



SMSA Express - United Arab Emirates



SLS



CS & RTL



FRT OPS



OPS



COR



HRA



FIN



ITD



UAE - Finance



Billing



Collections



Purchasing

Title: UAE - Finance
Author: Edwin Ramos
Date: 3/22/2017
Volume: 0.00 Per Second

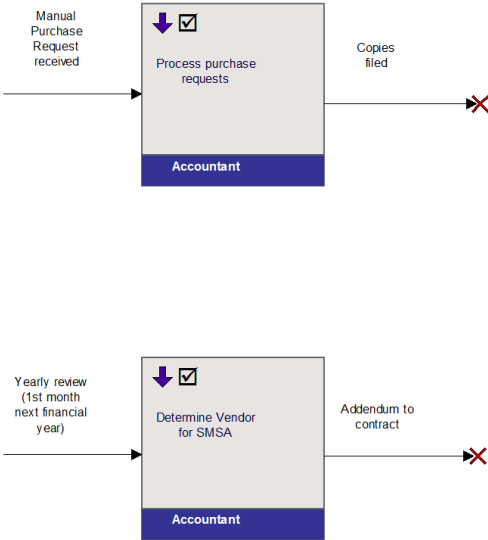
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Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

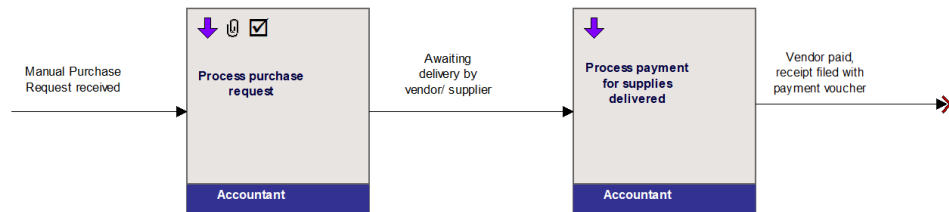


FIN - Purchasing





Process Purchase Requests



Title: Process Purchase Requests
Author: Edwin Ramos
Date: 6/1/2017
Volume: 0.00 Per Second

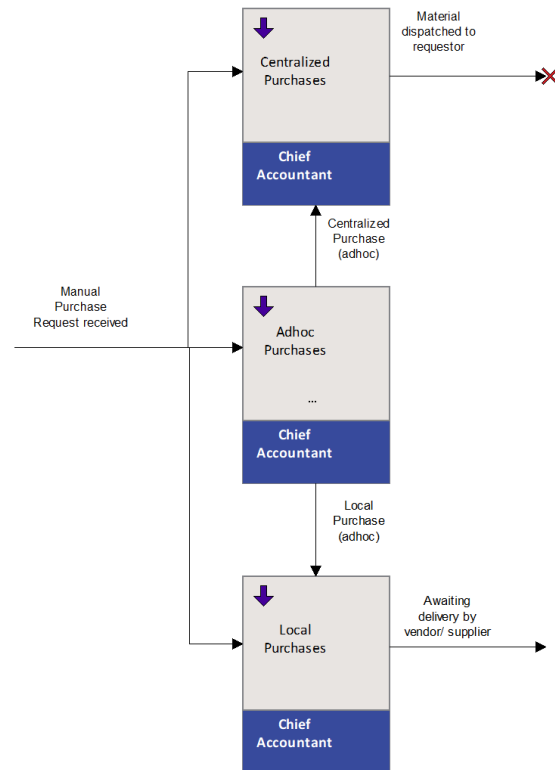
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Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
● Change Requests ● Read Only



Process Purchase Request



Title: Process Purchase Request
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

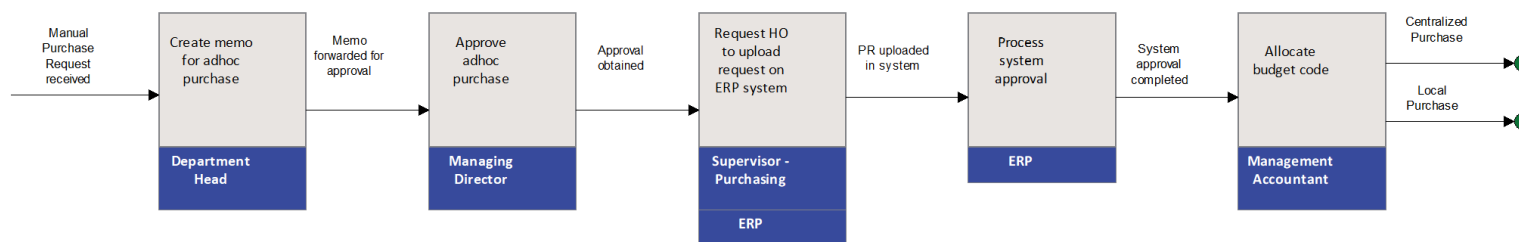
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Adhoc Purchases (Not Budgeted)



Title: Adhoc Purchases (Not Budgeted)
 Author: Edwin Ramos
 Date: 4/11/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

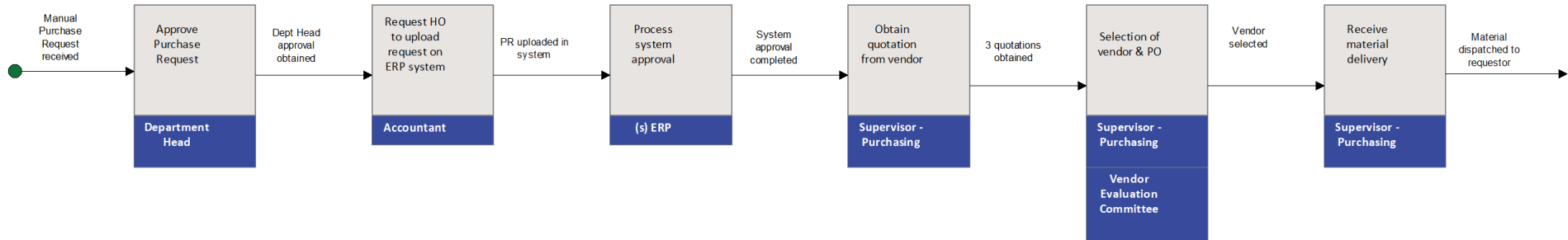
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Centralized Purchases



Title: Centralized Purchases
Author: Edwin Ramos
Date: 4/11/2017
Volume: 0.00 Per Second

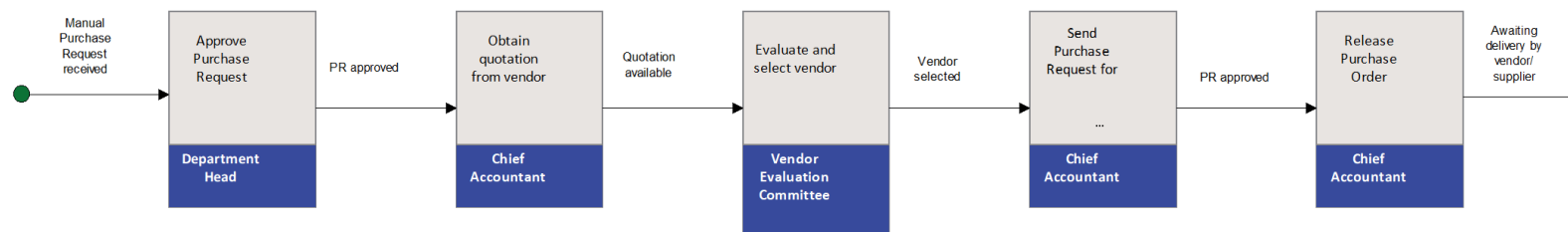
Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
● Change Requests ● Read Only



Local Purchases



Title: Local Purchases
 Author: Edwin Ramos
 Date: 4/11/2017
 Volume: 0.00 Per Second

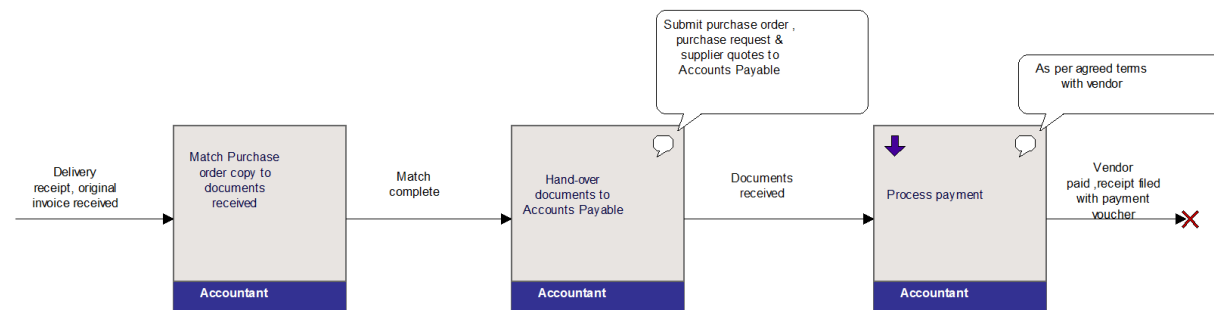
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ● Change Requests ● Read Only



Process Payment For Supplies Delivered



Title: Process Payment For Supplies Delivered
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

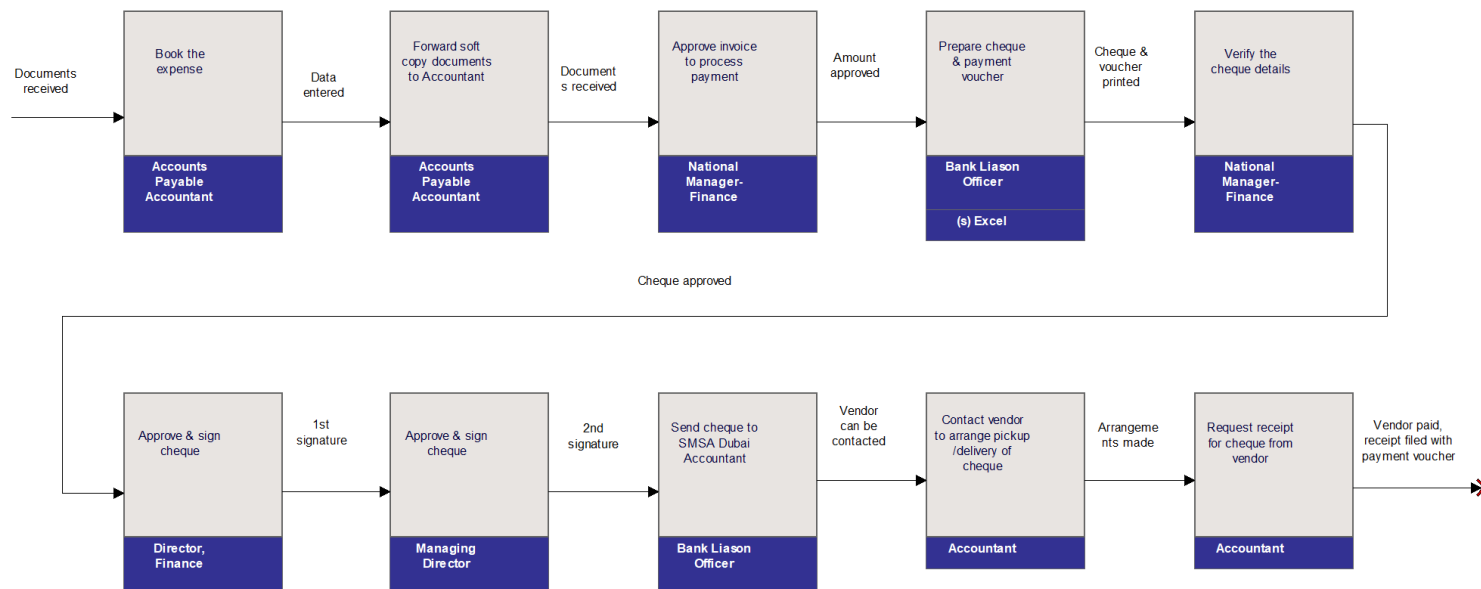
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Payment Process



Title: Payment Process
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

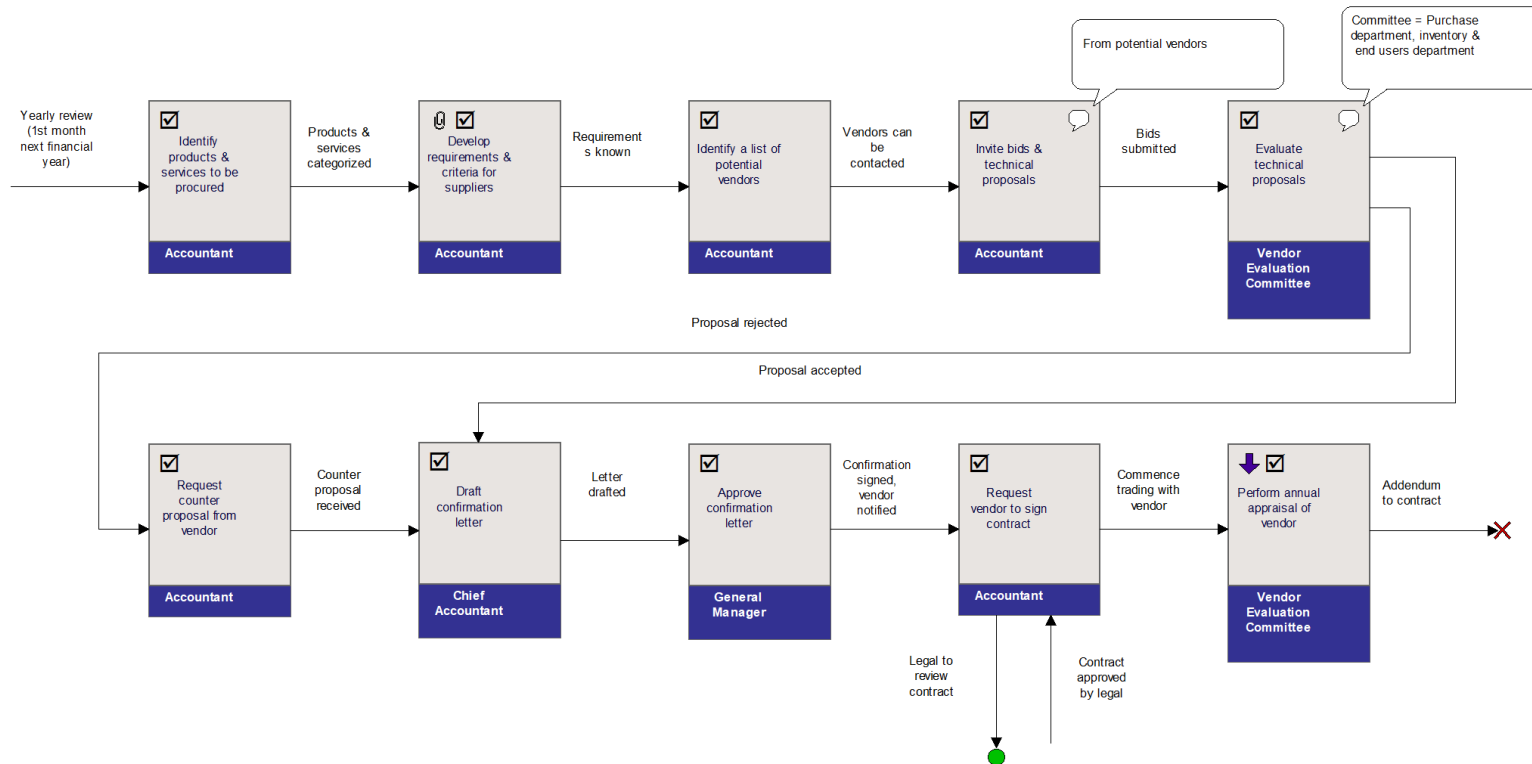
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ● Change Requests ● Read Only



Determine Vendors for SMSA



Title: Determine Vendors for SMSA
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

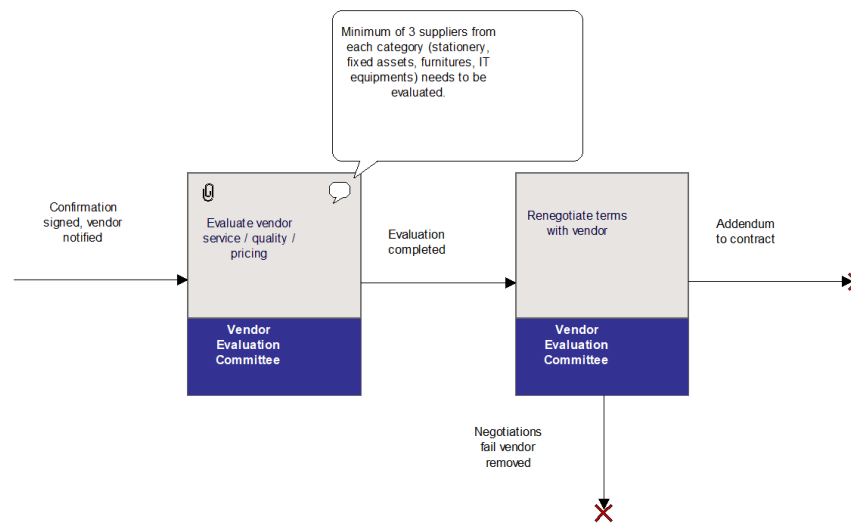
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Perform Annual Appraisal of Vendor



Title: Perform Annual Appraisal of Vendor
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

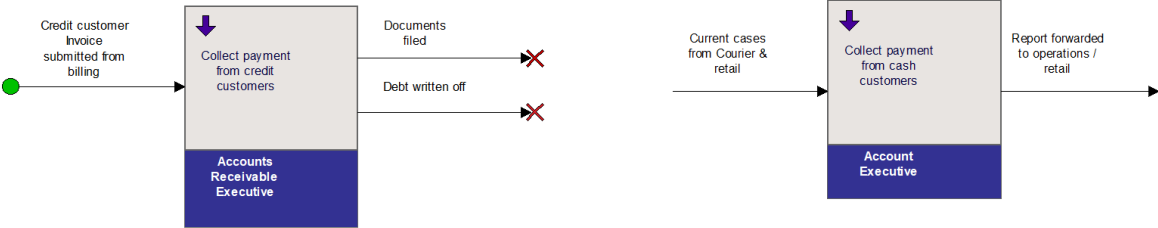
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only

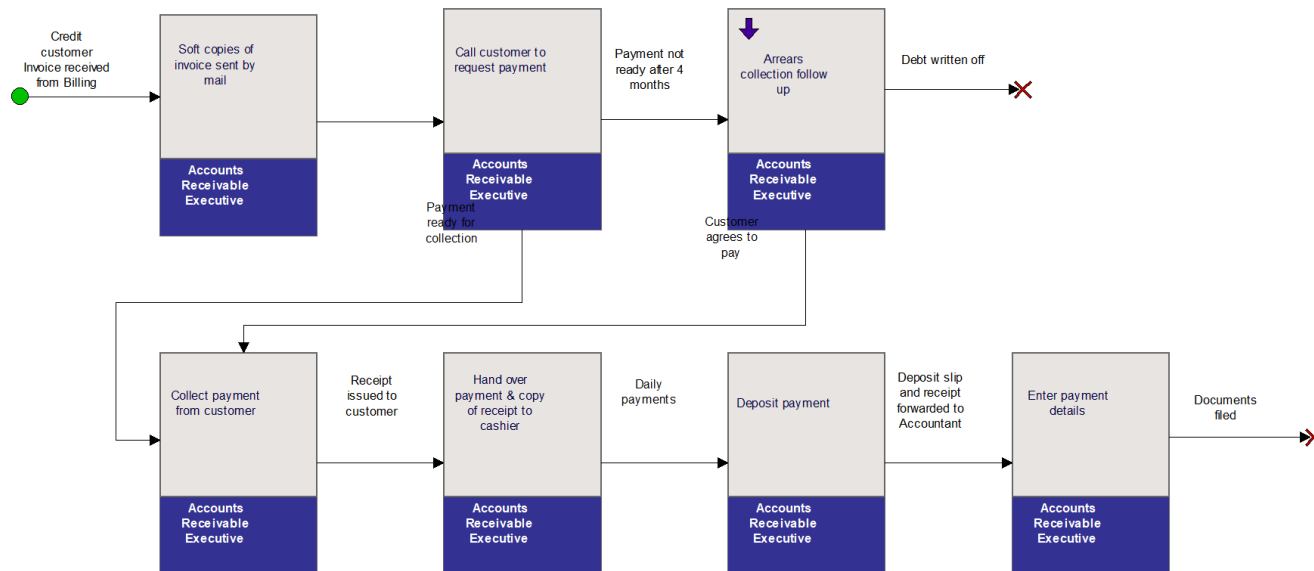


FIN - Collections





Collect Payment From Credit Customers



Title: Collect Payment From Credit Customers
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

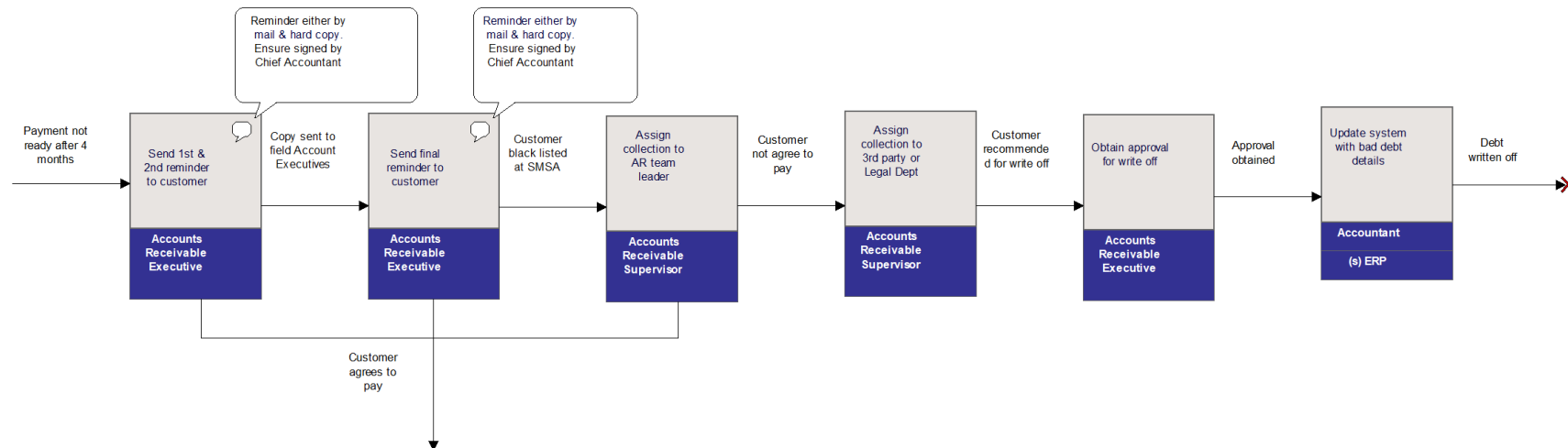
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Arrears Collection Follow up



Title: Arrears Collection Follow up
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

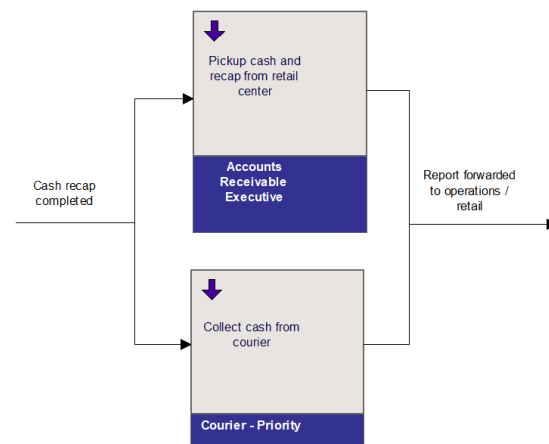
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Collect Payment from Cash Customers



Title: Collect Payment from Cash Customers
Author: Edwin Ramos
Date: 5/26/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

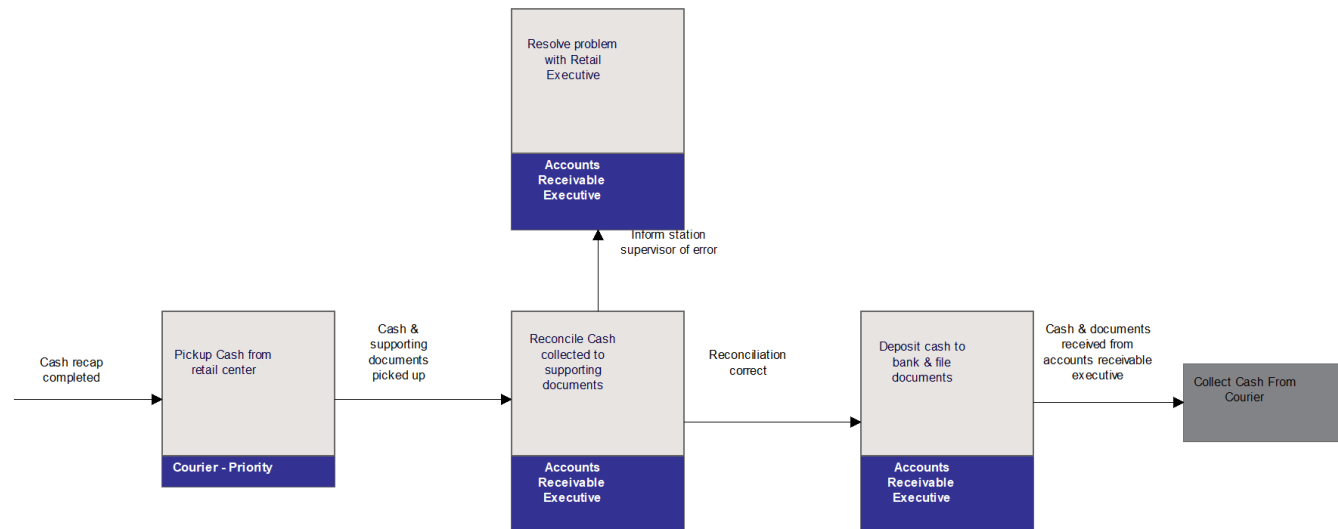
Owner: Lalit Singhi
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only



Pickup Cash and Recap from Retail Center



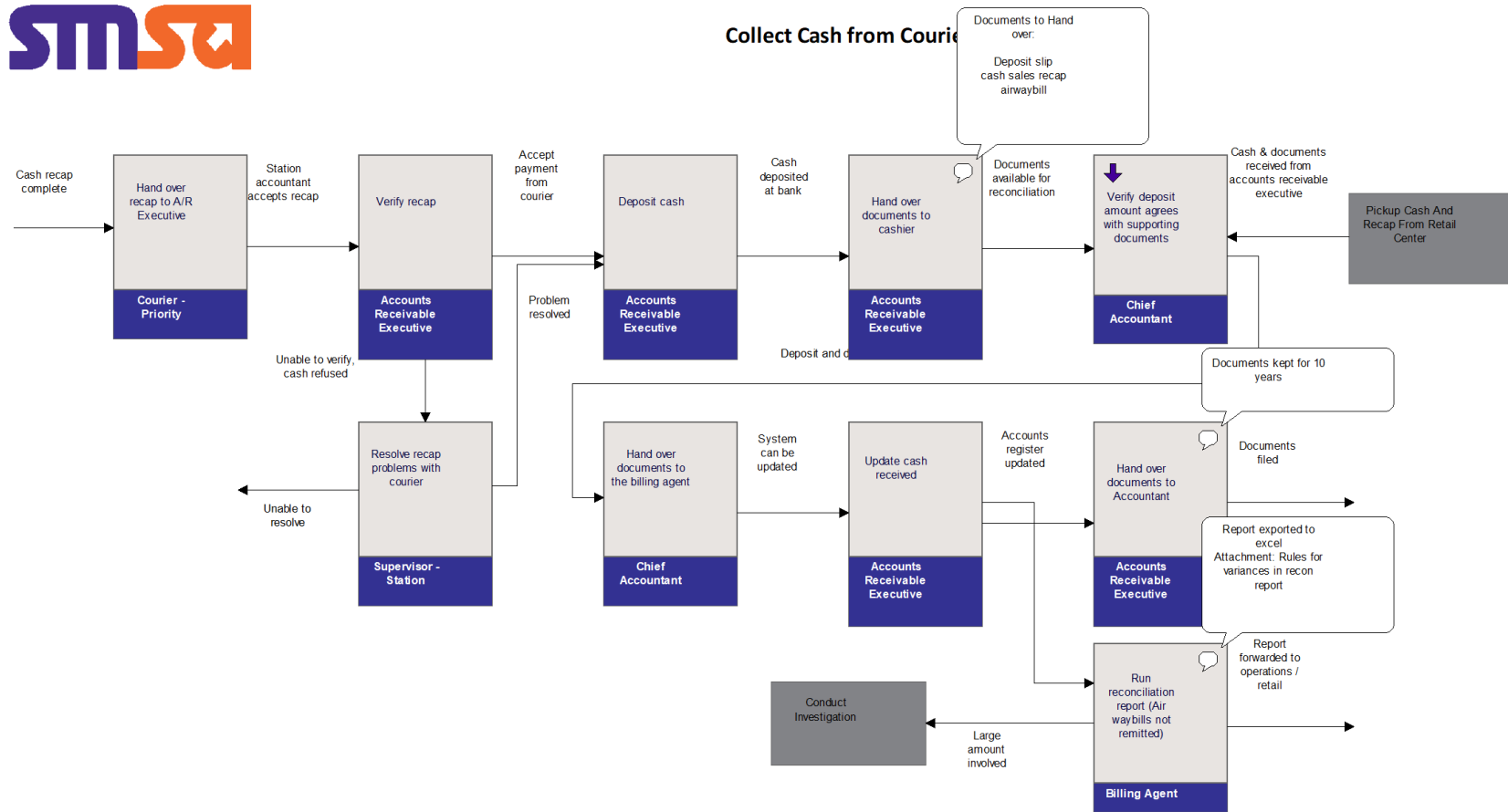
Title: Pickup Cash and Recap from Retail Center
Author: Edwin Ramos
Date: 6/2/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only



Title: Collect Cash from Courier
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

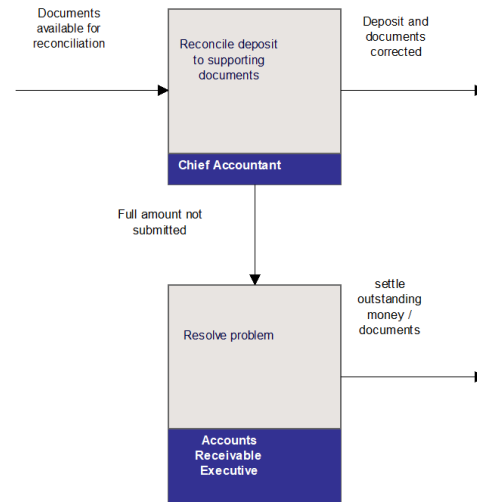
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Verify Deposit Amount Agrees with Supporting Documents



Title: Verify Deposit Amount Agrees with Supporting Documents
 Author: Edwin Ramos
 Date: 6/2/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

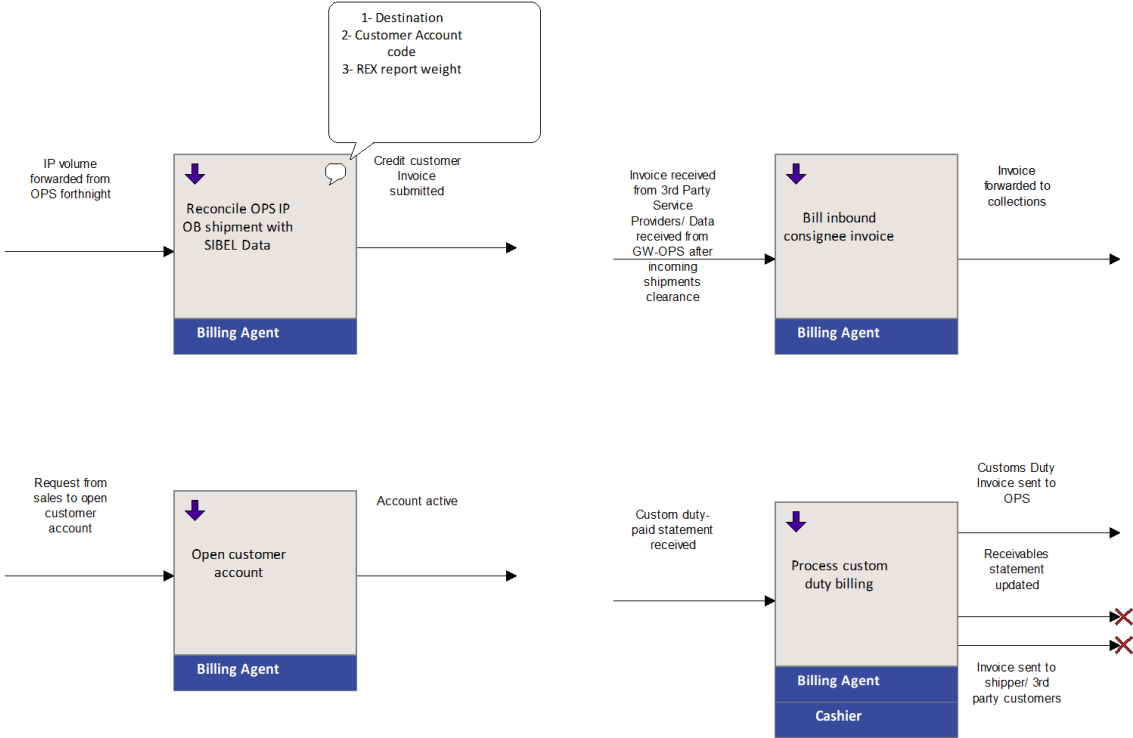
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



UAE - Billing



Title: UAE - Billing
Author: Edwin Ramos
Date: 6/1/2017
Volume: 0.00 Per Second

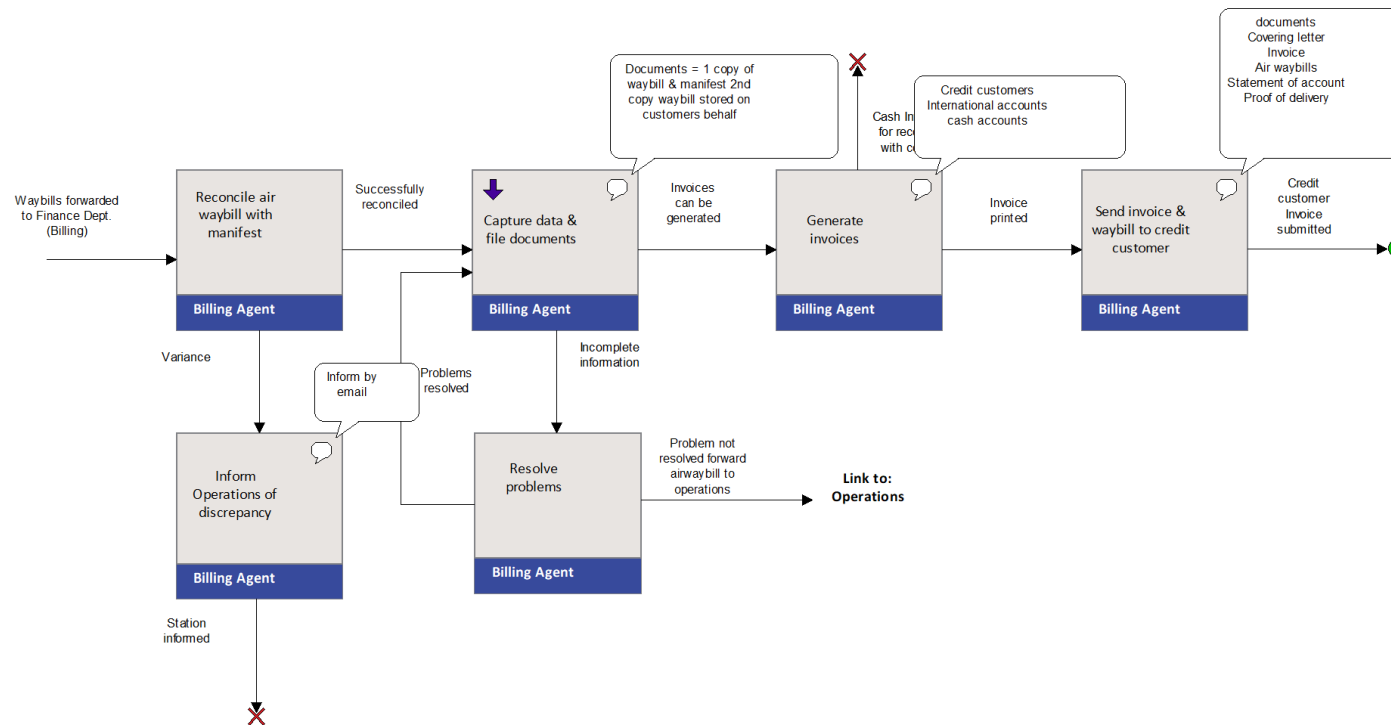
Authorization: Authorized
Date: 6/28/2022
Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
○ Keywords
● Read Only



Process Waybill & Manifest



Title: Process Waybill & Manifest
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

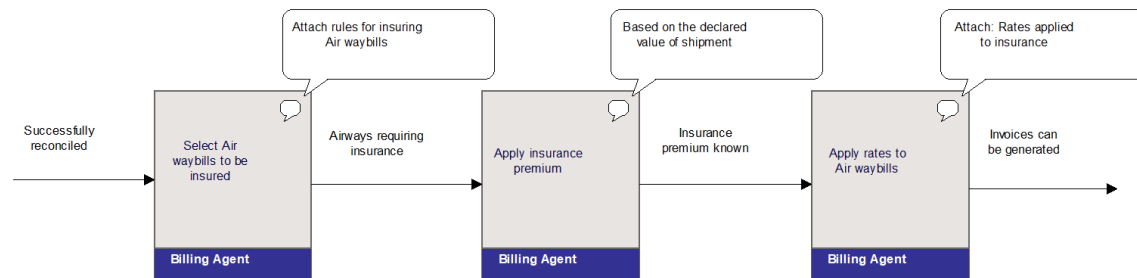
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Capture Data & File Documents



Title: Capture Data & File Documents
Author: Edwin Ramos
Date: 5/26/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

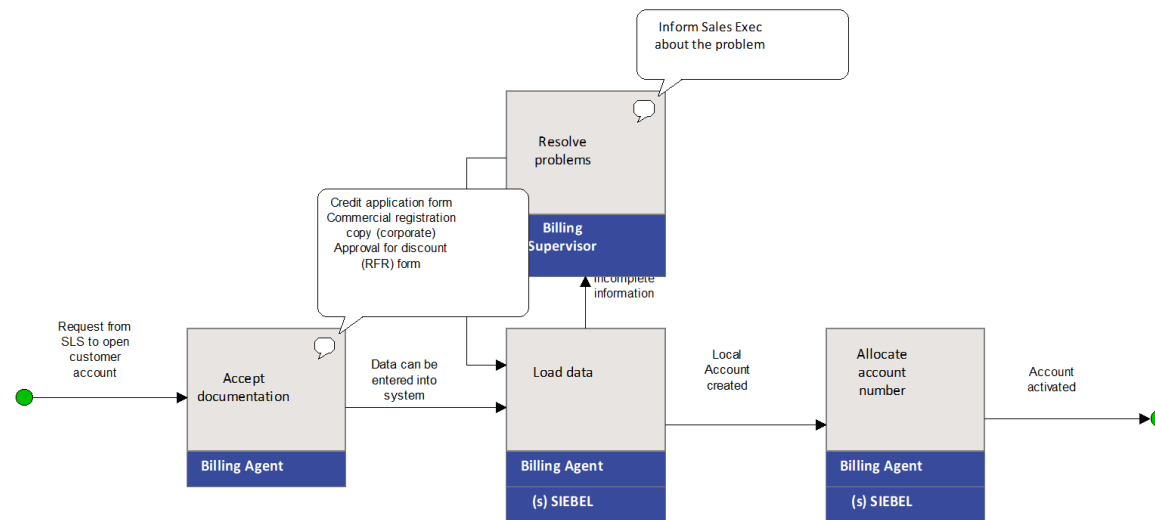
Owner: Lalit Singhi
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only



Open Customer Account



Title: Open Customer Account
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

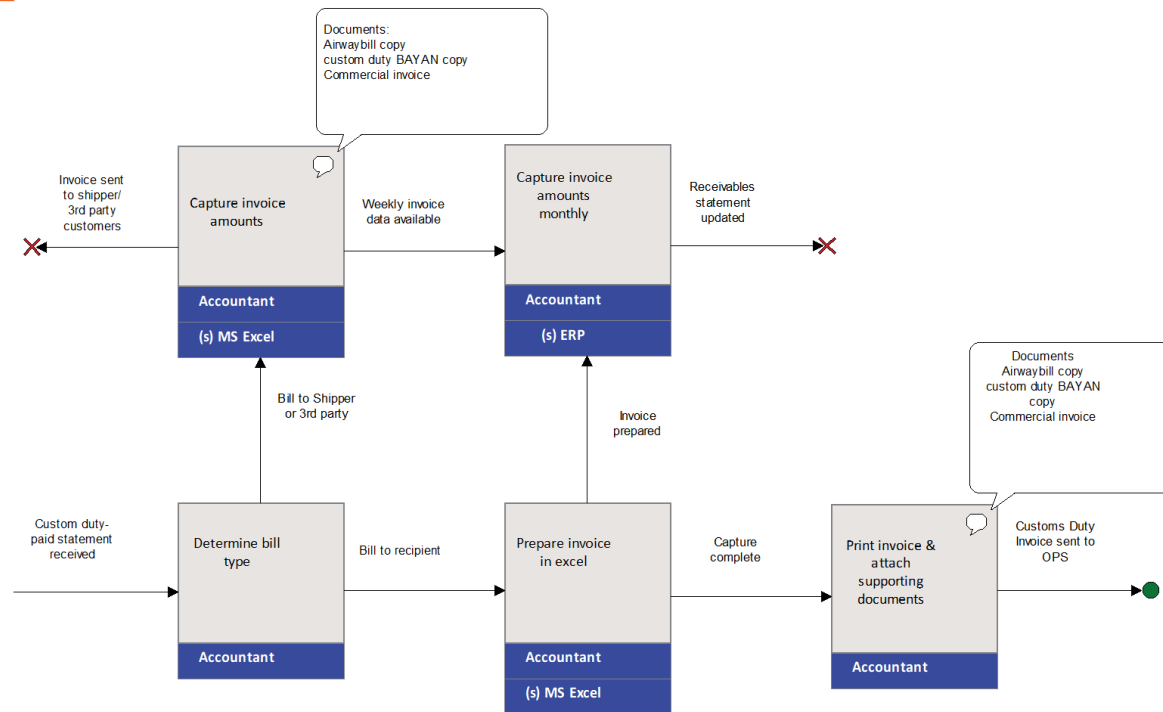
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ● Change Requests ● Read Only



Process Custom Duty Billing



Title: Process Custom Duty Billing
 Author: Edwin Ramos
 Date: 5/26/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

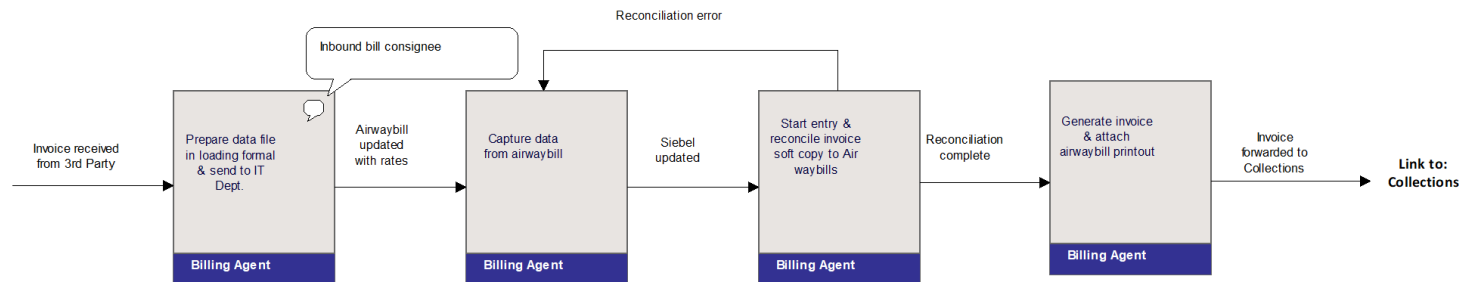
Owner: Lalit Singhi
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Bill Inbound Consignee Invoice



