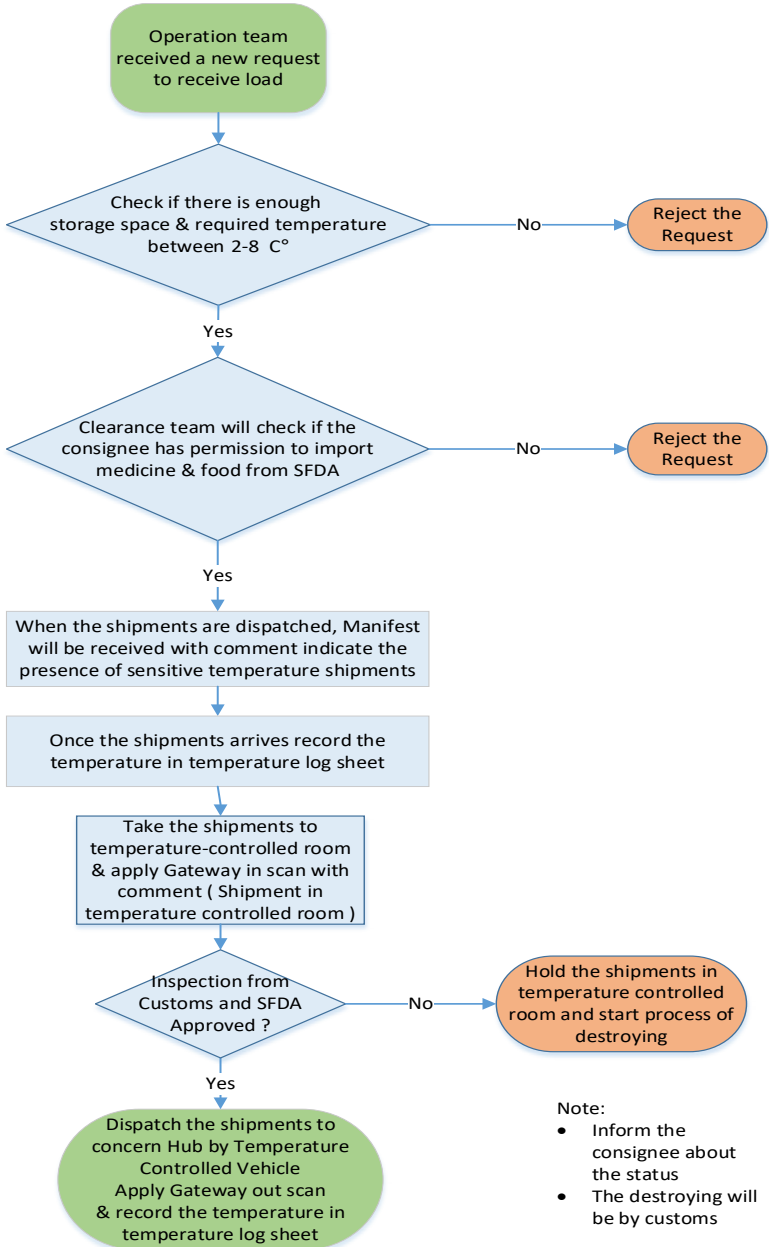


Purpose	To provide guidelines and instructions on how to handle Temperature Sensitive Shipments.
Scope	This process is applied to all operation staff whose are responsible to handle Temperature Sensitive Shipments.
Detailed Procedure	<p style="text-align: center;">Handling Sensitive Temperature Shipments – IB</p>  <pre> graph TD Start([Operation team received a new request to receive load]) --> D1{Check if there is enough storage space & required temperature between 2-8 C°} D1 -- No --> R1([Reject the Request]) D1 -- Yes --> D2{Clearance team will check if the consignee has permission to import medicine & food from SFDA} D2 -- No --> R2([Reject the Request]) D2 -- Yes --> S1[When the shipments are dispatched, Manifest will be received with comment indicate the presence of sensitive temperature shipments] S1 --> S2[Once the shipments arrives record the temperature in temperature log sheet] S2 --> S3[Take the shipments to temperature-controlled room & apply Gateway in scan with comment (Shipment in temperature controlled room)] S3 --> D3{Inspection from Customs and SFDA Approved?} D3 -- No --> R3([Hold the shipments in temperature controlled room and start process of destroying]) D3 -- Yes --> S4([Dispatch the shipments to concern Hub by Temperature Controlled Vehicle Apply Gateway out scan & record the temperature in temperature log sheet]) </pre> <p style="text-align: right;"> Note: • Inform the consignee about the status • The destroying will be by customs </p>

Handling Sensitive Temperature Shipments – OB

