SMSA Express - Oman

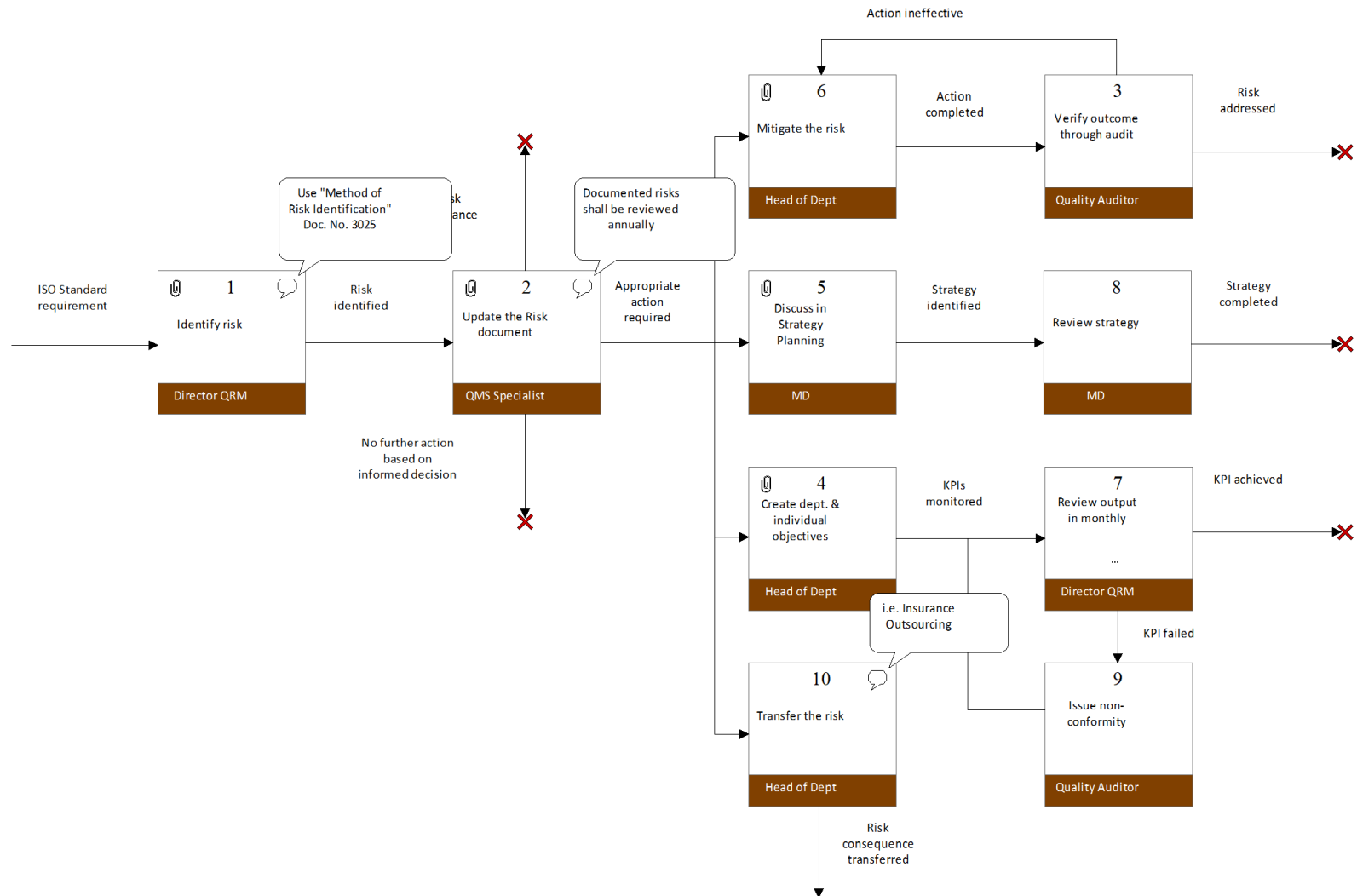**SLS**

OPS

HRD

Title: SMSA Express - Oman		Owner: Mohammad Bhaiyat	○ Actions	○ Feedback
Author: Edwin Ramos	Authorization: Update Pending	Diagram Version: Draft Copy	● Change Log	○ Keywords
Date: 3/23/2017		Review Date: None	○ Change Requests	○ Read Only
Volume: 0.00 Per Second	Cost Per Second: $,3.5,E-0317	F.T.E.: 0.00		

smsa
Express

Action ineffective

ISO Standard requirement

1 — Identify risk — Director QRM

Use "Method of Risk Identification" Doc. No. 3025

Risk identified

2 — Update the Risk document — QMS Specialist

Documented risks shall be reviewed annually

Appropriate action required

No further action based on informed decision

6 — Mitigate the risk — Head of Dept

Action completed

3 — Verify outcome through audit — Quality Auditor

Risk addressed

5 — Discuss in Strategy Planning — MD

Strategy identified

8 — Review strategy — MD

Strategy completed

4 — Create dept. & individual objectives — Head of Dept

KPIs monitored

7 — Review output in monthly ... — Director QRM

KPI achieved

i.e. Insurance Outsourcing

10 — Transfer the risk — Head of Dept

KPI failed

9 — Issue non-conformity — Quality Auditor

Risk consequence transferred

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