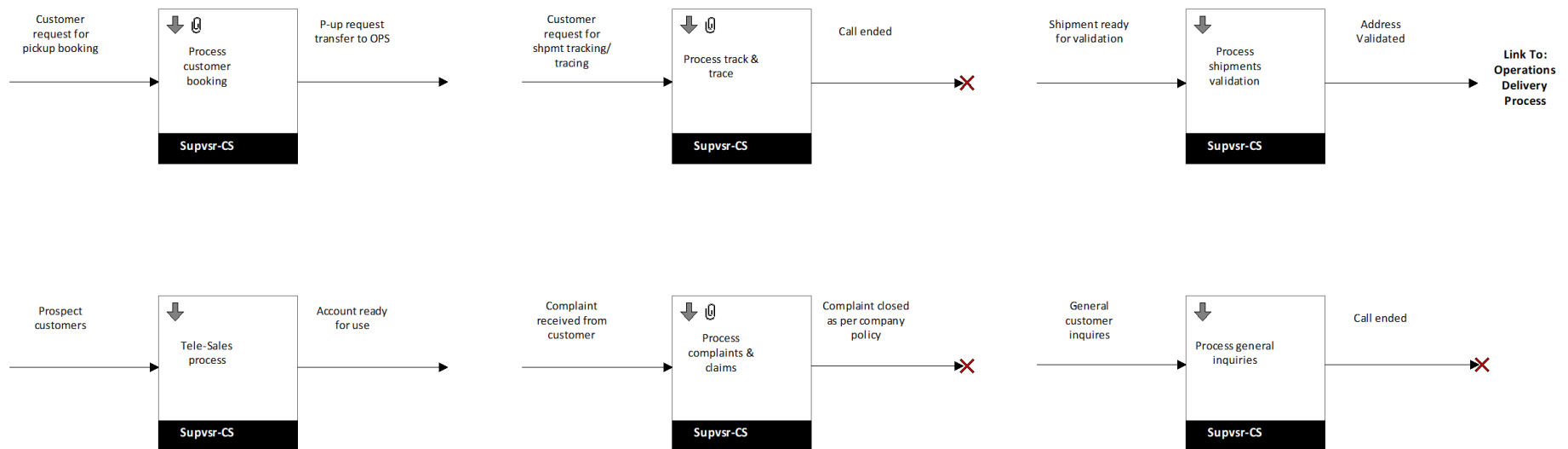




EGY - Customer Service



Title: EGY - Customer Service
 Author: Edwin Ramos
 Date: 11/11/2019
 Volume: 0.00 Per Second

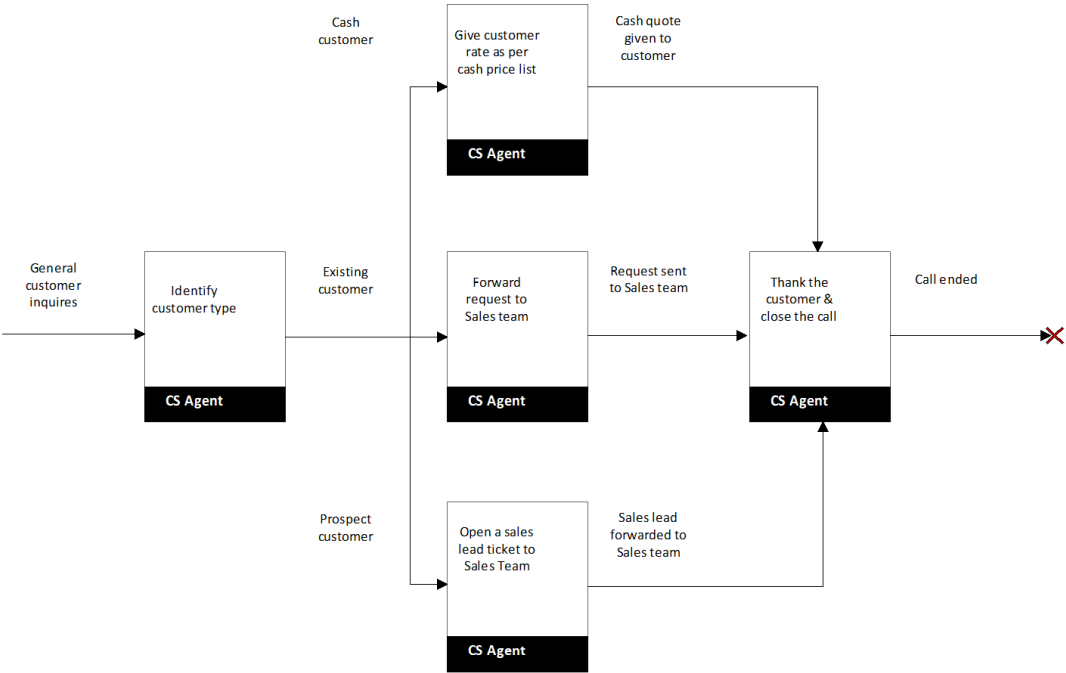
Authorization: Authorized
 Date: 2/16/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Mohamed Barakat
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Sales Inquiry



