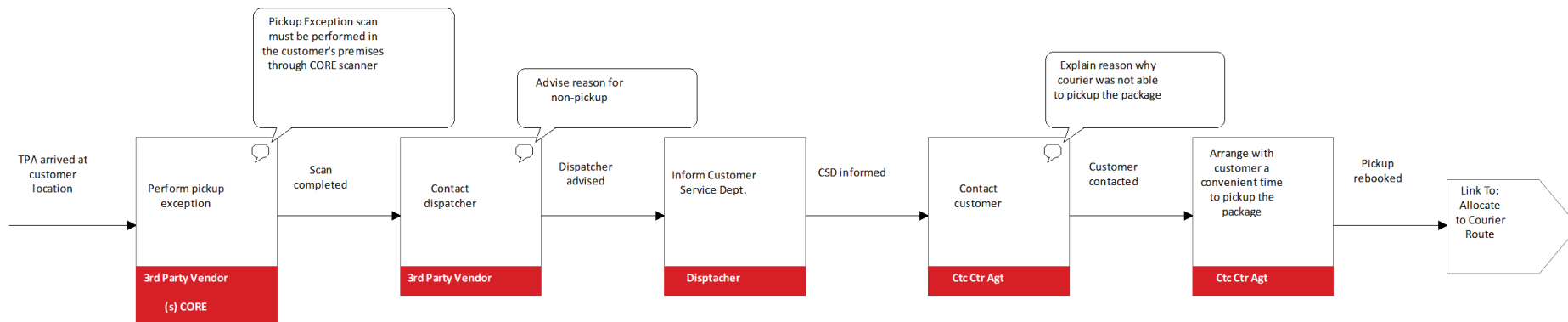
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Pickup Exception

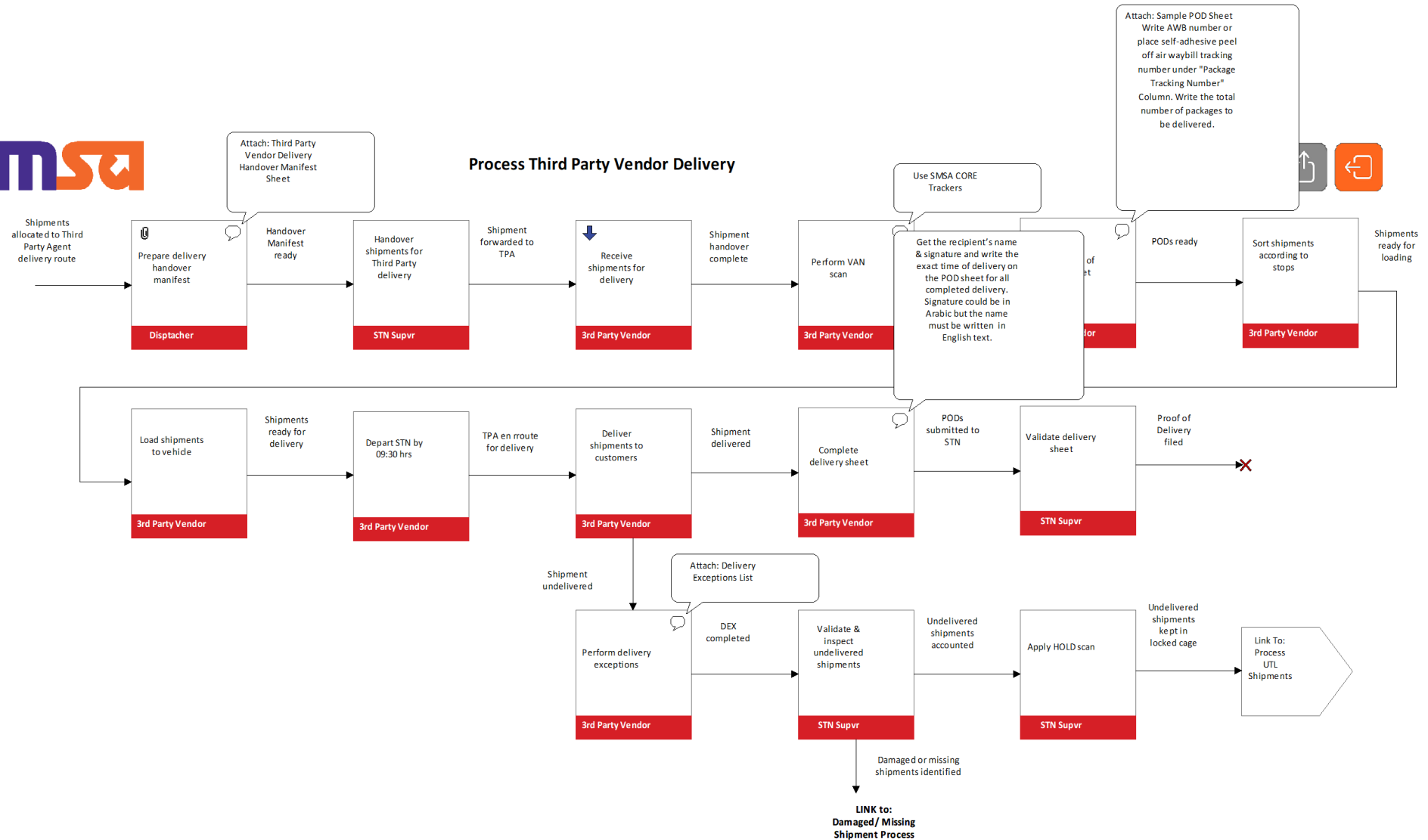


Title: Process Pickup Exception
 Author: Edwin Ramos
 Date: 8/16/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Title: Process Third Party Vendor Delivery
 Author: Edwin Ramos
 Date: 8/15/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

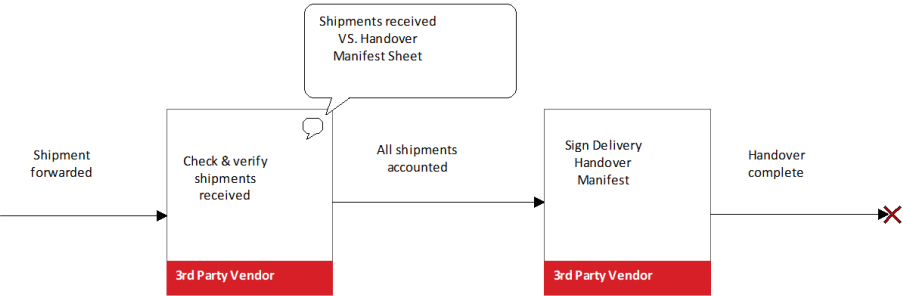
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Shipment Handover for Third Party Delivery



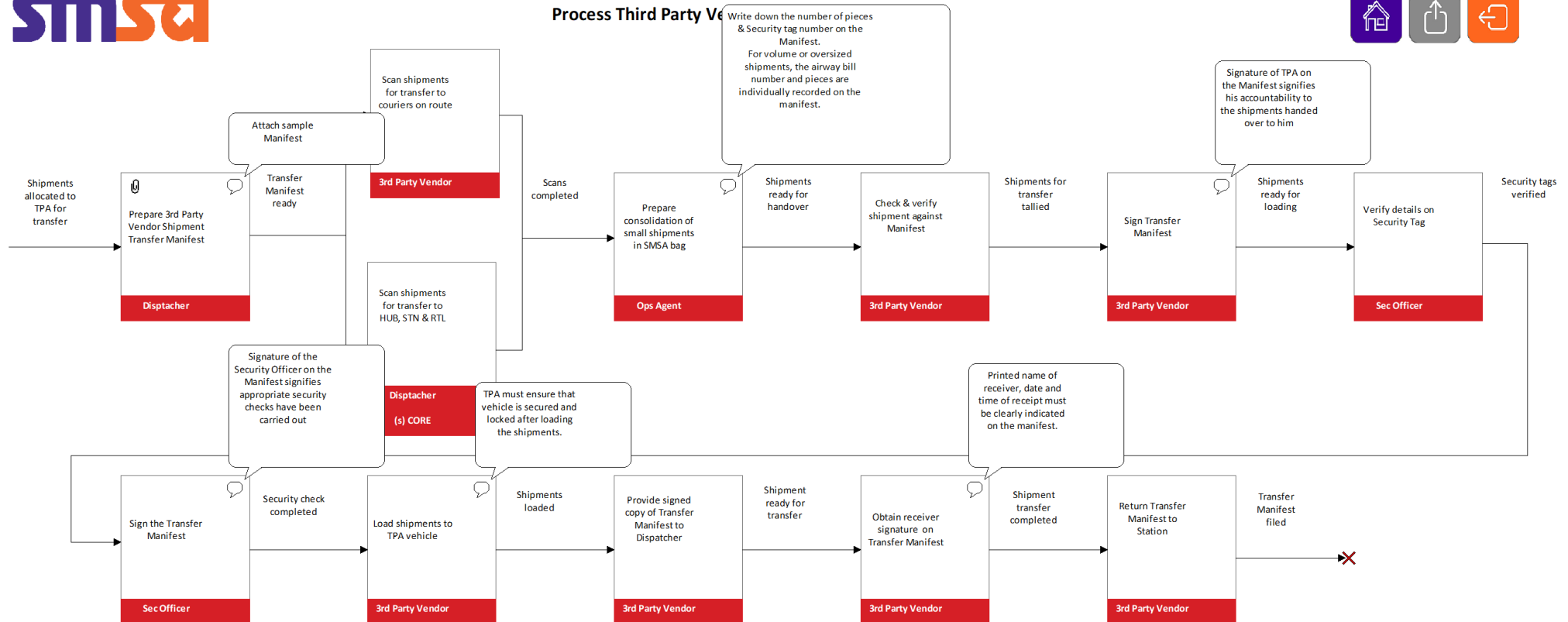
Title: Shipment Handover for Third Party Delivery
Author: Edwin Ramos
Date: 8/16/2017
Volume: 0.00 Per Second
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Process Third Party Vendor Transfer



Title: Process Third Party Vendor Transfer
 Author: Edwin Ramos
 Date: 8/21/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

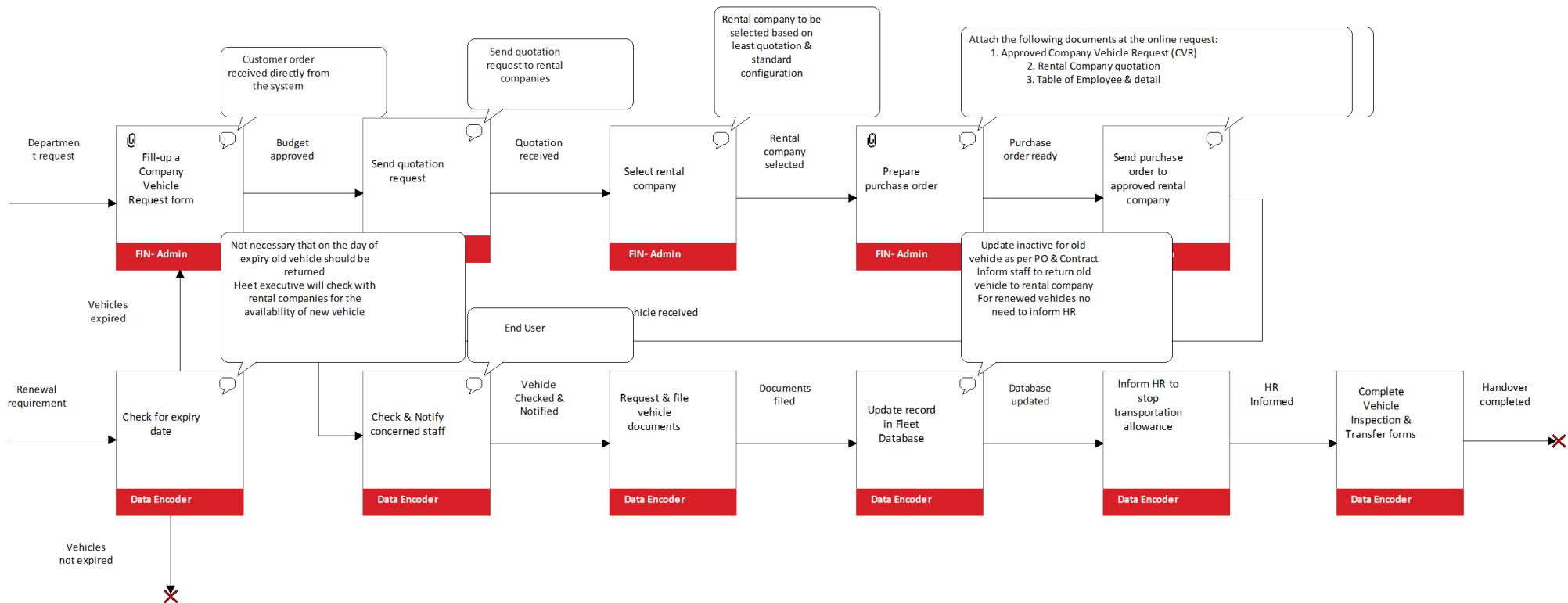
○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only





Process Vehicle Requests



Title: Process Vehicle Requests
 Author: Edwin Ramos
 Date: 6/9/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

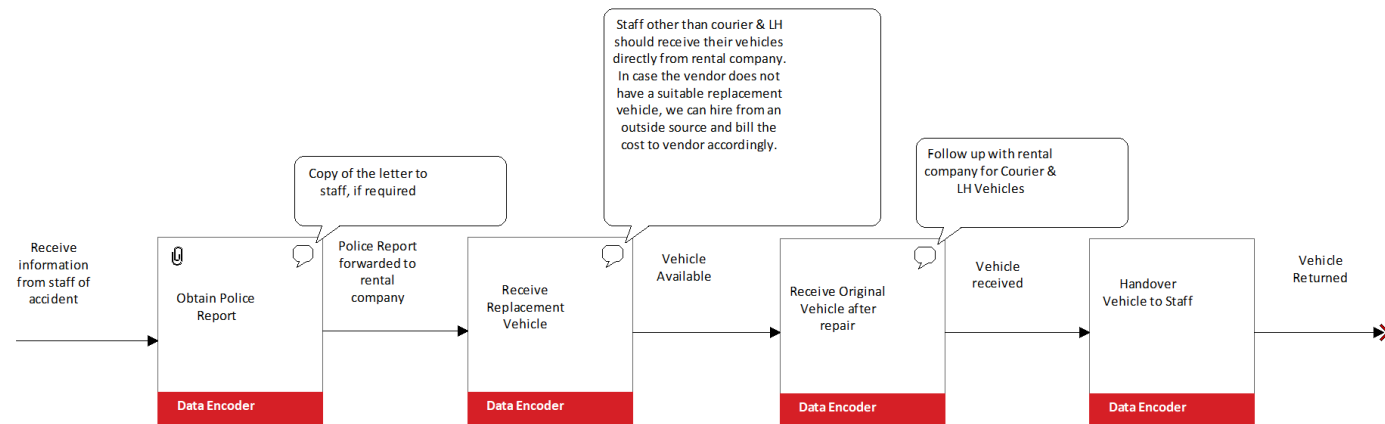
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Vehicle Accidents



Title: Process Vehicle Accidents
 Author: Edwin Ramos
 Date: 6/9/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

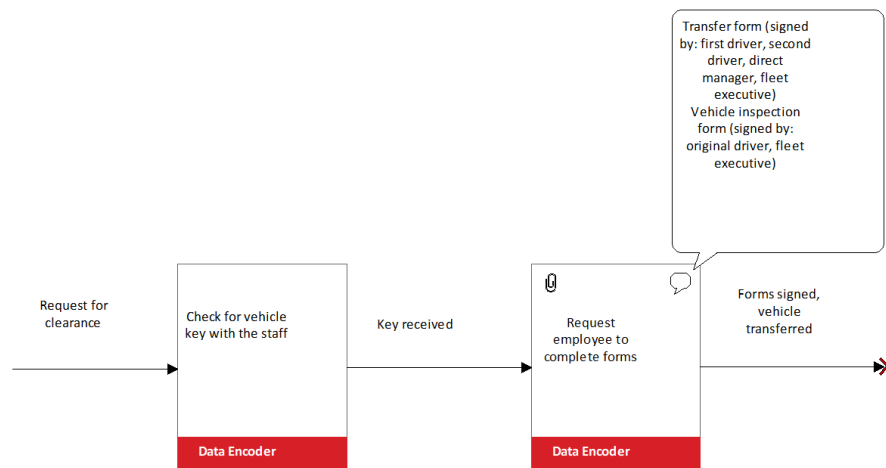
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Vehicle Transfer



Title: Process Vehicle Transfer
 Author: Edwin Ramos
 Date: 6/9/2010
 Volume: 0.00 Per Second

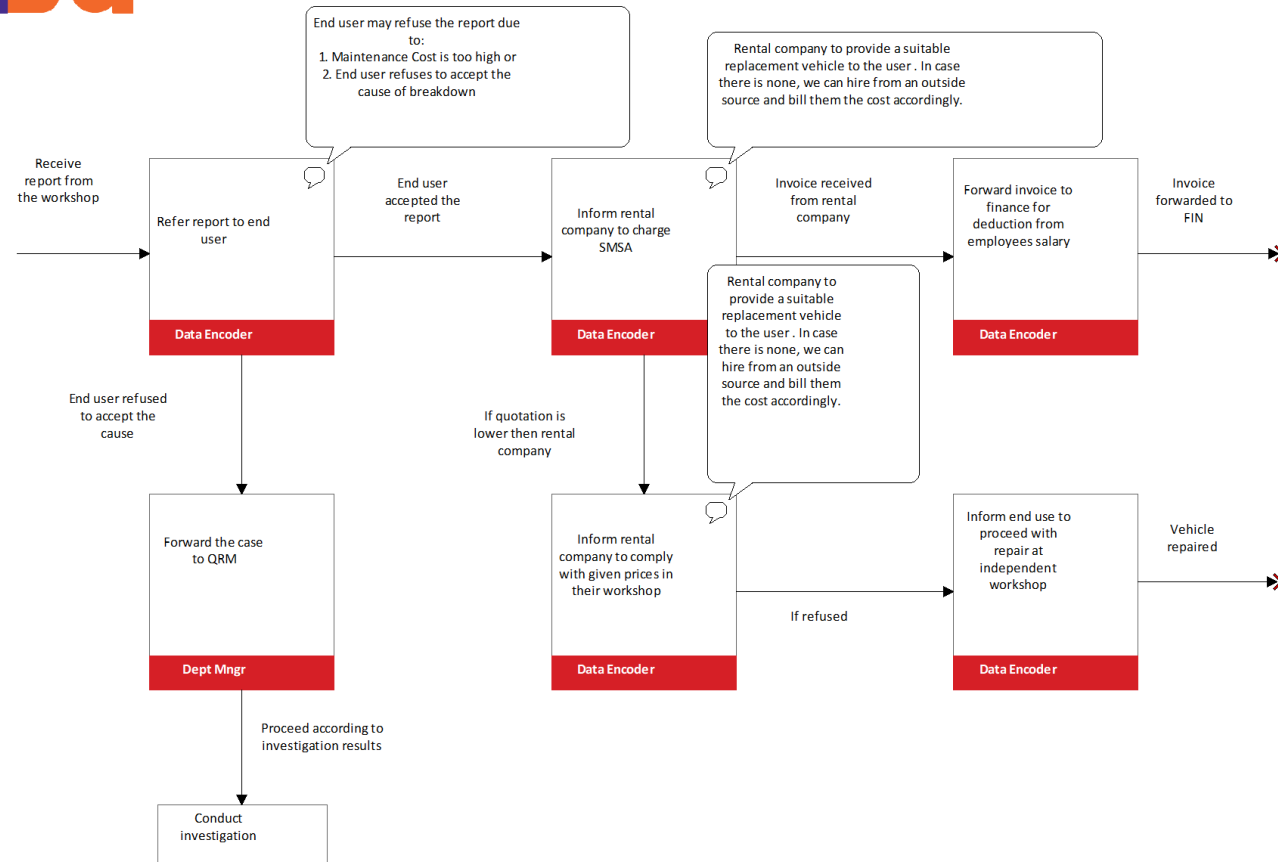
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Process Vehicle Mechanical Issues



Title: Process Vehicle Mechanical Issues

Author: Edwin Ramos

Date: 6/16/2010

Volume: 0.00 Per Second

Authorization: Authorized

Date: 3/9/2023

Cost Per Second: \$,3.5,E-0317

Owner: Shaji George

Diagram Version: 3

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

○ Change Requests

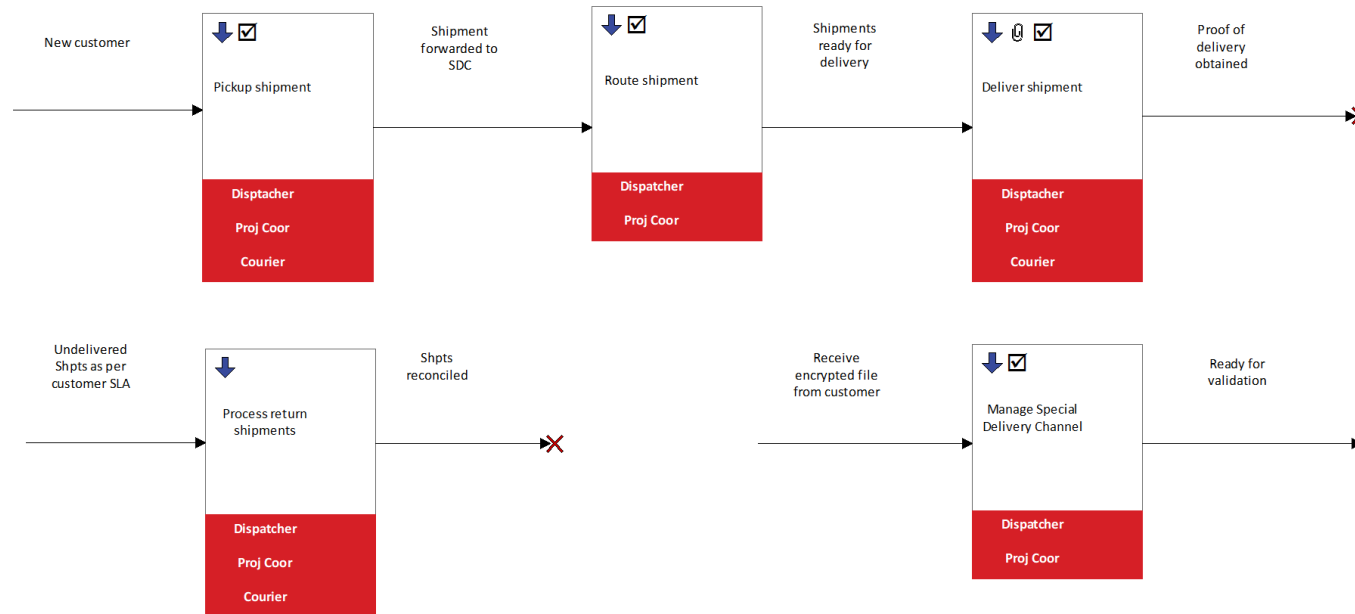
○ Feedback

● Keywords

● Read Only



BAH - Special Delivery Channel



Title: BAH - Special Delivery Channel
 Author: Edwin Ramos
 Date: 1/13/2020
 Volume: 0.00 Per Second

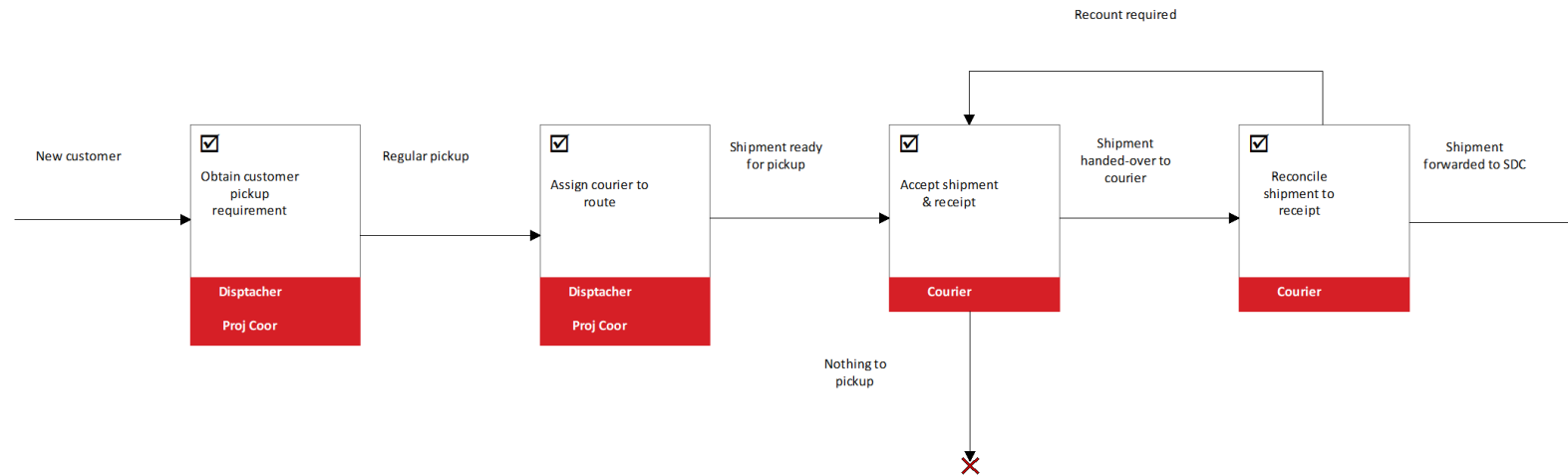
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Pickup Shipment



Title: Pickup Shipment
 Author: Edwin Ramos
 Date: 6/12/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

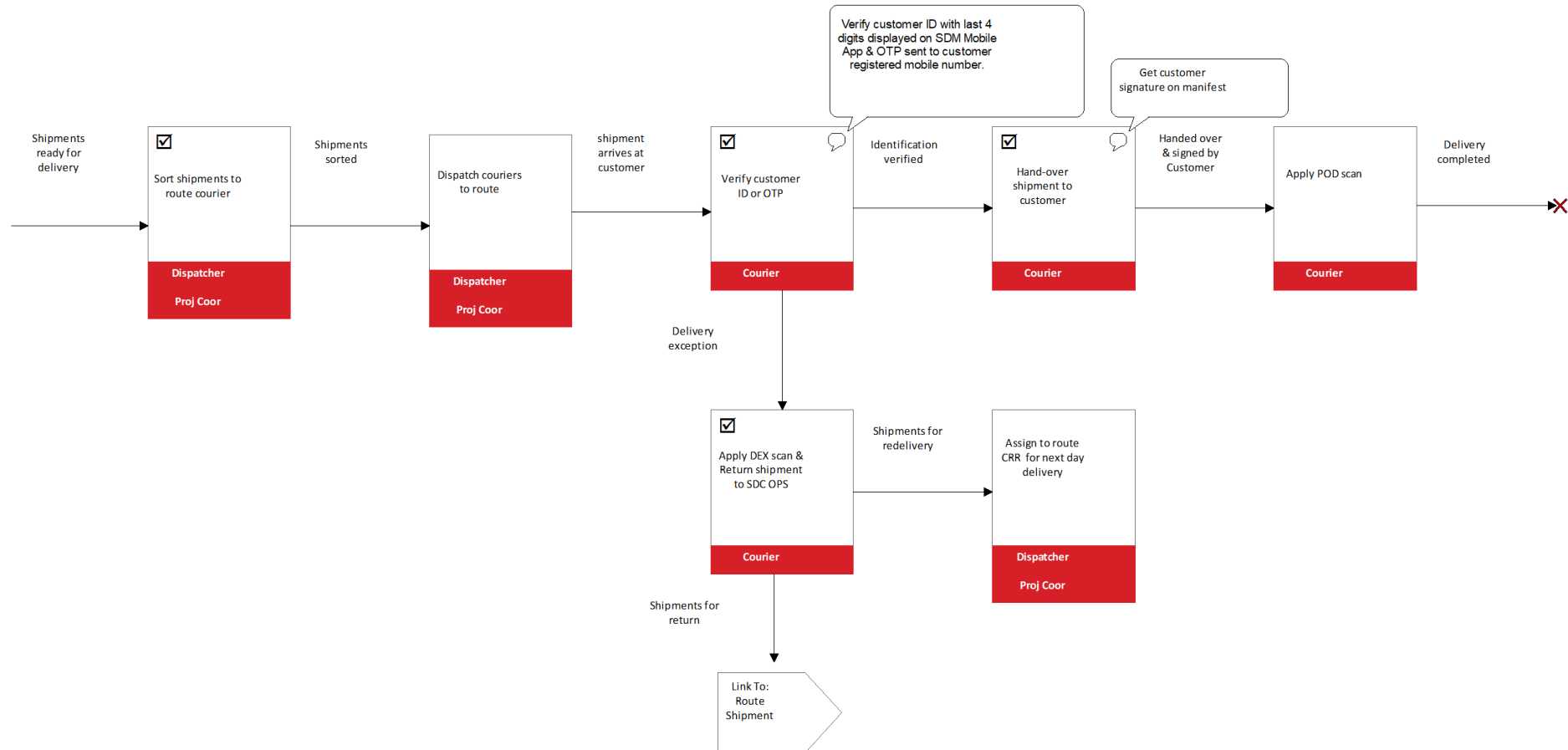
Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Deliver Shipment



Title: Deliver Shipment
 Author: Edwin Ramos
 Date: 6/12/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 7
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Route Shipment



Title: Route Shipment
 Author: Edwin Ramos
 Date: 6/12/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

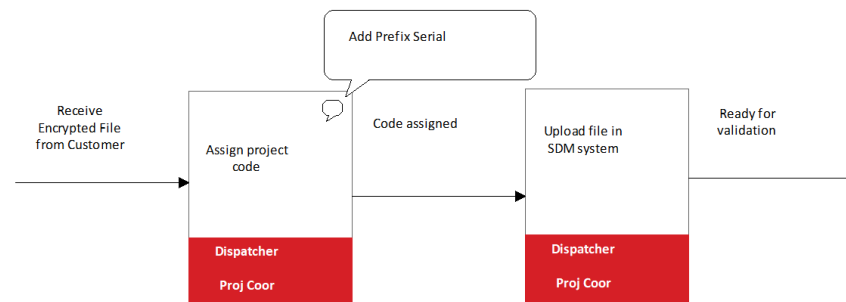
Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Special Delivery Channel Management



Title: Special Delivery Channel Management
Author: Edwin Ramos
Date: 8/21/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2025
Cost Per Second: \$,3.5,E-0317

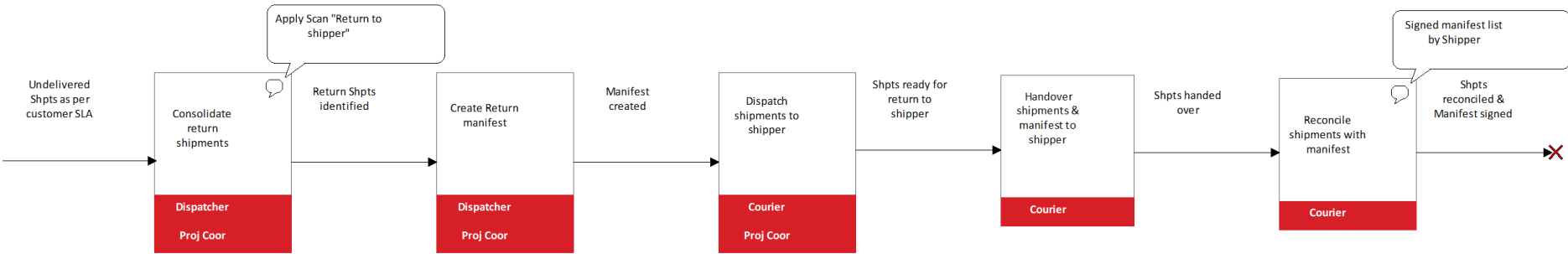
Owner: Shaji George
Diagram Version: 7
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
● Keywords
● Read Only



Process Return Shipments



Title: Process Return Shipments
Author: Edwin Ramos
Date: 5/10/2020
Volume: 0.00 Per Second

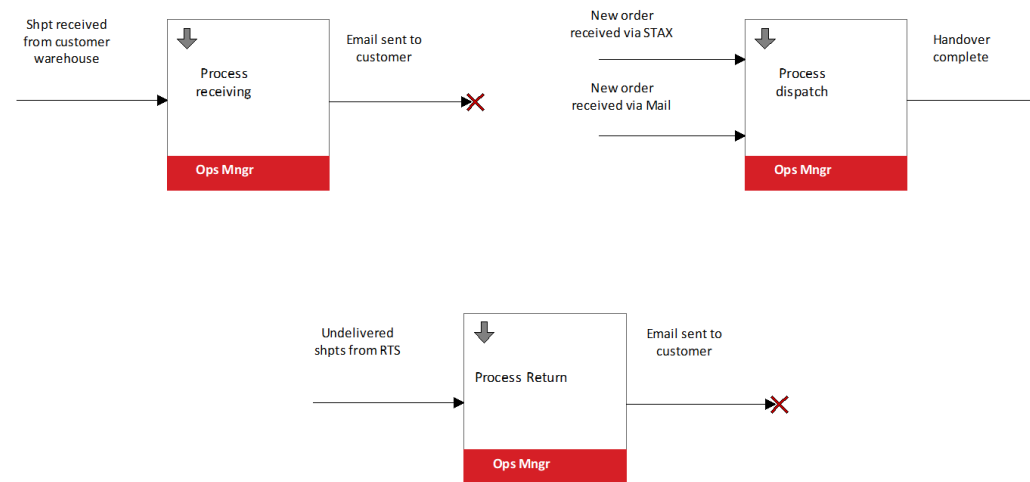
Authorization: Authorized
Date: 3/9/2025
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 6
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Fulfillment