Title: Bill Inbound Consignee Invoice
Author: Edwin Ramos
Date: 5/26/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

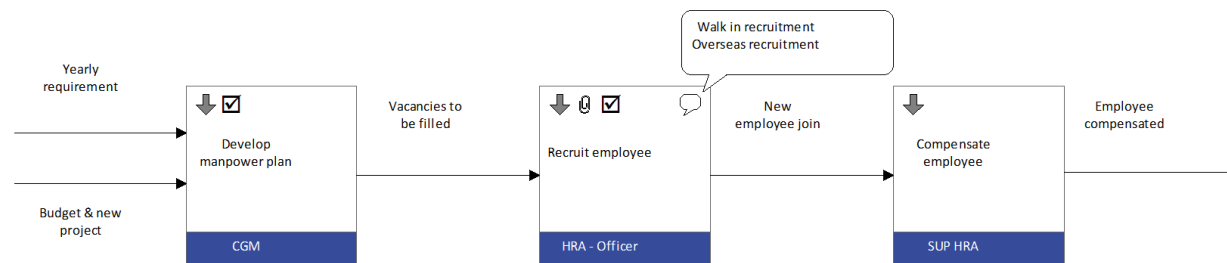
Owner: Lalit Singhi
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
● Keywords
● Read Only



UAE - Human Resources & Admin



Title: UAE - Human Resources & Admin
 Author: Edwin Ramos
 Date: 3/22/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

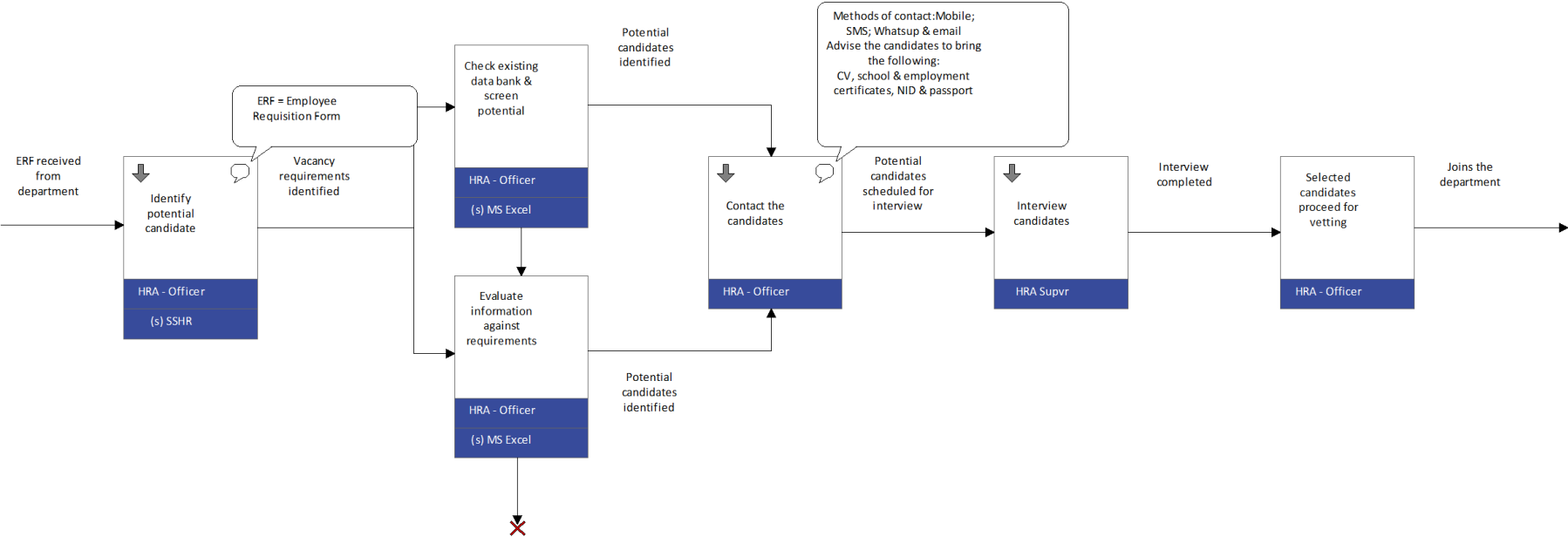
Owner: Hassan Al Aswad
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Recruit Employee



Title: Recruit Employee
Author: Edwin Ramos
Date: 6/12/2010
Volume: 0.00 Per Second

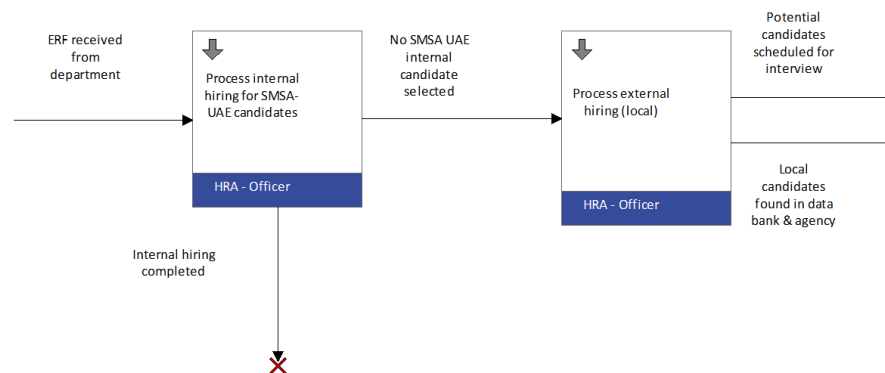
Authorization: Authorized
Date: 2/4/2025
Cost Per Second: \$,3.5,E-0317

Owner: Hassan Al Aswad
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
● Keywords
● Read Only



Identify Potential Candidates



Title: Identify Potential Candidates
Author: Edwin Ramos
Date: 6/1/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 1/26/2025
Cost Per Second: \$,3.5,E-0317

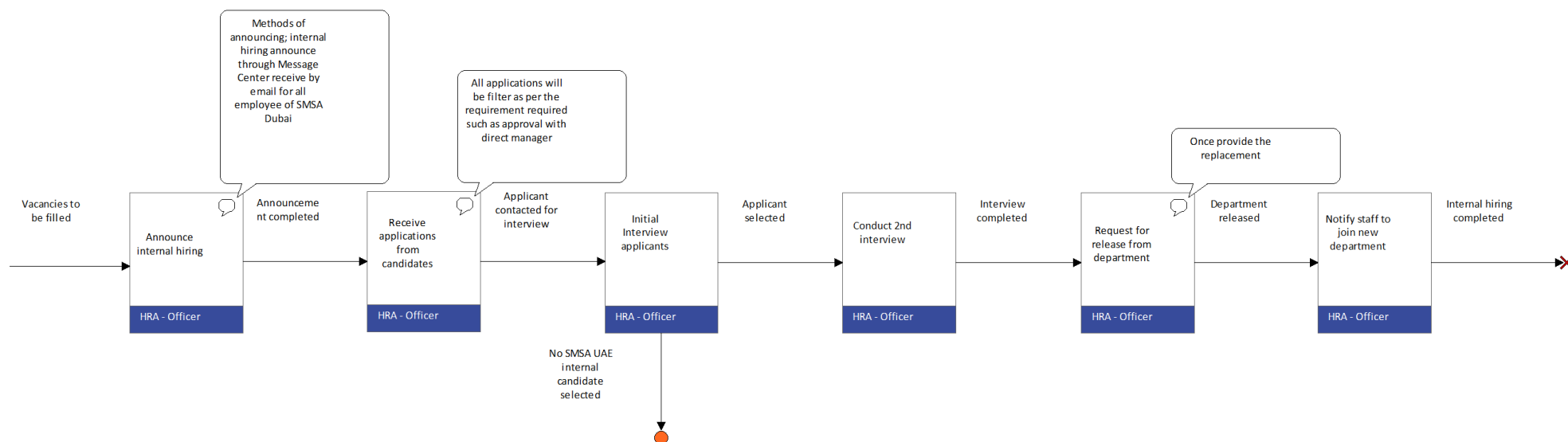
Owner: Hassan Al Aswad
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
○ Keywords
● Read Only



Internal Hiring Process



Title: Internal Hiring Process
 Author: Edwin Ramos
 Date: 6/1/2017
 Volume: 0.00 Per Second

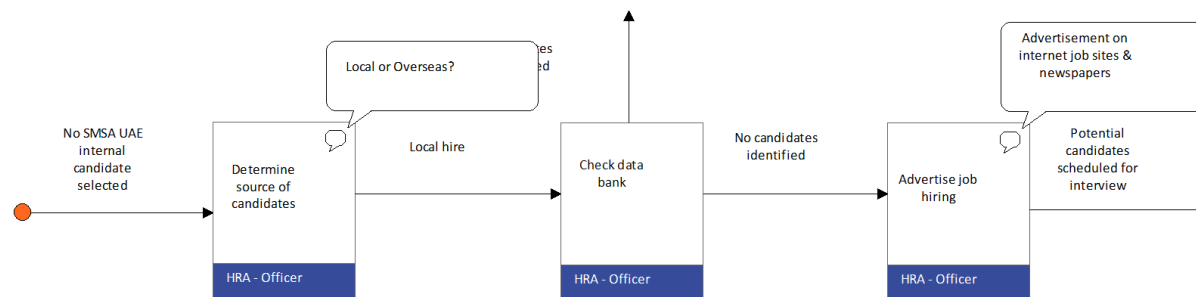
Authorization: Authorized
 Date: 2/4/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Hassan Al Aswad
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



External Hiring Process (Local)



Title: External Hiring Process (Local)
 Author: Edwin Ramos
 Date: 7/8/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/4/2025
 Cost Per Second: \$,3.5,E-0317

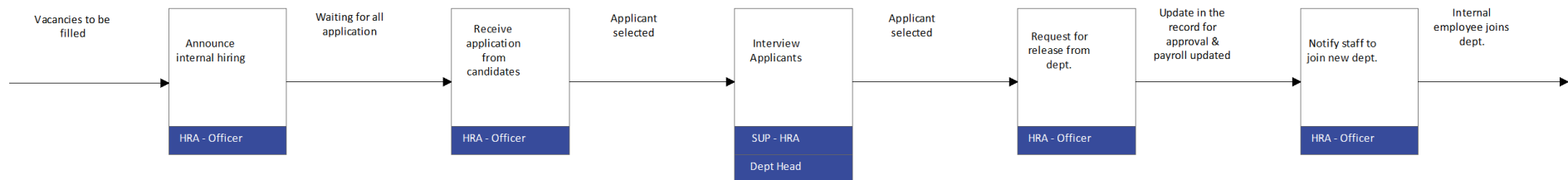
Owner: Hassan Al Aswad
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Contact the Candidates



Title: Contact the Candidates
 Author: Edwin Ramos
 Date: 7/8/2017
 Volume: 0.00 Per Second

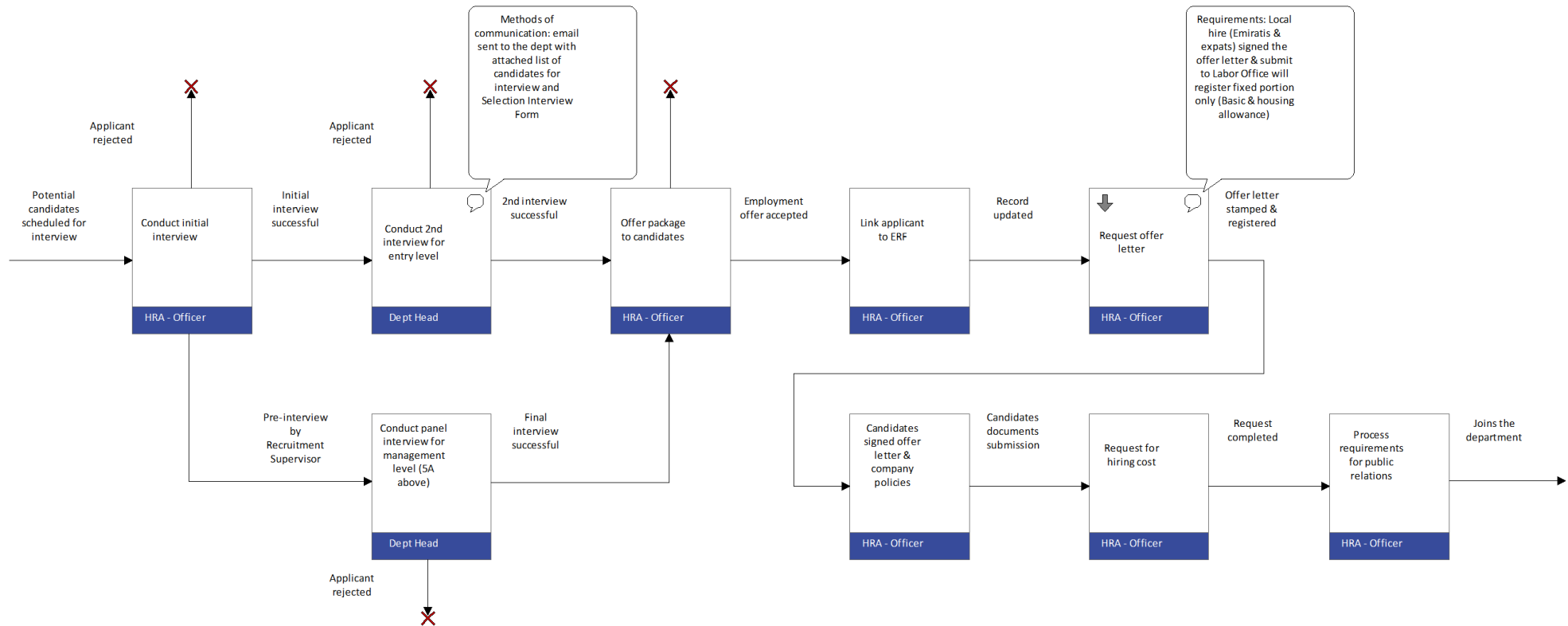
Authorization: Authorized
 Date: 2/4/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Hassan Al Aswad
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Interview Candidates



Title: Interview Candidates
 Author: Edwin Ramos
 Date: 7/10/2017
 Volume: 0.00 Per Second

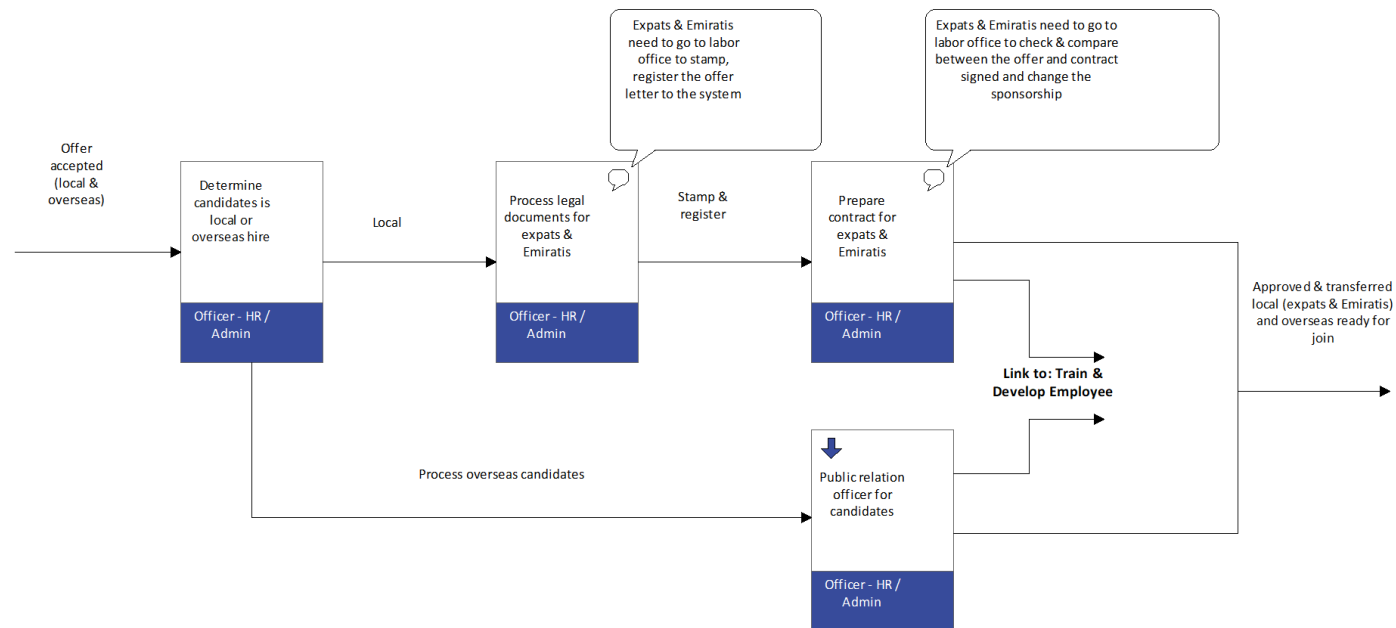
Authorization: Authorized
 Date: 2/4/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Hassan Al Aswad
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Requirements for Public Relations



Title: Process Requirements for Public Relations
 Author: Edwin Ramos
 Date: 7/10/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 3/21/2021
 Cost Per Second: \$,3.5,E-0317

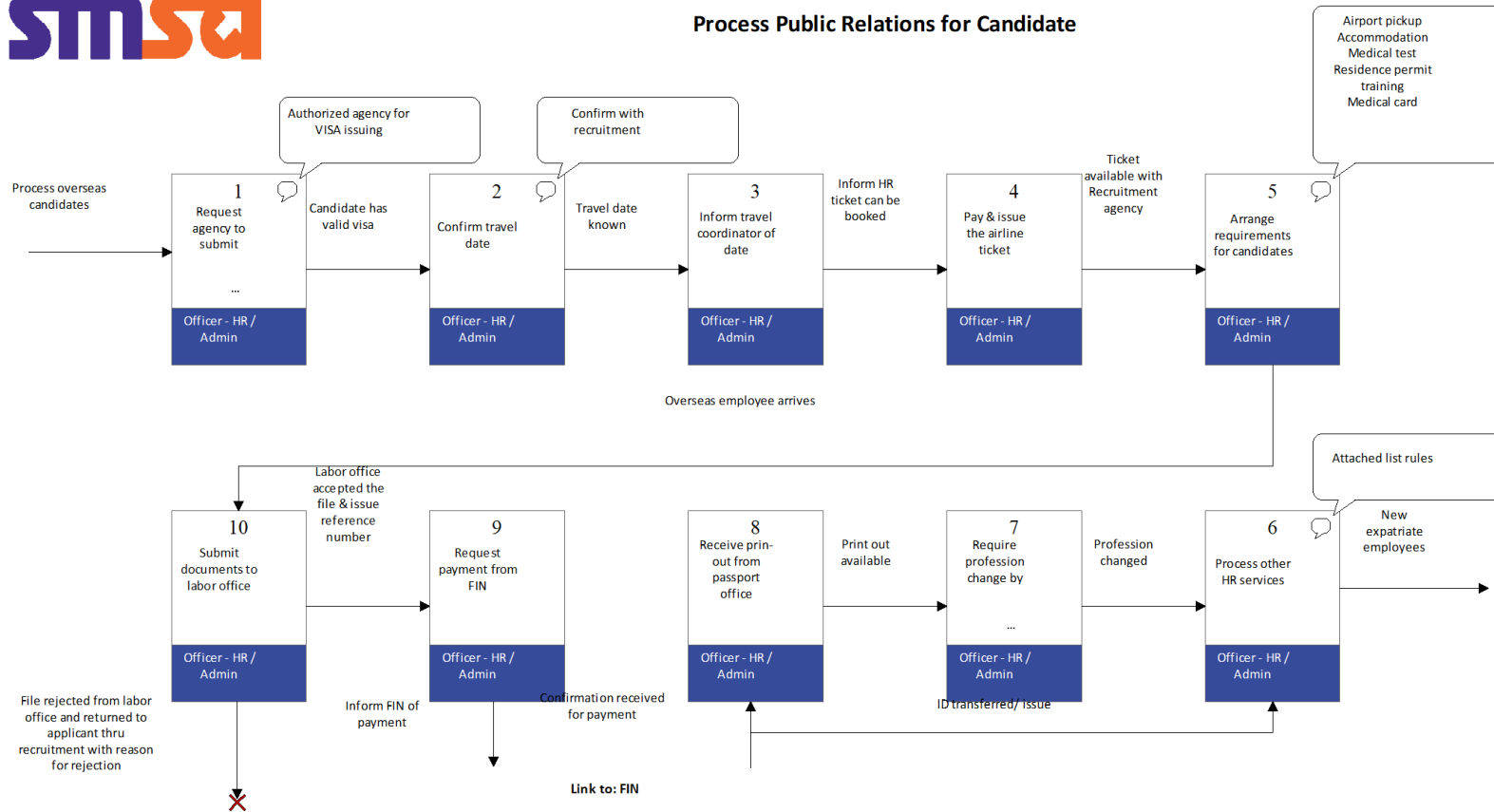
Owner: Hassan Al Aswad
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only

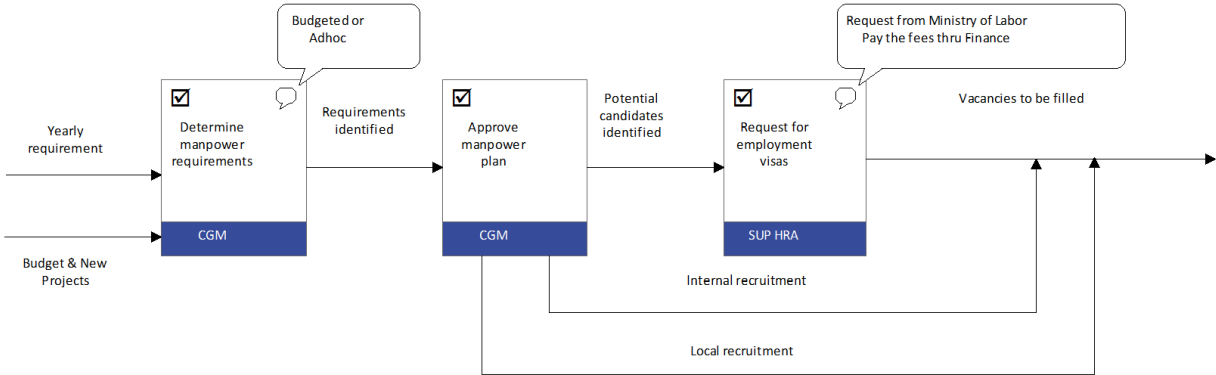


Process Public Relations for Candidate





Develop Manpower Plan



Title: Develop Manpower Plan
Author: Edwin Ramos
Date: 6/13/2010
Volume: 0.00 Per Second

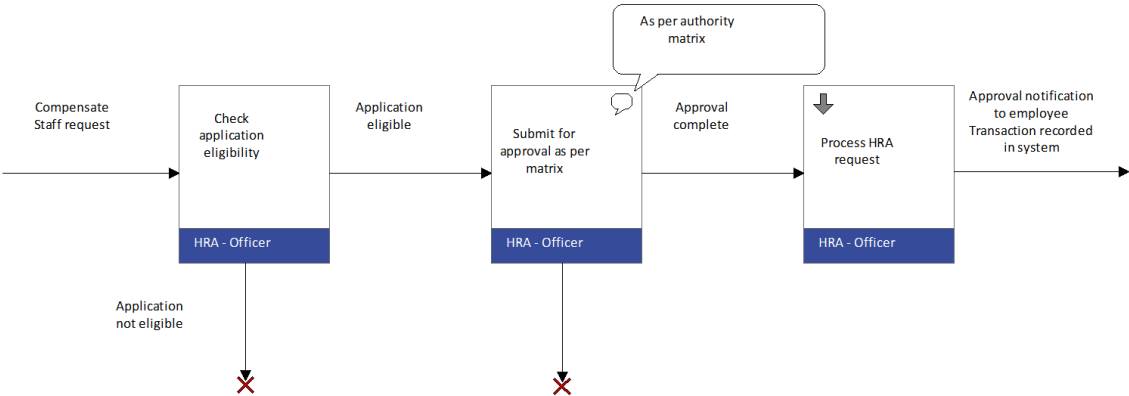
Authorization: Authorized
Date: 2/18/2025
Cost Per Second: \$,3.5,E-0317

Owner: Hassan Al Aswad
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
● Keywords
● Read Only



Compensate employee



Title: Compensate employee
Author: Edwin Ramos
Date: 7/12/2017
Volume: 0.00 Per Second

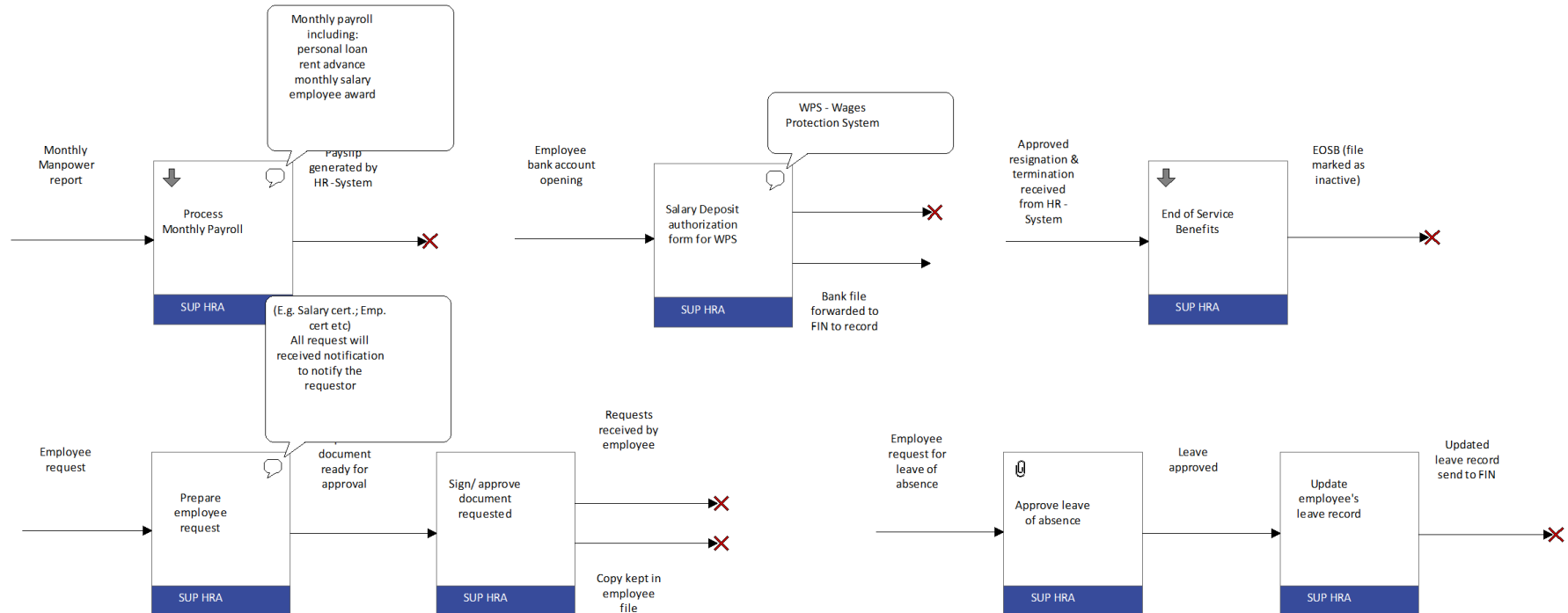
Authorization: Authorized
Date: 2/4/2025
Cost Per Second: \$,3.5,E-0317

Owner: Hassan Al Aswad
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



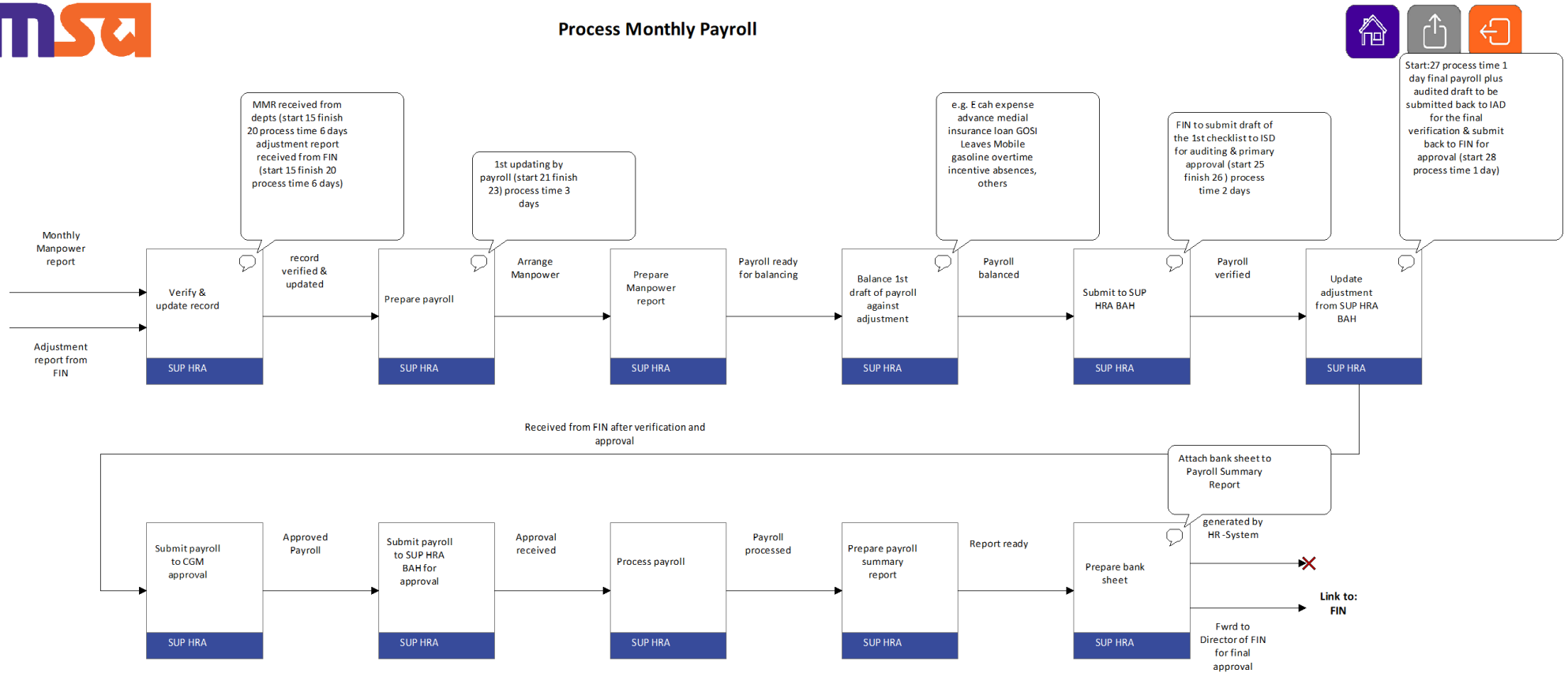
Process HRA request



- ☐ Actions
- ☒ Change Log
- ☒ Change Requests
- ☐ Feedback
- ☐ Keywords
- ☒ Read Only



Process Monthly Payroll



Title: Process Monthly Payroll
 Author: Edwin Ramos
 Date: 7/12/2017
 Volume: 0.00 Per Second

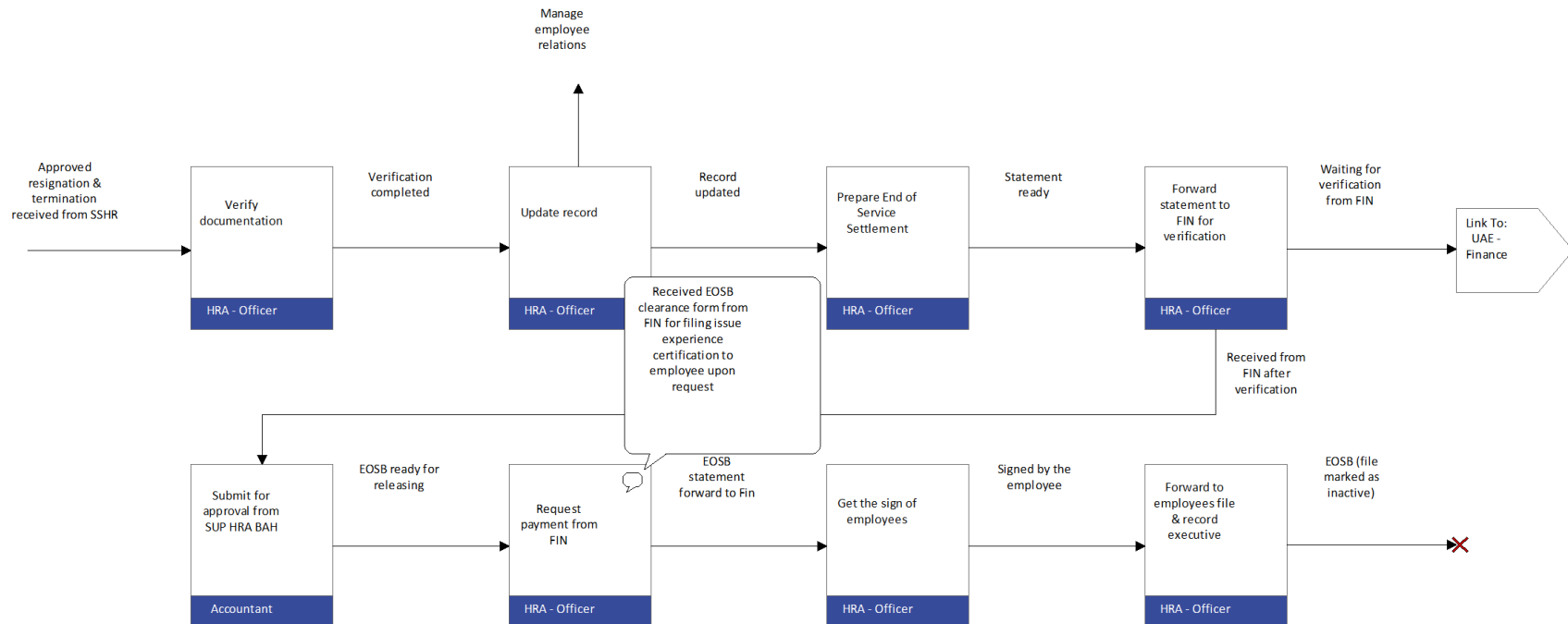
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Hassan Al Aswad
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



End of Service Benefits



Title: End of Service Benefits
 Author: Edwin Ramos
 Date: 7/12/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Hassan Al Aswad
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



UAE - Sales



Sales - Express



Sales - Freight

Title: UAE - Sales
Author: Edwin Ramos
Date: 3/22/2017
Volume: 0.00 Per Second

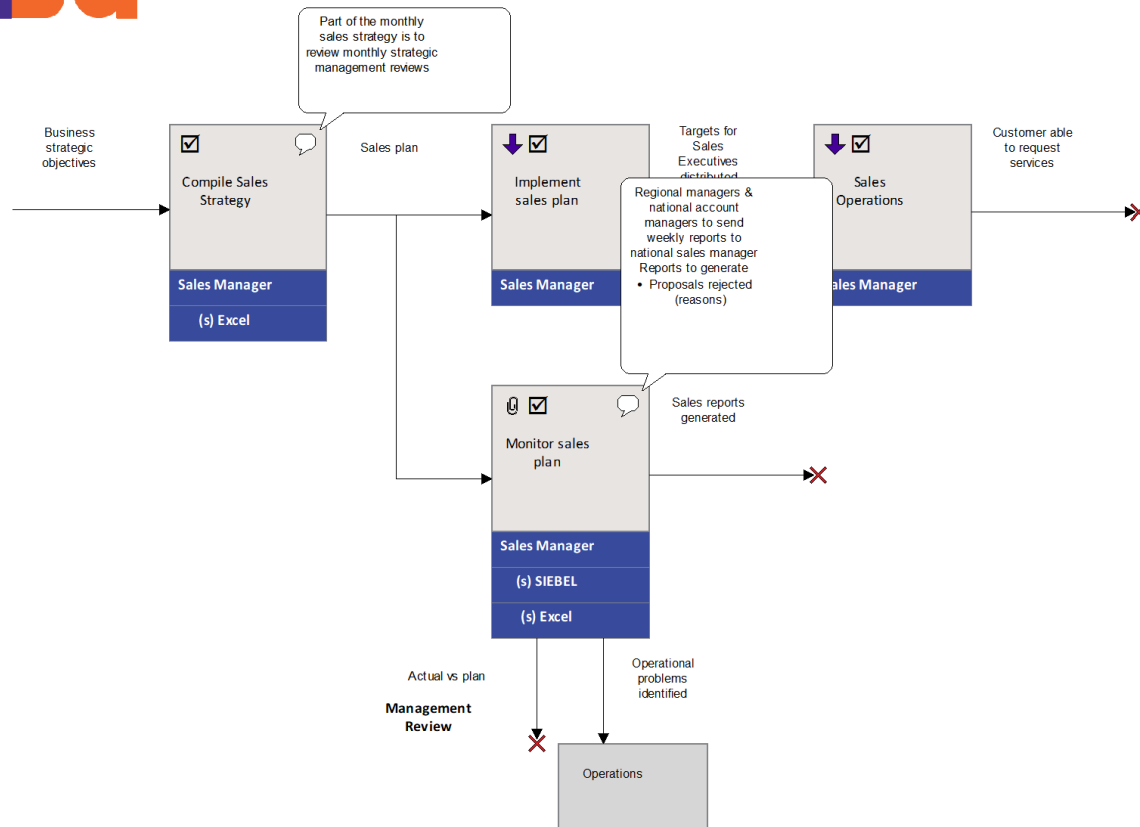
Authorization: Authorized
Date: 1/2/2023
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
● Change Requests ● Read Only



UAE - Sales



Title: UAE - Sales
 Author: Edwin Ramos
 Date: 7/8/2017
 Volume: 0.00 Per Second

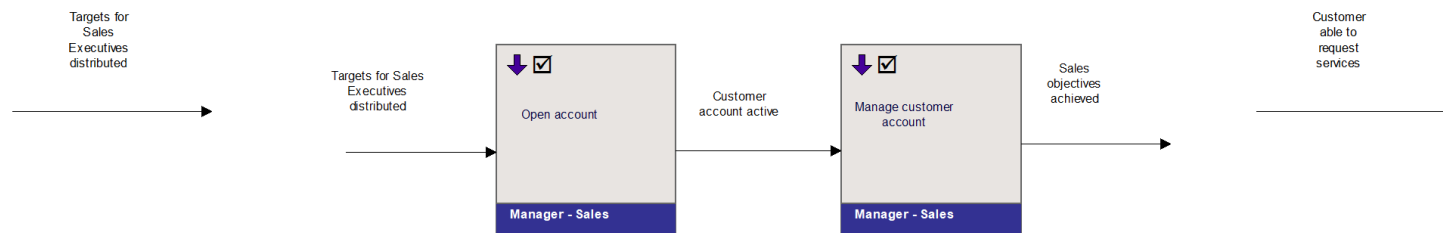
Authorization: Authorized
 Date: 2/8/2020
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ● Change Requests ● Read Only



Sales Operations



Title: Sales Operations
 Author: Edwin Ramos
 Date: 7/8/2017
 Volume: 0.00 Per Second

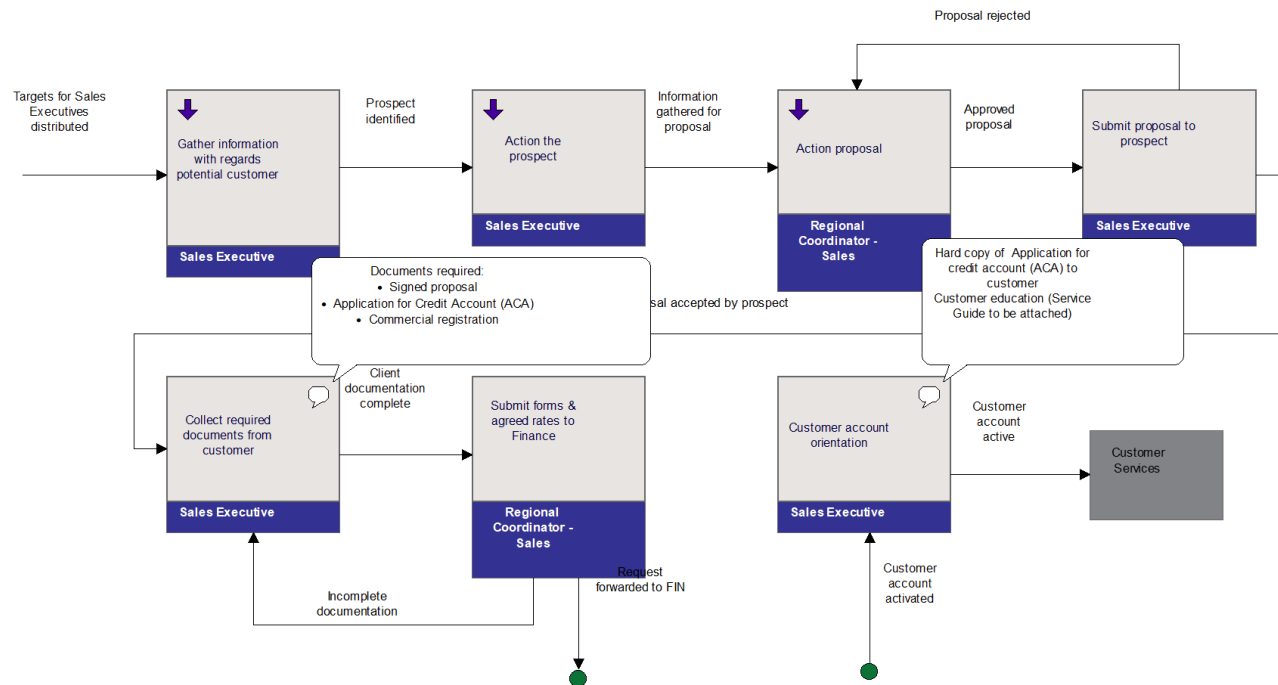
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Open Account



Title: Open Account
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

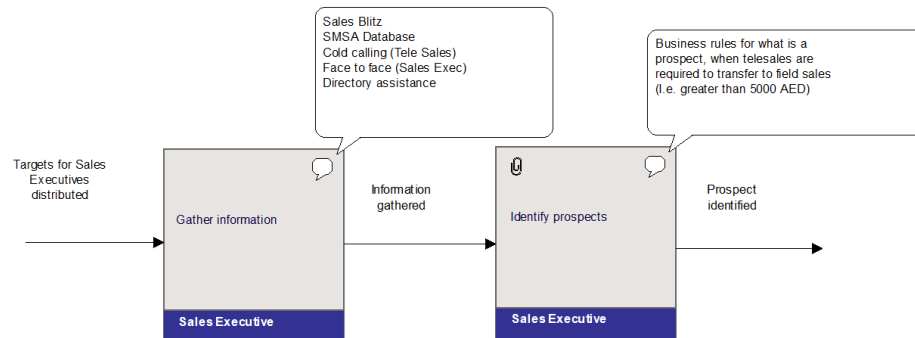
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3,5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Gather Information with Regards Potential Customer