Title: Process Sales Inquiry
Author: Edwin Ramos
Date: 11/10/2019
Volume: 0.00 Per Second

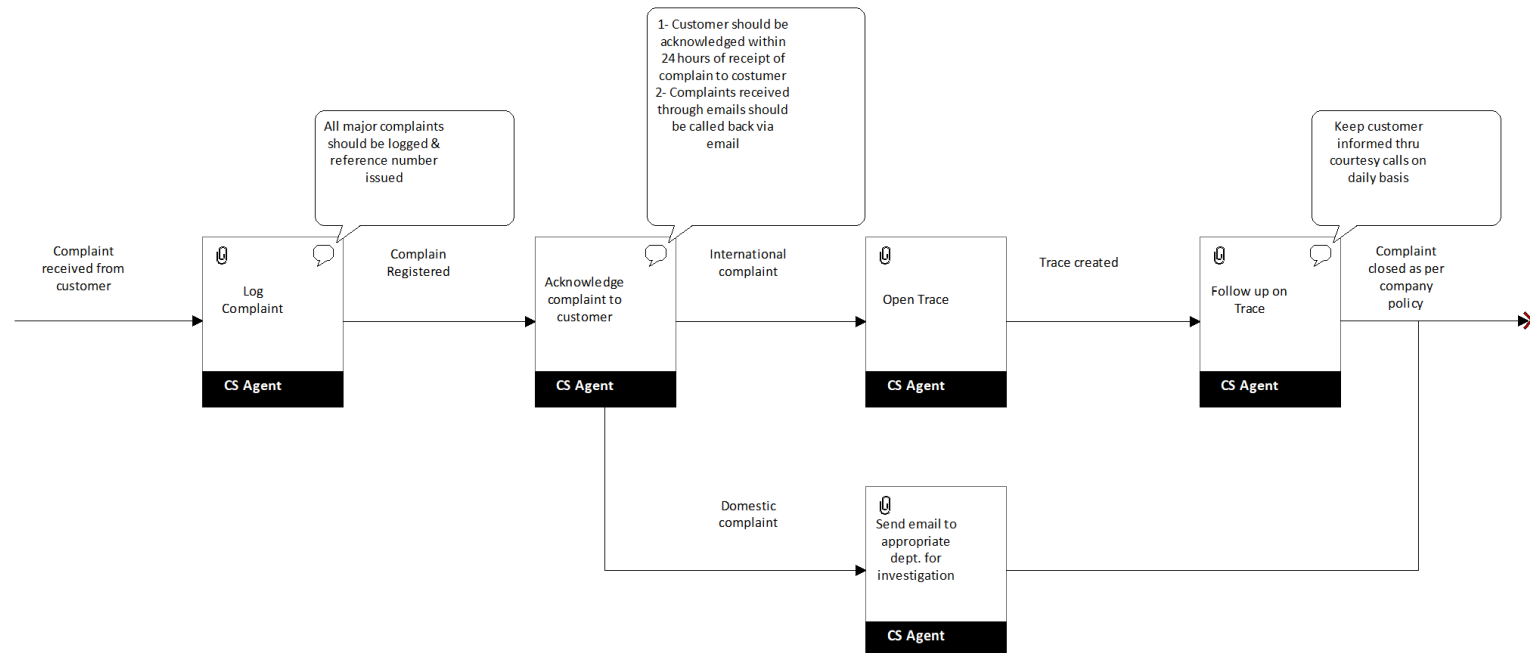
Authorization: Authorized
Date: 2/16/2025
Cost Per Second: \$,3.5,E-0317