Title: Fulfillment
 Author: Edwin Ramos
 Date: 4/4/2019
 Volume: 0.00 Per Second

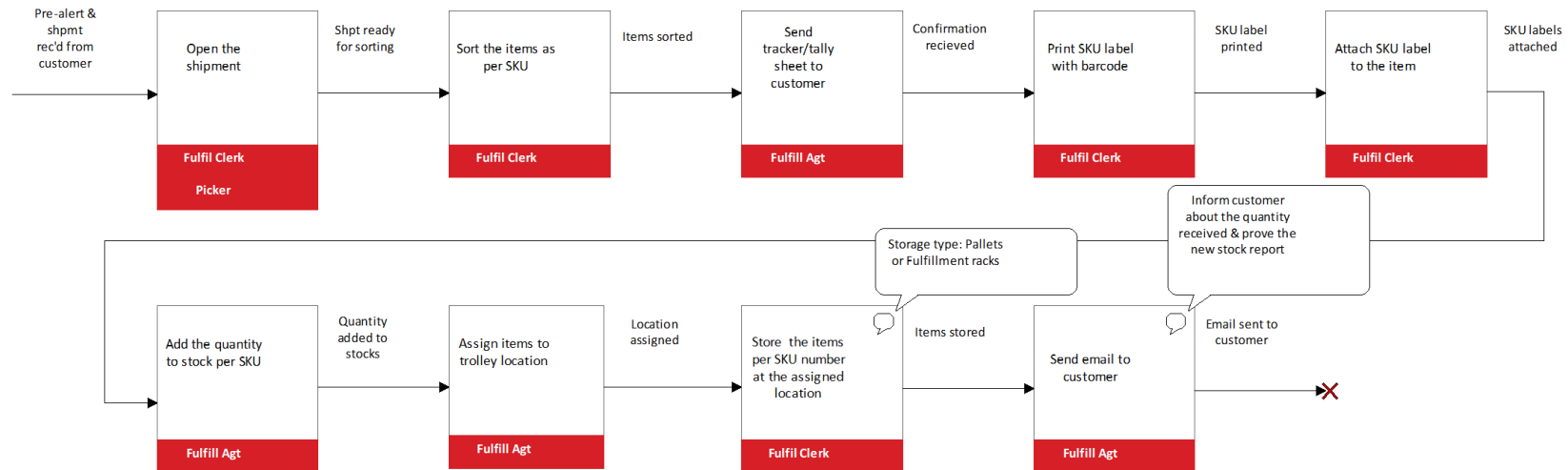
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Receiving



Title: Process Receiving
 Author: Edwin Ramos
 Date: 4/8/2019
 Volume: 0.00 Per Second

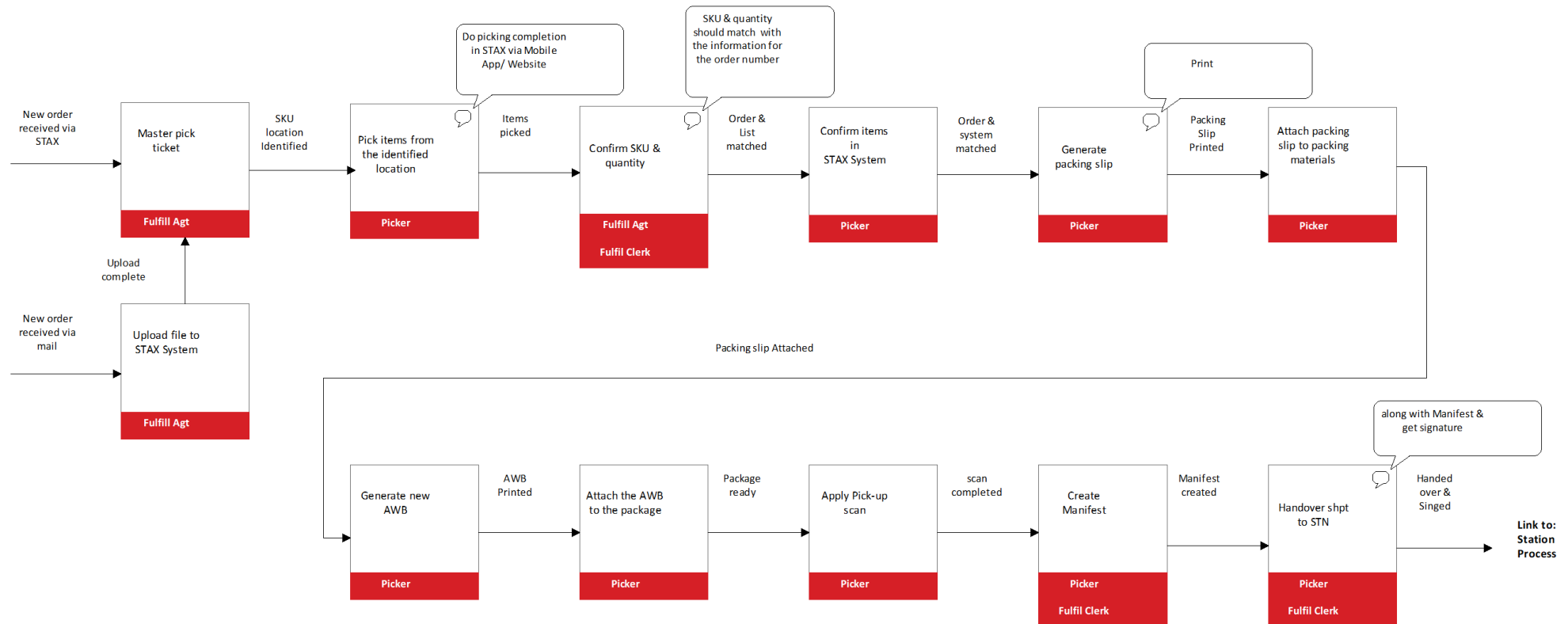
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Dispatch



Title: Process Dispatch
 Author: Edwin Ramos
 Date: 4/8/2019
 Volume: 0.00 Per Second

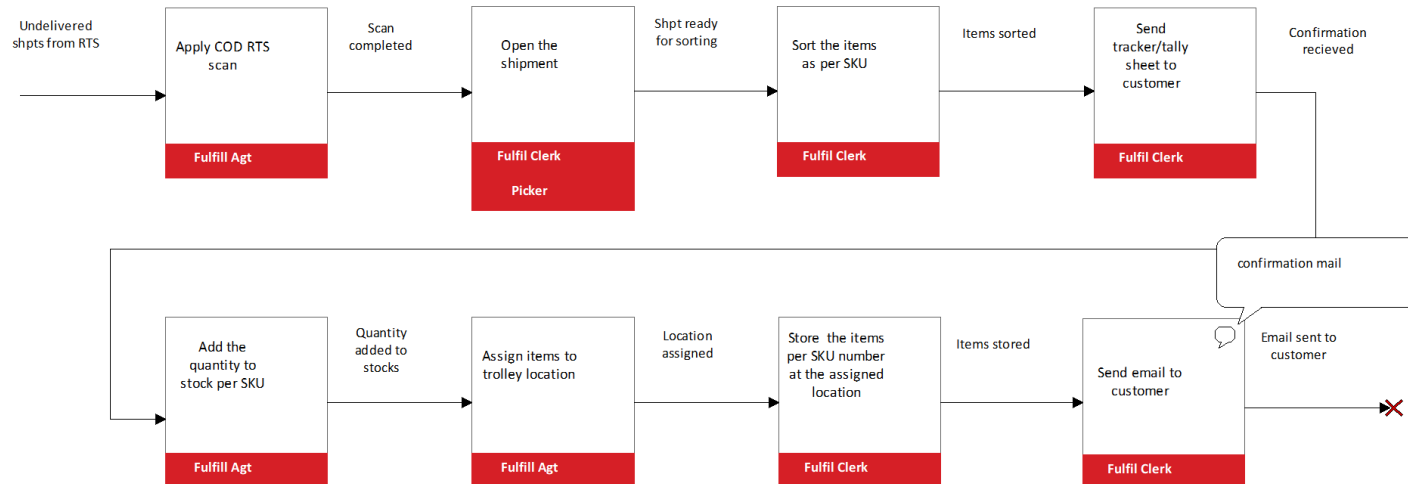
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Return



Title: Process Return
 Author: Nouf Al Rammah
 Date: 2/26/2025
 Volume: 0.00 Per Second

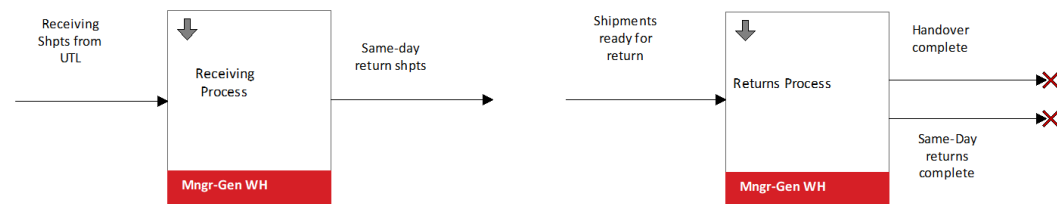
Authorization: Authorized
 Date: 3/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Edwin Ramos
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



RTS



Title: RTS
 Author: Edwin Ramos
 Date: 10/2/2023
 Volume: 0.00 Per Second

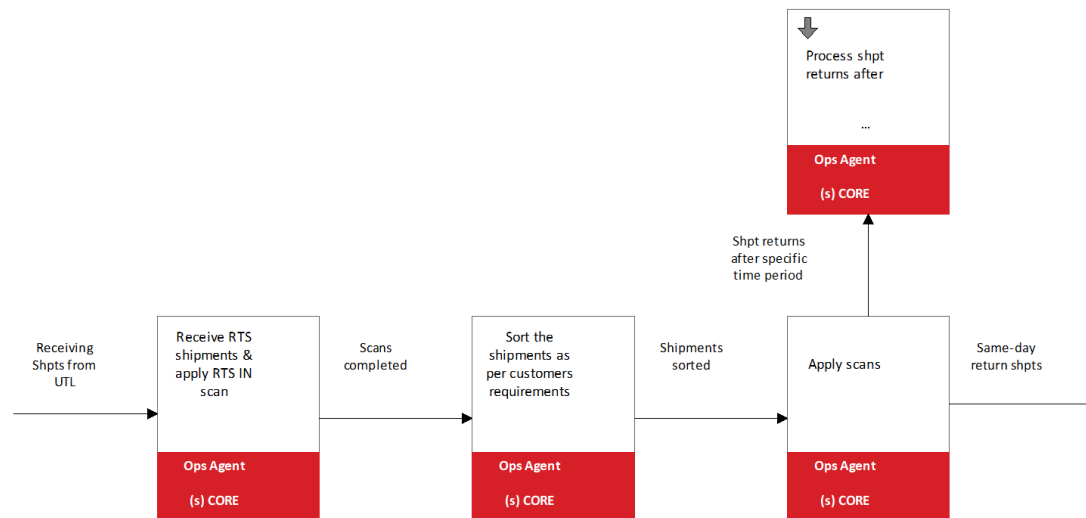
Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Receiving Process



Title: Receiving Process
 Author: Bashayr Al sharidi
 Date: 10/3/2023
 Volume: 0.00 Per Second

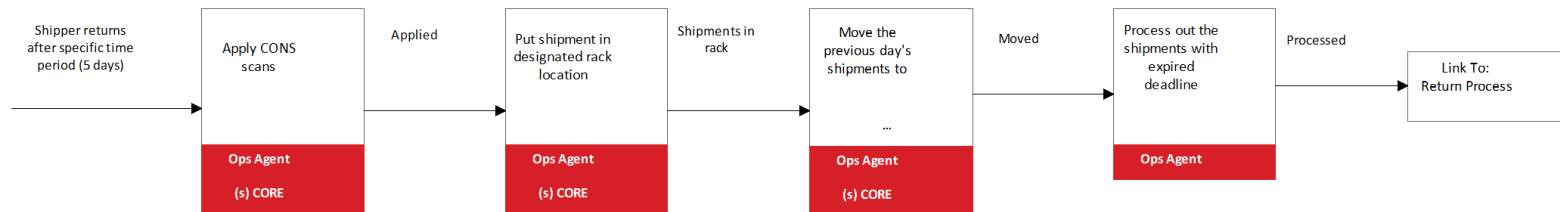
Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Process Shpt Returns after Specific Time Period



Title: Process Shpt Returns after Specific Time Period
Author: Edwin Ramos
Date: 4/1/2019
Volume: 0.00 Per Second

Authorization: Authorized
Date: 11/9/2023
Cost Per Second: \$,3.5,E-0317

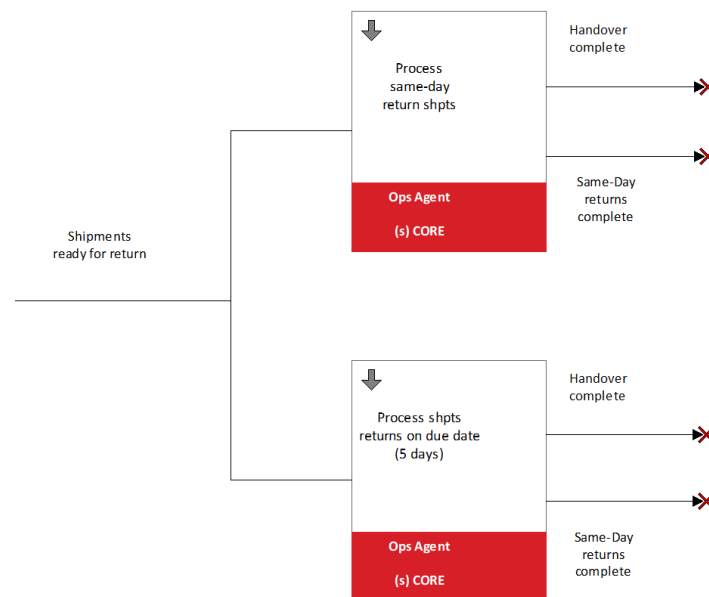
Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Process returns



Title: Process returns
Author: Bashayr Al sharidi
Date: 10/3/2023
Volume: 0.00 Per Second

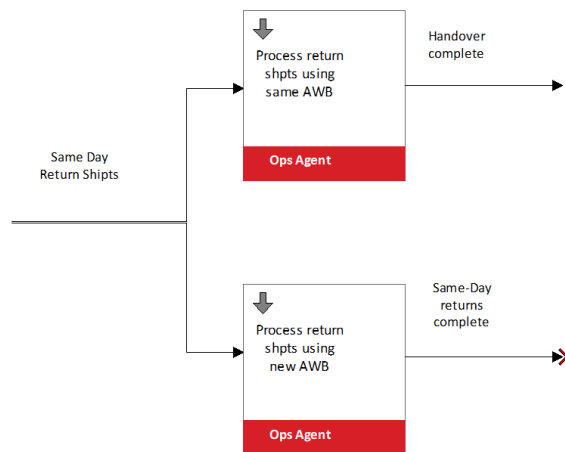
Authorization: Authorized
Date: 11/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Process shpt returns on due date (5 Days)



Title: Process shpt returns on due date (5 Days)
Author: Bashayr Al sharidi
Date: 10/3/2023
Volume: 0.00 Per Second

Authorization: Authorized
Date: 11/9/2023
Cost Per Second: \$,3.5,E-0317

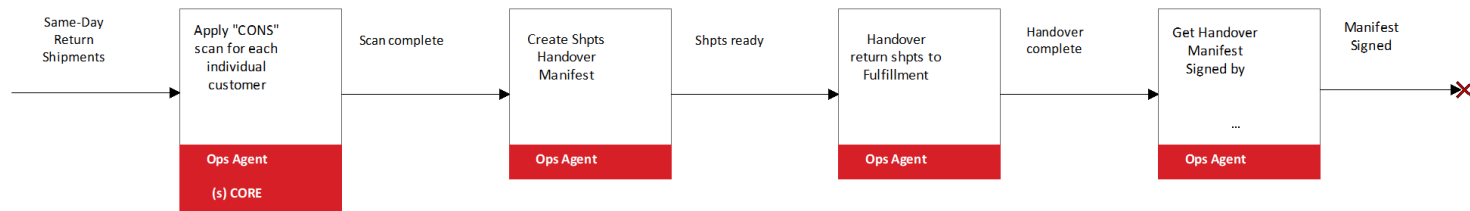
Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Process Return Shpts Using Same AWB



Title: Process Return Shpts Using Same AWB
Author: Edwin Ramos
Date: 4/1/2019
Volume: 0.00 Per Second

Authorization: Authorized
Date: 11/9/2023
Cost Per Second: \$,3.5,E-0317

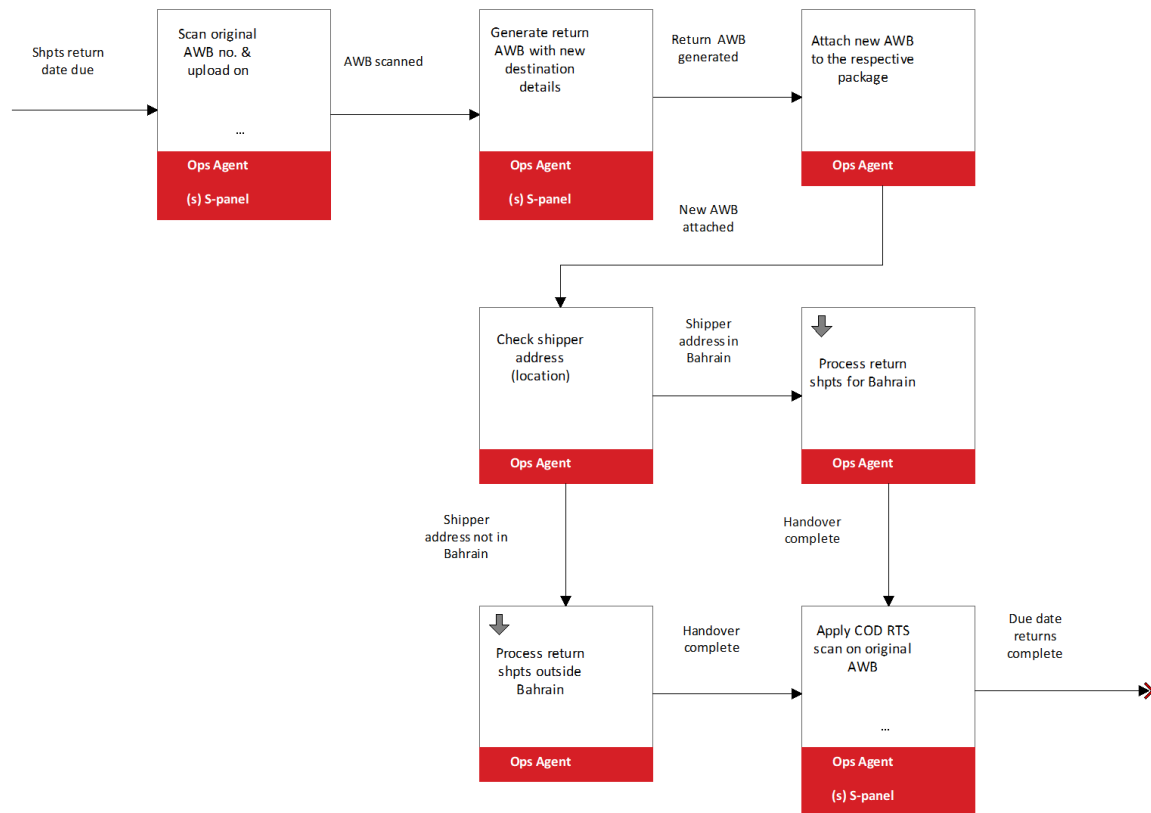
Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Process Return Shpts Using New AWB



Title: Process Return Shpts Using New AWB
 Author: Edwin Ramos
 Date: 4/1/2019
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

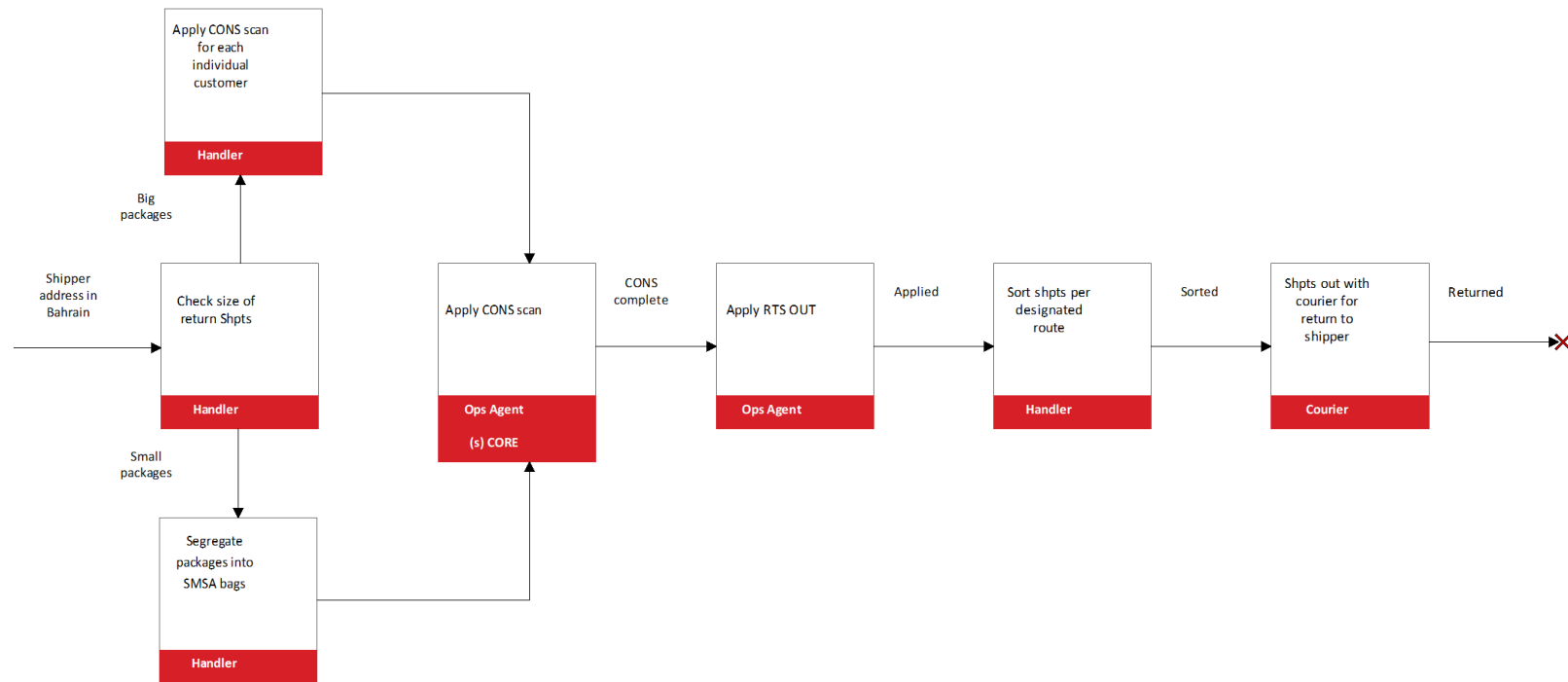
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Return Shpts for Bahrain



Title: Process Return Shpts for Bahrain
 Author: Edwin Ramos
 Date: 4/2/2019
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

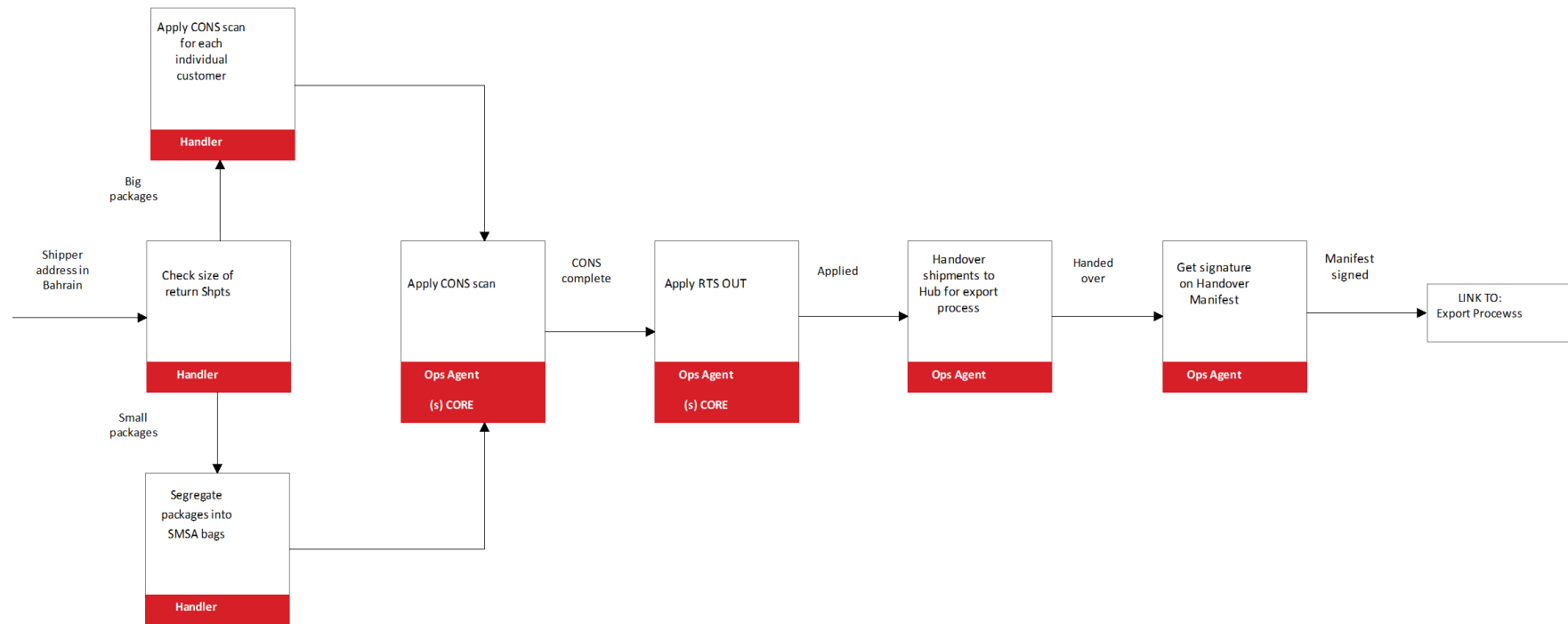
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Return Shpts for Outside Bahrain



Title: Process Return Shpts for Outside Bahrain
 Author: Edwin Ramos
 Date: 4/2/2019
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

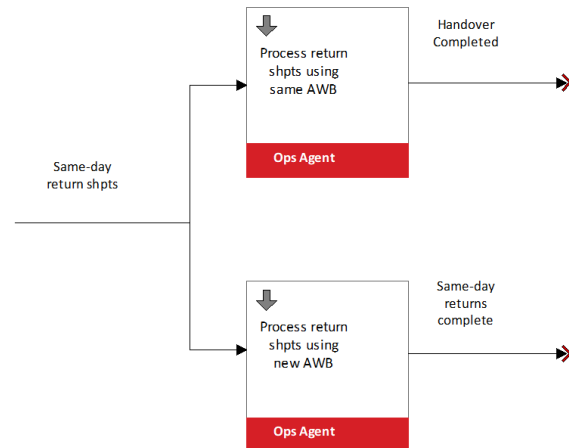
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process same-day return shpts



Title: Process same-day return shpts
Author: Bashayr Al sharidi
Date: 10/3/2023
Volume: 0.00 Per Second

Authorization: Authorized
Date: 11/9/2023
Cost Per Second: \$,3.5,E-0317

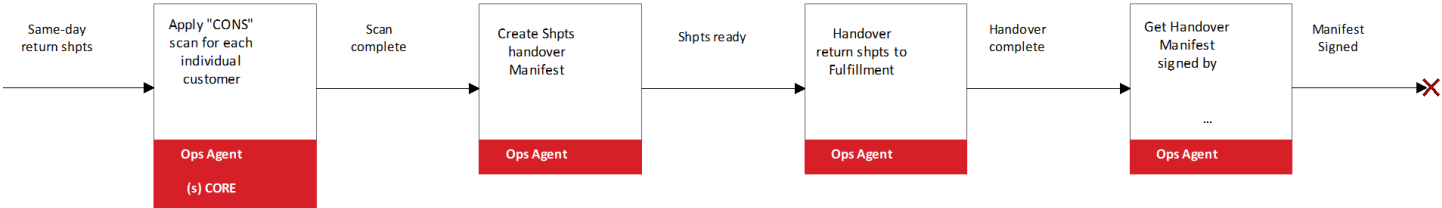
Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Process Return Shpts Using Same AWB



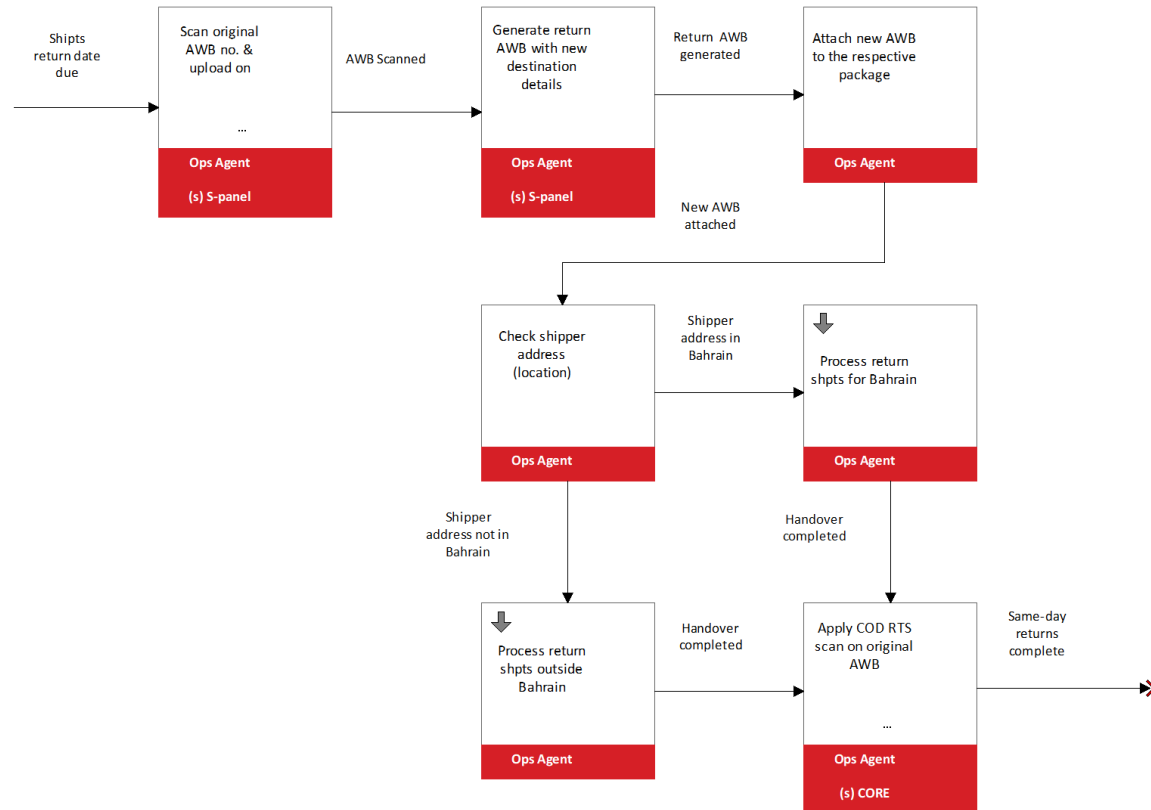
Title: Process Return Shpts Using Same AWB
Author: Edwin Ramos
Date: 4/1/2019
Volume: 0.00 Per Second
Authorization: Authorized
Date: 11/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Process Return Shpts Using New AWB



Title: Process Return Shpts Using New AWB
 Author: Edwin Ramos
 Date: 4/1/2019
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