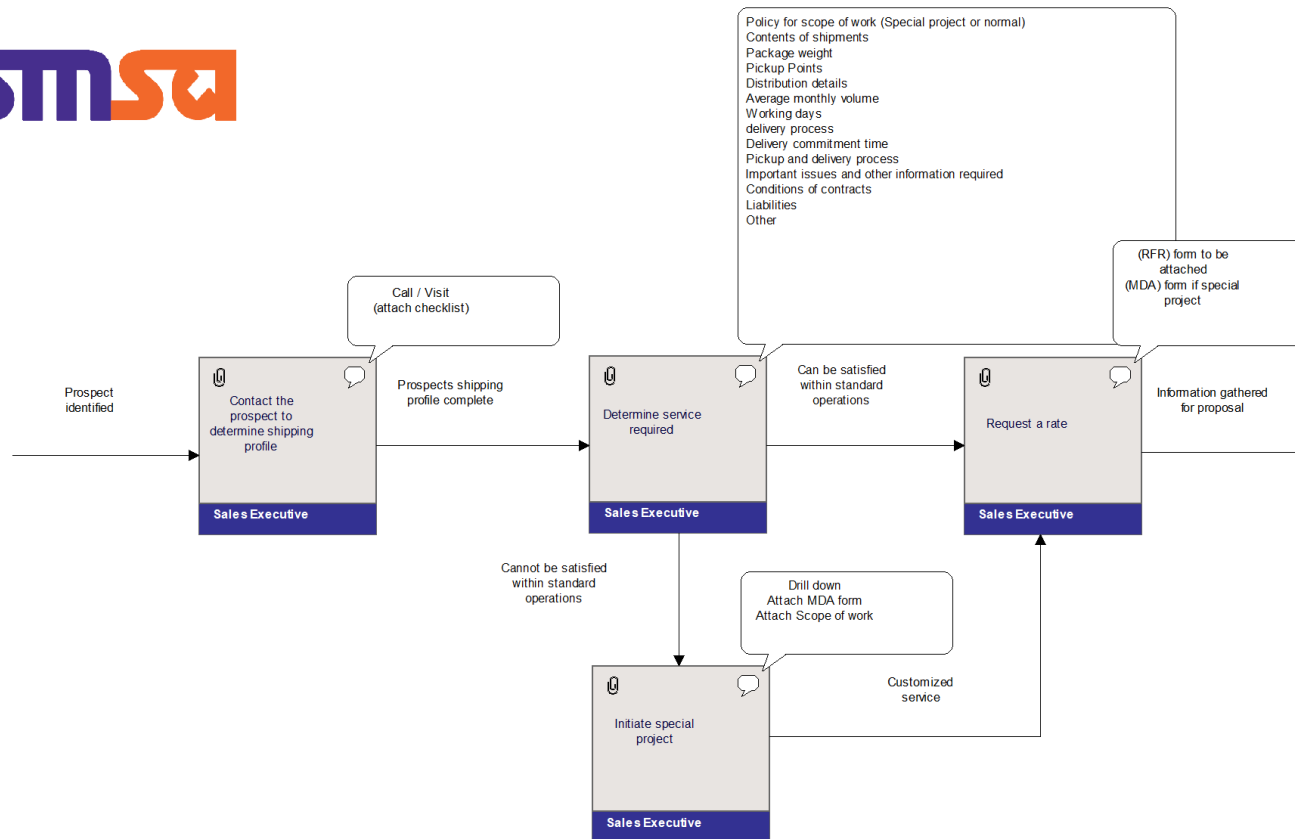
Title: Gather Information with Regards Potential Customer
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Title: Action the Prospect
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

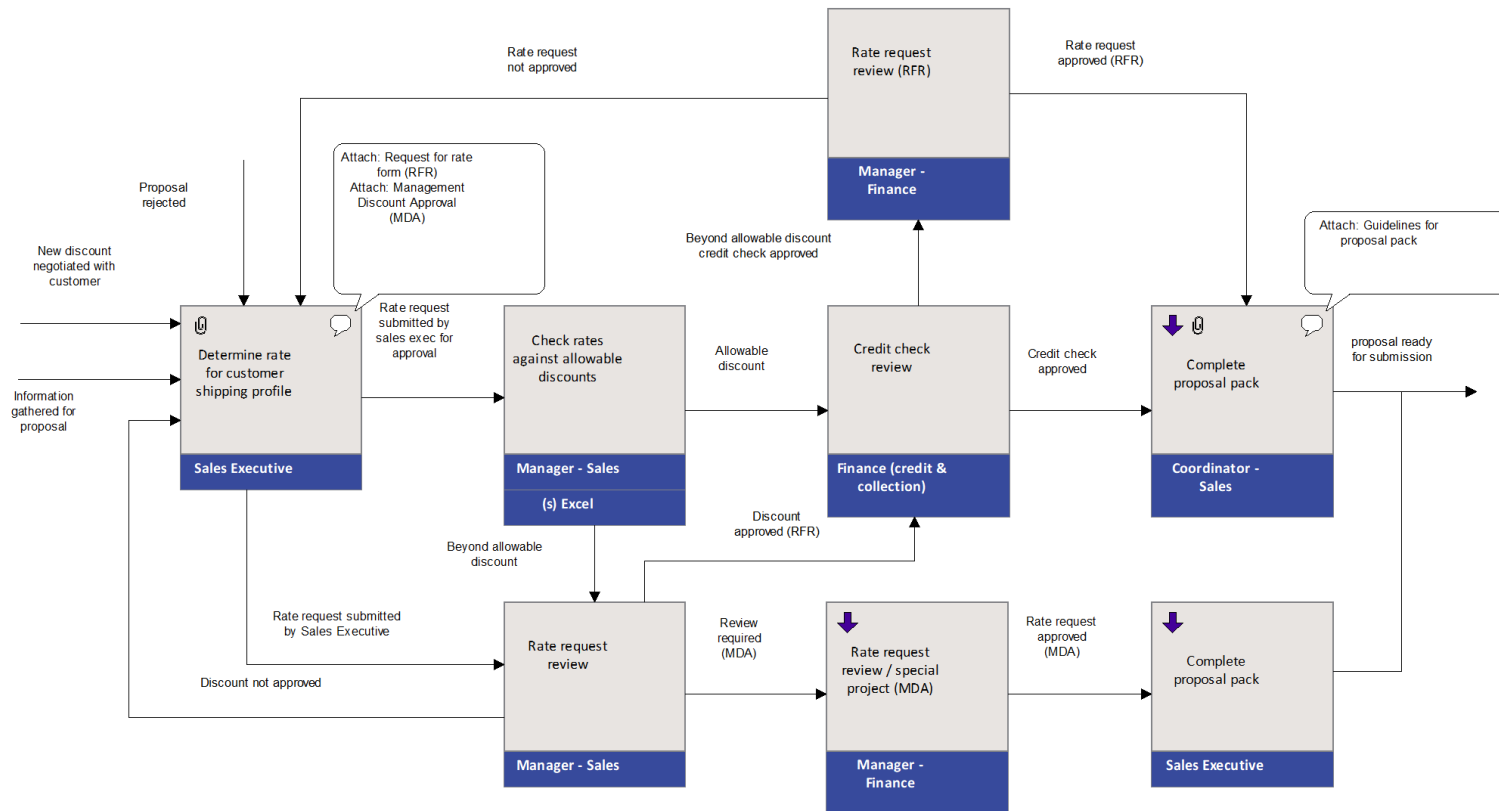
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Action Proposal



Title: Action Proposal
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

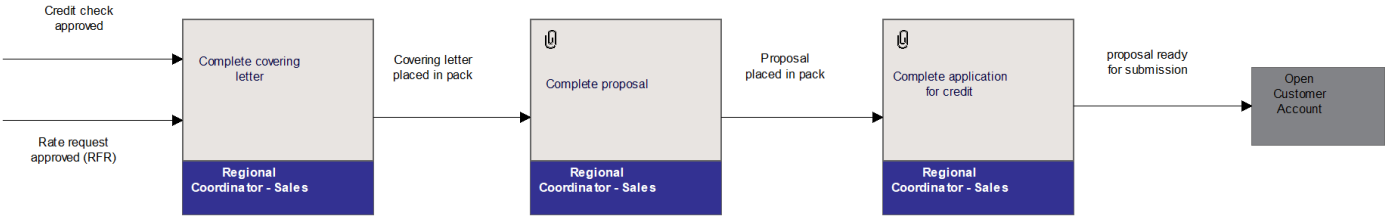
Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Complete Proposal Pack



Title: Complete Proposal Pack
Author: Edwin Ramos
Date: 5/22/2010
Volume: 0.00 Per Second

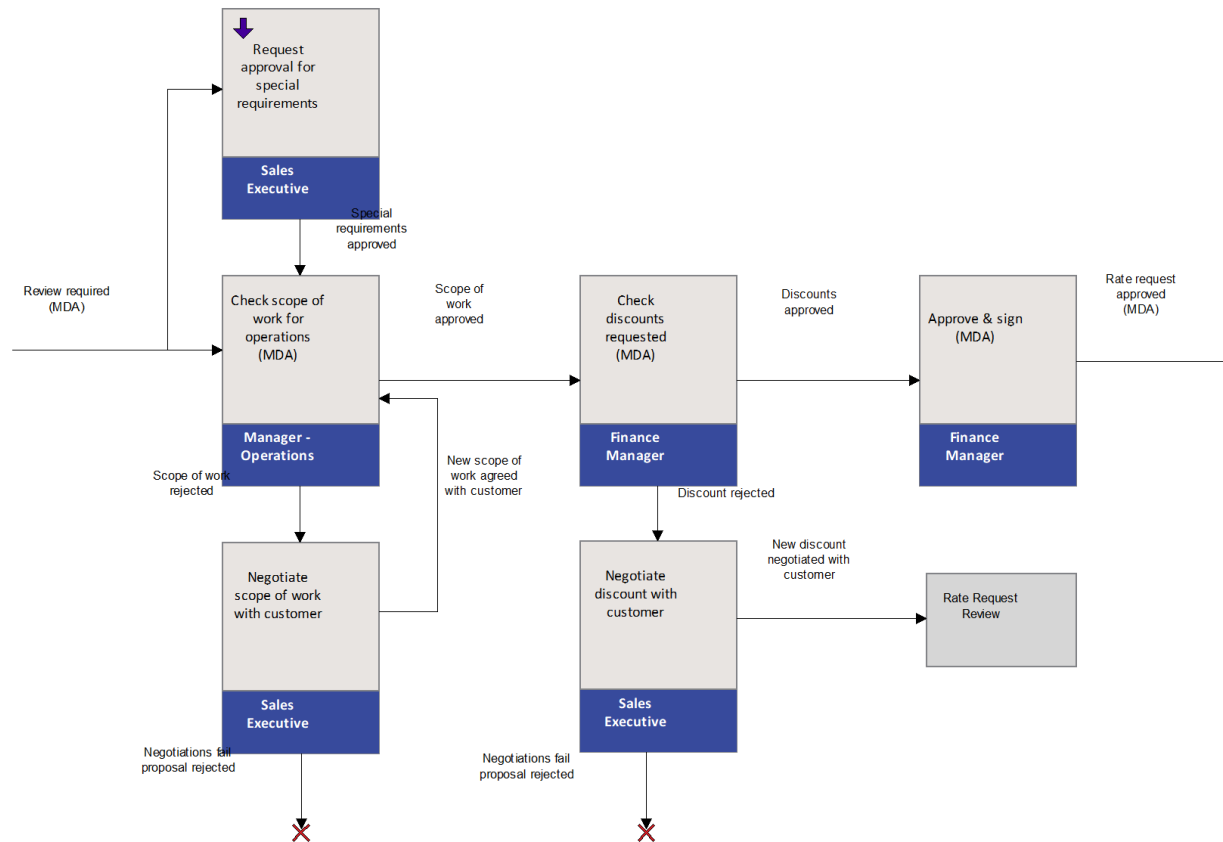
Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Rate Request Review / Special Project (MDA)



Title: Rate Request Review / Special Project (MDA)
 Author: Edwin Ramos
 Date: 5/29/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/8/2020
 Cost Per Second: \$,3.5,E-0317

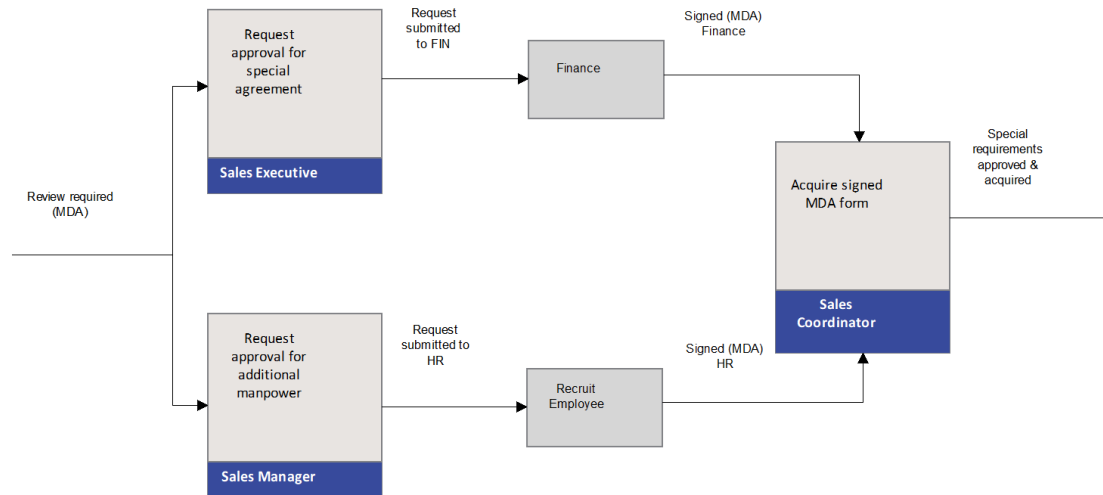
Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Request Approval for Special Requirements



Title: Request Approval for Special Requirements
 Author: Edwin Ramos
 Date: 5/29/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/8/2020
 Cost Per Second: \$,3.5,E-0317

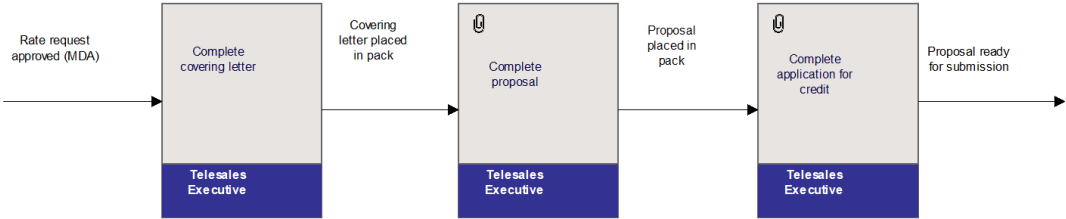
Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Complete Proposal Pack



Title: Complete Proposal Pack
Author: Edwin Ramos
Date: 5/29/2010
Volume: 0.00 Per Second

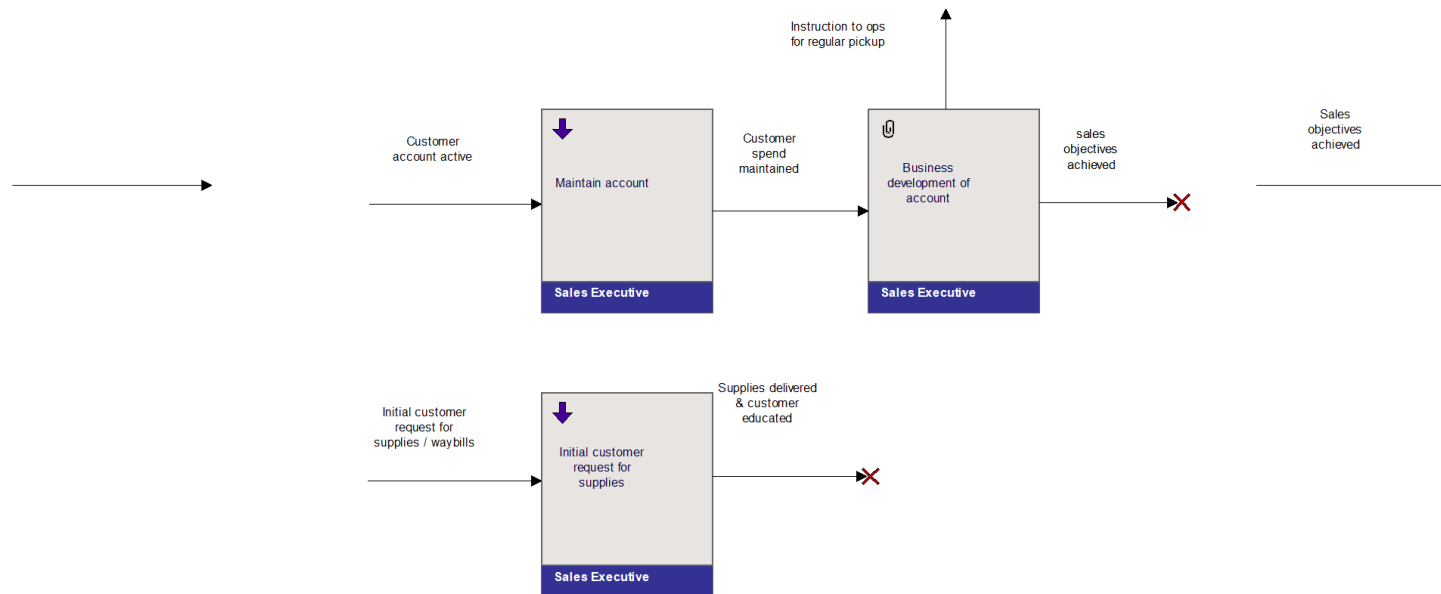
Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
● Change Requests ● Read Only



Manage customer account



Title: Manage customer account
 Author: Edwin Ramos
 Date: 7/8/2017
 Volume: 0.00 Per Second

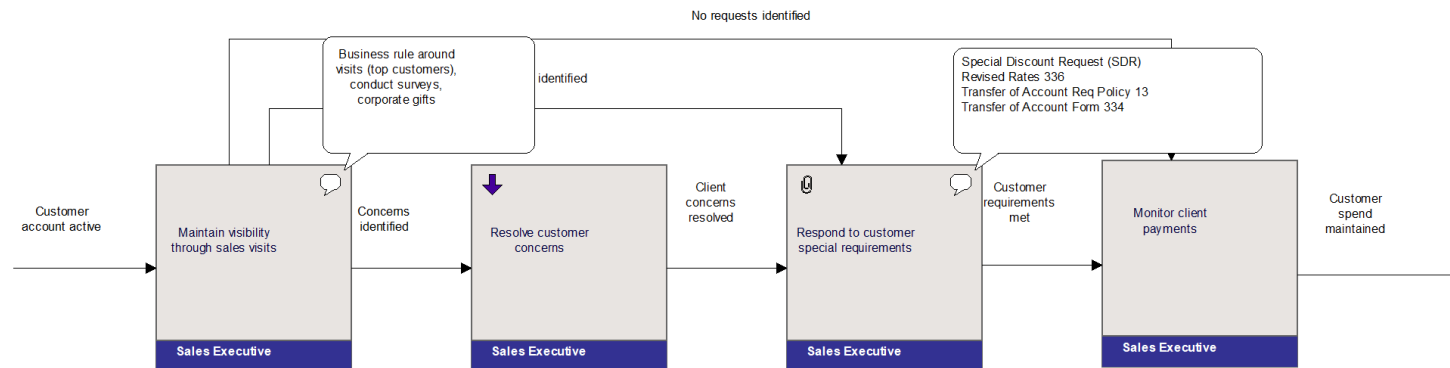
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Maintain Account



Title: Maintain Account
 Author: Edwin Ramos
 Date: 5/22/2010
 Volume: 0.00 Per Second

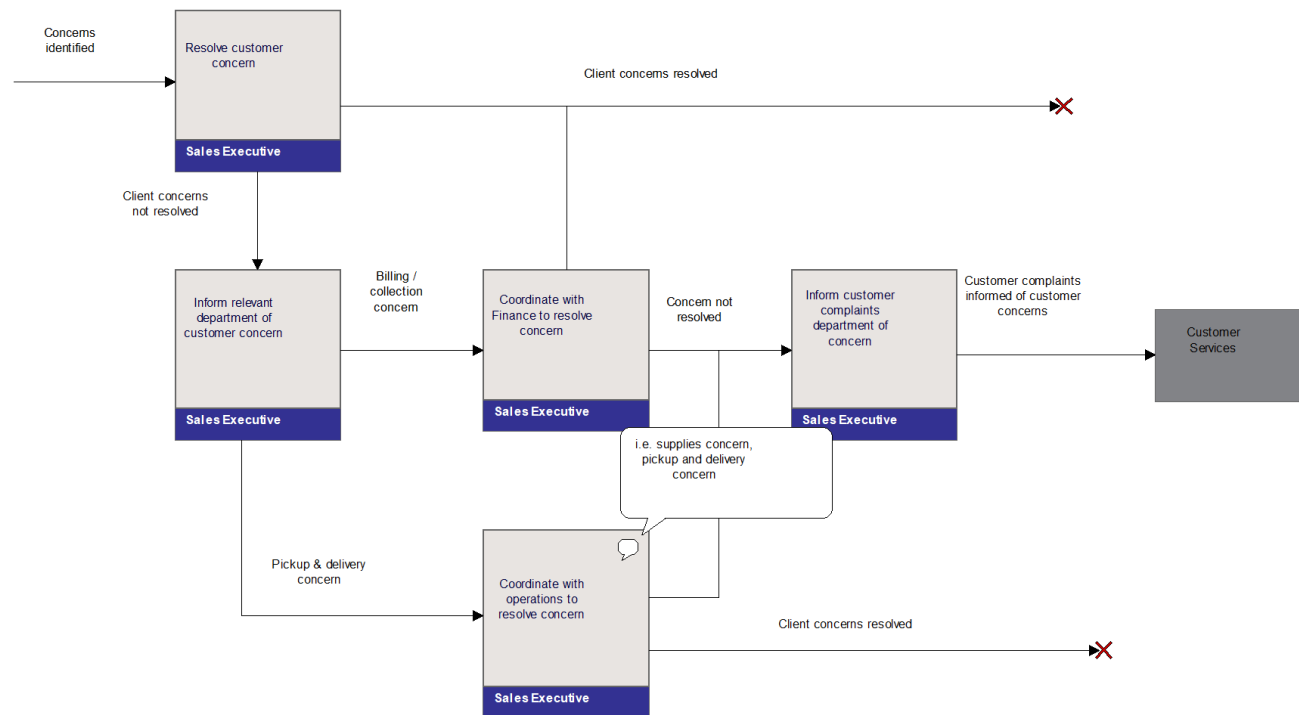
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ● Keywords
 ○ Change Requests ● Read Only



Resolve Customer Concerns



Title: Resolve Customer Concerns
 Author: Edwin Ramos
 Date: 5/29/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

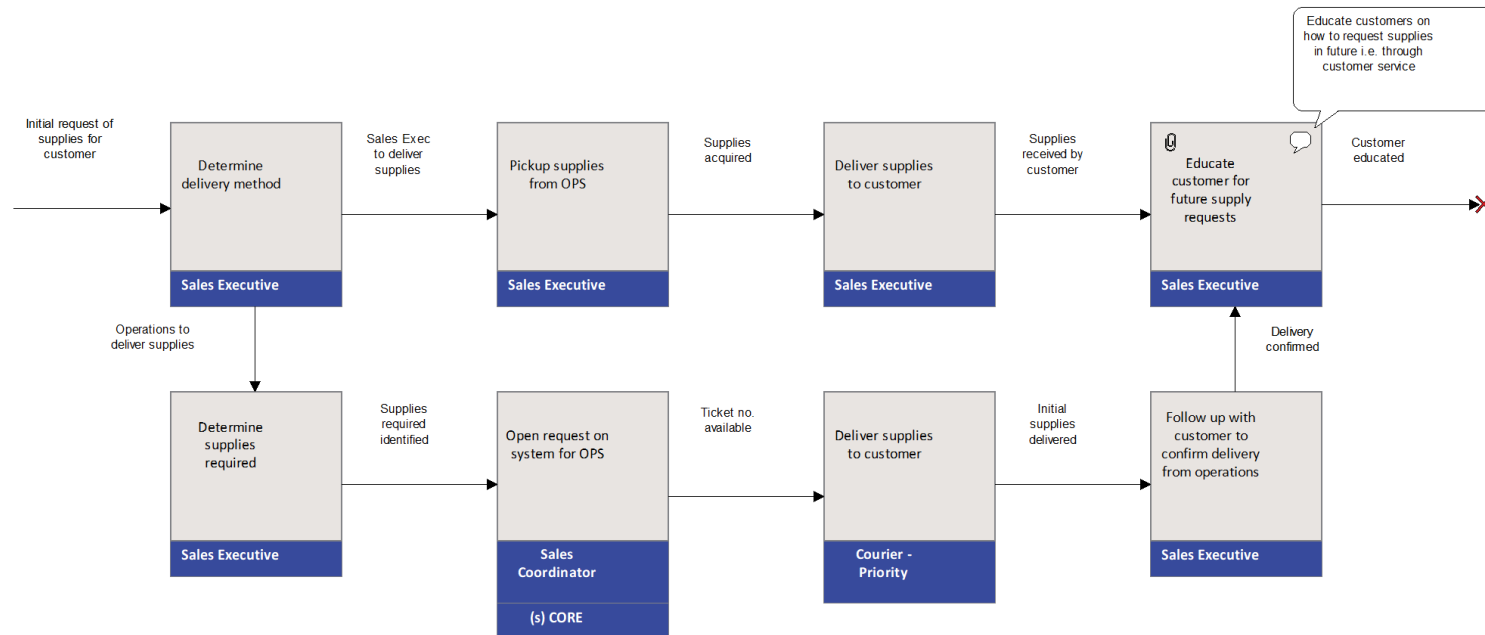
Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Initial Supplies Request for Customer



Title: Initial Supplies Request for Customer
 Author: Edwin Ramos
 Date: 5/29/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/8/2020
 Cost Per Second: \$,3.5,E-0317

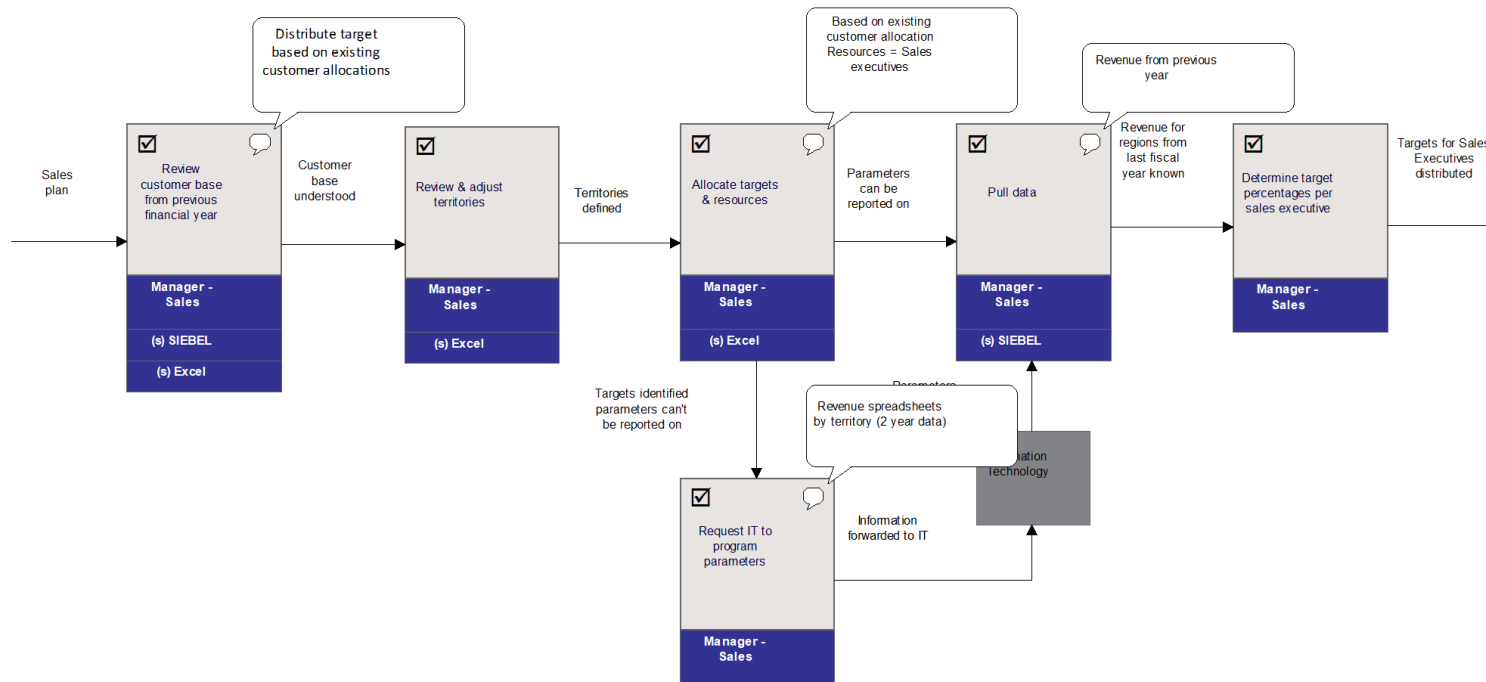
Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Implement Sales Plan

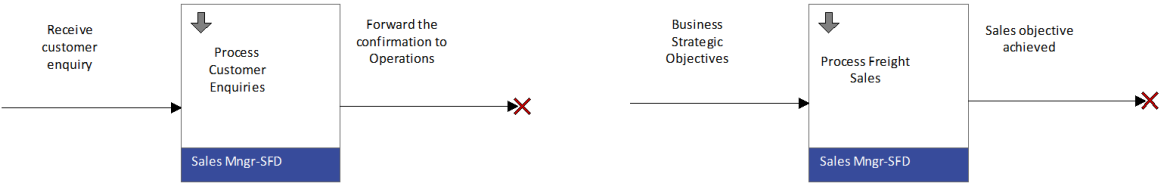


Title: Implement Sales Plan
 Author: Edwin Ramos
 Date: 4/29/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Title:
Author: Edwin Ramos
Date: 1/1/2023
Volume: 0.00 Per Second

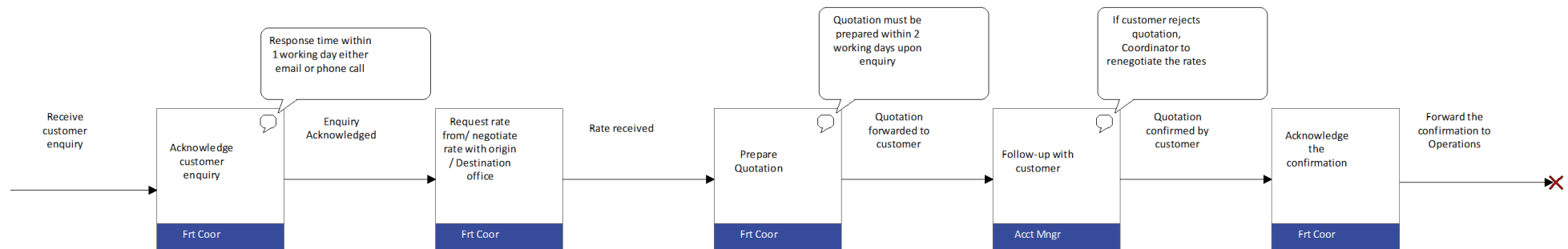
Authorization: Authorized
Date: 1/17/2023
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



Customer Enquiries for SMSA Freight



Title: Customer Enquiries for SMSA Freight
 Author: Edwin Ramos
 Date: 3/8/2022
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 1/17/2023
 Cost Per Second: \$,3.5,E-0317

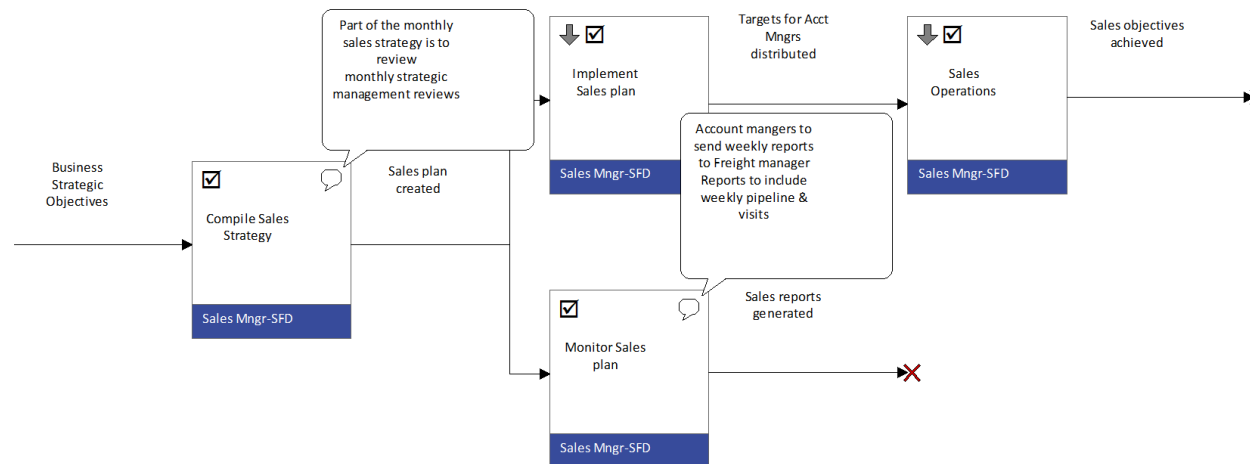
Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Freight Sales



Title: Process Freight Sales
 Author: Edwin Ramos
 Date: 1/1/2023
 Volume: 0.00 Per Second

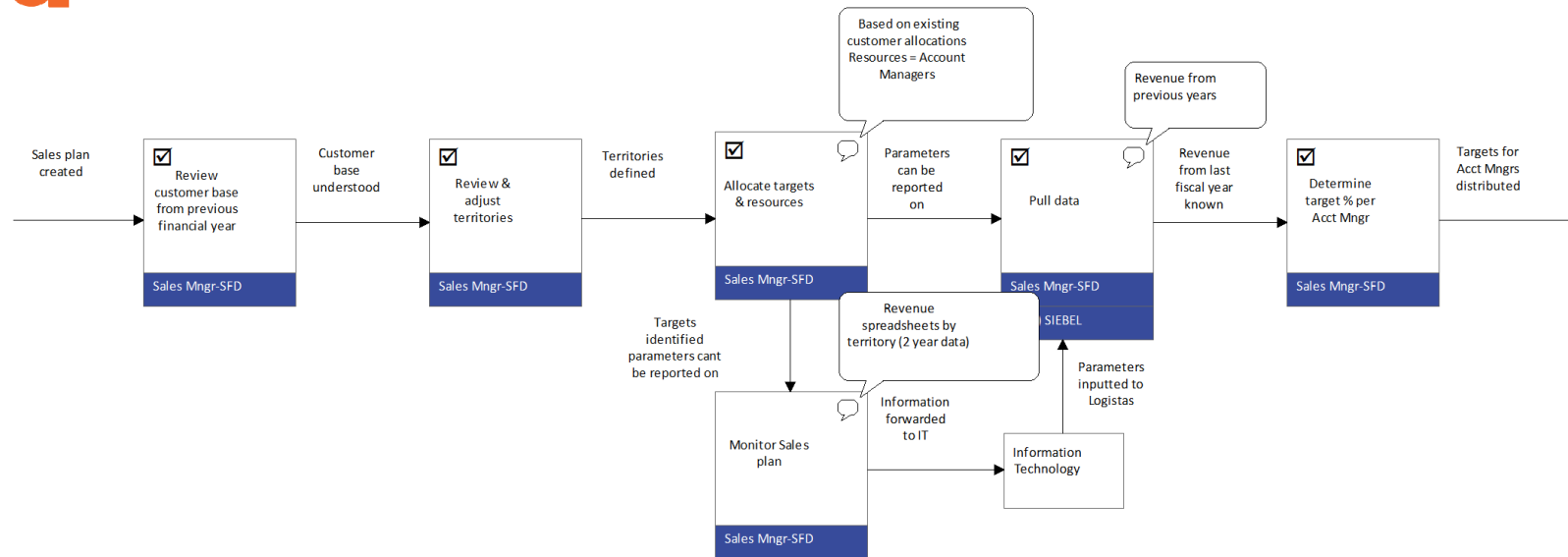
Authorization: Authorized
 Date: 1/17/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Implement Sales plan



Title: Implement Sales plan
 Author: Edwin Ramos
 Date: 6/14/2022
 Volume: 0.00 Per Second

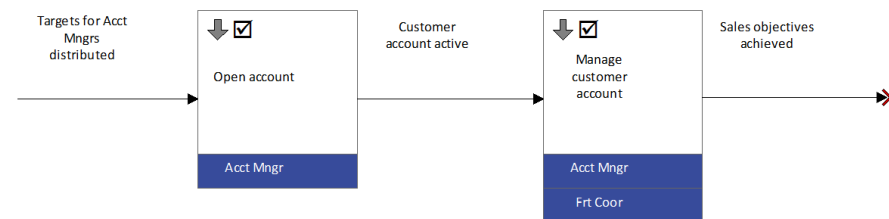
Authorization: Authorized
 Date: 1/17/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Sales Operations



Title: Sales Operations
Author: Edwin Ramos
Date: 1/1/2023
Volume: 0.00 Per Second

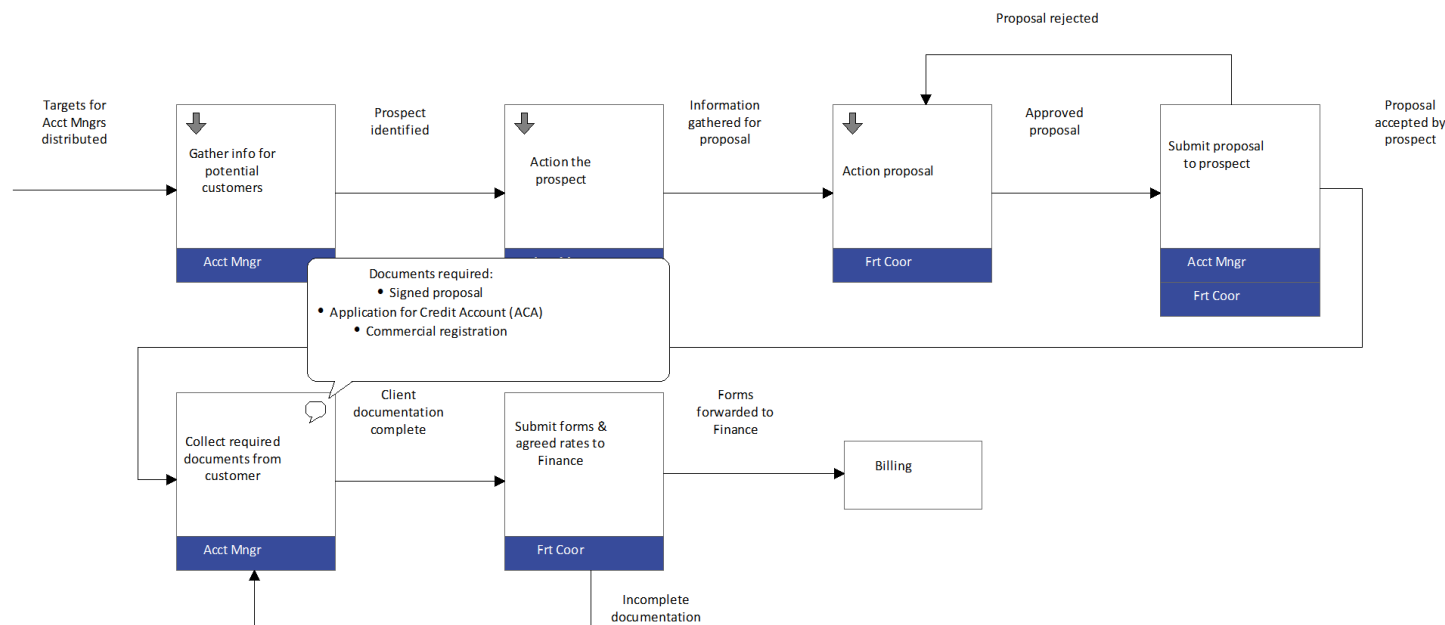
Authorization: Authorized
Date: 1/17/2023
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Open account



Title: Open account
 Author: Edwin Ramos
 Date: 6/14/2022
 Volume: 0.00 Per Second

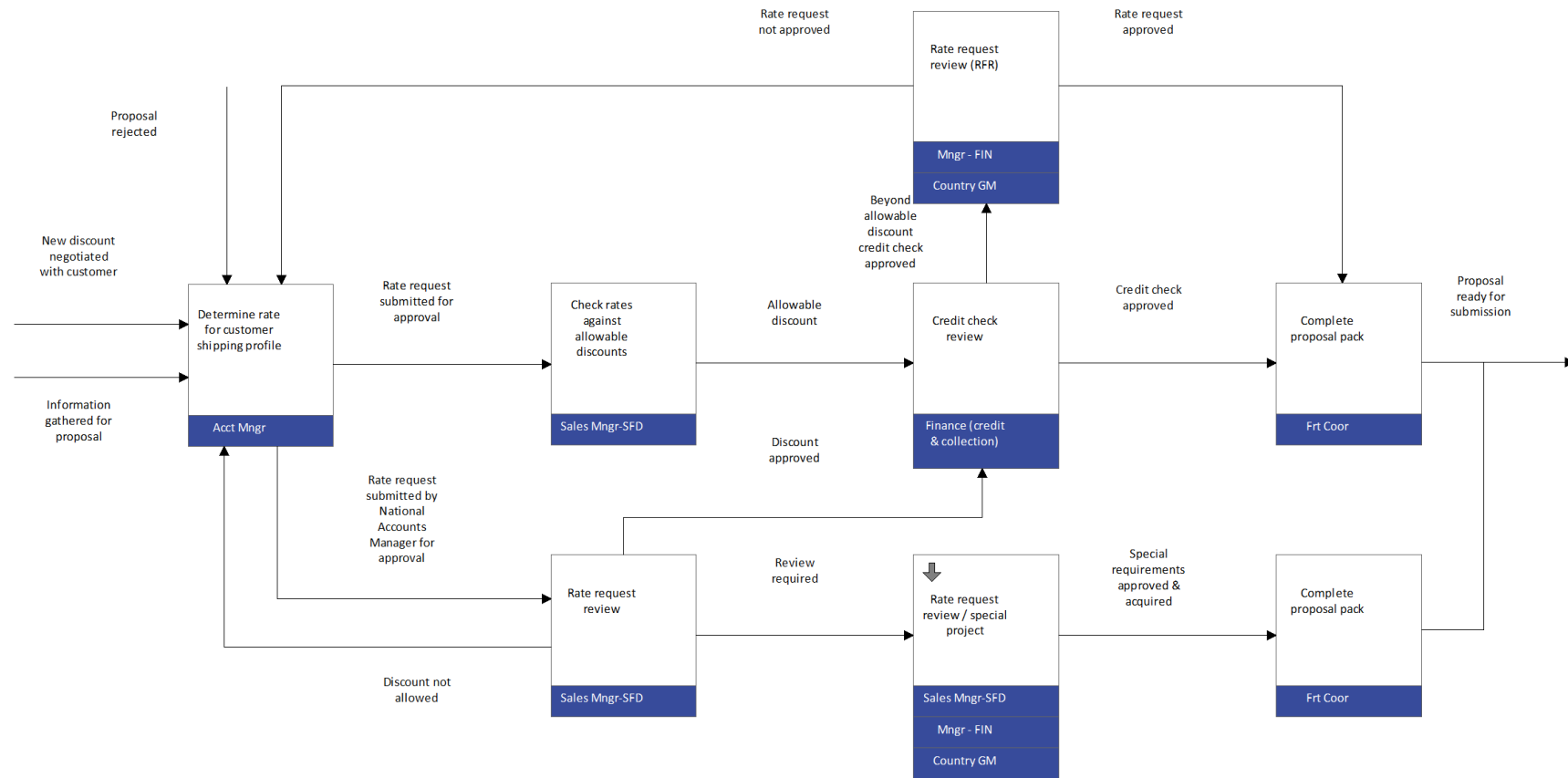
Authorization: Authorized
 Date: 1/17/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Action proposal



Title: Action proposal
 Author: Edwin Ramos
 Date: 6/14/2022
 Volume: 0.00 Per Second

