



SMSA Express - Kuwait



SLS



OPS



SSC



CSD



SFD



CORP



HRD & ADM



FIN



ITD

Title: SMSA Express - Kuwait  
Author: Edwin Ramos  
Date: 3/23/2017  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



Kuwait - Operations



Gateway



Hub



Station

Title: Kuwait - Operations  
Author: Edwin Ramos  
Date: 4/13/2023  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



## Kuwait - Station Operations



Outbound



Inbound



Fulfillment



UTL



RTS

Title: Kuwait - Station Operations  
Author: Edwin Ramos  
Date: 4/26/2023  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



## Station Fulfillment Process



Title: Station Fulfillment Process  
 Author: Edwin Ramos  
 Date: 4/26/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

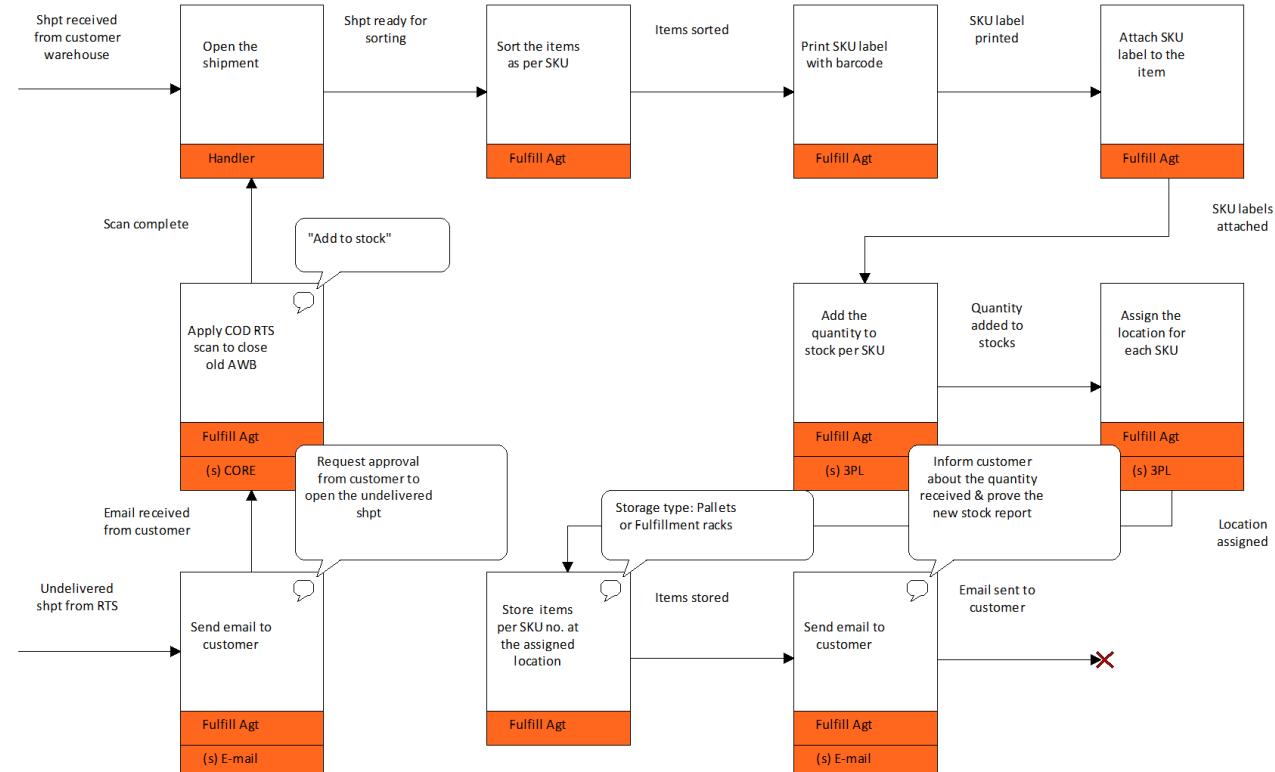
Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Process Receiving



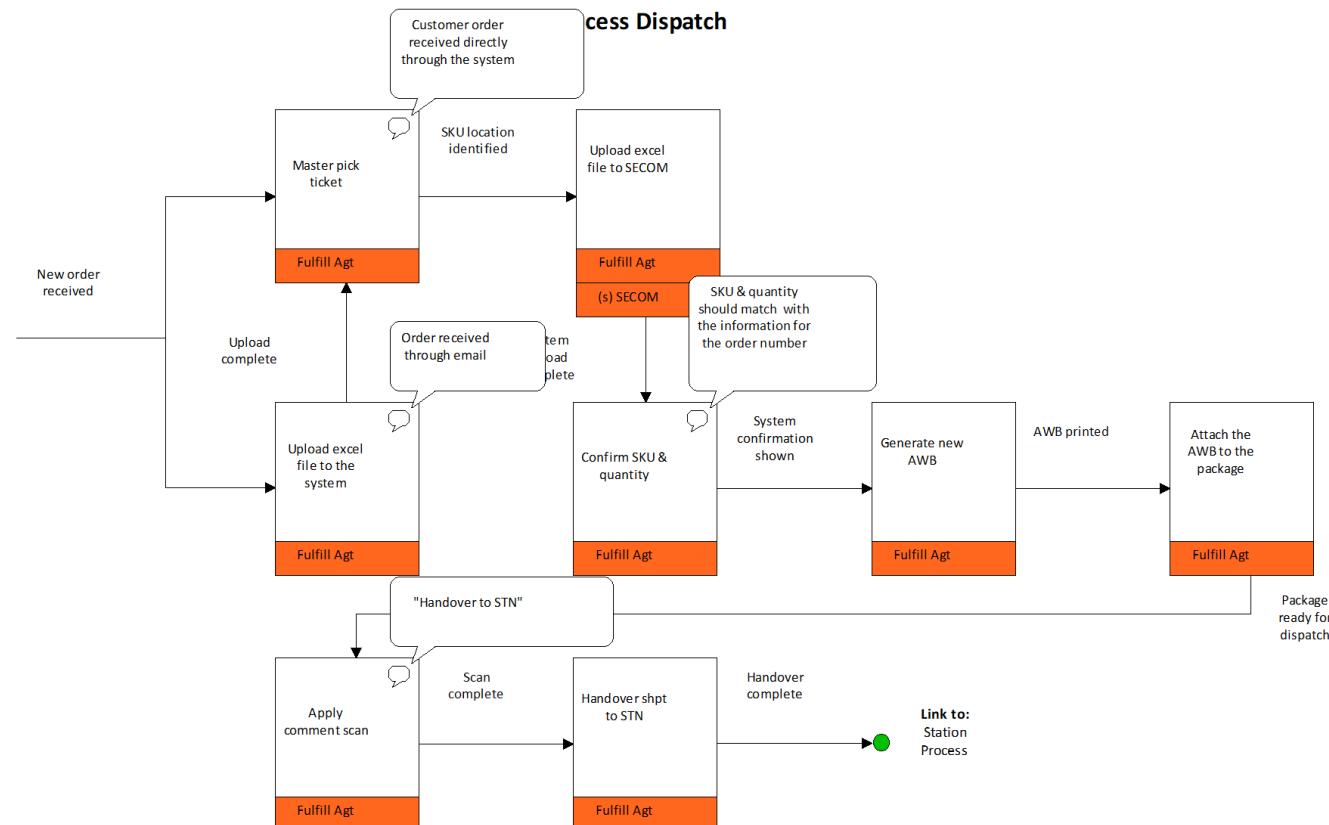
Title: Process Receiving  
 Author: Edwin Ramos  
 Date: 4/8/2019  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



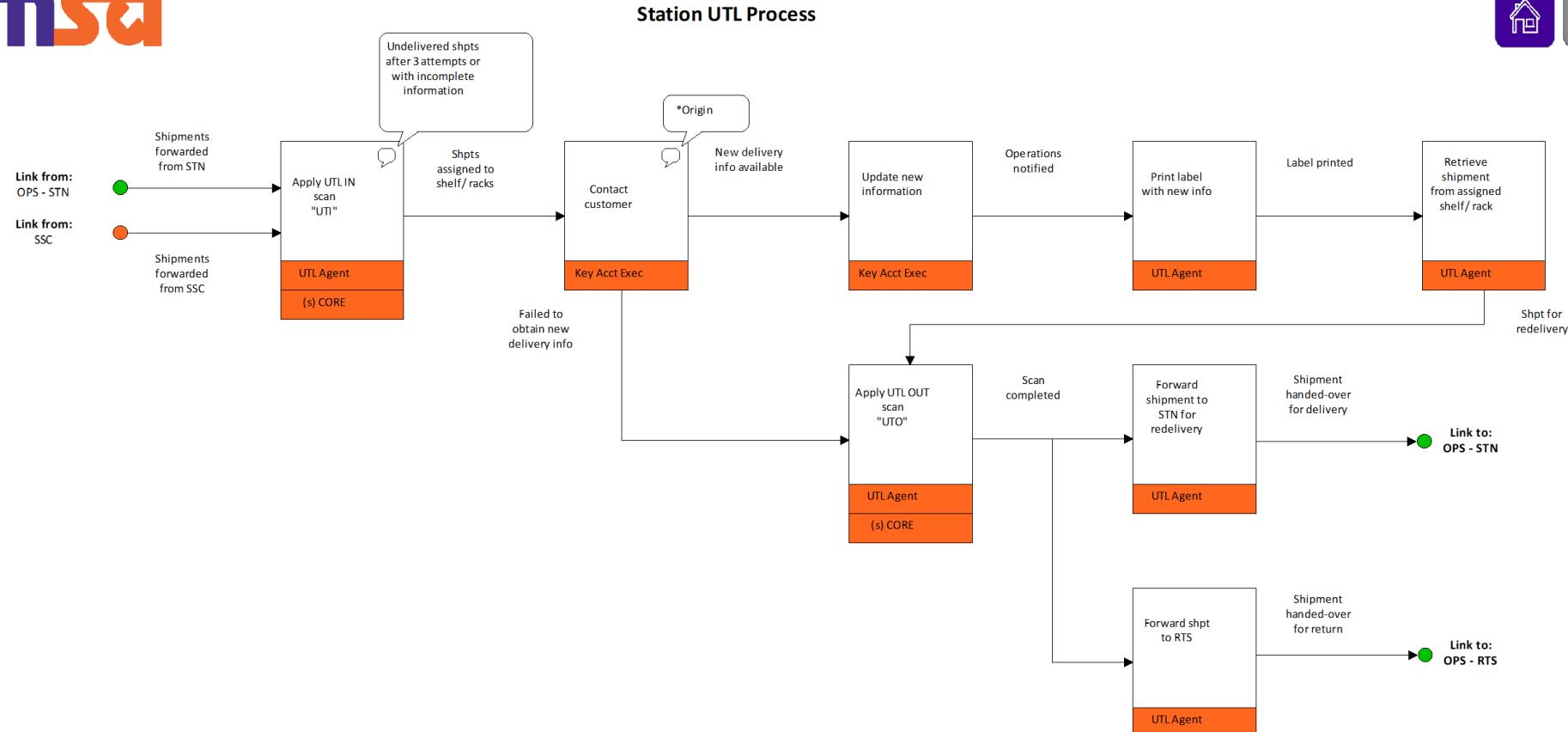
Title: Process Dispatch  
Author: Edwin Ramos  
Date: 4/8/2019  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only

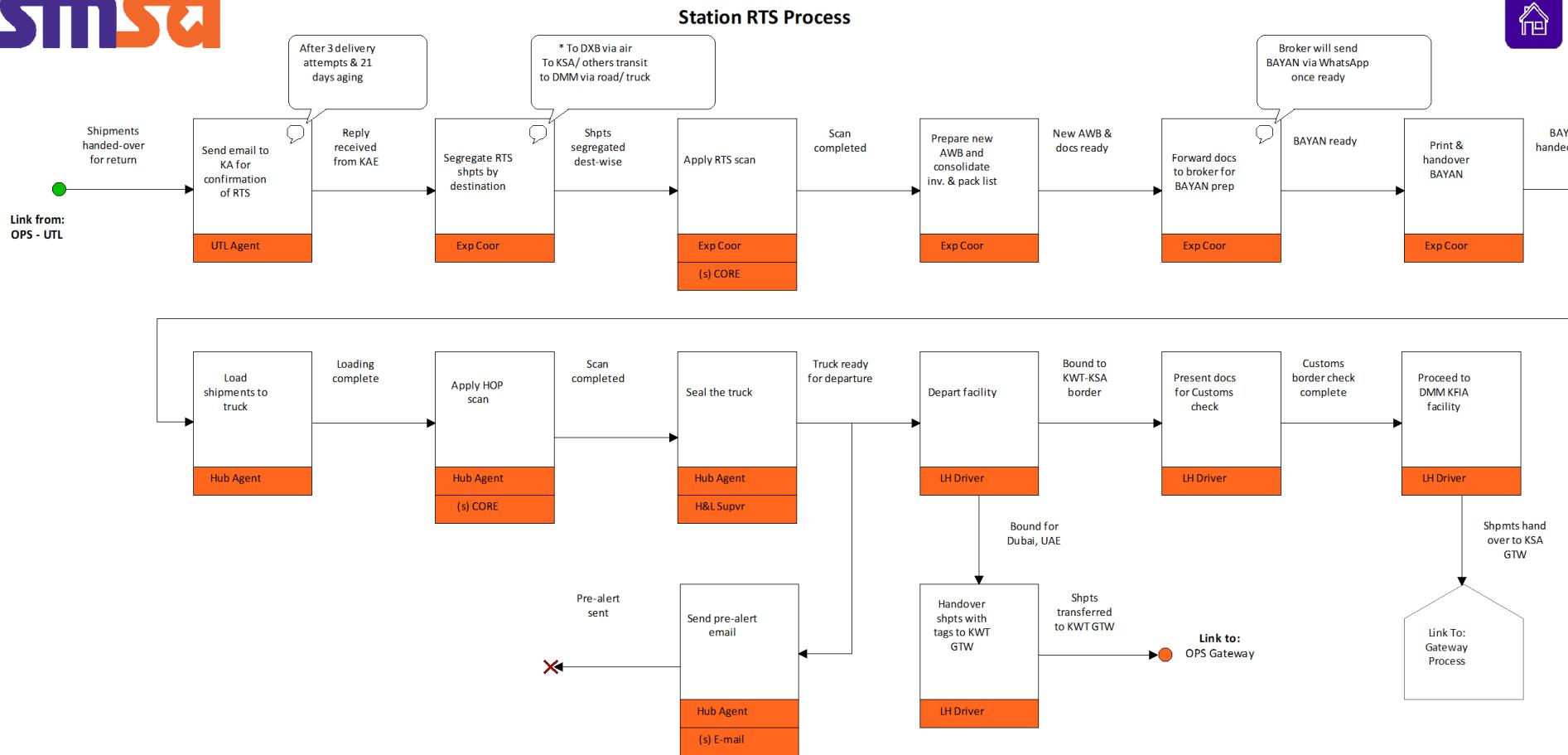


Title: Station UTL Process  
 Author: Edwin Ramos  
 Date: 4/26/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



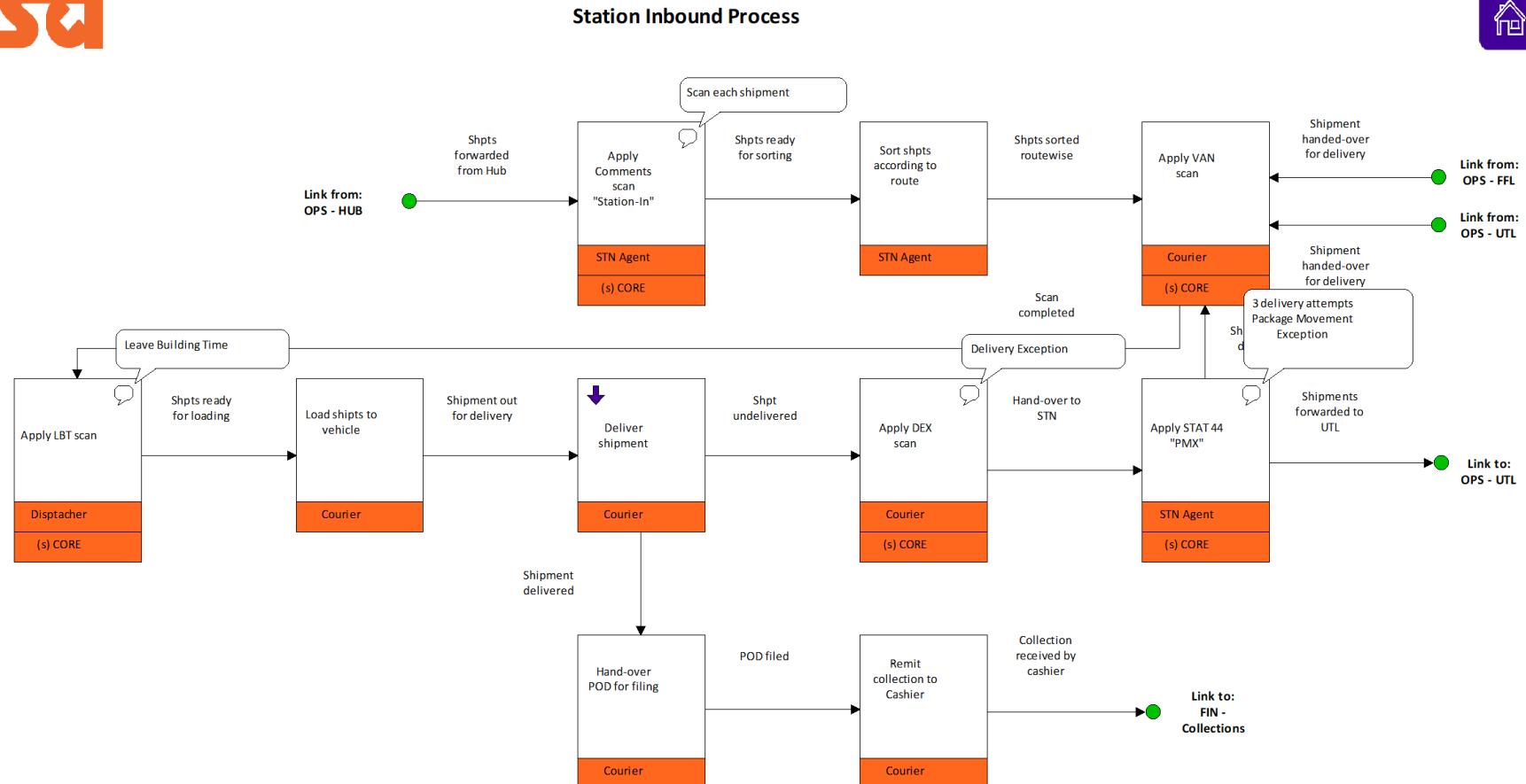
Title: Station RTS Process  
 Author: Edwin Ramos  
 Date: 4/26/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only

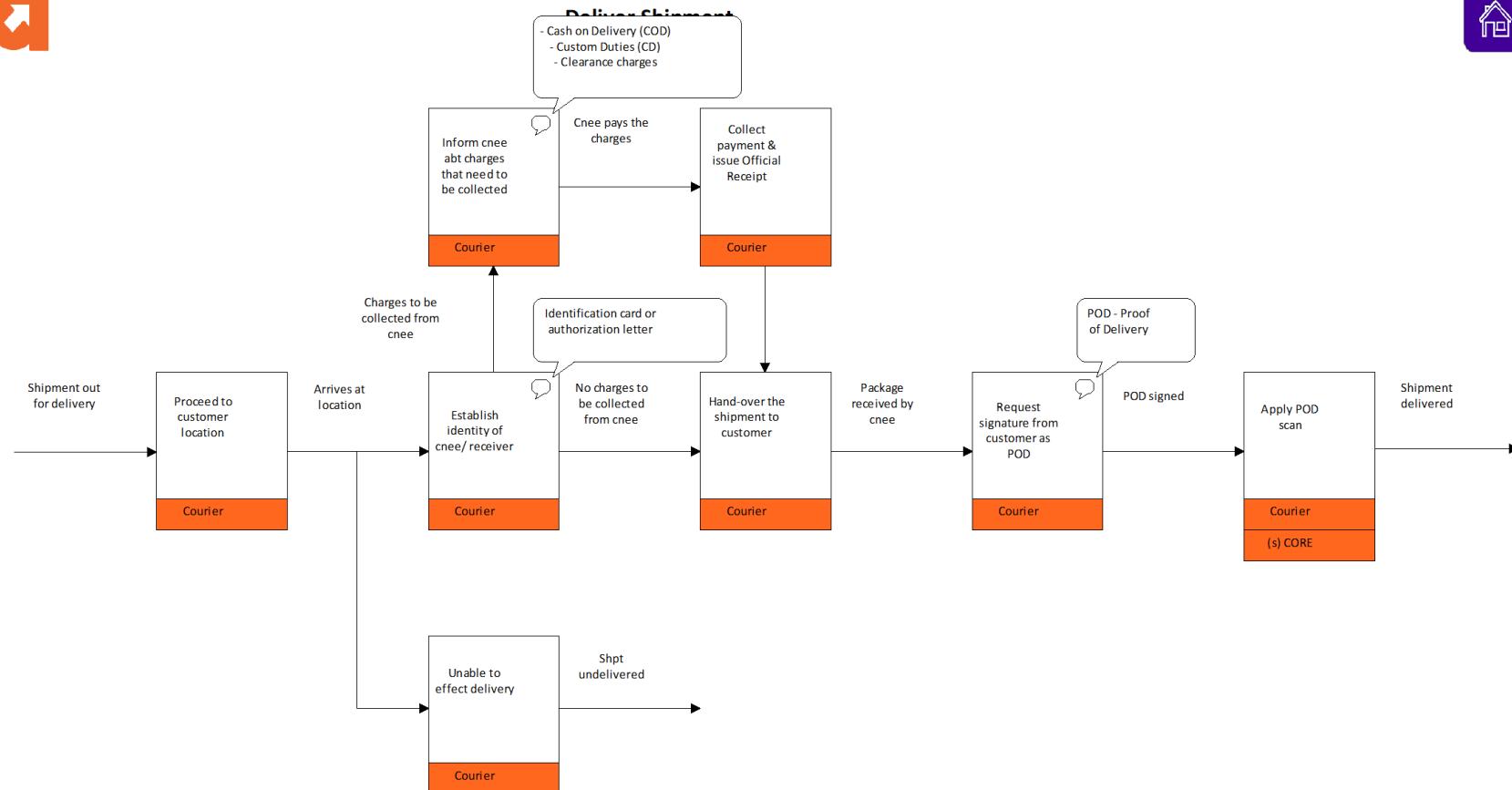


**Title:** Station Inbound Process  
**Author:** Edwin Ramos  
**Date:** 4/26/2023  
**Volume:** 0.00 Per Second

**Authorization:** Update Pending  
**Cost Per Second:** \$ ,3.5,E-0317

**Owner:** Shaji George  
**Diagram Version:** Draft Copy  
**Review Date:** None  
**F.T.E.:** 0.00

Actions  
 Change Log  
 Change Requests
  Feedback  
 Keywords  
 Read Only



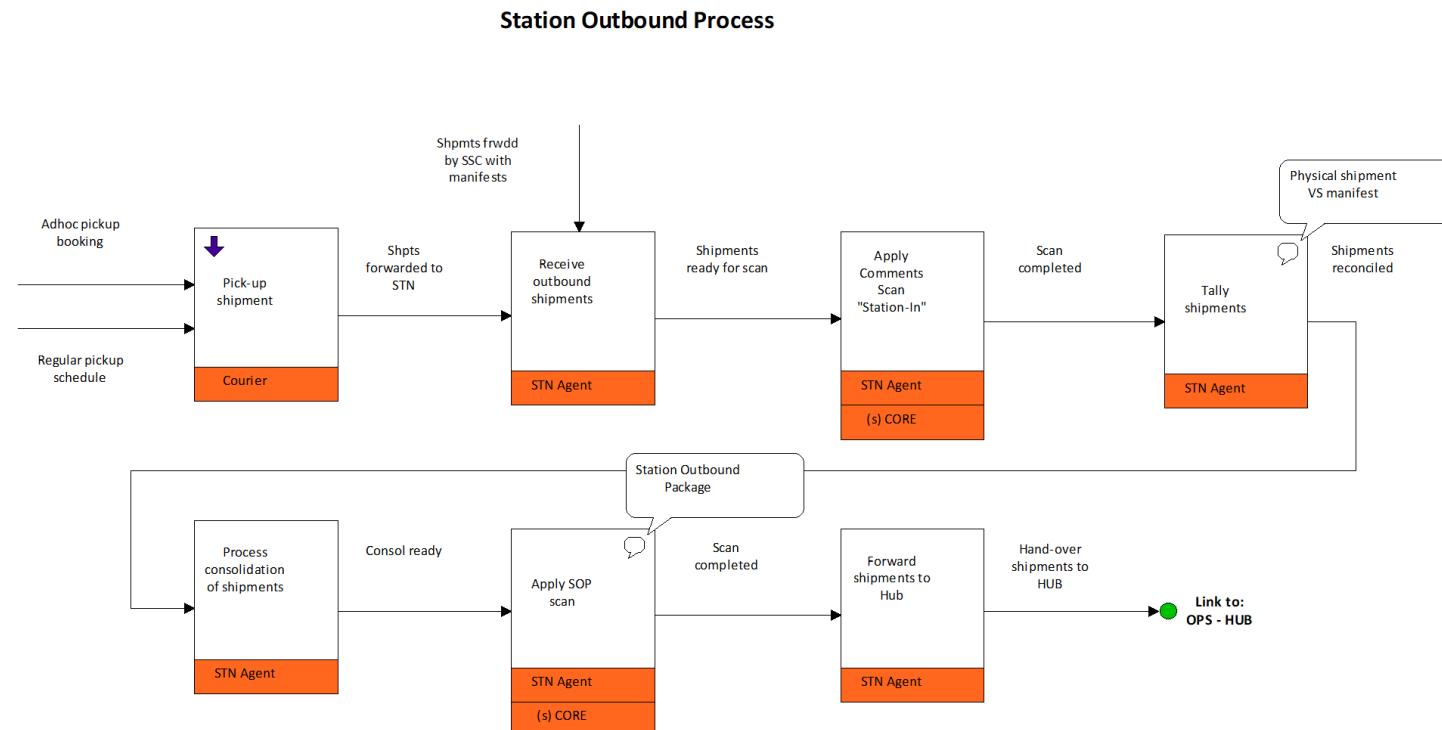
Title: Deliver Shipment  
 Author: Edwin Ramos  
 Date: 4/26/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Title: Station Outbound Process  
 Author: Edwin Ramos  
 Date: 4/26/2023  
 Volume: 0.00 Per Second