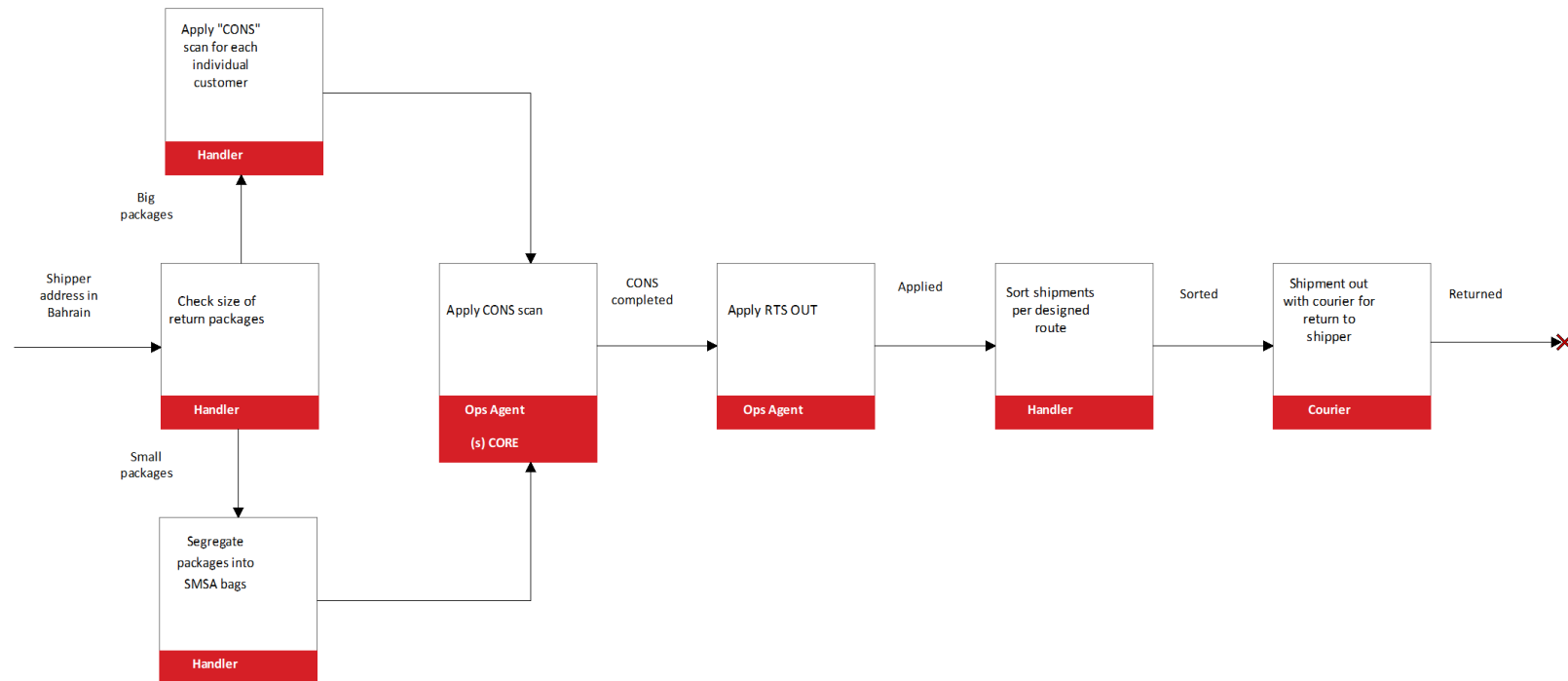
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Return Shpts for Riyadh



Title: Process Return Shpts for Riyadh
 Author: Edwin Ramos
 Date: 4/2/2019
 Volume: 0.00 Per Second

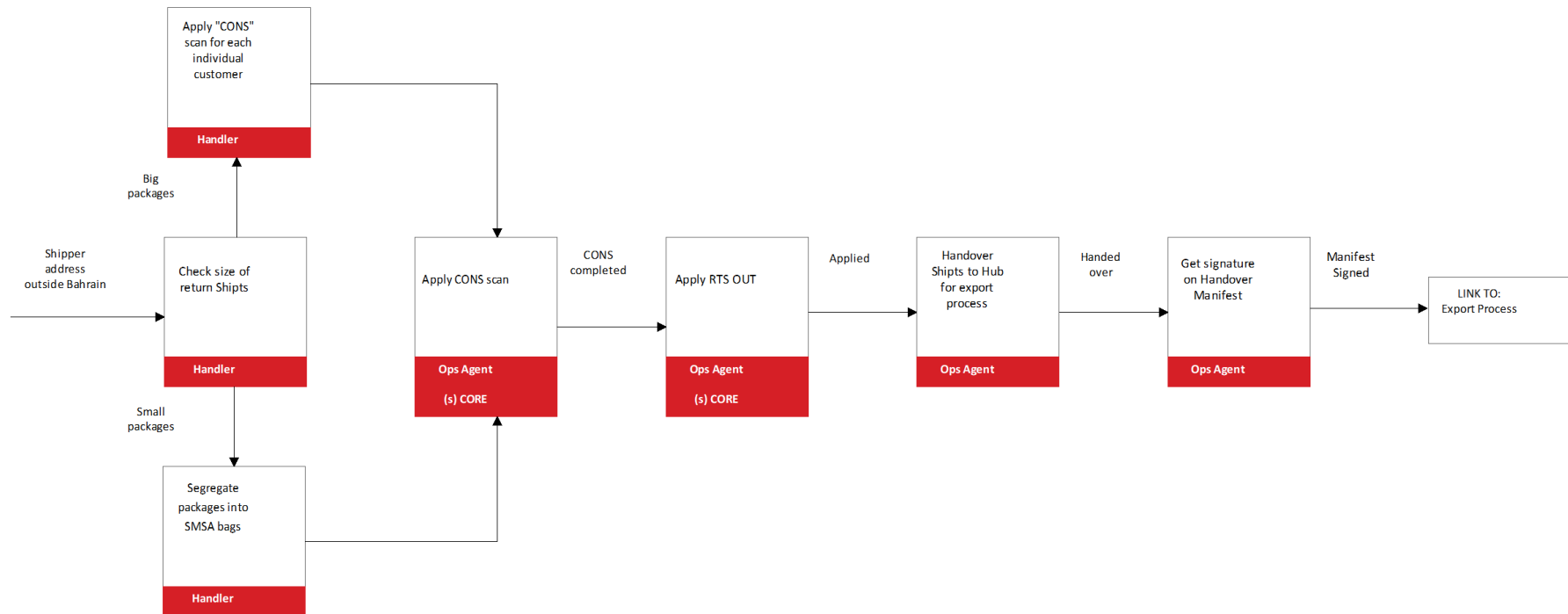
Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Return Shpts for Outside Bahraib



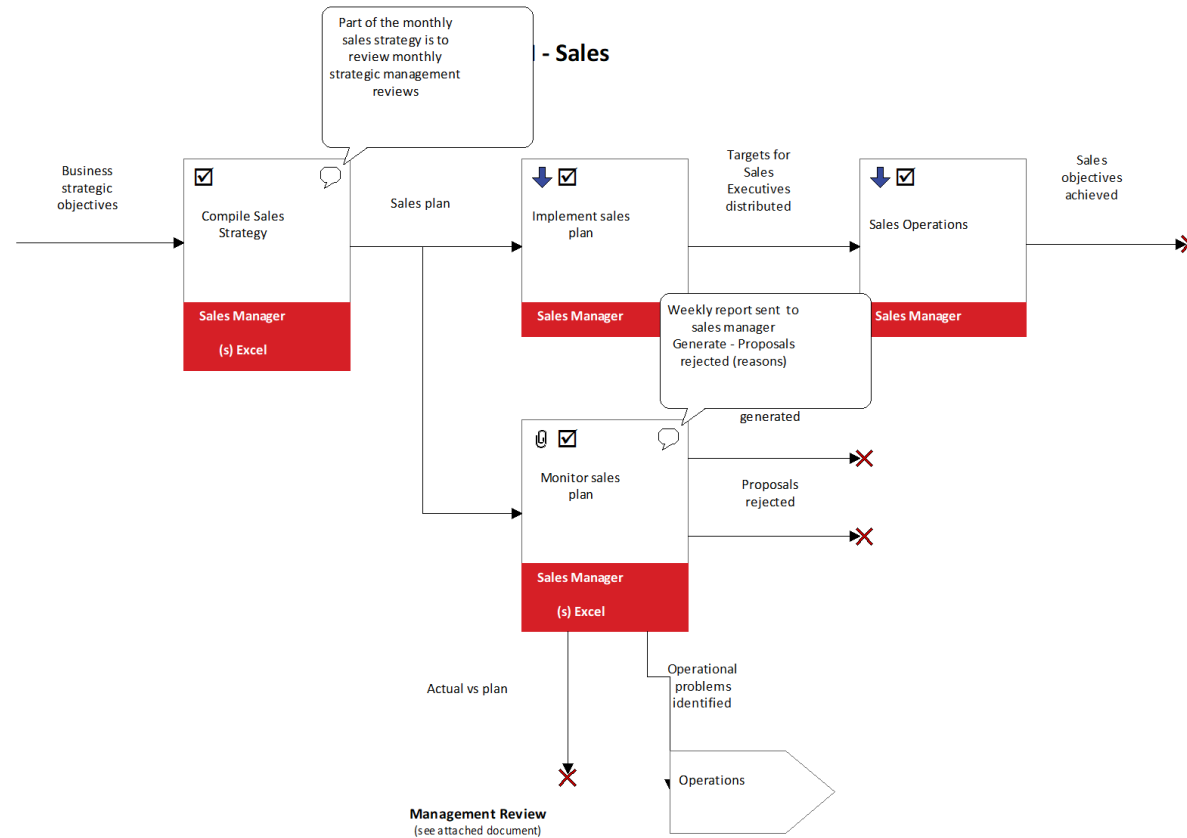
Title: Process Return Shpts for Outside Bahraib
 Author: Edwin Ramos
 Date: 4/2/2019
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Title: BAH - Sales
 Author: Edwin Ramos
 Date: 7/1/2018
 Volume: 0.00 Per Second

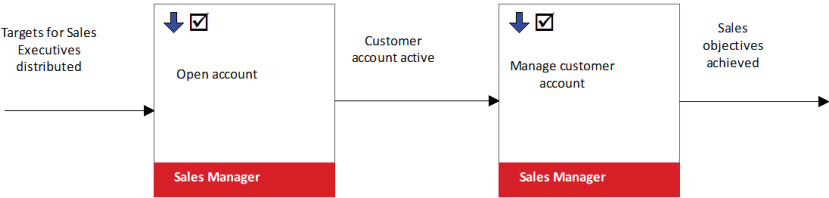
Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Sales Operations



Title: Sales Operations
Author: Edwin Ramos
Date: 7/16/2018
Volume: 0.00 Per Second

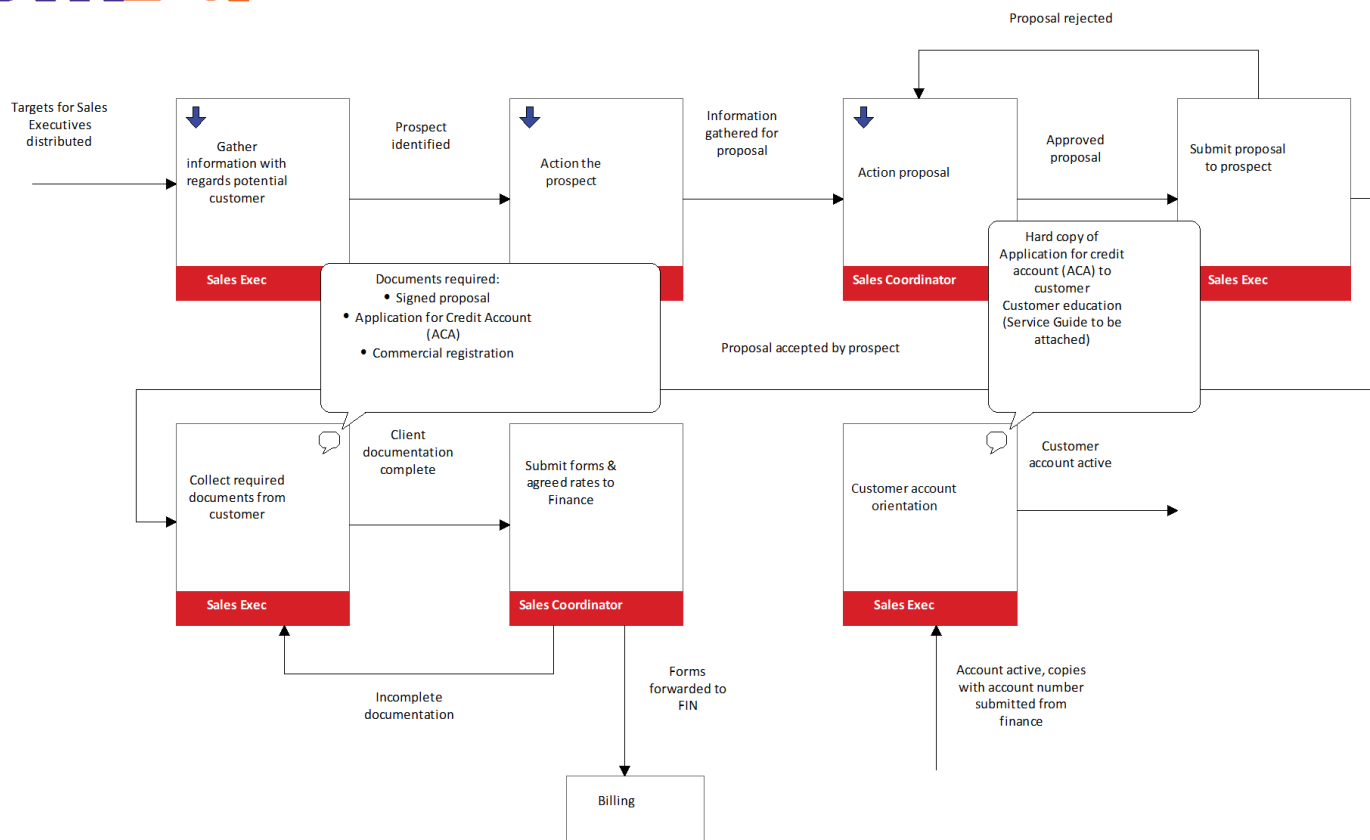
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



Open Account



Title: Open Account
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

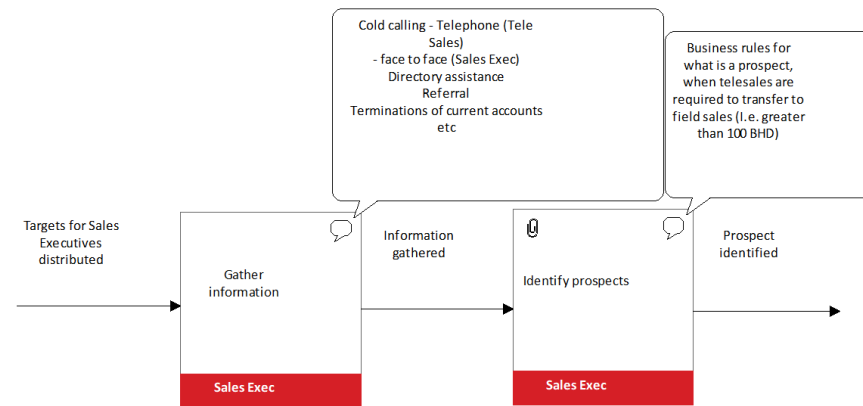
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Gather Information with regards Potential Customer



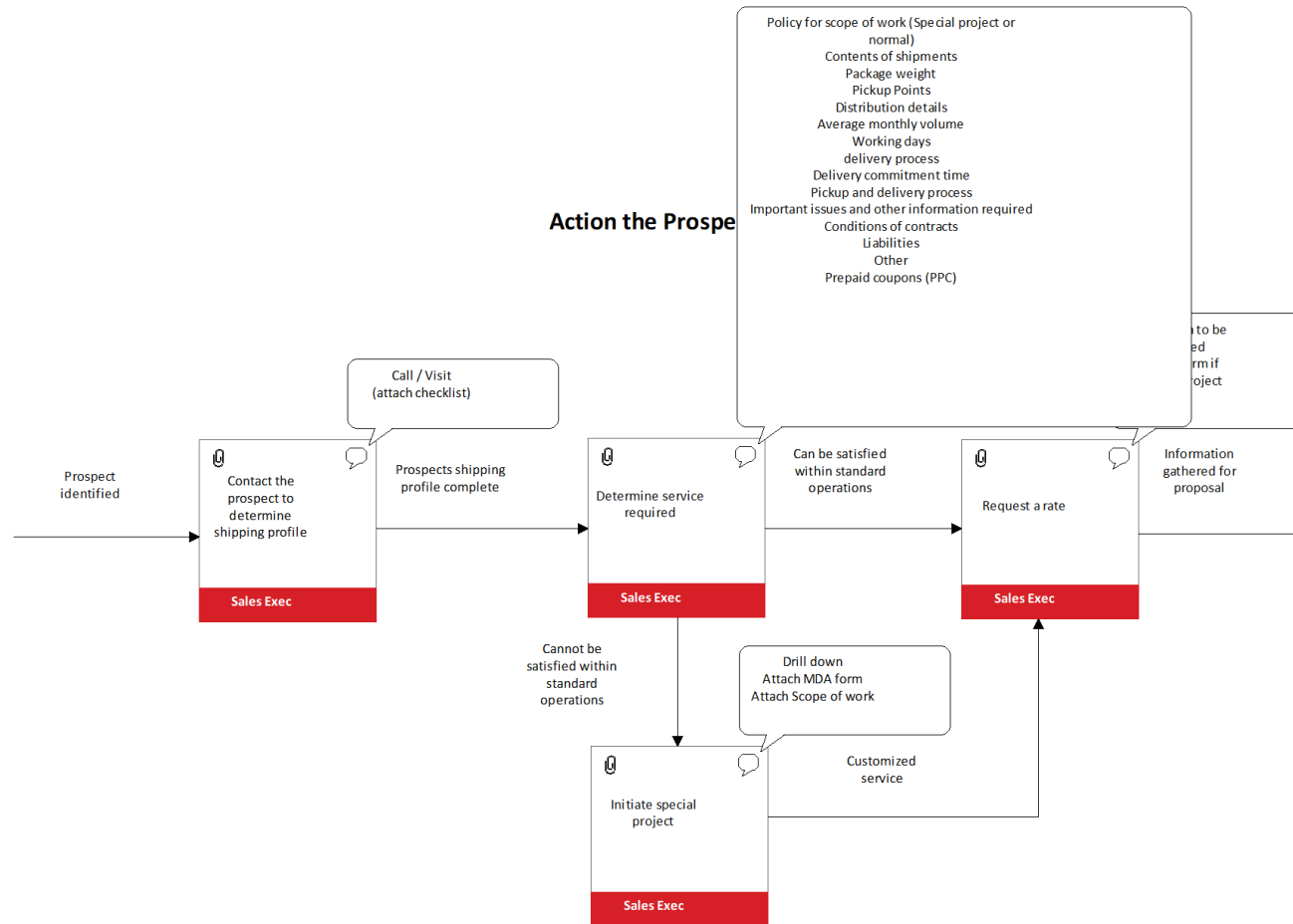
Title: Gather Information with regards Potential Customer
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Title: Action the Prospect
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

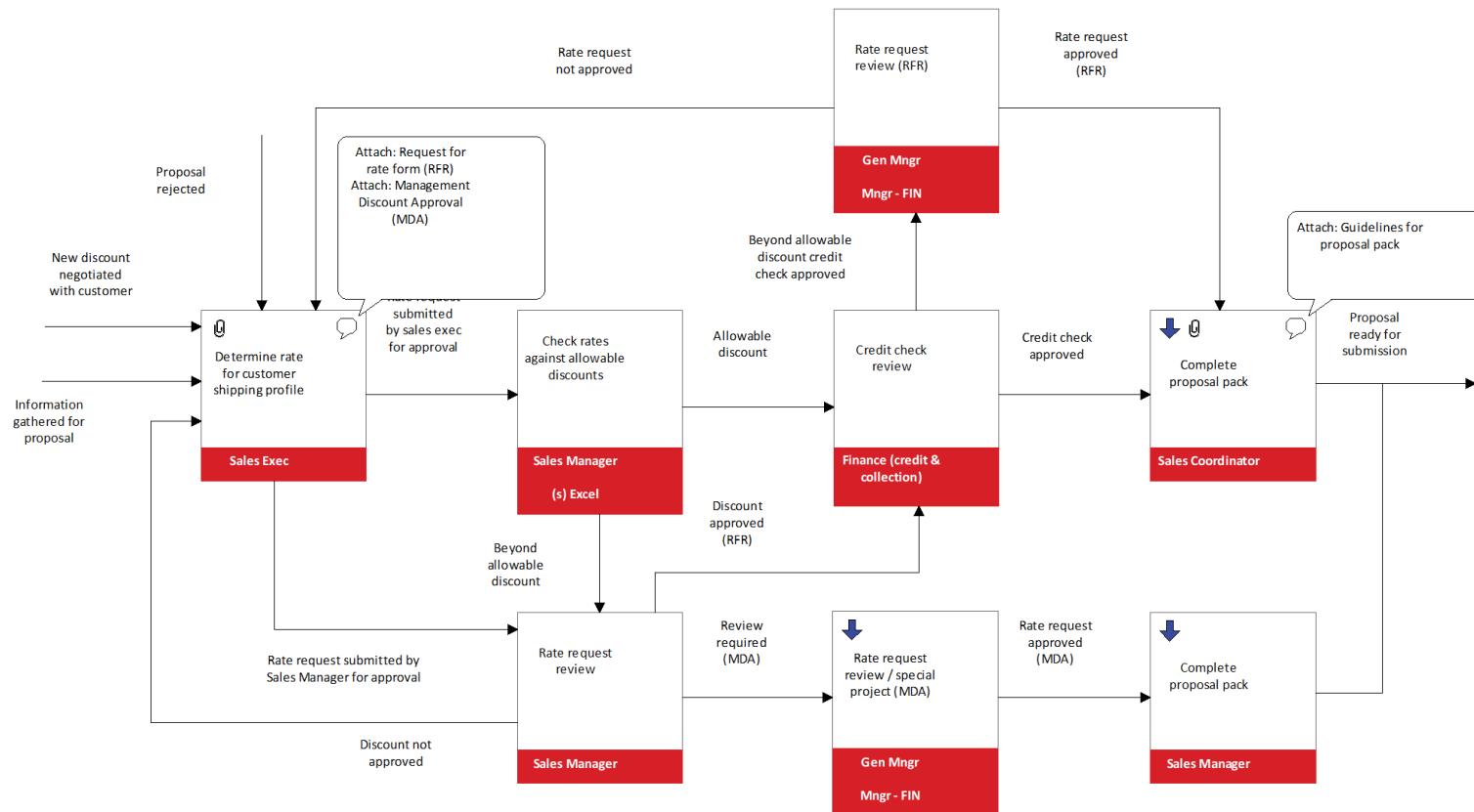
Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Action Proposal



Title: Action Proposal
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

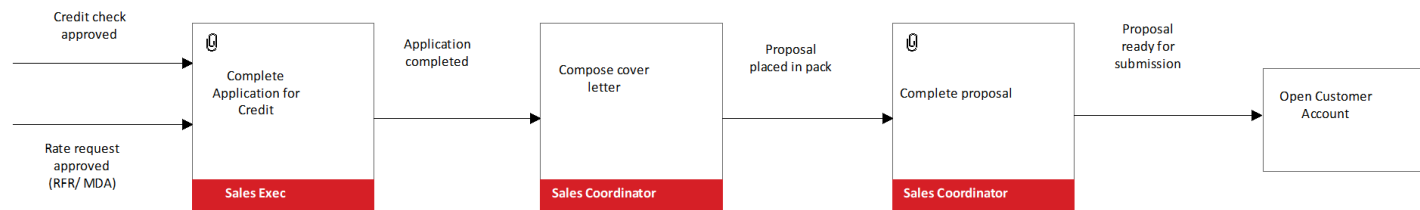
Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Complete Proposal Pack



Title: Complete Proposal Pack
Author: Edwin Ramos
Date: 5/22/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

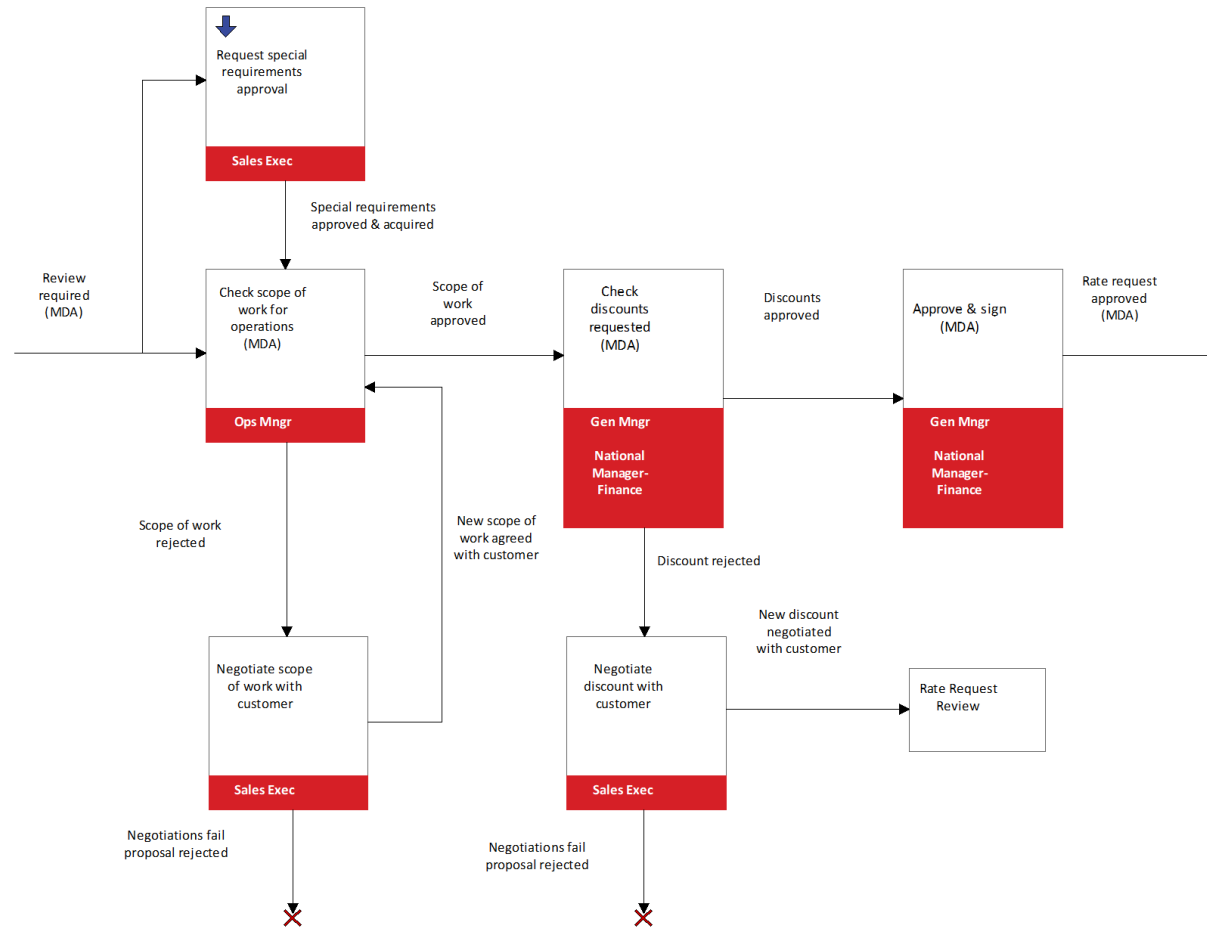
Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only



Rate Request Review / Special Project (MDA)



Title: Rate Request Review / Special Project (MDA)
 Author: Edwin Ramos
 Date: 5/29/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

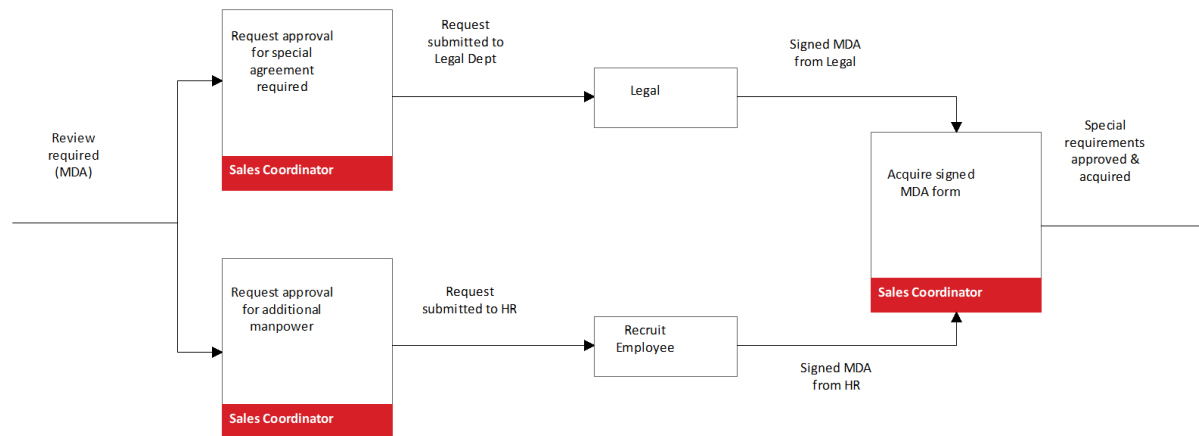
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Request Special Requirements Approval



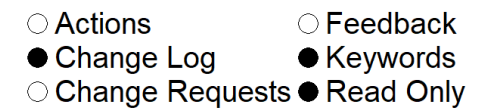
Title: Request Special Requirements Approval
 Author: Edwin Ramos
 Date: 5/29/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

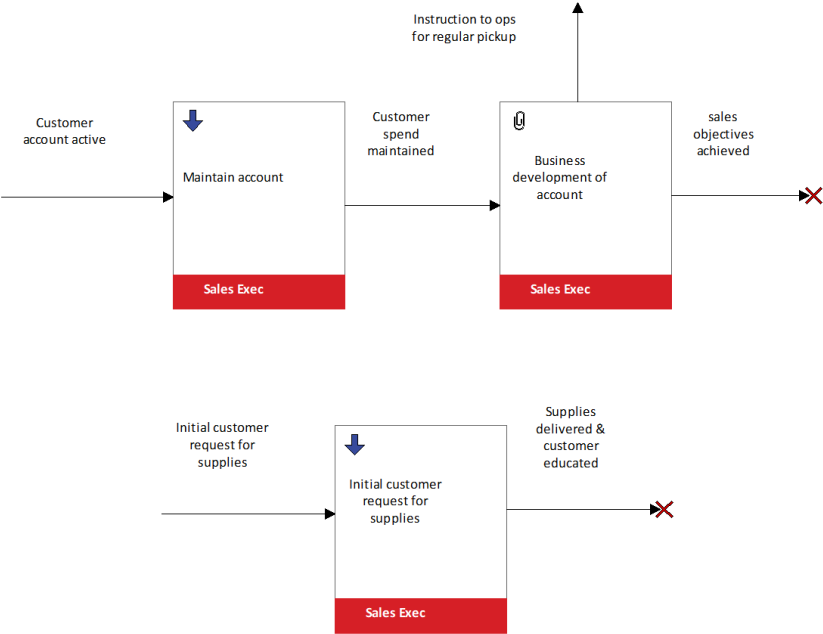
○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only





Manage Customer Account



Title: Manage Customer Account
Author: Edwin Ramos
Date: 7/16/2018
Volume: 0.00 Per Second

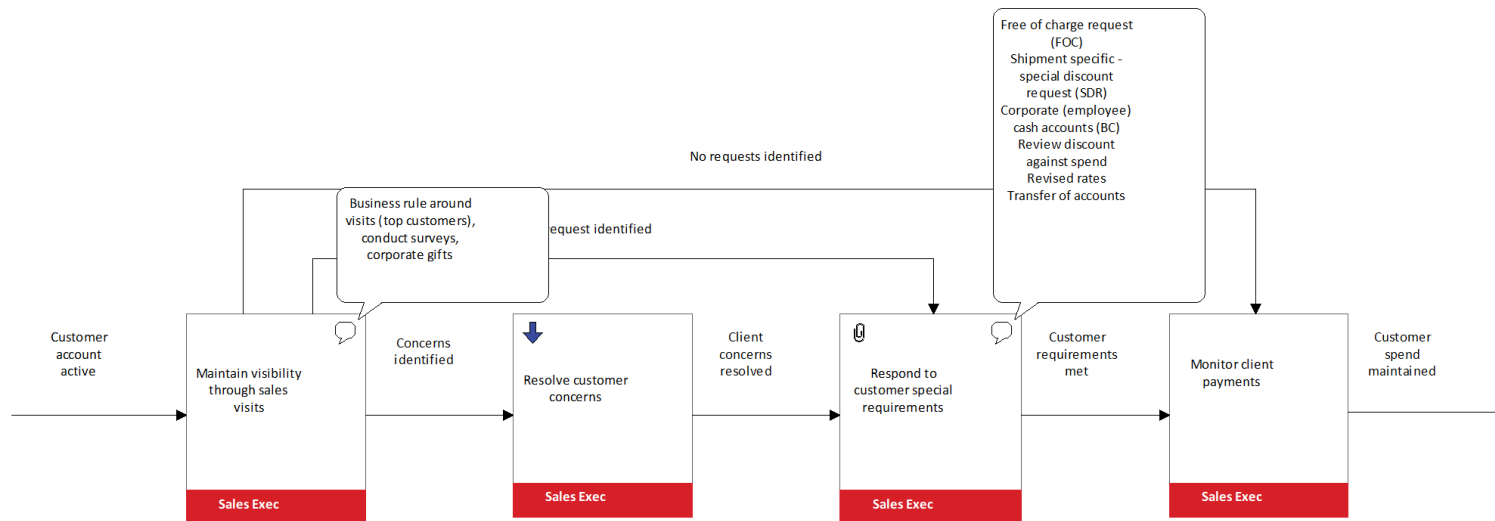
Authorization: Authorized
Date: 3/23/2024
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Maintain Account



