

Freight Coordinator

Job Title	Freight Coordinator		
Division	HGL		
Department	HGL		
Section	HGL		
Location	IBU-UAE	Direct Reports	
Reports To	Manager-HUB Gateway & Line Haul	Version Number	1
External Relations	Customers, Customs	Guide Number	
Internal Relations	Operations, Customer Service, Finance & Sale	Job Code	

Basic Function

Responsible of performing all administrative and technical tasks in relation to shipments held in customs for regulatory purposes.

KEY Responsibilities

Core

- Responsible for overall road import and export operations of the region
- To check and verify shipping documents provided by Sales/Shipper/Consignee
- Follow up with departmental supervisor to ensure timely smooth operation of each activity and deliver service to customer to the utmost satisfaction.
- Close coordination with internal and external customers to ensure the standard requirement are met.
- Security check on all in/out bound shipments.
- Prior to dispatch checking all original documents to avoid any discrepancy borders/KFIA
- Check pre-alerts and BOW for correctness while sending to internal/external customer, if discrepancy is noted, advising and to make necessary corrections to the document prior to the movement of shipment within time frame.
- Follow up with vendors for equipment requirement
- Shipment tracking and updating
- Preparing job cards and uploading on logistaas
- Maintaining petty cash and preparing expense claim
- Preparing procurement list and sending to Admin for procurement.
- Closely monitoring BOE/ED until settlement.
- Physically inspection of warehouse and office.
- Core scan and maintaining reports for all operations staff.
- Checking HS code on request of AE customer and SMSA KSA team.
- Preparing export documents commercial invoice, packing list and COO if customer require.
- Maintaining sick leave record.

- Follow up for pick up and deliveries, equipment (3 Tonner/10 Tonner) allocation
- On arrival of shipment, if any cargo discrepancy noted, same needs to be intimated to customer/consignee and updating the parties involved
- Requesting and Follow up for unit/truck for LTL and FTL with vendors
- Documents checking for correctness and completeness prior to dispatch

General

- Warehouse management with safe cargo storage and records
- Prepare the customs file along with all original shipping documents required for import/export clearance, customs Bill of Entry (BAYAN) and closing the customs BOE file
- Preparing or managing SASO on customer request.

EHS

- Understand and adhere to the company's environmental and safety policies.
- Regularly attend safety training and awareness sessions.
- Always use personal protective equipment (PPE) where required.
- Immediately report any environmental or safety concerns.
- Actively participate in emergency drills and respond as trained.
- Be aware and comply with all legal requirements related to environmental health and safety.
- Encourage colleagues to adopt safe and environmentally friendly practices

Competencies - Professional and Technical

Behavioral Competencies

Communication	Level 3
Initiative	Level 3
Resource Management	Level 3
Stress Management	Level 3
Teamwork	Level 3

Technical Competencies

Handling Customer Complaint Knowledge	Intermediate
Knowledge of customs procedure	Intermediate
Language Proficiency knowledge (English)	Intermediate
MS Office (Excel, Word, PowerPoint, Visio, Outlook) Knowledge	Intermediate
SMSA System (CORE, ERP, SDM, SAM, INFINITY, SPOT, POS, Sibel, Courier application, e	Intermediate

Competencies – EHS

- Knowledge of basic environment health and safety requirements
- EHS corporate objectives awareness
- Awareness of EHS requirements in the QEHS management systems
- Have attended EHS awareness training (if applicable)
- Awareness of Environment Health Safety incident reporting

Organizational Competencies

Beginner

*Refer the Organizational Competencies Dictionary in GUIDE (Doc# 6244)

Decision Making

Key Performance Indicators (KPIs)

Abide by the goal setting forms (Individual KPI'S) of the current financial year

Qualification : Education and Experience

Diploma (Preferred specialization in their field of work) at least Two (2) years of relevant work experience, 2 years of which should be in Level-04 capacity, preferably in the same industry.

or

Certificate courses with over 3 years industry experience of which at least 2 years has been in Level-04 position

or

Certificate courses with over 4 years industry experience of which at least 2 years has been in Level-03 position

*Note: Industry Experience wherever its applicable

Date Of Release

Prepared By:	Reviewed by:	Approved by:	Endorsed by:

Updated by:	Date:	Approved by:	Date:

Employee Name:

I hereby confirm my utmost commitment in fulfilling all the requirements including above and any amendment to this document.

Management reserves the right to amend the Job description at any time without prior notice.

Signature:	Date: