



CERTIFICATE

Management system as per ISO 10002:2018

In accordance with TÜV AUSTRIA procedures, it is hereby certified that

SMSA

**7527 Prince Abdulaziz Ibn Musaid Ibn Jalawi St (Al Dhabbab),
Sulaimaniyah, Central, 11526 - 2286, Riyadh, 11526, Saudi Arabia**

applies a management system in line with the above standard for the
following scope

**Customer Complaint Handling Activity Related To Provision Of Courier,
Mailroom Logistic And Handling Of Client Warehouse Operation
& Freight Services.**

Certificate Registration No. SA-QMS-00119

Valid until 2026-02-26

Initial Certification 2018-02-27

Certification Body
at TÜV AUSTRIA

Riyadh, 2025-02-05

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification
procedures and is subject to regular surveillance audits.

Branch of TÜV AUSTRIA Shanghai Co. LTD Saudi Arabia, 12262, Riyadh. www.tuvaustria.sa

Online Verification



<https://tuvaustria.sa>