Title: Maintain Account
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

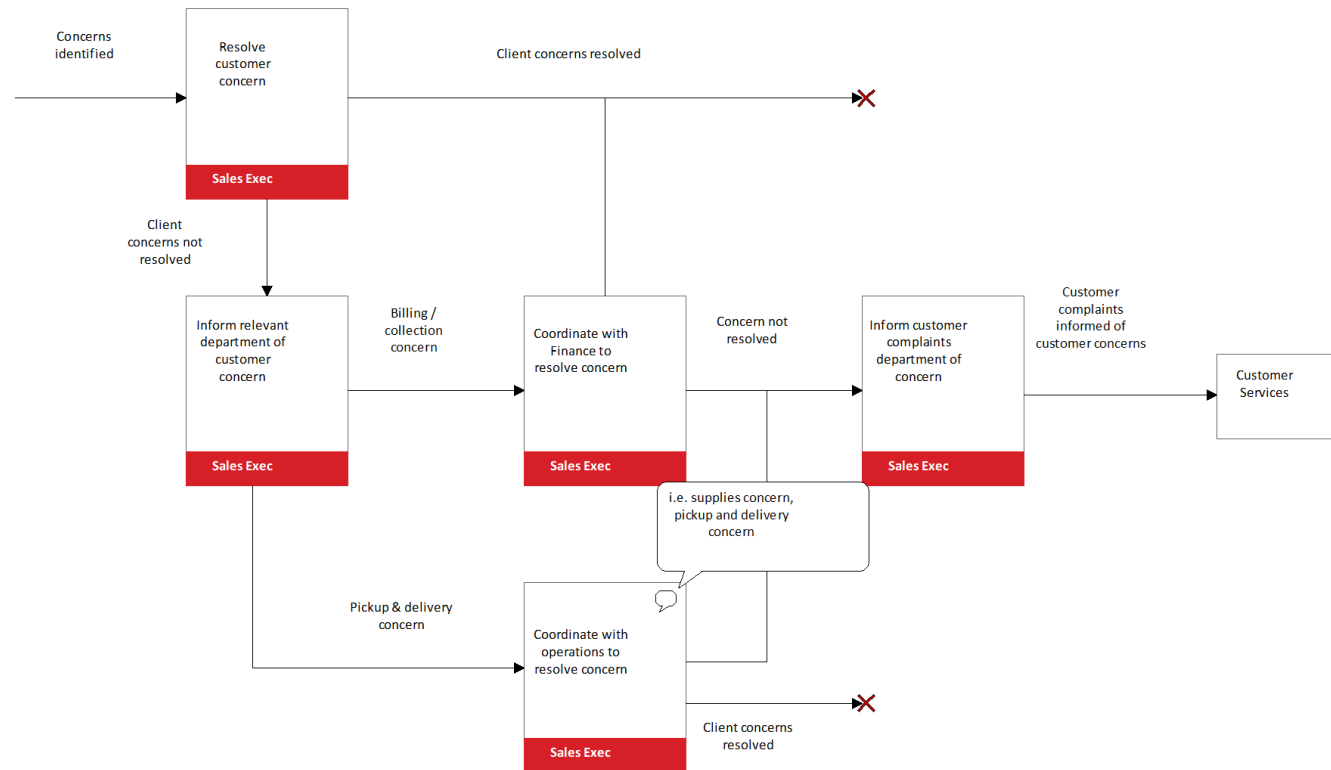
Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Resolve Customer Concerns



Title: Resolve Customer Concerns
 Author: Edwin Ramos
 Date: 5/29/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

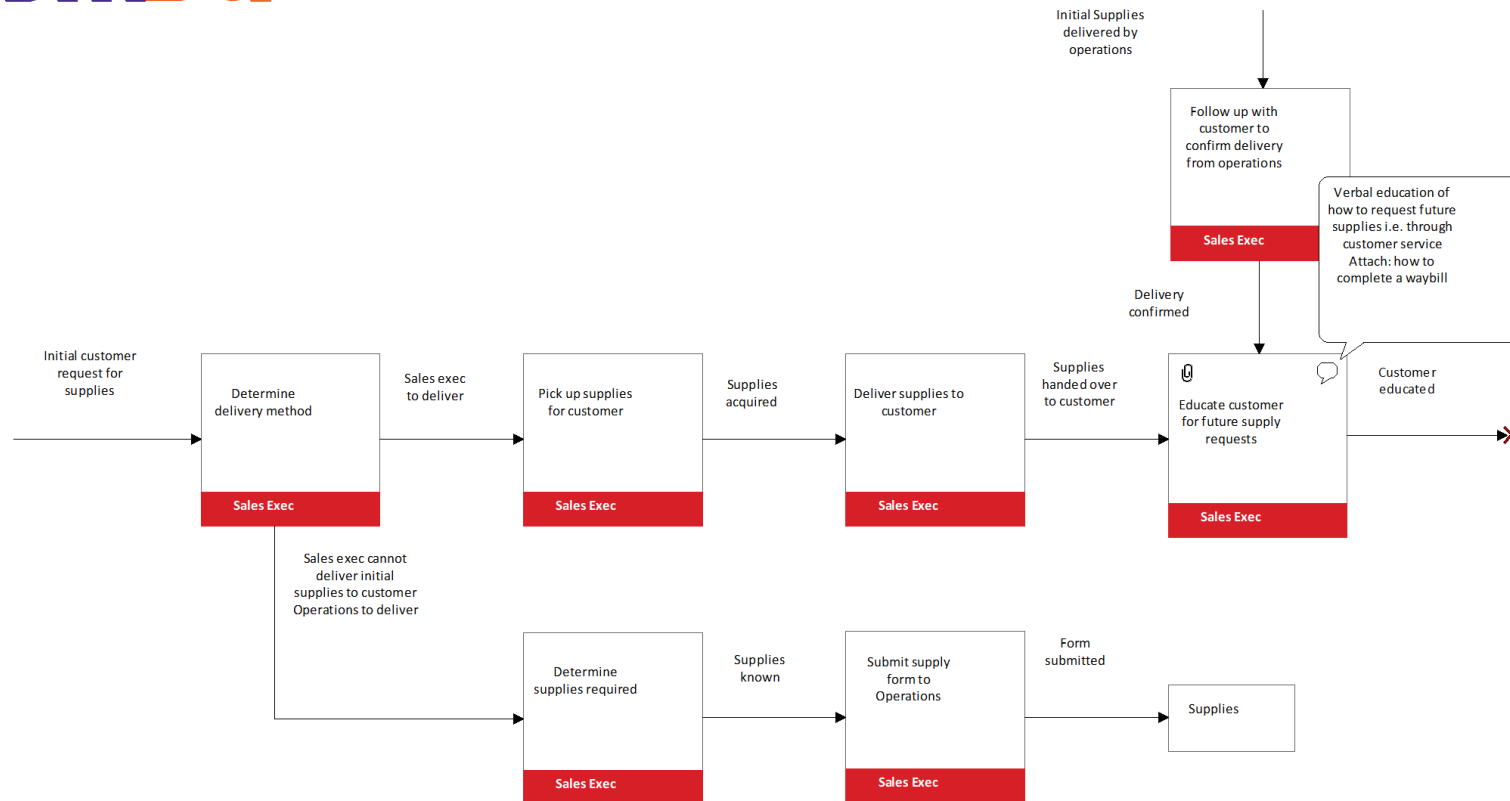
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Initial Customer Request for Supplies



Title: Initial Customer Request for Supplies
 Author: Edwin Ramos
 Date: 5/29/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

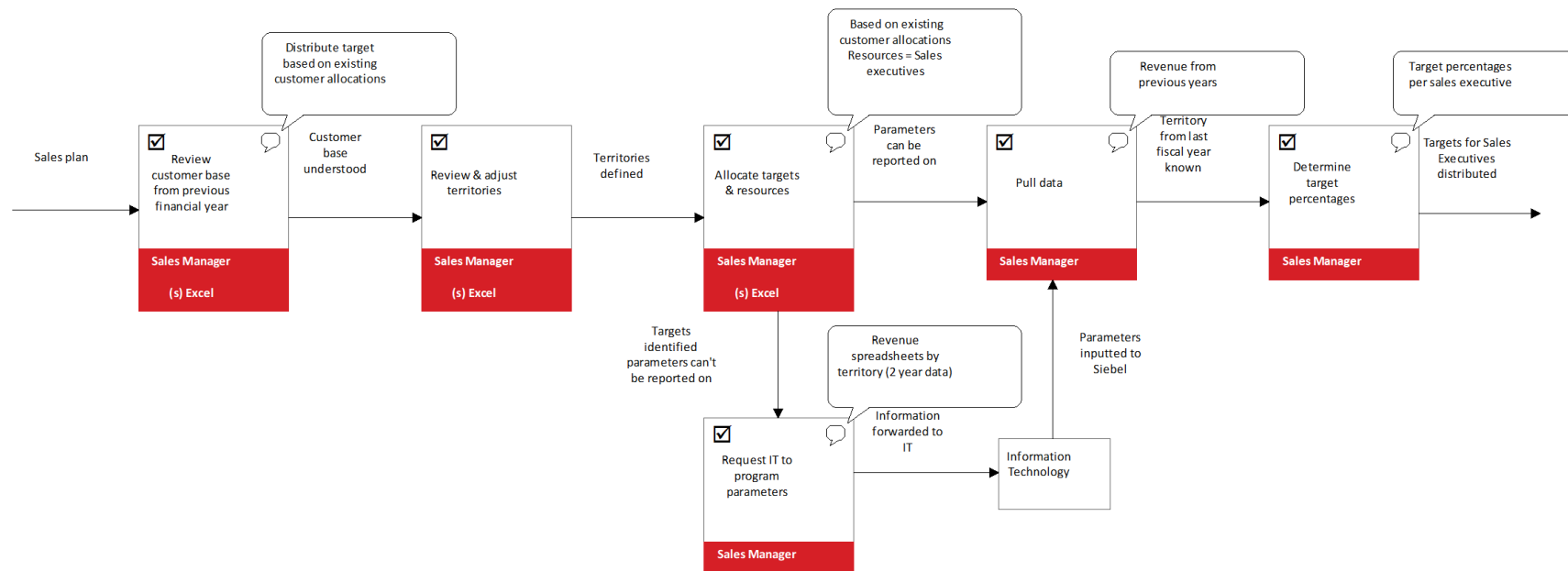
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Implement Sales Plan



Title: Implement Sales Plan
 Author: Edwin Ramos
 Date: 6/7/2018
 Volume: 0.00 Per Second

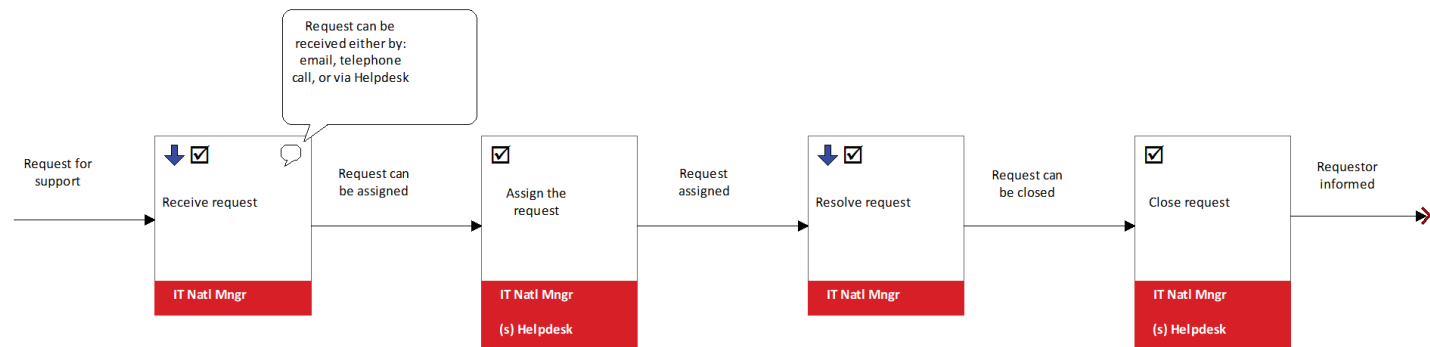
Authorization: Authorized
 Date: 3/23/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 5
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



BAH - Information Technology

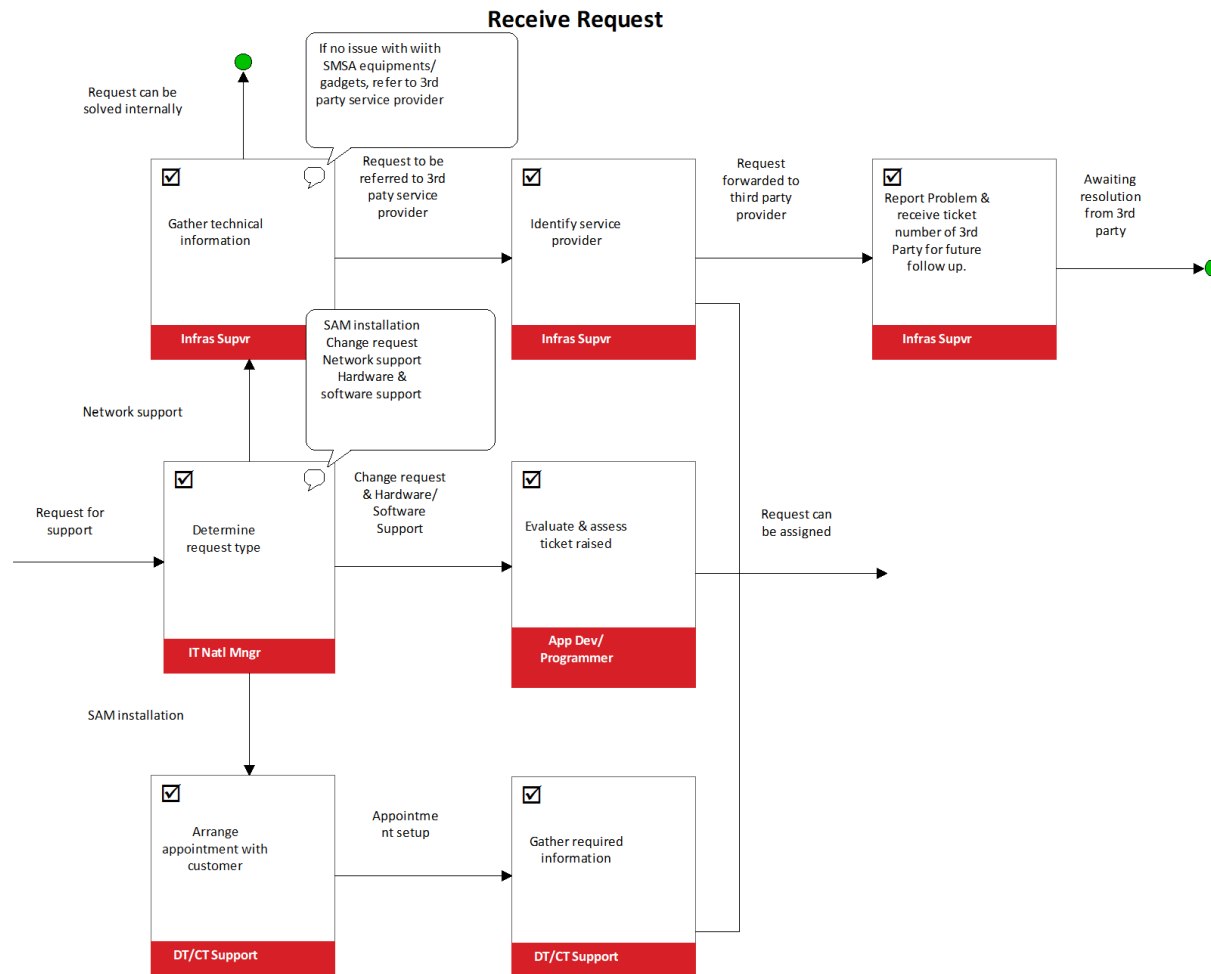


Title: BAH - Information Technology
Author: Edwin Ramos
Date: 7/1/2018
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only

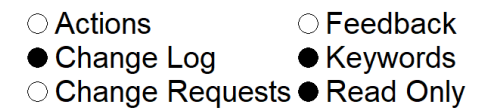


Title: Receive Request
 Author: Edwin Ramos
 Date: 6/15/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

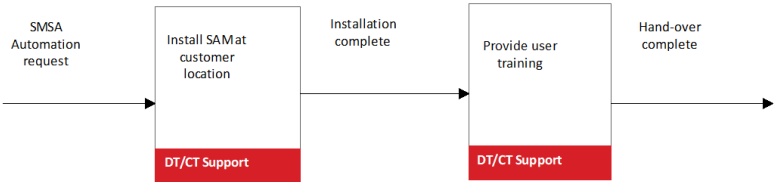
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



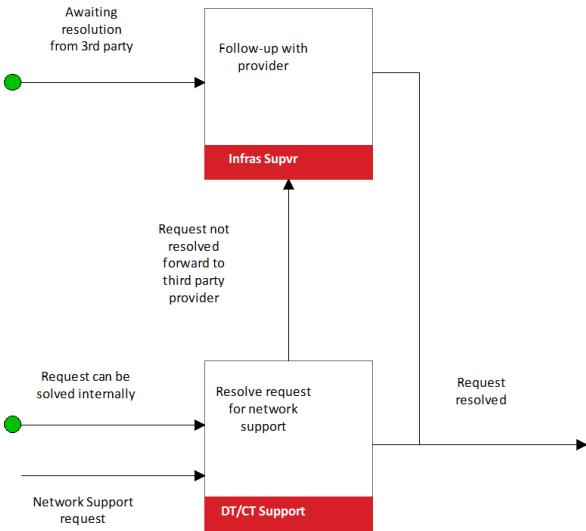


Resolve Request for SMSA Automation



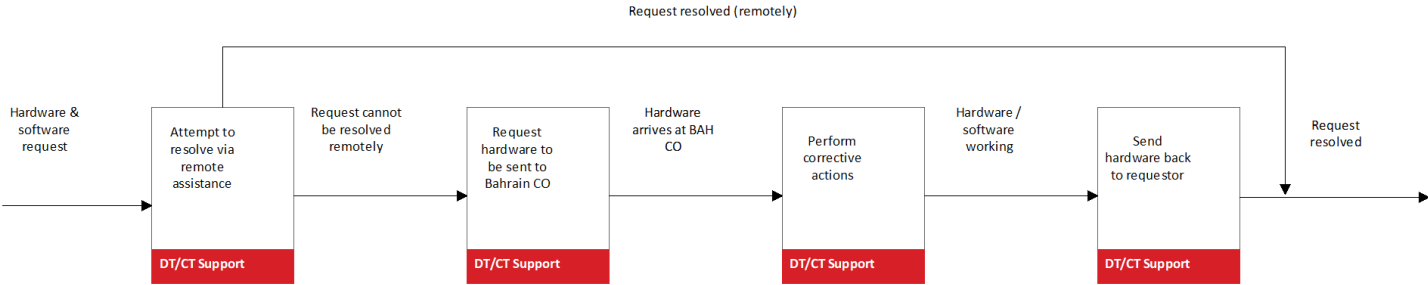


Resolve Request for Network Support





Resolve Request for Hardware & Software Support





BAH - Corporate & Management



Strategy



Mission &
Vision



Core Values



Org. Chart



KPIs



Management
Review



BAH - Department KPIs



OPS



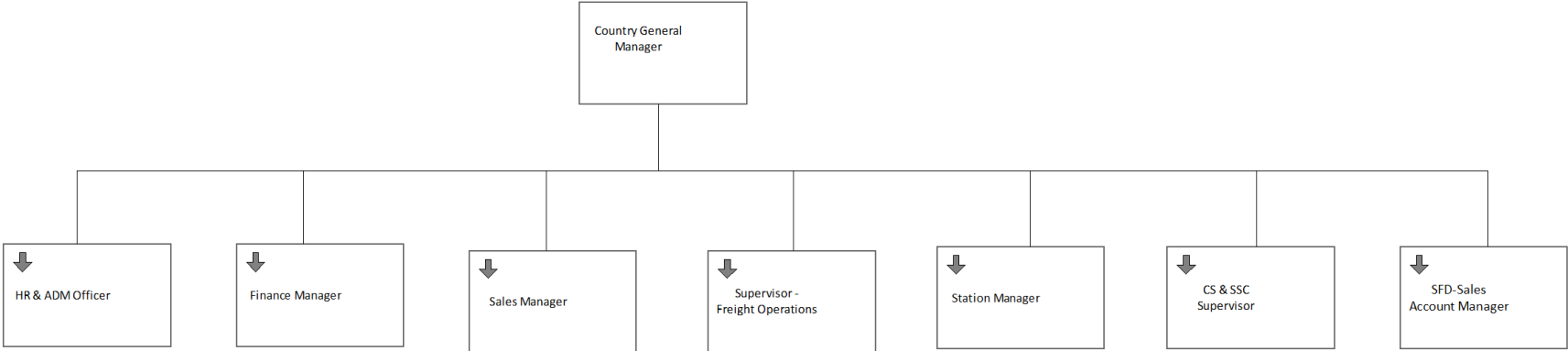
SLS



FIN



BAH - Organization Chart



Title: BAH - Organization Chart
Author: Edwin Ramos
Date: 5/21/2017
Volume: 0.00 Per Second

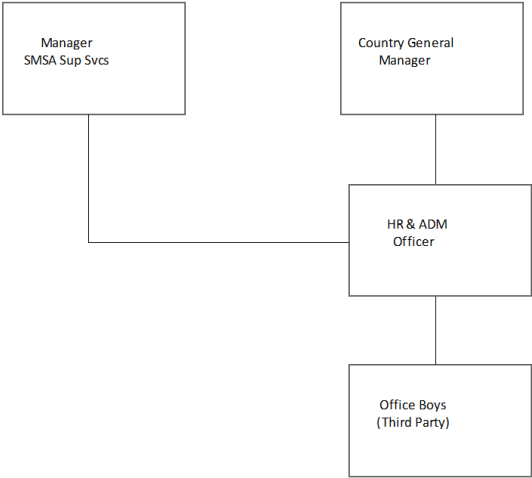
Authorization: Authorized
Date: 3/11/2025
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 13
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only

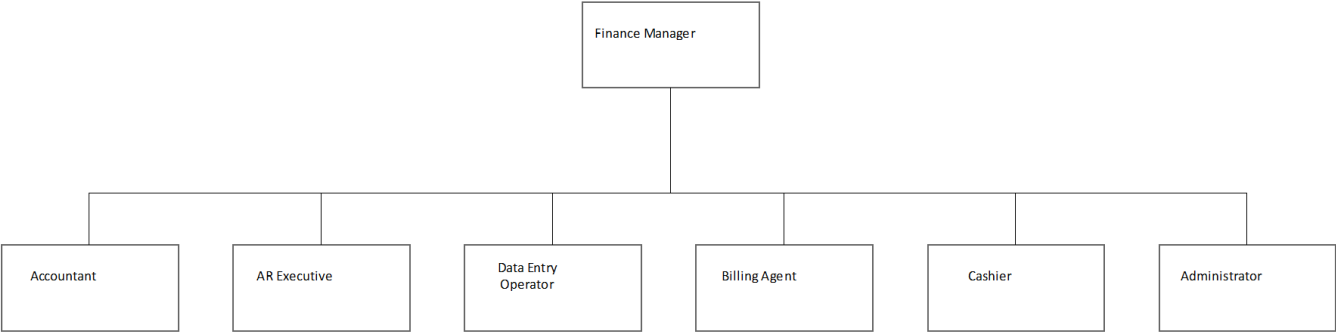


BAH - HR & ADM Department



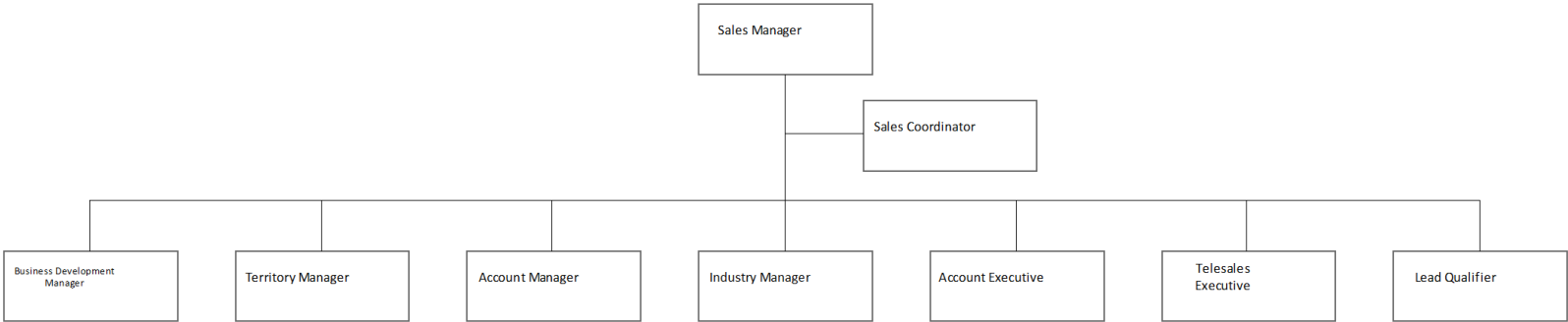


BAH - Finance Department





BAH - Sales Department



Title: BAH - Sales Department
Author: Edwin Ramos
Date: 3/31/2020
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/20/2024
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 9
Review Date: None
F.T.E.: 0.00

○ Actions ● Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



Page is under construction



Title:
Author: Edwin Ramos
Date: 10/18/2010
Volume: 0.00 Per Second

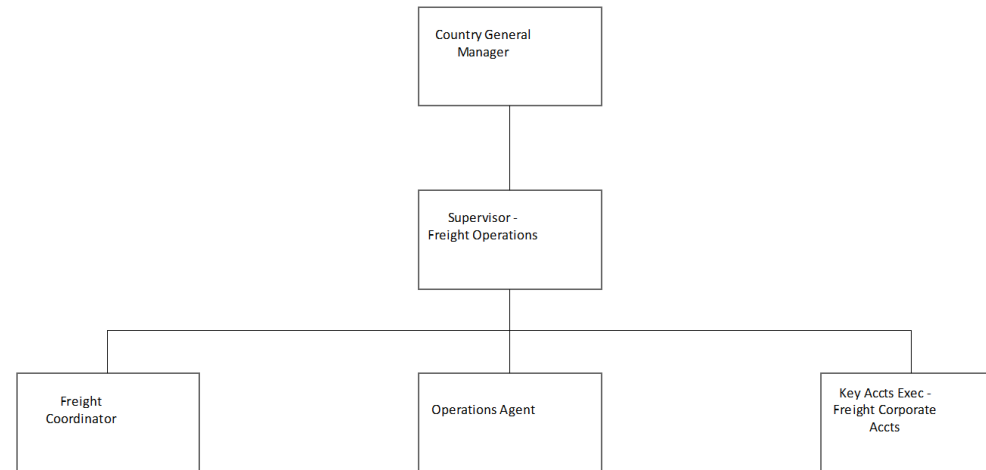
Authorization: Authorized
Date: 8/20/2024
Cost Per Second: \$,3.5,E-0317

Owner: Edwin Ramos
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

☐ Actions ☐ Feedback
☐ Change Log ☐ Keywords
☐ Change Requests ☒ Read Only



BAH - Freight Department



Title: BAH - Freight Department
Author: Edwin Ramos
Date: 7/9/2023
Volume: 0.00 Per Second

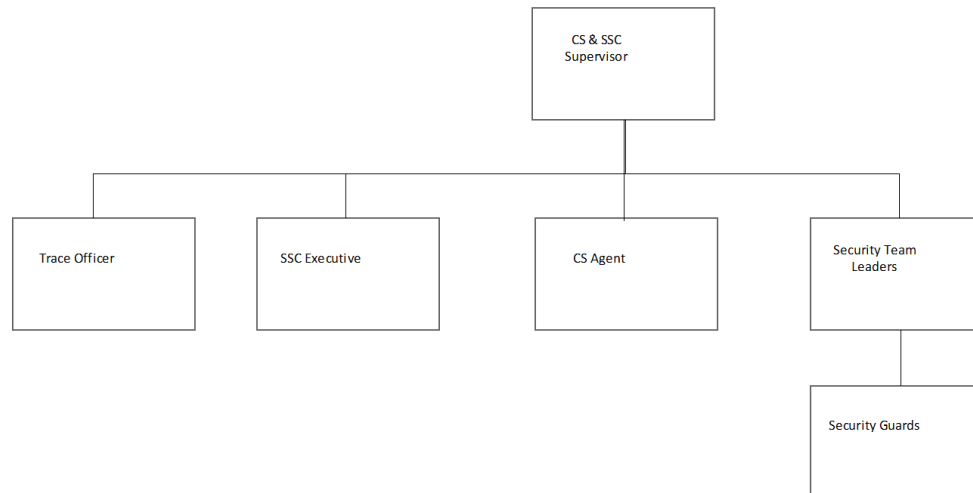
Authorization: Authorized
Date: 3/11/2025
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
○ Keywords
● Read Only



CS & SSC Supervisor

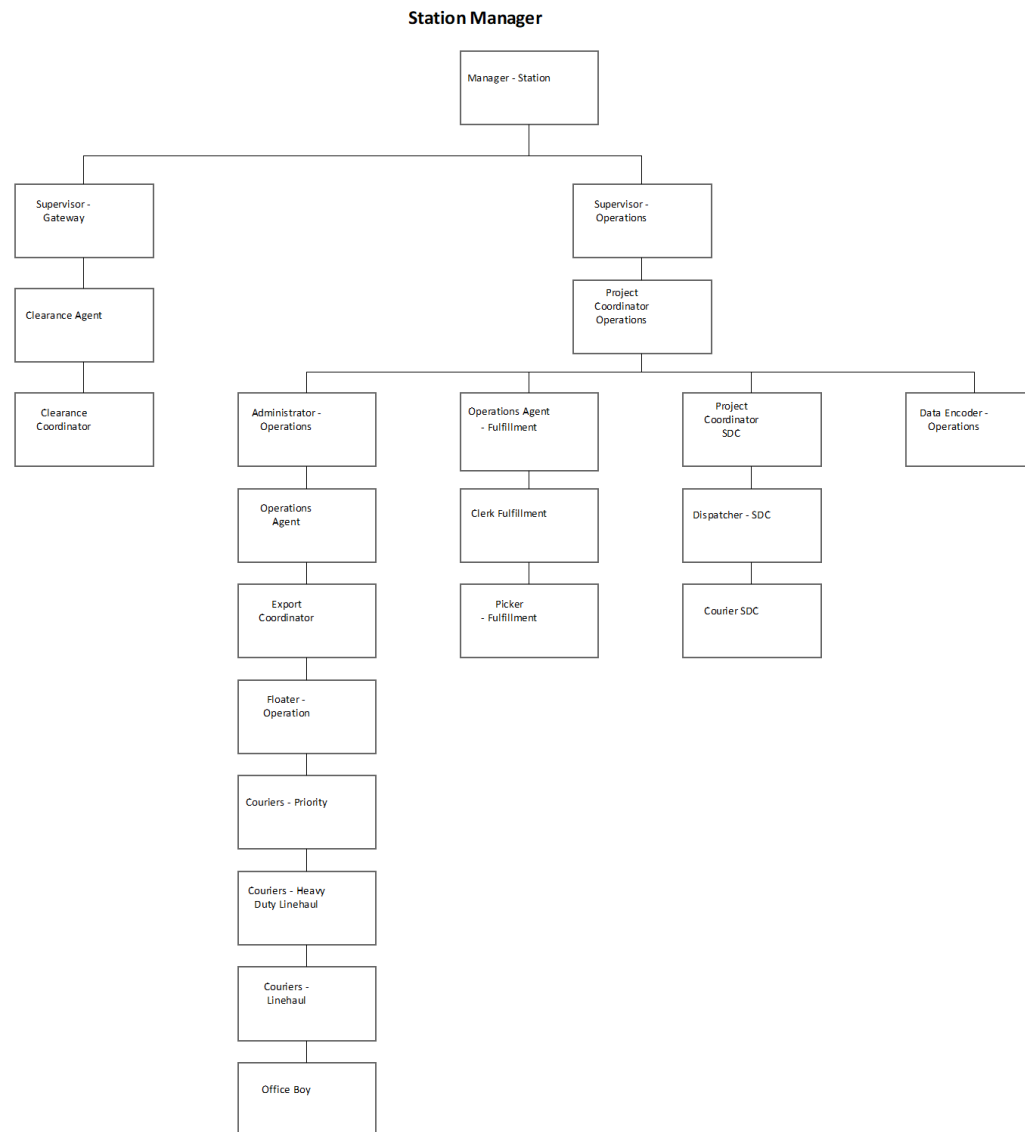


Title: CS & SSC Supervisor
 Author: Nouf Al Rammah
 Date: 8/12/2024
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 8/15/2024
 Cost Per Second: \$,3.5,E-0317

Owner: Edwin Ramos
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Title: Station Manager
 Author: Nouf Al Rammah
 Date: 8/12/2024
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/9/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Edwin Ramos
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