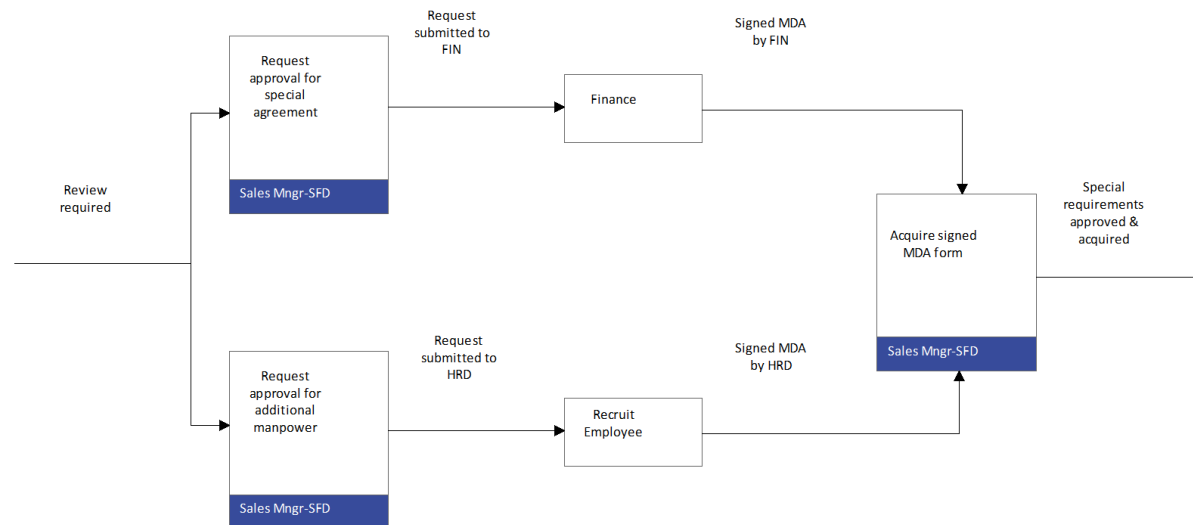
Authorization: Authorized
 Date: 1/17/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Rate request review / special project



Title: Rate request review / special project
Author: Edwin Ramos
Date: 6/14/2022
Volume: 0.00 Per Second

Authorization: Authorized
Date: 1/17/2023
Cost Per Second: \$,3.5,E-0317

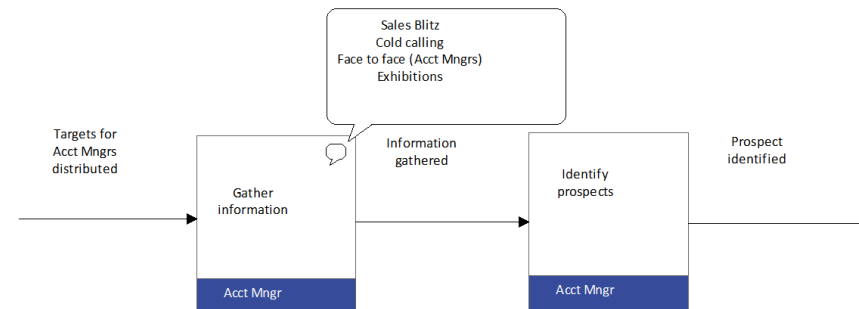
Owner: Yasser Zahreddine
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Gather information with regards potential customer



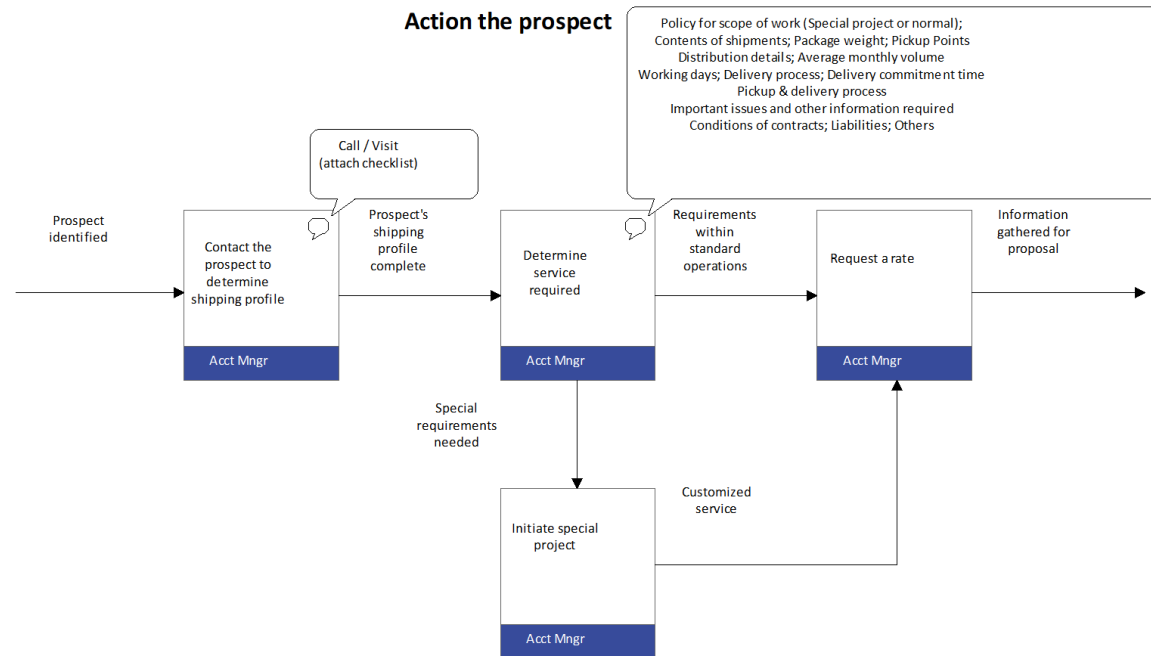
Title: Gather information with regards potential customer
Author: Edwin Ramos
Date: 6/14/2022
Volume: 0.00 Per Second

Authorization: Authorized
Date: 1/17/2023
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Title: Action the prospect
 Author: Edwin Ramos
 Date: 6/14/2022
 Volume: 0.00 Per Second

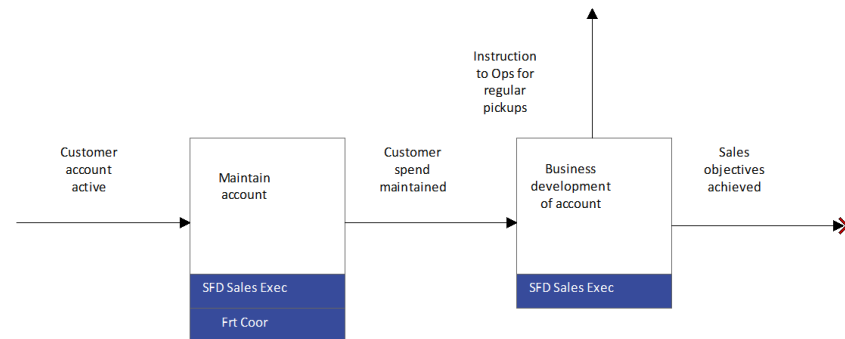
Authorization: Authorized
 Date: 1/17/2023
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Manage customer account



Title: Manage customer account
Author: Edwin Ramos
Date: 6/14/2022
Volume: 0.00 Per Second

Authorization: Authorized
Date: 1/17/2023
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



UAE - Operations



Stations



UTL



Overgoods



HUB



Fleet



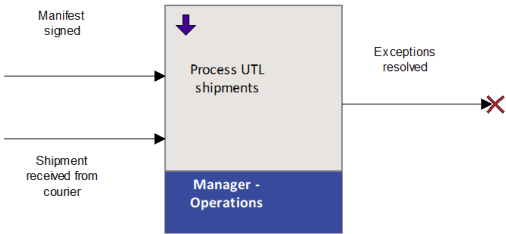
Fulfillment

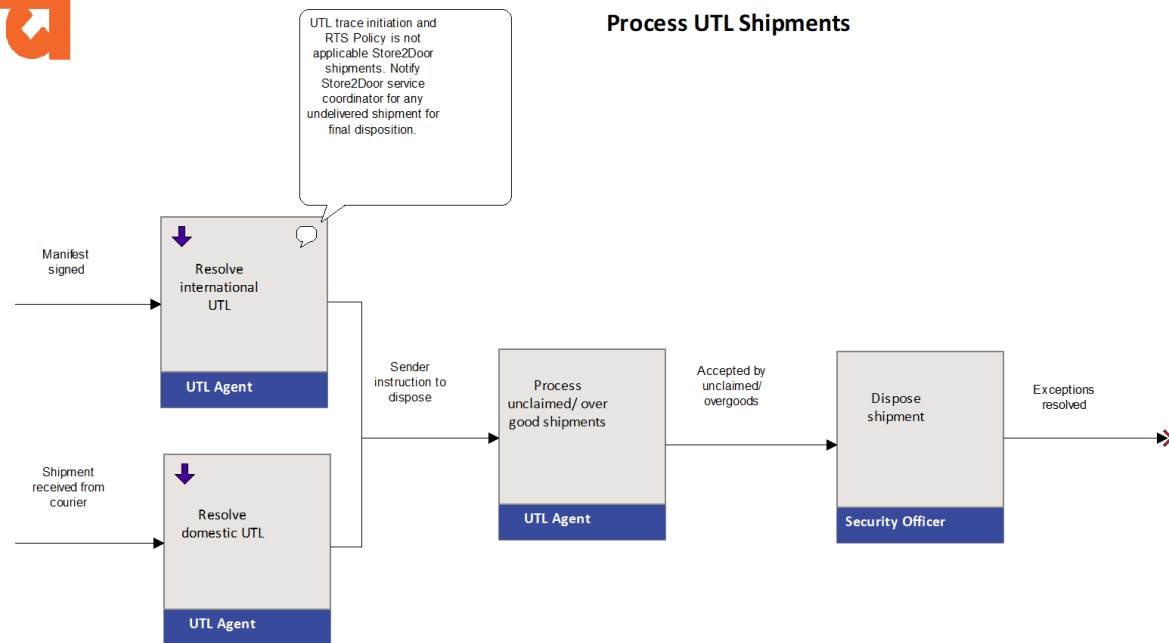


Third Party
Vendor



UAE - OPS UTL Section





Title: Process UTL Shipments
 Author: Edwin Ramos
 Date: 4/11/2017
 Volume: 0.00 Per Second

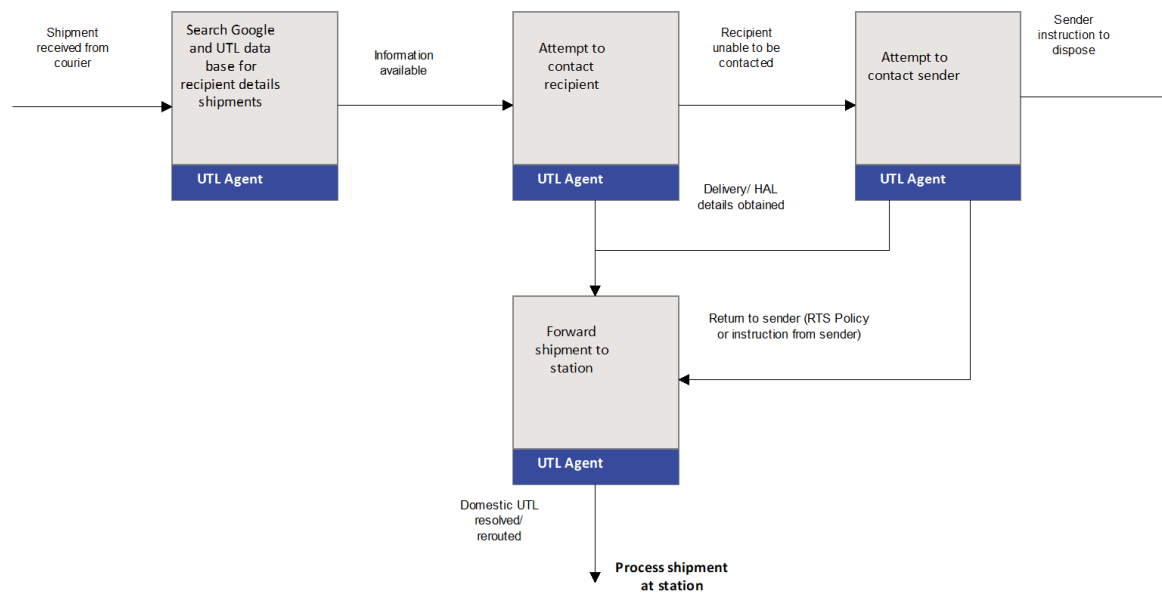
Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Resolve Domestic UTL



Title: Resolve Domestic UTL
Author: Edwin Ramos
Date: 4/11/2017
Volume: 0.00 Per Second

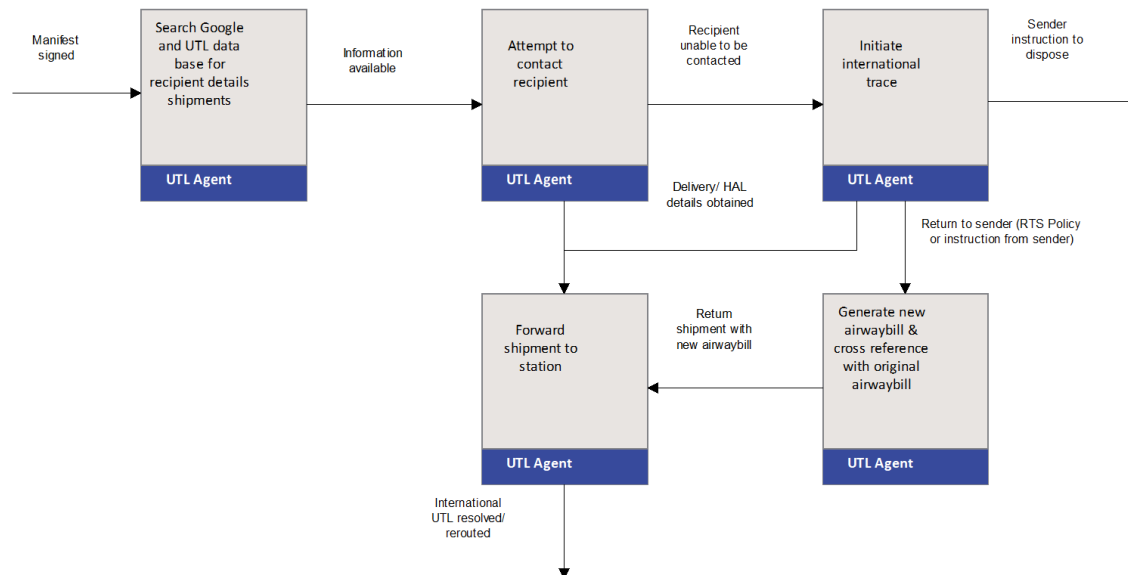
Authorization: Authorized
Date: 11/26/2017
Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Resolve International UTL



Title: Resolve International UTL
 Author: Edwin Ramos
 Date: 4/11/2017
 Volume: 0.00 Per Second

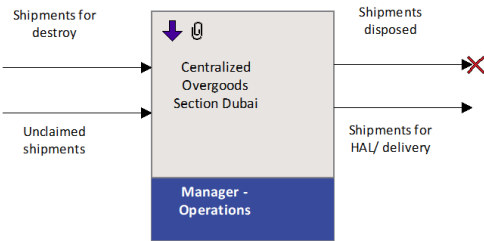
Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only

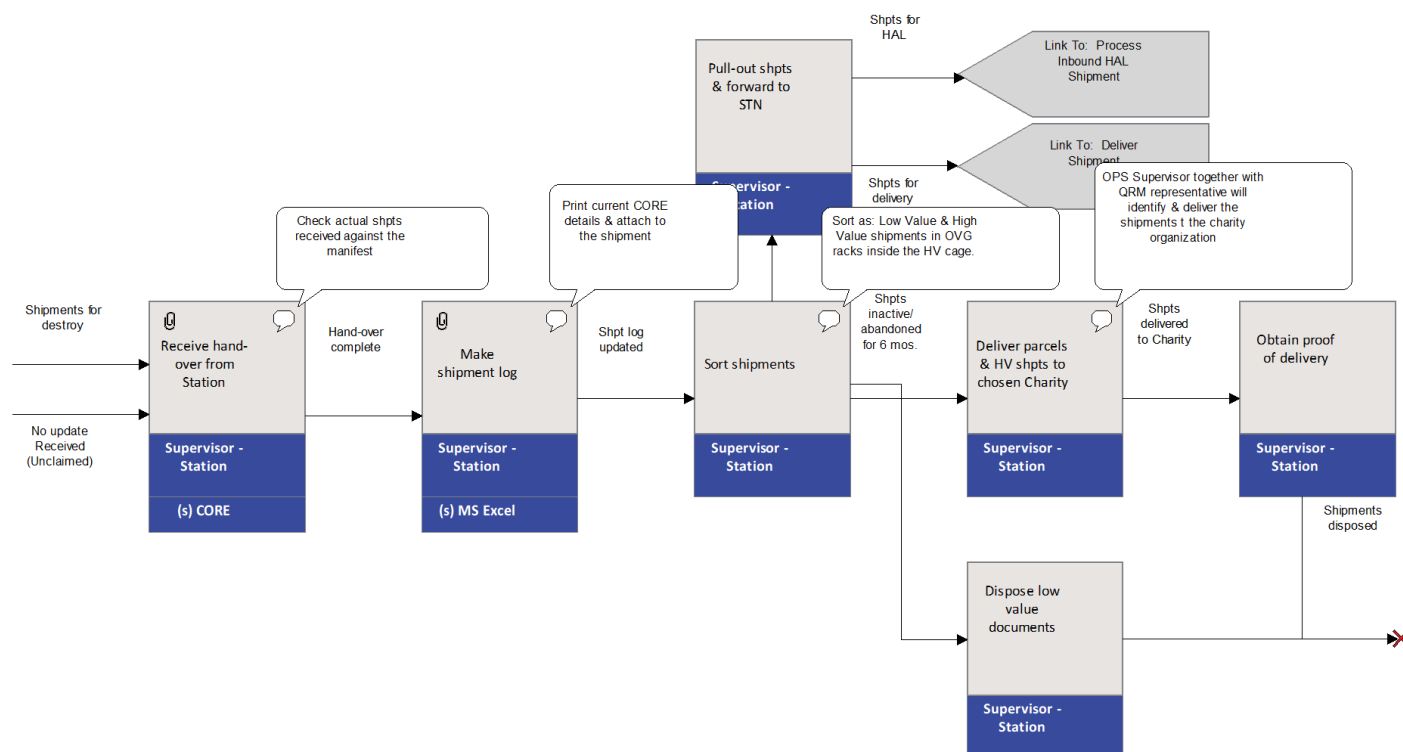


UAE - OPS Overgoods Section





Centralized Overgoods Process



Title: Centralized Overgoods Process
 Author: Edwin Ramos
 Date: 11/6/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/9/2017
 Cost Per Second: \$,3.5,E-0317

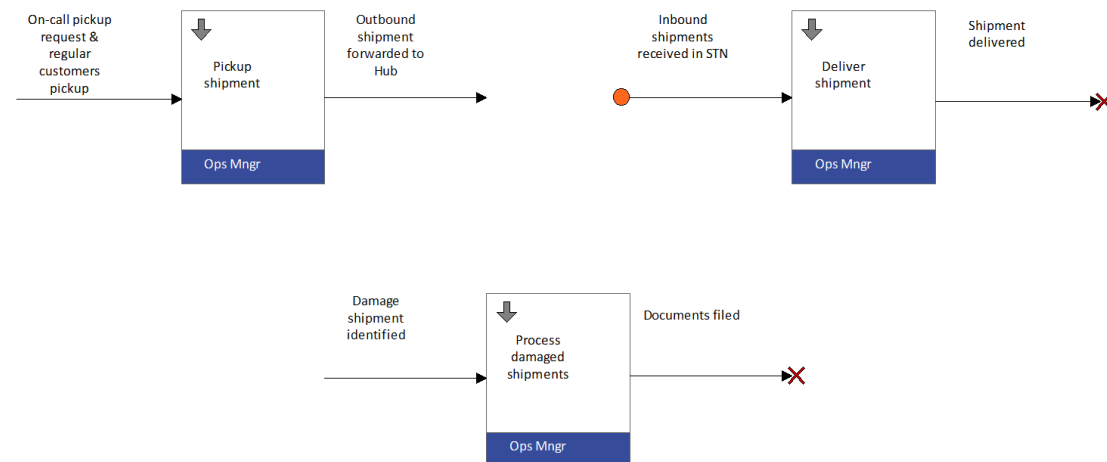
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



UAE - Station Operations



Title: UAE - Station Operations
Author: Edwin Ramos
Date: 11/6/2017
Volume: 0.00 Per Second

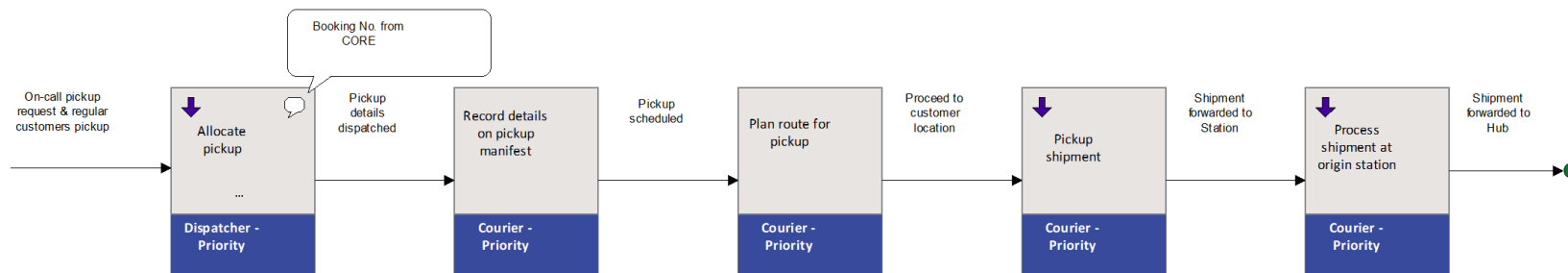
Authorization: Authorized
Date: 1/17/2023
Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
○ Keywords
● Read Only



Pickup Shipment



Title: Pickup Shipment
 Author: Edwin Ramos
 Date: 4/4/2017
 Volume: 0.00 Per Second

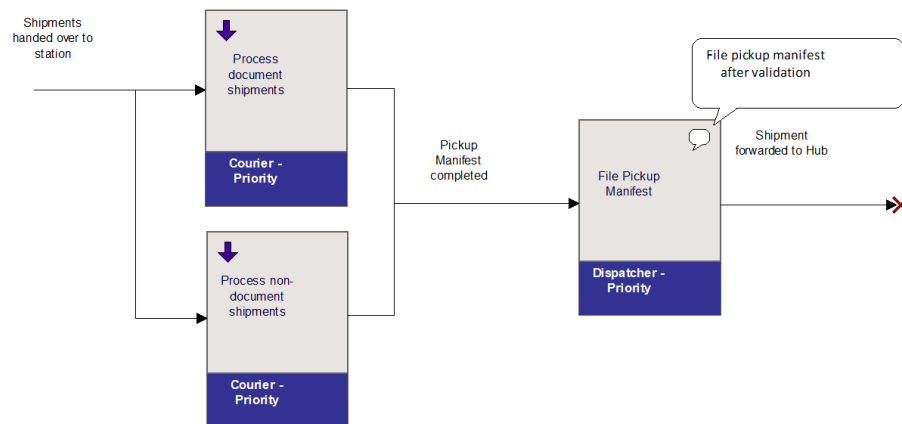
Authorization: Authorized
 Date: 4/22/2020
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Shipment at Origin Station



Title: Process Shipment at Origin Station
 Author: Edwin Ramos
 Date: 4/6/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 1/3/2021
 Cost Per Second: \$,3.5,E-0317

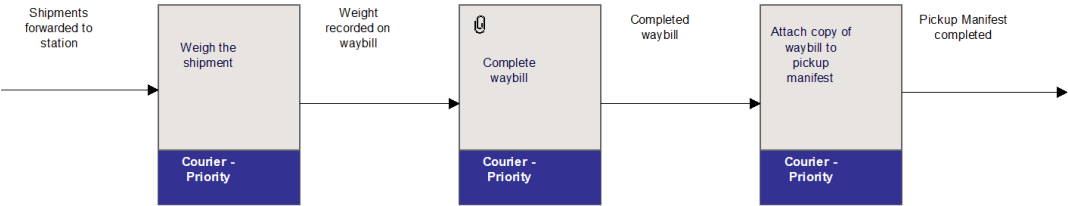
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ○ Keywords
 ● Read Only

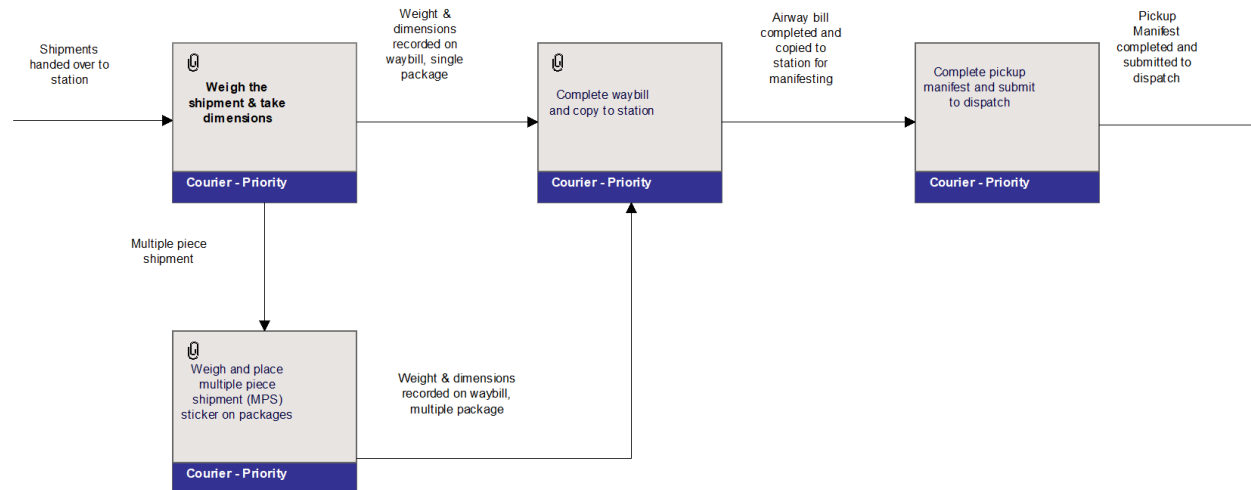


Process Document Shipments





Process Non-Document Shipments



Title: Process Non-Document Shipments
 Author: Edwin Ramos
 Date: 5/23/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 1/3/2021
 Cost Per Second: \$,3.5,E-0317

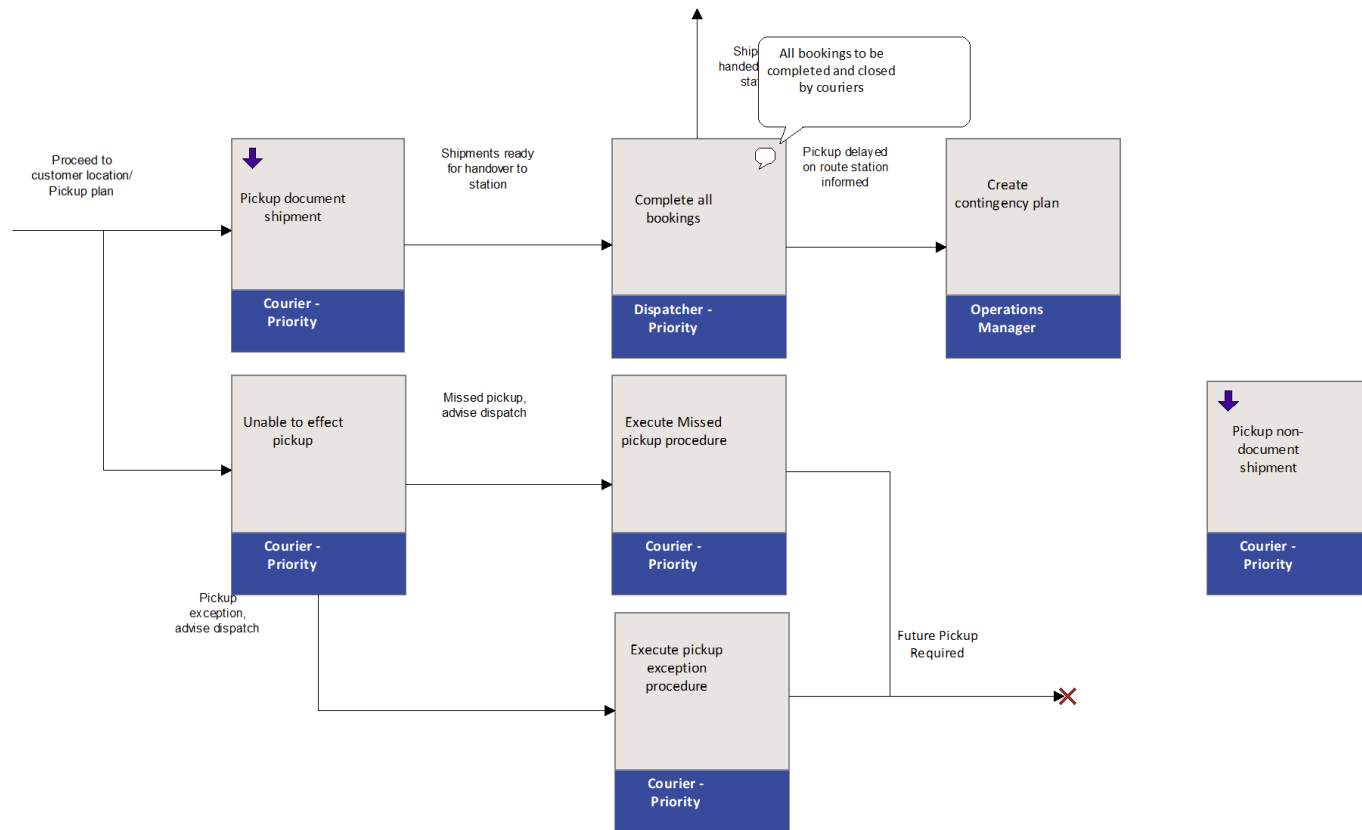
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Pickup Shipment by Type



Title: Pickup Shipment by Type
 Author: Edwin Ramos
 Date: 4/6/2017
 Volume: 0.00 Per Second

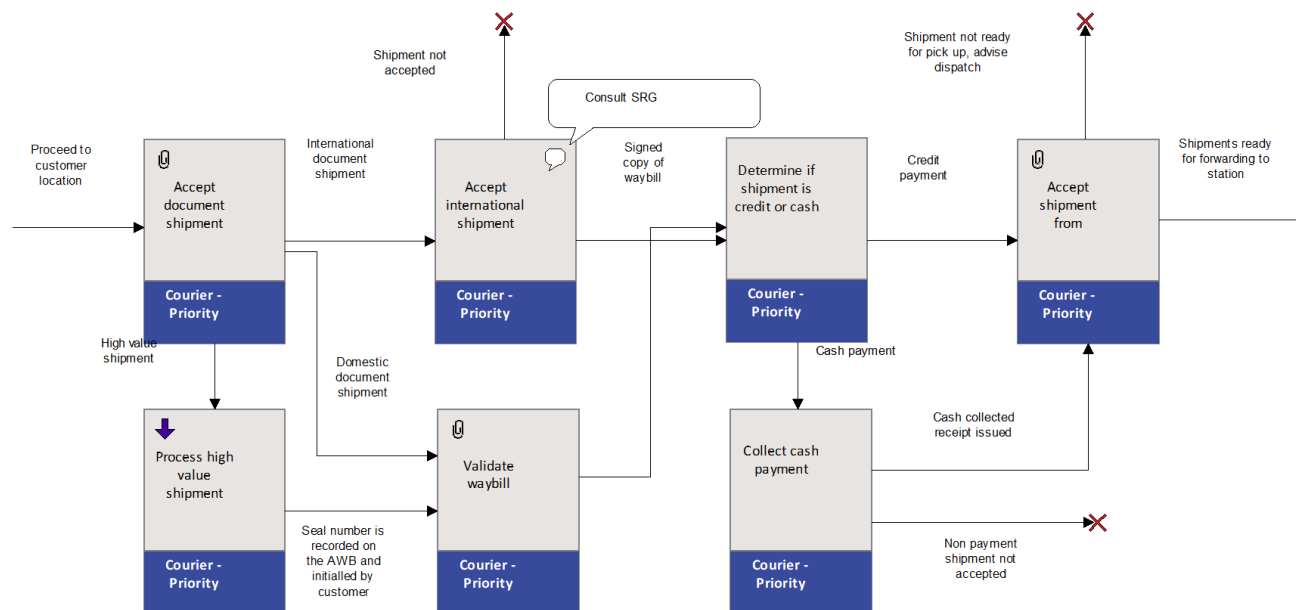
Authorization: Authorized
 Date: 1/3/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Pickup Document Shipment



Title: Pickup Document Shipment

Author: Edwin Ramos

Date: 5/23/2010

Volume: 0.00 Per Second

Authorization: Authorized

Date: 11/26/2017

Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer

Diagram Version: 2

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

○ Change Requests

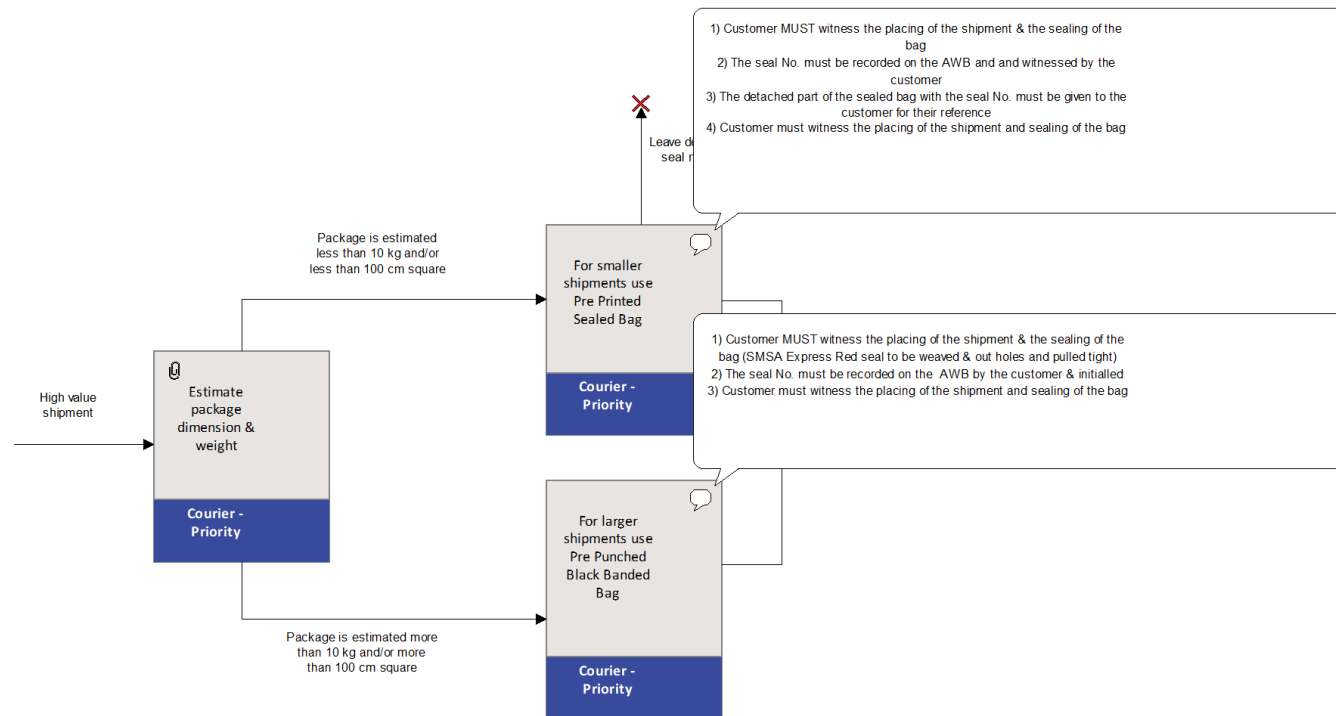
○ Feedback

● Keywords

● Read Only



Process High Value Shipment



Title: Process High Value Shipment
 Author: Edwin Ramos
 Date: 5/25/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

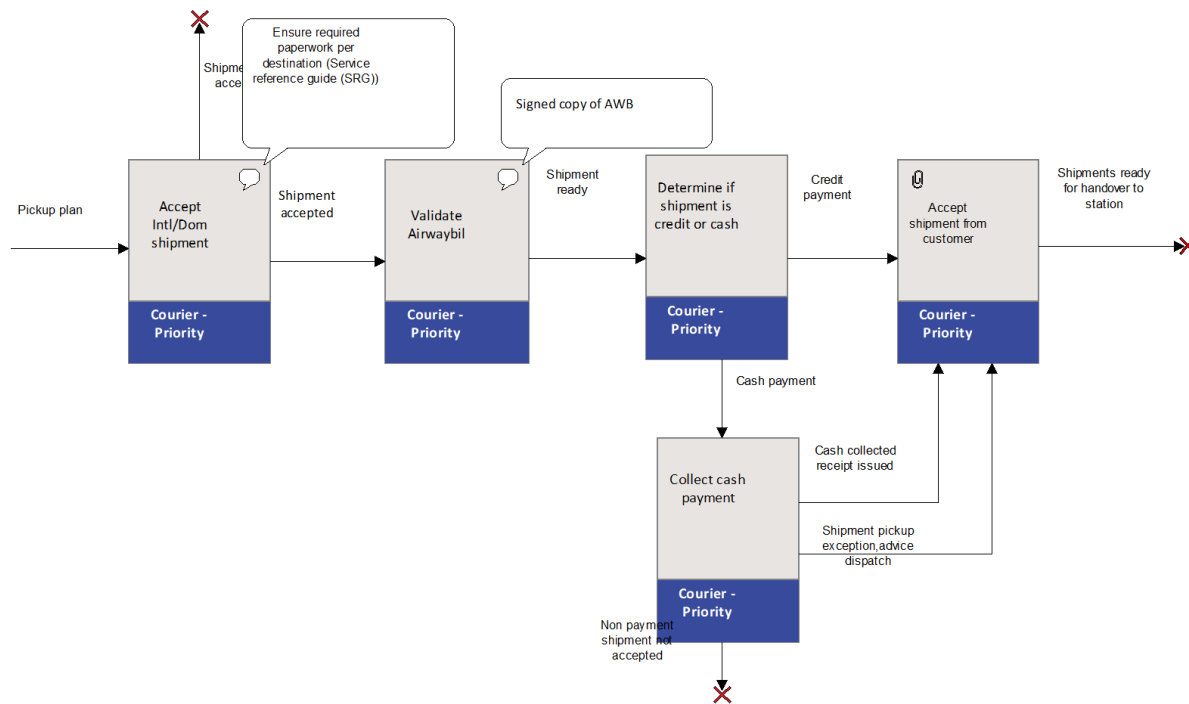
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Pickup Non-Document Shipment



Title: Pickup Non-Document Shipment

Author: Edwin Ramos

Date: 5/23/2010

Volume: 0.00 Per Second

Authorization: Authorized

Date: 1/3/2021

Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer

Diagram Version: 3

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

● Change Requests

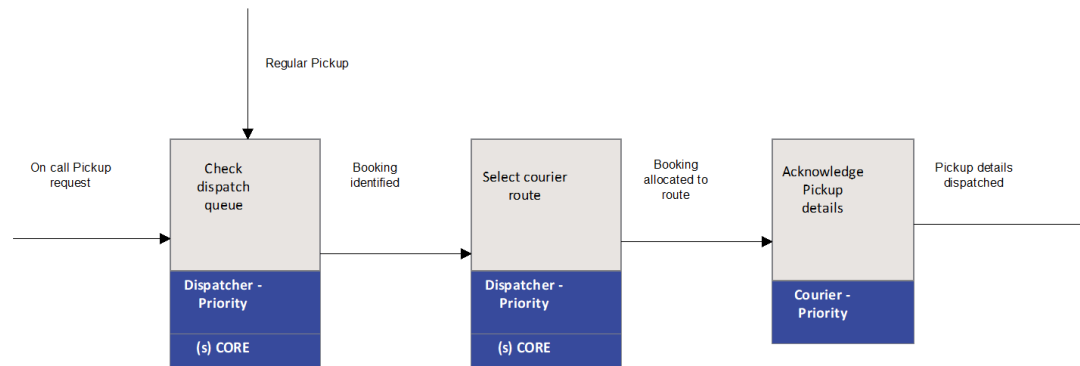
○ Feedback

● Keywords

● Read Only



Allocate to Courier Route



Title: Allocate to Courier Route
Author: Edwin Ramos
Date: 7/8/2017
Volume: 0.00 Per Second

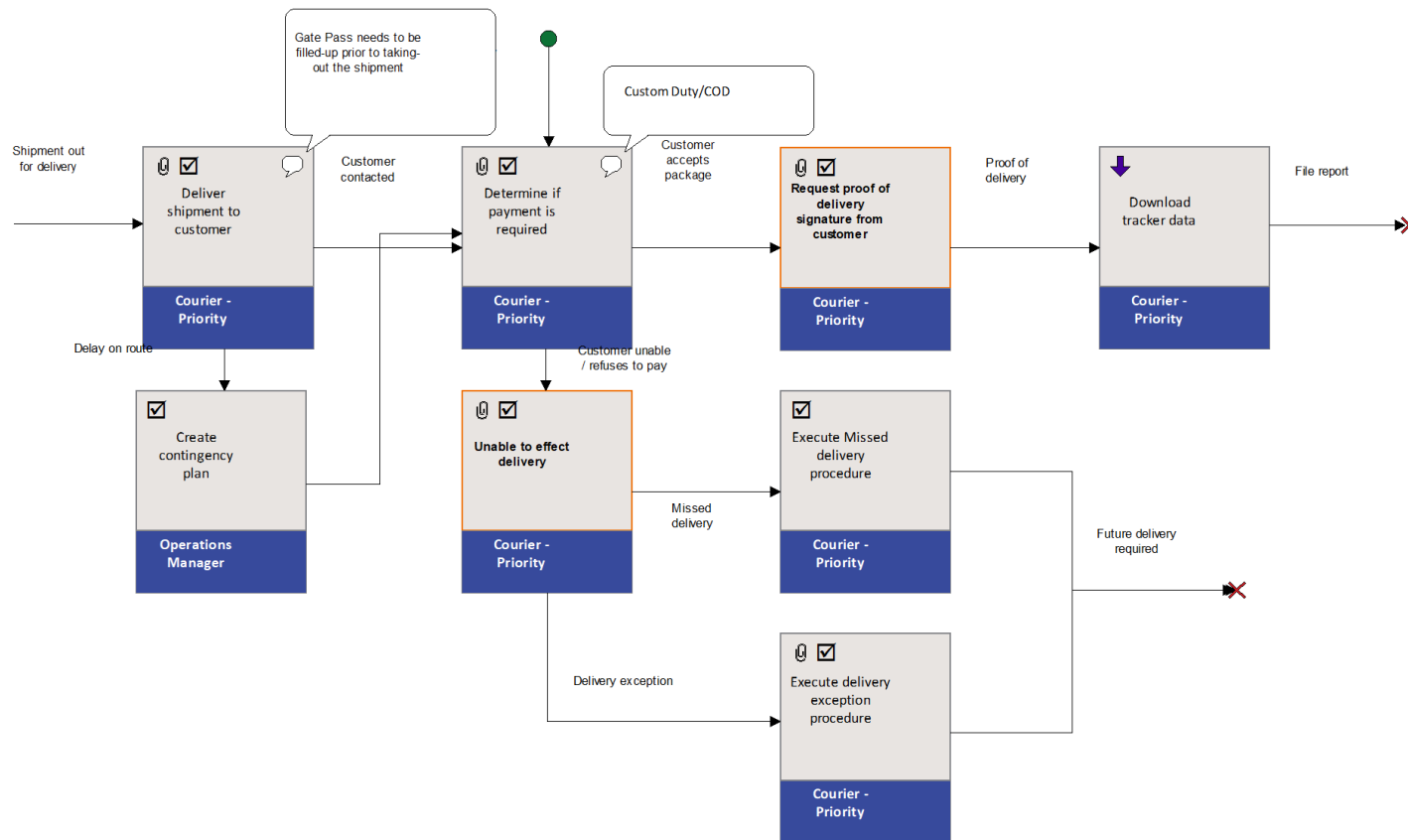
Authorization: Authorized
Date: 1/3/2021
Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests
○ Feedback
○ Keywords
● Read Only



Deliver Shipment



Title: Deliver Shipment
 Author: Edwin Ramos
 Date: 4/10/2017
 Volume: 0.00 Per Second