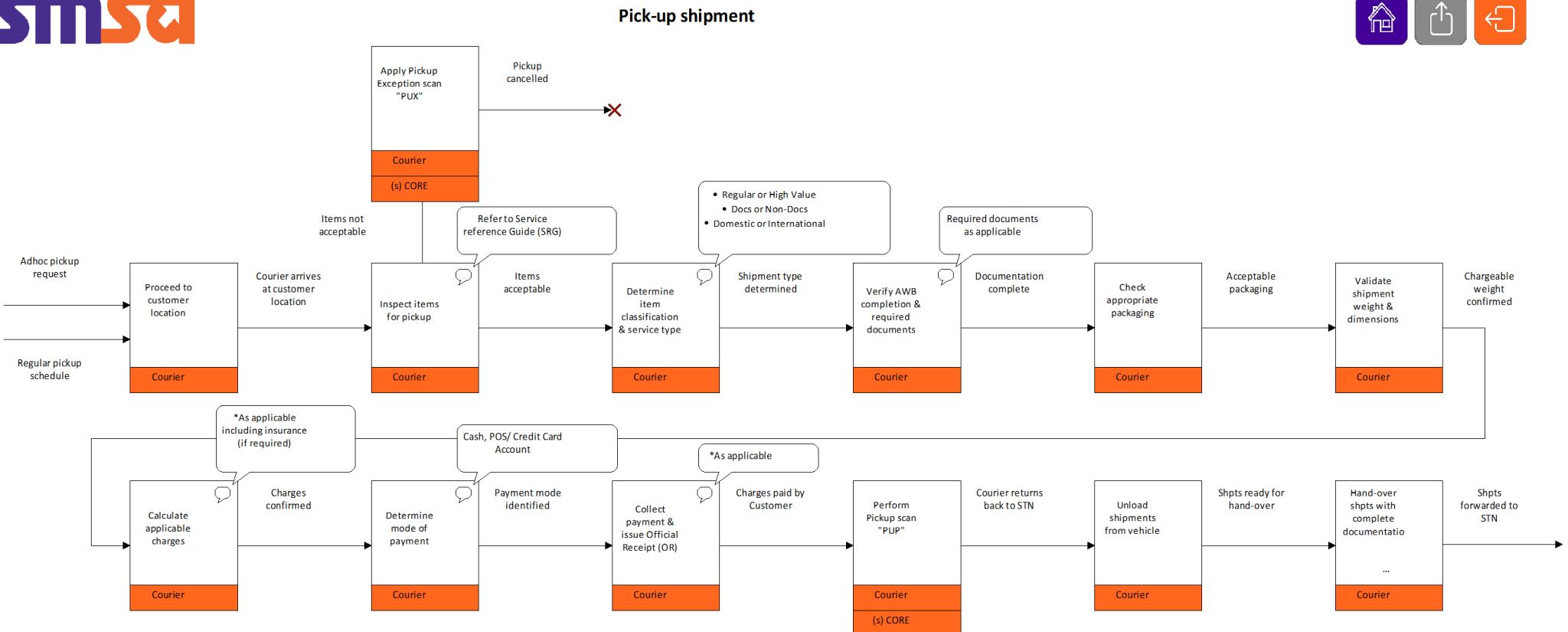
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only

New Landing Page - Level 1.1.3.1.1.5.7 Draft Copy

Version: 1



Title: Pick-up shipment  
Author: Edwin Ramos  
Date: 5/2/2023  
Volume: 0.00 Per Second

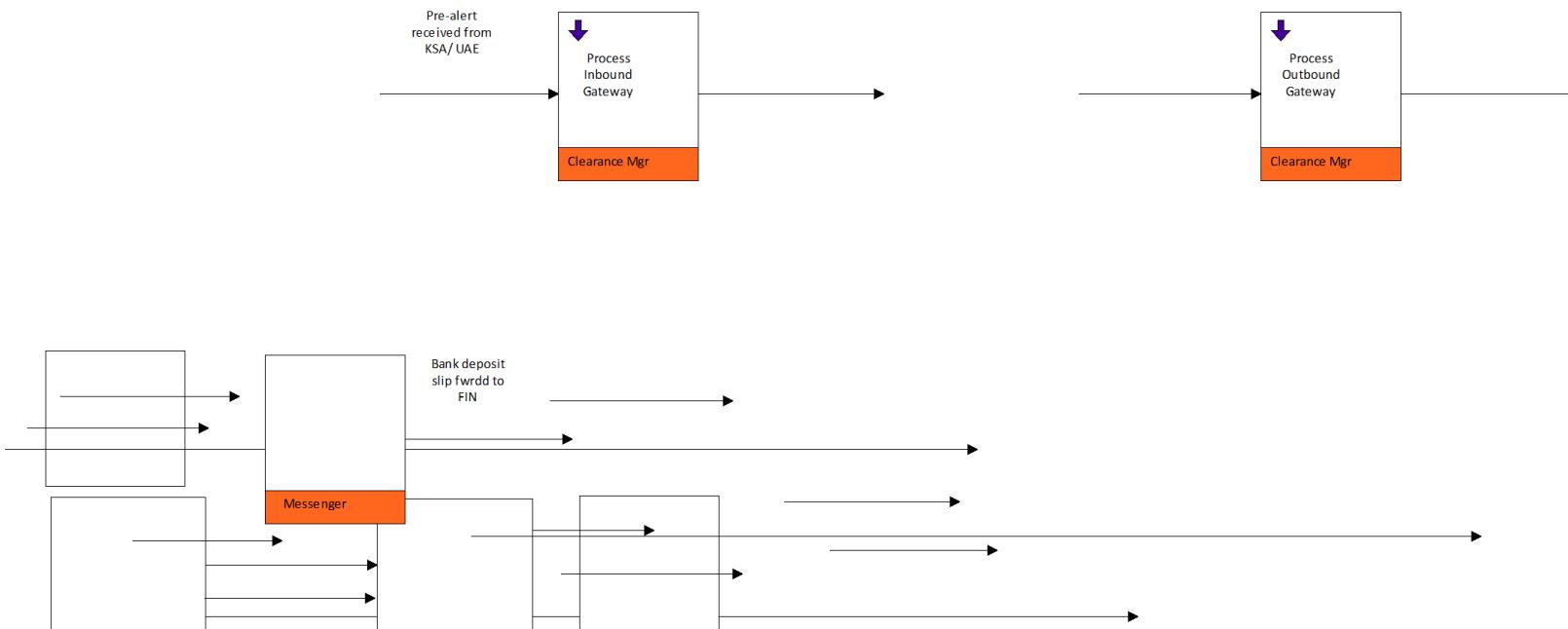
Authorization: Update Pending

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



## Kuwait - Gateway Operations



## Title: Kuwait - Gateway Operations

Author: Edwin Ramos

Date: 4/26/2023

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy

Review Date: None

F.T.E.: 0.00

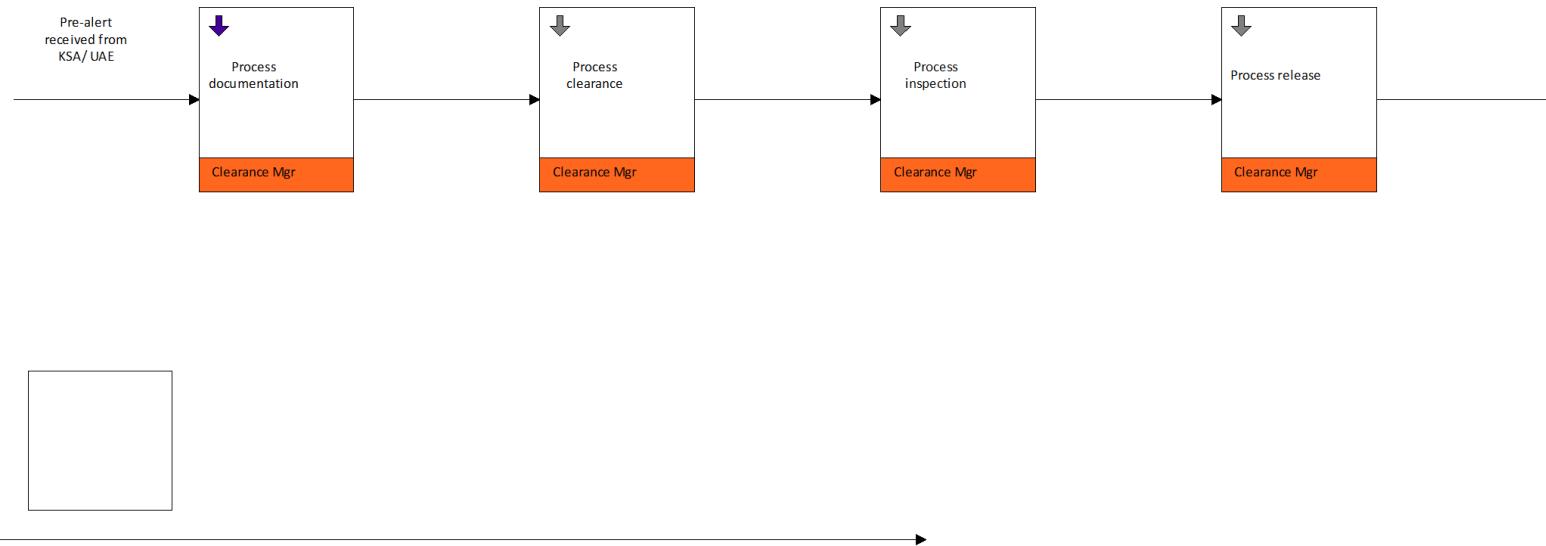
## Actions

- Change Log

○ Change Requests ○ Read Only



## Gateway Inbound Process

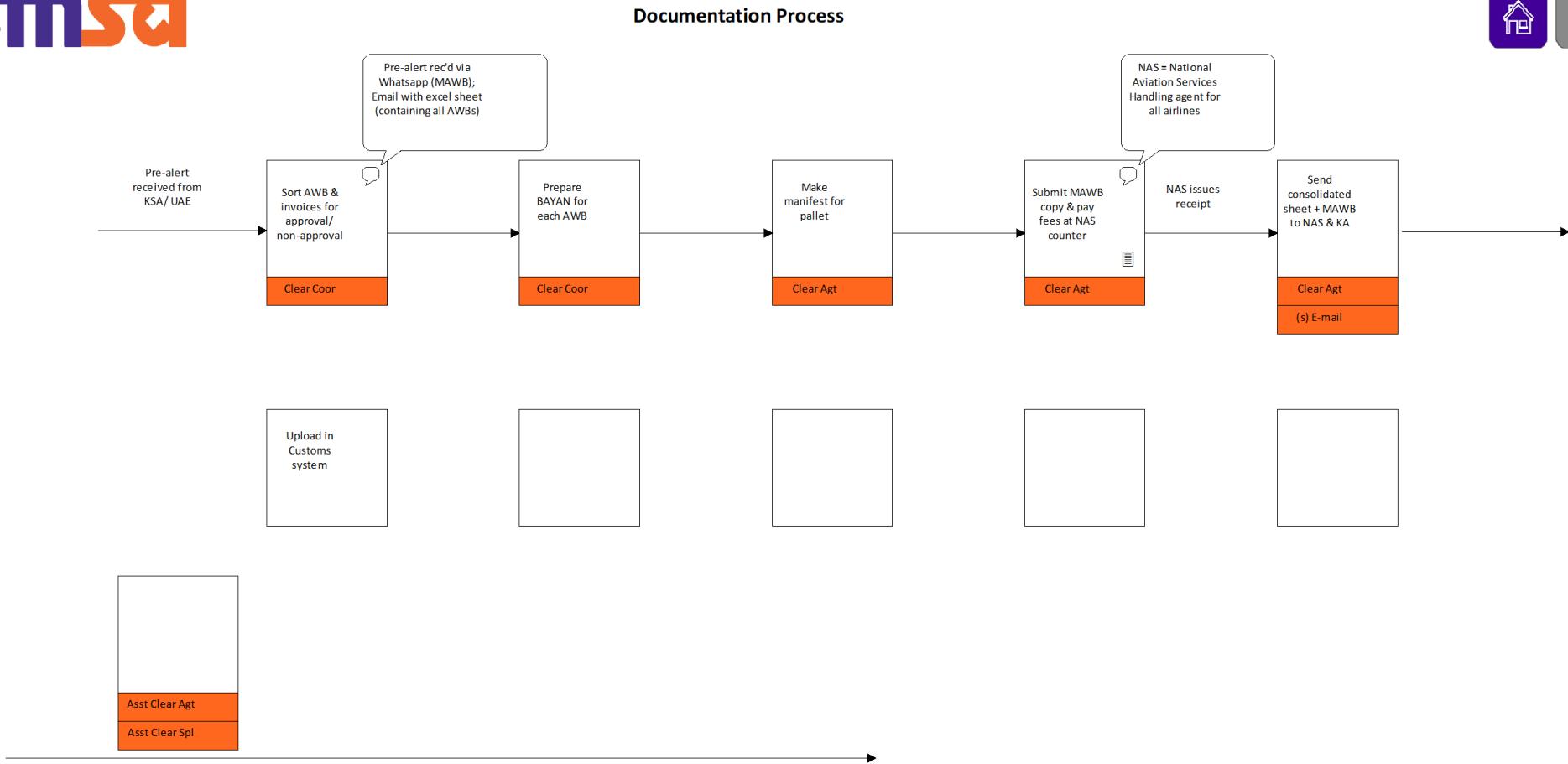


Title: Gateway Inbound Process  
Author: Edwin Ramos  
Date: 5/7/2023  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



Title: Documentation Process  
 Author: Edwin Ramos  
 Date: 6/29/2025  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

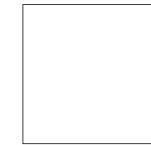
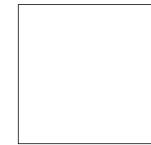
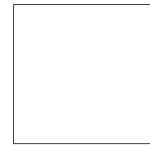
Owner: Edwin Ramos  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Process clearance



Title: Process clearance  
Author: Edwin Ramos  
Date: 6/29/2025  
Volume: 0.00 Per Second

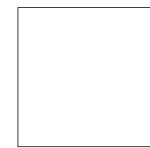
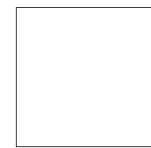
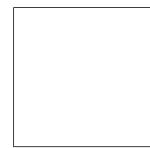
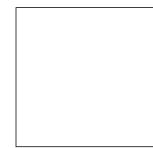
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



Process inspection



Title: Process inspection  
Author: Edwin Ramos  
Date: 6/29/2025  
Volume: 0.00 Per Second

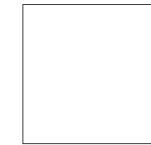
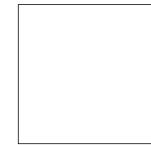
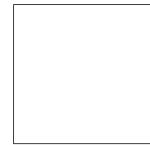
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



Process release



Title: Process release  
Author: Edwin Ramos  
Date: 6/29/2025  
Volume: 0.00 Per Second

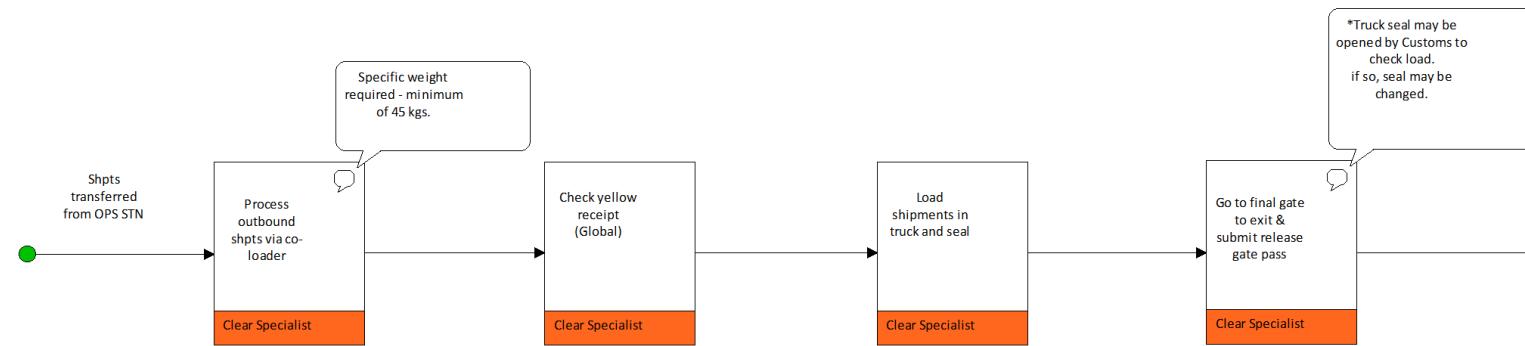
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



## Gateway Outbound Process



Title: Gateway Outbound Process  
 Author: Edwin Ramos  
 Date: 5/7/2023  
 Volume: 0.00 Per Second

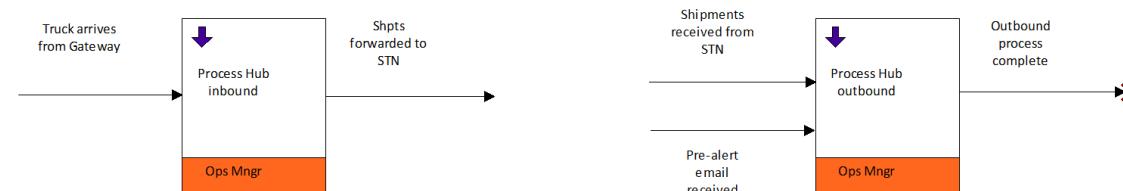
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



## Kuwait - Hub Operations

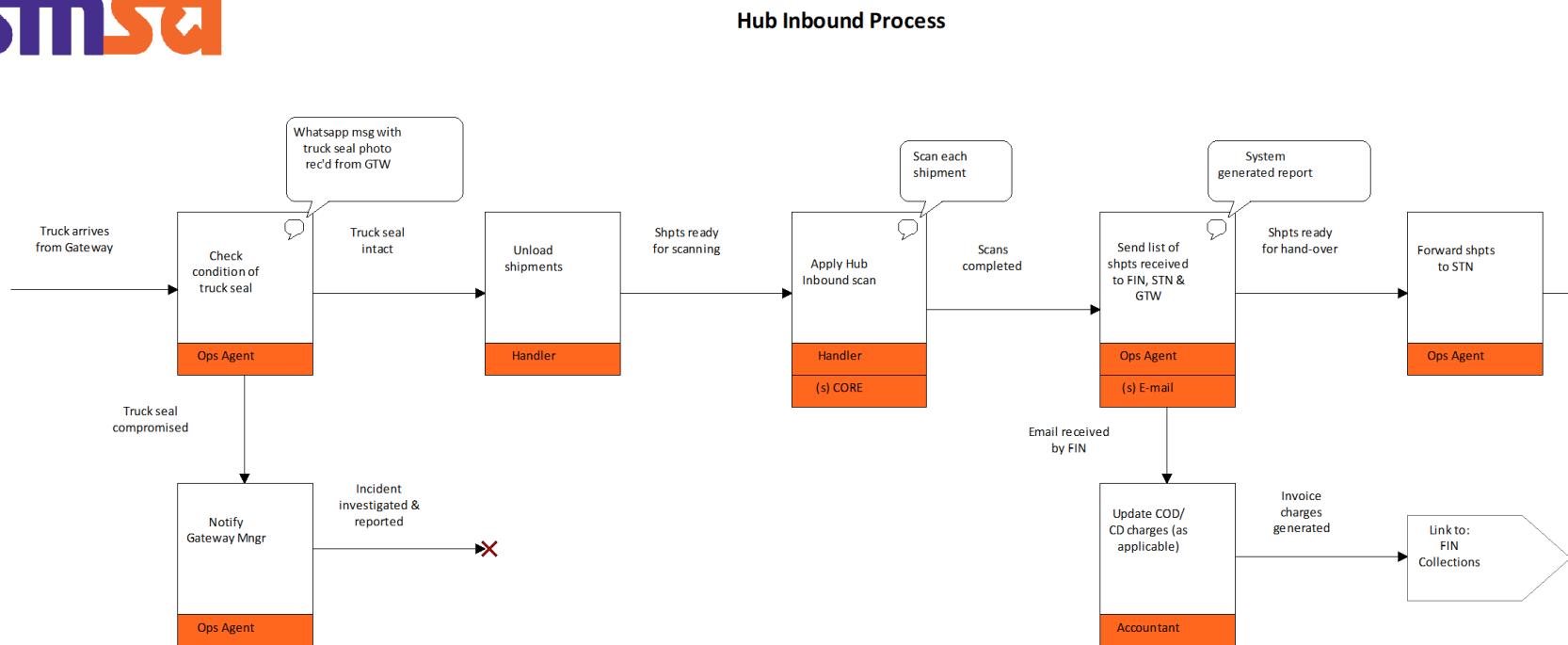


Title: Kuwait - Hub Operations  
 Author: Edwin Ramos  
 Date: 4/26/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only

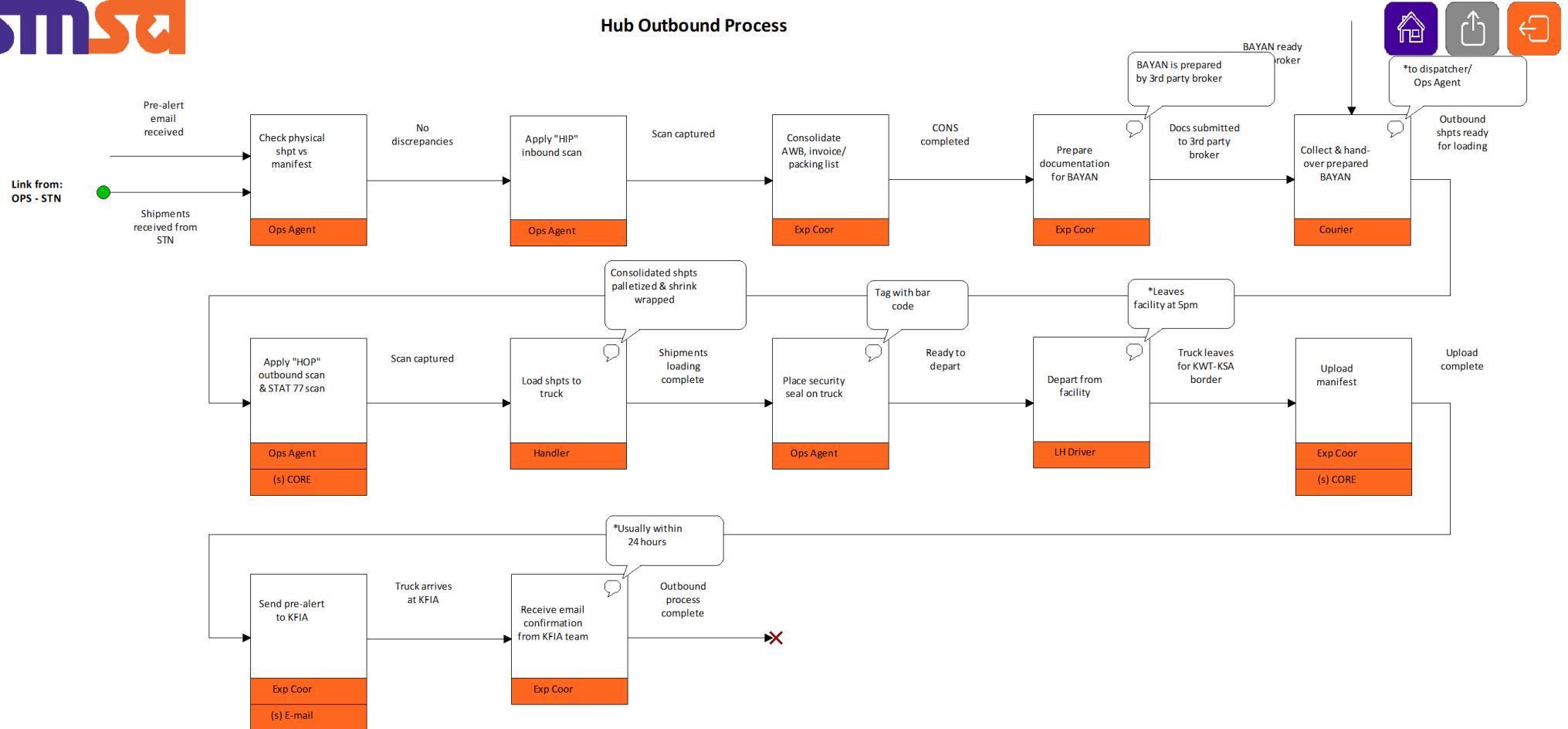


**Title:** Hub Inbound Process  
**Author:** Edwin Ramos  
**Date:** 4/26/2023  
**Volume:** 0.00 Per Second

**Authorization:** Update Pending  
**Cost Per Second:** \$ ,3.5,E-0317

**Owner:** Shaji George  
**Diagram Version:** Draft Copy  
**Review Date:** None  
**F.T.E.:** 0.00

Actions  
 Change Log  
 Change Requests
  Feedback  
 Keywords  
 Read Only



Title: Hub Outbound Process  
 Author: Edwin Ramos  
 Date: 4/26/2023  
 Volume: 0.00 Per Second

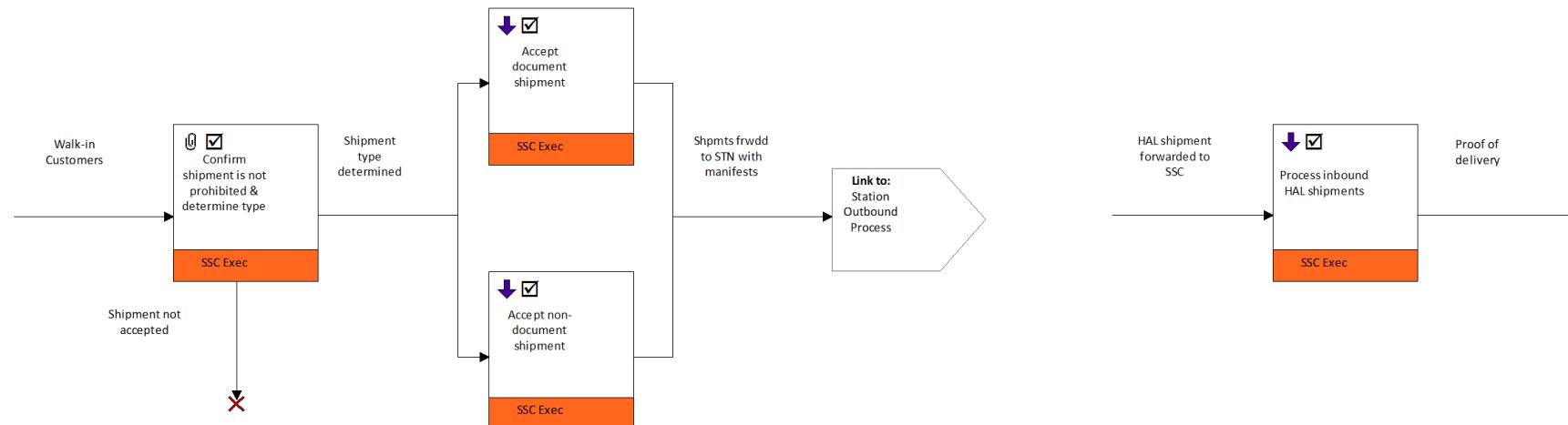
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Kuwait - Service Centers



Title: Kuwait - Service Centers  
 Author: Edwin Ramos  
 Date: 4/13/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

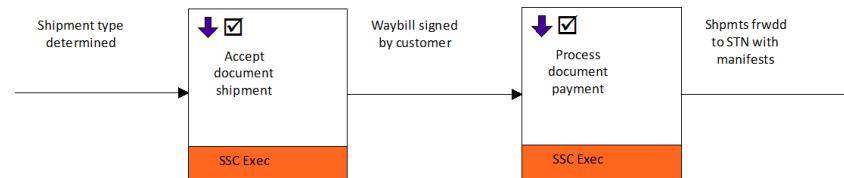
Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Accept Document Shipment