BAH - Finance



Billing



Credit &
Collections



Purchasing

Title: BAH - Finance
Author: Edwin Ramos
Date: 7/1/2018
Volume: 0.00 Per Second

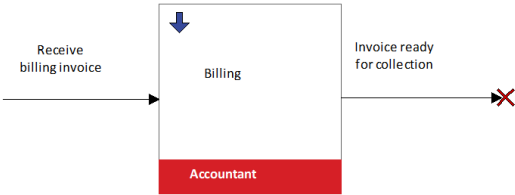
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

- ☐ Actions
- ☒ Change Log
- ☐ Change Requests
- ☐ Feedback
- ☐ Keywords
- ☒ Read Only

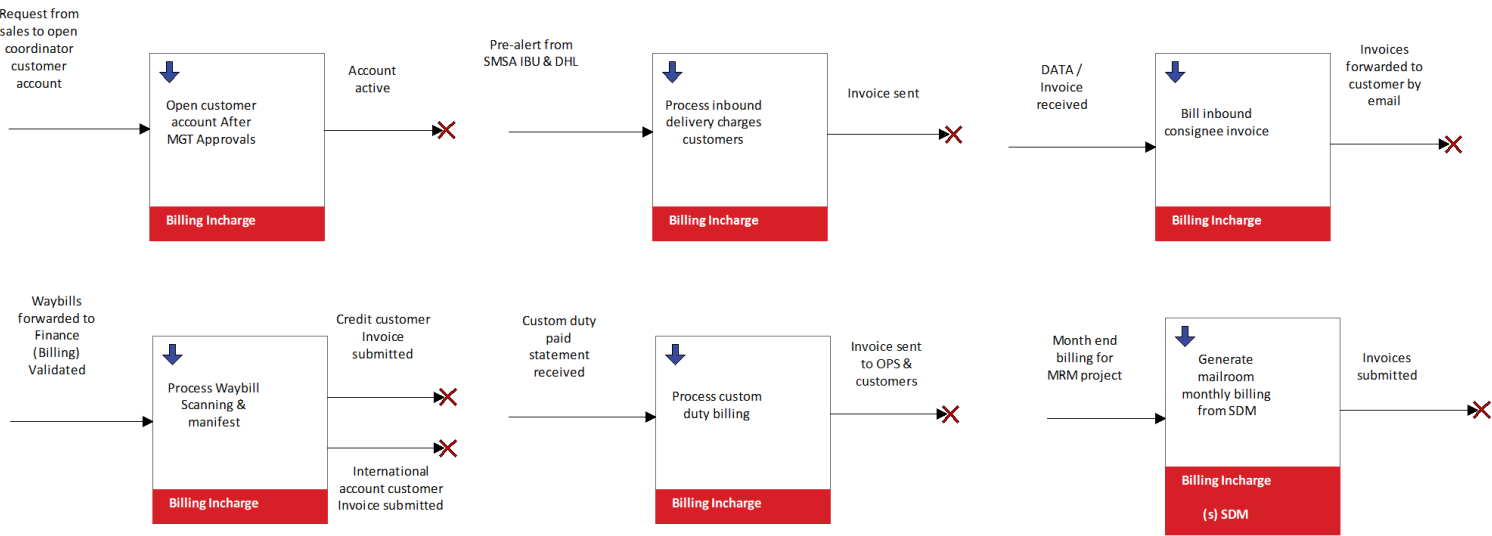


BAH - Billing





Billing



Title: Billing
Author: Edwin Ramos
Date: 5/26/2010
Volume: 0.00 Per Second

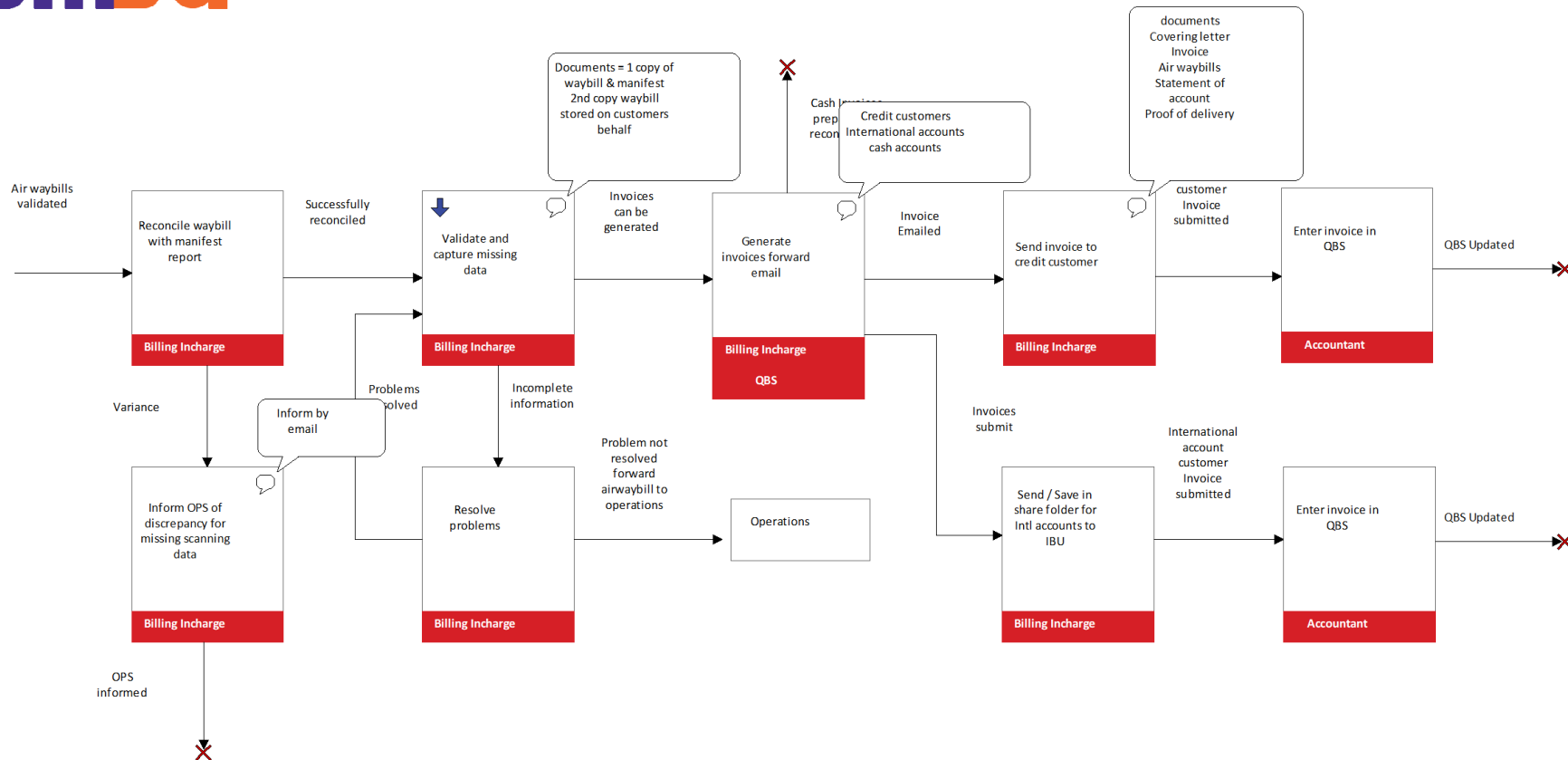
Authorization: Authorized
Date: 2/20/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 7
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
● Keywords
● Read Only



Process Waybill & Manifest



Title: Process Waybill & Manifest
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

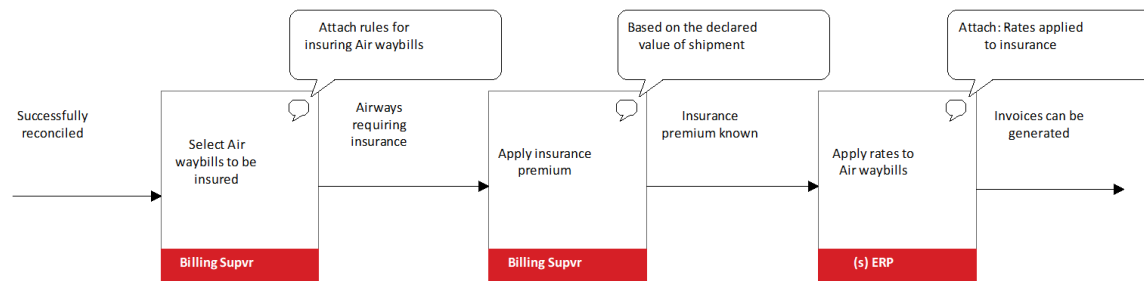
Authorization: Authorized
 Date: 2/20/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 7
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Capture Data & File Documents



Title: Capture Data & File Documents
Author: Edwin Ramos
Date: 5/26/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

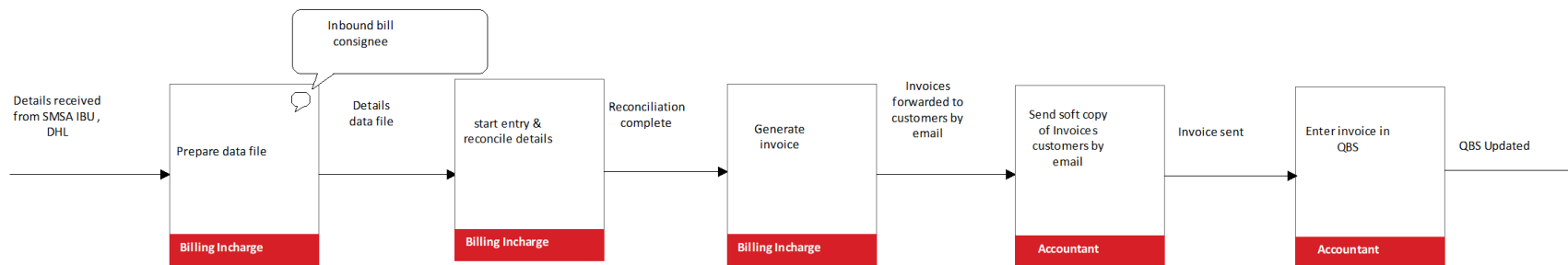
Owner: Shaji George
Diagram Version: 7
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
● Keywords
● Read Only



Bill Inbound Consignee Invoice



Title: Bill Inbound Consignee Invoice
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/20/2023
 Cost Per Second: \$,3.5,E-0317

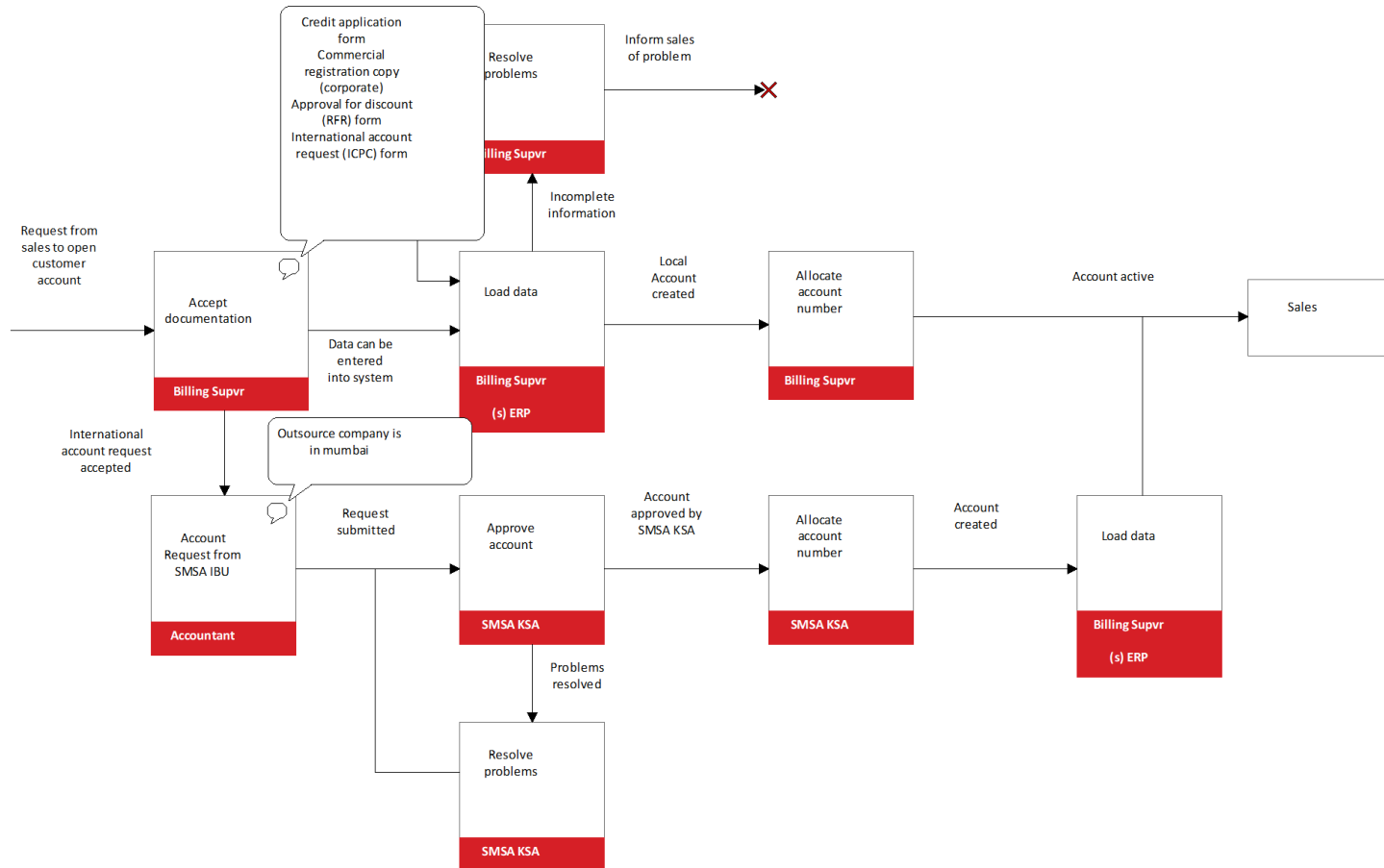
Owner: Shaji George
 Diagram Version: 7
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Open Customer Account



Title: Open Customer Account
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

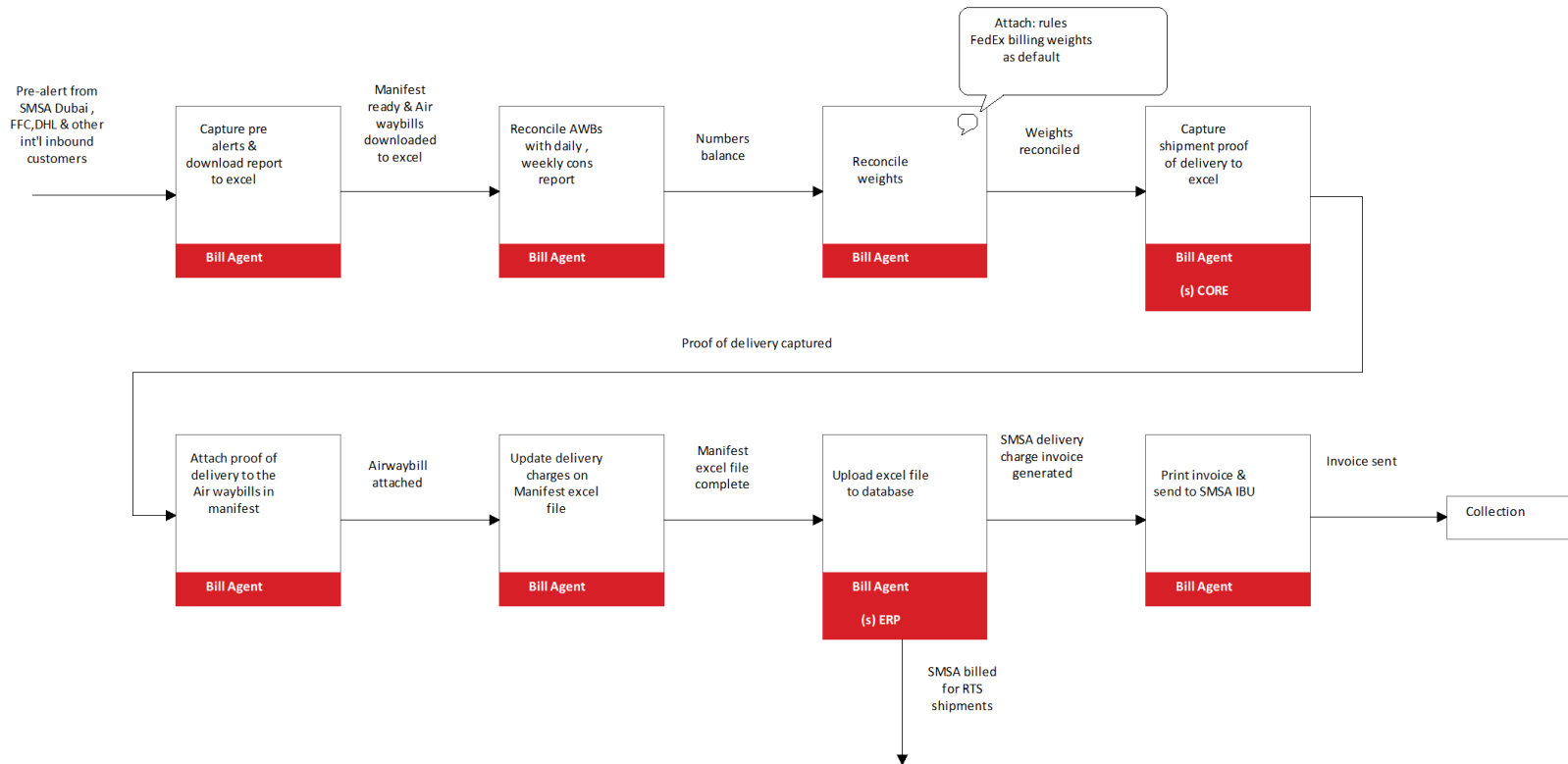
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 7
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Process Inbound Delivery Charges to Customers



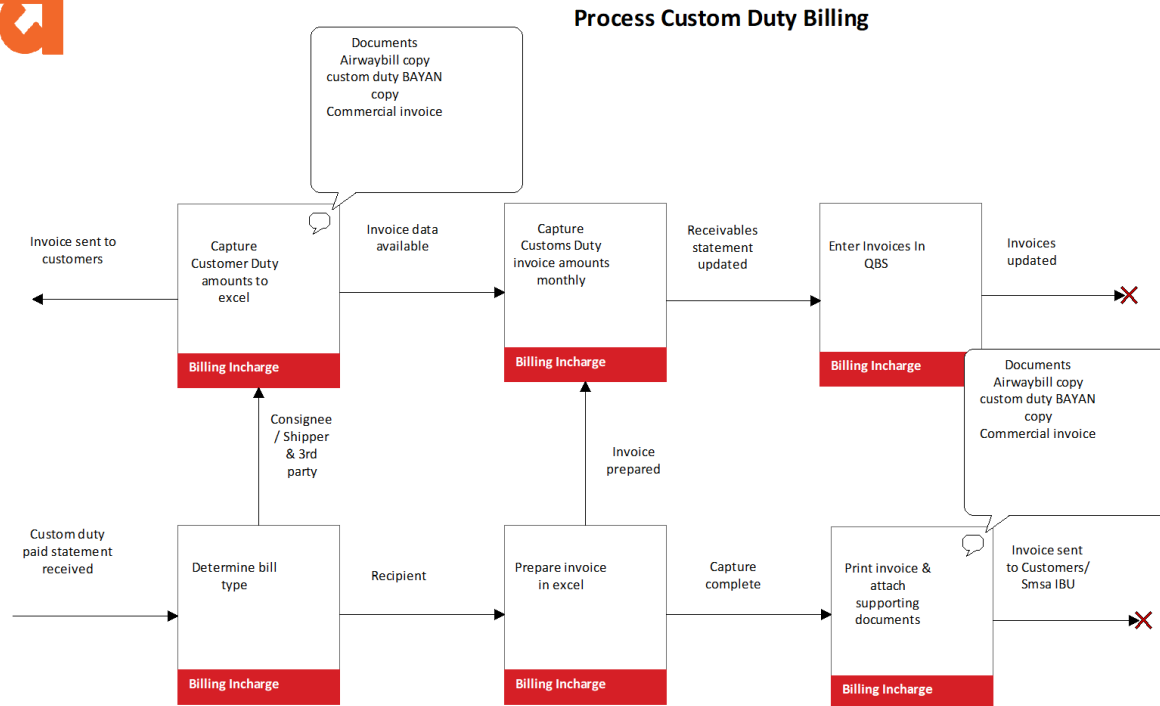
Title: Process Inbound Delivery Charges to Customers
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 7
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Title: Process Custom Duty Billing
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

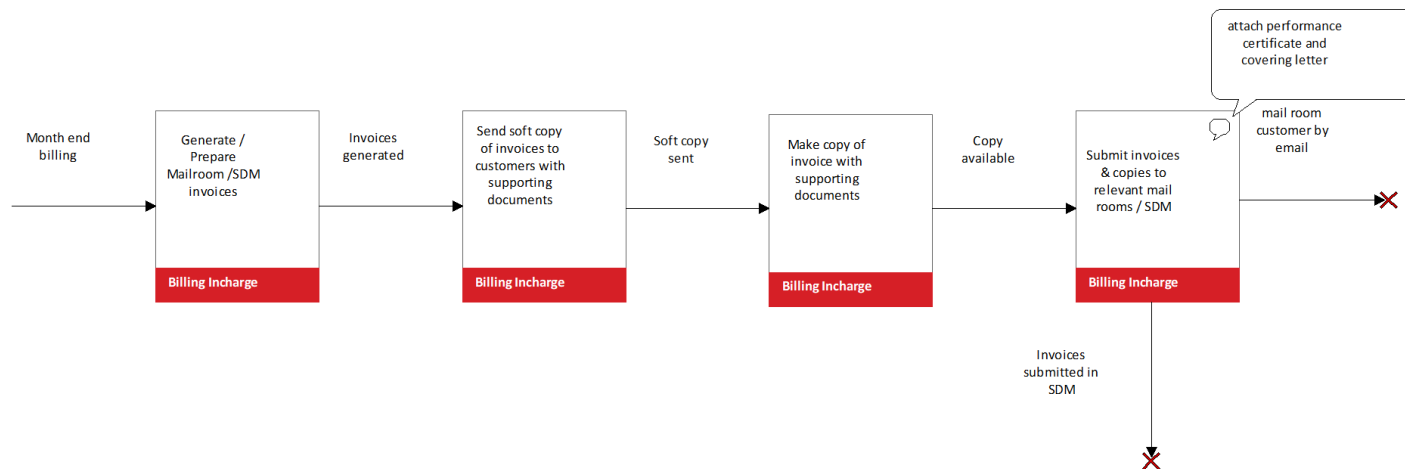
Owner: Shaji George
 Diagram Version: 8
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Mailroom Monthly Billing



Title: Process Mailroom Monthly Billing
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/20/2023
 Cost Per Second: \$,3.5,E-0317

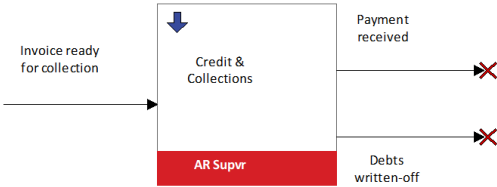
Owner: Shaji George
 Diagram Version: 7
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only

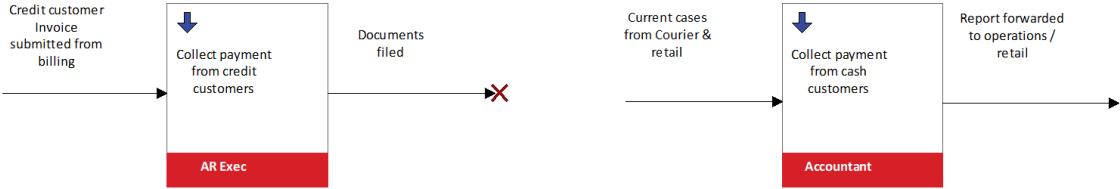


BAH Credit & Collections





Collections



Title: Collections
Author: Edwin Ramos
Date: 5/26/2010
Volume: 0.00 Per Second

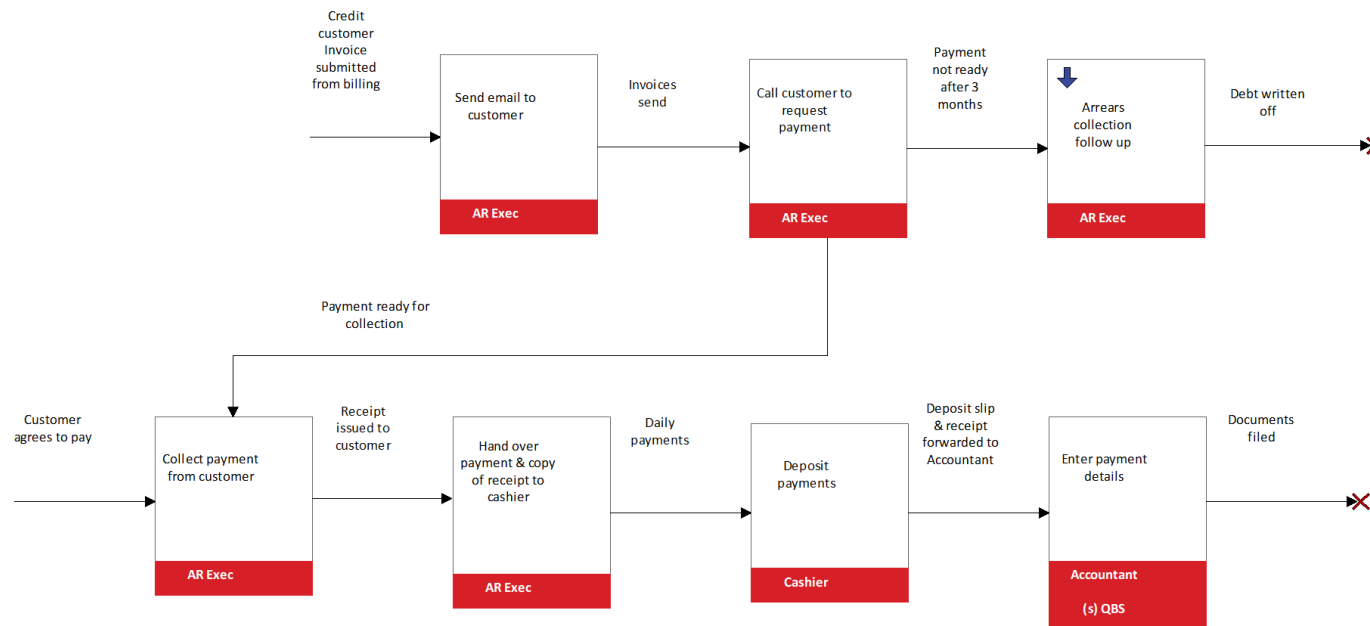
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Collect Payment from Credit Customers



Title: Collect Payment from Credit Customers
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

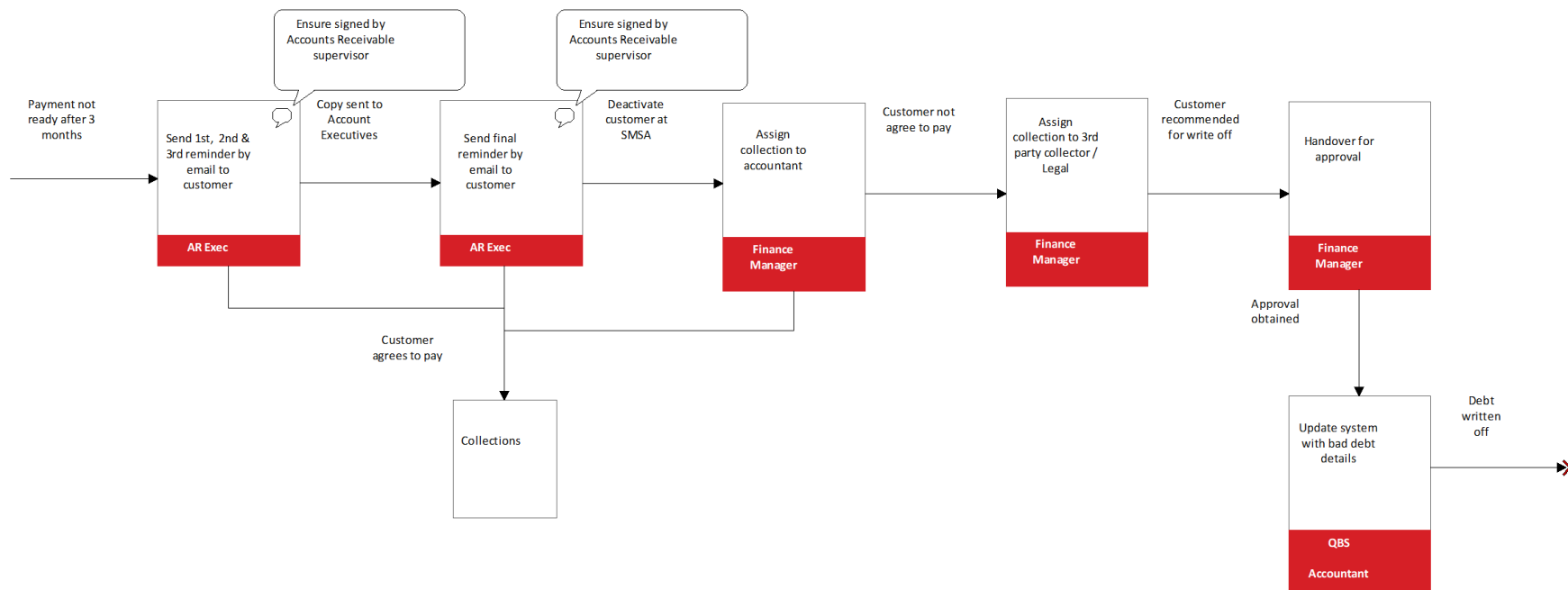
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Arrears Collection Follow up



Title: Arrears Collection Follow up
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/20/2023
 Cost Per Second: \$,3.5,E-0317

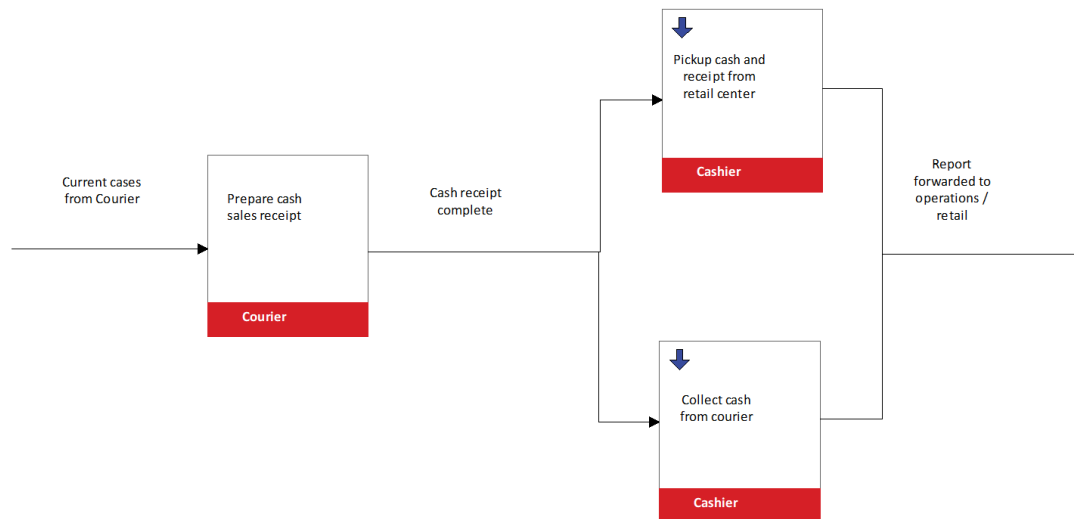
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Collect Payment from Cash Customers



Title: Collect Payment from Cash Customers
Author: Edwin Ramos
Date: 5/26/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