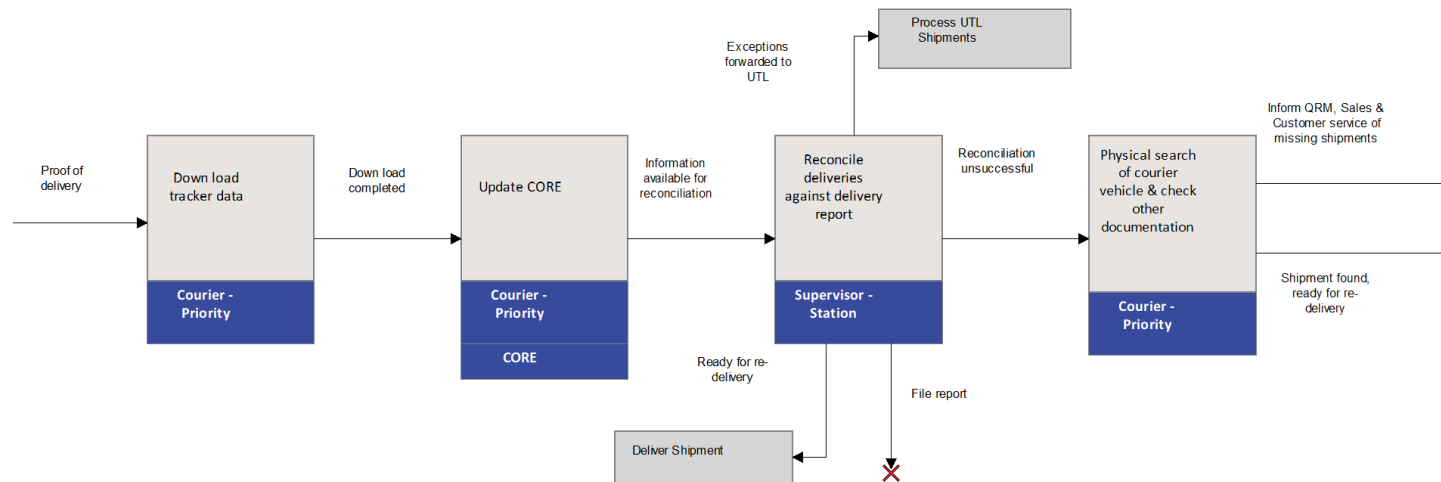
Authorization: Authorized
 Date: 1/3/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Debrief Courier



Title: Debrief Courier
 Author: Edwin Ramos
 Date: 4/10/2017
 Volume: 0.00 Per Second

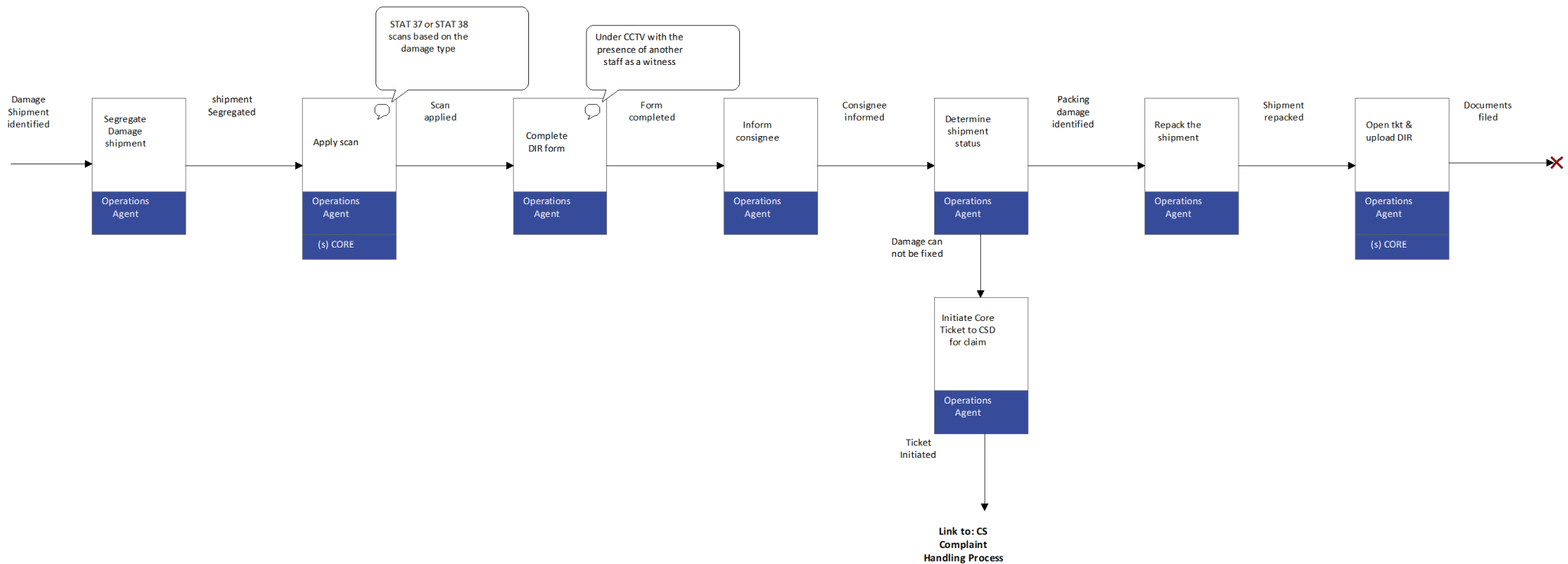
Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ● Change Requests ● Read Only



Damaged Shipments - Incident Reporting



Title: Damaged Shipments - Incident Reporting
 Author: Edwin Ramos
 Date: 6/14/2022
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/25/2022
 Cost Per Second: \$,3.5,E-0317

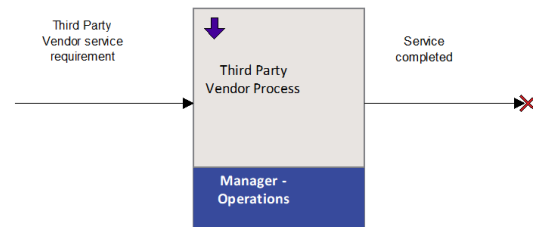
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



UAE - OPS Third Party Vendor



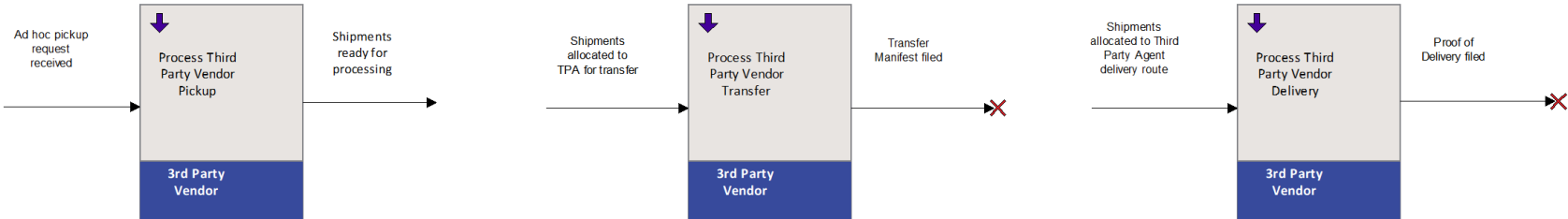
Title: UAE - OPS Third Party Vendor
 Author: Edwin Ramos
 Date: 11/6/2017
 Volume: 0.00 Per Second
 Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

☐ Actions
☒ Change Log
☐ Change Requests
☐ Feedback
☐ Keywords
☒ Read Only



Third Party Vendor Process



Title: Third Party Vendor Process
Author: Edwin Ramos
Date: 8/27/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 11/26/2017
Cost Per Second: \$,3.5,E-0317

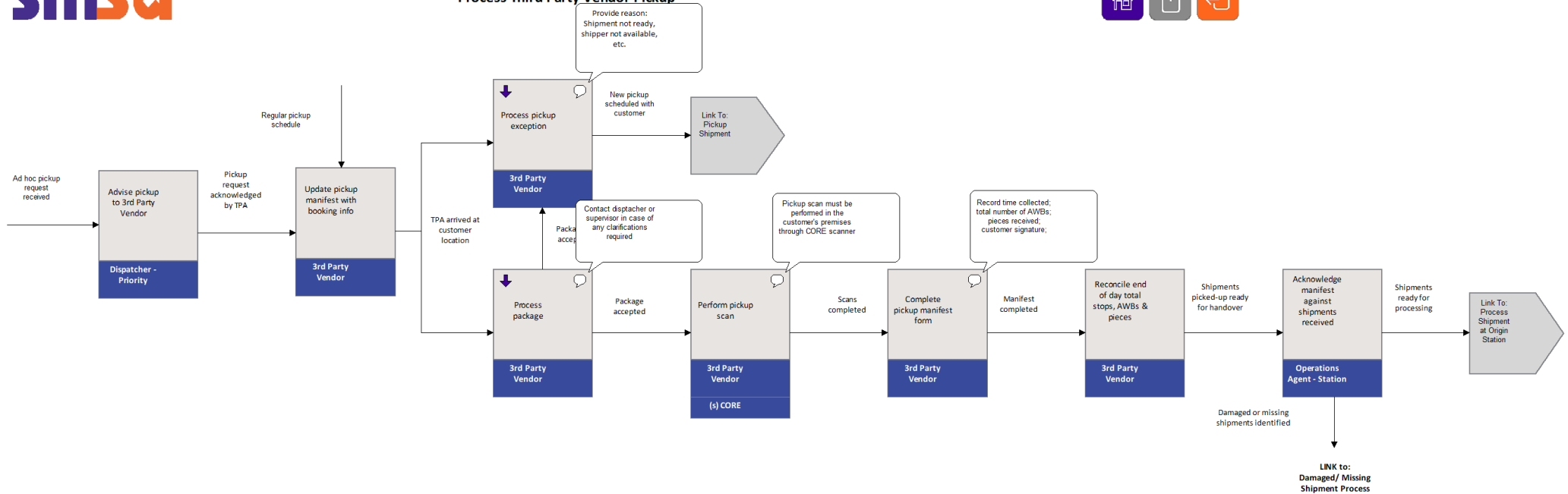
Owner: Mohd Dilhan Dastakeer
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Process Third Party Vendor Pickup



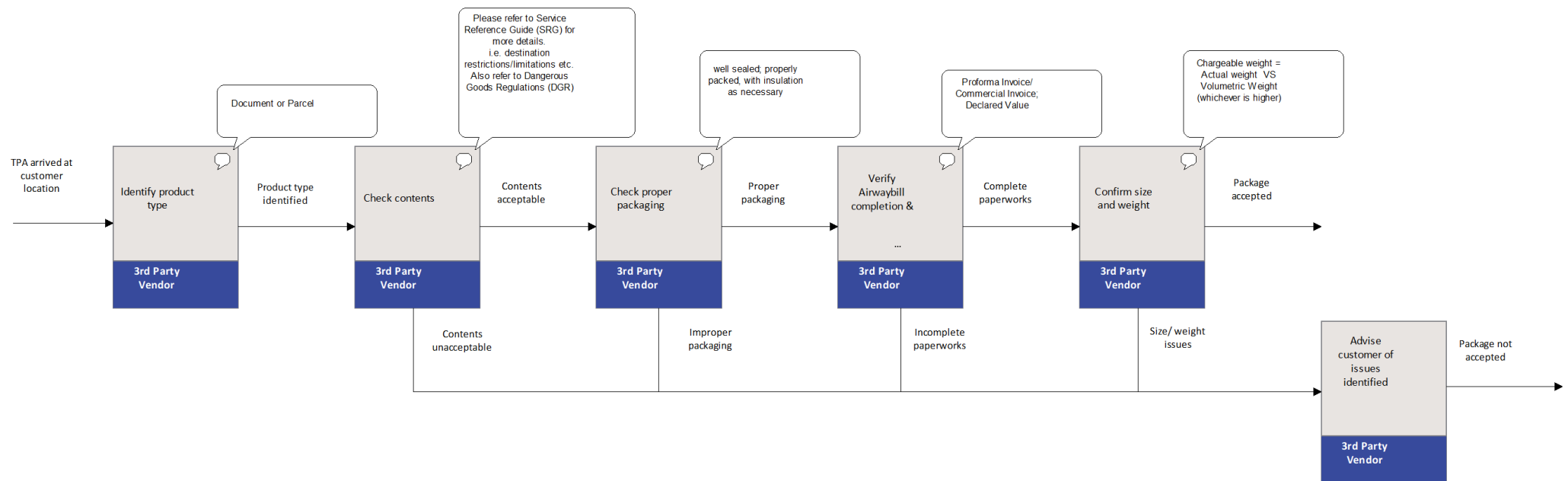
Title: Process Third Party Vendor Pickup
 Author: Edwin Ramos
 Date: 8/15/2017
 Volume: 0.00 Per Second
 Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Package Pickup Process



Title: Package Pickup Process
 Author: Edwin Ramos
 Date: 8/15/2017
 Volume: 0.00 Per Second

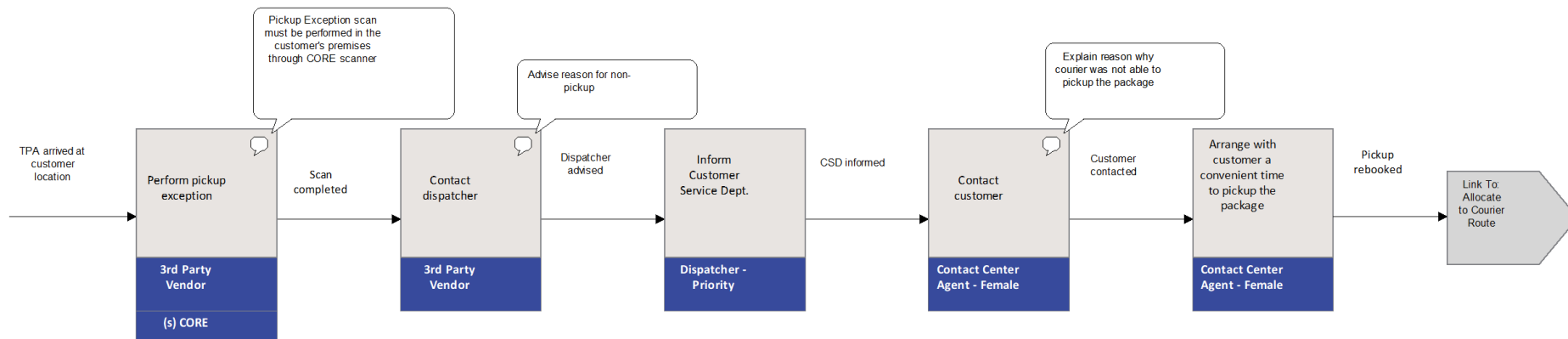
Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Pickup Exception

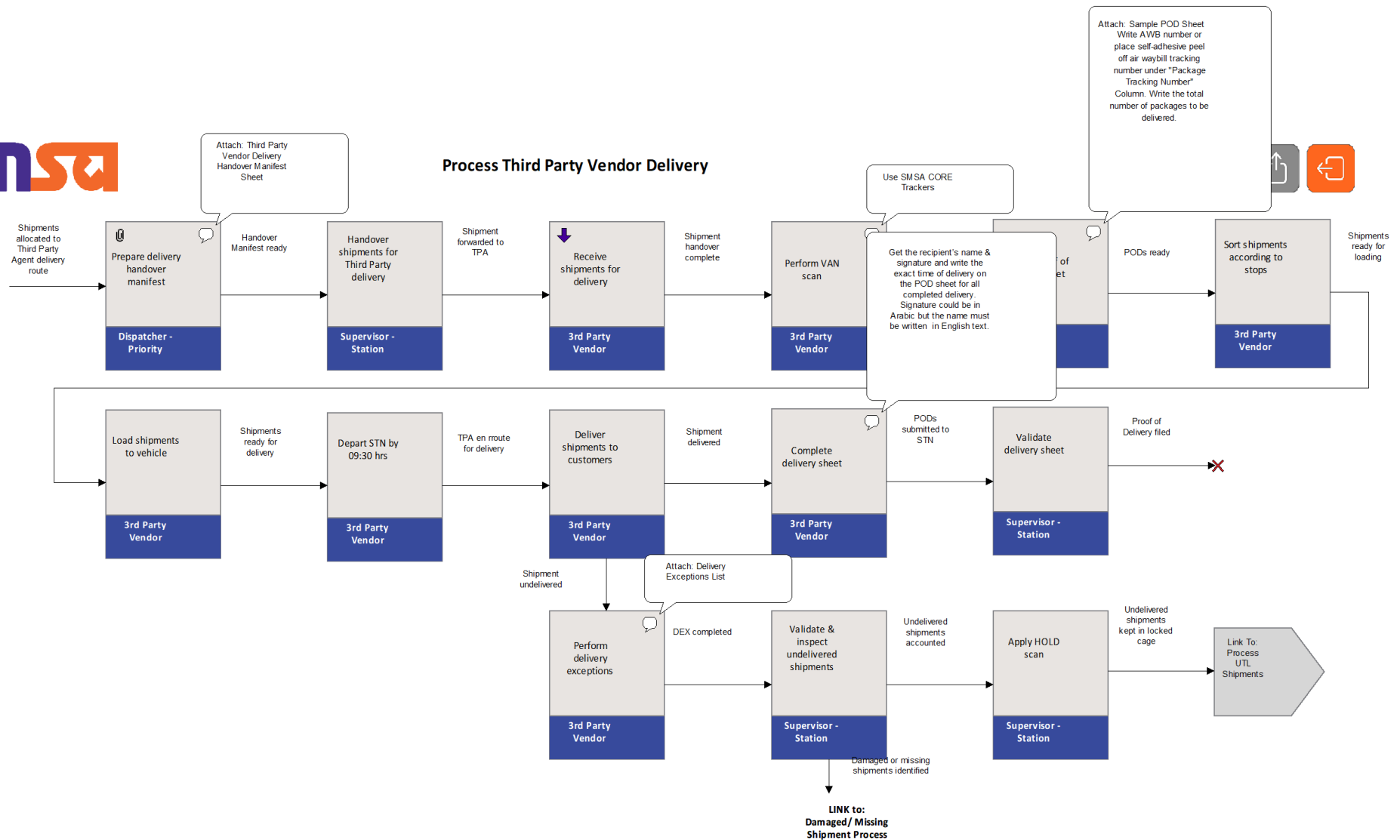


Title: Process Pickup Exception
 Author: Edwin Ramos
 Date: 8/16/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Title: Process Third Party Vendor Delivery
 Author: Edwin Ramos
 Date: 8/15/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

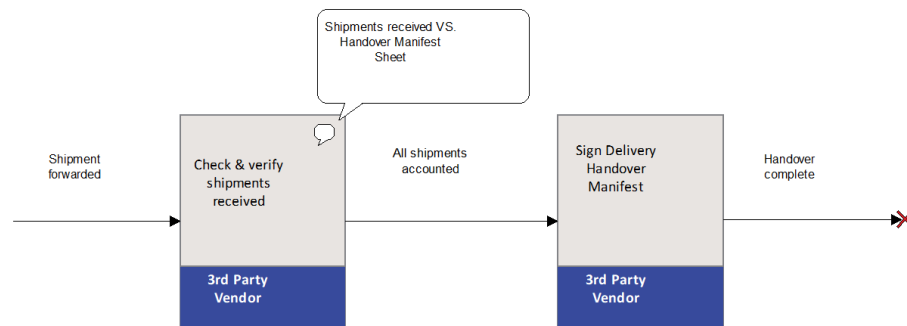
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Shipment Handover for Third Party Delivery



Title: Shipment Handover for Third Party Delivery
Author: Edwin Ramos
Date: 8/16/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 11/26/2017
Cost Per Second: \$,3.5,E-0317

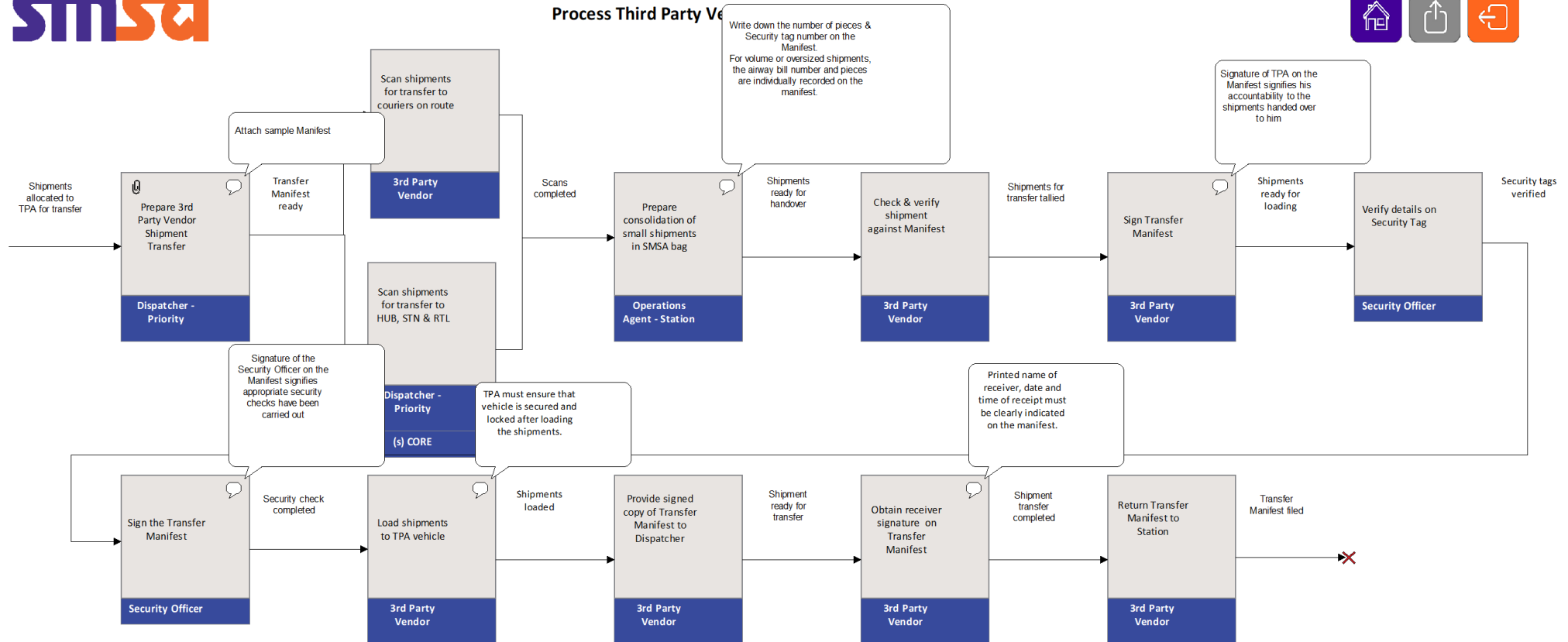
Owner: Mohd Dilhan Dastakeer
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Process Third Party Vendor Transfer



Title: Process Third Party Vendor Transfer
 Author: Edwin Ramos
 Date: 8/21/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 11/26/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Page is under construction



Title:
Author: Edwin Ramos
Date: 10/18/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 3/23/2025
Cost Per Second: \$,3.5,E-0317

Owner: Edwin Ramos
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

☐ Actions ☐ Feedback
☐ Change Log ☐ Keywords
☐ Change Requests ☒ Read Only



Page is under construction



Title:
Author: Edwin Ramos
Date: 10/18/2010
Volume: 0.00 Per Second

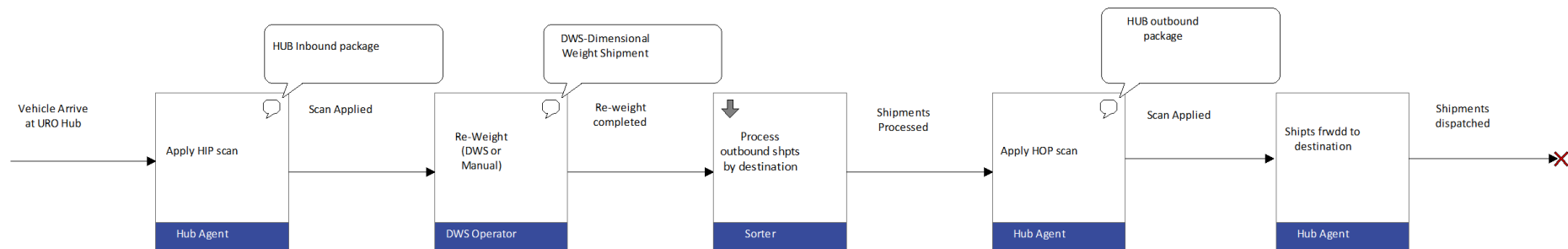
Authorization: Authorized
Date: 3/23/2025
Cost Per Second: \$,3.5,E-0317

Owner: Edwin Ramos
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

☐ Actions ☐ Feedback
☐ Change Log ☐ Keywords
☐ Change Requests ☒ Read Only



HUB



Title: HUB
Author: Nouf Al Rammah
Date: 5/20/2025
Volume: 0.00 Per Second

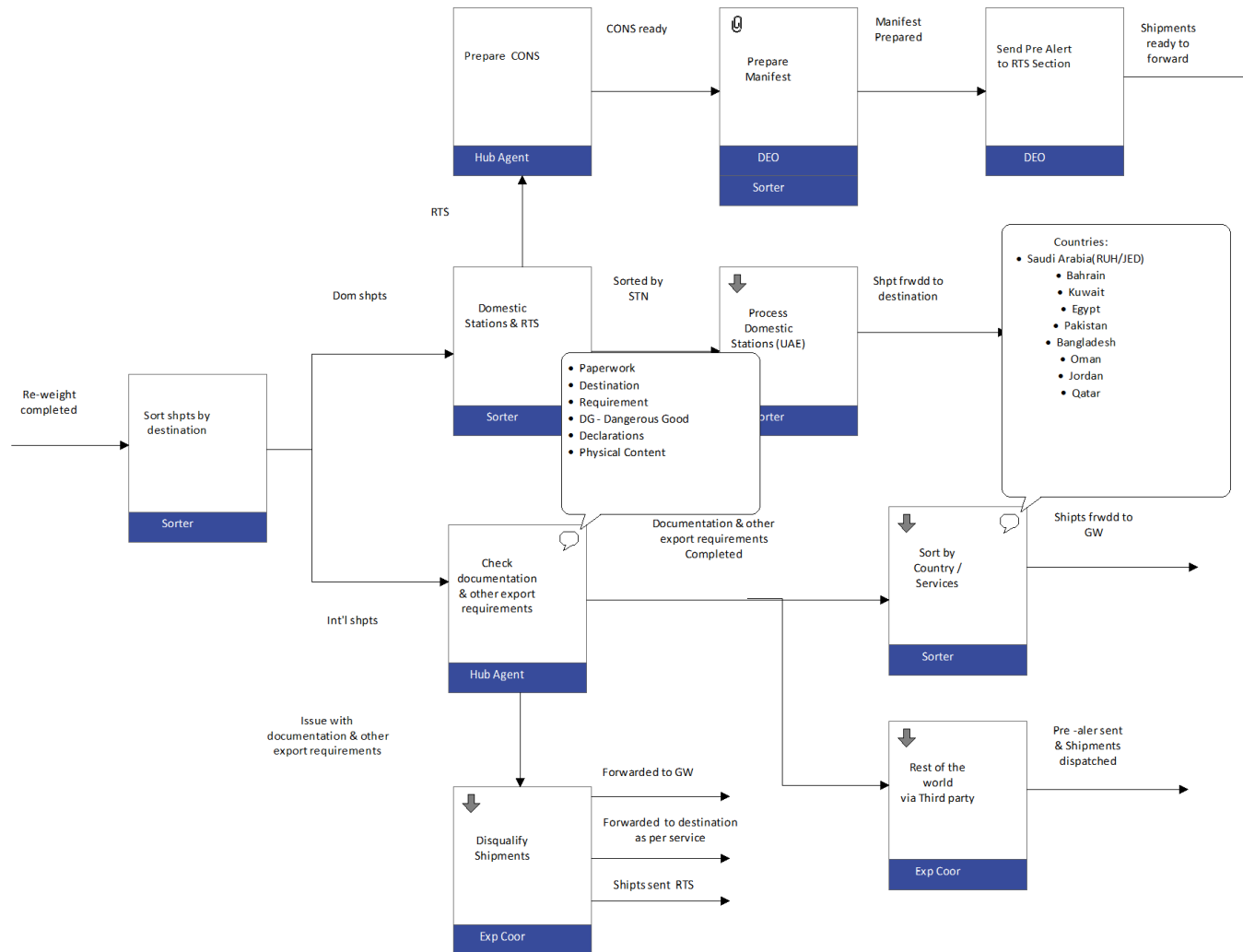
Authorization: Authorized
Date: 7/3/2025
Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Process outbound shpts by destination



Title: Process outbound shpts by destination
 Author: Nouf Al Rammah
 Date: 5/21/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/3/2025
 Cost Per Second: \$,3.5,E-0317

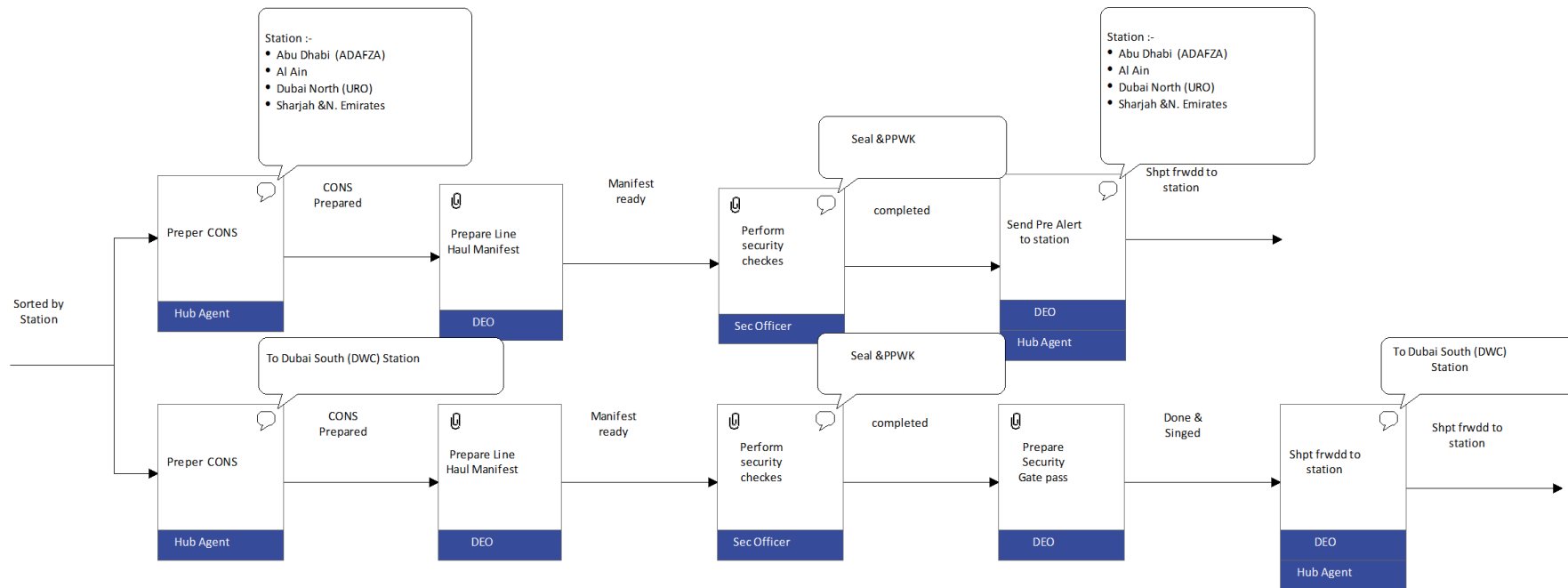
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Domestic Stations (UAE)



Title: Process Domestic Stations (UAE)
 Author: Nouf Al Rammah
 Date: 5/21/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/3/2025
 Cost Per Second: \$,3.5,E-0317

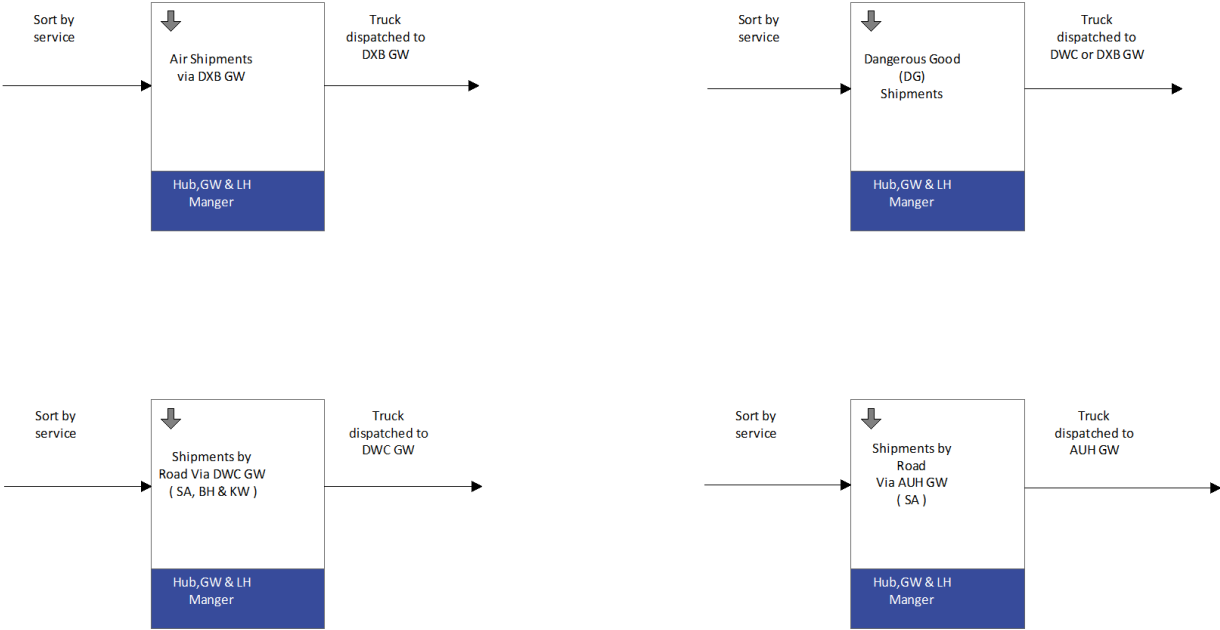
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Sort by Counties/ Servies



Title: Sort by Counties/ Servies
Author: Nouf Al Rammah
Date: 5/20/2025
Volume: 0.00 Per Second

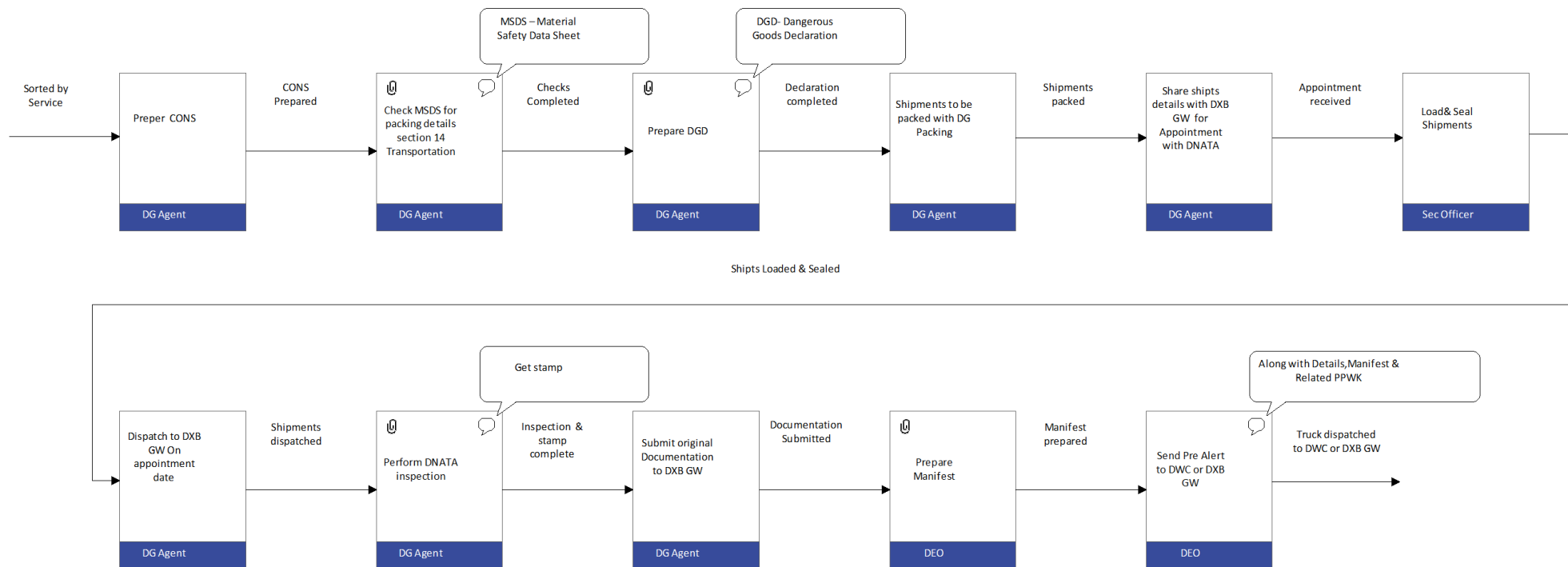
Authorization: Authorized
Date: 7/3/2025
Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Dangerous Good (DG) shipments



Title: Dangerous Good (DG) shipments
 Author: Nouf Al Rammah
 Date: 5/22/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/3/2025
 Cost Per Second: \$,3.5,E-0317

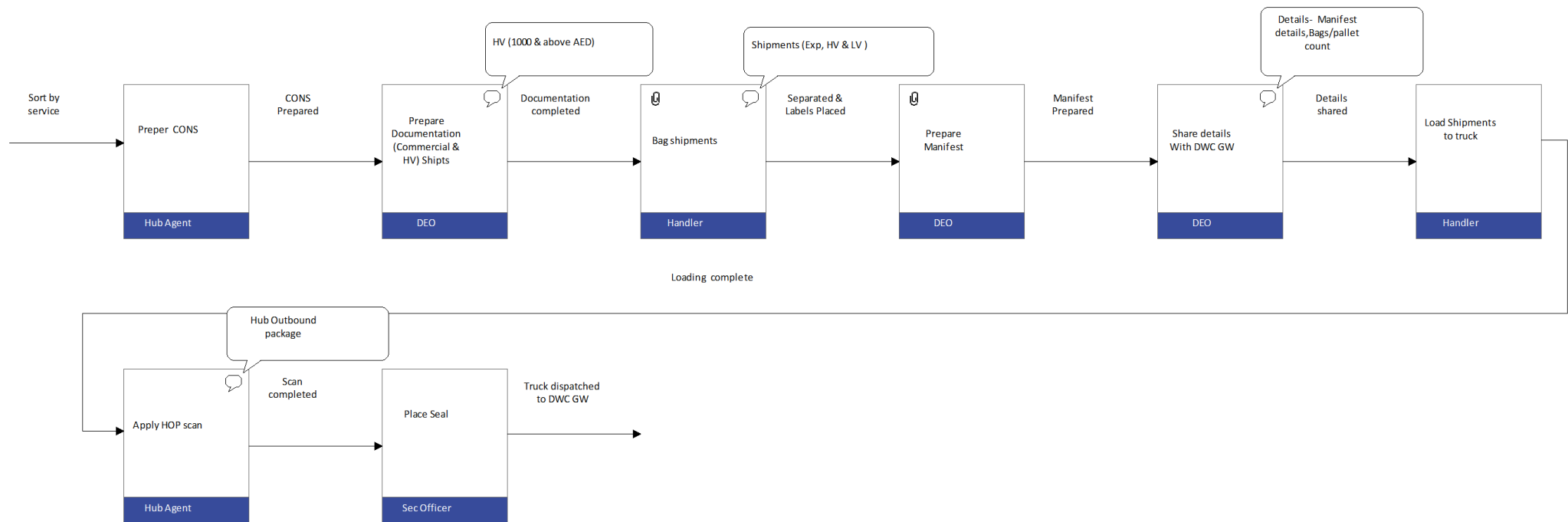
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Shipments by Road Via DWC GW (SA, BH & KW)



Title: Shipments by Road Via DWC GW (SA, BH & KW)
 Author: Nouf Al Rammah
 Date: 5/22/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/3/2025
 Cost Per Second: \$,3.5,E-0317

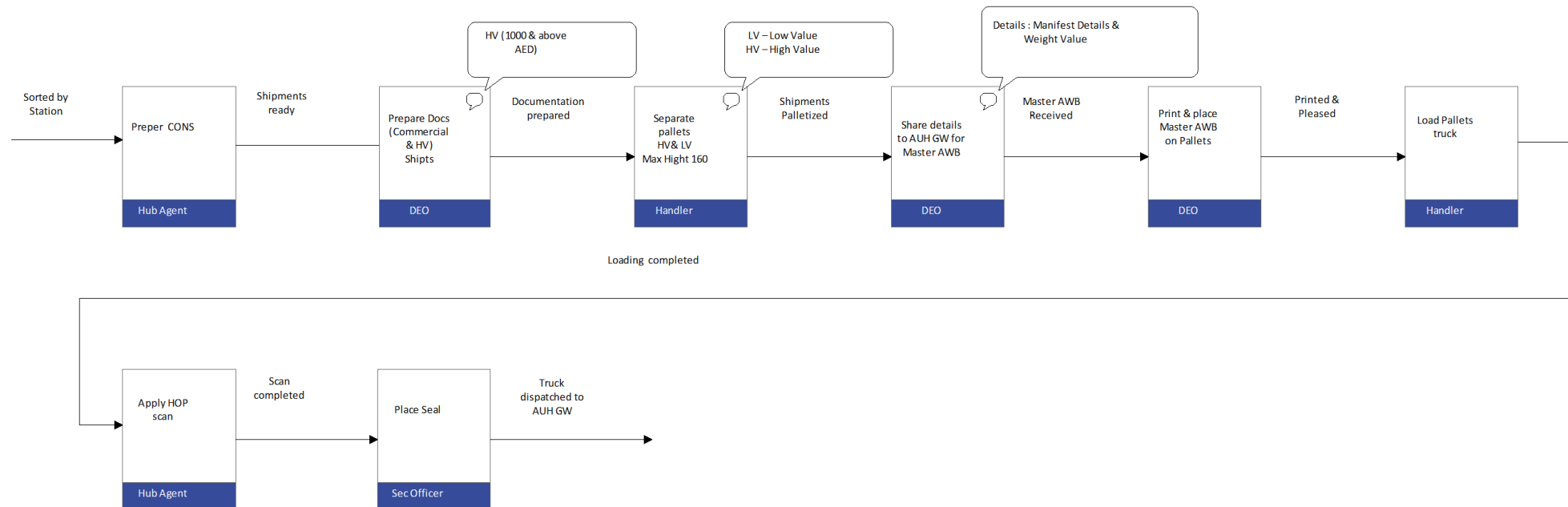
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Shipments by Road Via AUH GW (SA)



Title: Shipments by Road Via AUH GW (SA)
 Author: Nouf Al Rammah
 Date: 5/22/2025
 Volume: 0.00 Per Second