Title: Accept Document Shipment  
Author: Edwin Ramos  
Date: 8/8/2020  
Volume: 0.00 Per Second

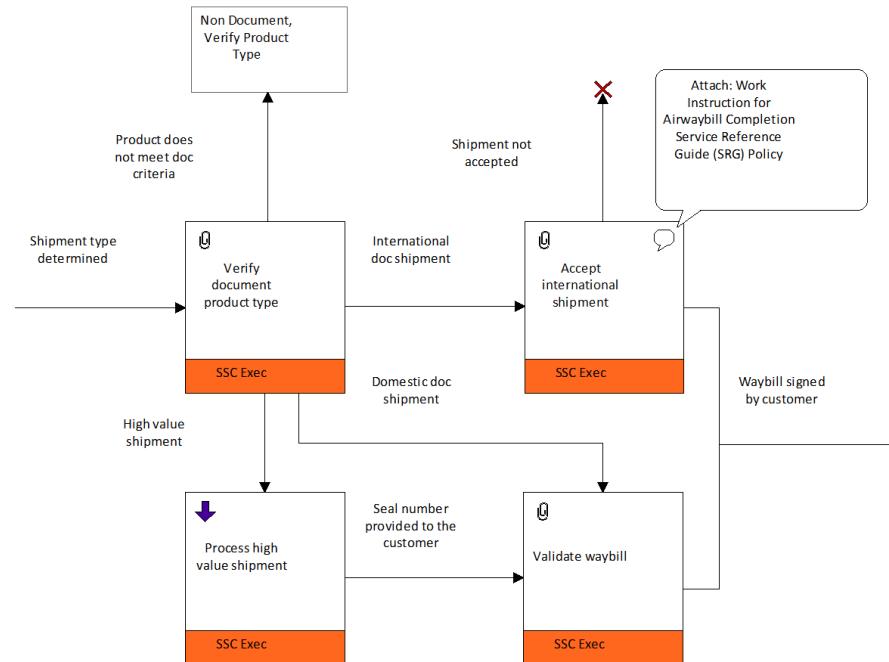
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



### Accept Document Shipment



Title: Accept Document Shipment  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

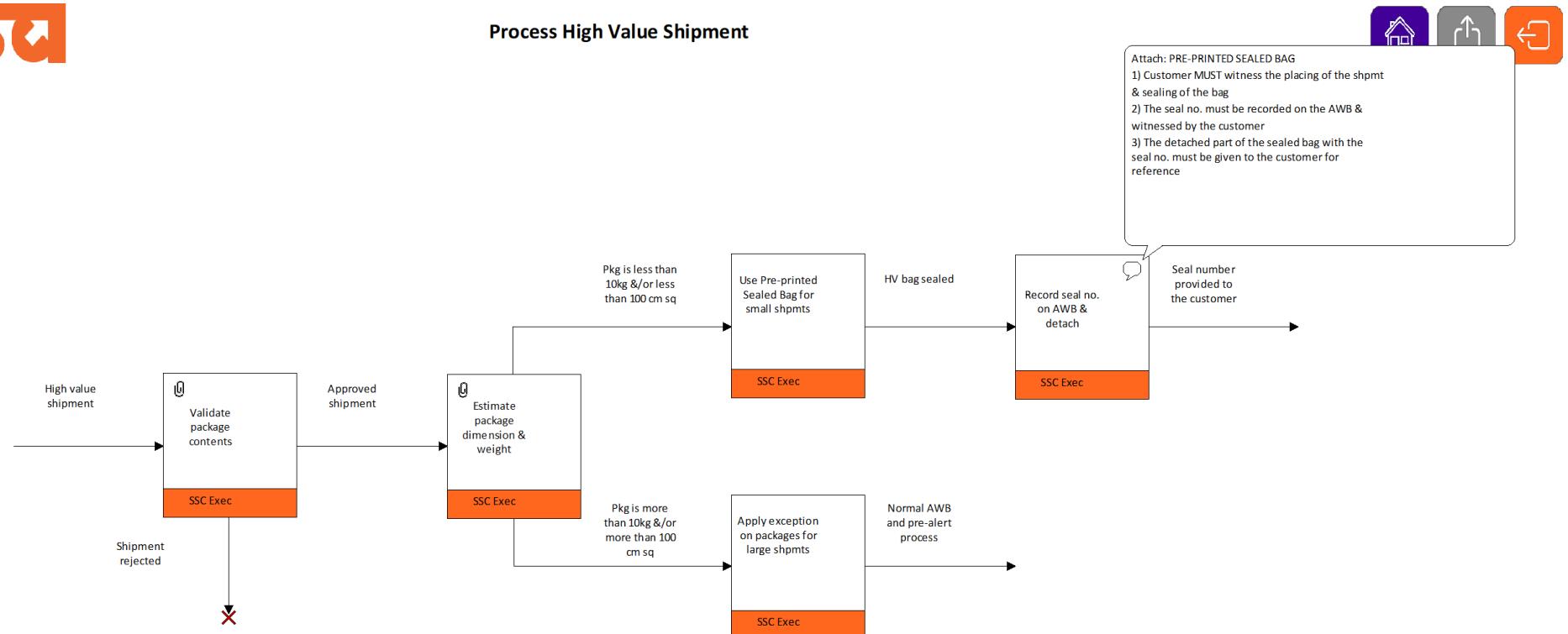
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions       Feedback  
 Change Log       Keywords  
 Change Requests       Read Only



### Process High Value Shipment

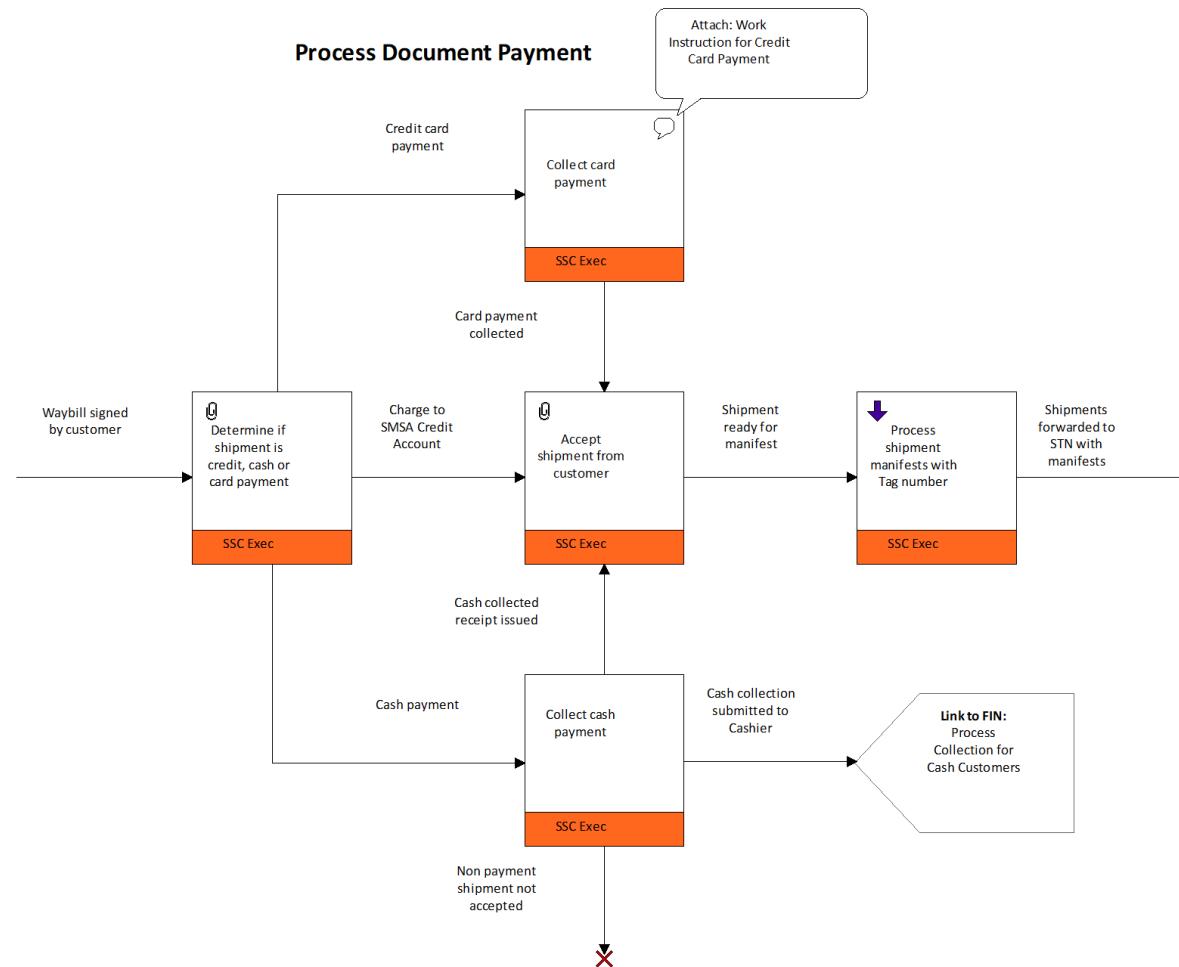


Title: Process High Value Shipment  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



Title: Process Document Payment  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

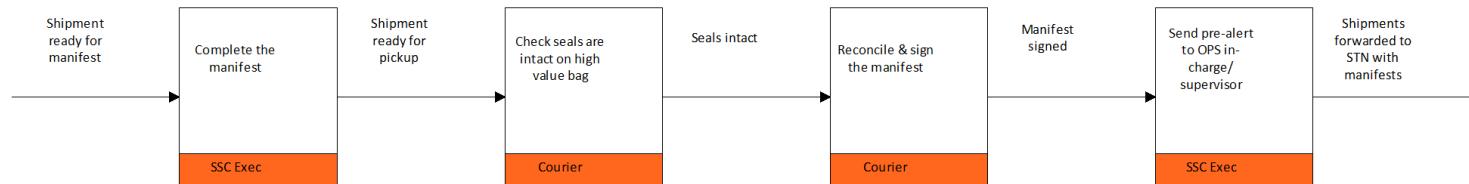
Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



### Process Shipment Manifest



Title: Process Shipment Manifest  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only

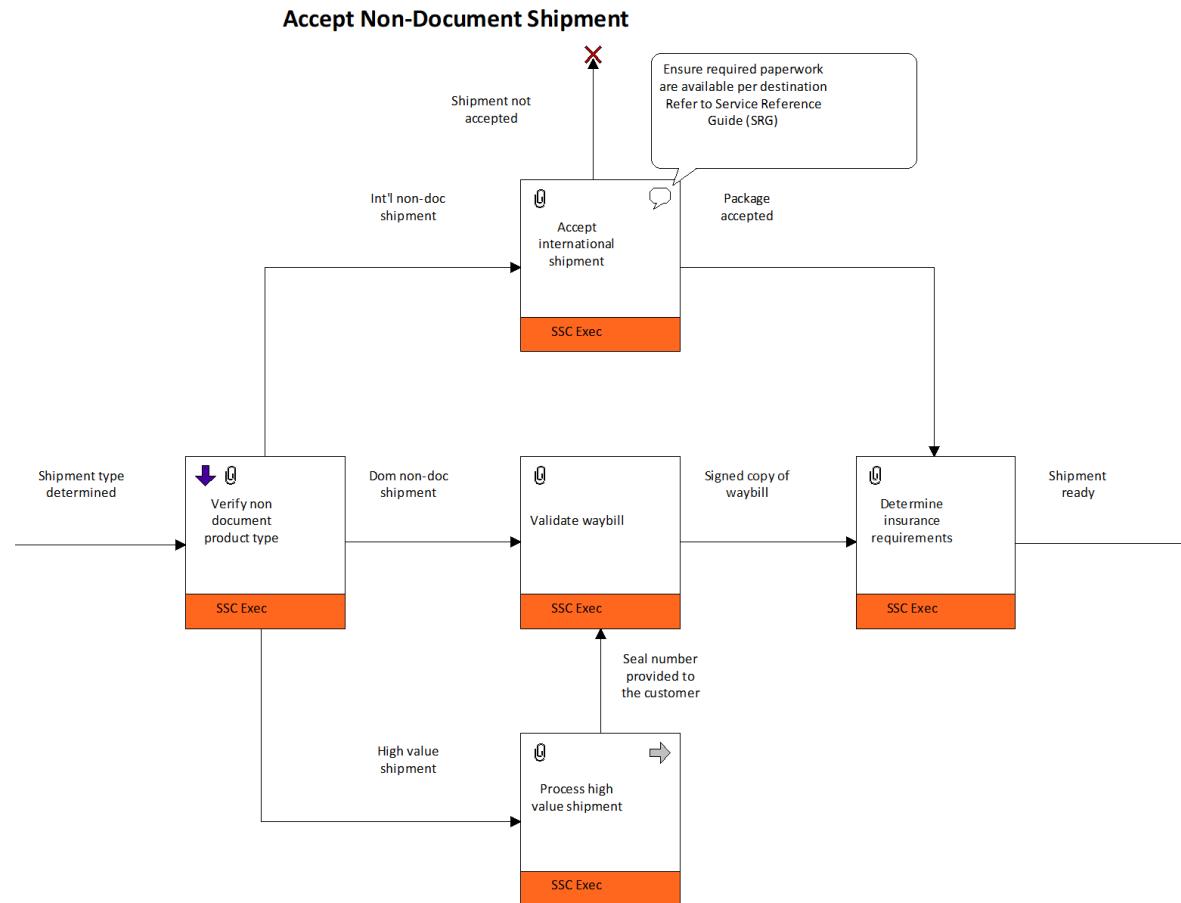
**Accept Non-Document Shipment**

Title: Accept Non-Document Shipment  
Author: Edwin Ramos  
Date: 8/8/2020  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



Title: Accept Non-Document Shipment  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

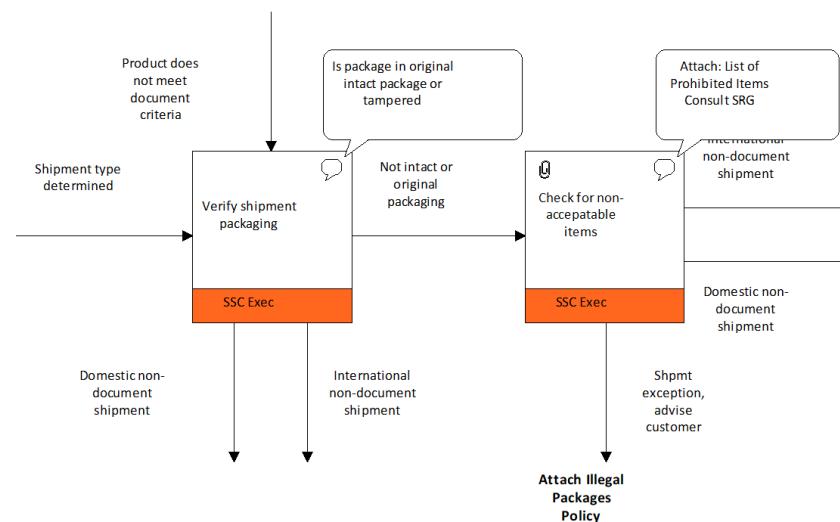
Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



### Verify Non Document Product Type



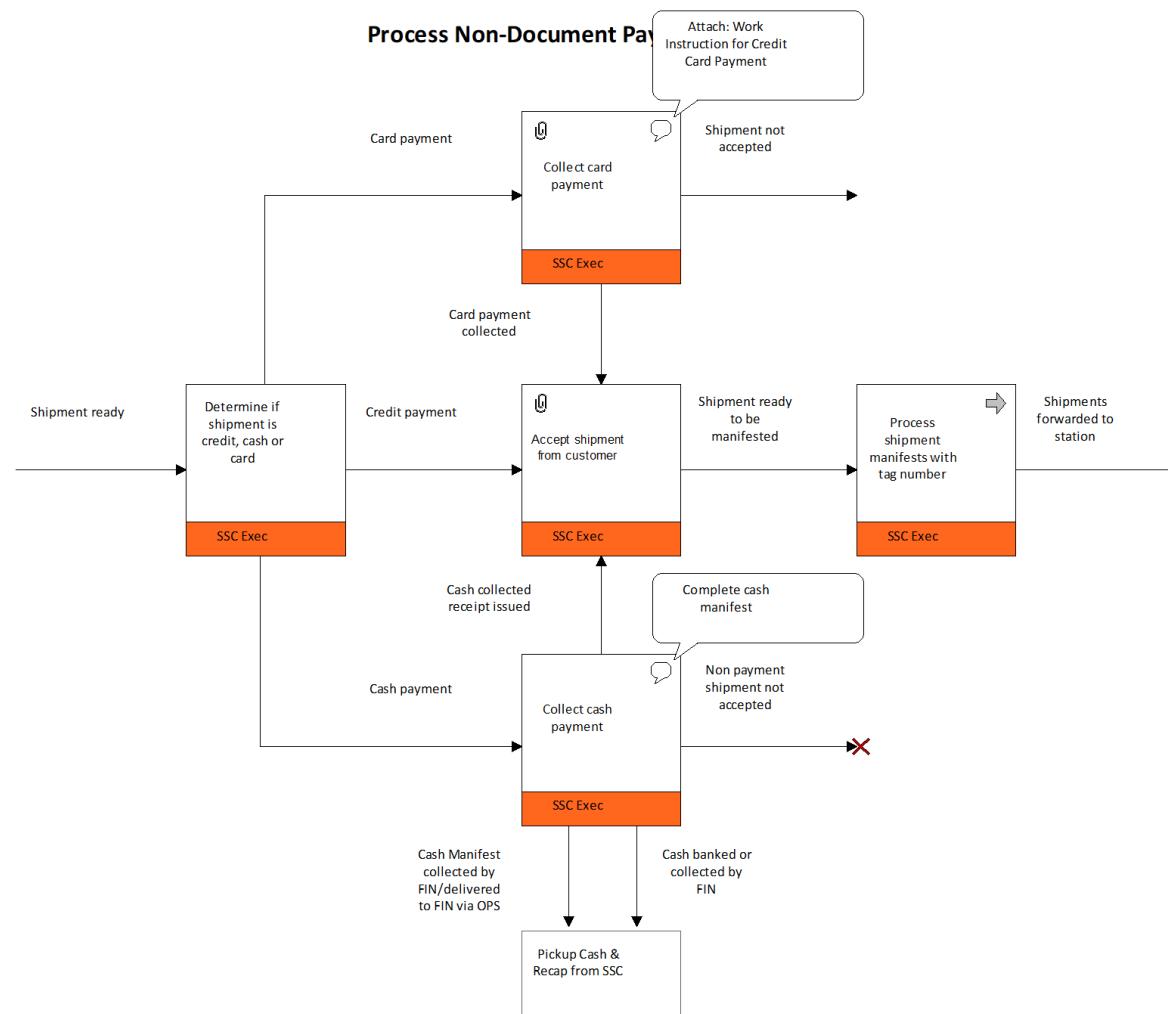
Title: Verify Non Document Product Type  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Title: Process Non-Document Payment

Author: Edwin Ramos

Date: 8/8/2020

Volume: 0.00 Per Second

Authorization: Update Pending

Date: 8/8/2020

Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy

Review Date: None

F.T.E.: 0.00

## Actions

- Change Log

○ Change Requests ○ Read Only

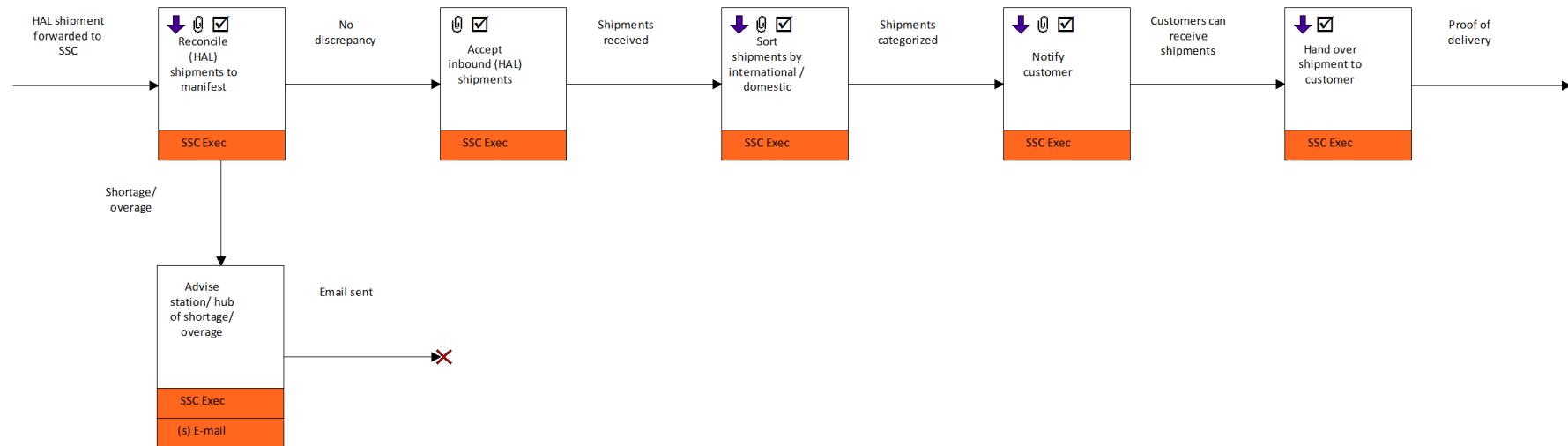
## ○ Feedback

## ● **Keywords**

Read Only



### Process Inbound HAL Shipments



Title: Process Inbound HAL Shipments  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

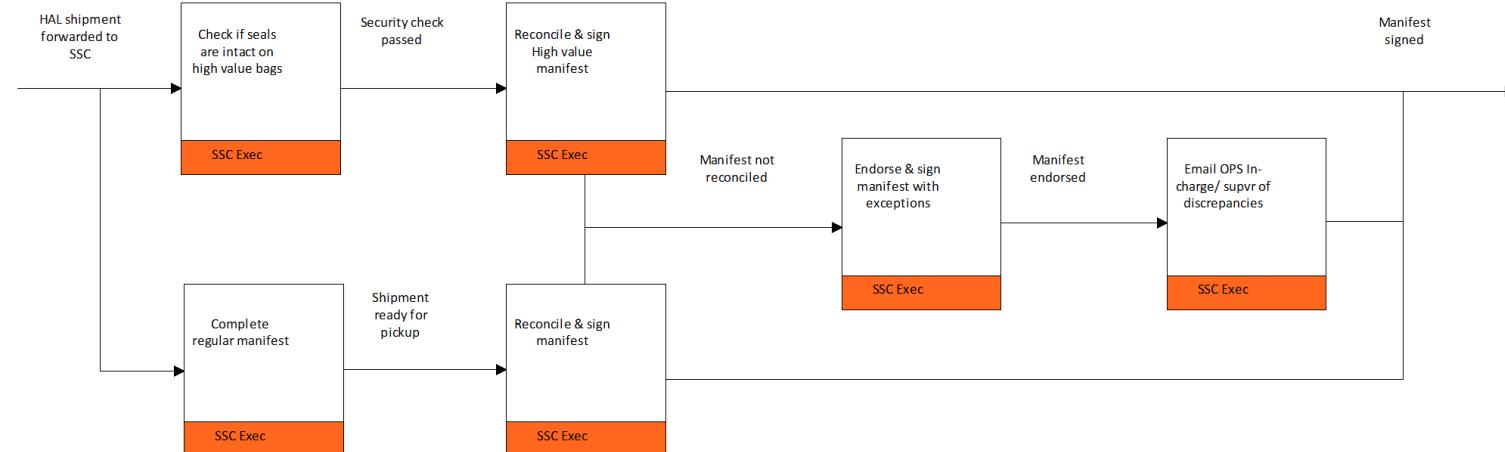
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Reconcile (HAL) Shipments to Manifest



Title: Reconcile (HAL) Shipments to Manifest  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

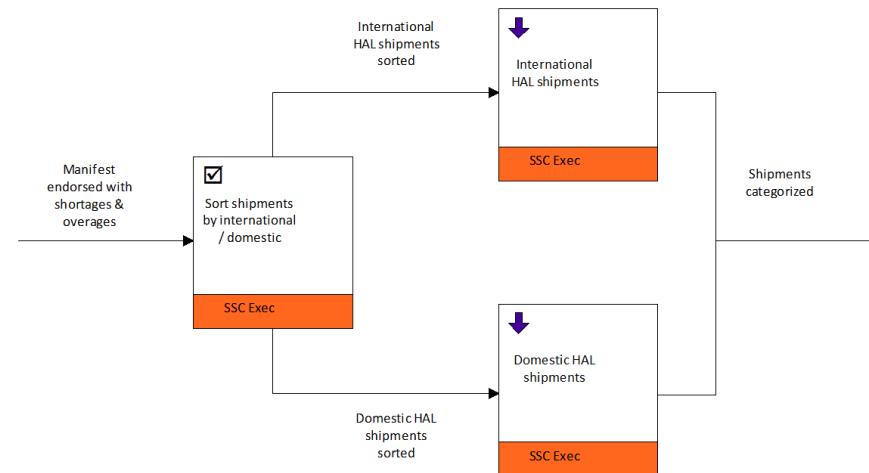
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Sort Shipments by International/ Domestic



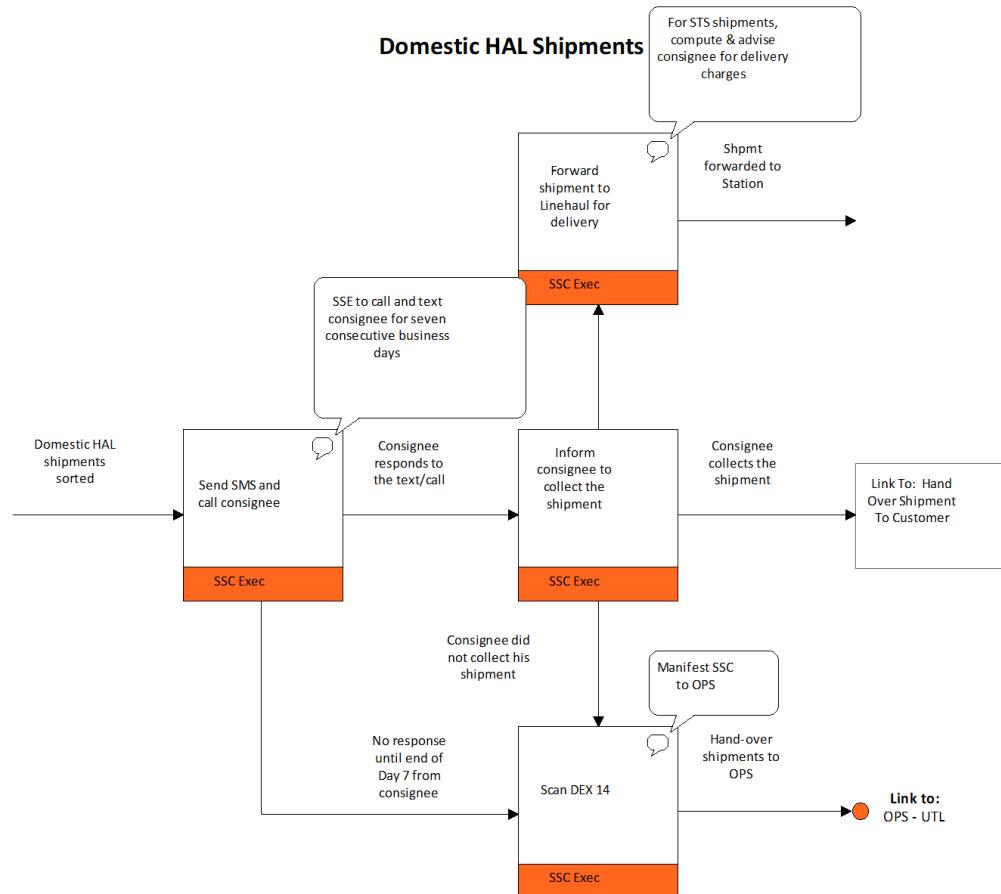
Title: Sort Shipments by International/ Domestic  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only