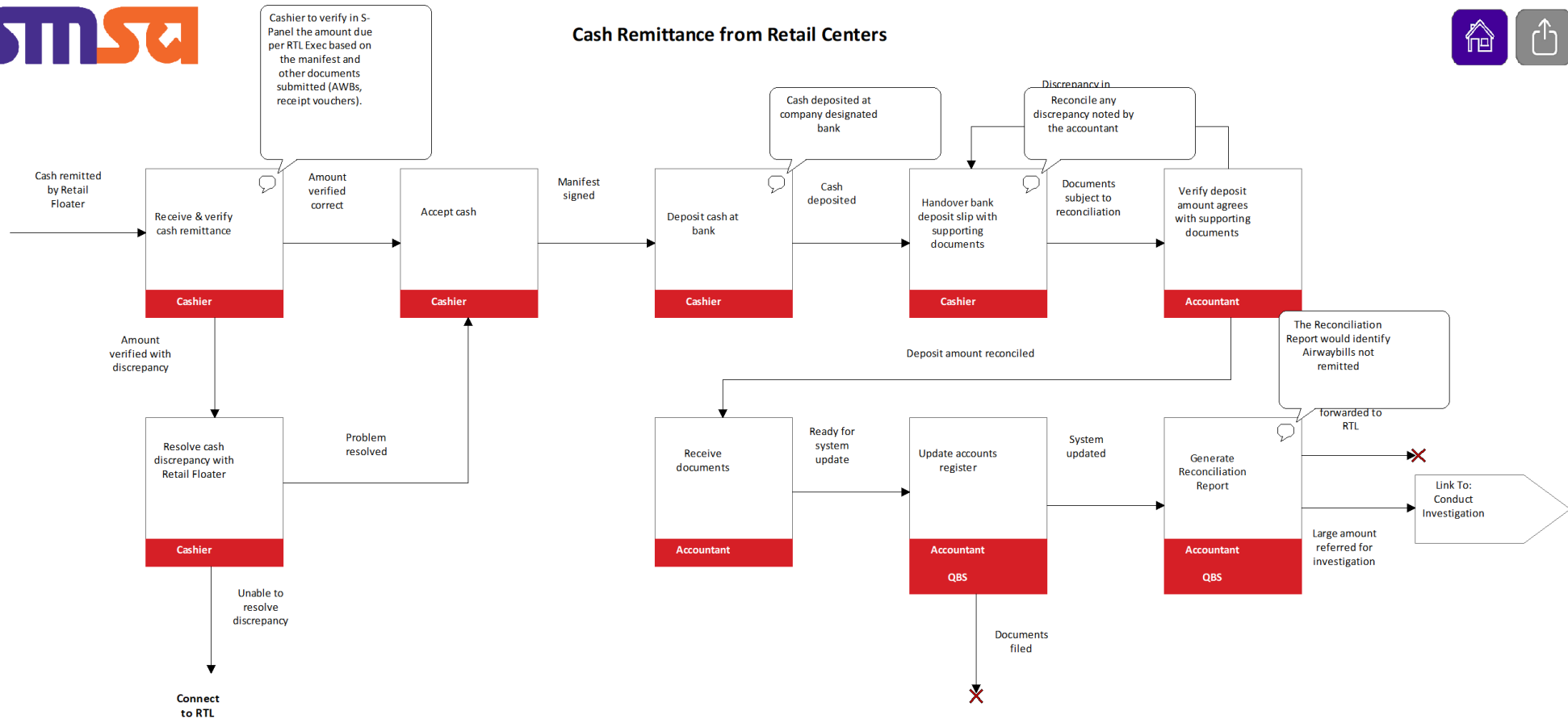
Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
● Keywords
● Read Only

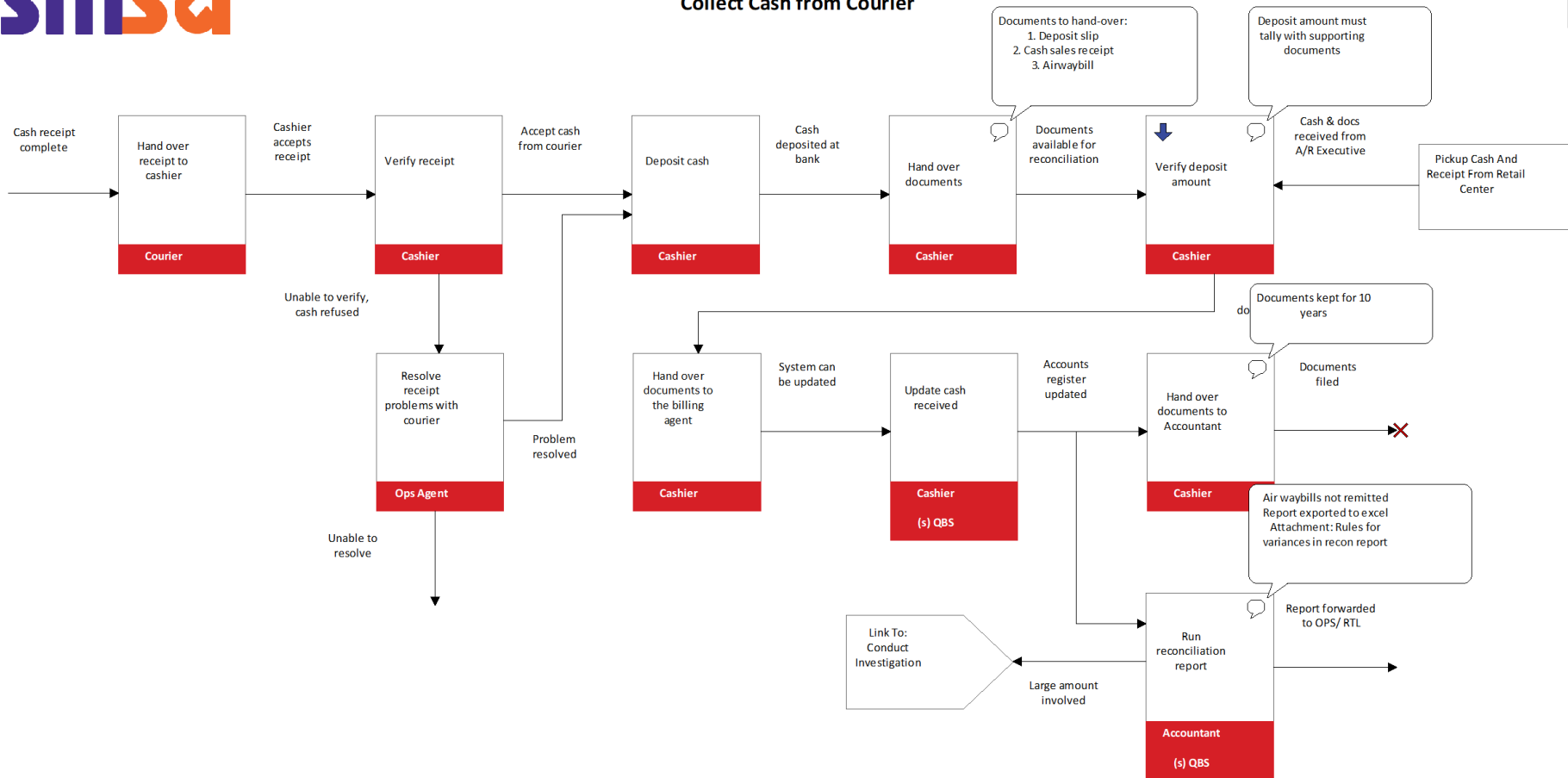


Cash Remittance from Retail Centers





Collect Cash from Courier



Title: Collect Cash from Courier
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

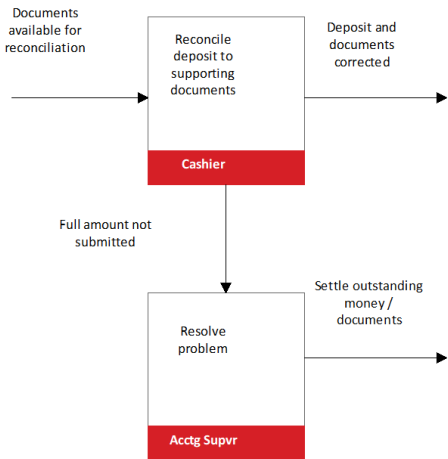
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only

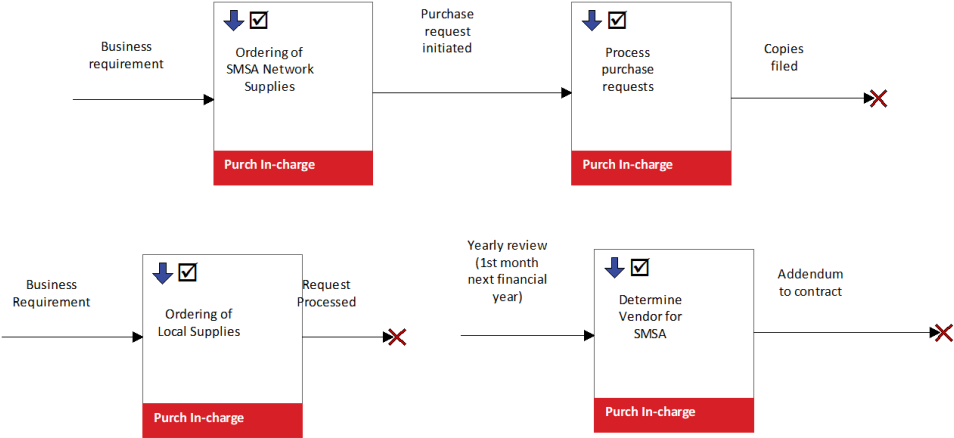


Verify Deposit Amount Agrees with Supporting Documents



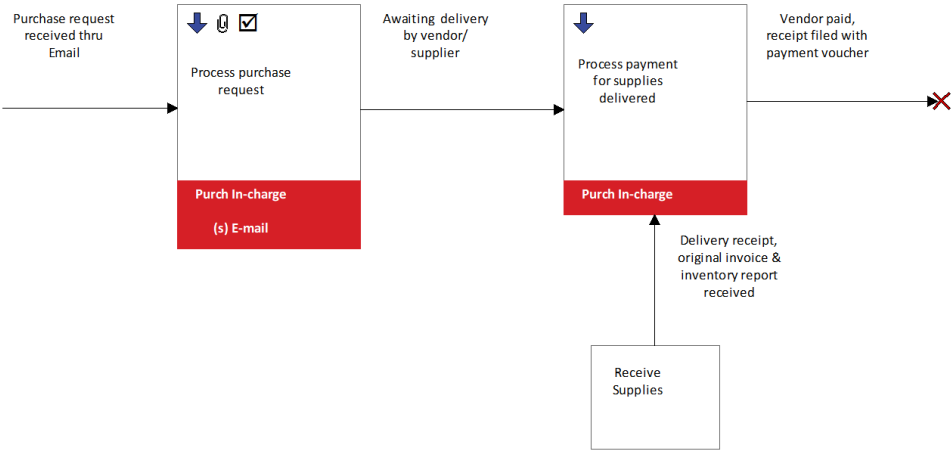


BAH - Purchasing





Purchasing

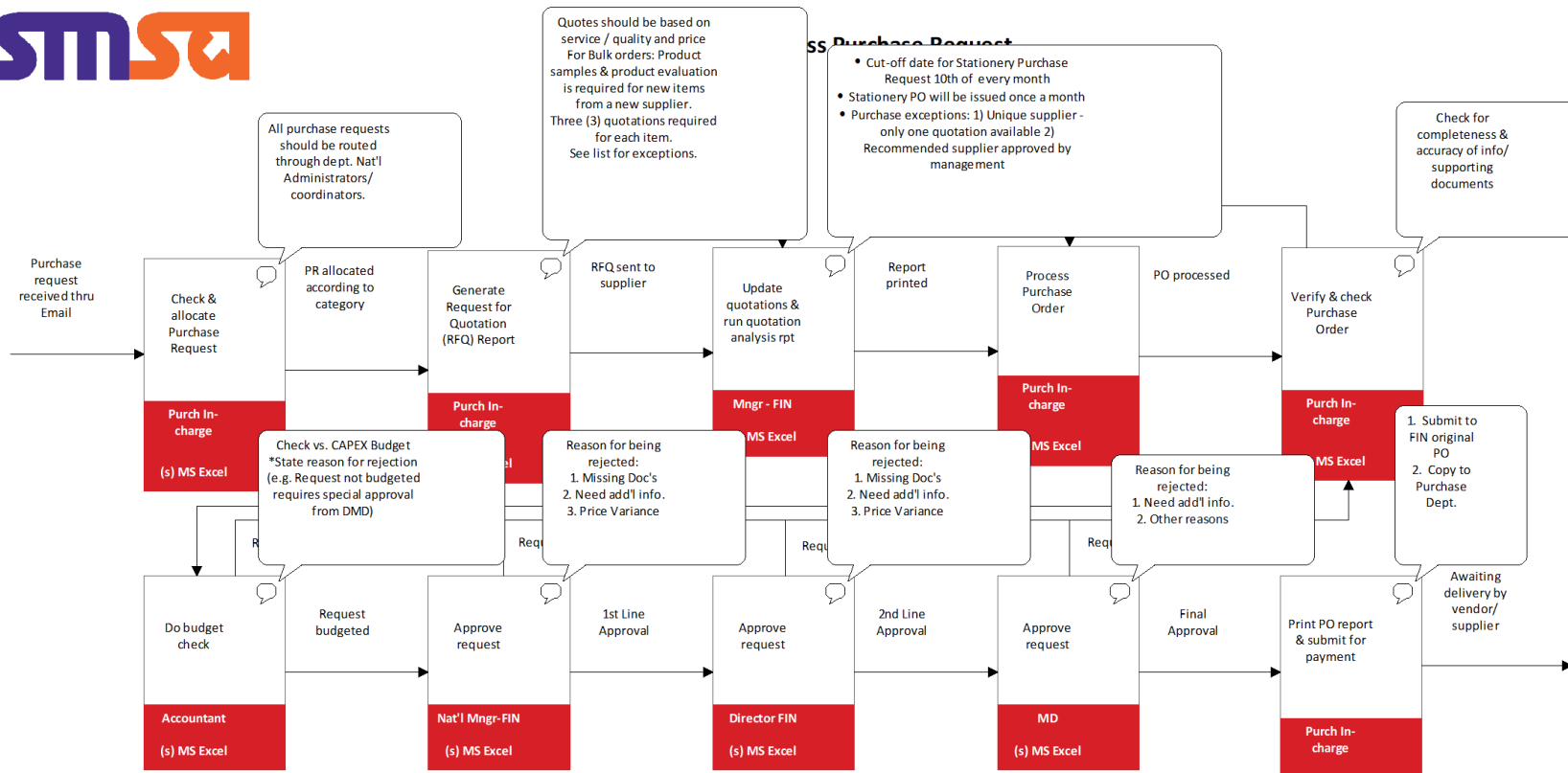


Title: Purchasing
Author: Edwin Ramos
Date: 10/6/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



Title: Process Purchase Request
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

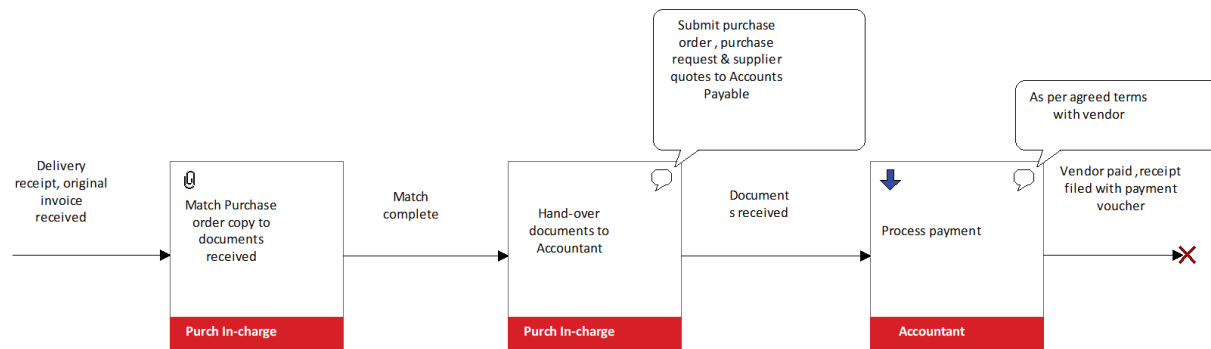
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Process Payment For Supplies Delivered



Title: Process Payment For Supplies Delivered
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

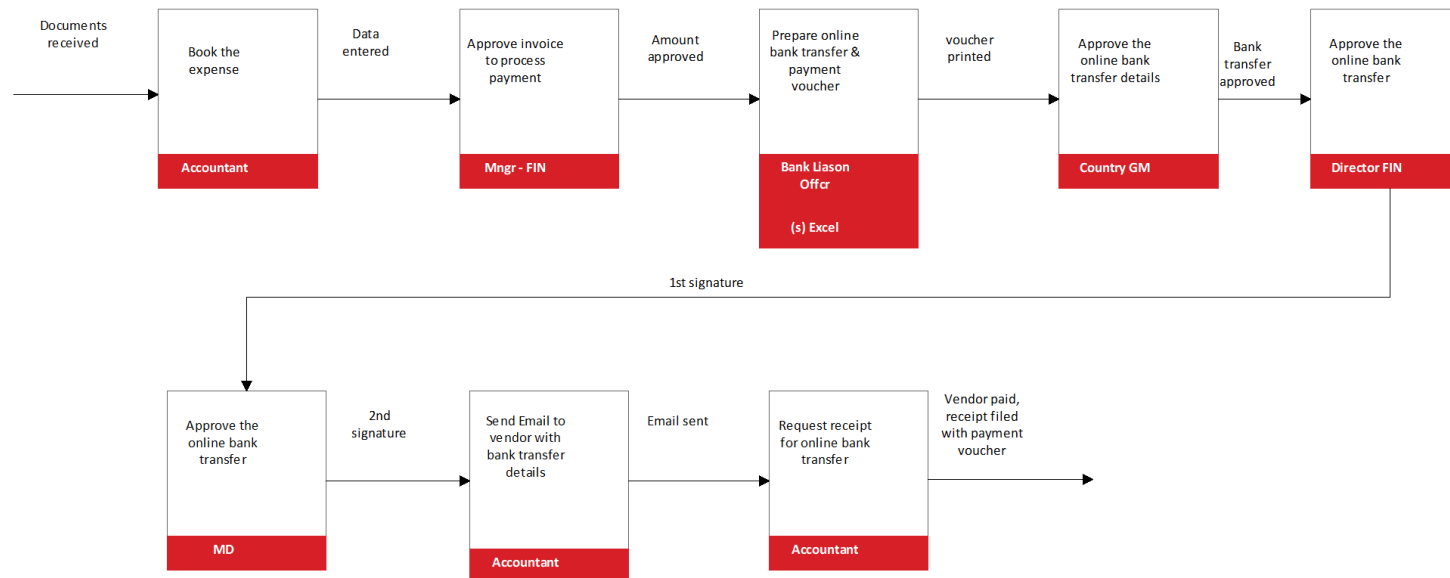
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Payment Process

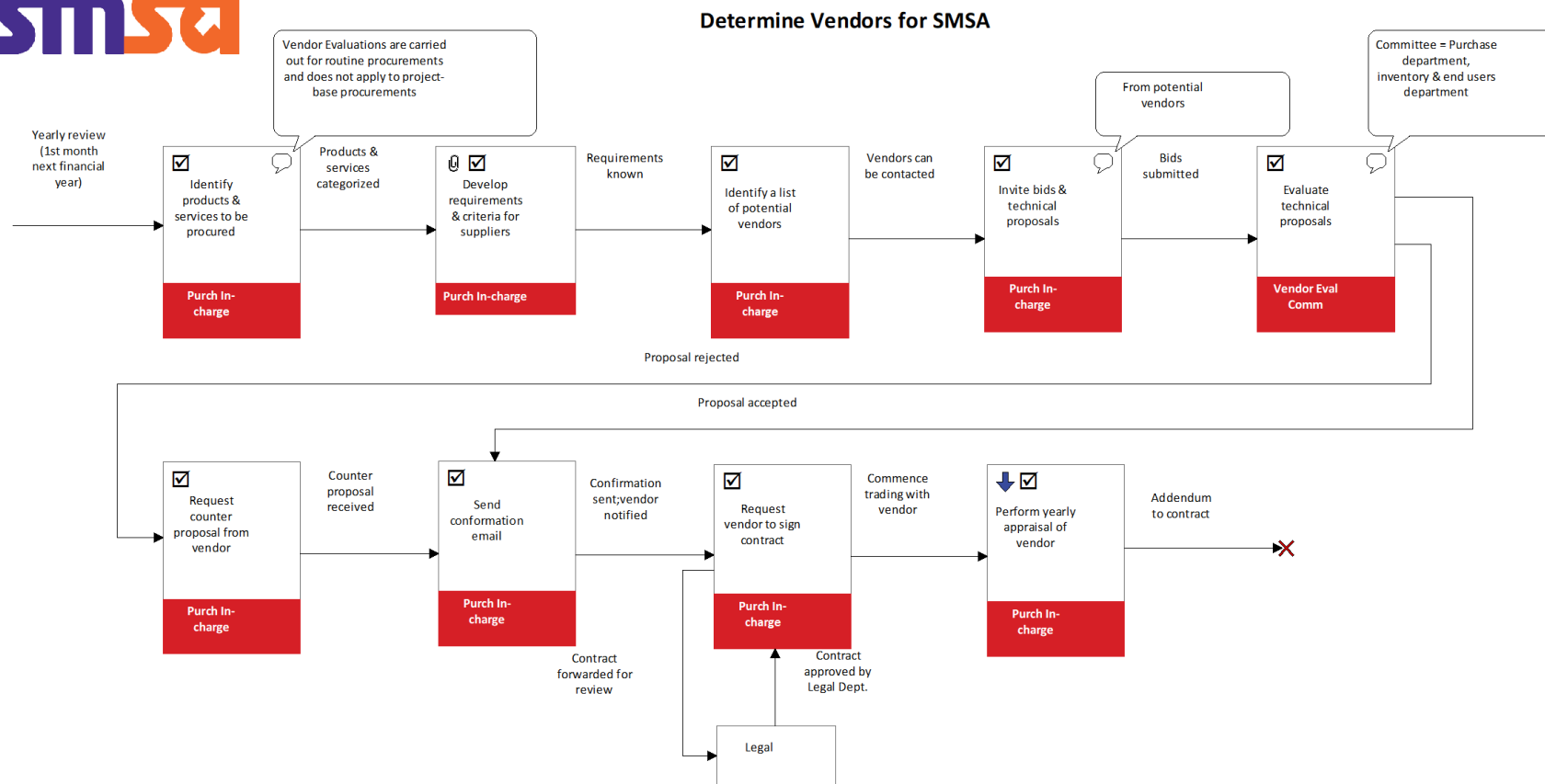


Title: Payment Process
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

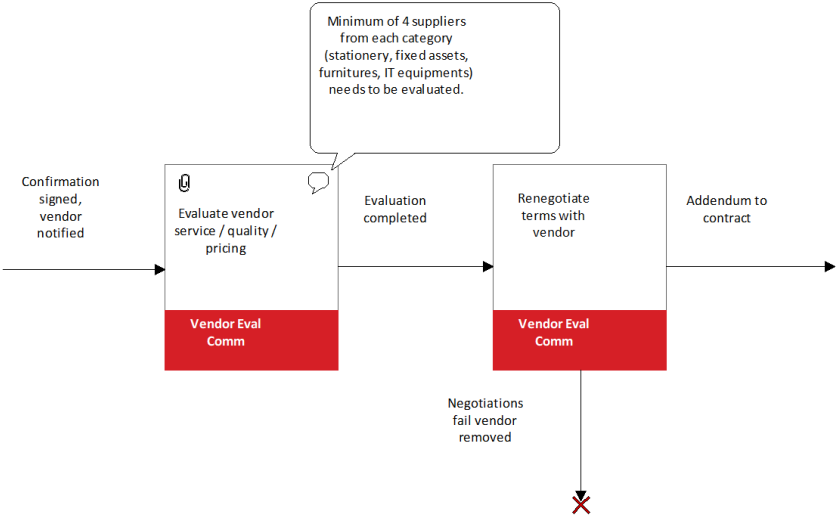
Owner: Shaji George
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

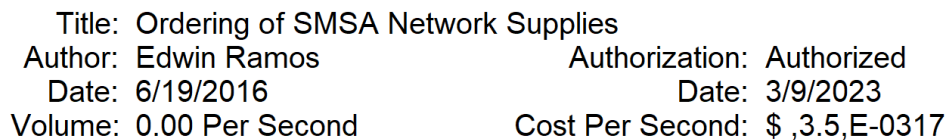
○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only





Perform Yearly Appraisal of Vendor

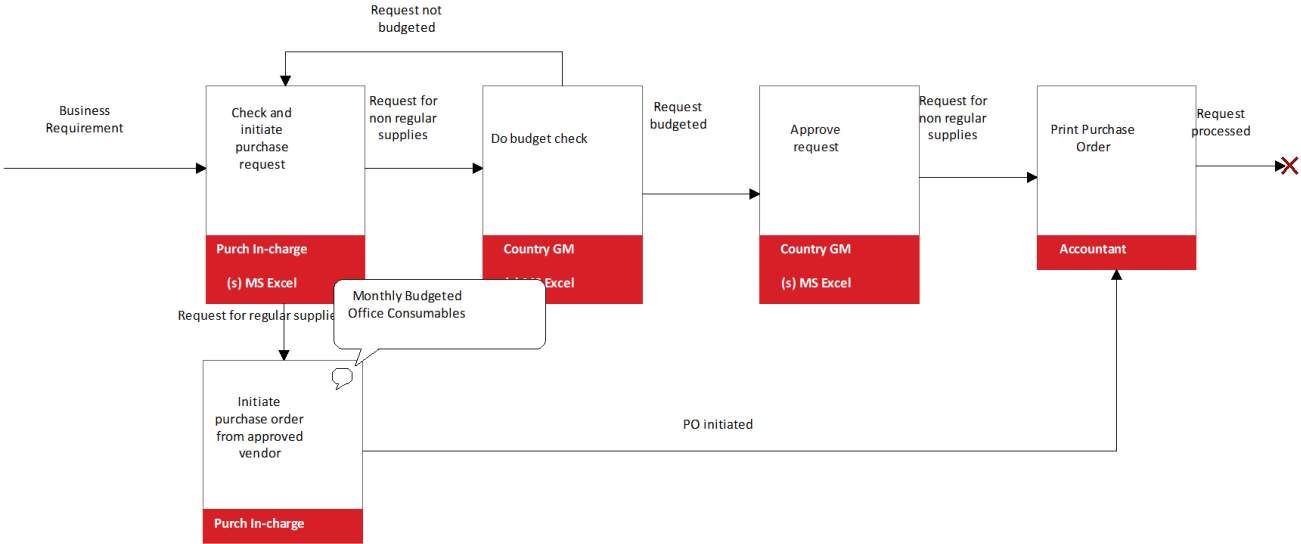




- ☐ Actions
- ☒ Change Log
- ☐ Change Requests
- ☐ Feedback
- ☐ Keywords
- ☒ Read Only

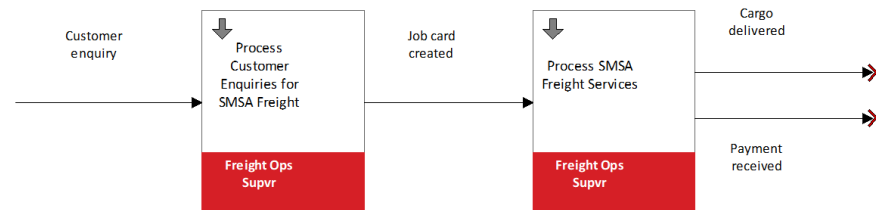


Ordering of Local Supplies





BAH - Freight Department



Title: BAH - Freight Department
Author: Mohammed Altamush Khan
Date: 10/6/2020
Volume: 0.00 Per Second

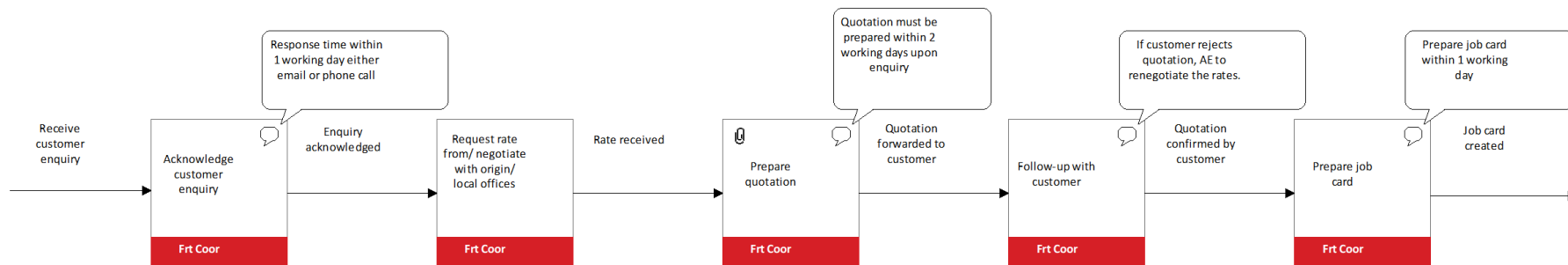
Authorization: Authorized
Date: 4/5/2025
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
○ Keywords
● Read Only



Process Customer Enquiries for SMSA Freight



Title: Process Customer Enquiries for SMSA Freight
 Author: Mohammed Altamush Khan
 Date: 9/16/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 4/5/2025
 Cost Per Second: \$,3.5,E-0317

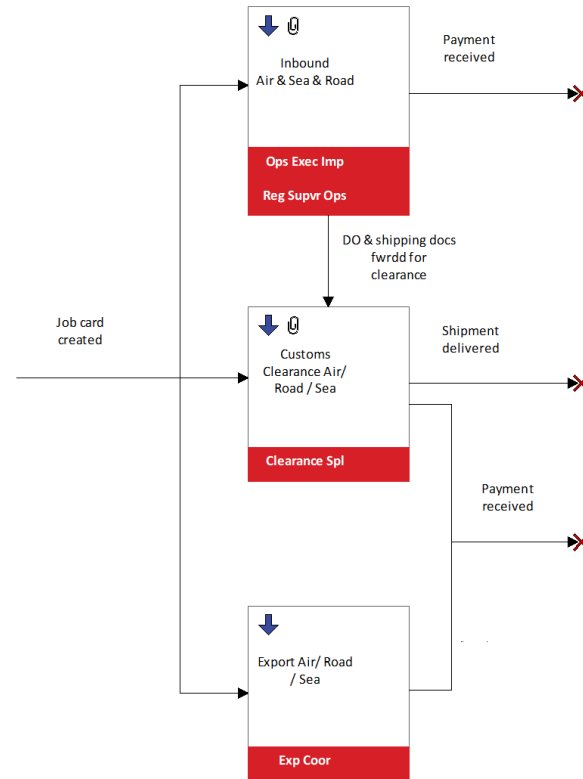
Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process SMSA Freight Services



Title: Process SMSA Freight Services
 Author: Mohammed Altamush Khan
 Date: 10/6/2020
 Volume: 0.00 Per Second

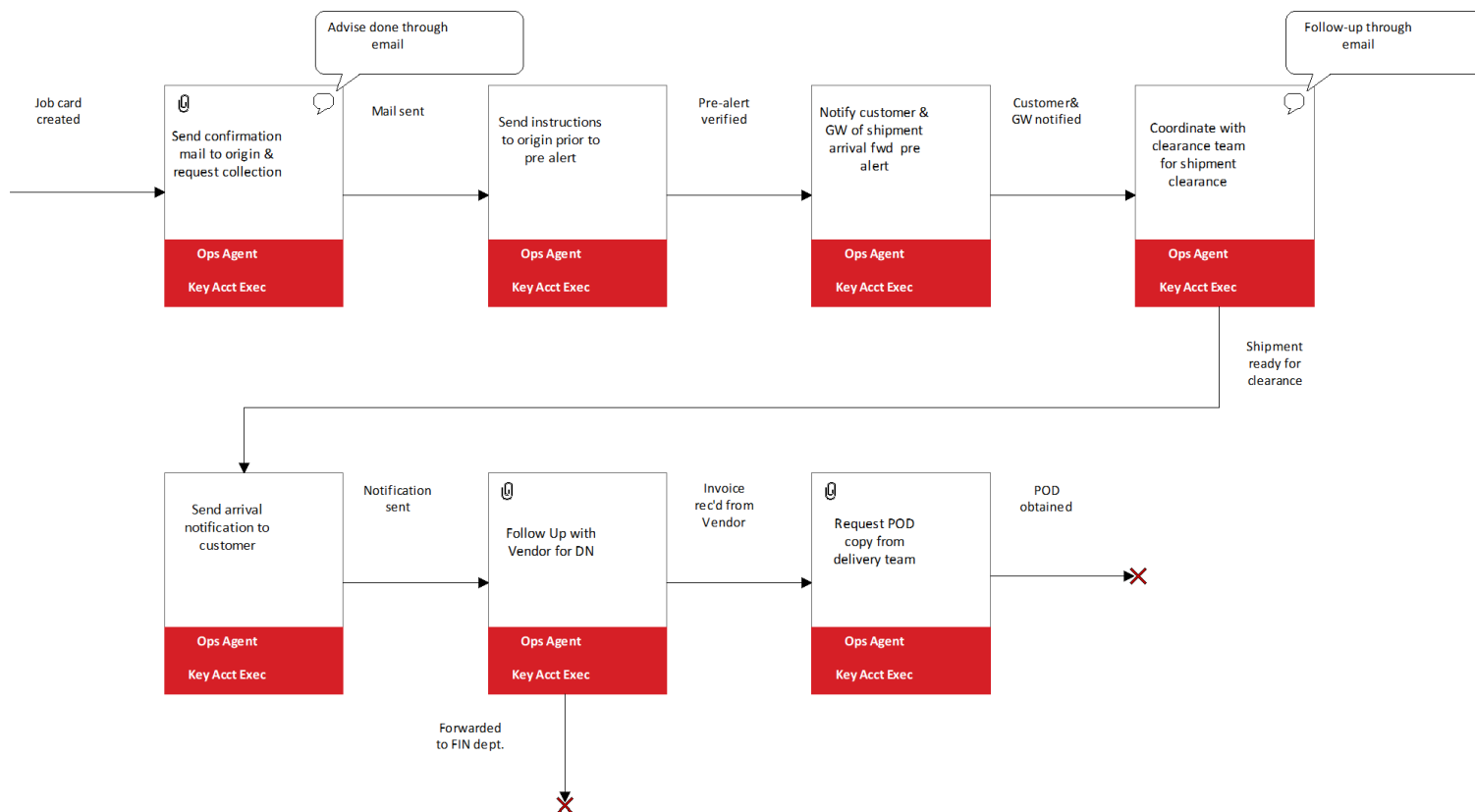
Authorization: Authorized
 Date: 4/14/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ● Change Requests ● Read Only