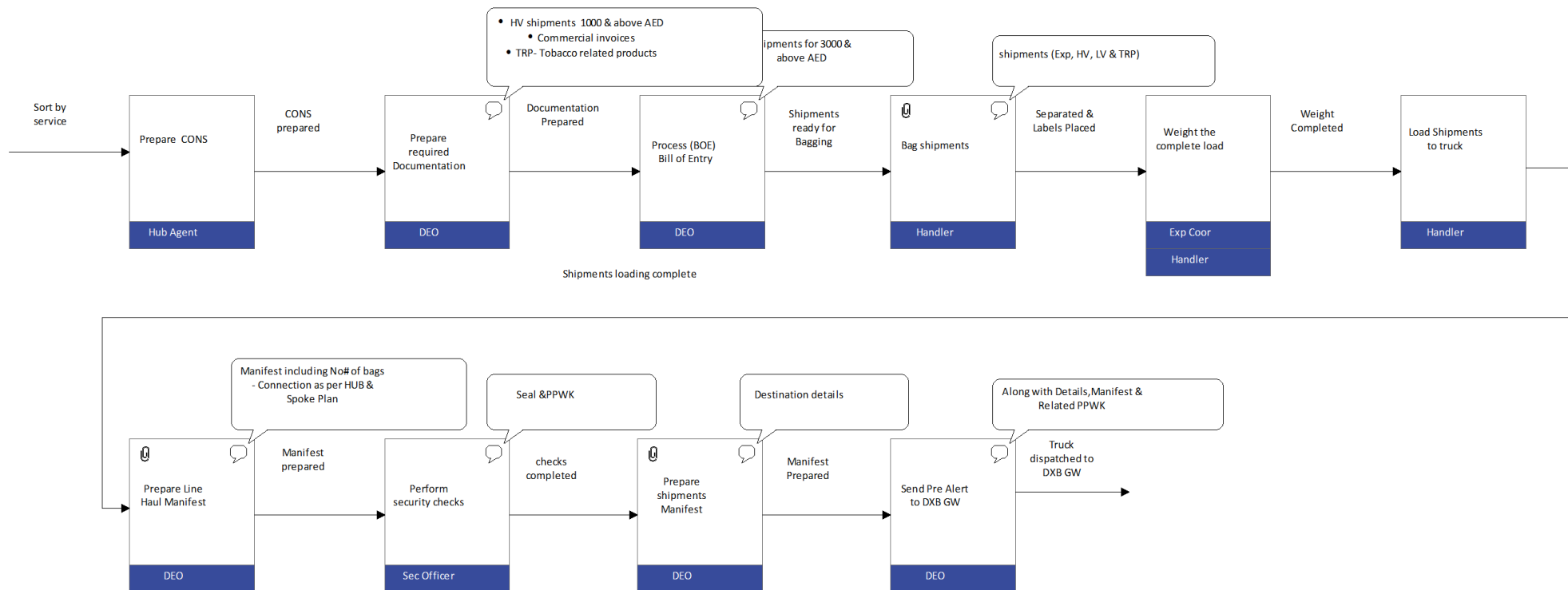
Authorization: Authorized
 Date: 7/3/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Air shipments via Dubai Gateway



Title: Air shipments via Dubai Gateway
 Author: Nouf Al Rammah
 Date: 5/22/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/3/2025
 Cost Per Second: \$,3.5,E-0317

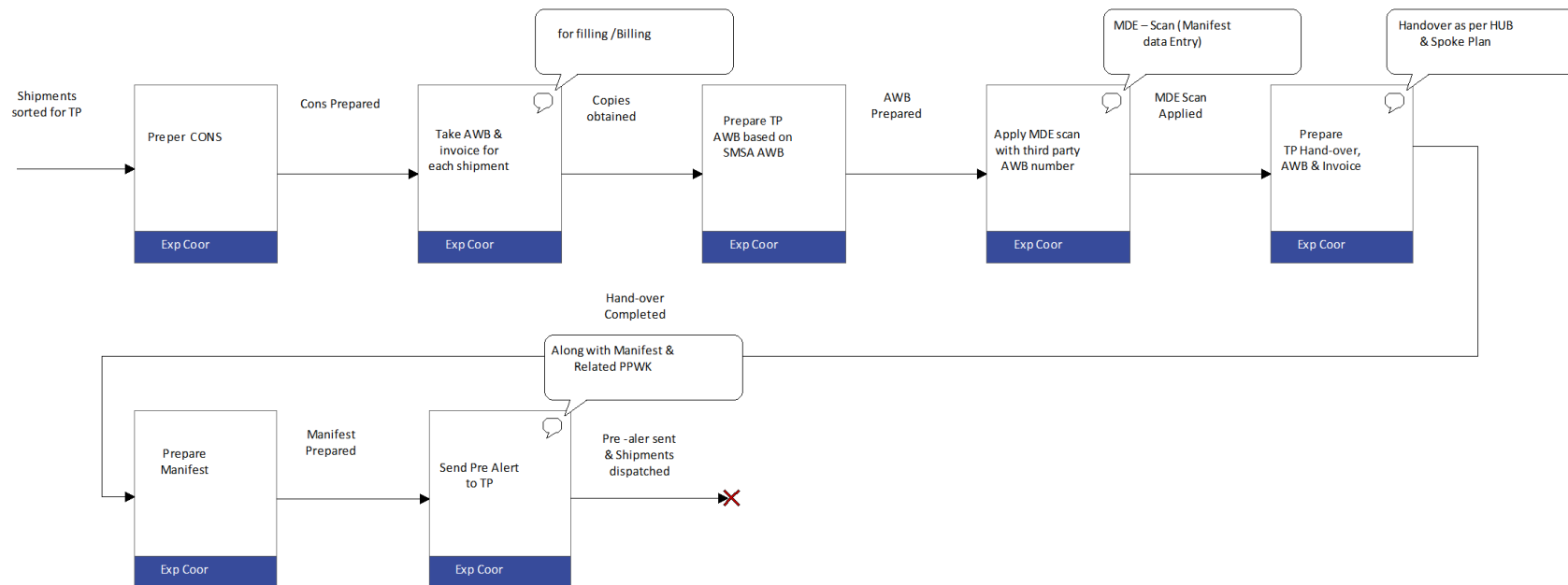
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Rest of the world via Third party



Title: Rest of the world via Third party
 Author: Nouf Al Rammah
 Date: 5/28/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/3/2025
 Cost Per Second: \$,3.5,E-0317

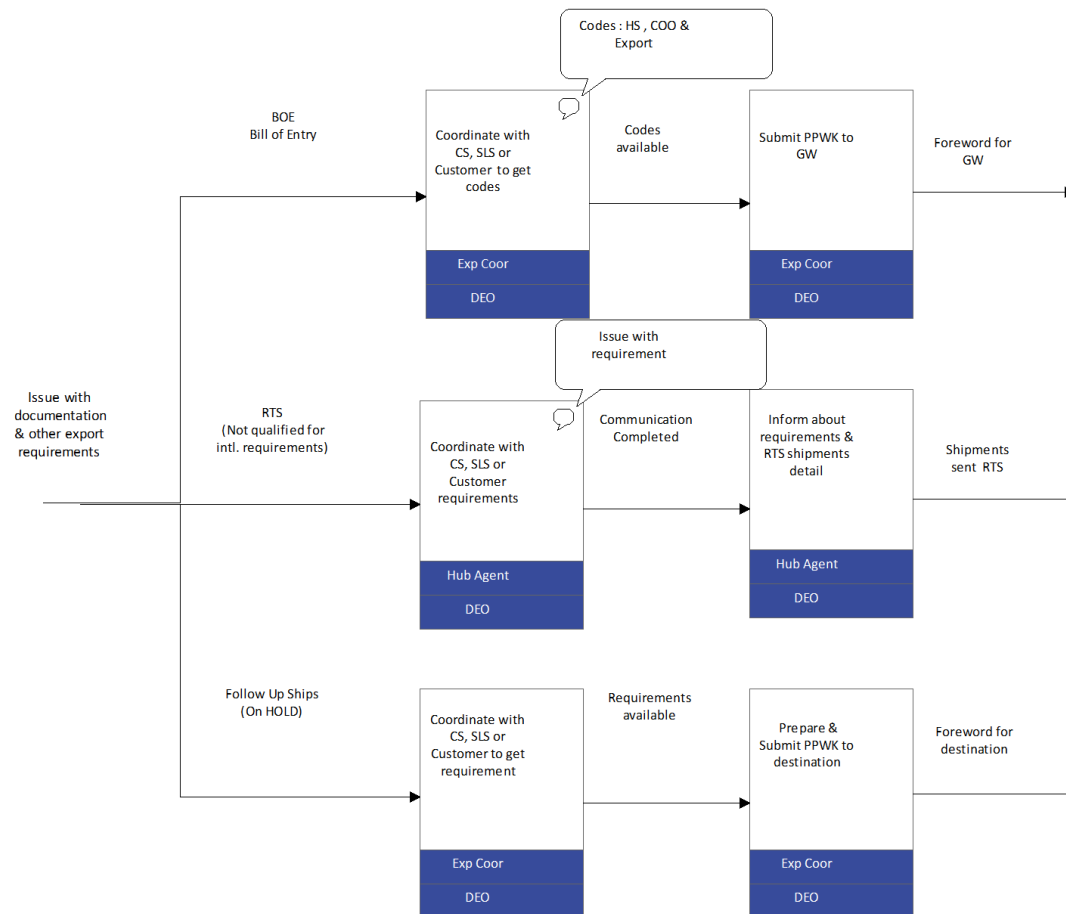
Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Disqualify Shipments



Title: Disqualify Shipments
 Author: Nouf Al Rammah
 Date: 5/28/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/3/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Mohd Dilhan Dastakeer
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



UAE - Corporate & Management



Strategy



Mission &
Vision



Core Values



KPIs



Management
Review



Org. Chart

Title: UAE - Corporate & Management

Author: Edwin Ramos

Date: 5/17/2017

Volume: 0.00 Per Second

Authorization: Authorized

Date: 7/9/2017

Cost Per Second: \$,3,5,E-0317

Owner: Yasser Zahreddine

Diagram Version: 2

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

○ Change Requests

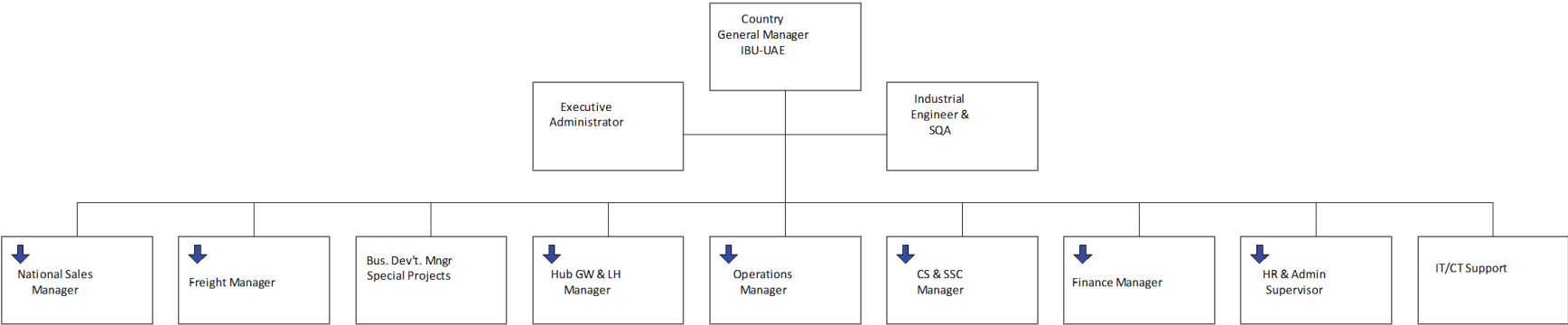
○ Feedback

○ Keywords

● Read Only

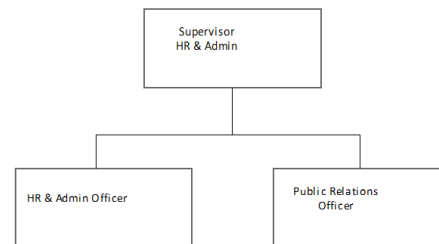


UAE - Organization Chart





Org. Structure - UAE HR & Admin



Title: Org. Structure - UAE HR & Admin
 Author: Edwin Ramos
 Date: 8/7/2018
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 12/23/2021
 Cost Per Second: \$,3.5,E-0317

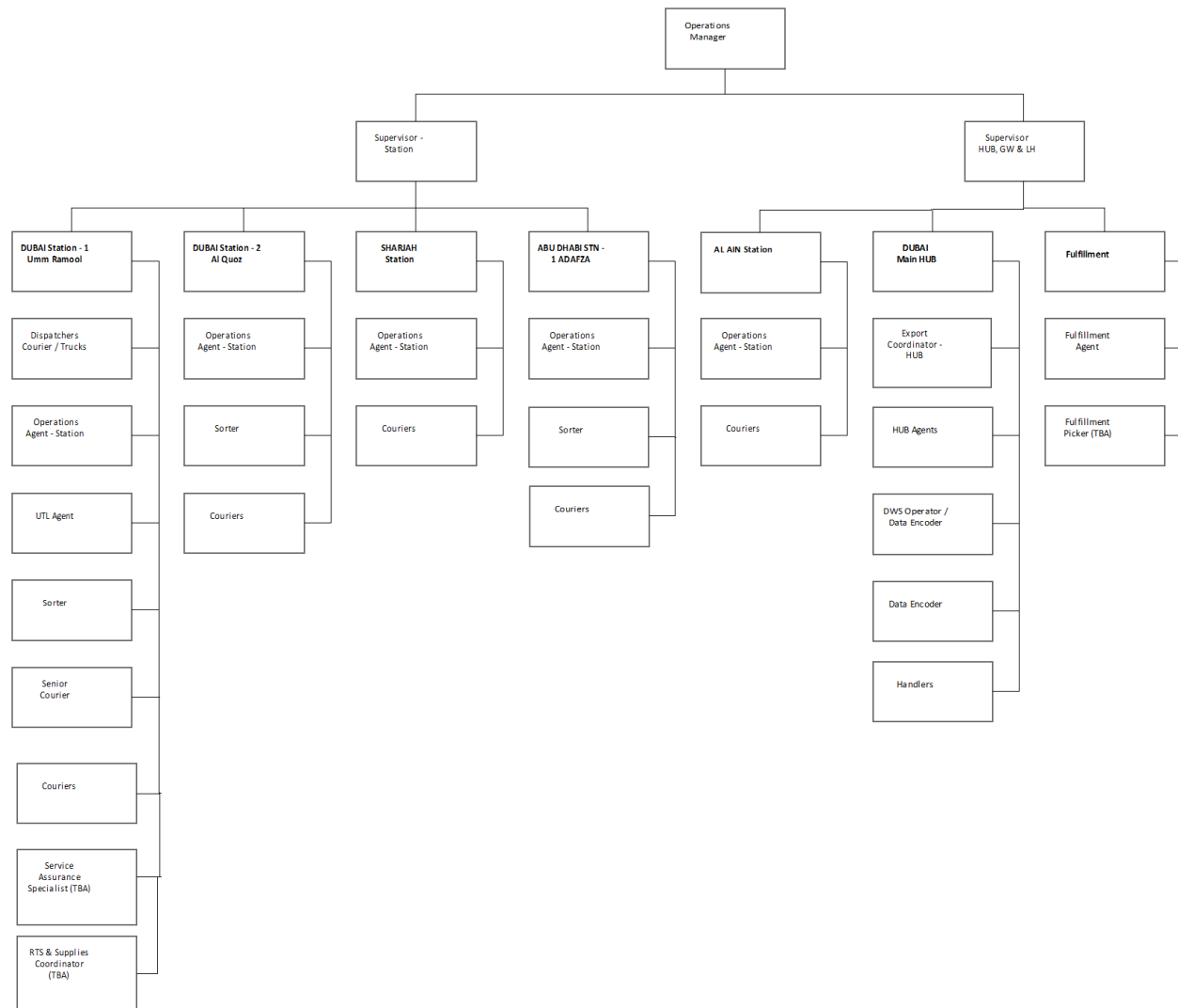
Owner: Yasser Zahreddine
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Org. Structure - UAE Operations



Title: Org. Structure - UAE Operations

Author: Edwin Ramos

Date: 2/26/2017

Volume: 0.00 Per Second

Authorization: Authorized

Date: 6/28/2022

Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine

Diagram Version: 5

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

● Change Requests

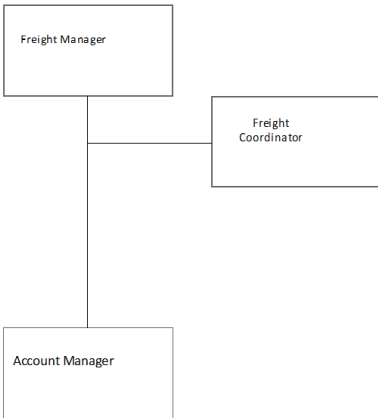
○ Feedback

○ Keywords

● Read Only

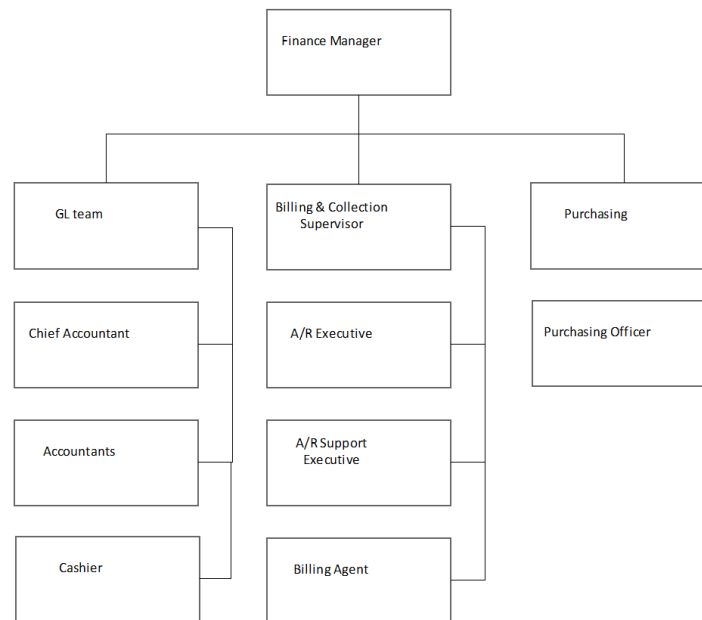


Org. Structure - UAE Freight





Org. Structure - UAE Finance



Title: Org. Structure - UAE Finance
 Author: Edwin Ramos
 Date: 8/7/2018
 Volume: 0.00 Per Second

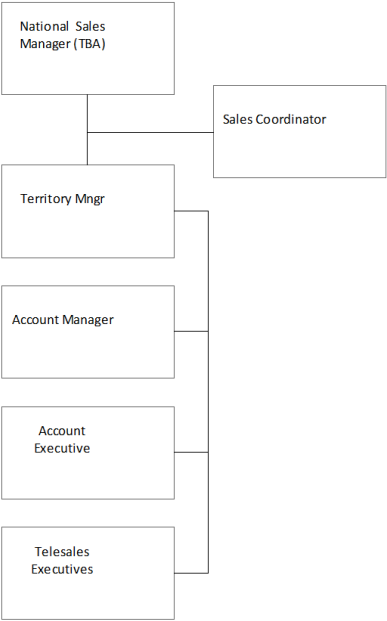
Authorization: Authorized
 Date: 12/23/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ● Change Requests ● Read Only

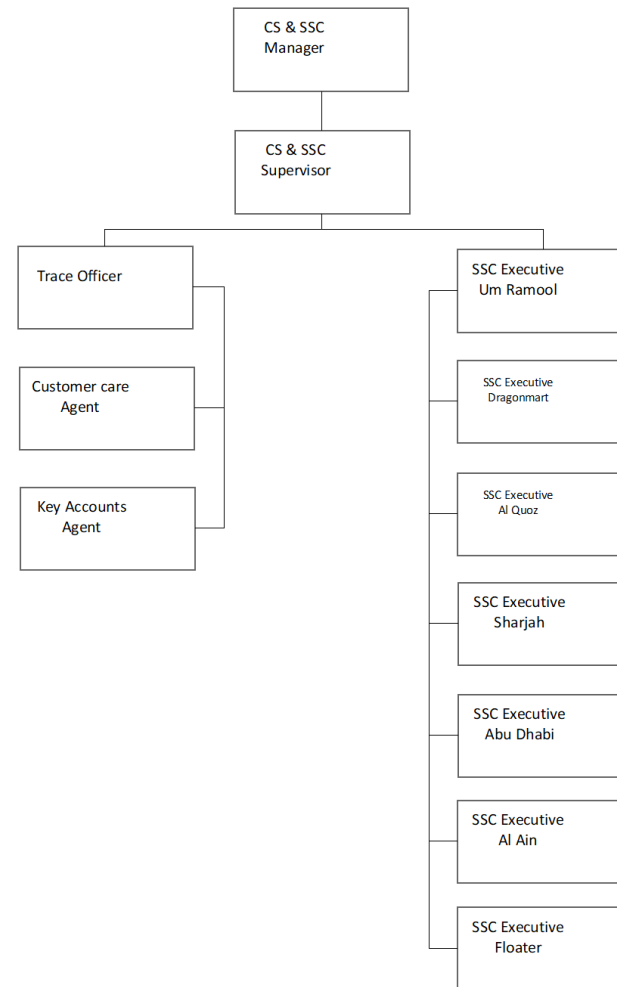


Org. Structure - UAE Sales





Org. Structure - UAE Customer Service & SSC



Title: Org. Structure - UAE Customer Service & SSC
Author: Edwin Ramos
Date: 7/21/2019
Volume: 0.00 Per Second

Authorization: Authorized
Date: 12/23/2021
Cost Per Second: \$,3.5,E-0317

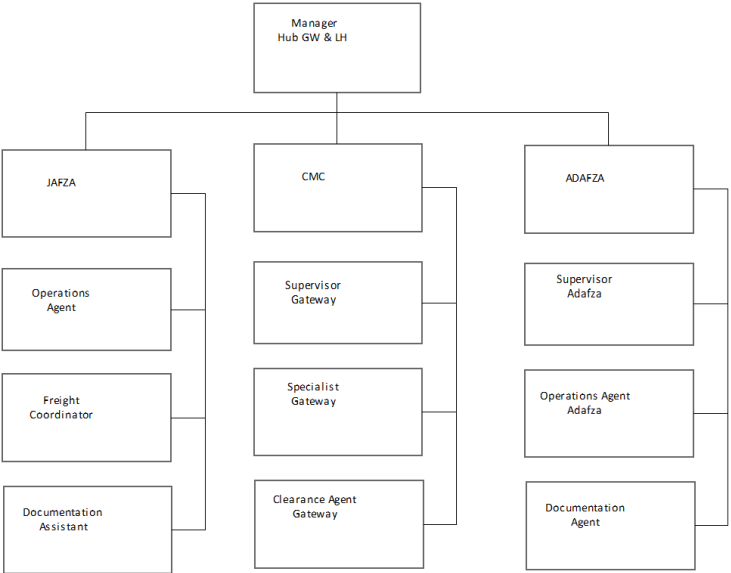
Owner: Yasser Zahreddine
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
● Change Requests

○ Feedback
○ Keywords
● Read Only



Org. Structure - UAE Hub Gateway & Linehaul





UAE Department KPIs



FIN



OPS



SLS

Title: UAE Department KPIs
Author: Edwin Ramos
Date: 7/8/2017
Volume: 0.00 Per Second

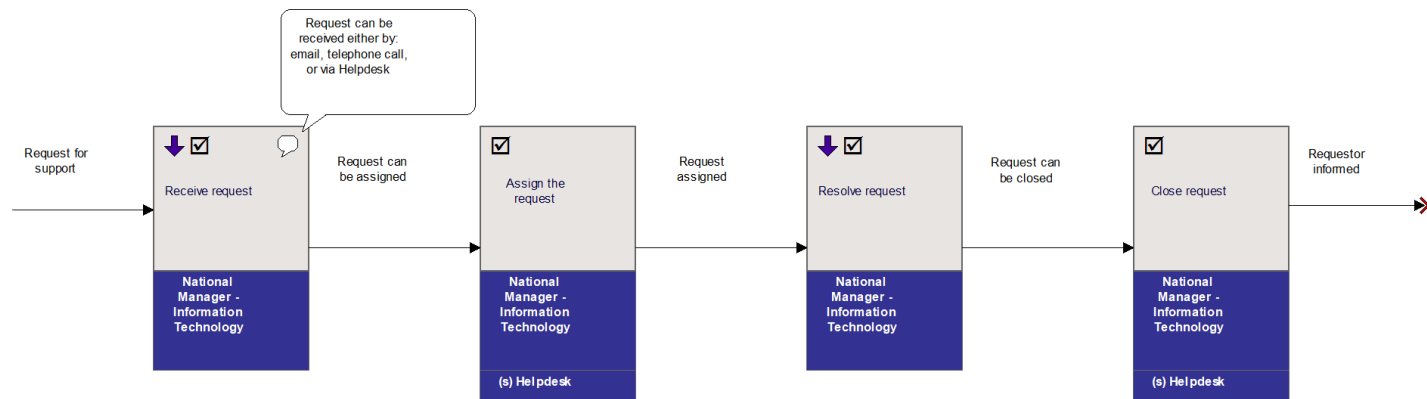
Authorization: Authorized
Date: 7/9/2017
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

- ☐ Actions
- ☒ Change Log
- ☐ Change Requests
- ☐ Feedback
- ☐ Keywords
- ☒ Read Only



UAE - Information Technology Department



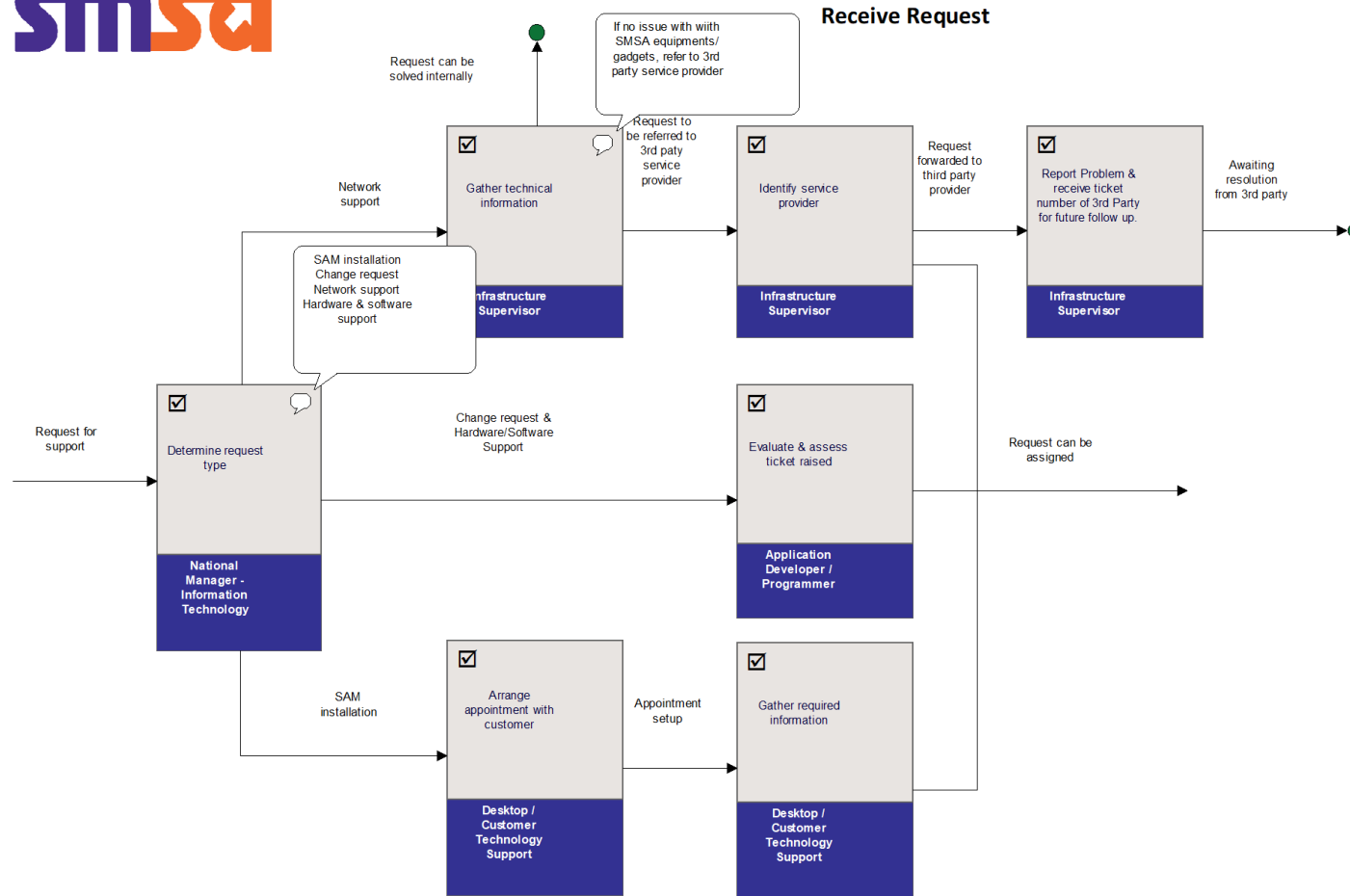
Title: UAE - Information Technology Department
 Author: Edwin Ramos
 Date: 5/31/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Title: Receive Request
 Author: Edwin Ramos
 Date: 6/15/2010
 Volume: 0.00 Per Second

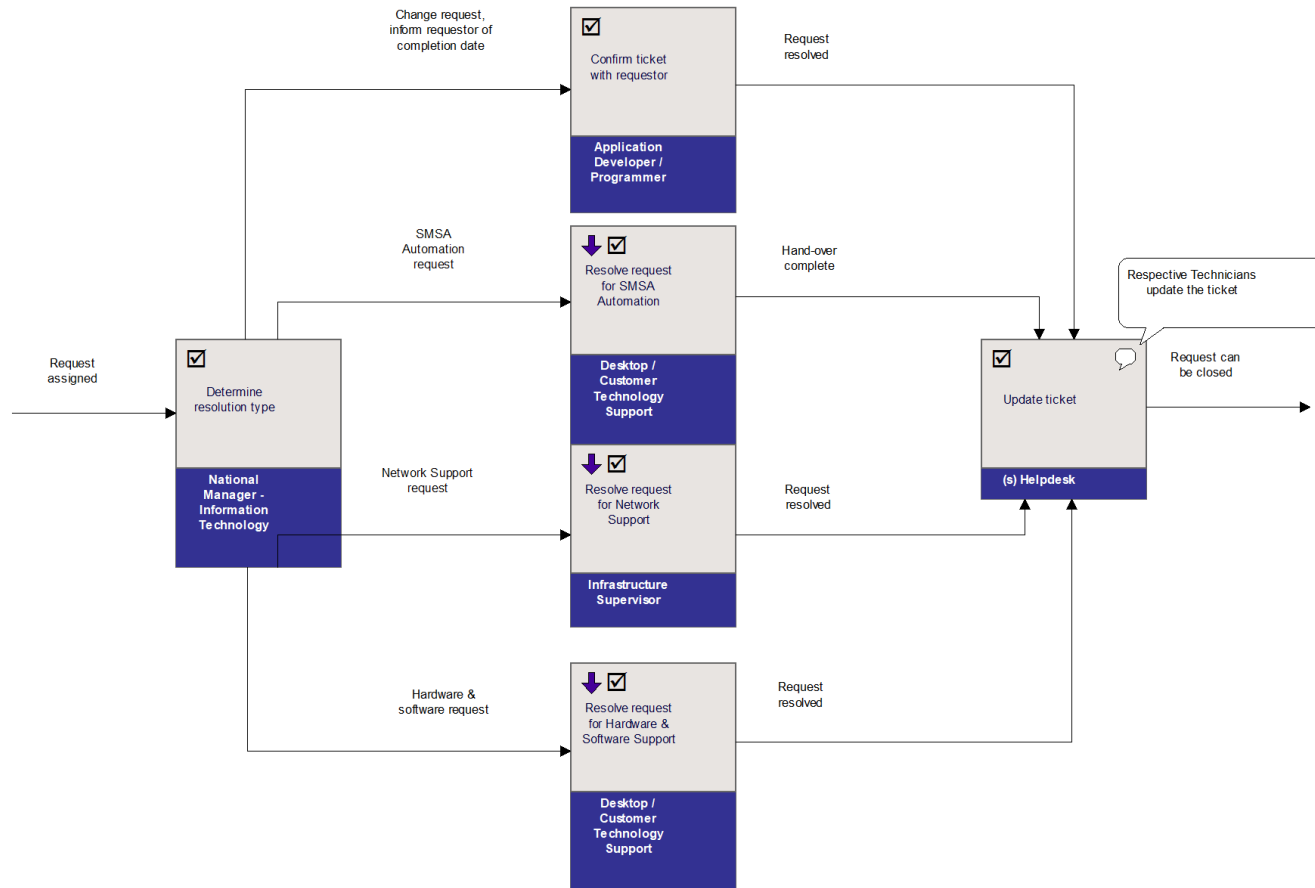
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Resolve Request



Title: Resolve Request
 Author: Edwin Ramos
 Date: 6/15/2010
 Volume: 0.00 Per Second

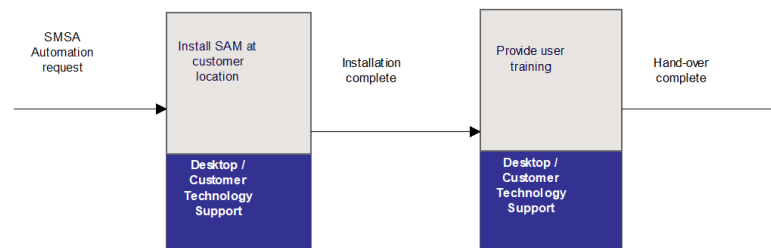
Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ● Keywords
 ● Read Only



Resolve Request for SMSA Automation



Title: Resolve Request for SMSA Automation
Author: Edwin Ramos
Date: 6/15/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

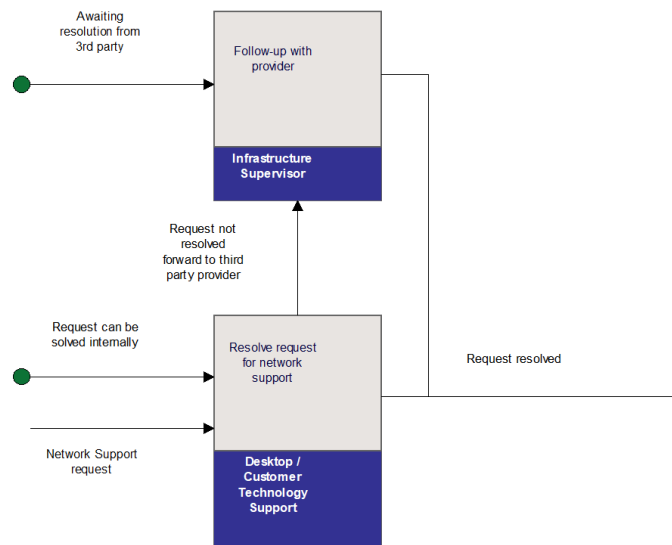
Owner: Yasser Zahreddine
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only



Resolve Request for Network Support



Title: Resolve Request for Network Support
 Author: Edwin Ramos
 Date: 6/15/2010
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 7/8/2017
 Cost Per Second: \$,3.5,E-0317

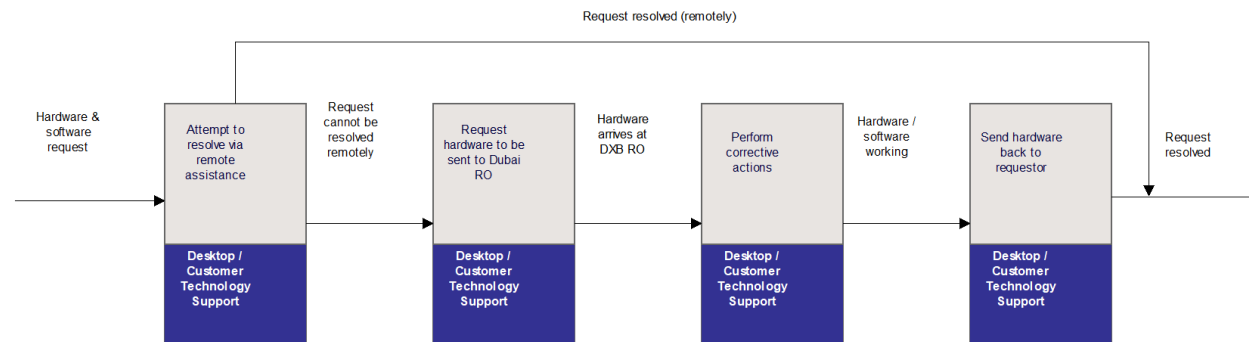
Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ● Keywords
 ● Read Only



Resolve Request for Hardware & Software Support



Title: Resolve Request for Hardware & Software Support
Author: Edwin Ramos
Date: 6/15/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/8/2017
Cost Per Second: \$,3.5,E-0317

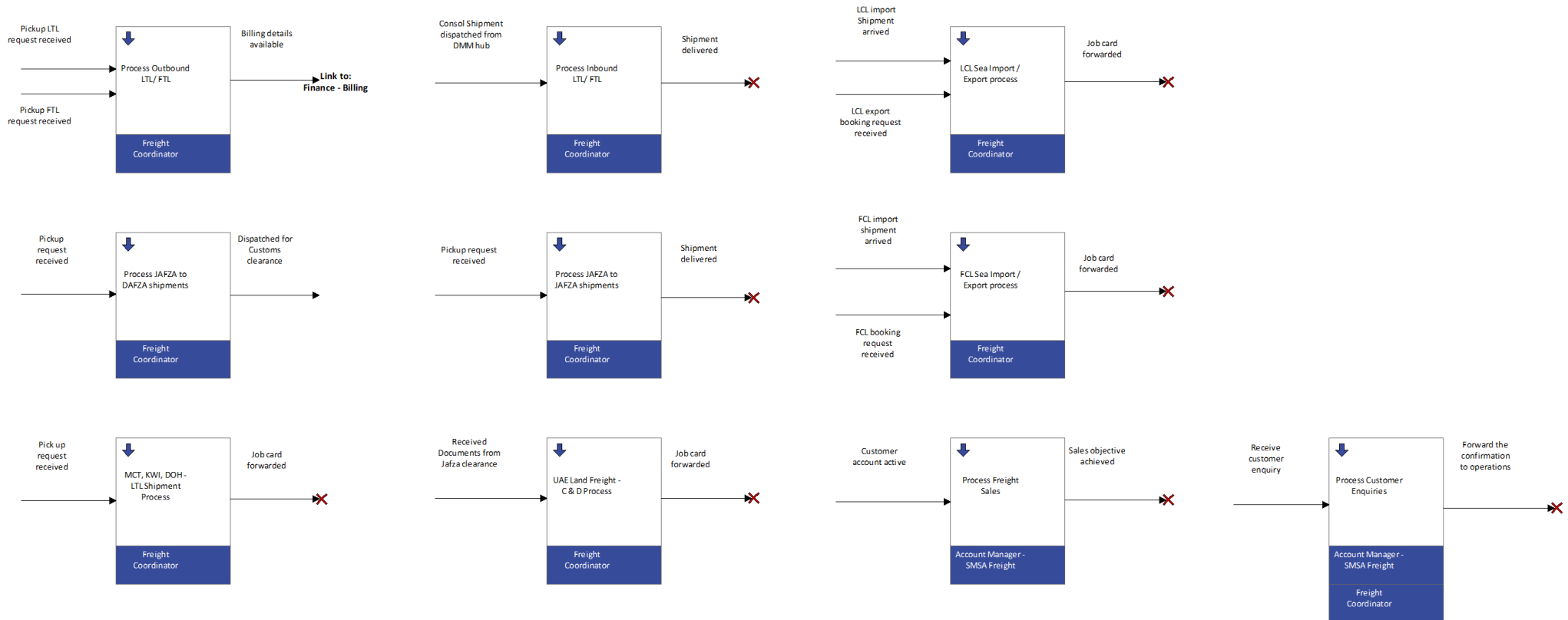
Owner: Yasser Zahreddine
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
● Keywords
● Read Only



UAE - Freight



Title: UAE - Freight
 Author: Edwin Ramos
 Date: 12/25/2019
 Volume: 0.00 Per Second

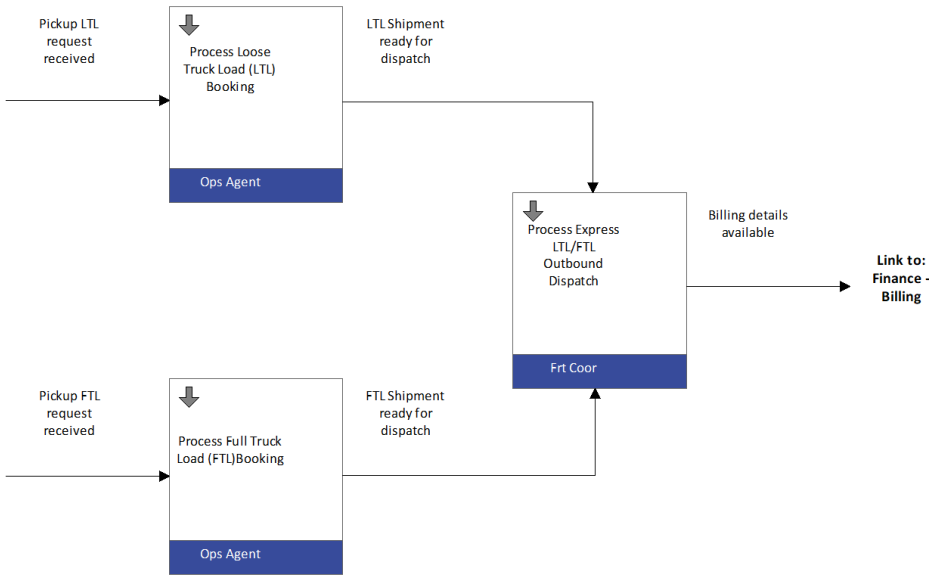
Authorization: Authorized
 Date: 7/25/2022
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 4
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Outbound LTL/ FTL



Title: Process Outbound LTL/ FTL
Author: Edwin Ramos
Date: 8/13/2017
Volume: 0.00 Per Second

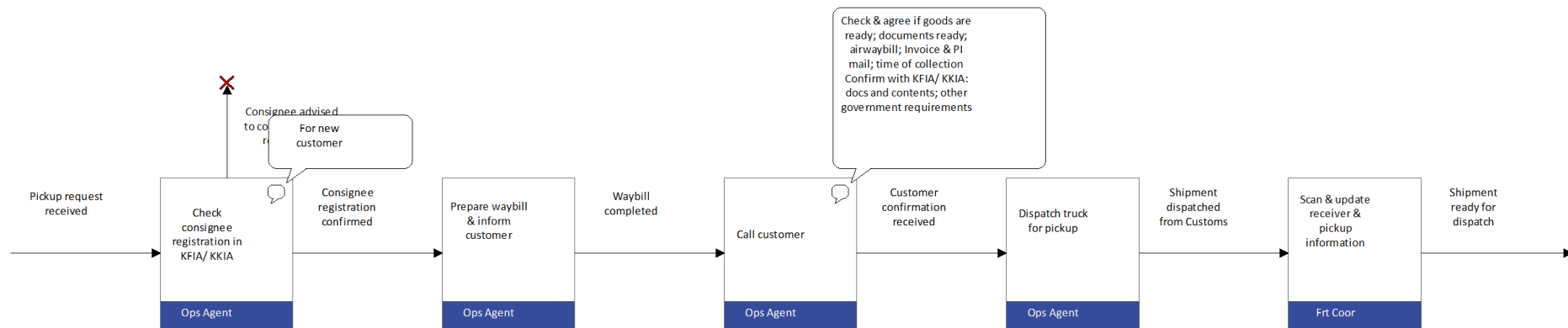
Authorization: Authorized
Date: 8/8/2025
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Process Express Full Truck Load (FTL)



Title: Process Express Full Truck Load (FTL)
 Author: Edwin Ramos
 Date: 8/10/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 8/8/2025
 Cost Per Second: \$,3.5,E-0317