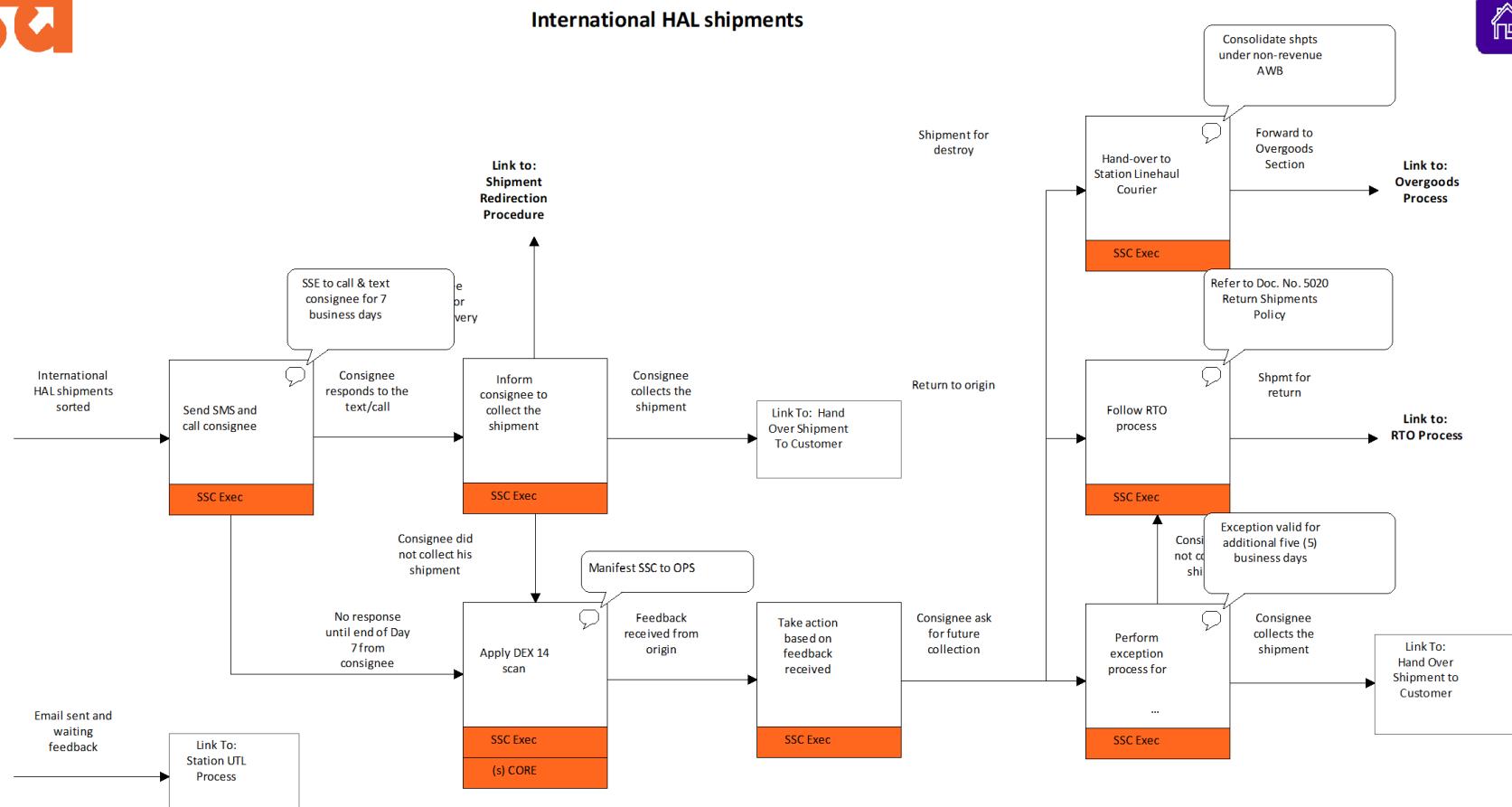


Title: Domestic HAL Shipments  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



Title: International HAL shipments  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

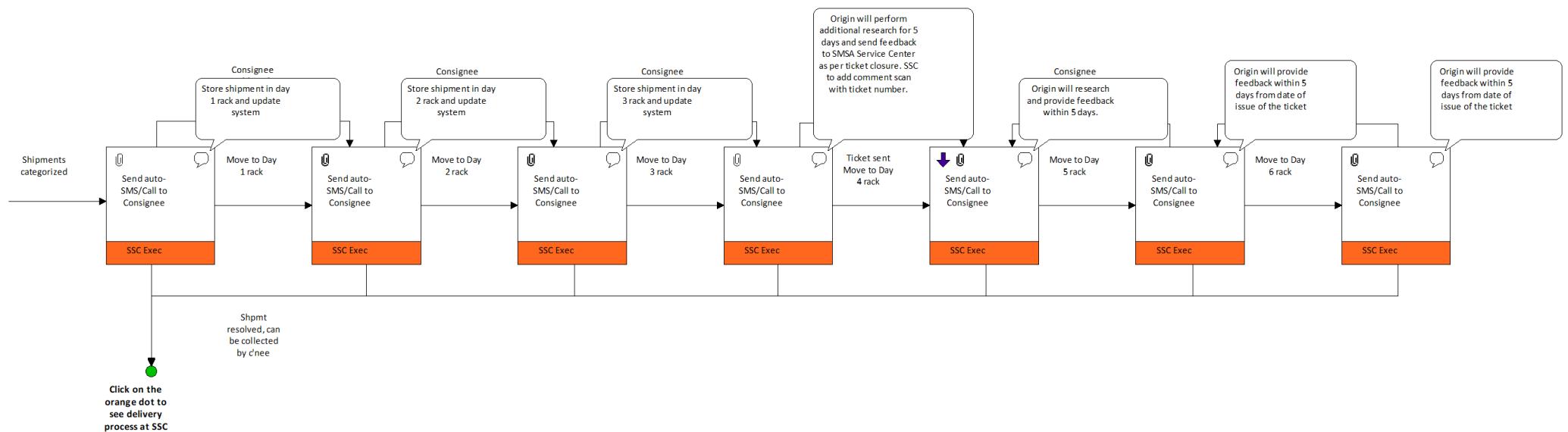
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Notify Customer

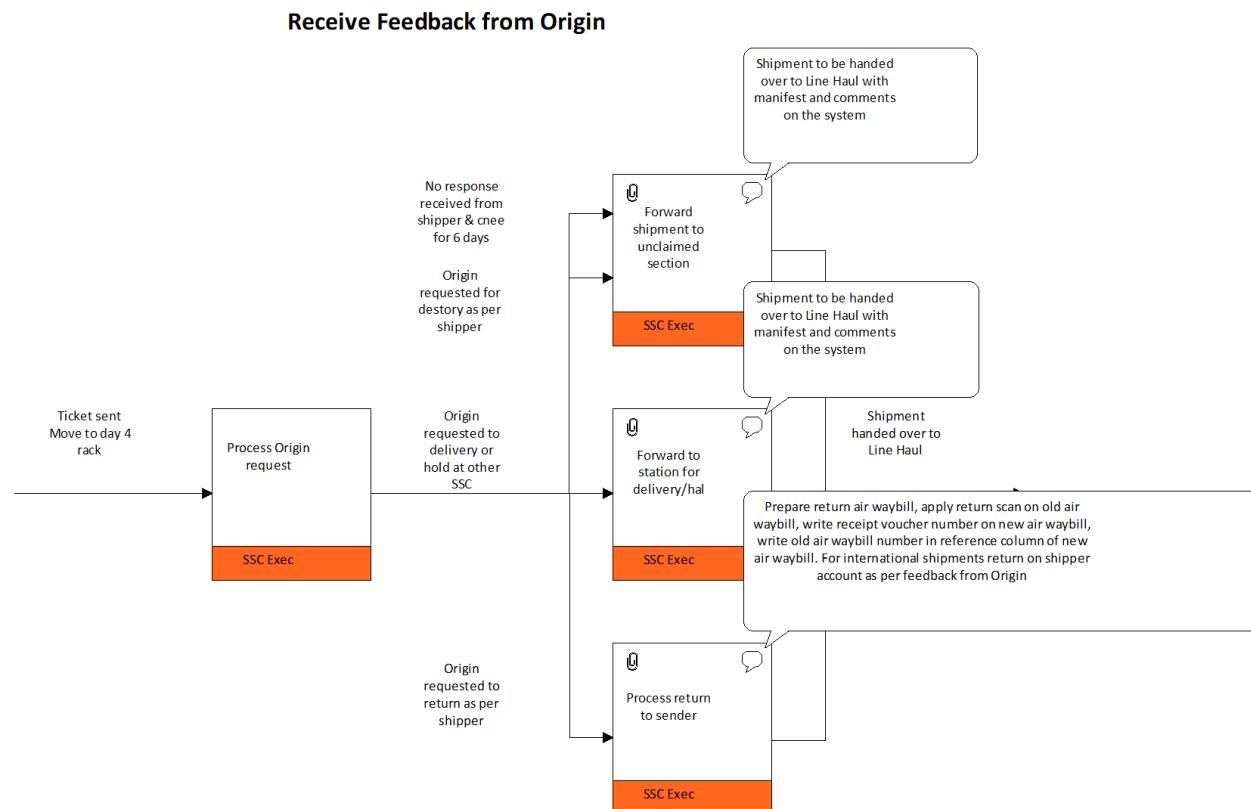


Title: Notify Customer  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



Title: Receive Feedback from Origin  
 Author: Edwin Ramos  
 Date: 8/8/2020  
 Volume: 0.00 Per Second

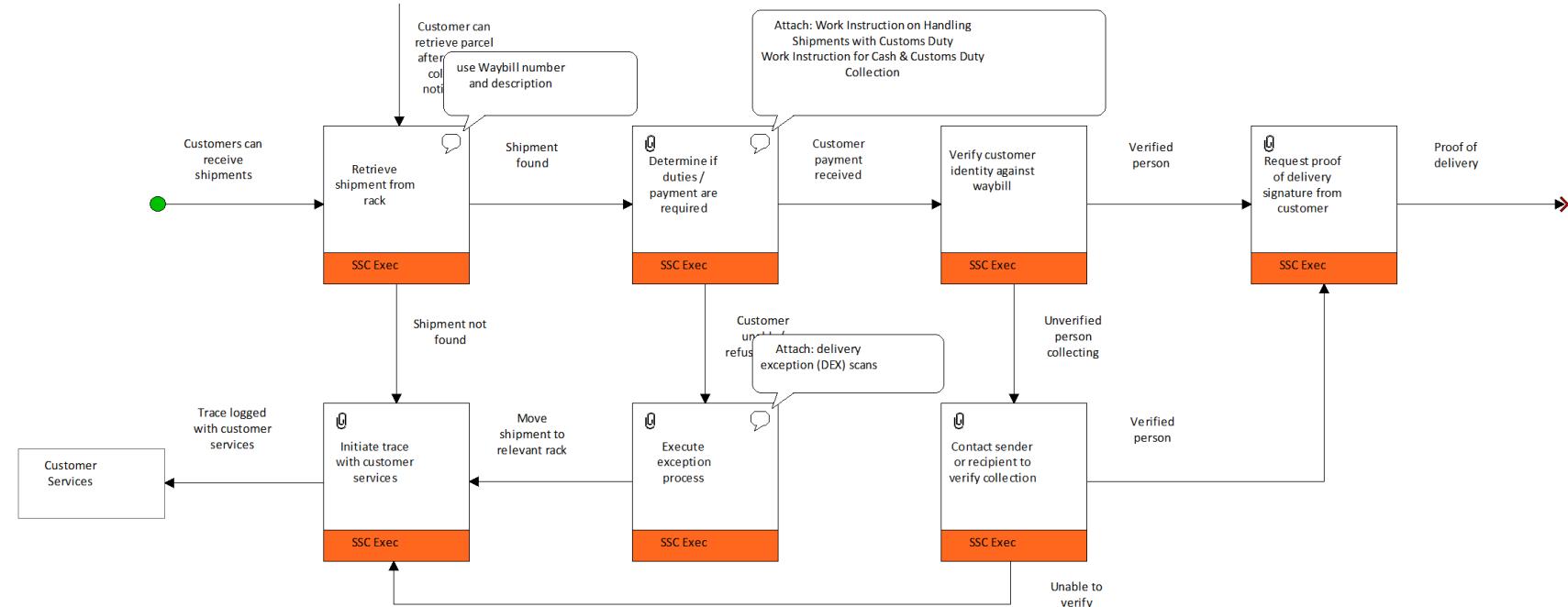
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



### Hand-over Shipment to Customer



Title: Hand-over Shipment to Customer

Author: Edwin Ramos

Date: 8/8/2020

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy

Review Date: None

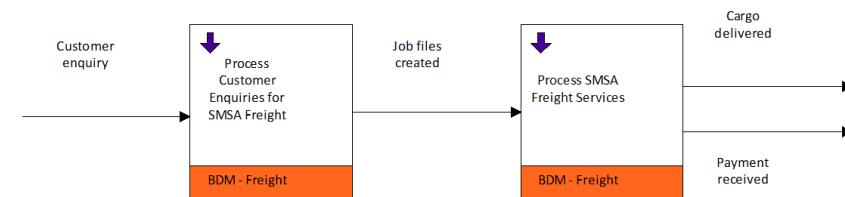
F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Kuwait - Freight



Title: Kuwait - Freight  
 Author: Edwin Ramos  
 Date: 4/13/2023  
 Volume: 0.00 Per Second

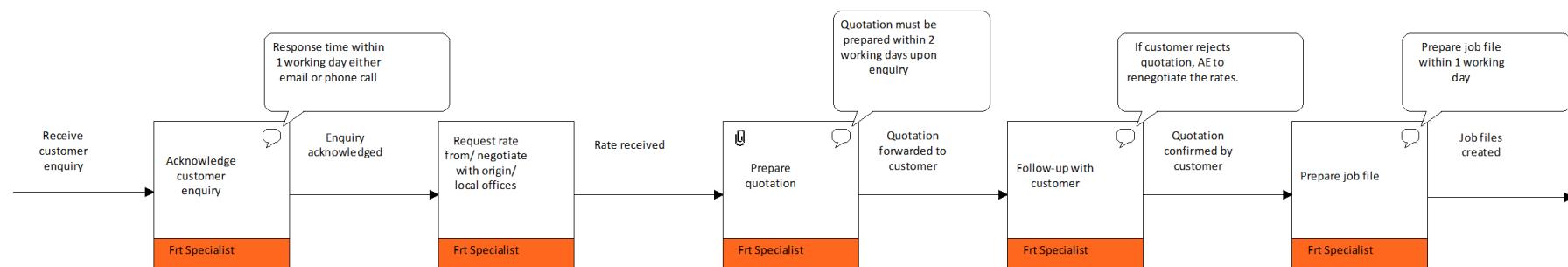
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions       Feedback  
 Change Log       Keywords  
 Change Requests       Read Only



## Process Customer Enquiries for SMSA Freight



Title: Process Customer Enquiries for SMSA Freight  
 Author: Edwin Ramos  
 Date: 9/16/2020  
 Volume: 0.00 Per Second

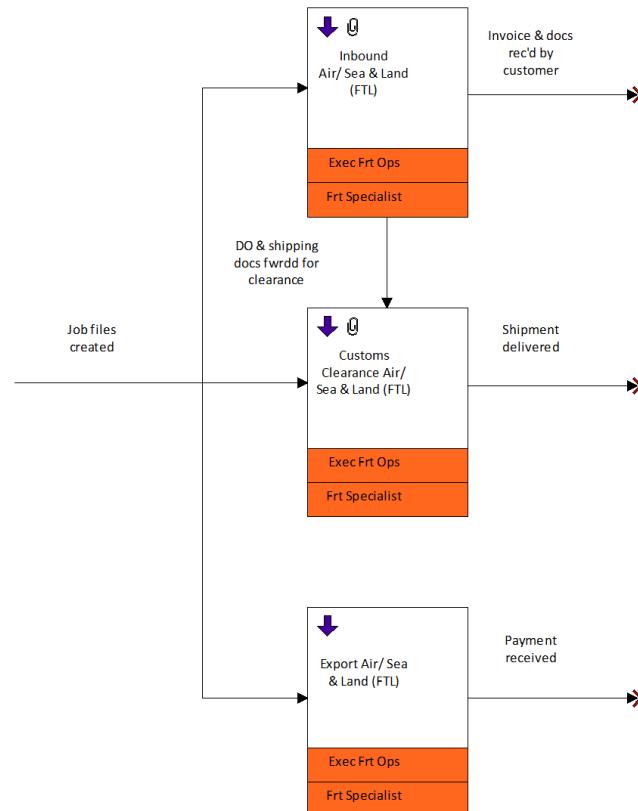
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



### Process SMSA Freight Services



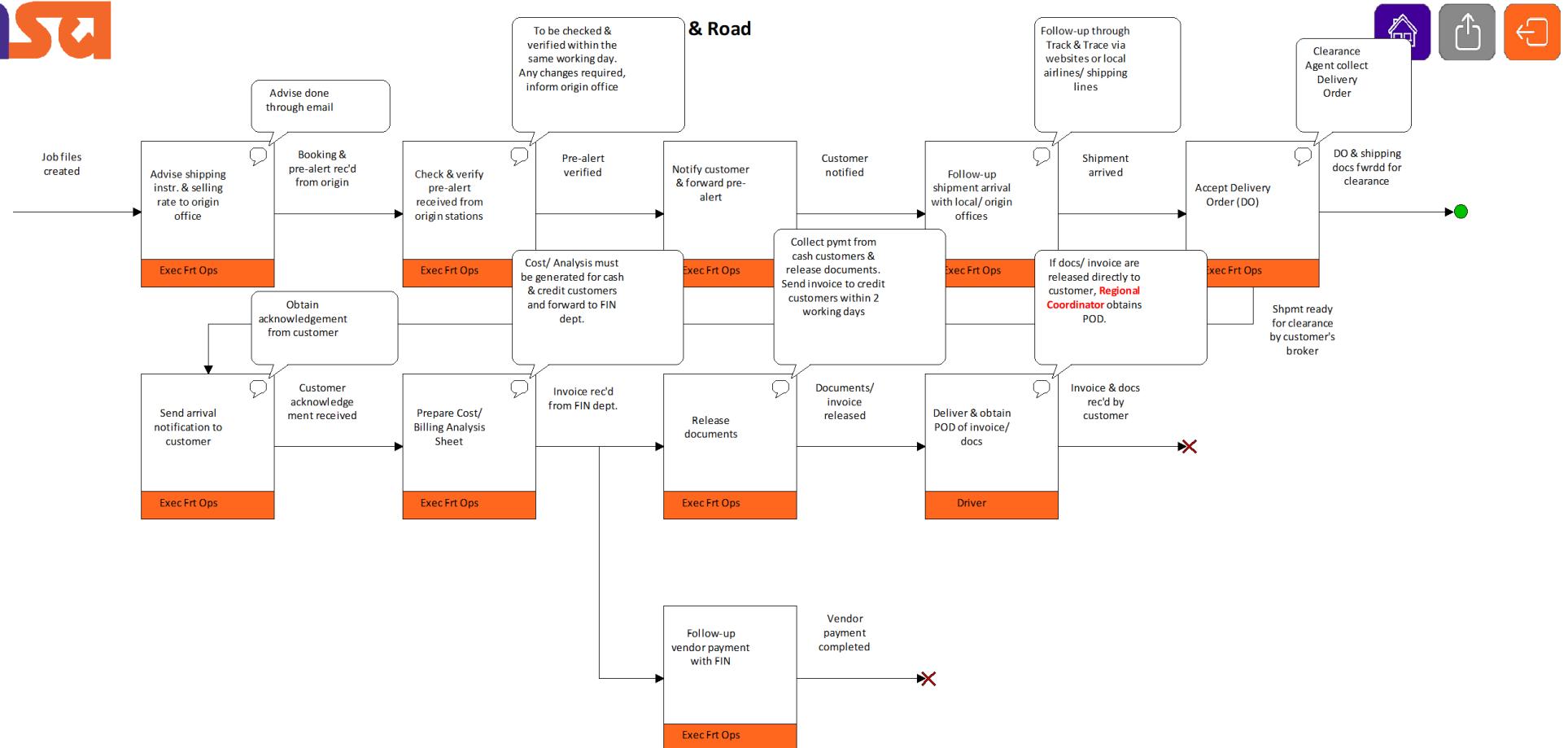
Title: Process SMSA Freight Services  
 Author: Edwin Ramos  
 Date: 10/6/2020  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Title: Inbound Air Sea & Road  
 Author: Edwin Ramos  
 Date: 10/6/2020  
 Volume: 0.00 Per Second

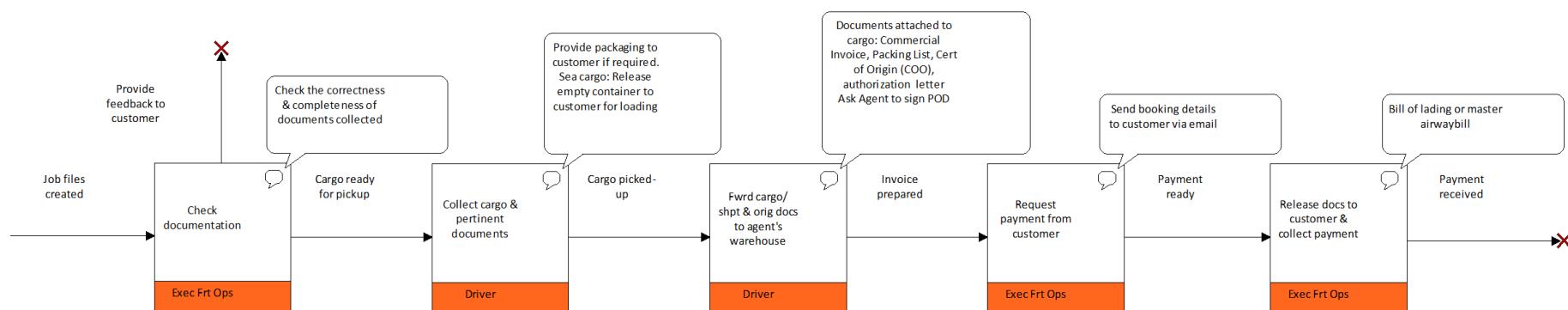
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Export Air/ Sea & Land (FTL)



## Title: Export Air/ Sea & Land (FTL)

Author: Edwin Ramos

Date: 10/6/2020

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy

Review Date: None

F.T.E.: 0.00

## Actions

- Change Log

### ○ Change Request

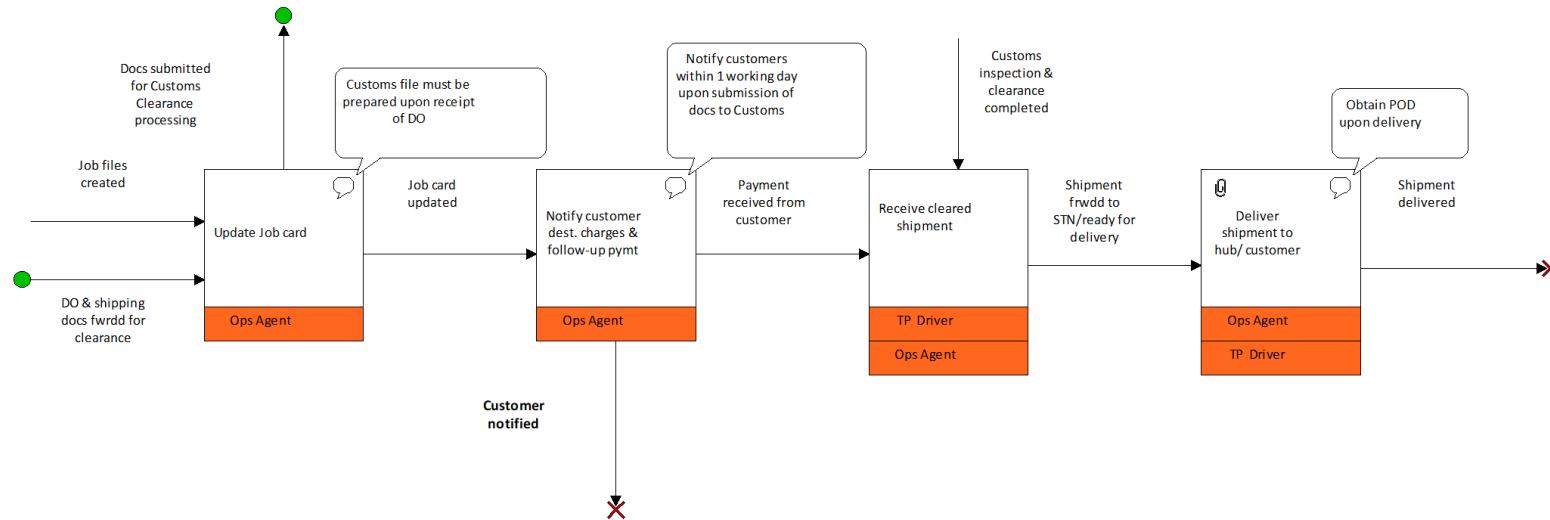
### ○ Feedback

## ○ Keywords

s ○ Read Only



## Customs Clearance Air/ Sea / Road



Title: Customs Clearance Air/ Sea / Road  
 Author: Edwin Ramos  
 Date: 10/6/2020  
 Volume: 0.00 Per Second

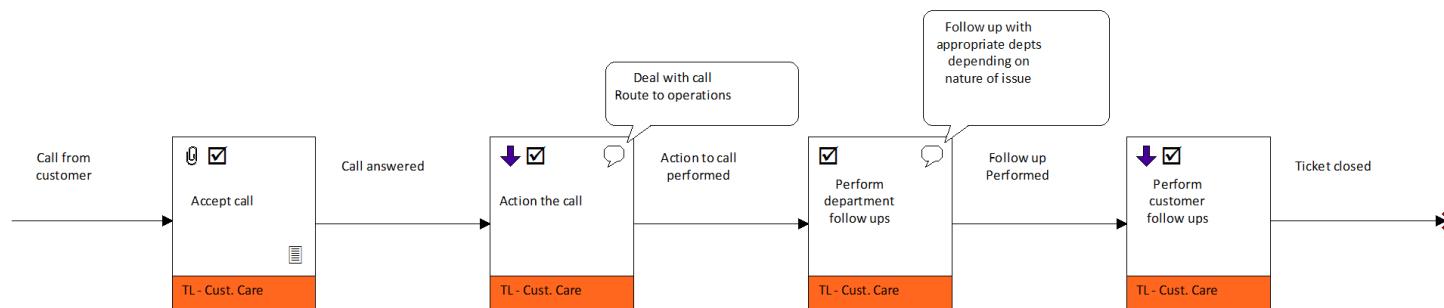
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Kuwait - Customer Service