Inbound Air Sea & Road



Title: Inbound Air Sea & Road
 Author: Mohammed Altamush Khan
 Date: 10/6/2020
 Volume: 0.00 Per Second

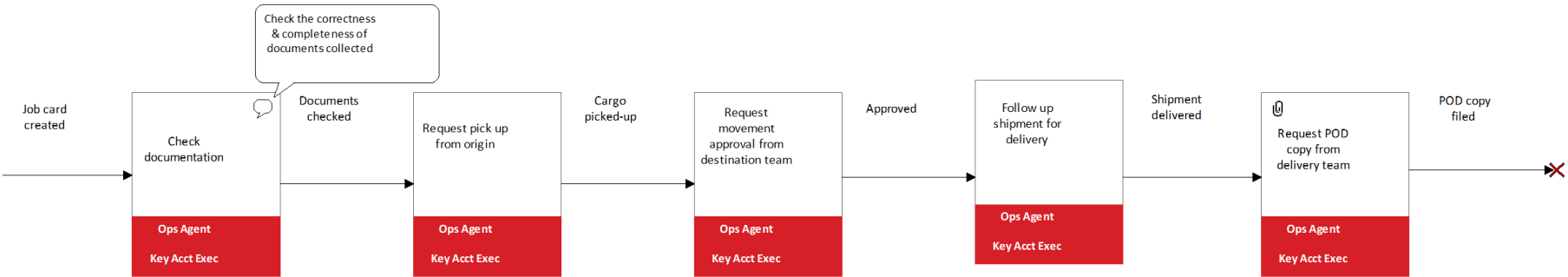
Authorization: Authorized
 Date: 4/14/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 8
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only

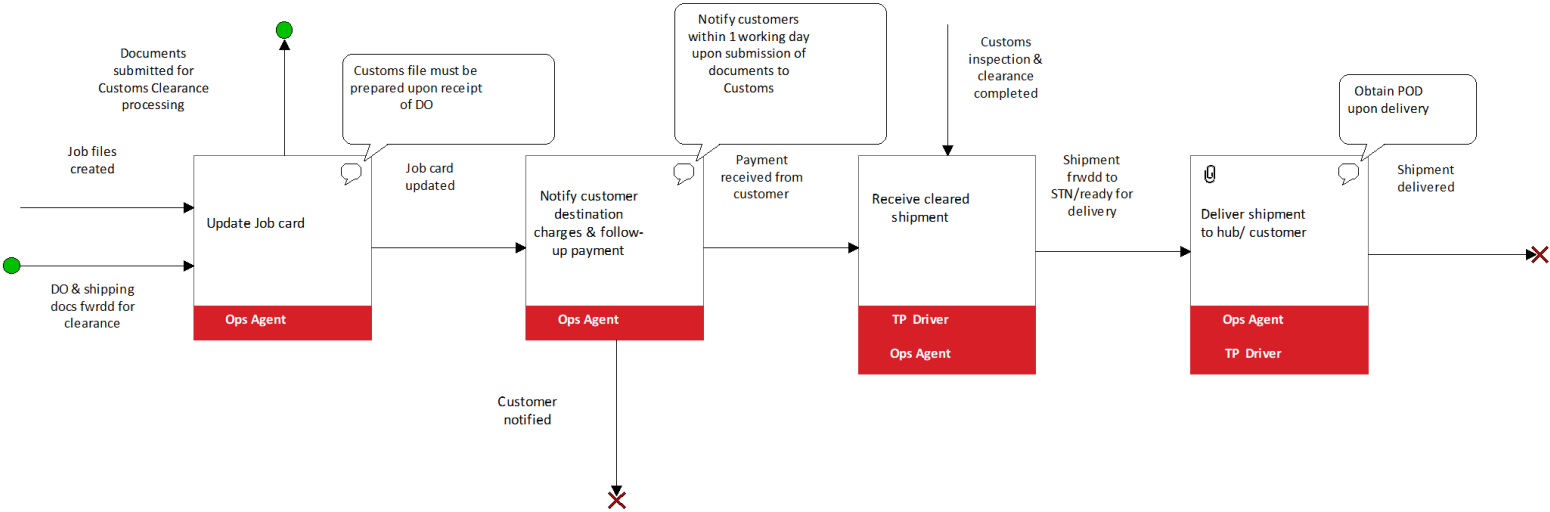


Outbound Air/ Sea/ Road



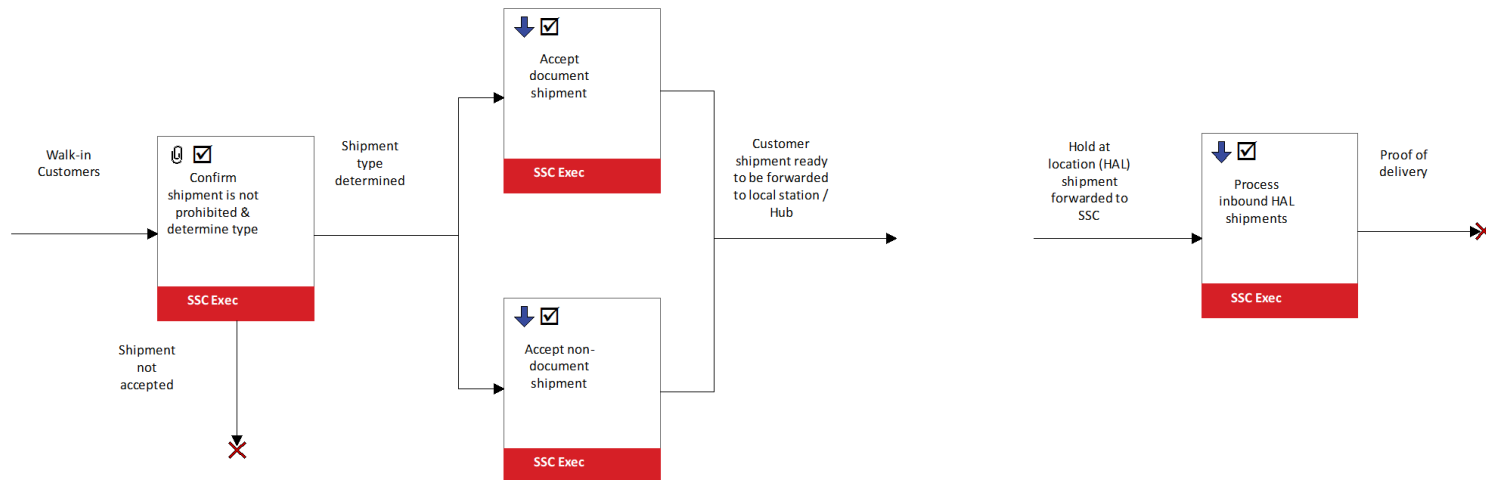


Customs Clearance Air/ Sea / Road





BAH - SSC Department



Title: BAH - SSC Department
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

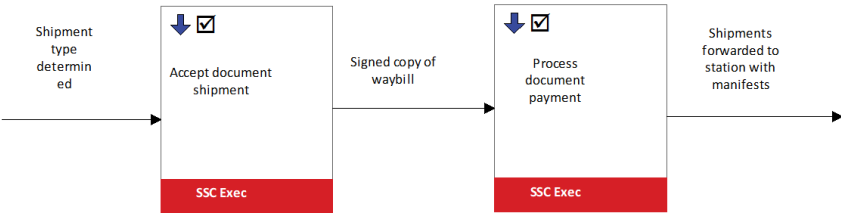
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Accept Document Shipment



Title: Accept Document Shipment
Author: Mohammed Ahmed Khan
Date: 8/8/2020
Volume: 0.00 Per Second

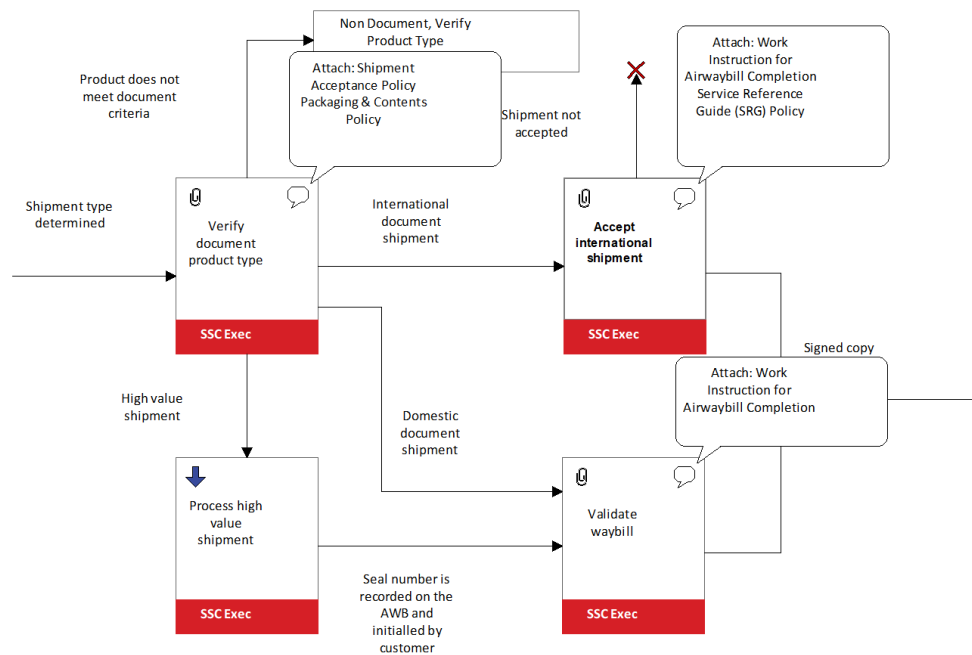
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

- ☐ Actions
- ☒ Change Log
- ☐ Change Requests
- ☐ Feedback
- ☒ Keywords
- ☒ Read Only



Accept Document Shipment



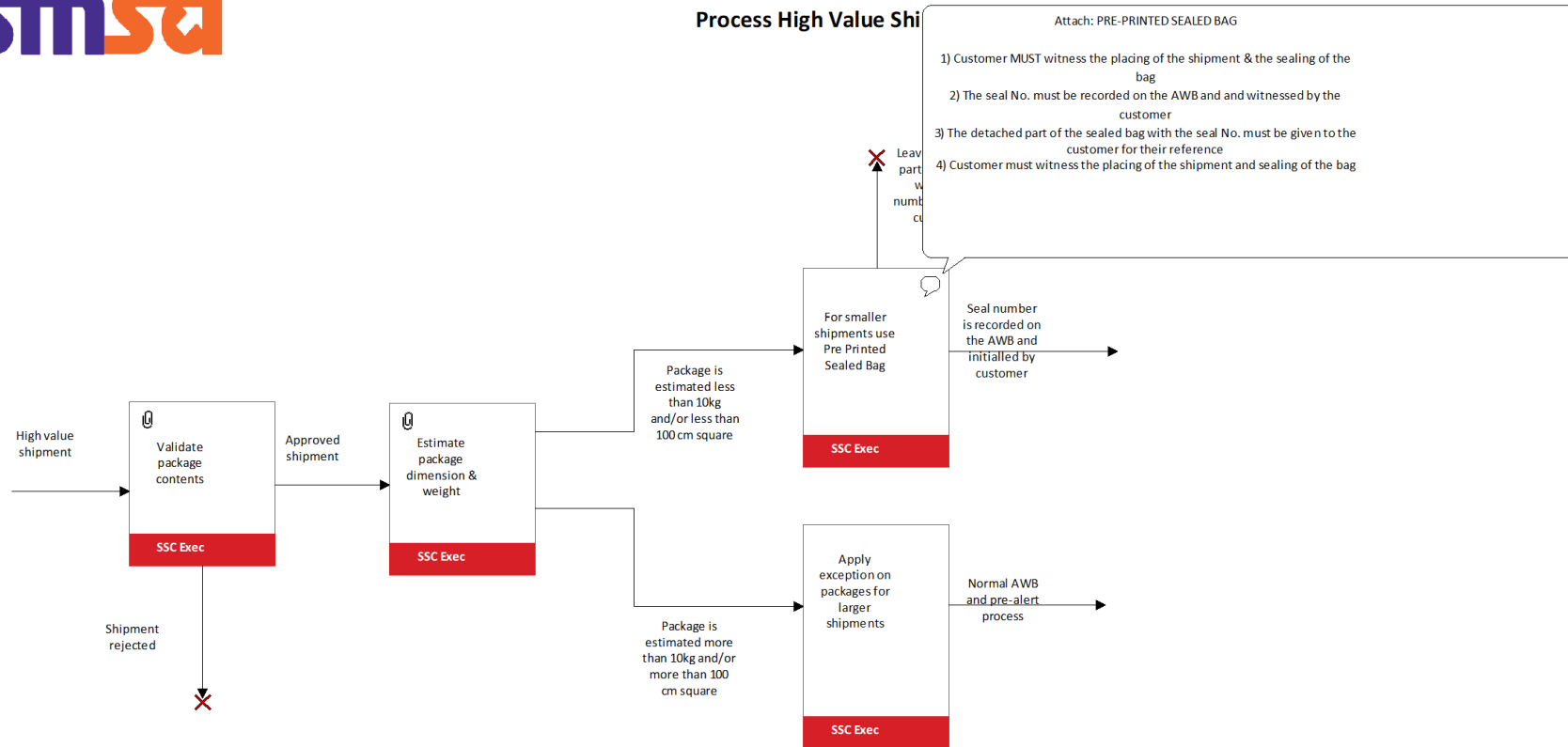
Title: Accept Document Shipment
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Title: Process High Value Shipment
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

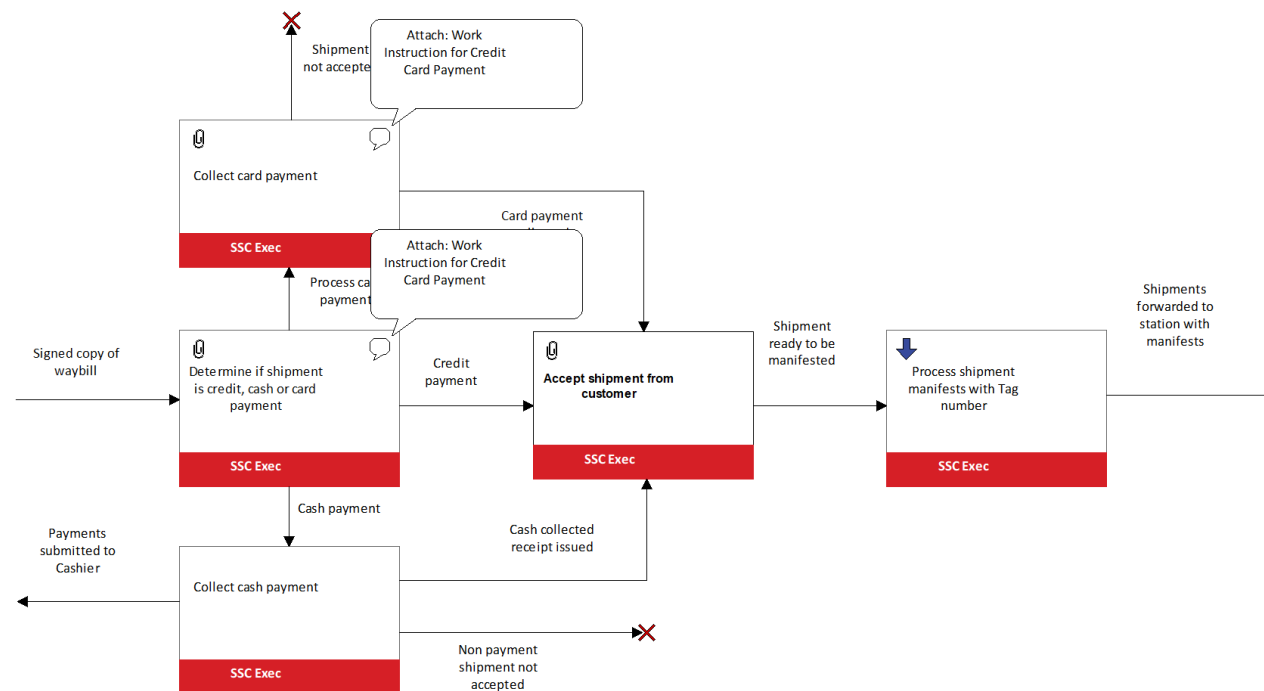
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process Document Payment



Title: Process Document Payment
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

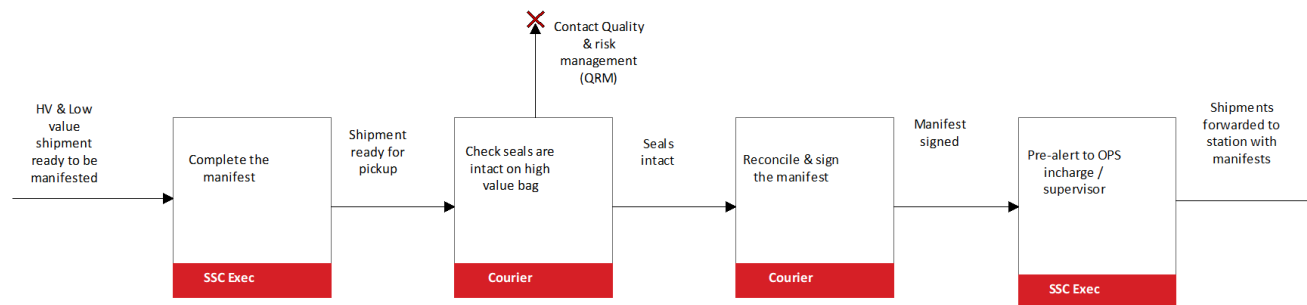
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Process Shipment Manifest with Tag Number



Title: Process Shipment Manifest with Tag Number
Author: Mohammed Ahmed Khan
Date: 8/8/2020
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

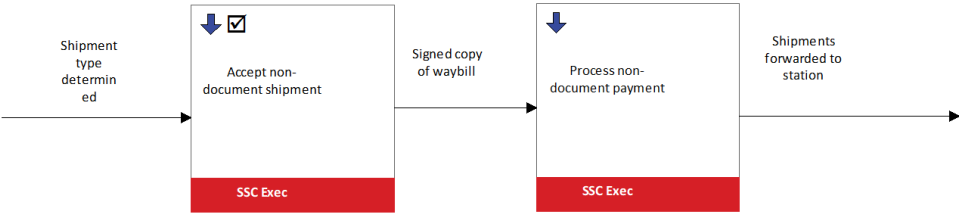
Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only

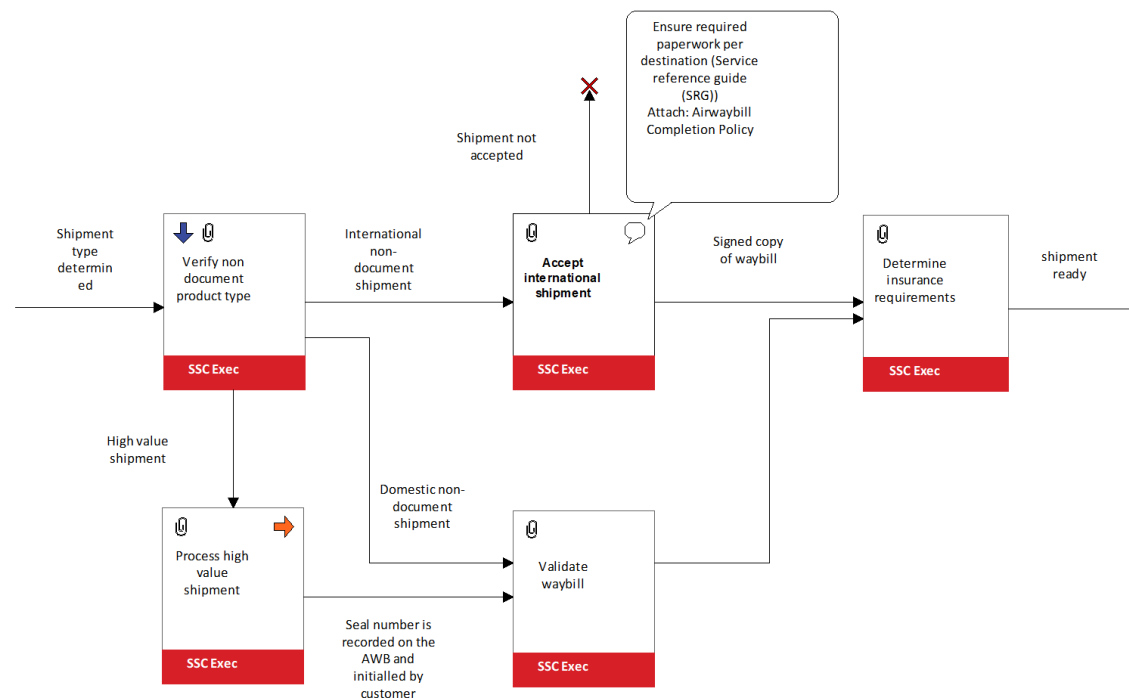


Accept Non-Document Shipment





Accept Non-Document Shipment



Title: Accept Non-Document Shipment
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

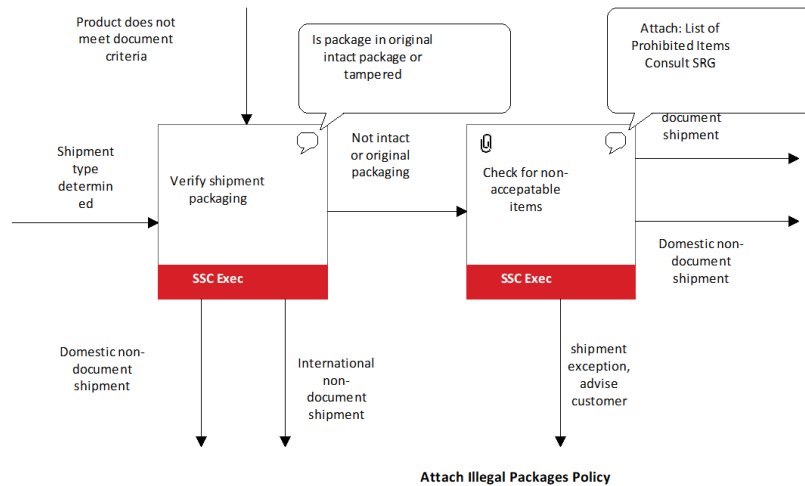
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Verify Non Document Product Type



Title: Verify Non Document Product Type
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

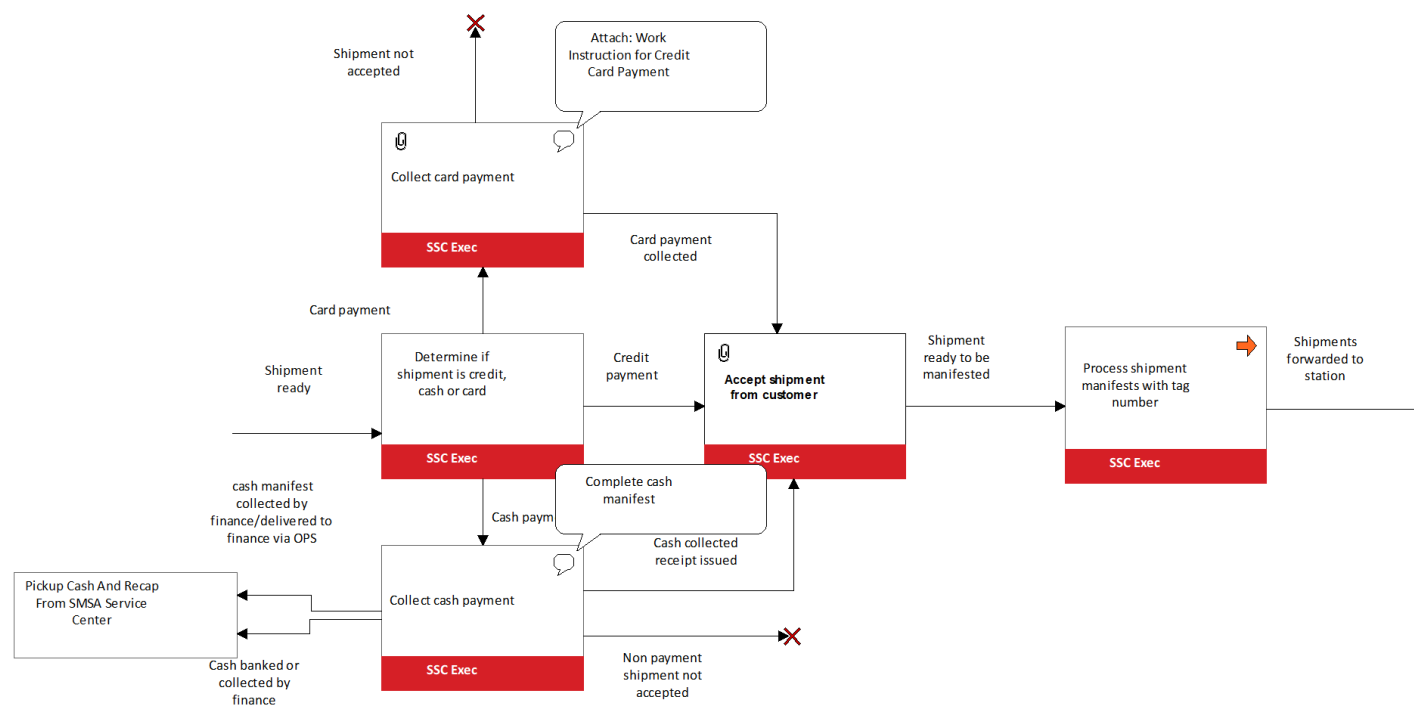
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Process Non-Document Payment



Title: Process Non-Document Payment
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

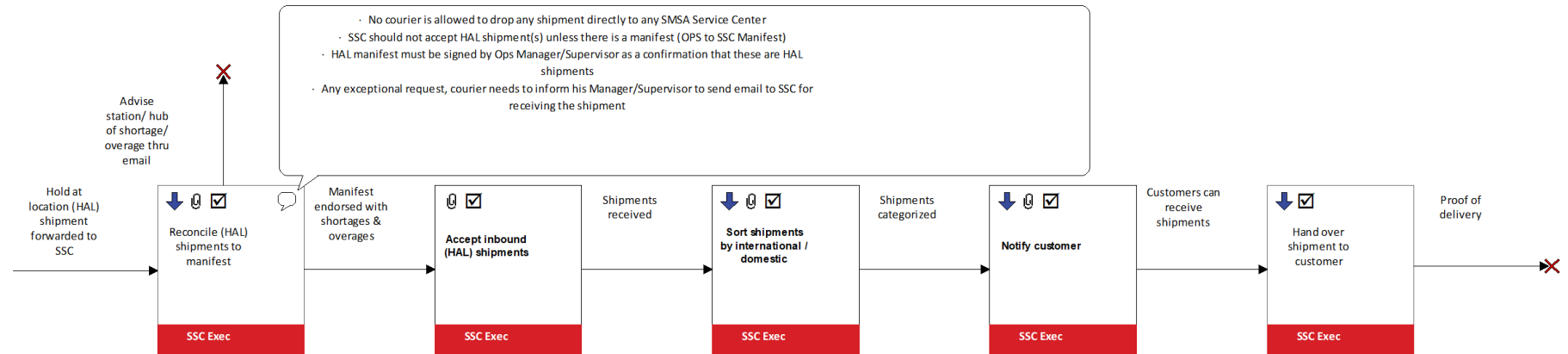
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Process inbound HAL shipments



Title: Process inbound HAL shipments
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

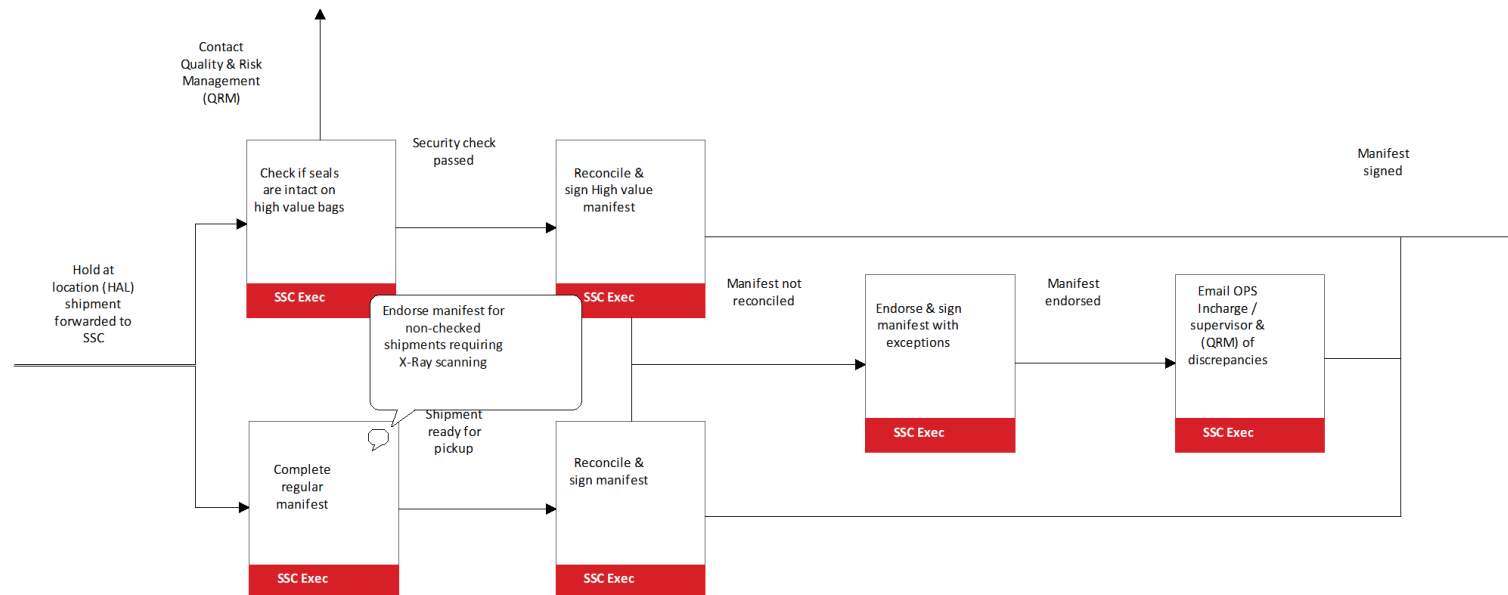
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Reconcile (HAL) Shipments to Manifest



Title: Reconcile (HAL) Shipments to Manifest

Author: Mohammed Ahmed Khan

Date: 8/8/2020

Volume: 0.00 Per Second

Authorization: Authorized

Date: 3/9/2023

Cost Per Second: \$,3.5,E-0317

Owner: Shaji George

Diagram Version: 2

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

○ Change Requests

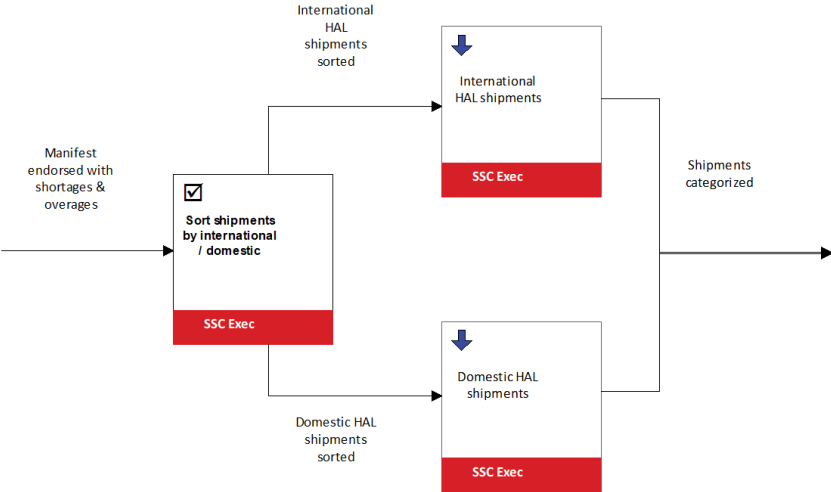
○ Feedback

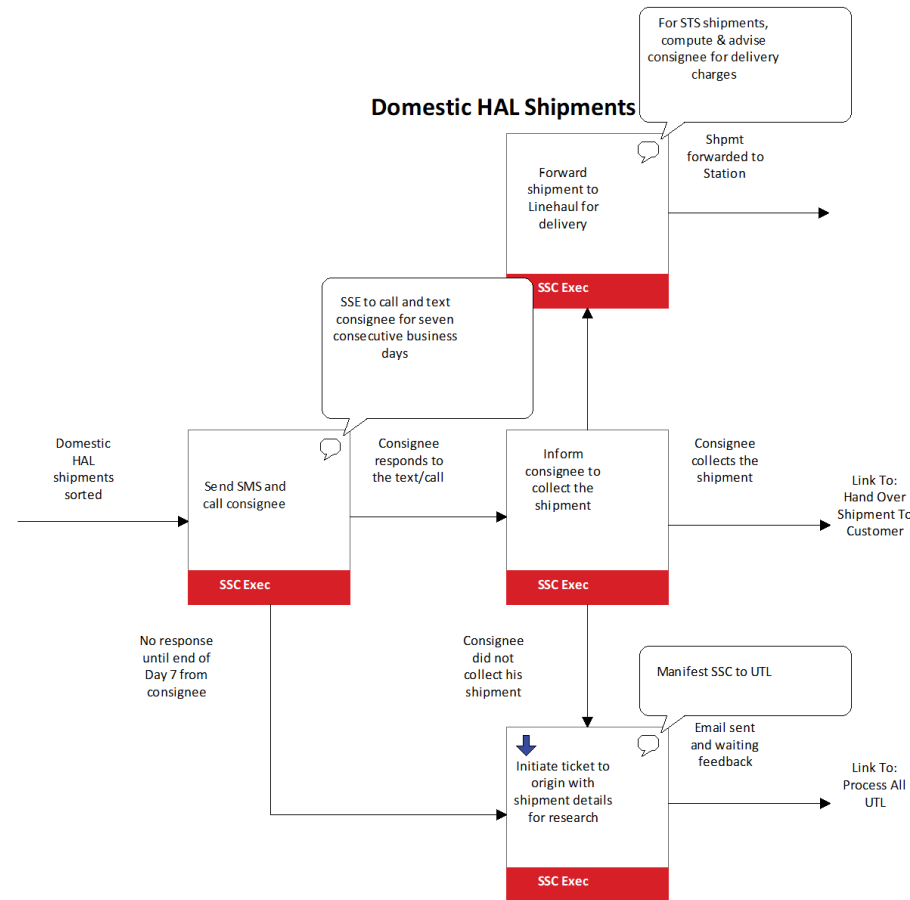
● Keywords

● Read Only



Sort shipments by International/ Domestic





Title: Domestic HAL Shipments
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