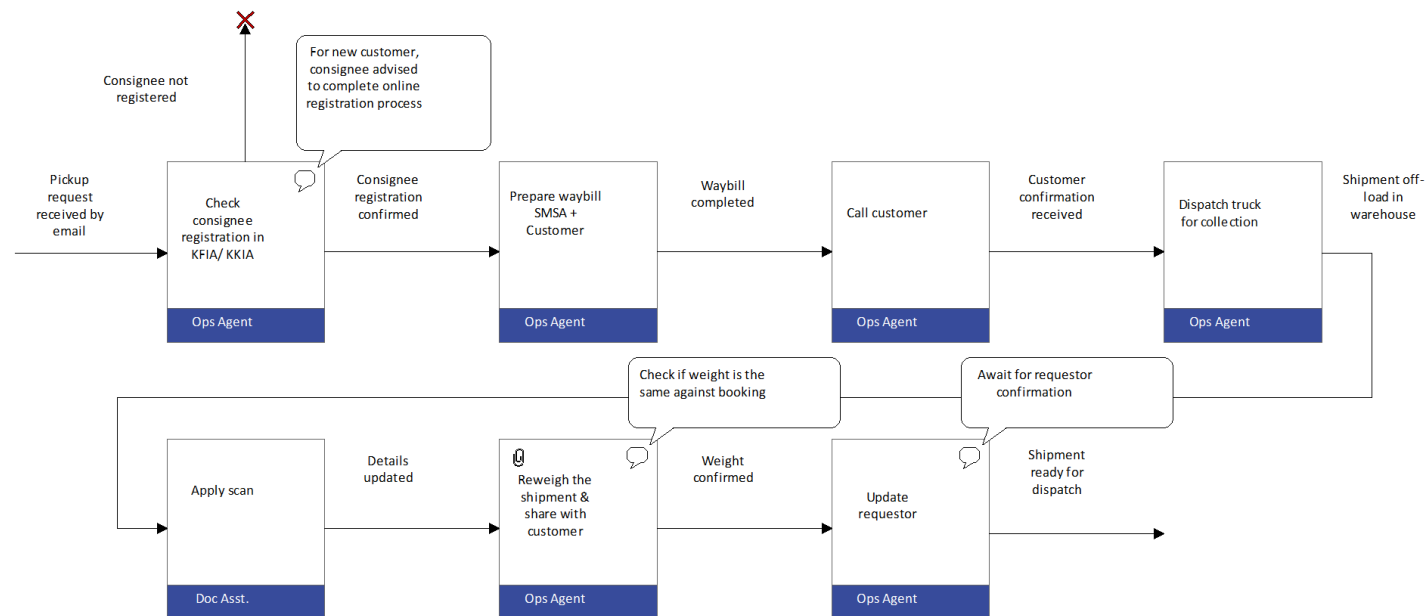
Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



LTL Booking Process



Title: LTL Booking Process
 Author: Edwin Ramos
 Date: 8/10/2017
 Volume: 0.00 Per Second

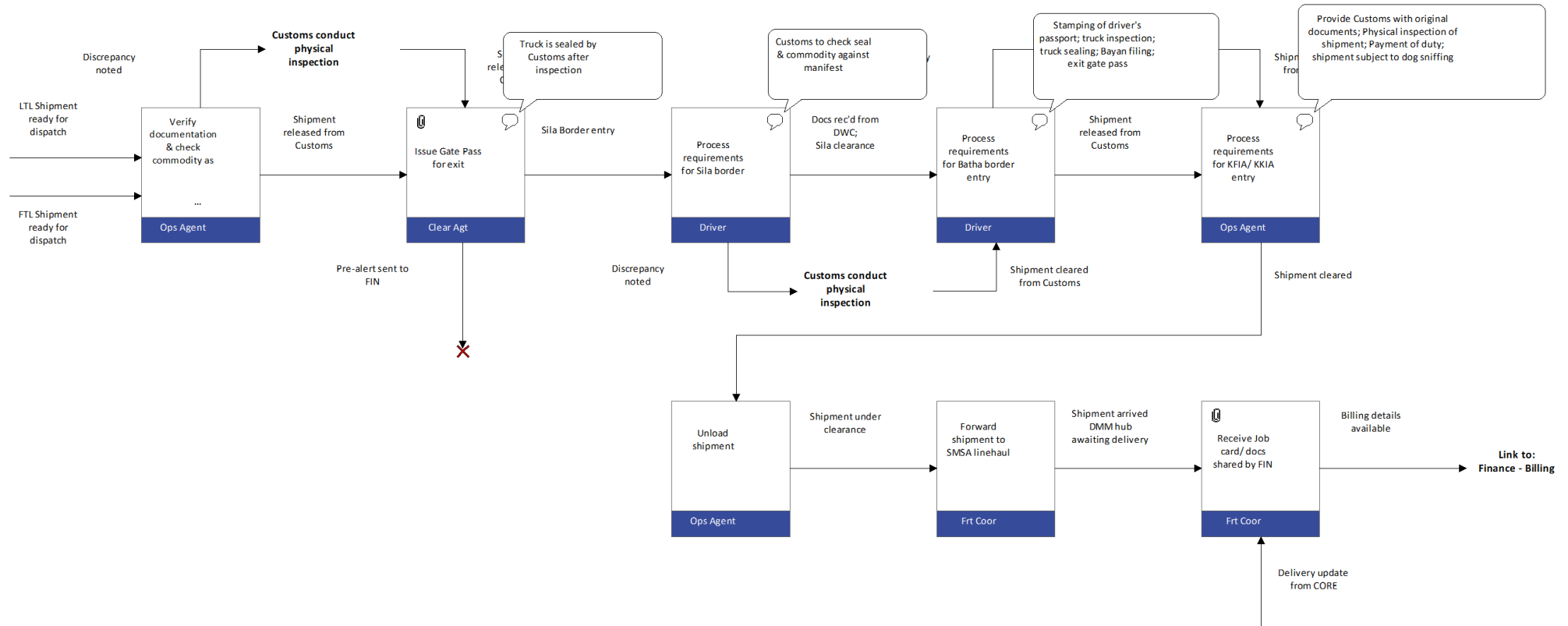
Authorization: Authorized
 Date: 8/8/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Process Express LTL/FTL Outbound Dispatch



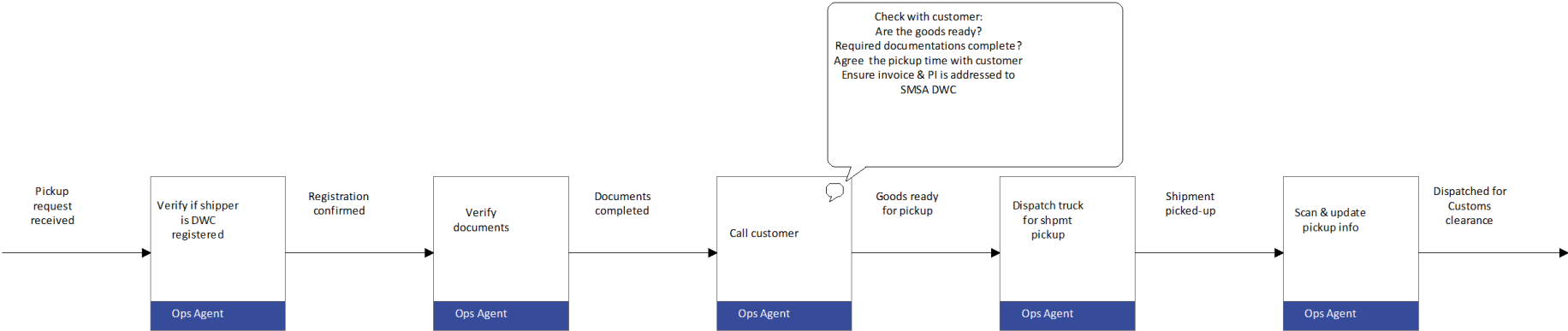
Title: Process Express LTL/FTL Outbound Dispatch
 Author: Edwin Ramos
 Date: 8/10/2017
 Volume: 0.00 Per Second
 Authorization: Authorized
 Date: 8/8/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ● Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only

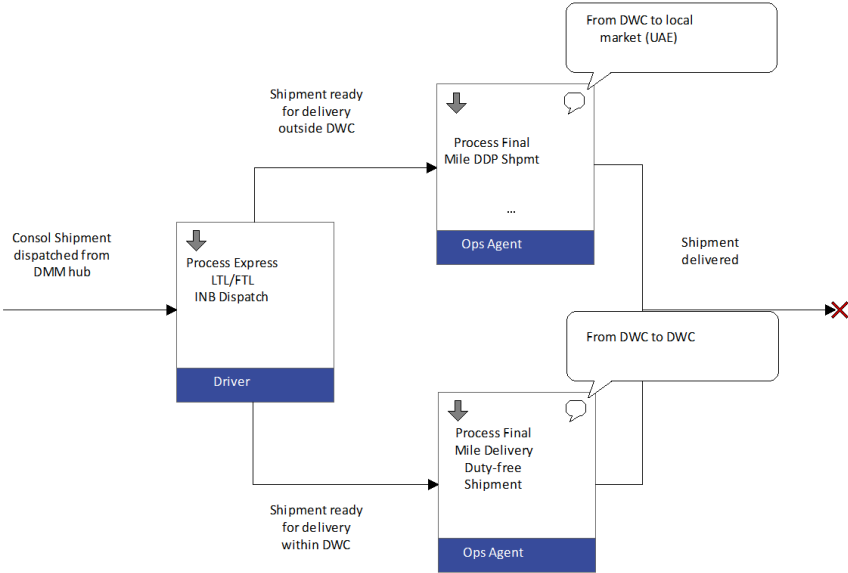


Process DWC to DAFZA Shipments





Process Inbound LTL/ FTL



Title: Process Inbound LTL/ FTL
Author: Edwin Ramos
Date: 8/13/2017
Volume: 0.00 Per Second

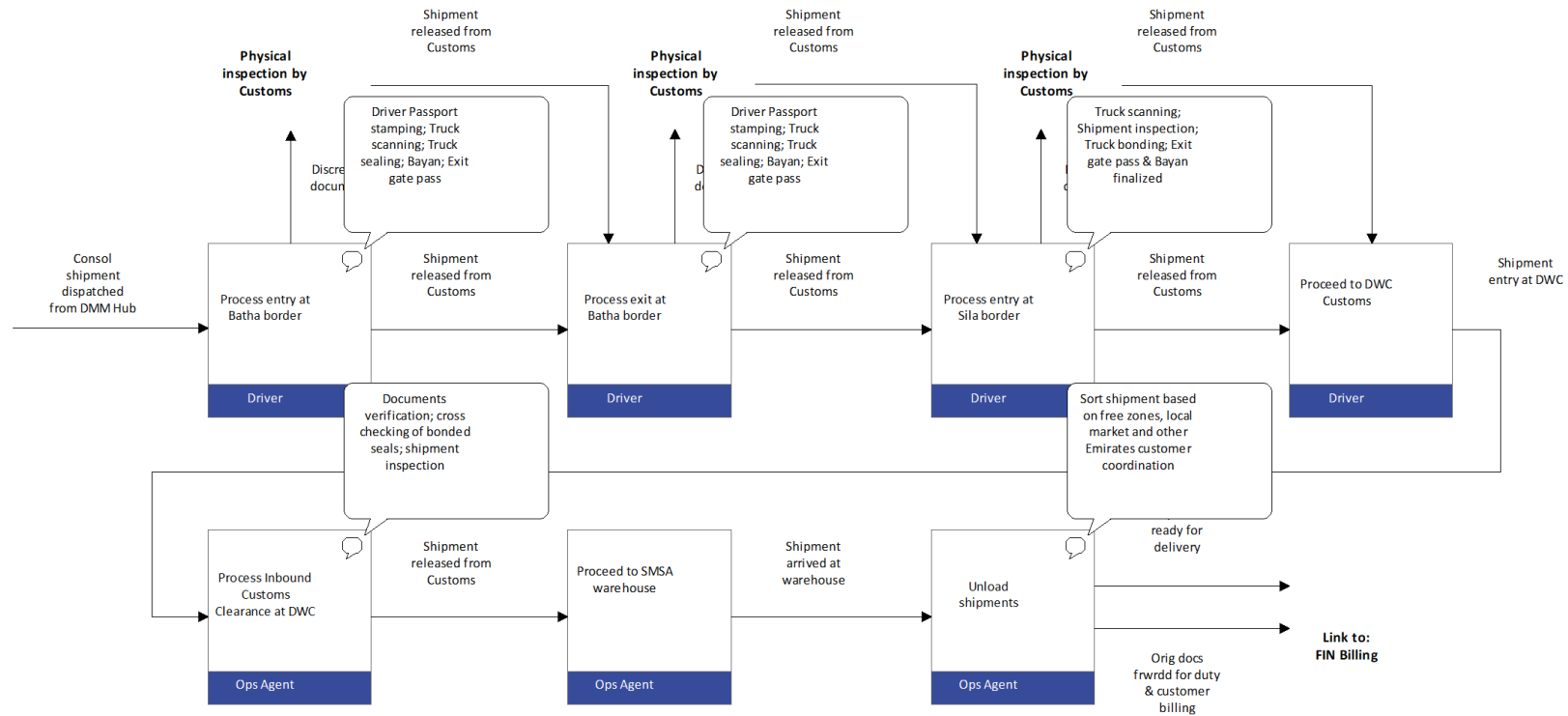
Authorization: Authorized
Date: 8/8/2025
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Process Express LTL/FTL Inbound Dispatch



Title: Process Express LTL/FTL Inbound Dispatch
 Author: Edwin Ramos
 Date: 8/13/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 8/8/2025
 Cost Per Second: \$,3.5,E-0317

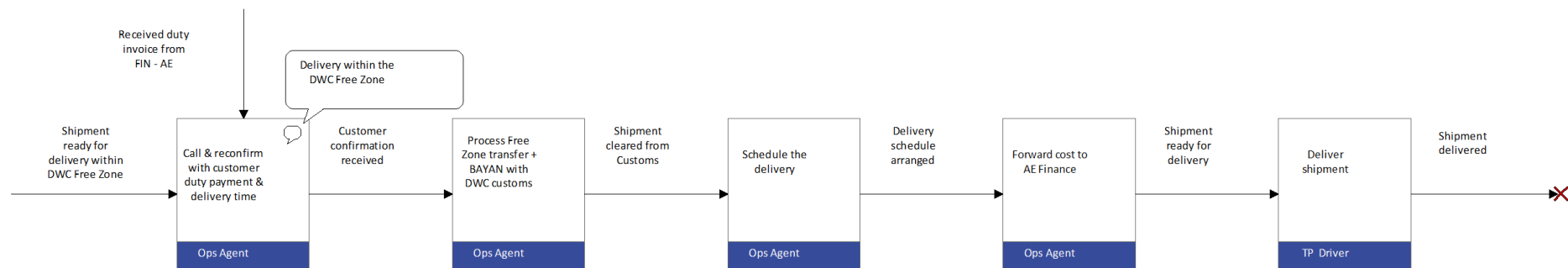
Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Final Mile Delivery
Duty-free Shipment



Title: Process Final Mile Delivery Duty-free Shipment
 Author: Edwin Ramos
 Date: 8/13/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 8/8/2025
 Cost Per Second: \$,3.5,E-0317

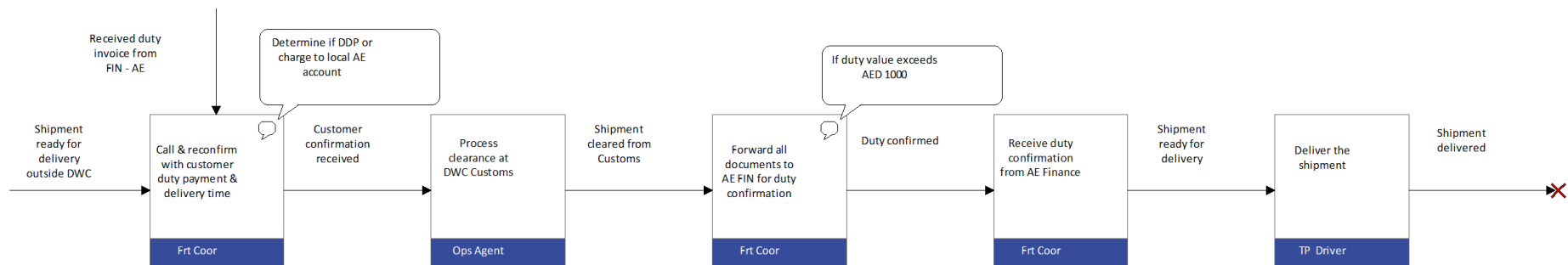
Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Final Mile Delivery Duty-paid Shipment



Title: Process Final Mile Delivery Duty-paid Shipment
 Author: Edwin Ramos
 Date: 8/13/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 8/8/2025
 Cost Per Second: \$,3.5,E-0317

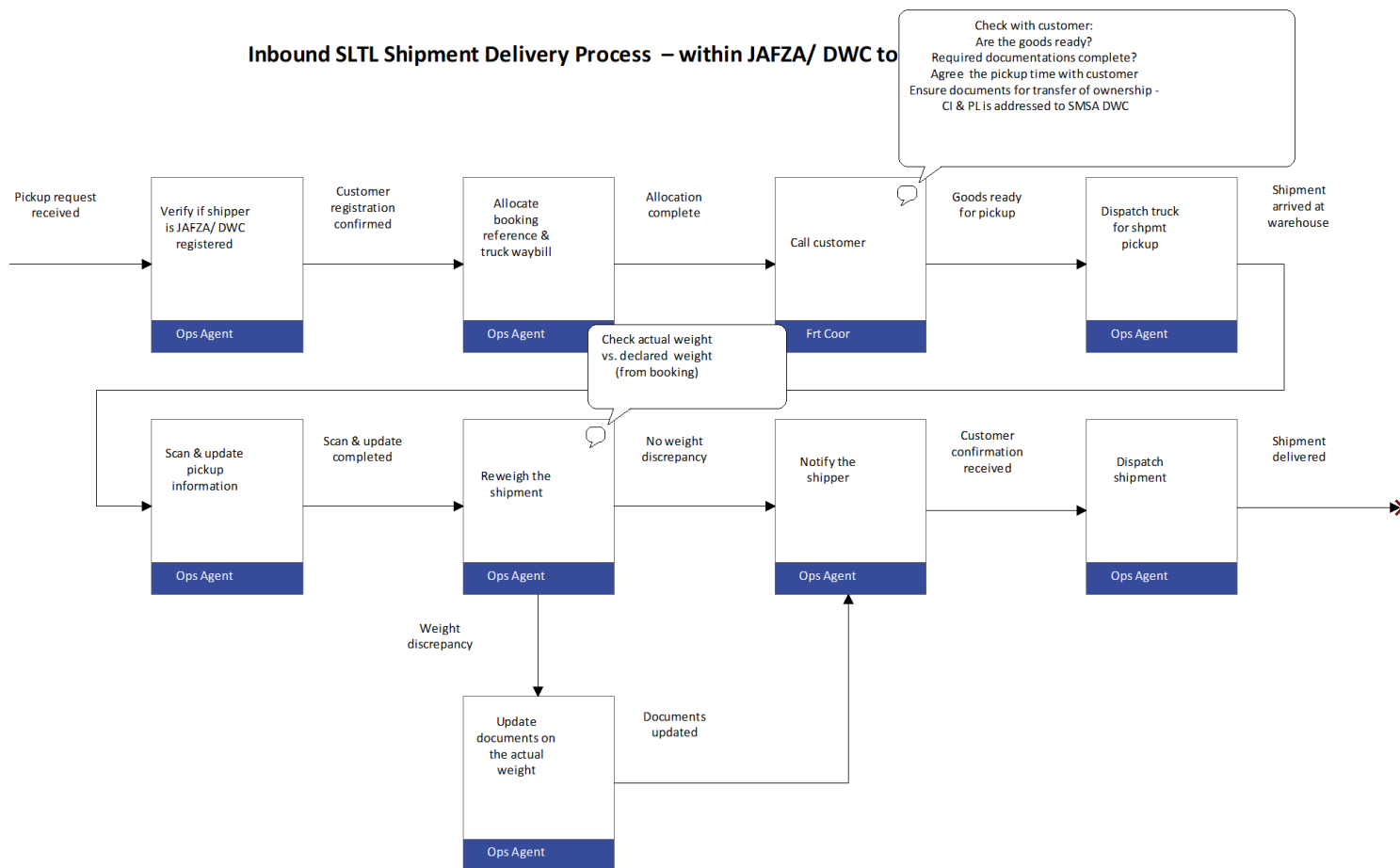
Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only

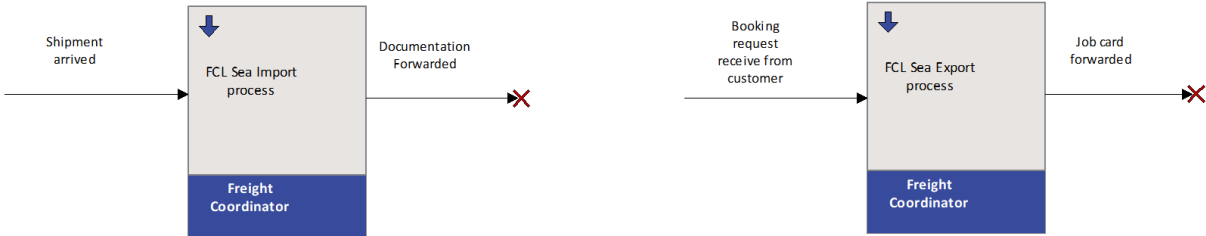


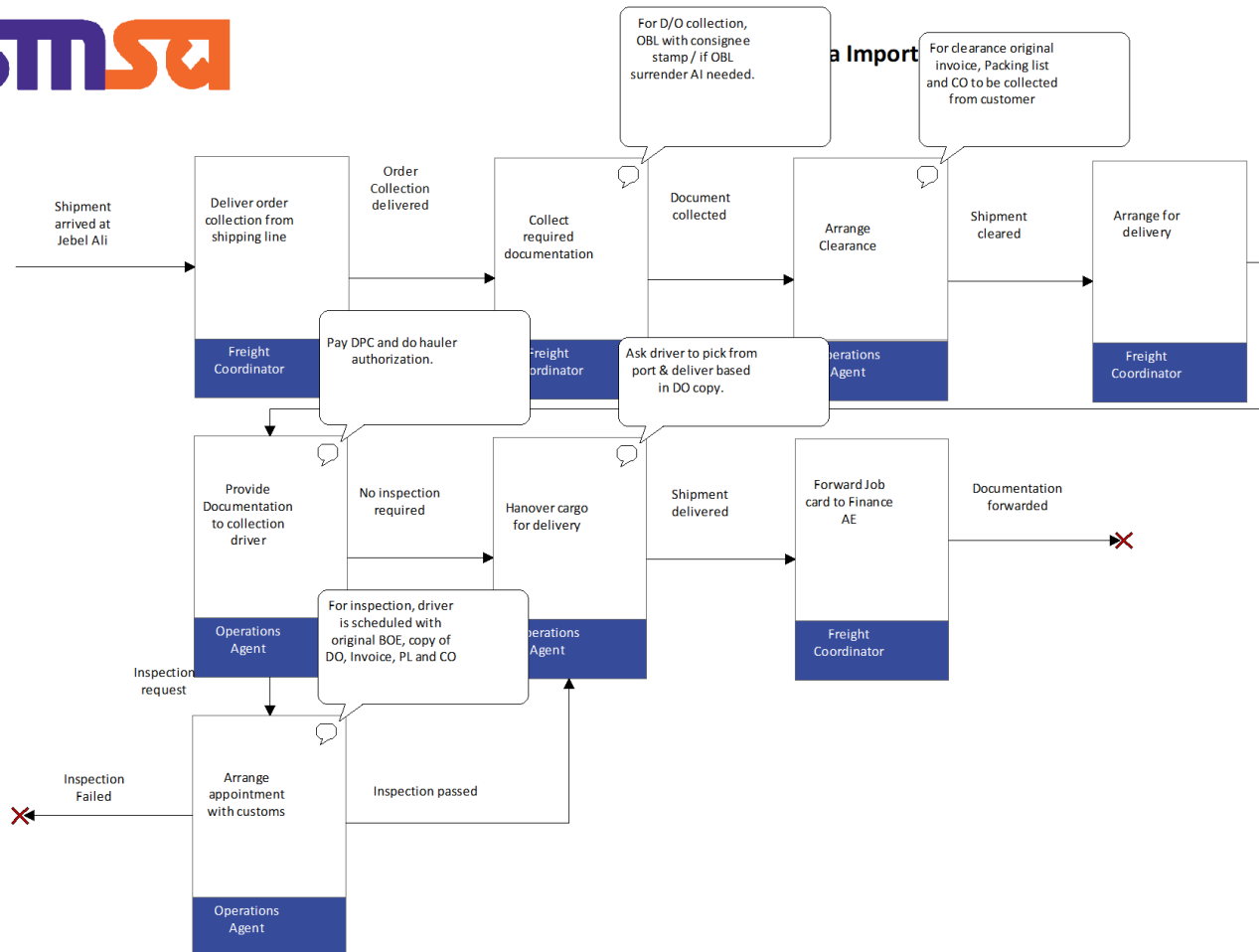
Inbound SLTL Shipment Delivery Process – within JAFZA/ DWC to





FCL Sea Import / Export process



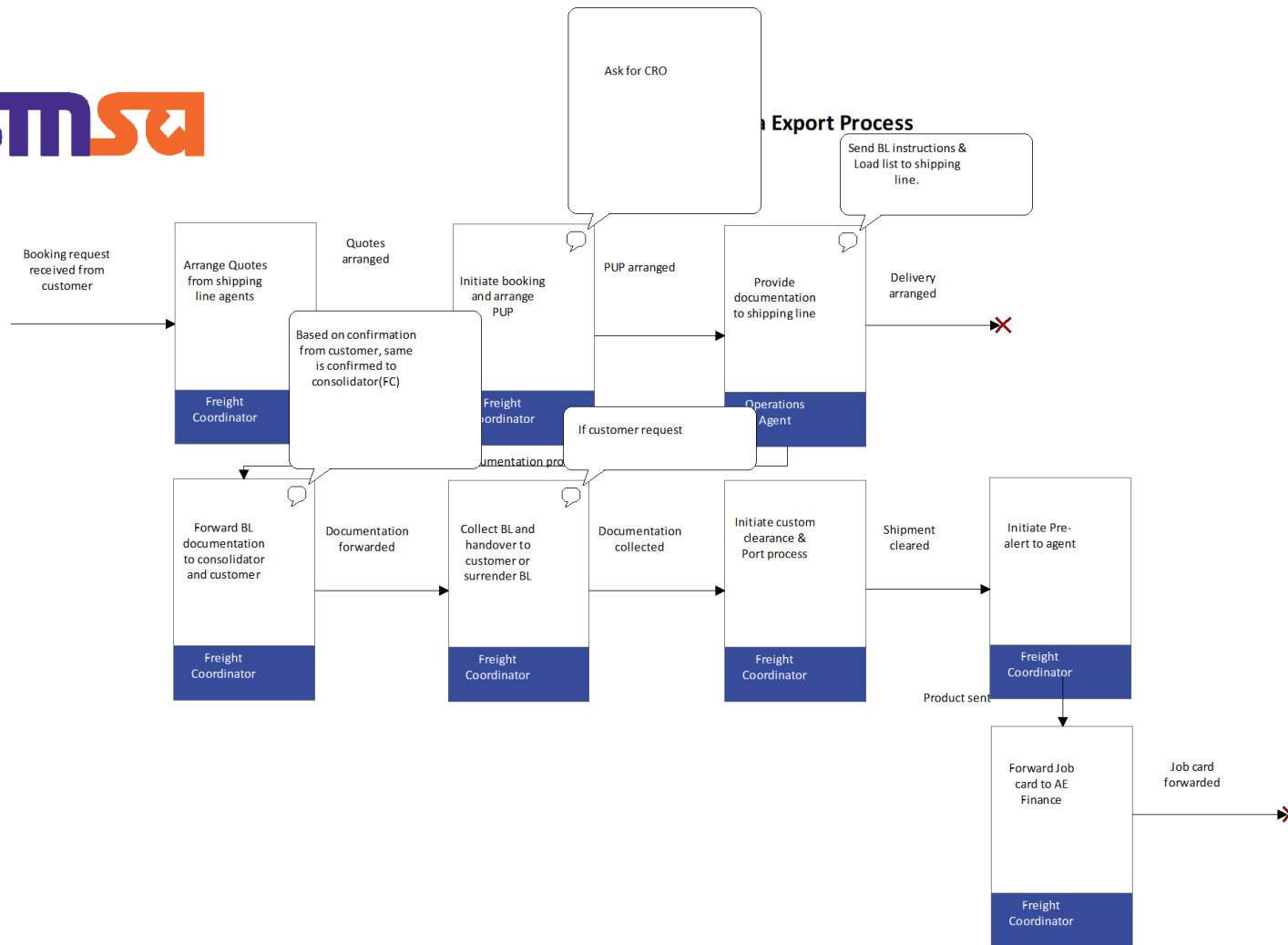


Title: FCL Sea Import Process
 Author: Mohammed Ahmed Khan
 Date: 3/22/2021
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 5/11/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Title: FCL Sea Export Process
 Author: Mohammed Ahmed Khan
 Date: 3/23/2021
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 5/11/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



LCL Sea Import / Export process

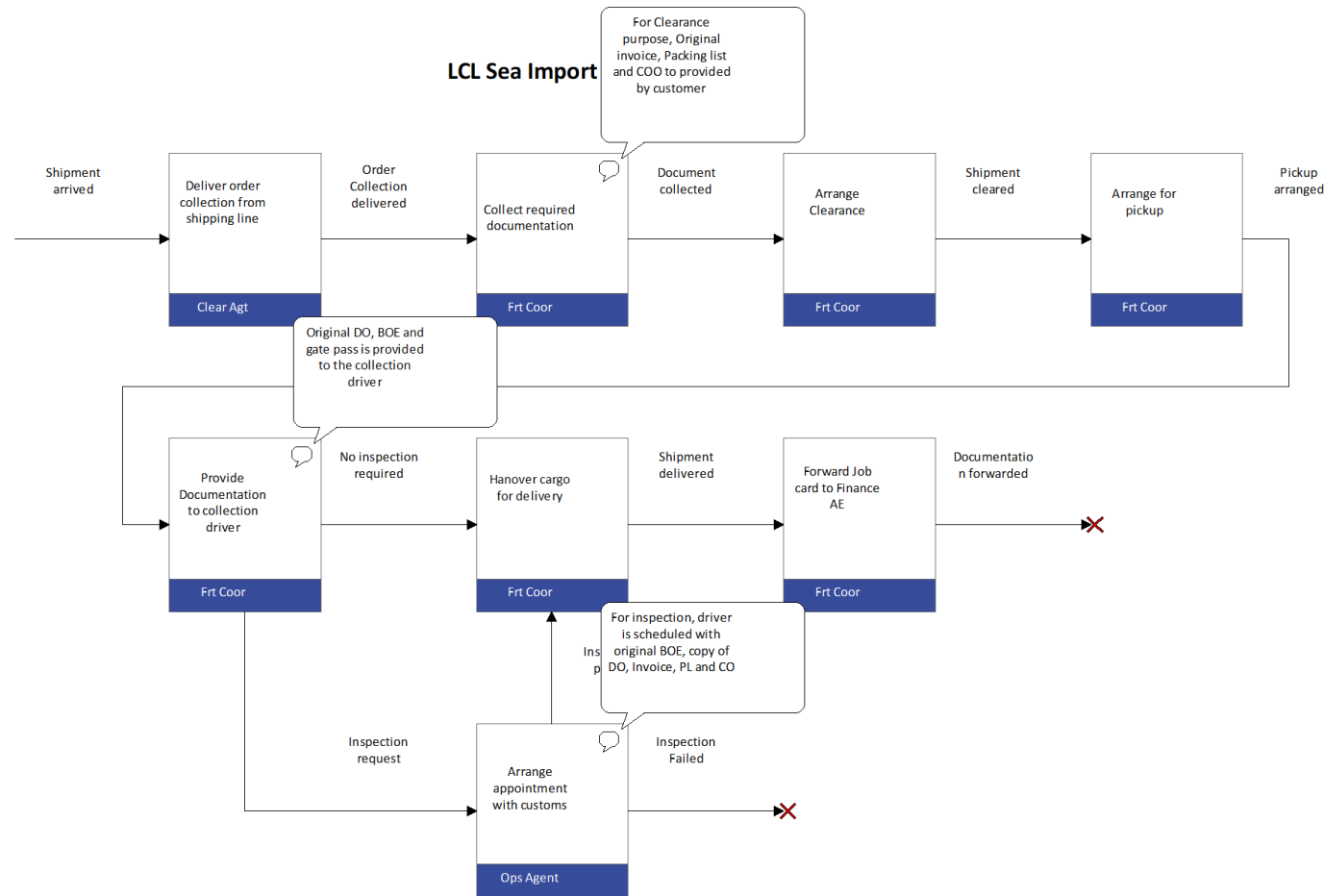


Title: LCL Sea Import / Export process
Author: Mohammed Ahmed Khan
Date: 3/27/2021
Volume: 0.00 Per Second

Authorization: Authorized
Date: 5/11/2021
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

- Actions
- Change Log
- Change Requests
- Feedback
- Keywords
- Read Only



Title: LCL Sea Import Process
 Author: Edwin Ramos
 Date: 2/8/2021
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 8/8/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

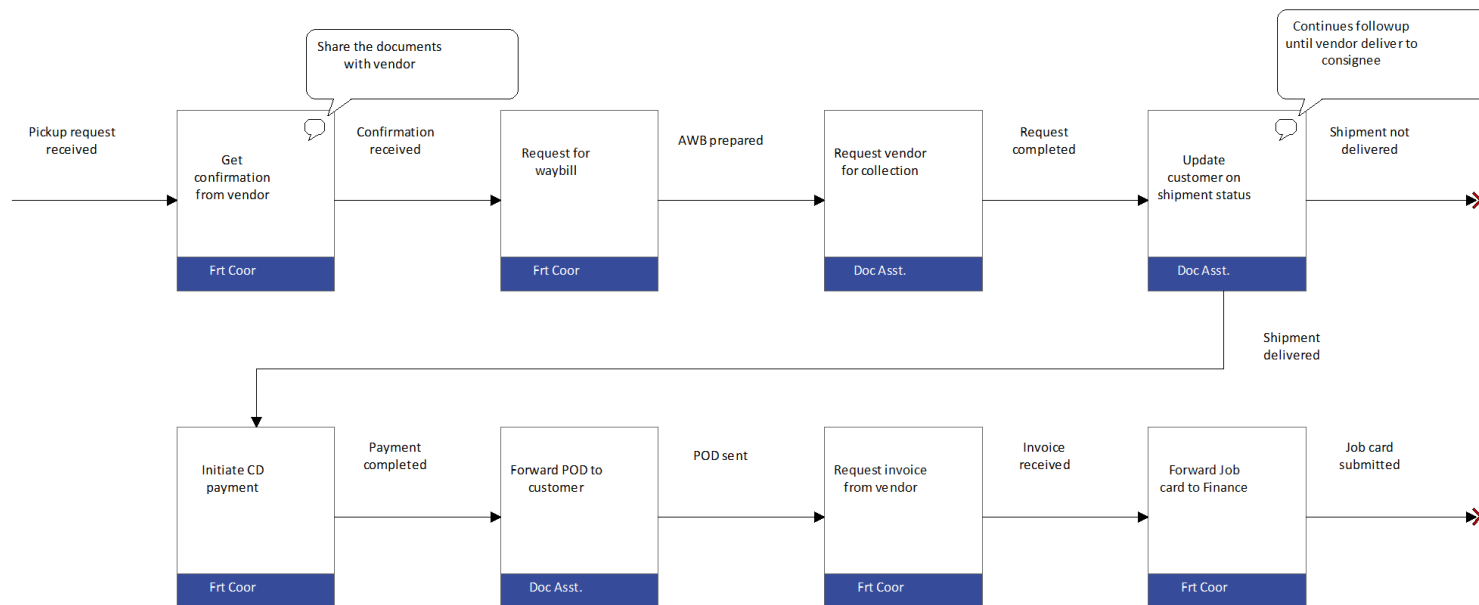
○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



- ☐ Actions
- ☒ Change Log
- ☐ Change Requests
- ☐ Feedback
- ☐ Keywords
- ☒ Read Only

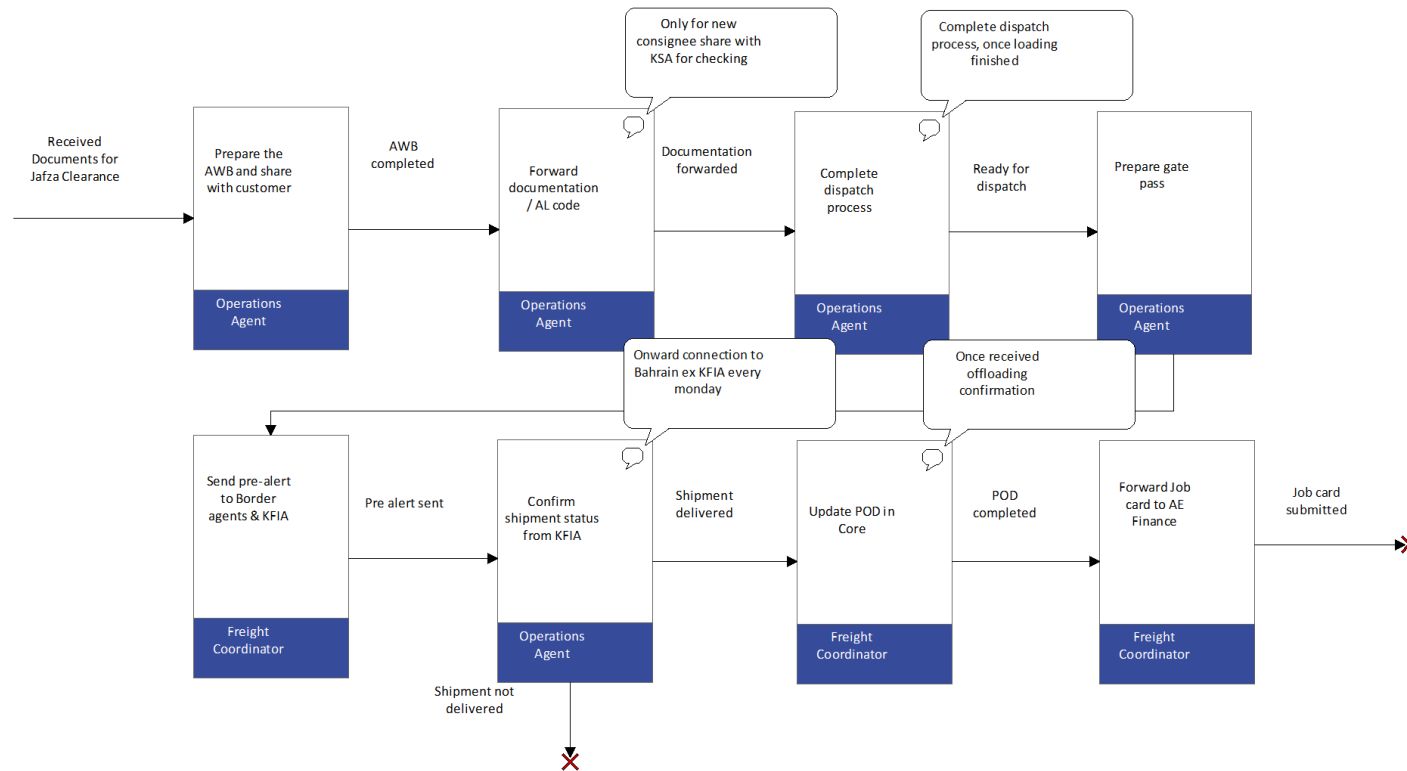


MCT-DOH-LTL Shipment Process





UAE Land Freight - C&D Process



Title: UAE Land Freight - C&D Process
 Author: Mohammed Ahmed Khan
 Date: 3/27/2021
 Volume: 0.00 Per Second

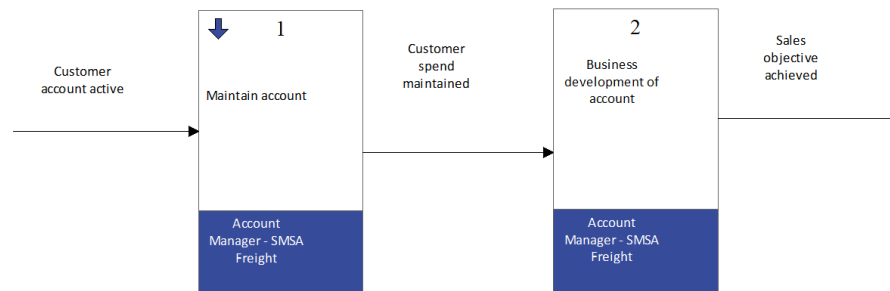
Authorization: Authorized
 Date: 5/11/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



UAE-SFD SALES PROCESS



Title: UAE-SFD SALES PROCESS
 Author: Mohammed Ahmed Khan
 Date: 5/9/2021
 Volume: 0.00 Per Second

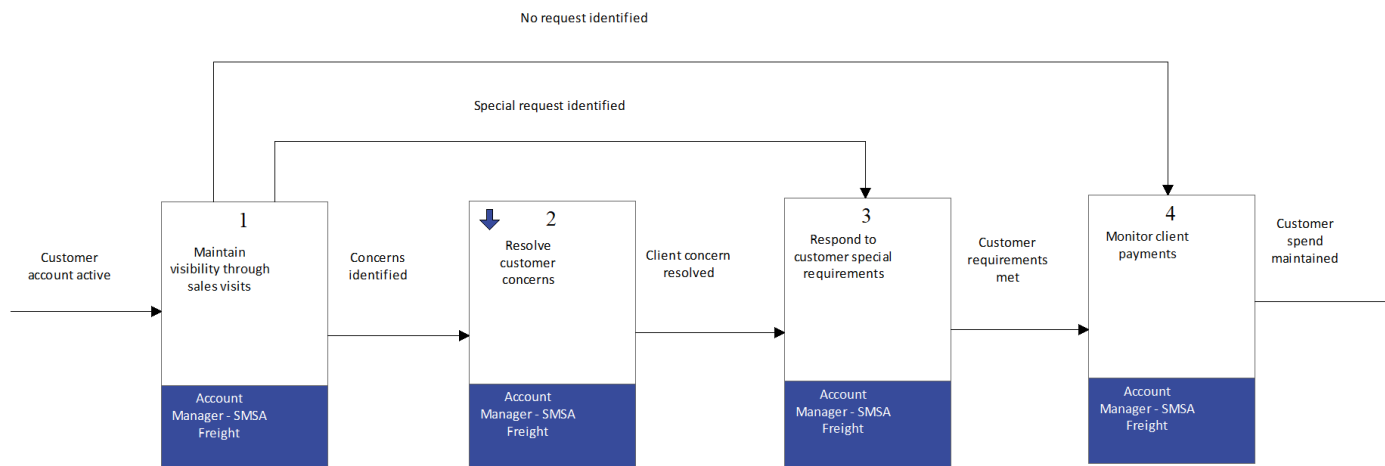
Authorization: Authorized
 Date: 5/23/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Maintain account



Title: Maintain account
 Author: Mohammed Ahmed Khan
 Date: 5/9/2021
 Volume: 0.00 Per Second

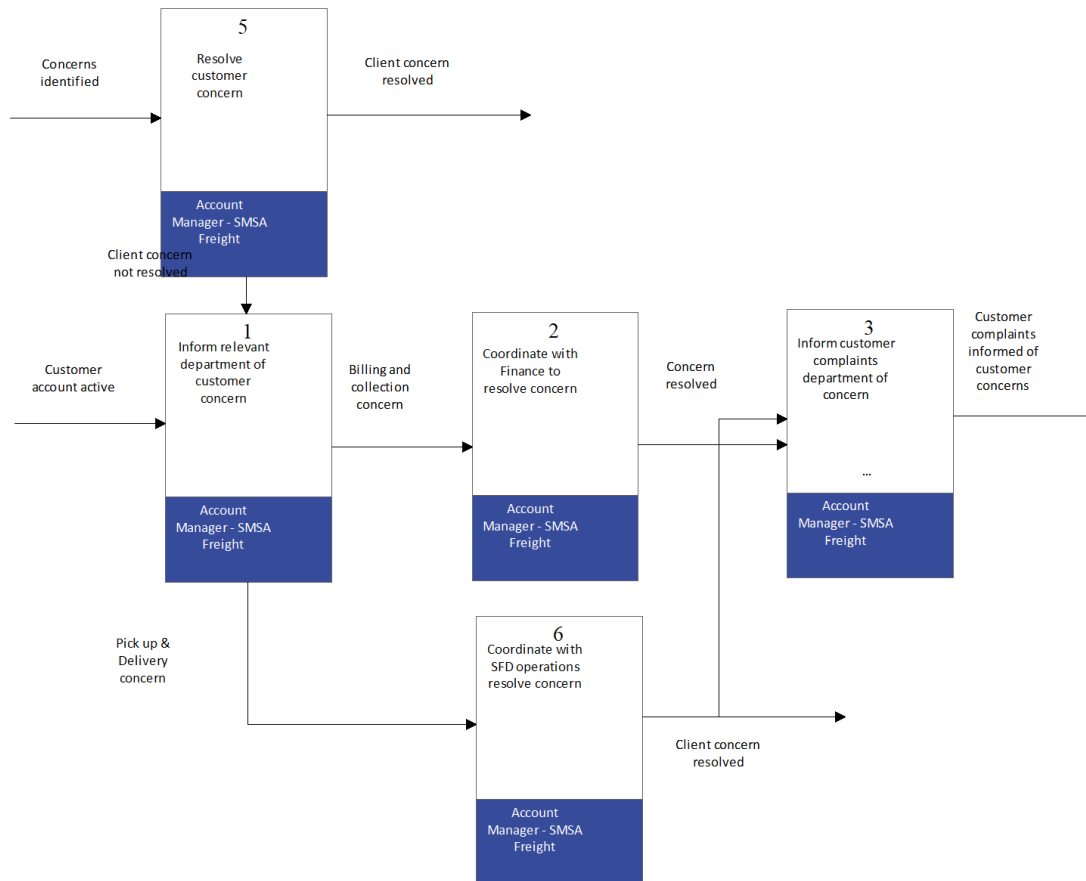
Authorization: Authorized
 Date: 5/23/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Resolve customer concerns