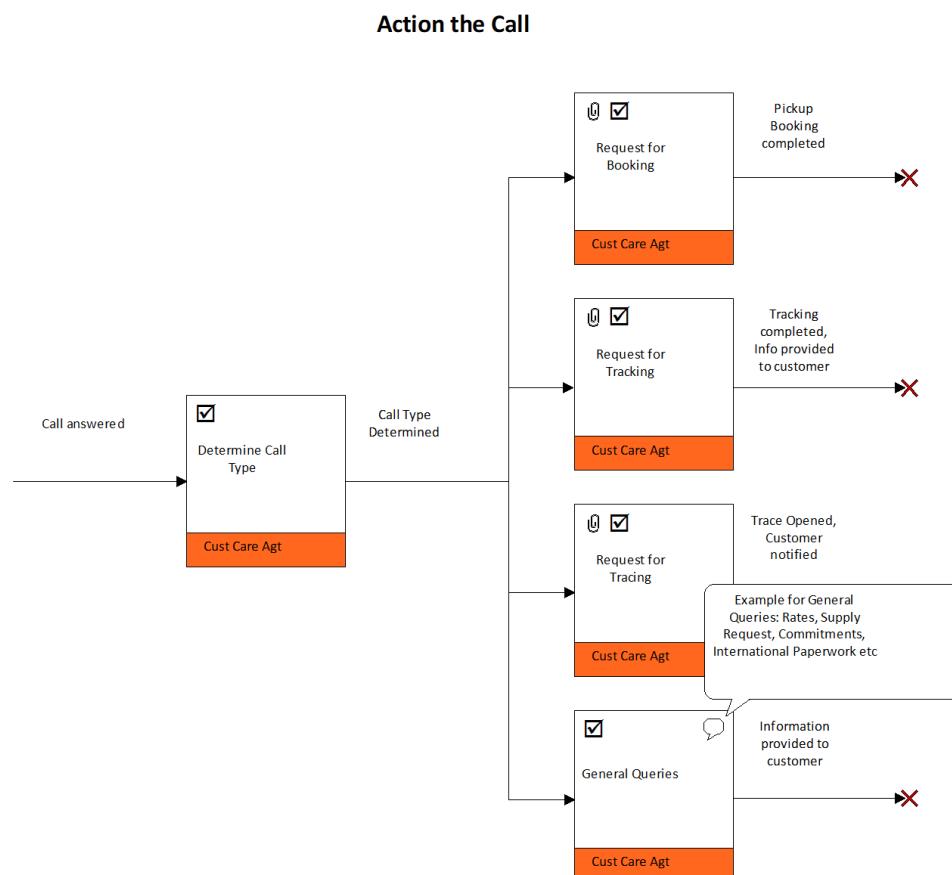


Title: Kuwait - Customer Service  
 Author: Edwin Ramos  
 Date: 4/13/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



Title: Action the Call  
 Author: Edwin Ramos  
 Date: 9/11/2020  
 Volume: 0.00 Per Second

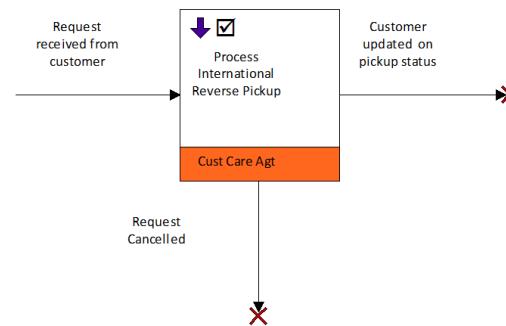
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions       Feedback  
 Change Log       Keywords  
 Change Requests       Read Only



## Perform Customer Follow ups



Title: Perform Customer Follow ups  
Author: Edwin Ramos  
Date: 9/11/2020  
Volume: 0.00 Per Second

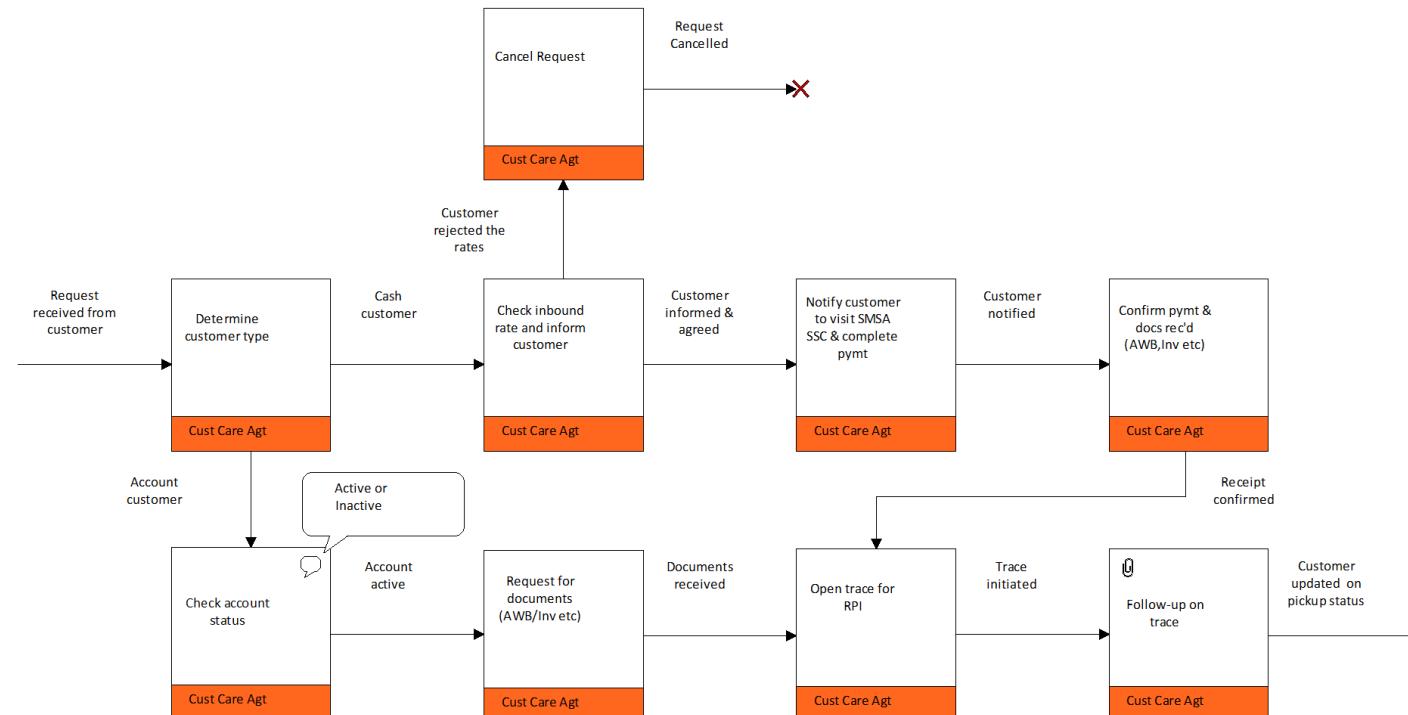
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



### Process International Reverse Pickup



Title: Process International Reverse Pickup

Author: Edwin Ramos

Date: 9/11/2020

Volume: 0.00 Per Second

Authorization: Update Pending

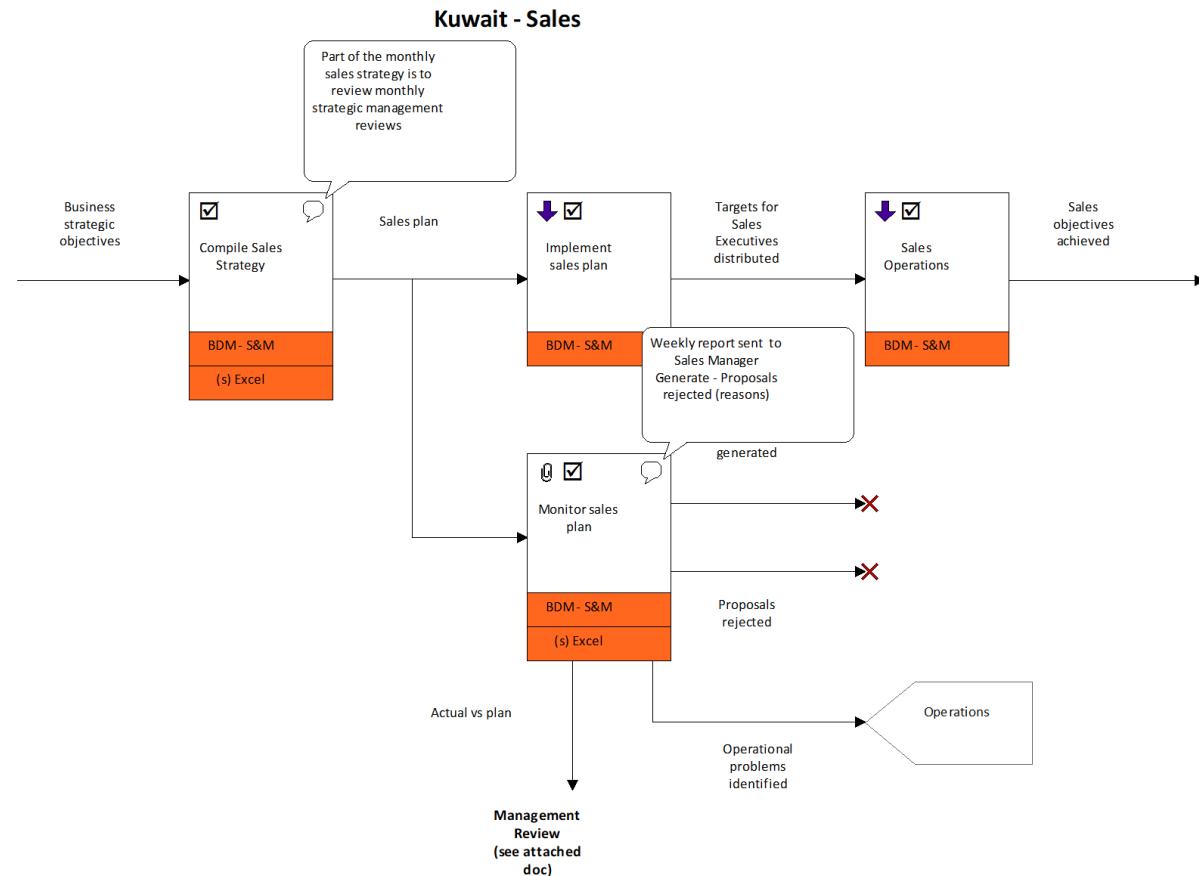
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy

Review Date: None

F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



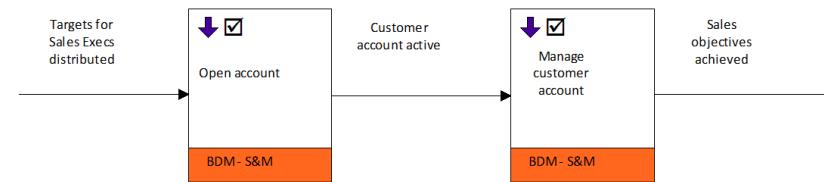
Title: Kuwait - Sales  
 Author: Edwin Ramos  
 Date: 4/13/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only

**Sales Operations**

Title: Sales Operations  
Author: Edwin Ramos  
Date: 10/1/2024  
Volume: 0.00 Per Second

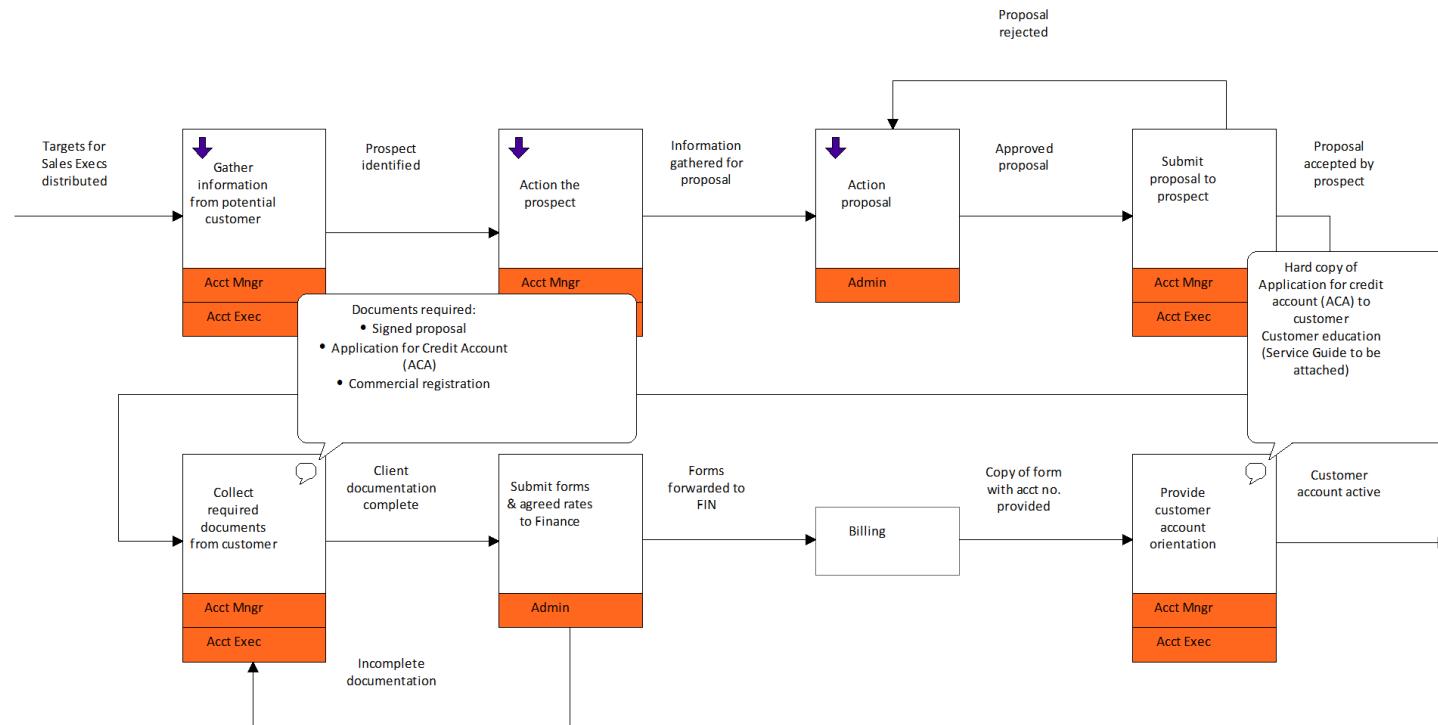
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



## Account Opening Process



Title: Account Opening Process  
 Author: Edwin Ramos  
 Date: 5/22/2010  
 Volume: 0.00 Per Second

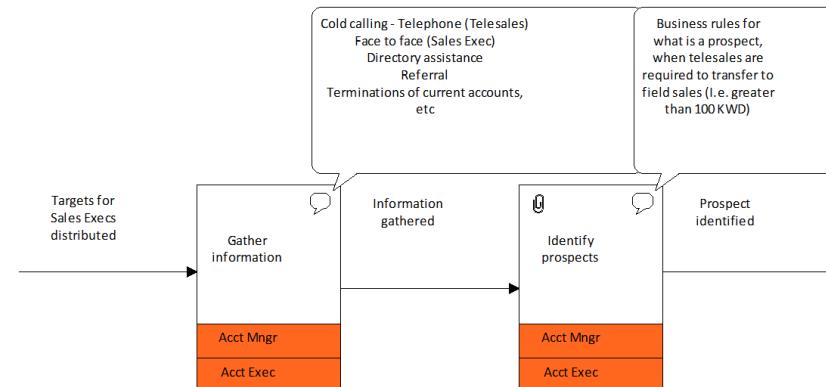
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



### Gather Information from Potential Customer



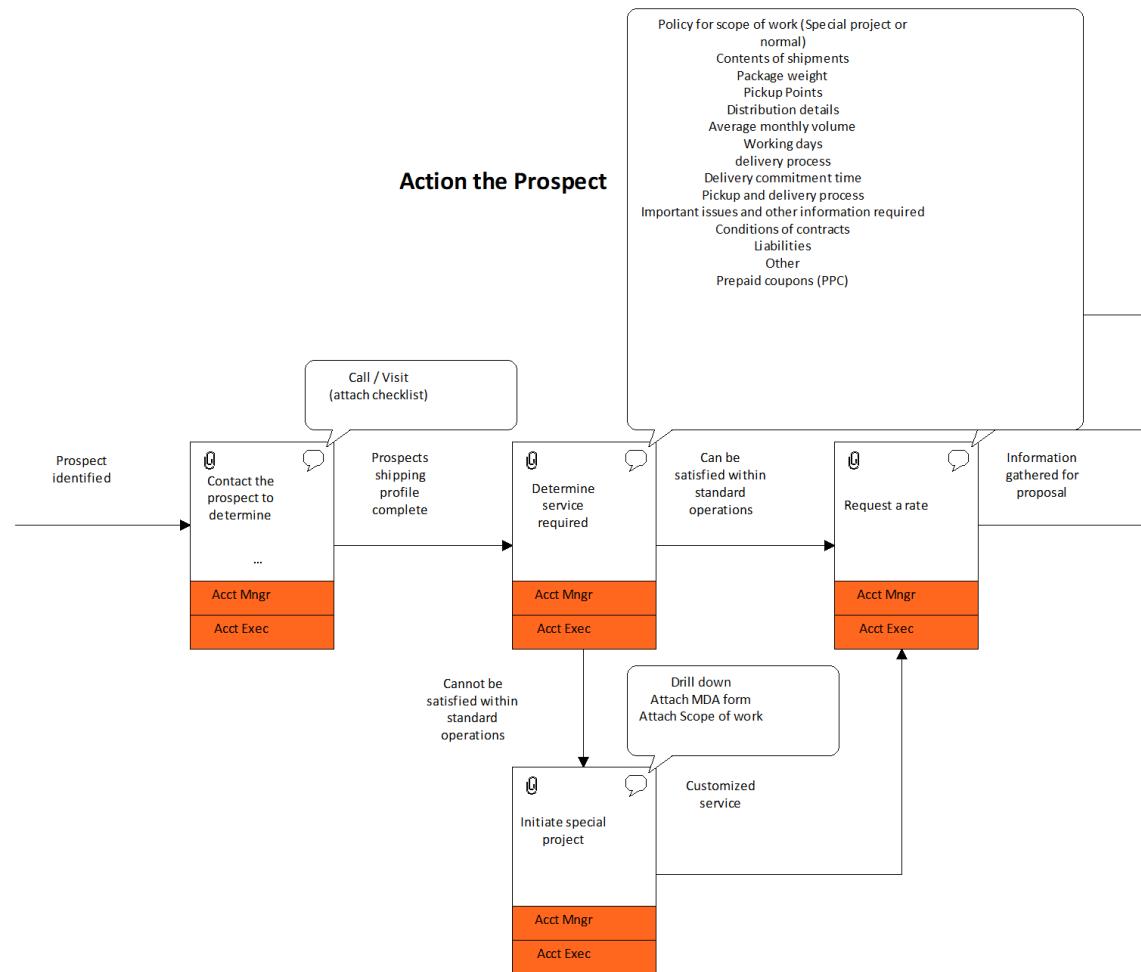
Title: Gather Information from Potential Customer  
 Author: Edwin Ramos  
 Date: 5/22/2010  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only

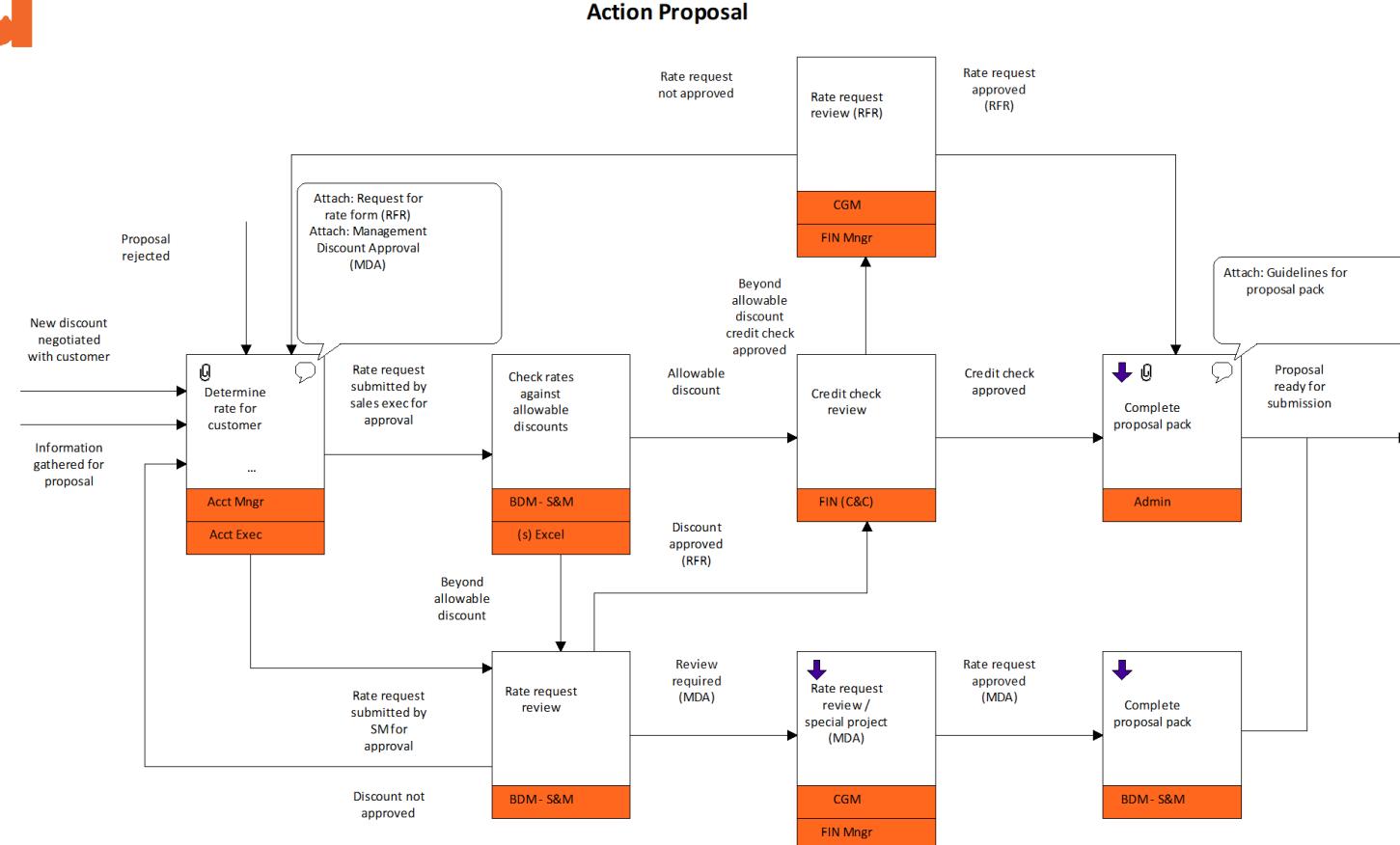


**Title:** Action the Prospect  
**Author:** Edwin Ramos  
**Date:** 5/22/2010  
**Volume:** 0.00 Per Second

**Authorization:** Update Pending  
**Cost Per Second:** \$ ,3.5,E-0317

**Owner:** Shaji George  
**Diagram Version:** Draft Copy  
**Review Date:** None  
**F.T.E.:** 0.00

**Actions**       **Feedback**  
 **Change Log**       **Keywords**  
 **Change Requests**       **Read Only**



Title: Action Proposal  
Author: Edwin Ramos  
Date: 5/22/2010  
Volume: 0.00 Per Second

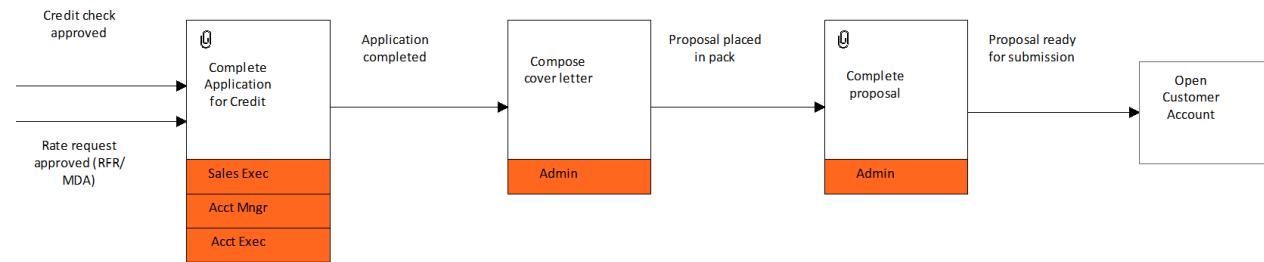
Authorization: Update Pending

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



## Complete Proposal Pack



Title: Complete Proposal Pack  
 Author: Edwin Ramos  
 Date: 5/22/2010  
 Volume: 0.00 Per Second

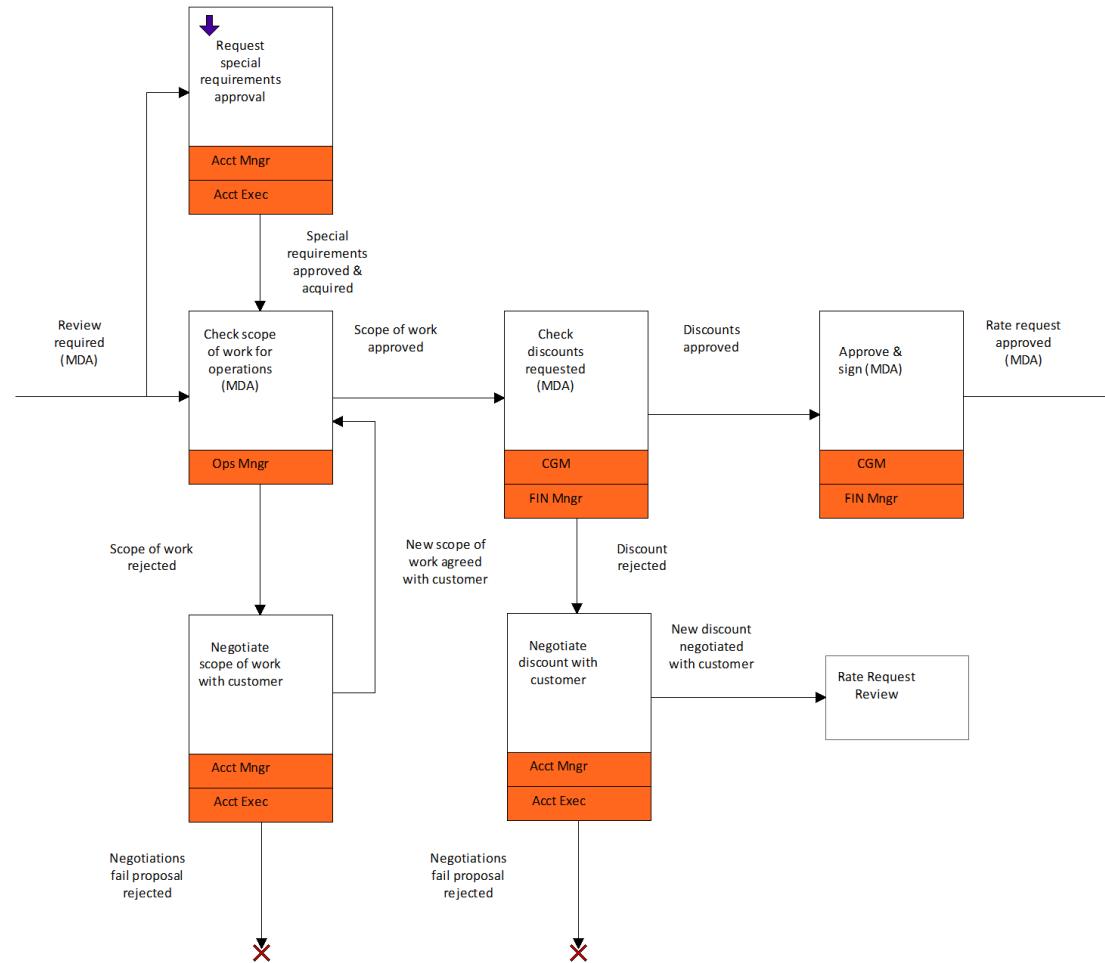
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions       Feedback  
 Change Log       Keywords  
 Change Requests       Read Only