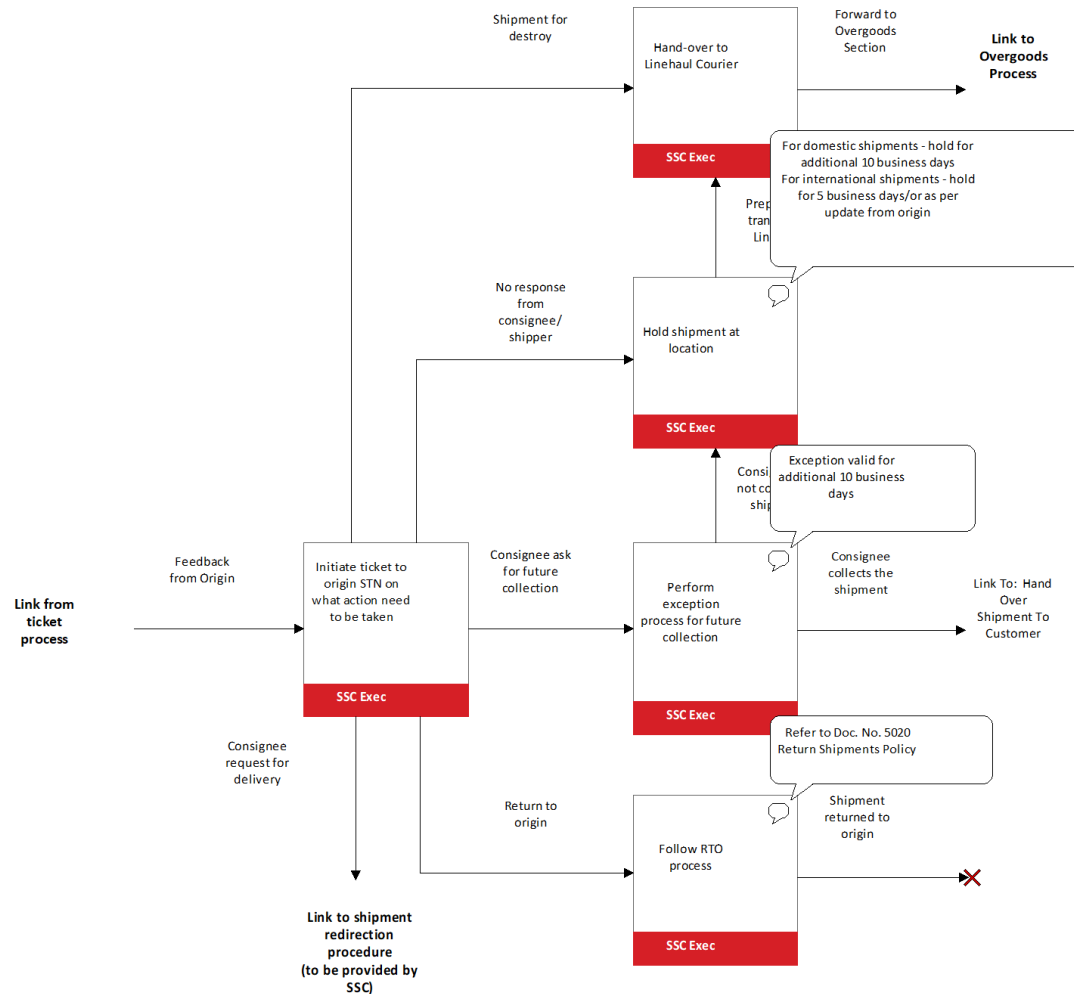
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Initiate ticket to origin with shipment details for research



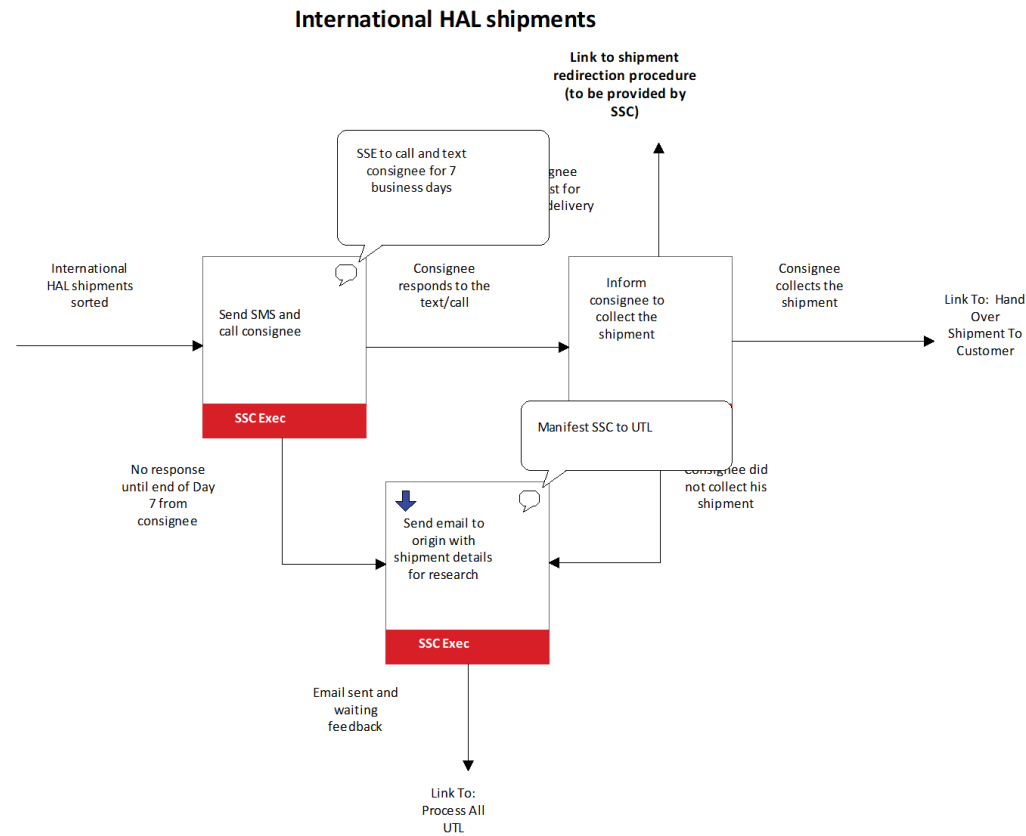
Title: Initiate ticket to origin with shipment details for research
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests ● Read Only

○ Feedback
 ○ Keywords

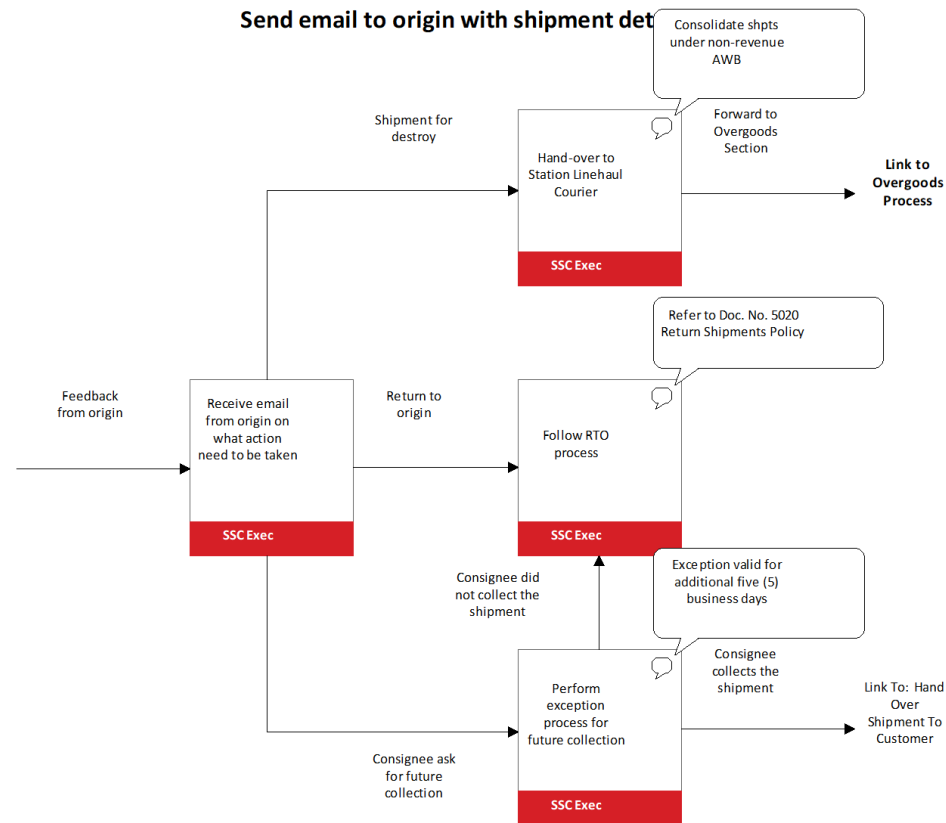


Title: International HAL shipments
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Title: Send email to origin with shipment details for research
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

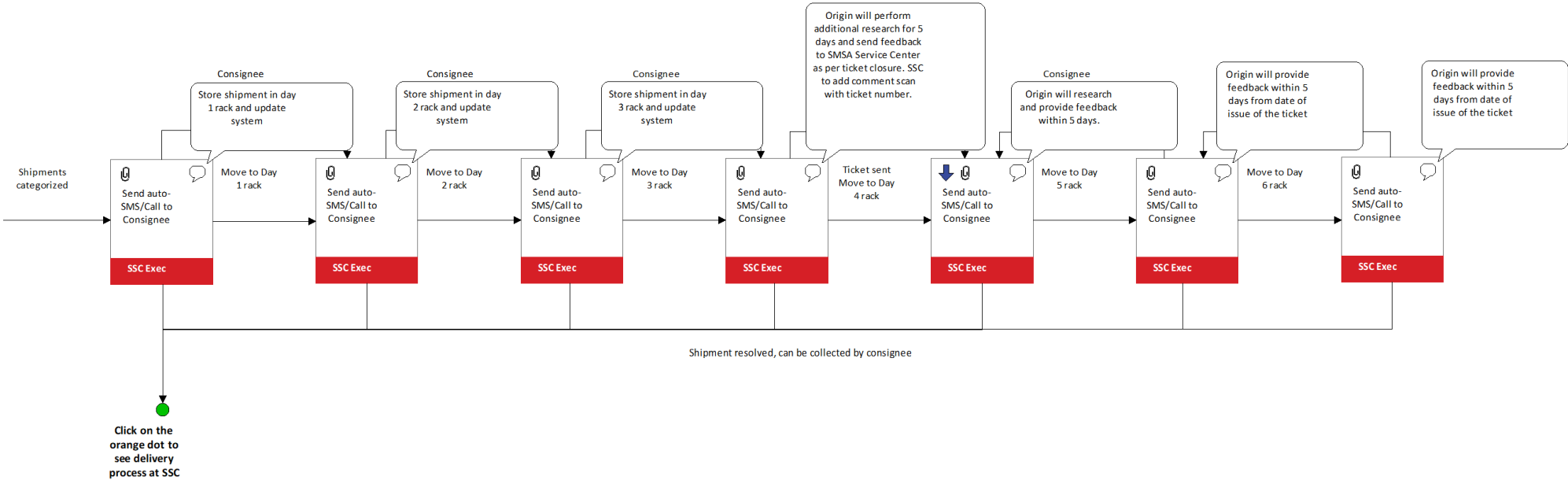
Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Notify Customer

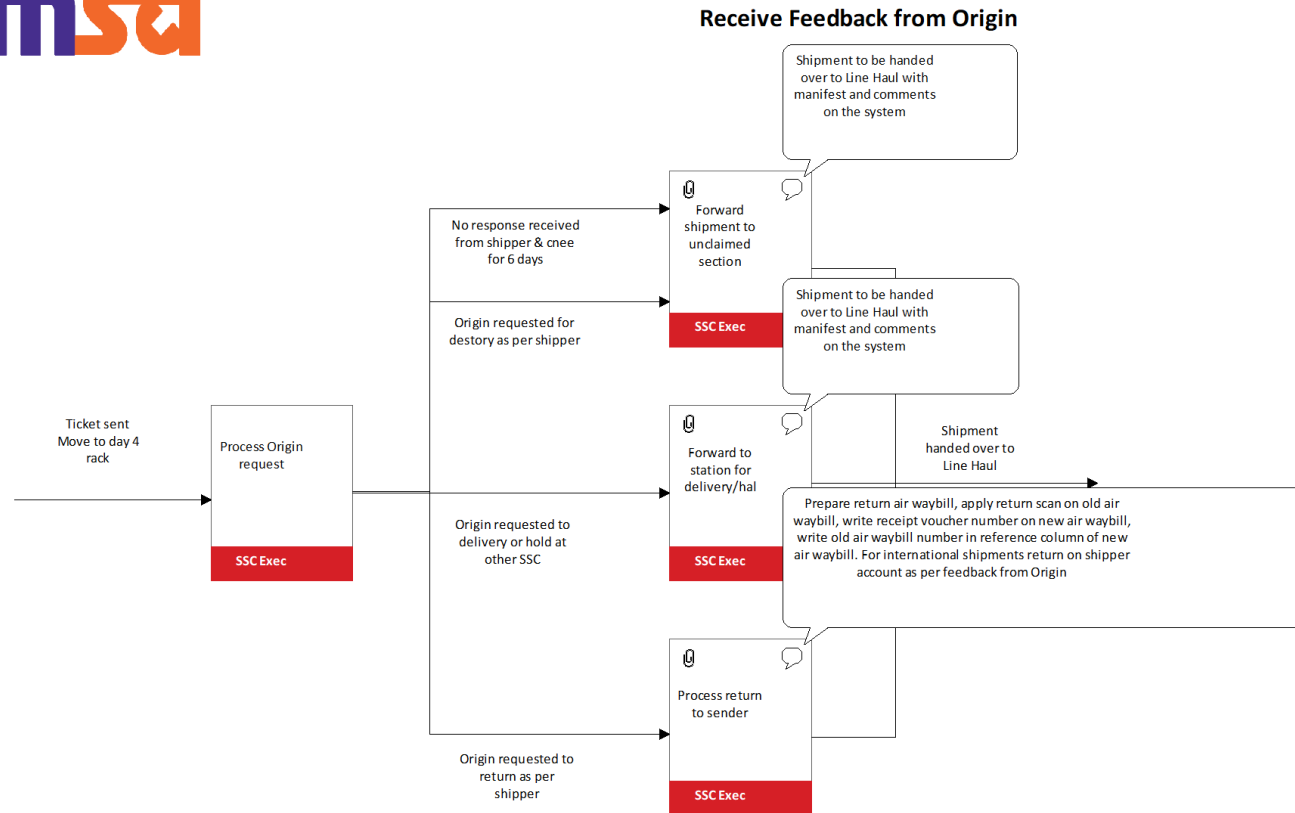


Title: Notify Customer
Author: Mohammed Ahmed Khan
Date: 8/8/2020
Volume: 0.00 Per Second

Authorization: Authorized
Date: 2/27/2024
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
● Keywords
● Read Only



Title: Receive Feedback from Origin
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

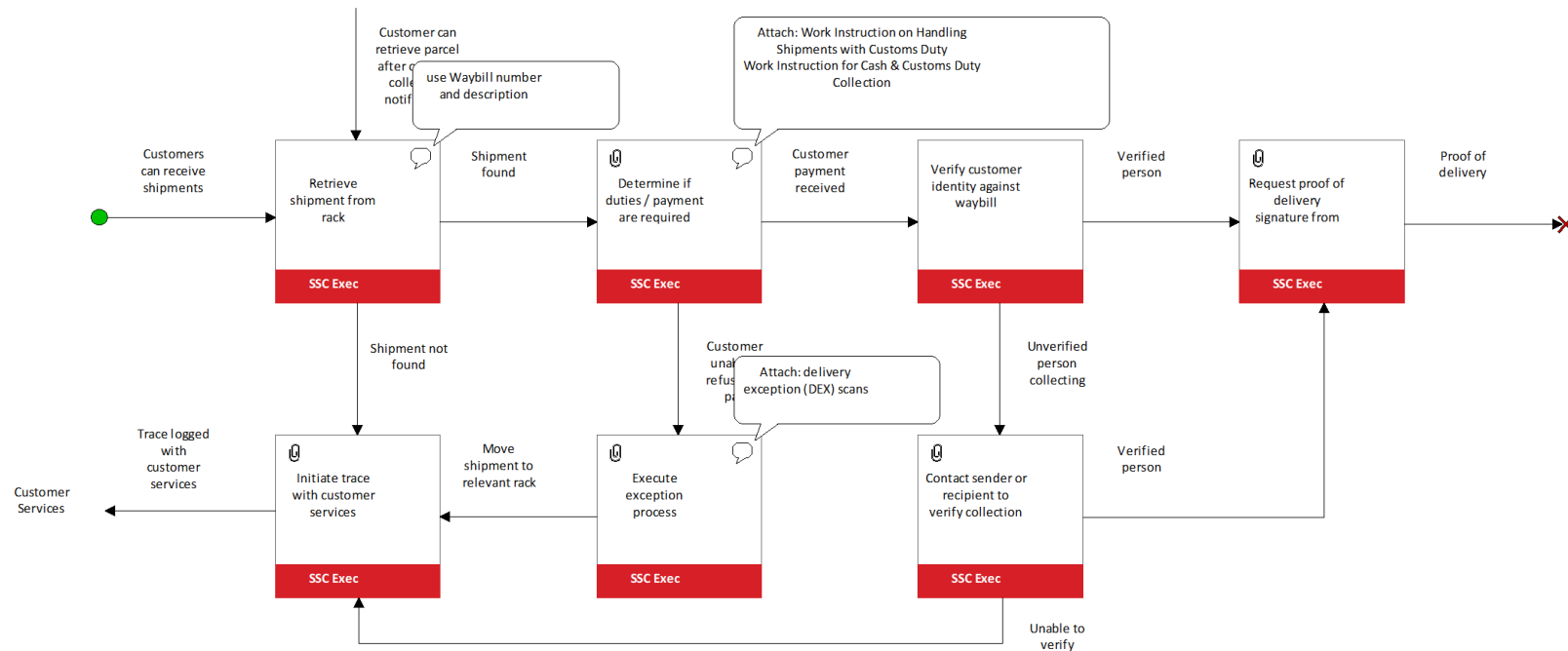
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Hand-over Shipment to Customer



Title: Hand-over Shipment to Customer
 Author: Mohammed Ahmed Khan
 Date: 8/8/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



BAH Customer Service



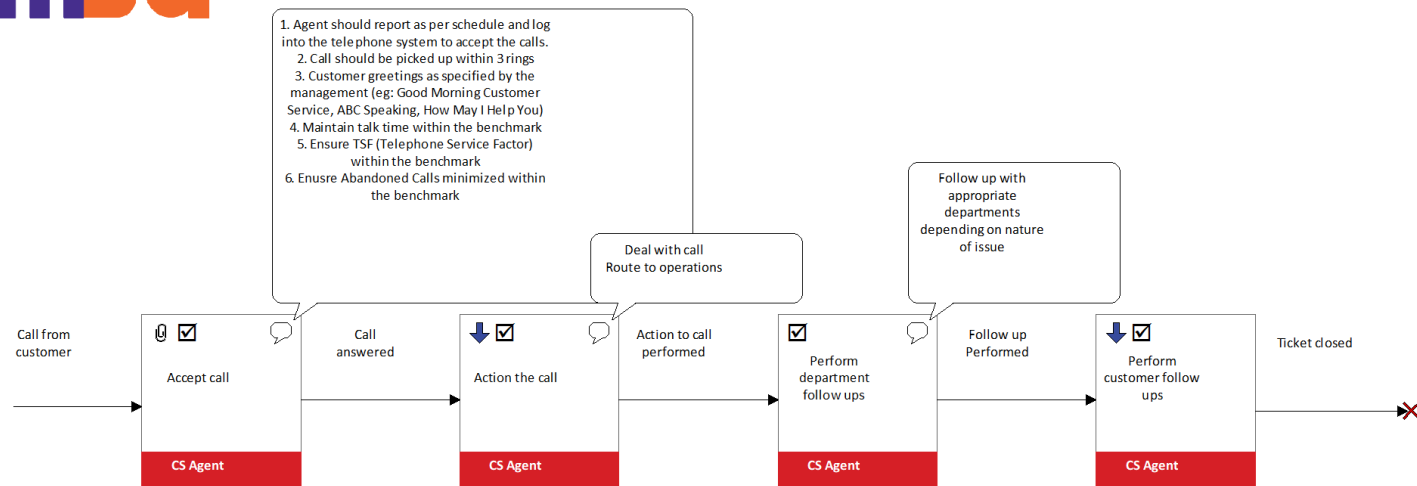
Contact Center



Customer Care



CSD - Contact Center

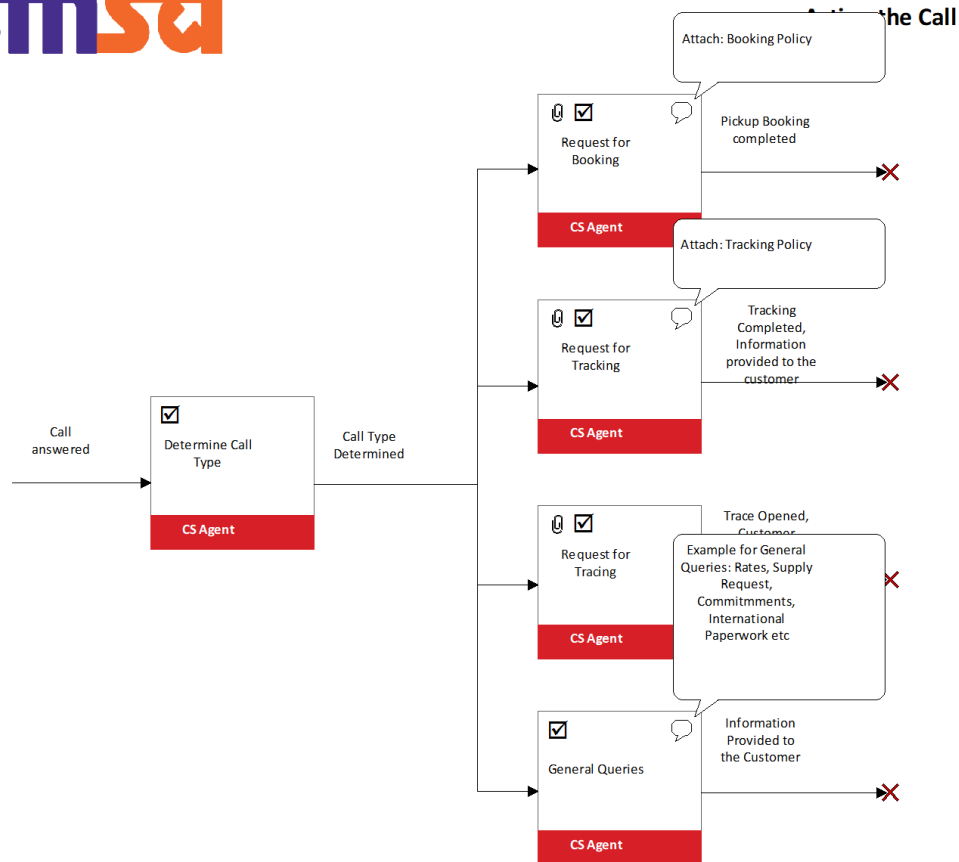


Title: CSD - Contact Center
 Author: Mohammed Ahmed Khan
 Date: 9/11/2020
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Title: Action the Call
 Author: Mohammed Ahmed Khan
 Date: 9/11/2020
 Volume: 0.00 Per Second

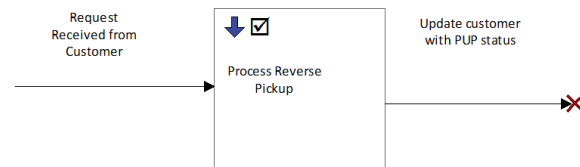
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Perform Customer Follow ups



Title: Perform Customer Follow ups
Author: Mohammed Ahmed Khan
Date: 9/11/2020
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

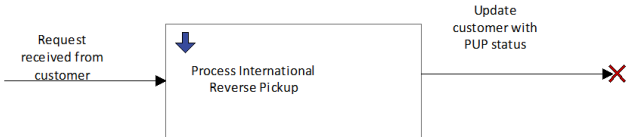
Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only



Process Reverse Pickup



Title: Process Reverse Pickup
Author: Mohammed Ahmed Khan
Date: 9/11/2020
Volume: 0.00 Per Second

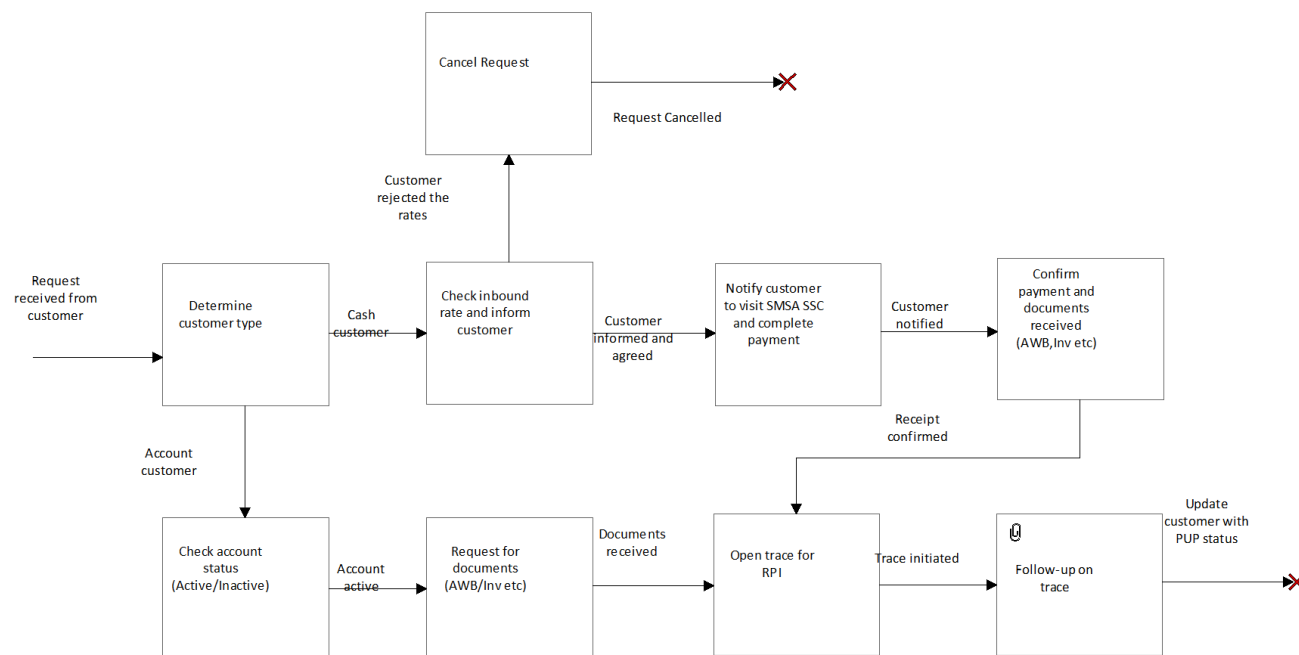
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

- ☐ Actions
- ☒ Change Log
- ☐ Change Requests
- ☐ Feedback
- ☒ Keywords
- ☒ Read Only



Process International Reverse Pickup



Title: Process International Reverse Pickup
 Author: Mohammed Ahmed Khan
 Date: 9/11/2020
 Volume: 0.00 Per Second

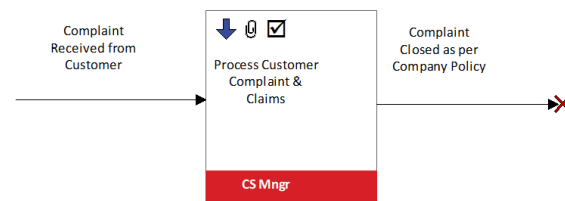
Authorization: Authorized
 Date: 3/9/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



CSD - Customer Care



Title: CSD - Customer Care
Author: Mohammed Ahmed Khan
Date: 9/11/2020
Volume: 0.00 Per Second

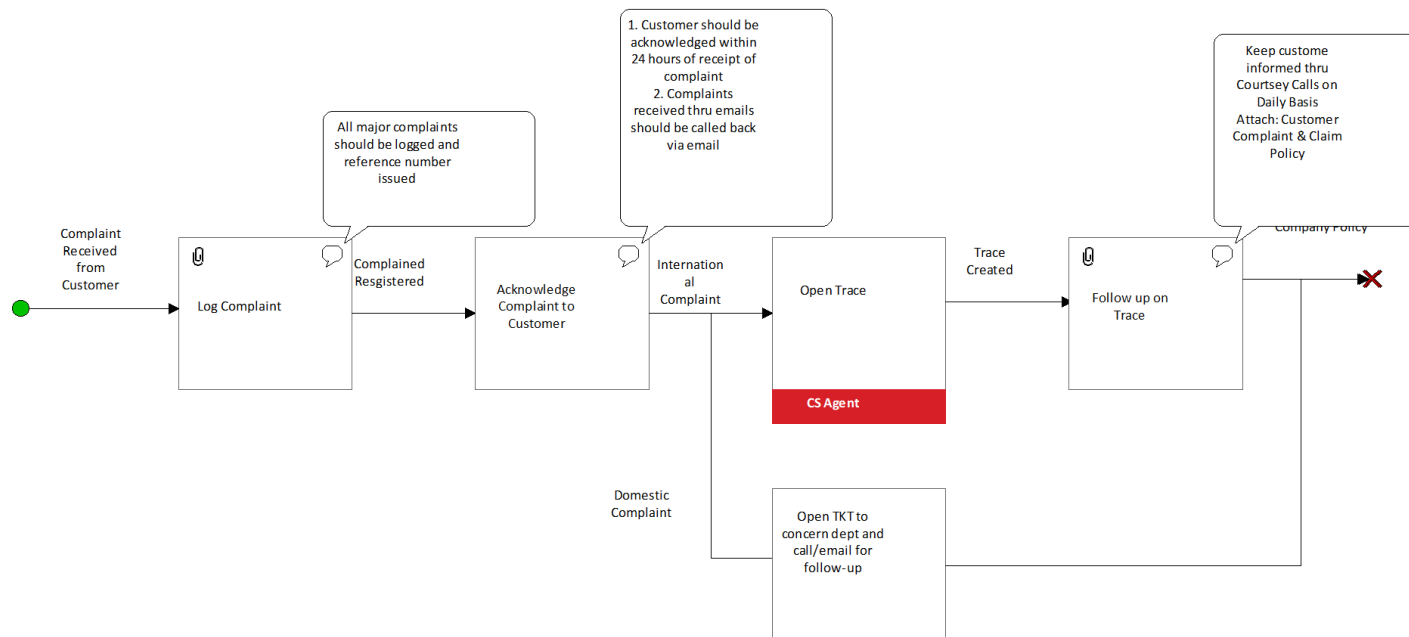
Authorization: Authorized
Date: 3/9/2023
Cost Per Second: \$,3.5,E-0317

Owner: Shaji George
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Process Customer Complaint & Claims



Title: Process Customer Complaint & Claims

Author: Mohammed Ahmed Khan

Date: 9/11/2020

Volume: 0.00 Per Second

Authorization: Authorized

Date: 3/9/2023

Cost Per Second: \$,3.5,E-0317

Owner: Shaji George

Diagram Version: 3

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

○ Change Requests

○ Feedback

● Keywords

● Read Only