Title: Resolve customer concerns
 Author: Mohammed Ahmed Khan
 Date: 5/10/2021
 Volume: 0.00 Per Second

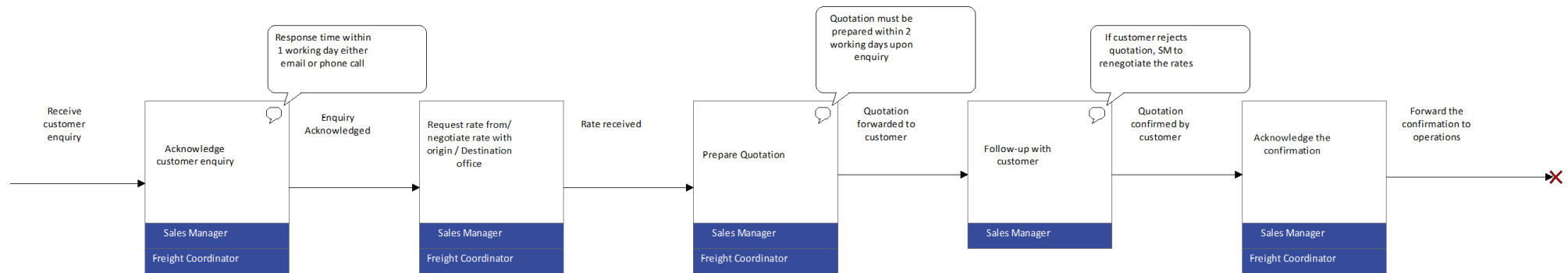
Authorization: Authorized
 Date: 5/23/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Customer Enquiries for SMSA Freight



Title: Customer Enquiries for SMSA Freight
 Author: Edwin Ramos
 Date: 3/8/2022
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 4/26/2022
 Cost Per Second: \$,3,5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



UAE - Customer Service



Customer Service



Retail

Title: UAE - Customer Service
Author: Edwin Ramos
Date: 12/25/2019
Volume: 0.00 Per Second

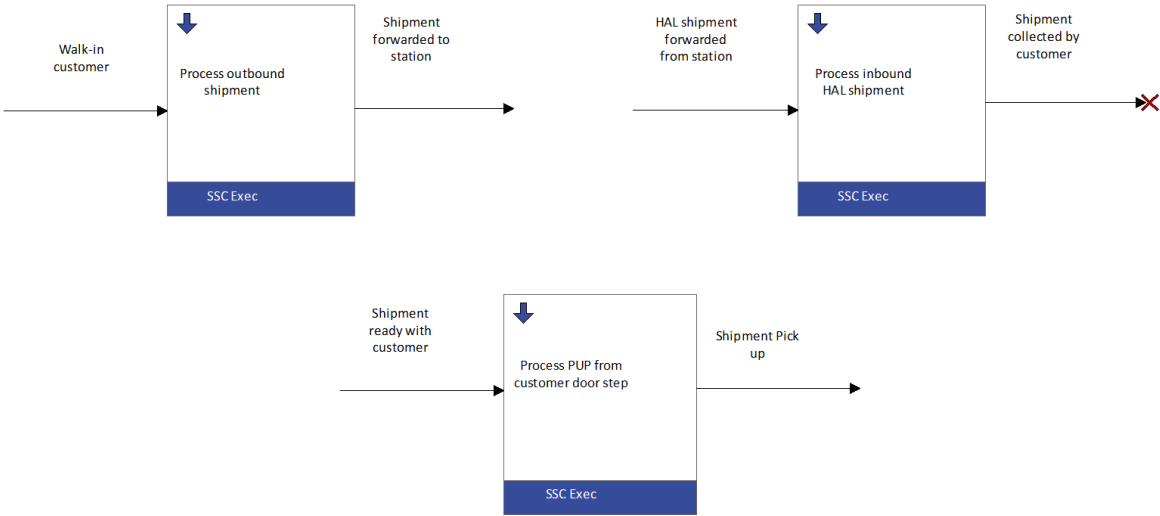
Authorization: Authorized
Date: 7/4/2021
Cost Per Second: \$,3.5,E-0317

Owner: Mir Taqi Ali
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
● Change Requests ● Read Only



UAE - Retail Center



Title: UAE - Retail Center
Author: Edwin Ramos
Date: 12/25/2019
Volume: 0.00 Per Second

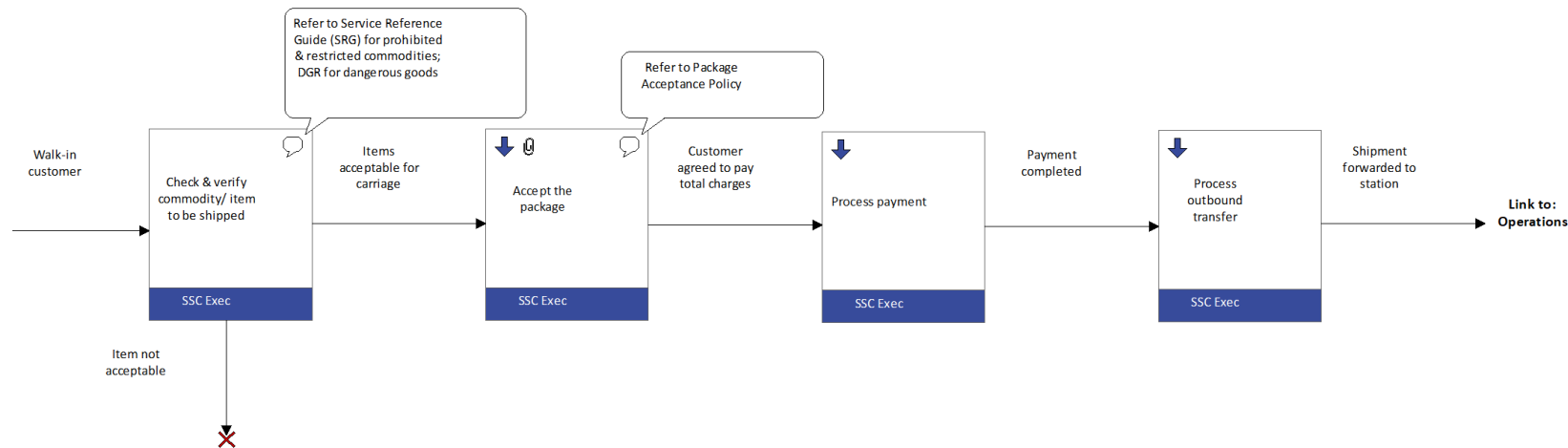
Authorization: Authorized
Date: 6/28/2022
Cost Per Second: \$,3,5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Process Outbound Shipment



Title: Process Outbound Shipment
Author: Edwin Ramos
Date: 10/26/2017
Volume: 0.00 Per Second

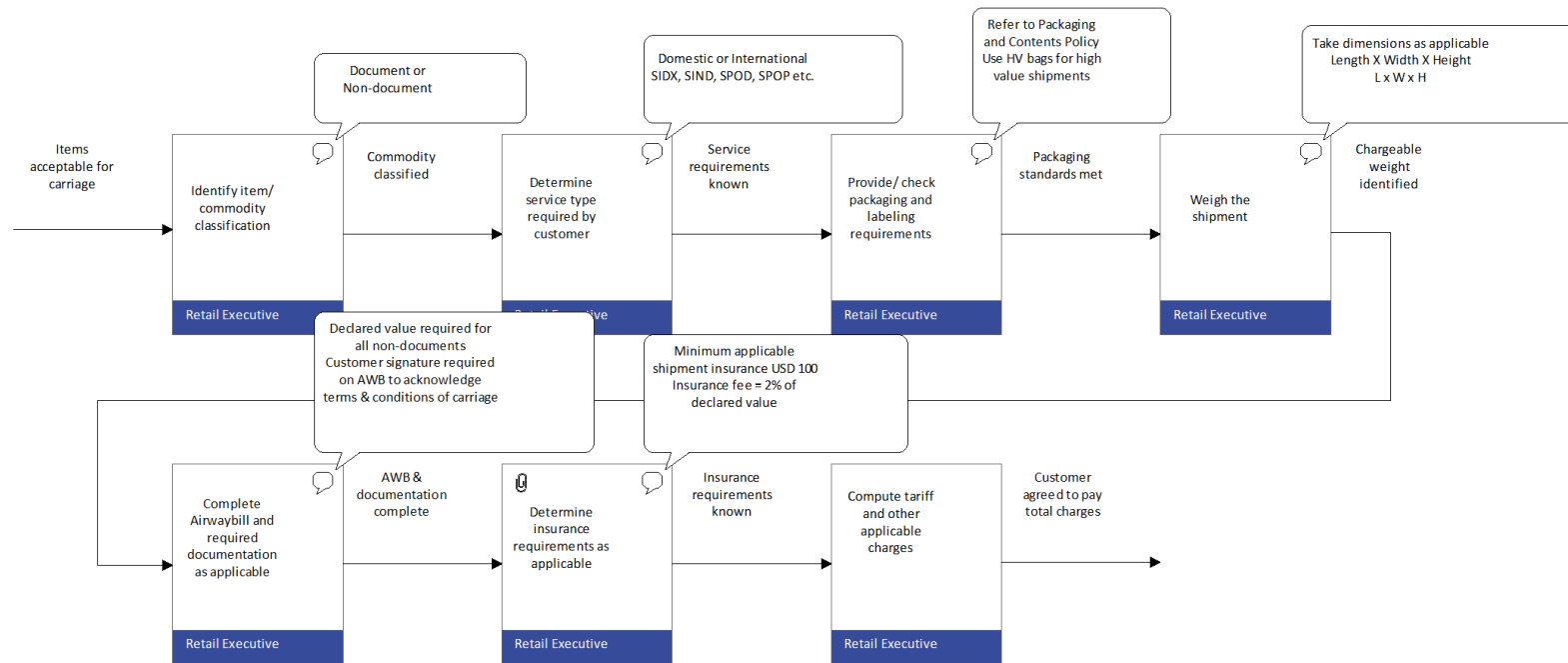
Authorization: Authorized
Date: 6/28/2022
Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests
○ Feedback
○ Keywords
● Read Only



Package Acceptance



Title: Package Acceptance
 Author: Edwin Ramos
 Date: 10/30/2017
 Volume: 0.00 Per Second

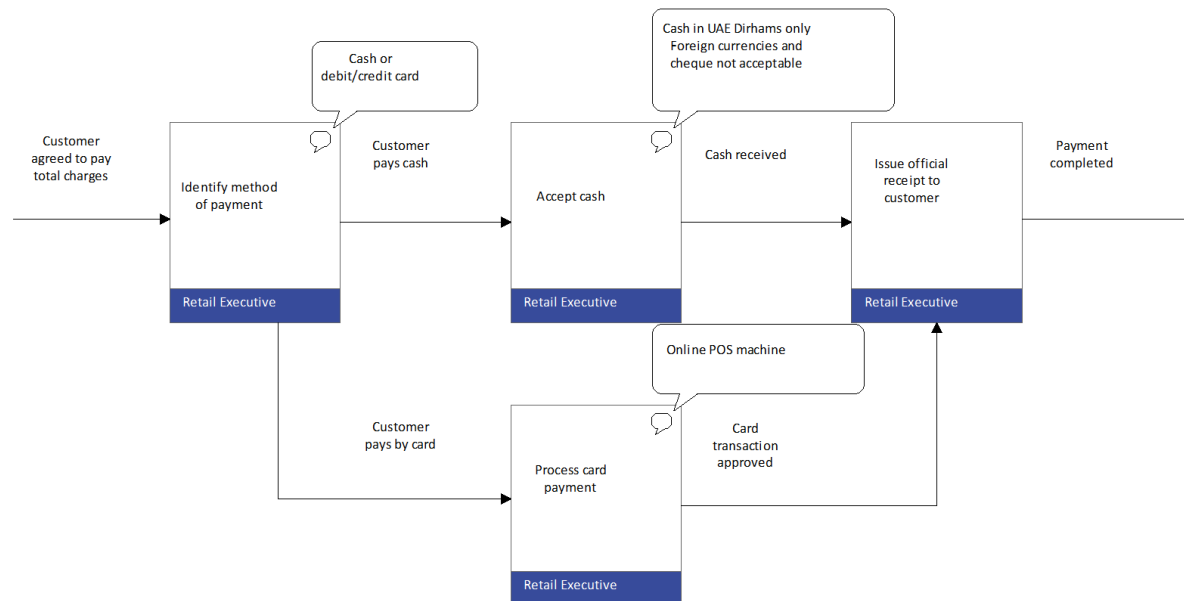
Authorization: Authorized
 Date: 6/28/2022
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Payment



Title: Process Payment
 Author: Edwin Ramos
 Date: 10/30/2017
 Volume: 0.00 Per Second

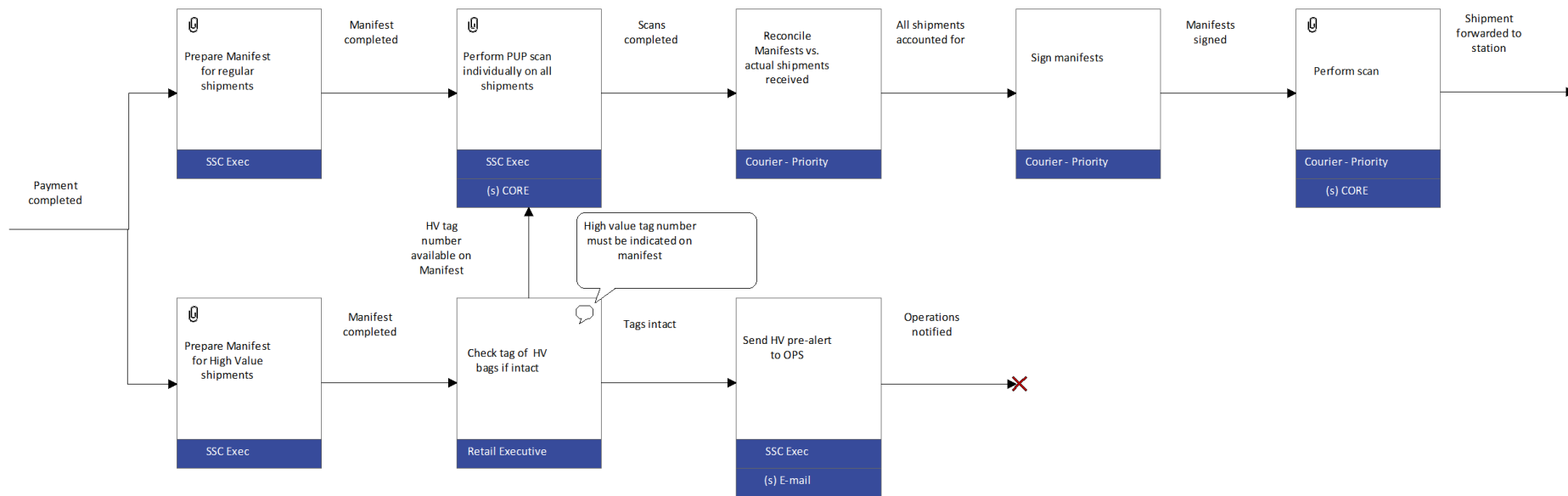
Authorization: Authorized
 Date: 6/28/2022
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Outbound Transfer



Title: Process Outbound Transfer
 Author: Edwin Ramos
 Date: 10/30/2017
 Volume: 0.00 Per Second

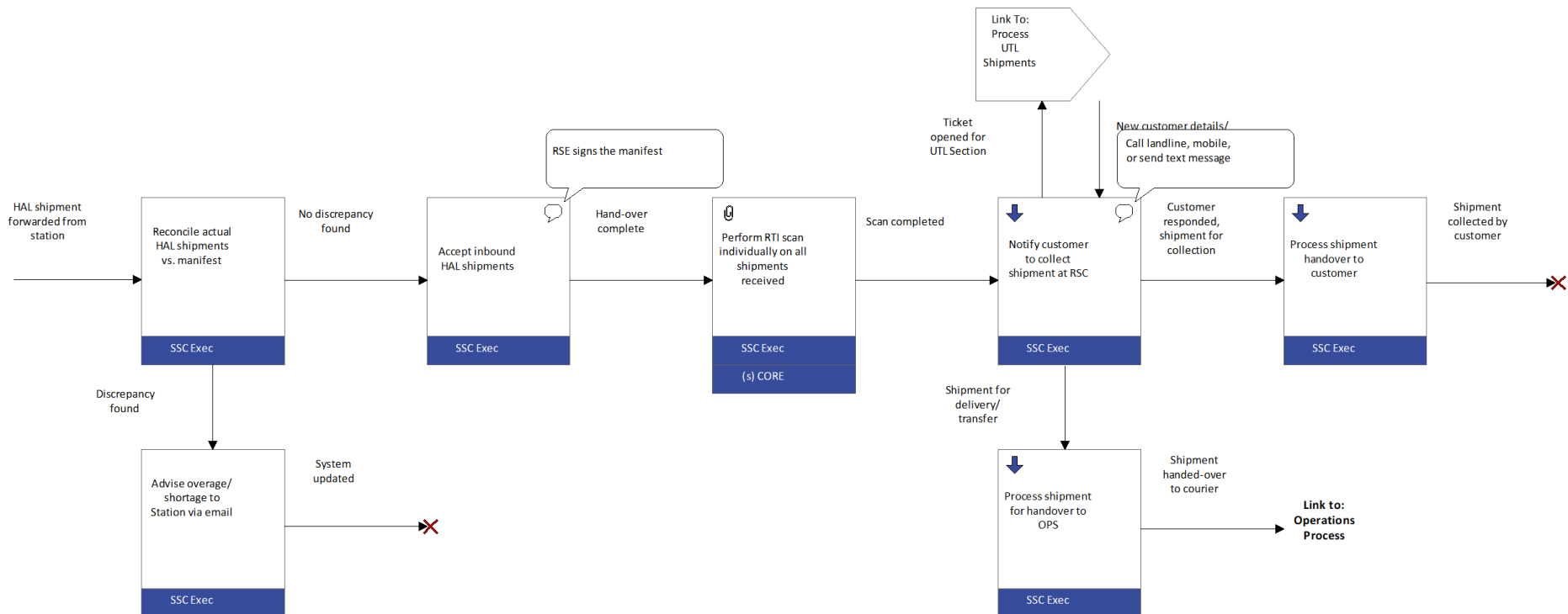
Authorization: Authorized
 Date: 6/28/2022
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Inbound HAL Shipment



Title: Process Inbound HAL Shipment
 Author: Edwin Ramos
 Date: 10/26/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 6/28/2022
 Cost Per Second: \$,3.5,E-0317

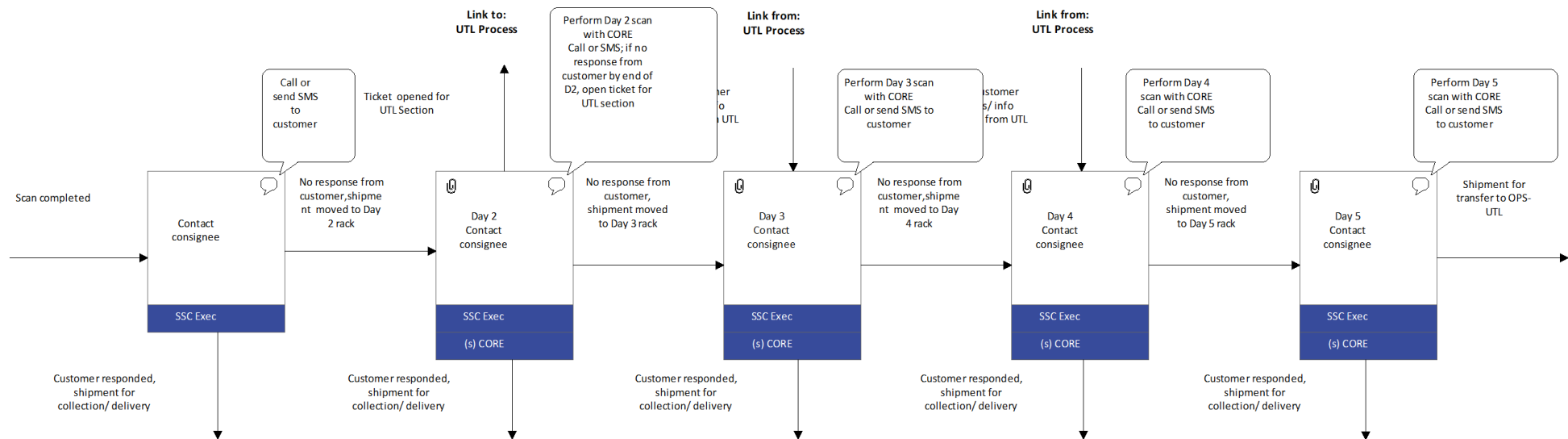
Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Notify Customer



Title: Notify Customer
 Author: Edwin Ramos
 Date: 10/26/2017
 Volume: 0.00 Per Second

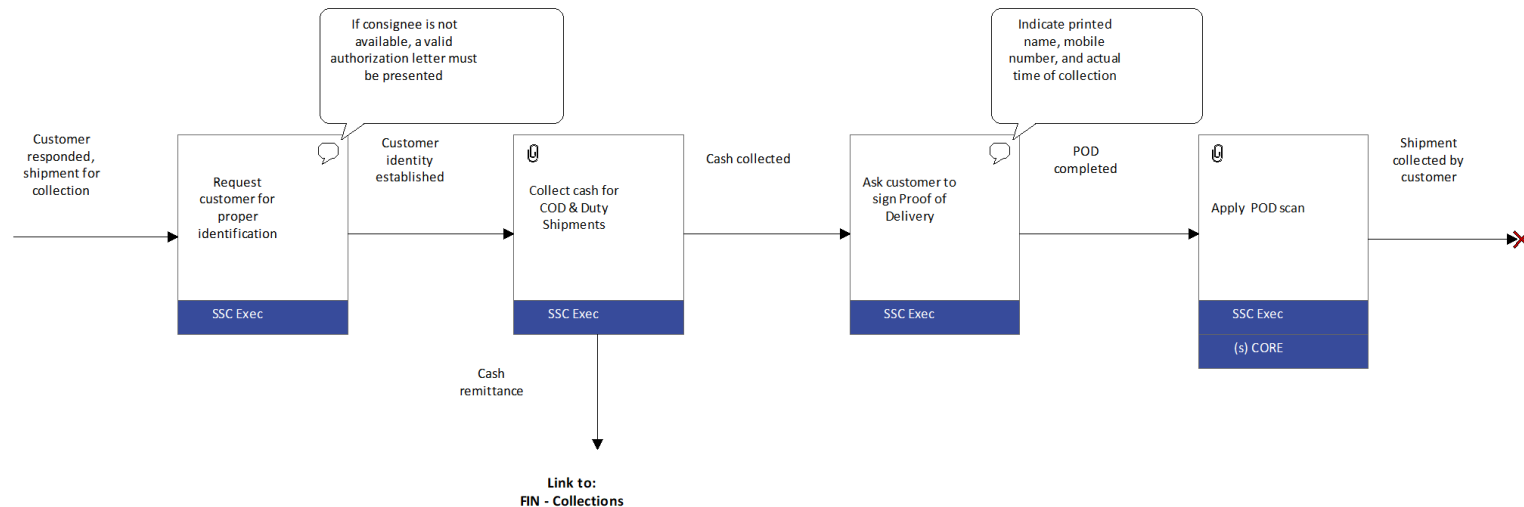
Authorization: Authorized
 Date: 6/28/2022
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Shipment Handover to Customer



Title: Shipment Handover to Customer
 Author: Edwin Ramos
 Date: 10/29/2017
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 6/28/2022
 Cost Per Second: \$,3.5,E-0317

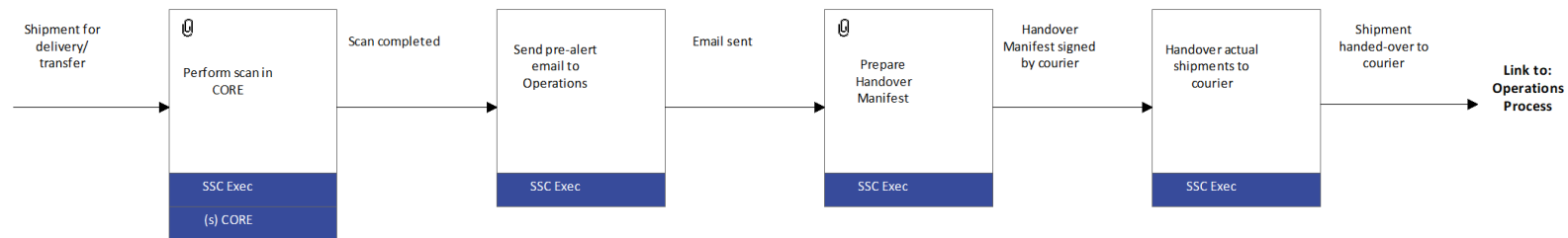
Owner: Yasser Zahreddine
 Diagram Version: 3
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Shipment Handover to OPS



Title: Shipment Handover to OPS
Author: Edwin Ramos
Date: 10/30/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 6/28/2022
Cost Per Second: \$,3.5,E-0317

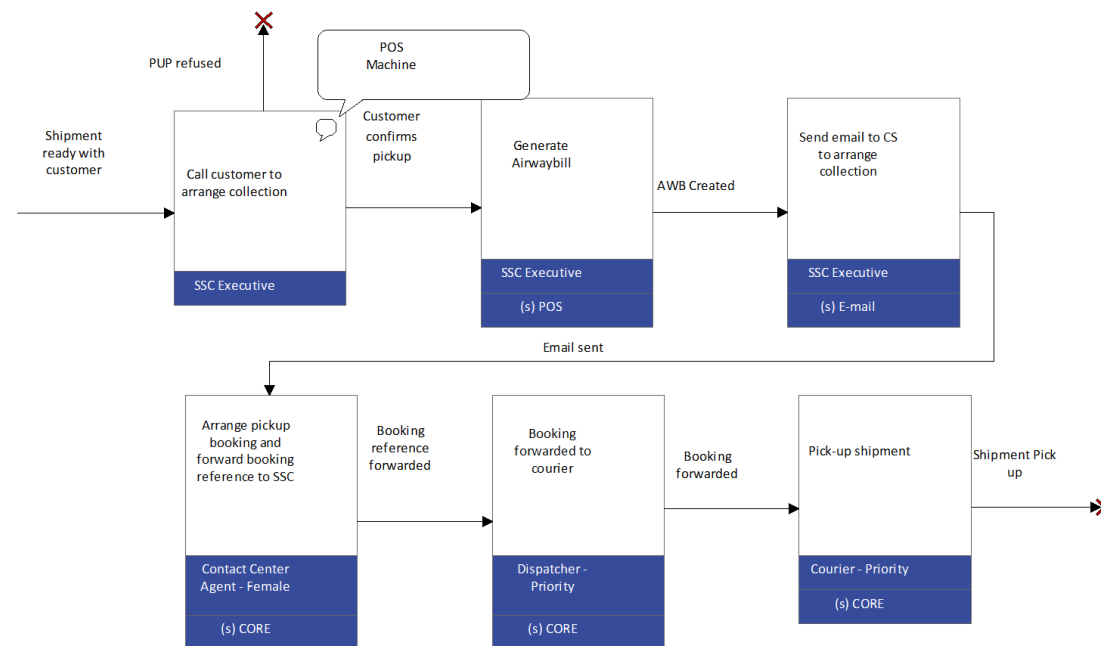
Owner: Yasser Zahreddine
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



SSC Pick-Up Process From Customer Door Step



Title: SSC Pick-Up Process From Customer Door Step
 Author: Bashayr Al sharidi
 Date: 4/28/2022
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 6/28/2022
 Cost Per Second: \$,3.5,E-0317

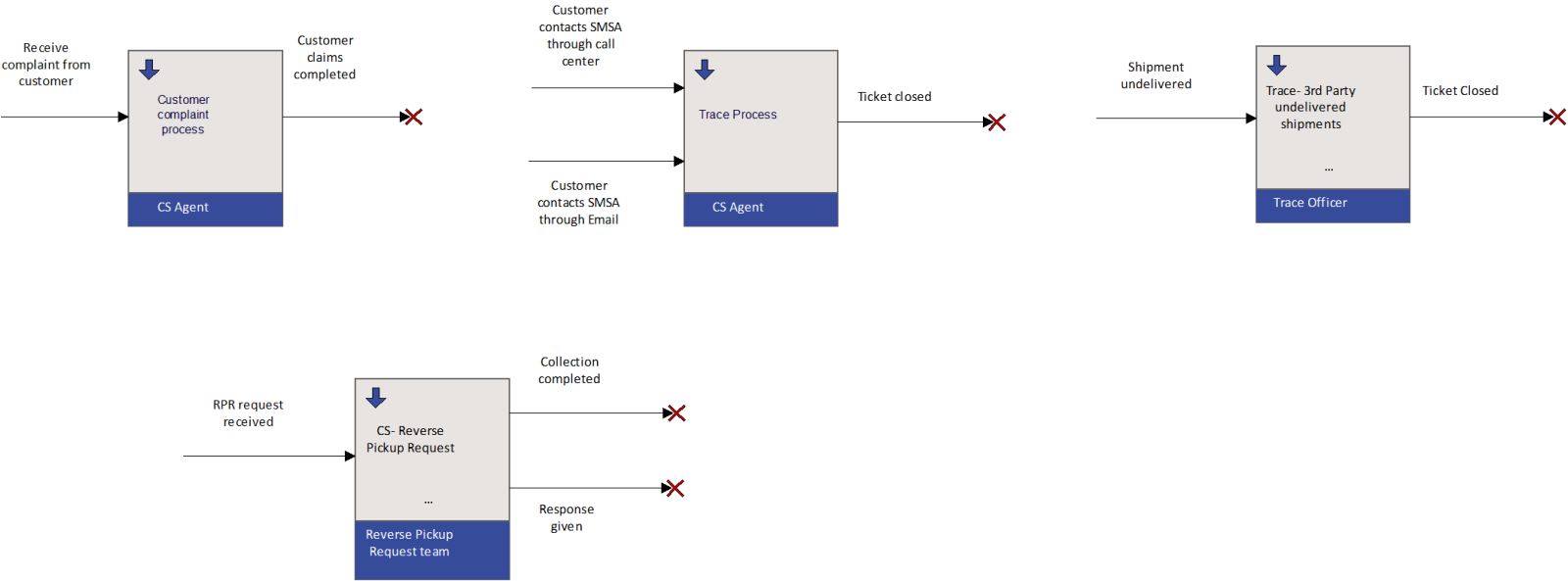
Owner: Yasser Zahreddine
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



UAE - Customer Service Process



Title: UAE - Customer Service Process
Author: Edwin Ramos
Date: 12/25/2019
Volume: 0.00 Per Second

Authorization: Authorized
Date: 6/20/2021
Cost Per Second: \$,3.5,E-0317

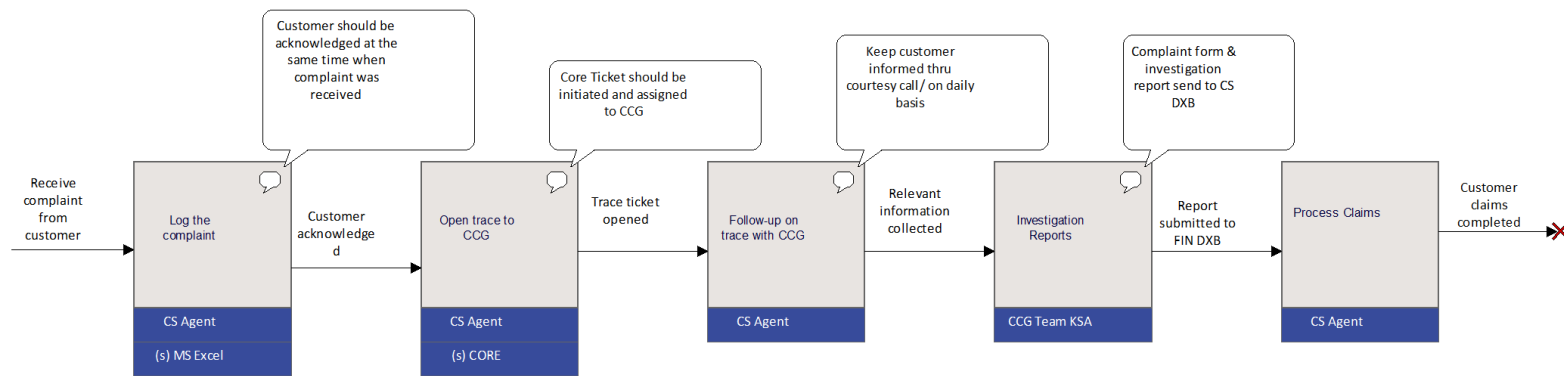
Owner: Yasser Zahreddine
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Customer complaint process



Title: Customer complaint process
 Author: Mohammed Ahmed Khan
 Date: 6/19/2021
 Volume: 0.00 Per Second

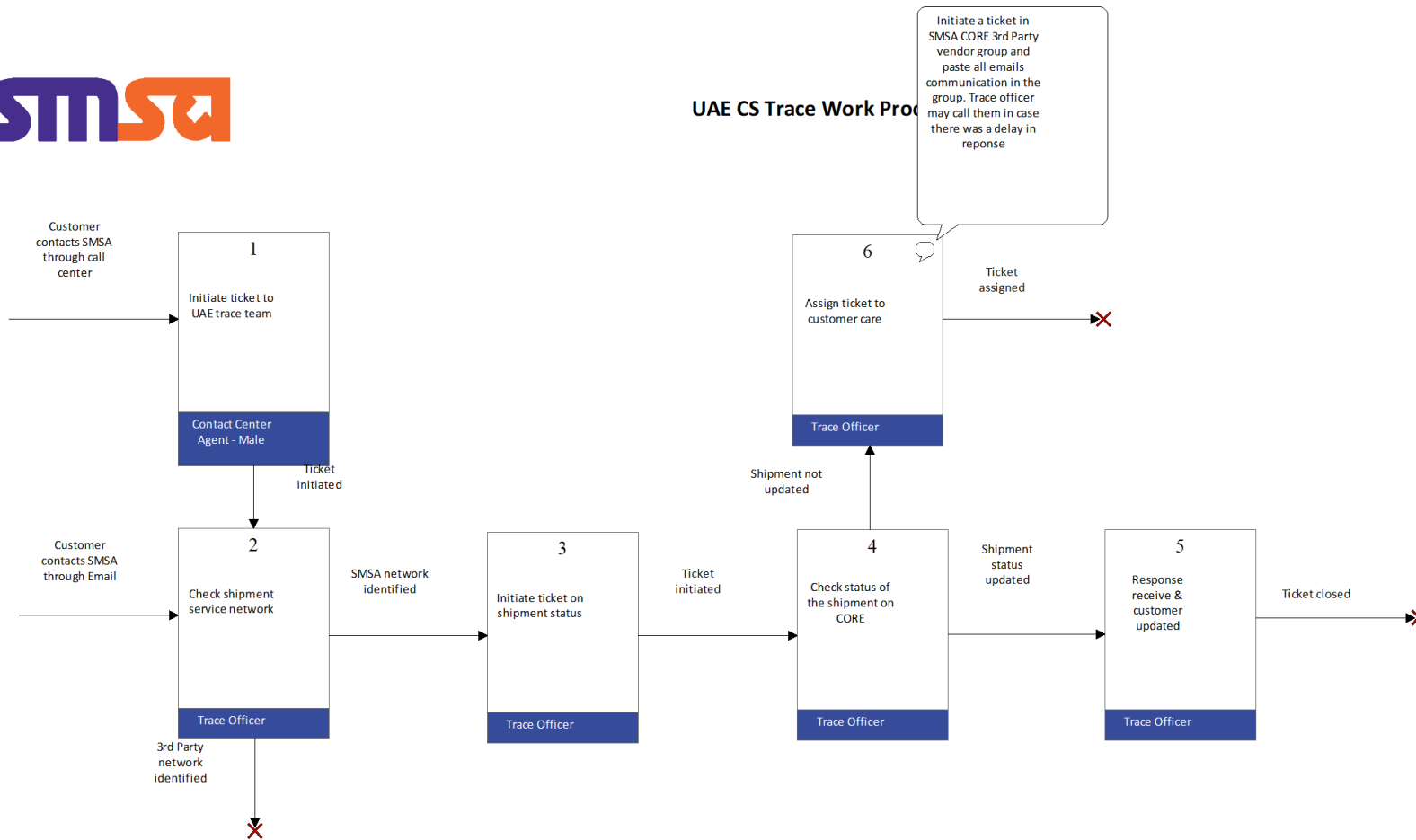
Authorization: Authorized
 Date: 6/20/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ● Change Requests ● Read Only



UAE CS Trace Work Process



Title: UAE CS Trace Work Process
 Author: Mohammed Ahmed Khan
 Date: 6/13/2021
 Volume: 0.00 Per Second

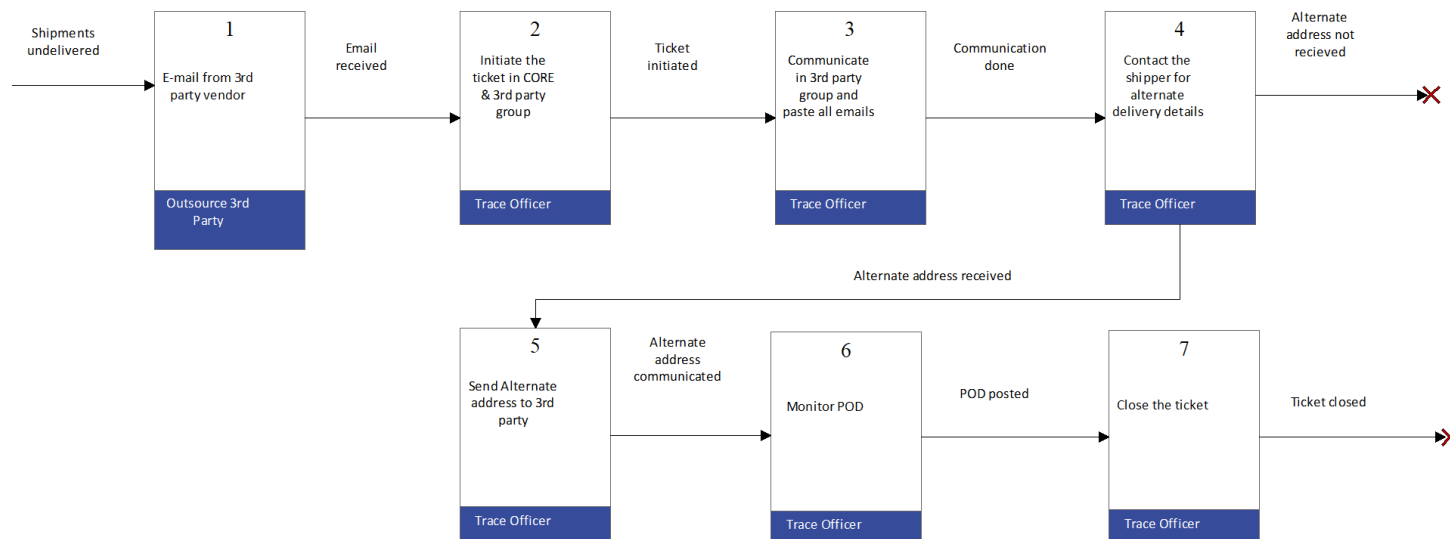
Authorization: Authorized
 Date: 6/20/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



UAE Trace 3rd Party Undelivered Shipments Process



Title: UAE Trace 3rd Party Undelivered Shipments Process
 Author: Mohammed Ahmed Khan
 Date: 6/13/2021
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 6/20/2021
 Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine
 Diagram Version: 2
 Review Date: None
 F.T.E.: 0.00

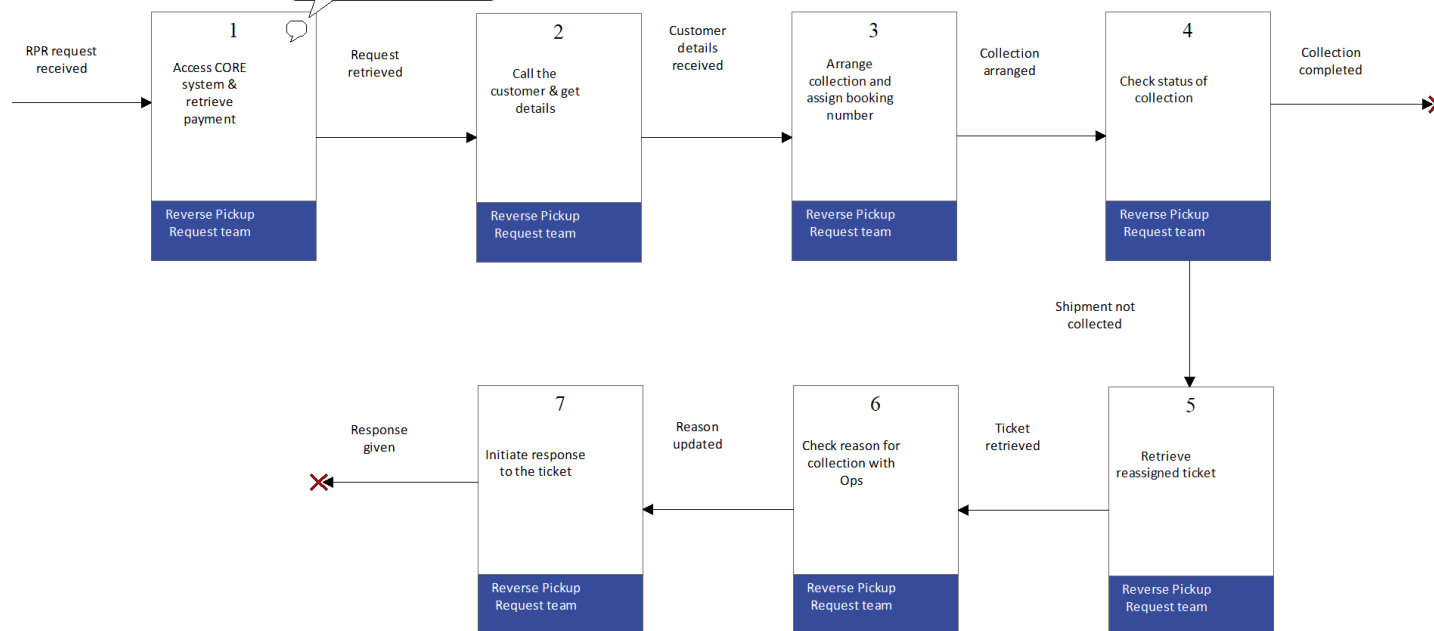
○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



SMSA RPI Team receive request from SMSA International branches (initiator) thru CORE ticket with SMSA AWB attached to arrange a collection

CS - REVERSE PICKUP REQUEST (RPR) PROCESS



Title: CS - REVERSE PICKUP REQUEST (RPR) PROCESS

Author: Mohammed Ahmed Khan

Date: 6/13/2021

Volume: 0.00 Per Second

Authorization: Authorized

Date: 6/20/2021

Cost Per Second: \$,3.5,E-0317

Owner: Yasser Zahreddine

Diagram Version: 2

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

○ Change Requests

○ Feedback

○ Keywords

● Read Only