### Rate Request Review / Special Project (MDA)



Title: Rate Request Review / Special Project (MDA)

Author: Edwin Ramos

Date: 5/29/2010

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy

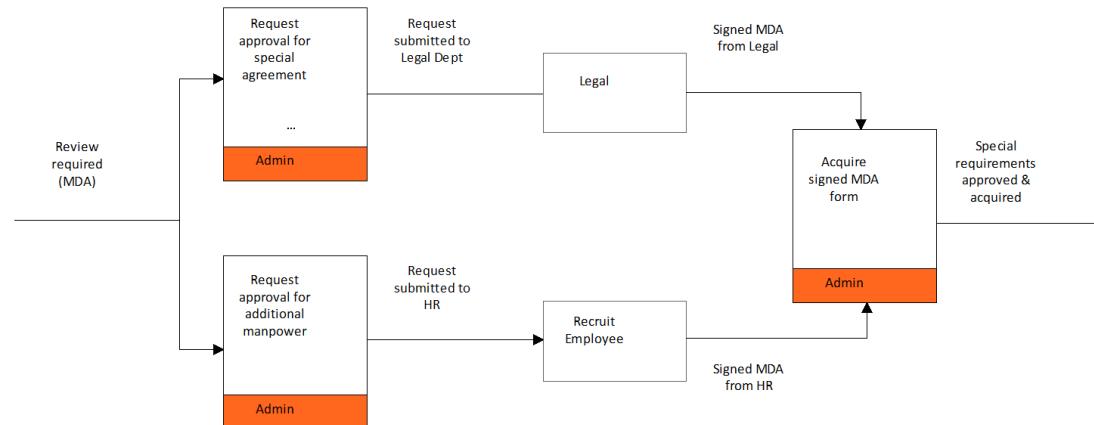
Review Date: None

F.T.E.: 0.00

 Actions Change Log Change Requests Feedback Keywords Read Only



### Request Special Requirements Approval



Title: Request Special Requirements Approval  
 Author: Edwin Ramos  
 Date: 5/29/2010  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

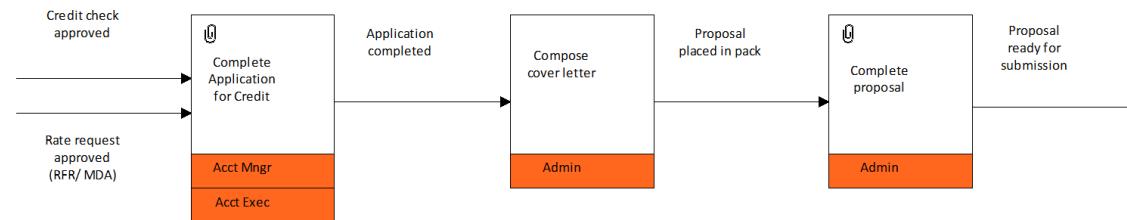
Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Complete Proposal Pack

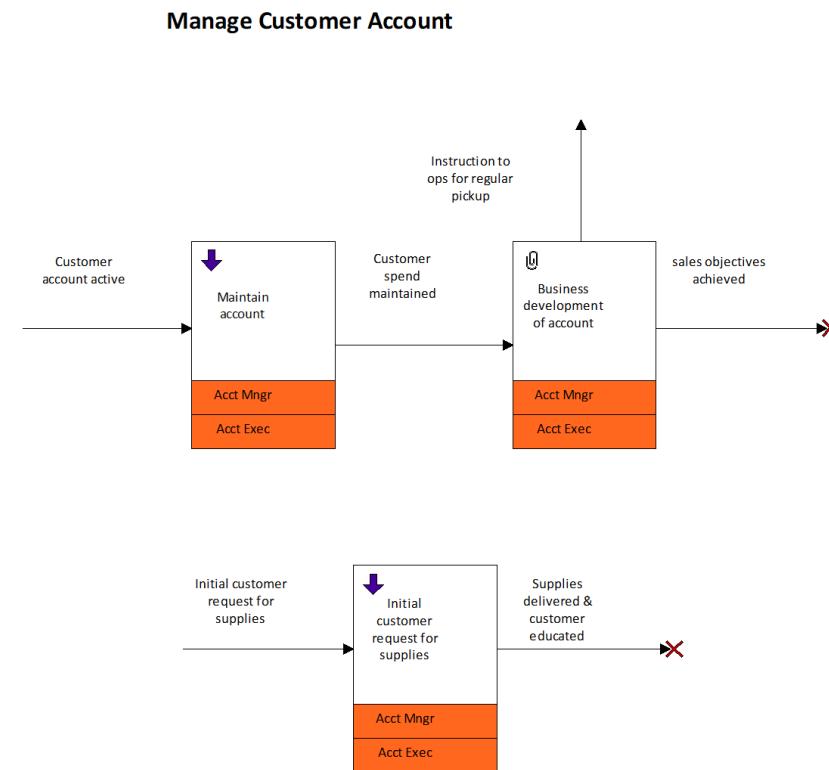


Title: Complete Proposal Pack  
 Author: Edwin Ramos  
 Date: 5/29/2010  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions       Feedback  
 Change Log       Keywords  
 Change Requests       Read Only



Title: Manage Customer Account  
Author: Edwin Ramos  
Date: 10/1/2024  
Volume: 0.00 Per Second

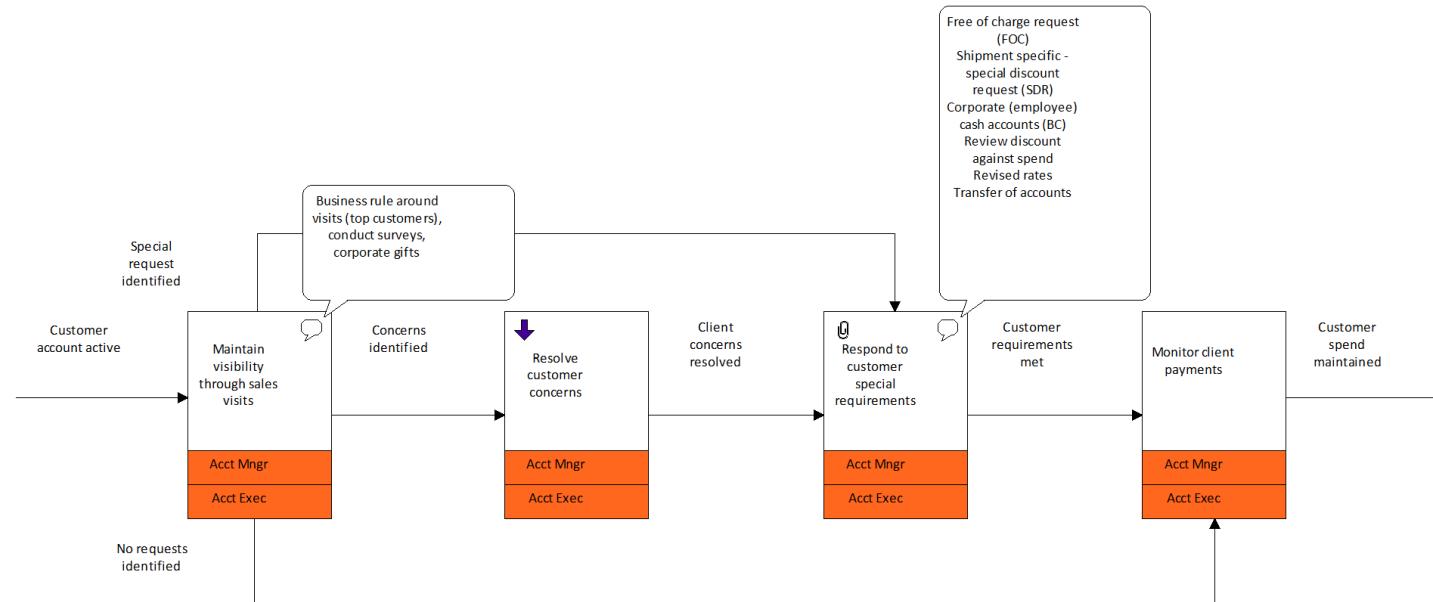
Authorization: Update Pending

Owner: Edwin Ramos  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



## Maintain Account



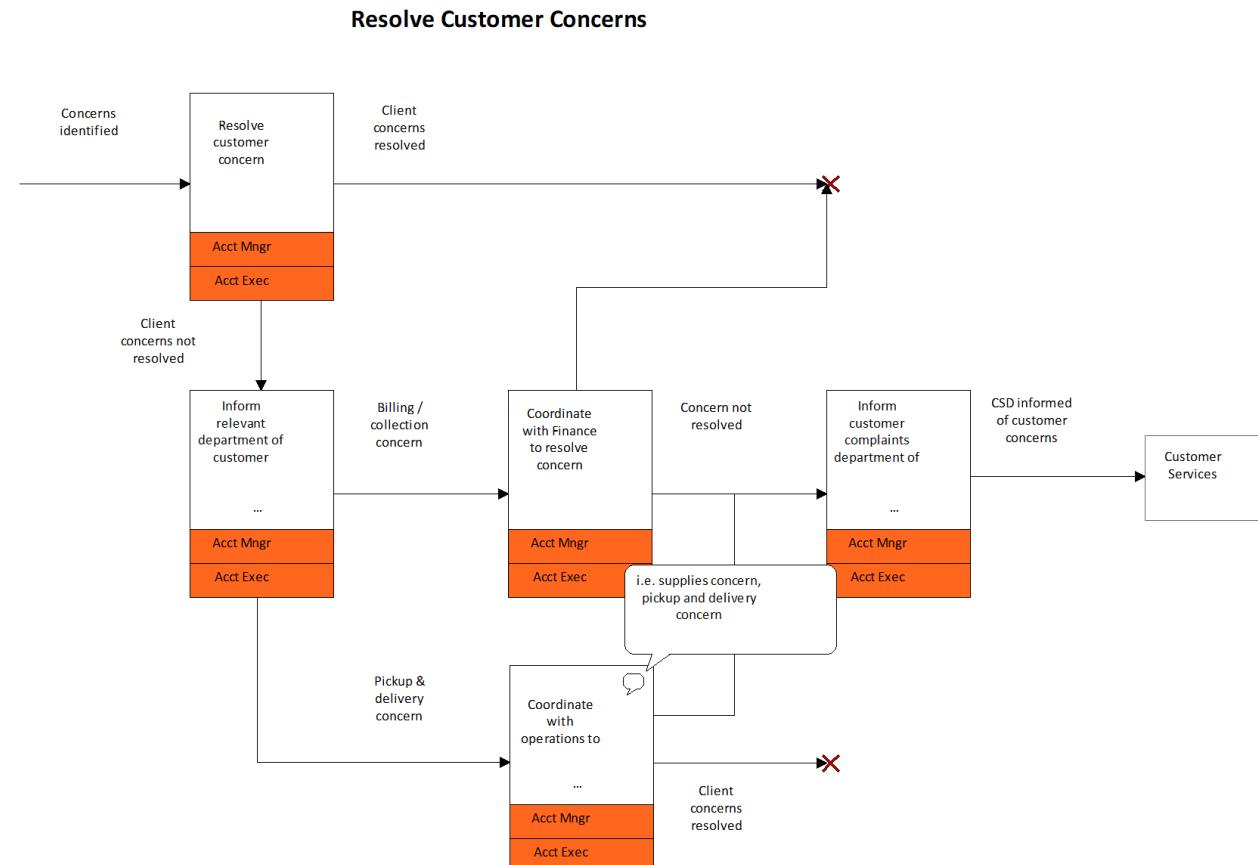
Title: Maintain Account  
 Author: Edwin Ramos  
 Date: 5/22/2010  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Title: Resolve Customer Concerns  
 Author: Edwin Ramos  
 Date: 5/29/2010  
 Volume: 0.00 Per Second

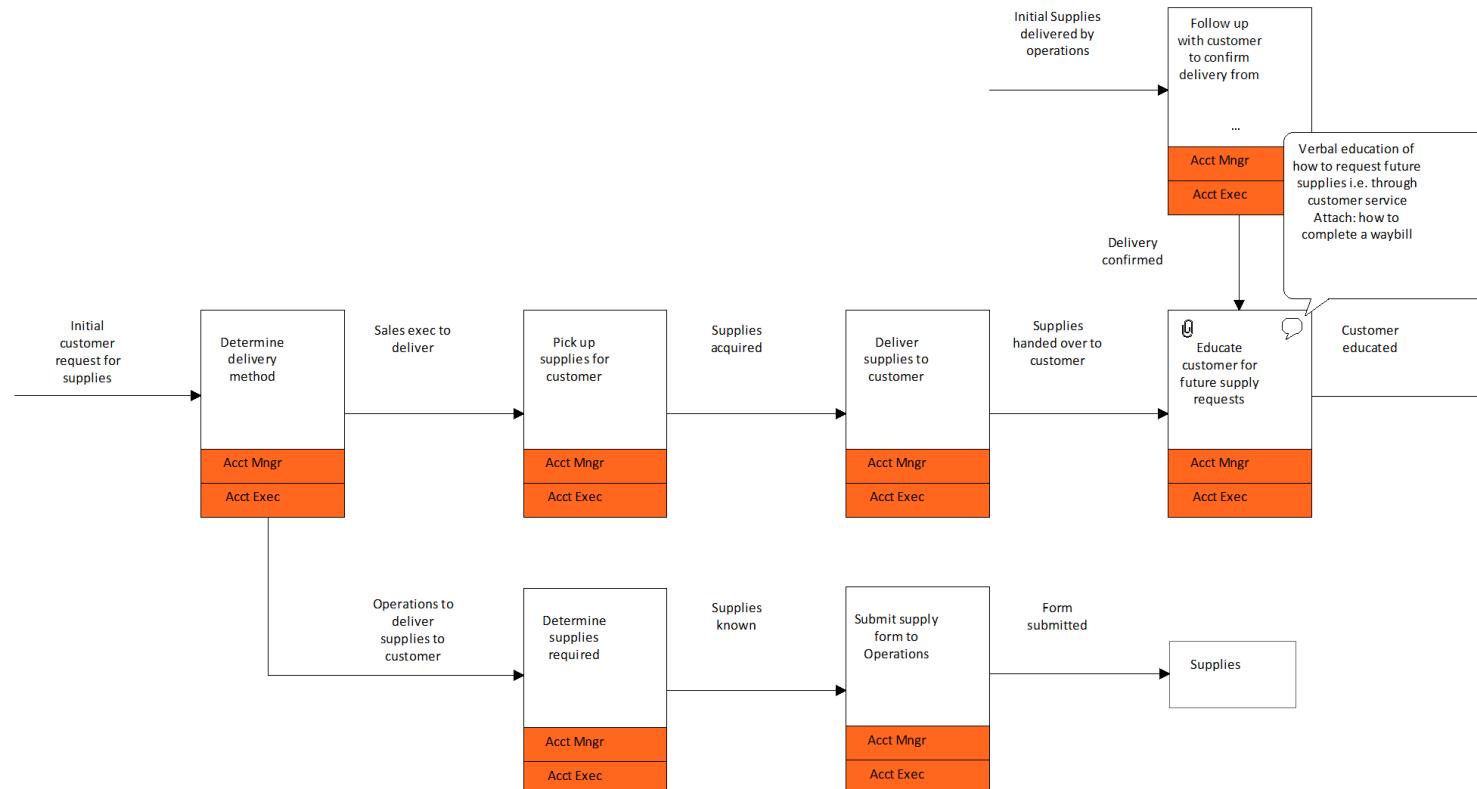
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Initial Customer Request for Supplies



Title: Initial Customer Request for Supplies  
 Author: Edwin Ramos  
 Date: 5/29/2010  
 Volume: 0.00 Per Second

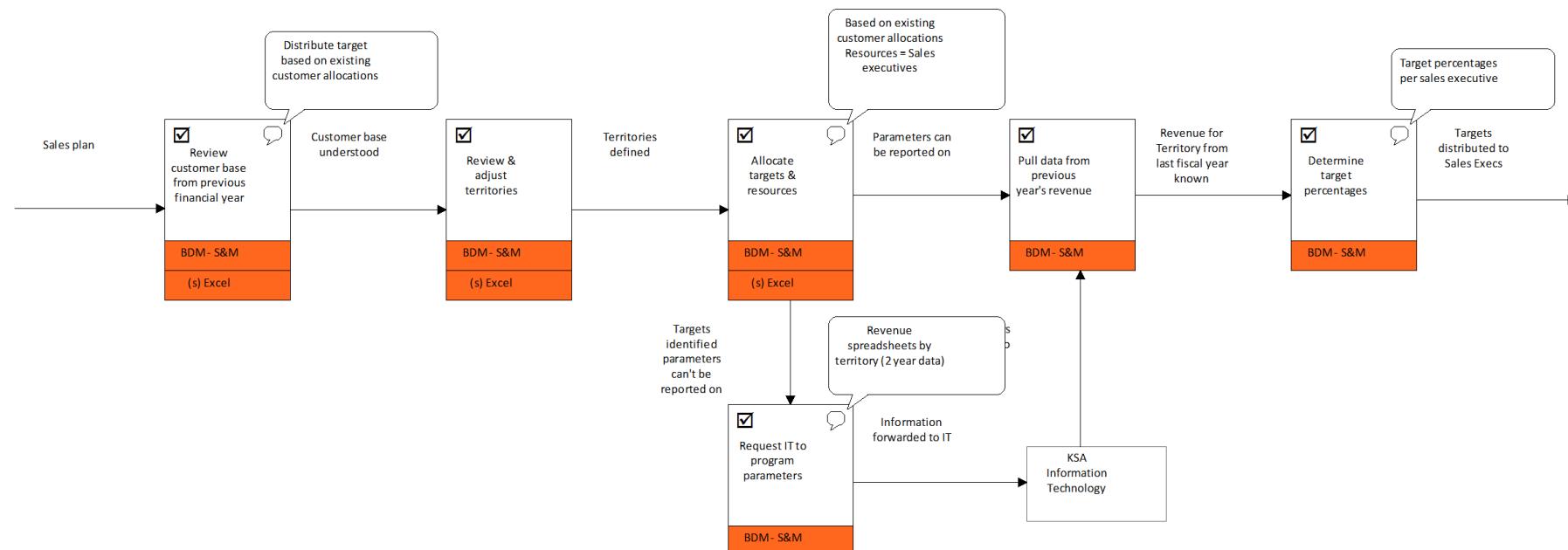
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



### Implement Sales Plan



Title: Implement Sales Plan  
 Author: Edwin Ramos  
 Date: 6/7/2018  
 Volume: 0.00 Per Second

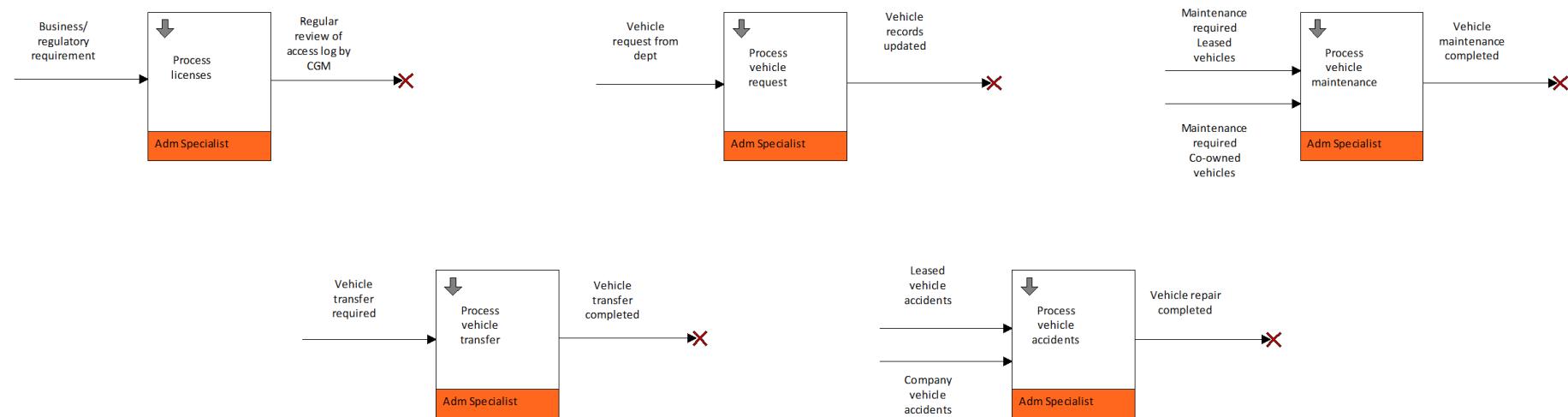
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Kuwait - Human Resources & Admin



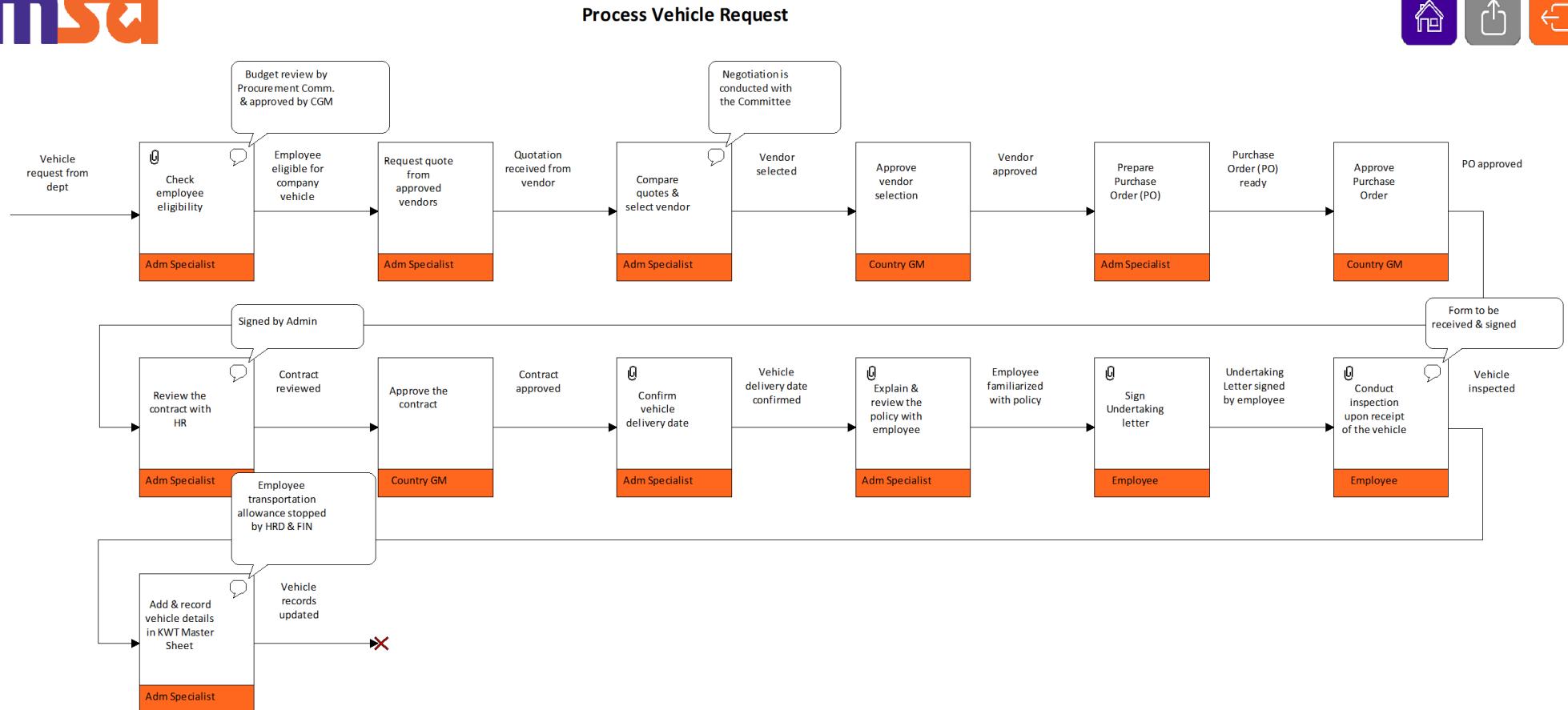
Title: Kuwait - Human Resources & Admin  
 Author: Edwin Ramos  
 Date: 4/13/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Title: Process Vehicle Request  
 Author: Edwin Ramos  
 Date: 8/25/2024  
 Volume: 0.00 Per Second

Authorization: Authorization Pending  
 By: 1/29/2025  
 Cost Per Second: \$ ,3.5,E-0317

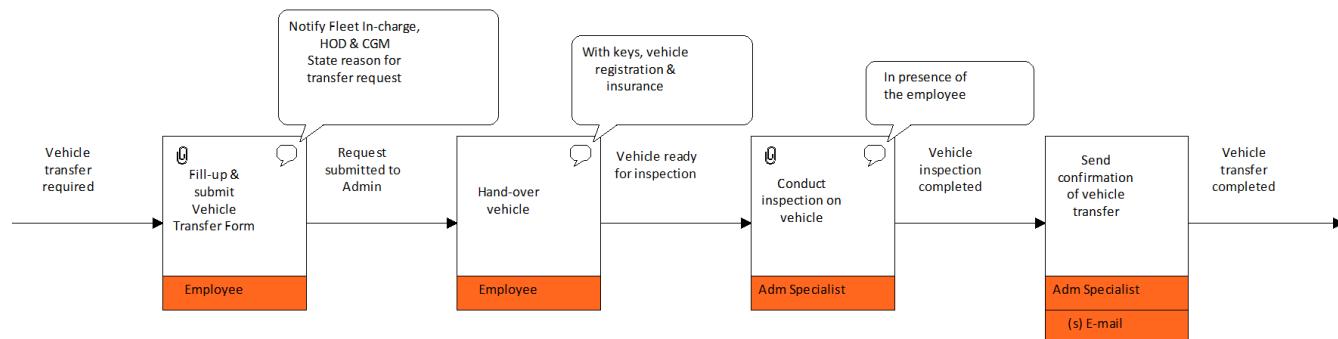
Owner: Edwin Ramos  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Process Vehicle Transfer



Title: Process Vehicle Transfer  
 Author: Edwin Ramos  
 Date: 8/25/2024  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Process Vehicle Maintenance



Title: Process Vehicle Maintenance  
Author: Edwin Ramos  
Date: 8/25/2024  
Volume: 0.00 Per Second

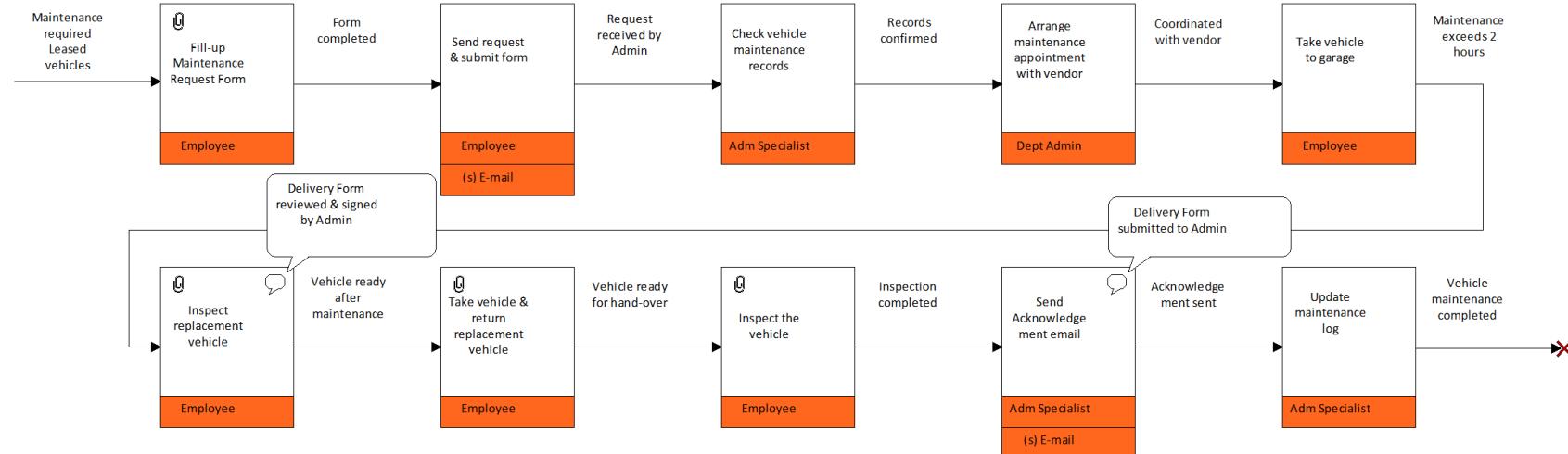
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



## Process Maintenance for Leased Vehicles



Title: Process Maintenance for Leased Vehicles  
 Author: Edwin Ramos  
 Date: 9/2/2024  
 Volume: 0.00 Per Second

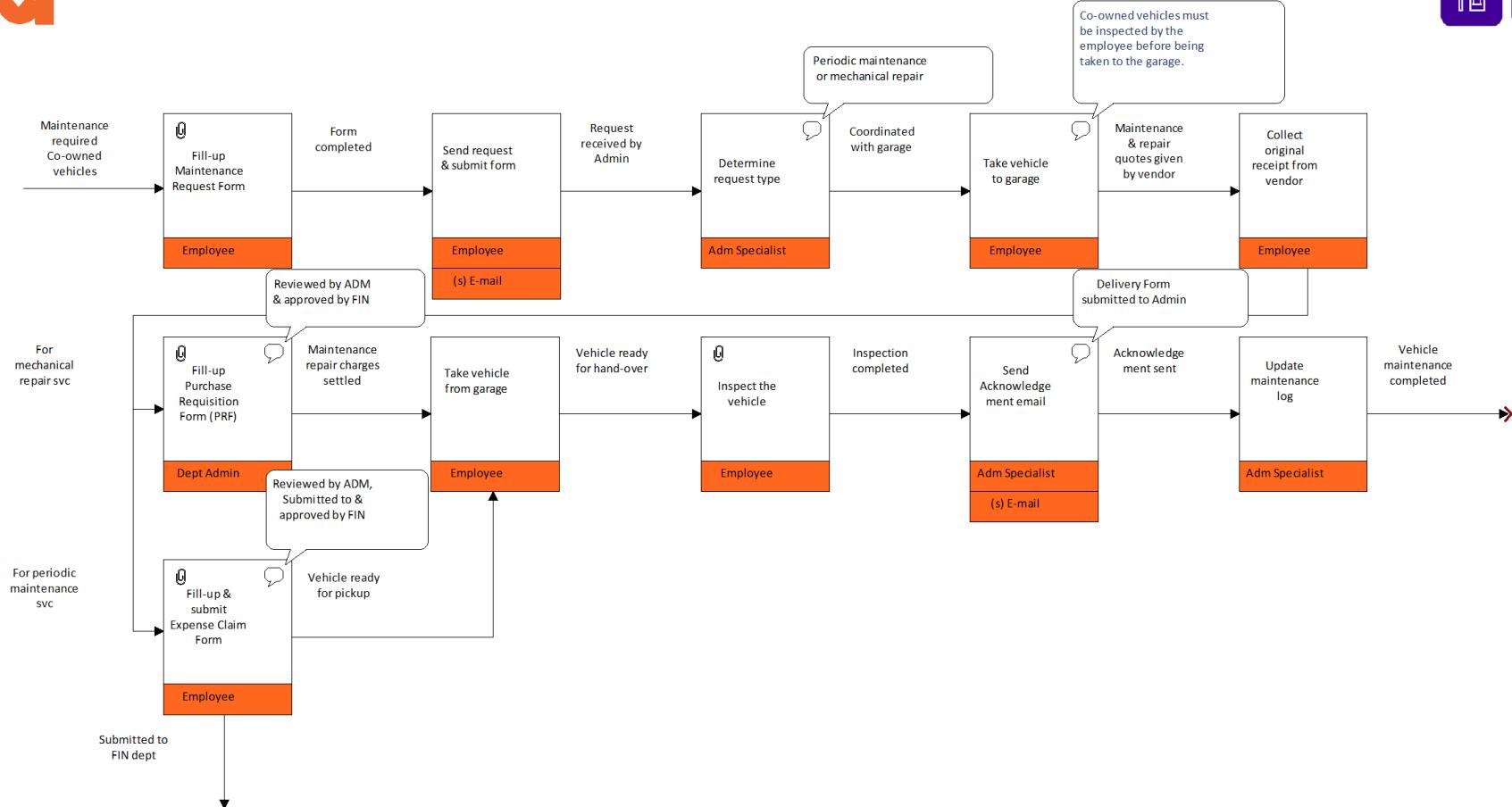
Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests  
 Feedback  
 Keywords  
 Read Only



## Process Maintenance for Co-owned Vehicles



Title: Process Maintenance for Co-owned Vehicles

Author: Edwin Ramos

Date: 8/29/2024

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos

Diagram Version: Draft Copy

Review Date: None

F.T.E.: 0.00

Actions

Change Log

Change Requests

Feedback

Keywords

Read Only



## Process Vehicle Accidents



Title: Process Vehicle Accidents  
Author: Edwin Ramos  
Date: 8/25/2024  
Volume: 0.00 Per Second

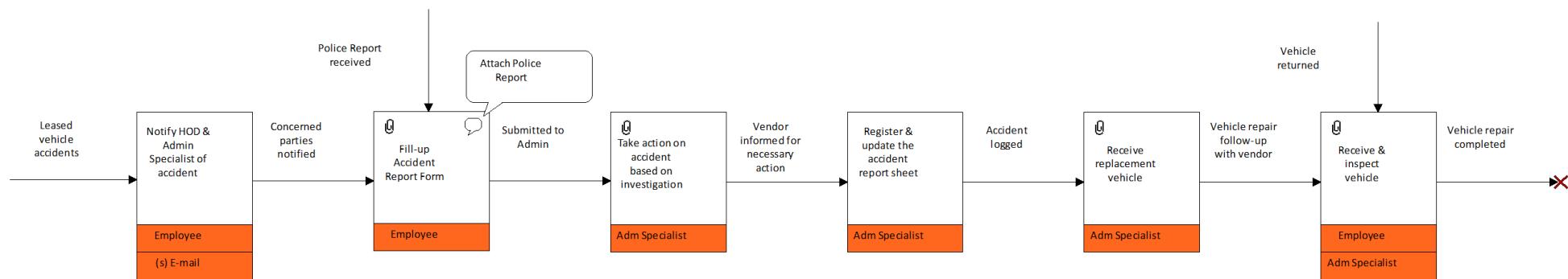
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



## Process Accidents for Leased Vehicles



Title: Process Accidents for Leased Vehicles

Author: Edwin Ramos

Date: 9/8/2024

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos

Diagram Version: Draft Copy

Review Date: None

F.T.E.: 0.00

Actions

Change Log

Change Requests

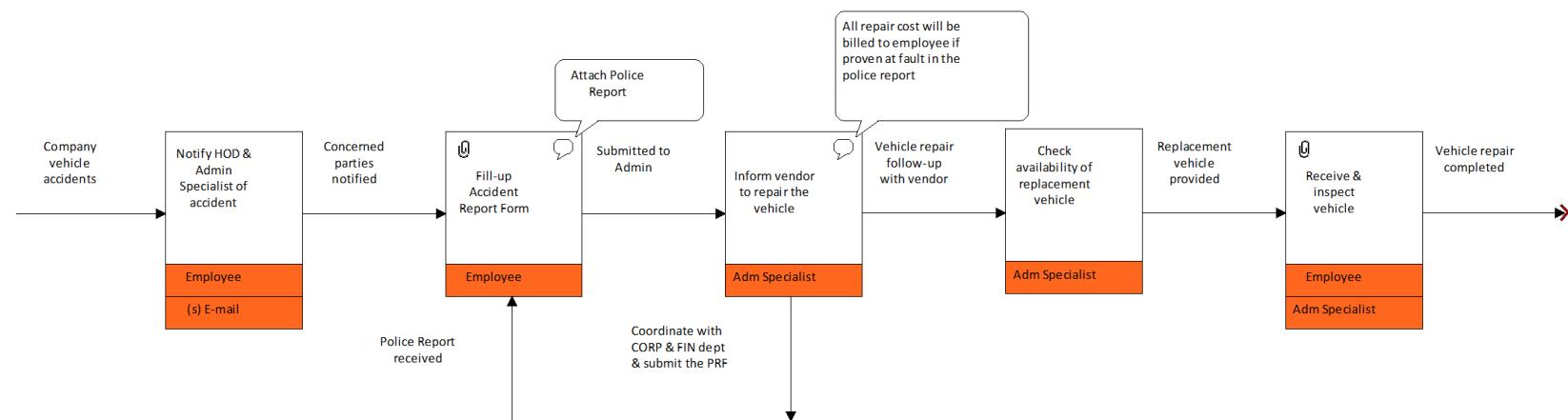
Feedback

Keywords

Read Only



## Process Accidents for Company Vehicles



Title: Process Accidents for Company Vehicles  
 Author: Edwin Ramos  
 Date: 9/8/2024  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

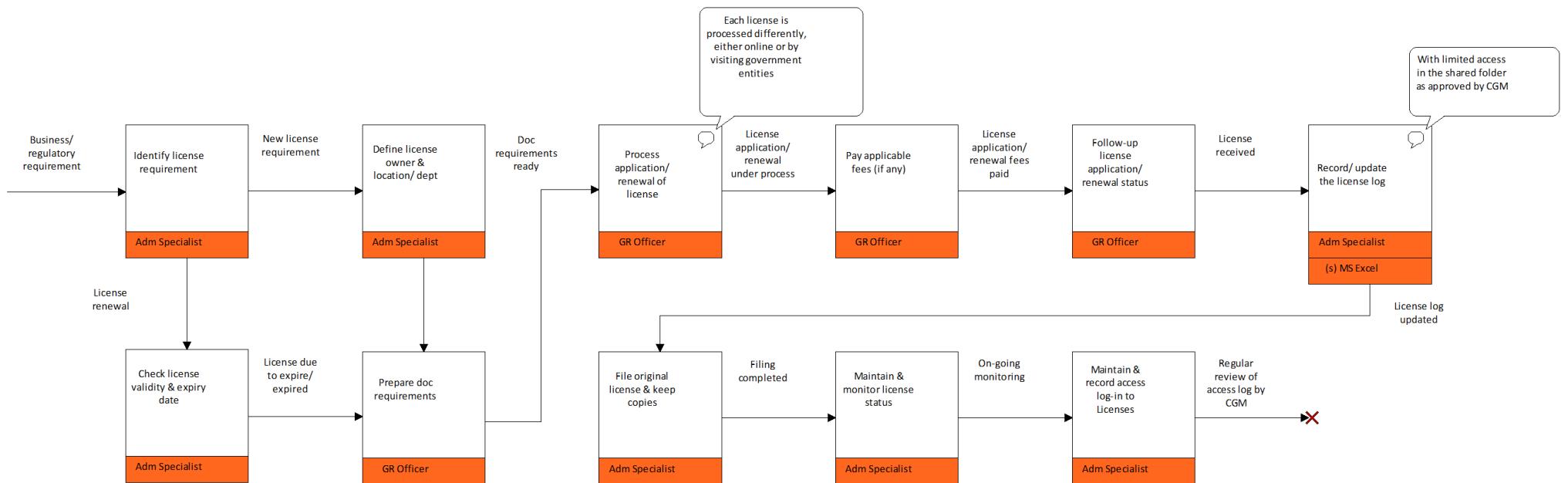
Owner: Edwin Ramos  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Process Licenses



Title: Process Licenses  
 Author: Edwin Ramos  
 Date: 8/25/2024  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Kuwait - Finance



Billing



Collections



Payroll



Purchasing

Title: Kuwait - Finance  
Author: Edwin Ramos  
Date: 4/13/2023  
Volume: 0.00 Per Second

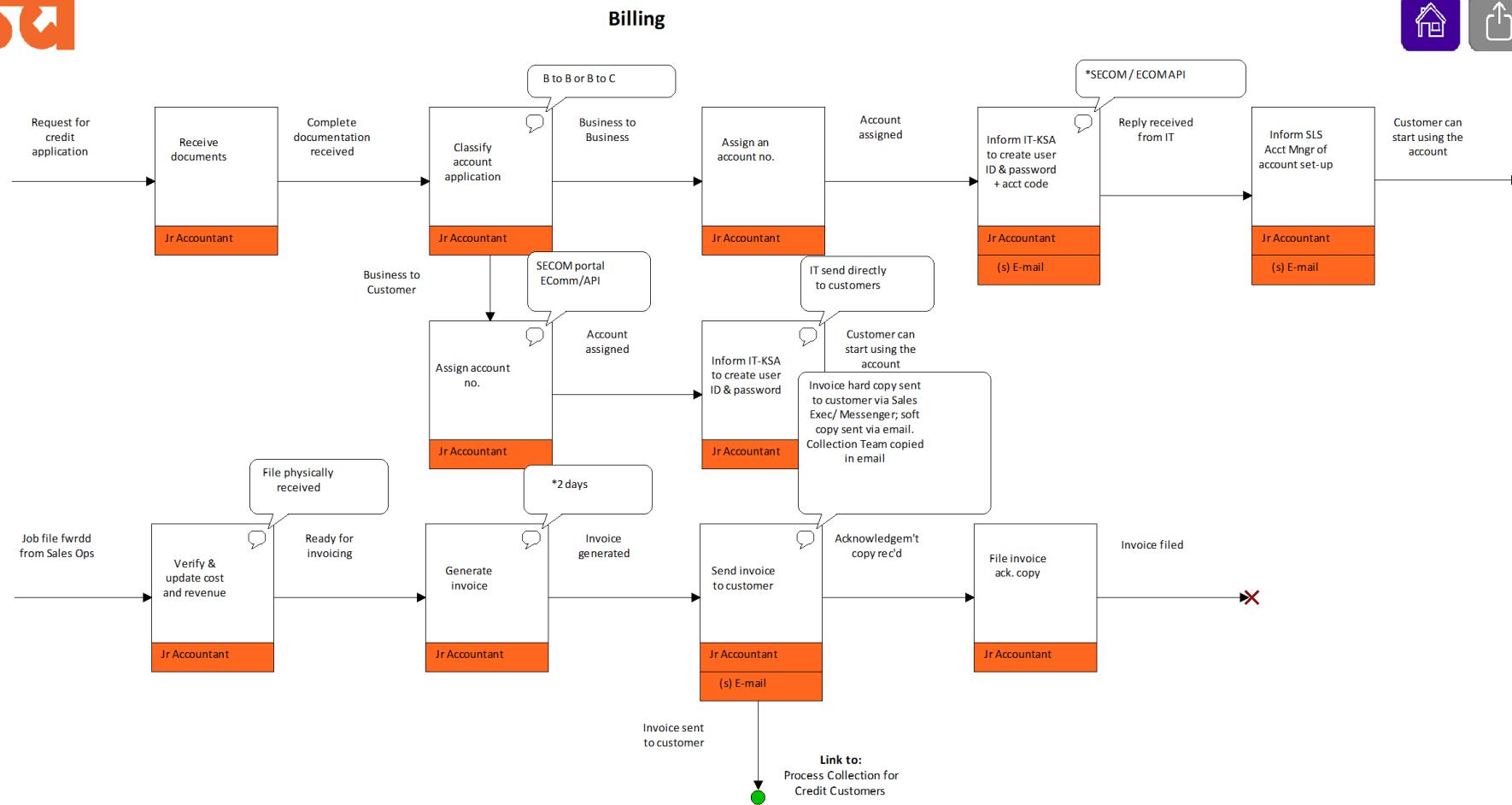
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only

New Landing Page - Level 1.1.3.7.1 Draft Copy

Version: 0



Title: Billing

Author: Edwin Ramos

Date: 4/26/2023

Volume: 0.00 Per Second

Authorization: Update Pending

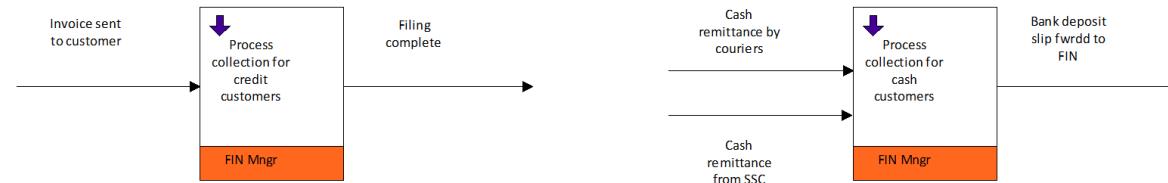
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



## Collections



Title: Collections  
 Author: Edwin Ramos  
 Date: 4/26/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

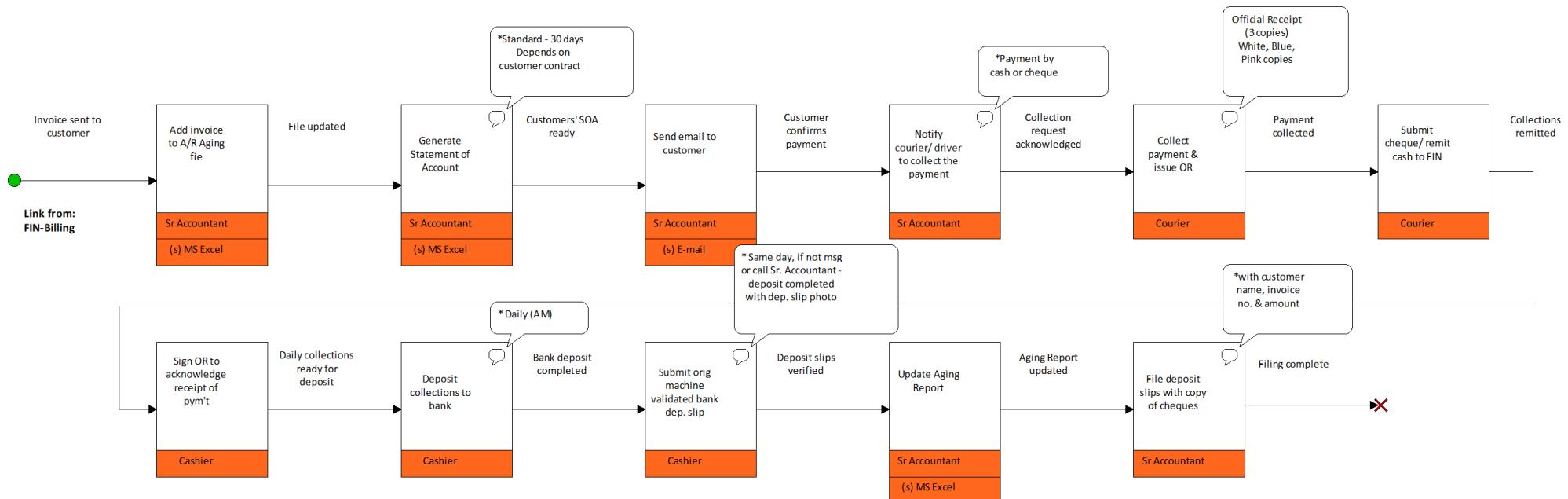
Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Process Collection for Credit Customers



Title: Process Collection for Credit Customers

Author: Edwin Ramos

Date: 7/25/2024

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos

Diagram Version: Draft Copy

Review Date: None

F.T.E.: 0.00

Actions

Change Log

Change Requests

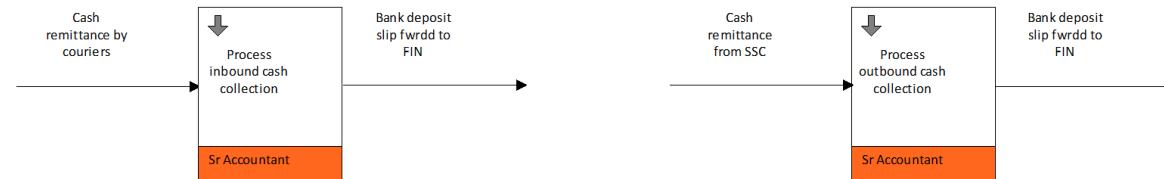
Feedback

Keywords

Read Only



## Process Collection for Cash Customers



Title: Process Collection for Cash Customers  
Author: Edwin Ramos  
Date: 7/25/2024  
Volume: 0.00 Per Second

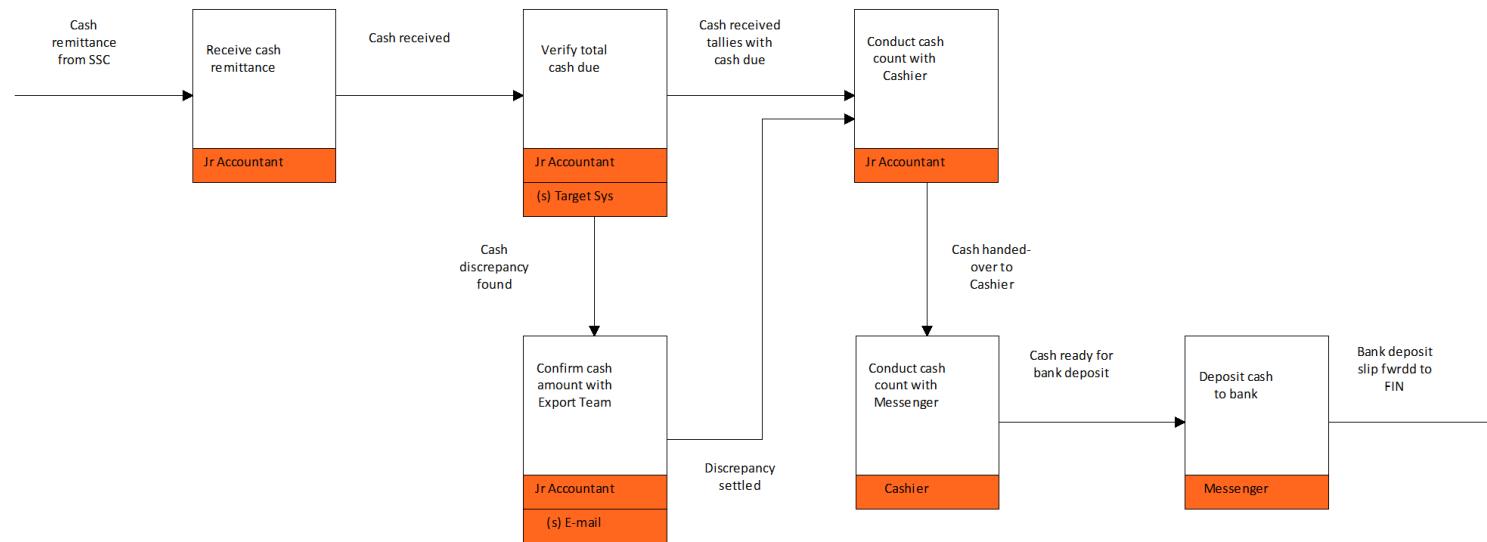
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



### Process Outbound Cash Collection



Title: Process Outbound Cash Collection

Author: Edwin Ramos

Date: 7/25/2024

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos

Diagram Version: Draft Copy

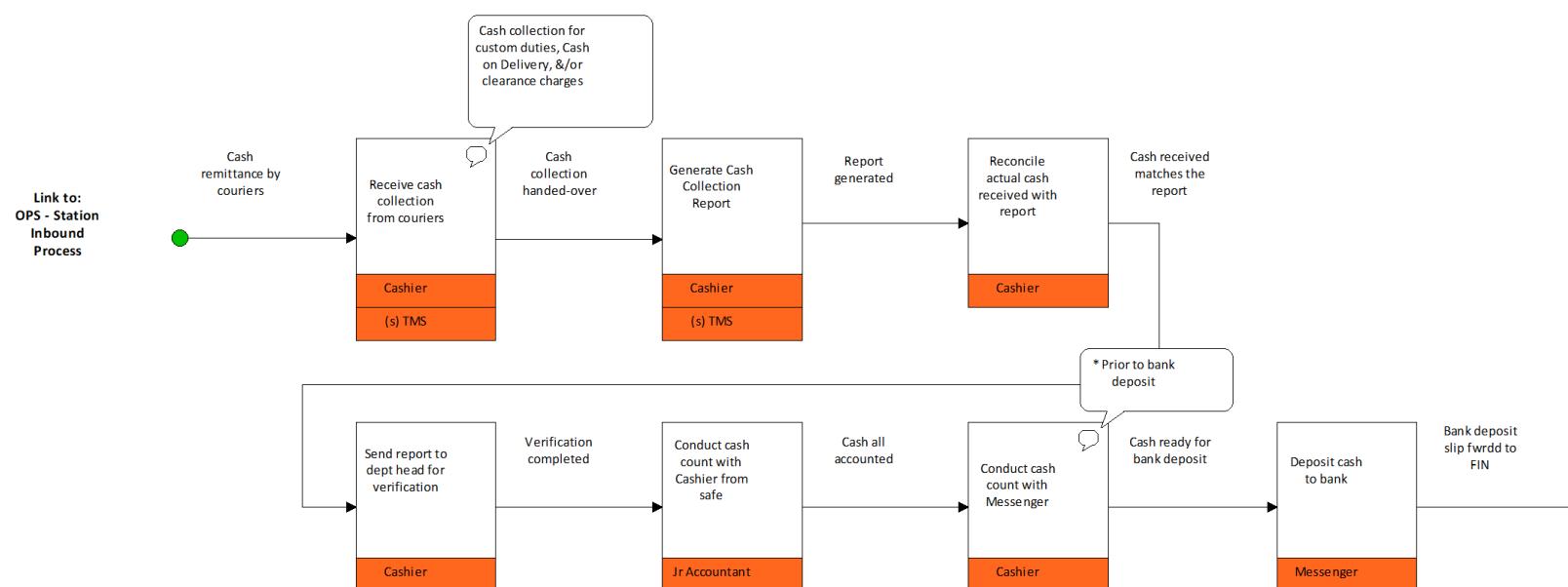
Review Date: None

F.T.E.: 0.00

 Actions Change Log Change Requests Feedback Keywords Read Only



### Process Inbound Cash Collection



Title: Process Inbound Cash Collection

Author: Edwin Ramos

Date: 7/25/2024

Volume: 0.00 Per Second

Authorization: Update Pending

Cost Per Second: \$ ,3.5,E-0317

Owner: Edwin Ramos

Diagram Version: Draft Copy

Review Date: None

F.T.E.: 0.00

 Actions

 Change Log

 Change Requests

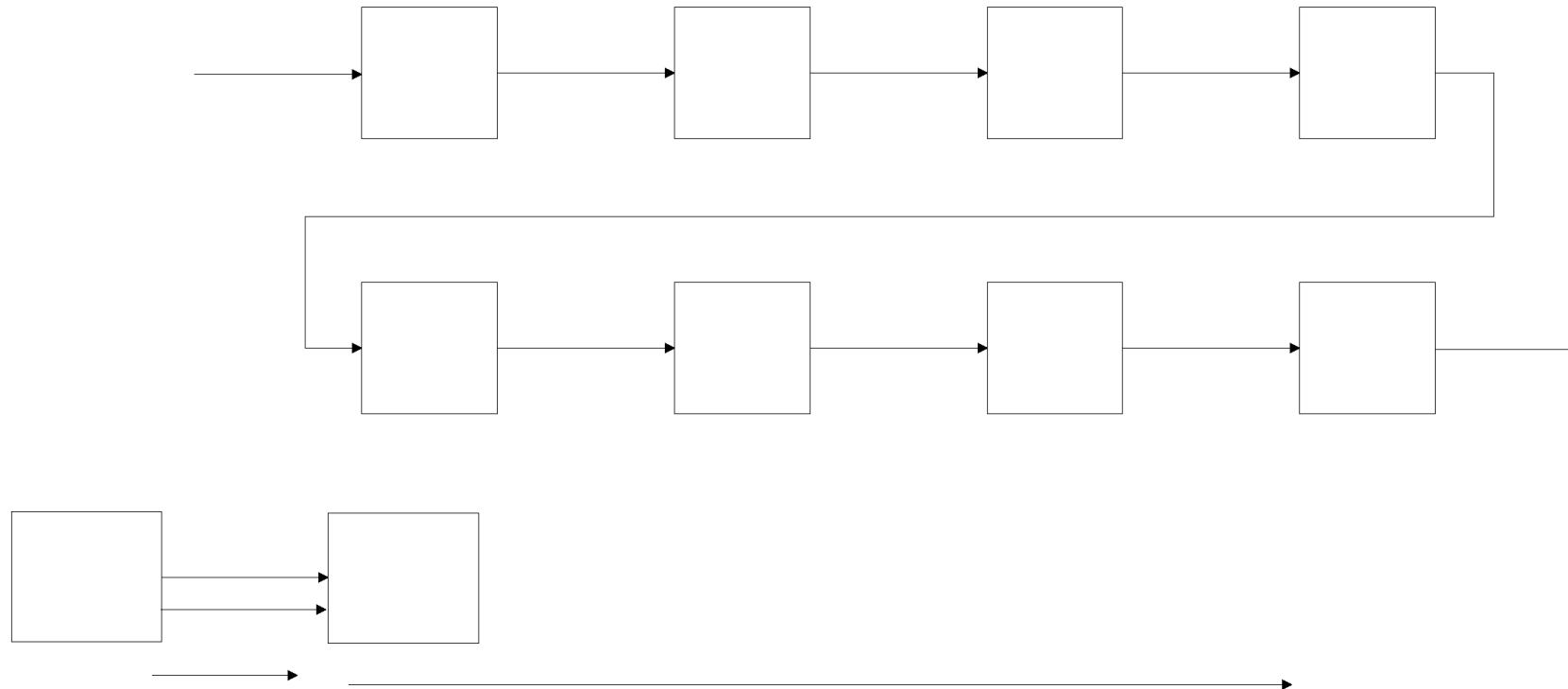
 Feedback

 Keywords

 Read Only



Payroll



Title: Payroll  
Author: Edwin Ramos  
Date: 4/26/2023  
Volume: 0.00 Per Second

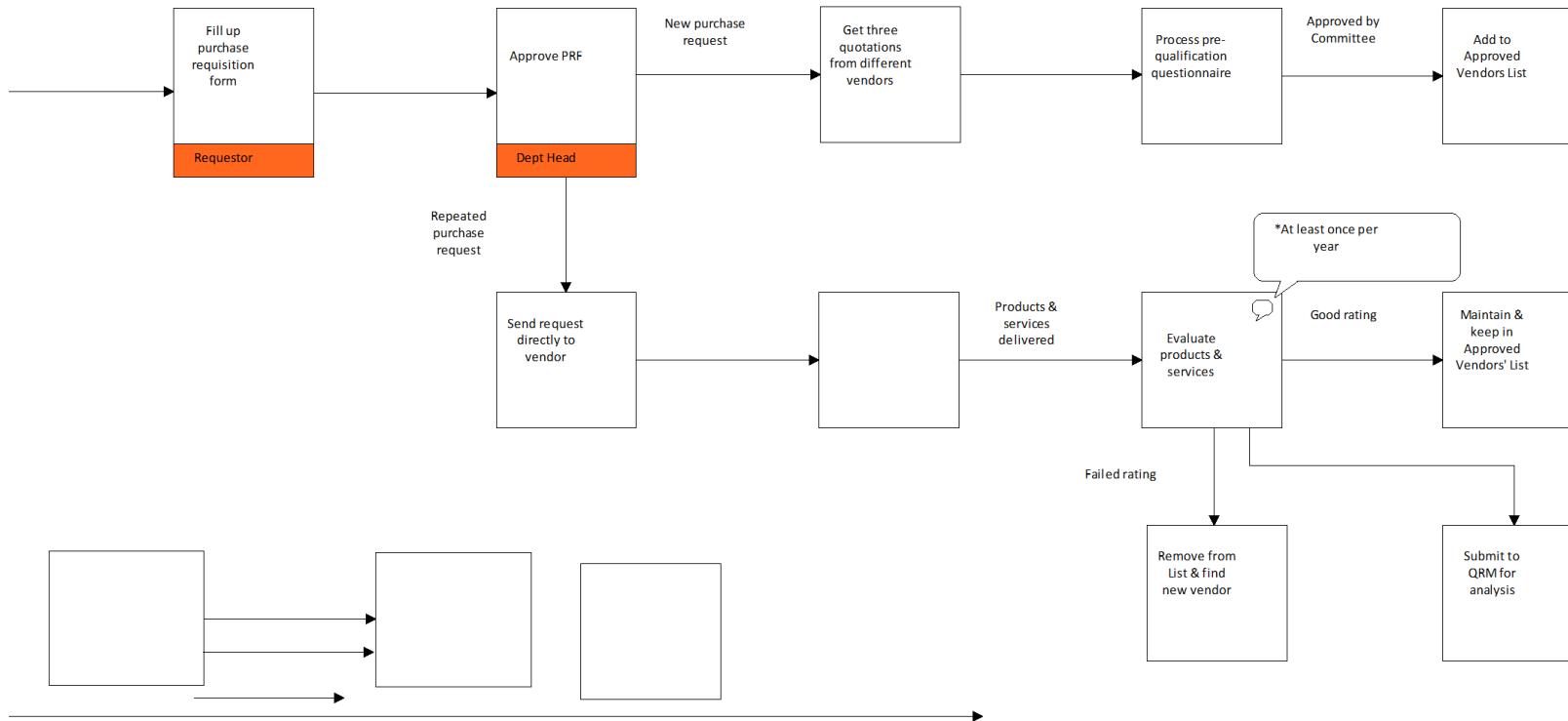
Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



### Purchasing



Title: Purchasing  
 Author: Edwin Ramos  
 Date: 7/24/2024  
 Volume: 0.00 Per Second

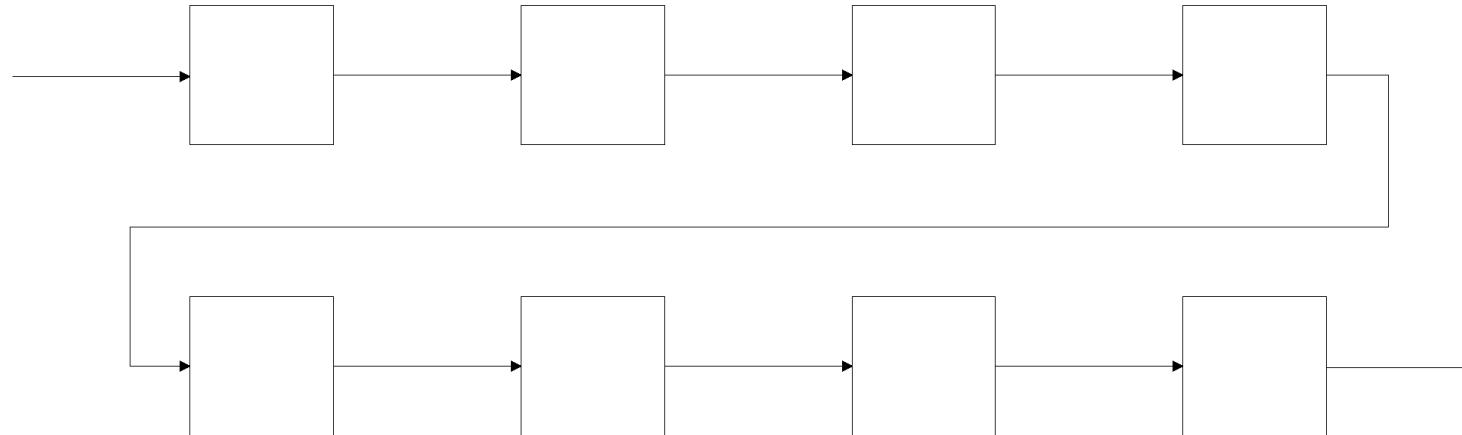
Authorization: Update Pending  
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Owner: Edwin Ramos  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Feedback  
 Change Log  
 Keywords  
 Change Requests  
 Read Only



Kuwait - Information Technology



Title: Kuwait - Information Technology  
Author: Edwin Ramos  
Date: 4/13/2023  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



Kuwait - Corporate



ORG STRUCTURE

Title: Kuwait - Corporate  
Author: Edwin Ramos  
Date: 9/5/2023  
Volume: 0.00 Per Second

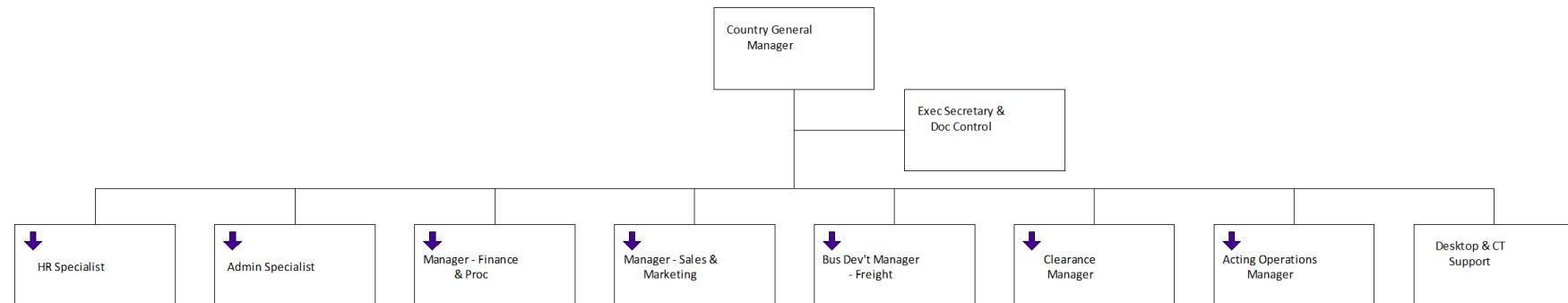
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Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



KWT - Organizational Chart



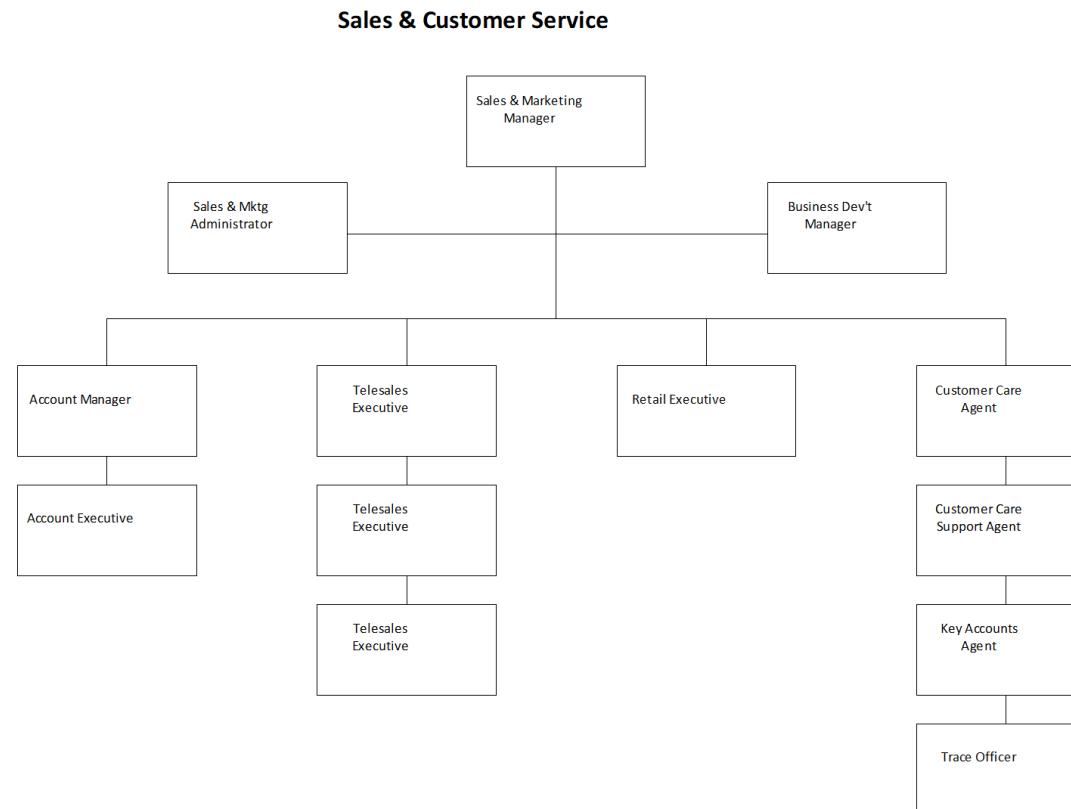
Title: KWT - Organizational Chart  
 Author: Edwin Ramos  
 Date: 9/5/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Title: Sales & Customer Service  
 Author: Edwin Ramos  
 Date: 9/5/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

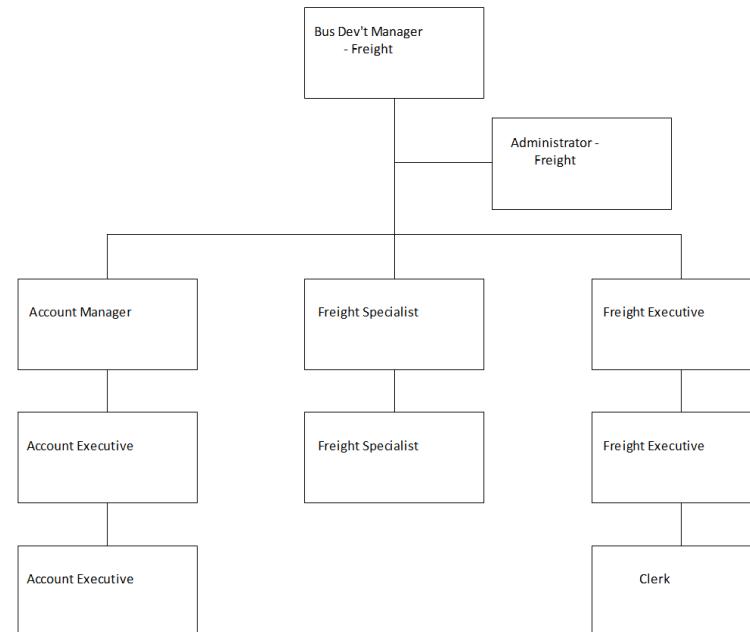
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 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
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 Change Requests

Feedback  
 Keywords  
 Read Only



### Business Dev't - Freight



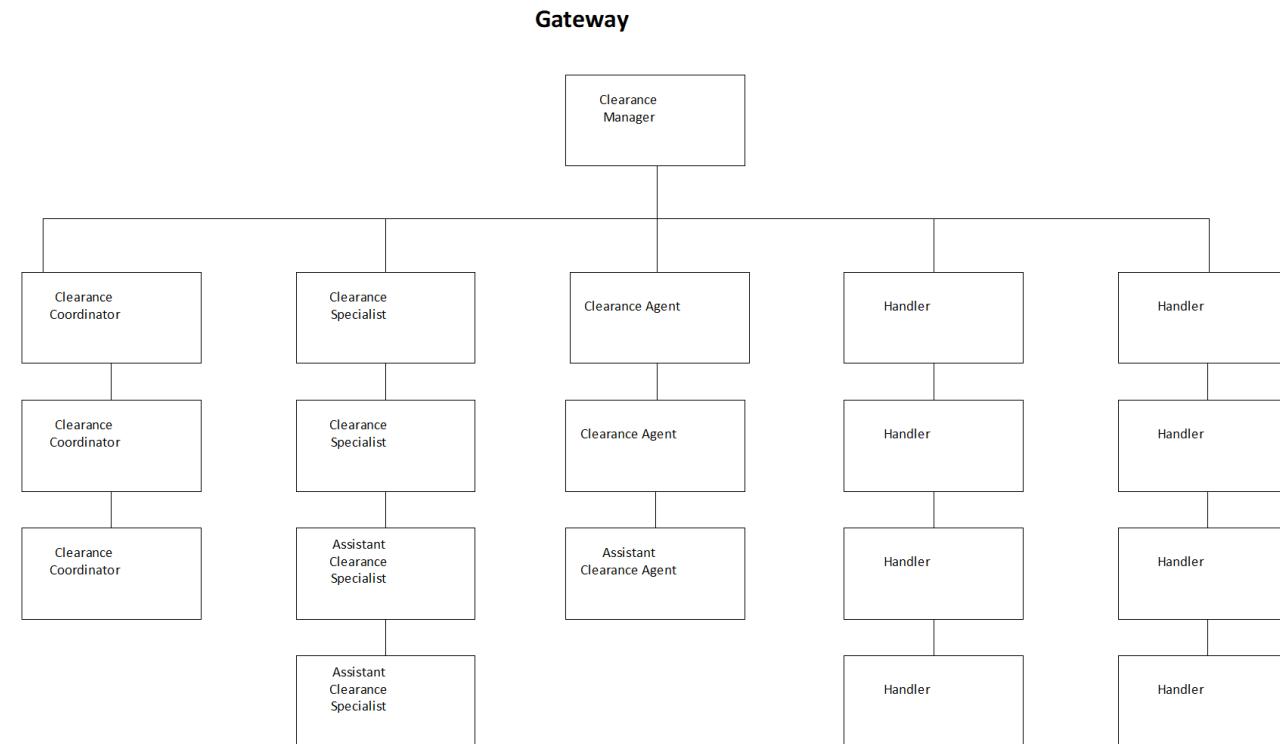
Title: Business Dev't - Freight  
 Author: Edwin Ramos  
 Date: 9/5/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



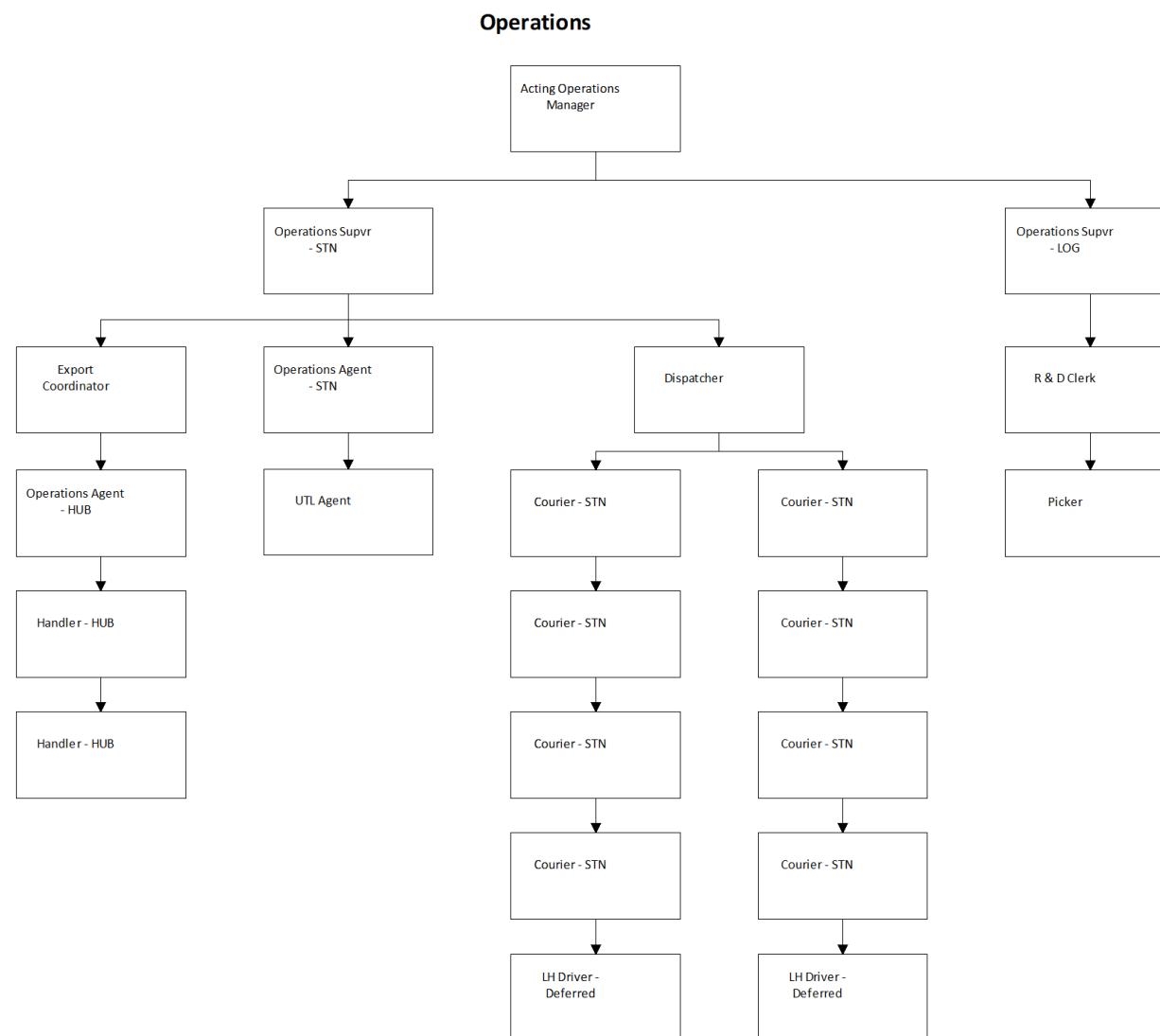
Title: Gateway  
 Author: Edwin Ramos  
 Date: 9/5/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



Title: Operations  
 Author: Edwin Ramos  
 Date: 9/5/2023  
 Volume: 0.00 Per Second

Authorization: Update Pending  
 Cost Per Second: \$ ,3.5,E-0317

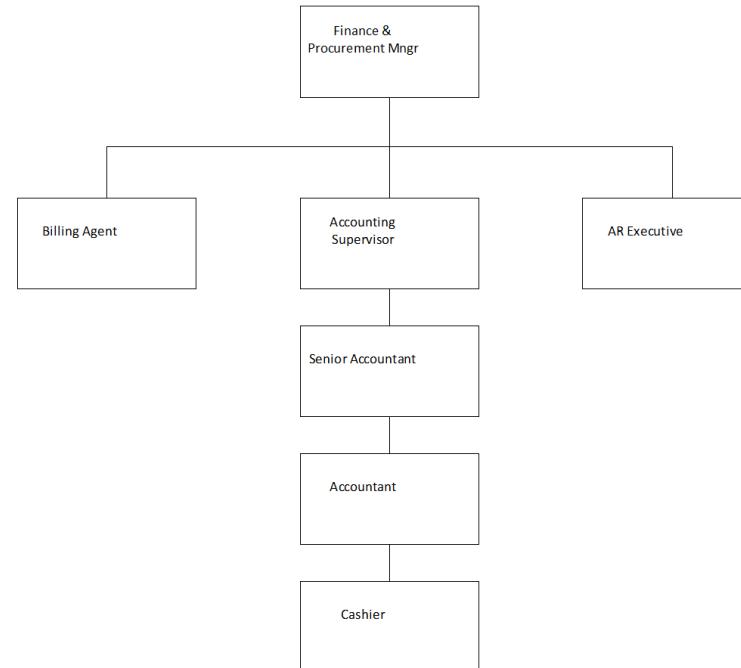
Owner: Shaji George  
 Diagram Version: Draft Copy  
 Review Date: None  
 F.T.E.: 0.00

Actions  
 Change Log  
 Change Requests

Feedback  
 Keywords  
 Read Only



## Finance &amp; Procurement



Title: Finance & Procurement  
Author: Edwin Ramos  
Date: 9/5/2023  
Volume: 0.00 Per Second

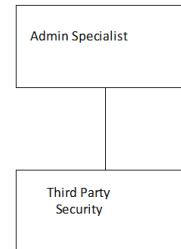
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Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only



## Administration

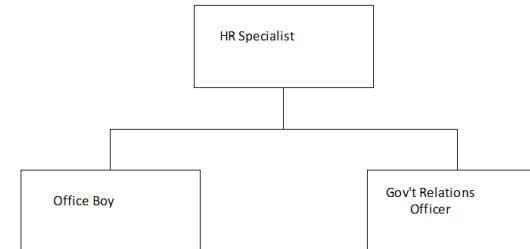


Title: Administration  
Author: Edwin Ramos  
Date: 2/15/2024  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only

**Human Resources**

Title: Human Resources  
Author: Edwin Ramos  
Date: 9/5/2023  
Volume: 0.00 Per Second

Authorization: Update Pending  
Cost Per Second: \$ ,3.5,E-0317

Owner: Shaji George  
Diagram Version: Draft Copy  
Review Date: None  
F.T.E.: 0.00

Actions  Feedback  
 Change Log  Keywords  
 Change Requests  Read Only