Owner: Mohamed Barakat
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



Process Complaints & Claims



Title: Process Complaints & Claims

Author: Edwin Ramos

Date: 11/10/2019

Volume: 0.00 Per Second

Authorization: Authorized

Date: 2/16/2025

Cost Per Second: \$,3.5,E-0317

Owner: Mohamed Barakat

Diagram Version: 1

Review Date: None

F.T.E.: 0.00

○ Actions

● Change Log

○ Change Requests

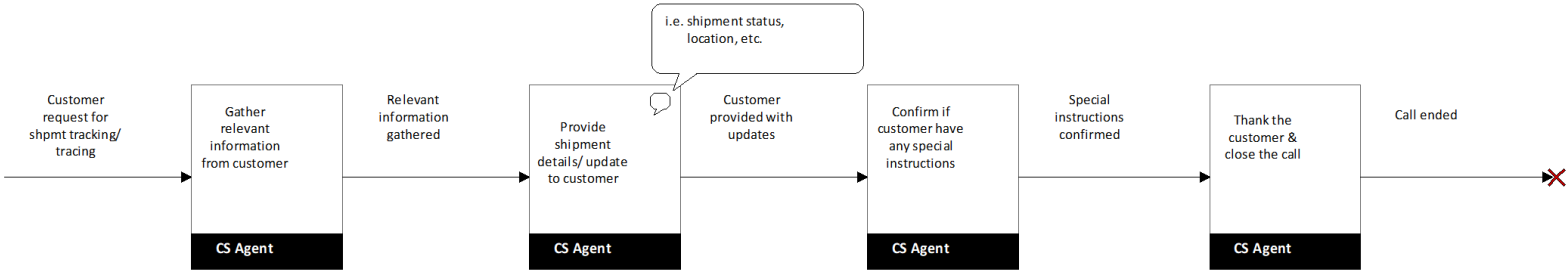
○ Feedback

○ Keywords

● Read Only

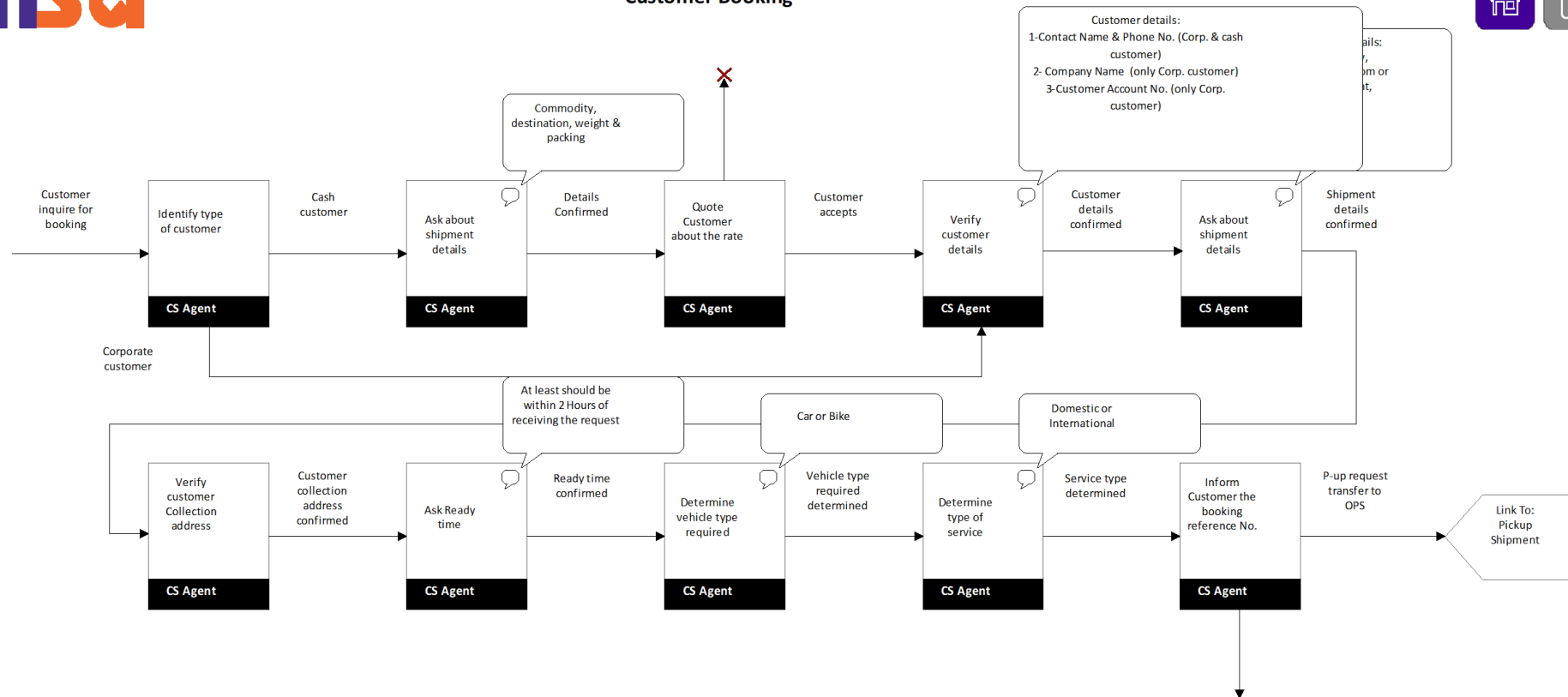


Process Track & Trace





Customer Booking



Title: Customer Booking
 Author: Edwin Ramos
 Date: 11/10/2019
 Volume: 0.00 Per Second

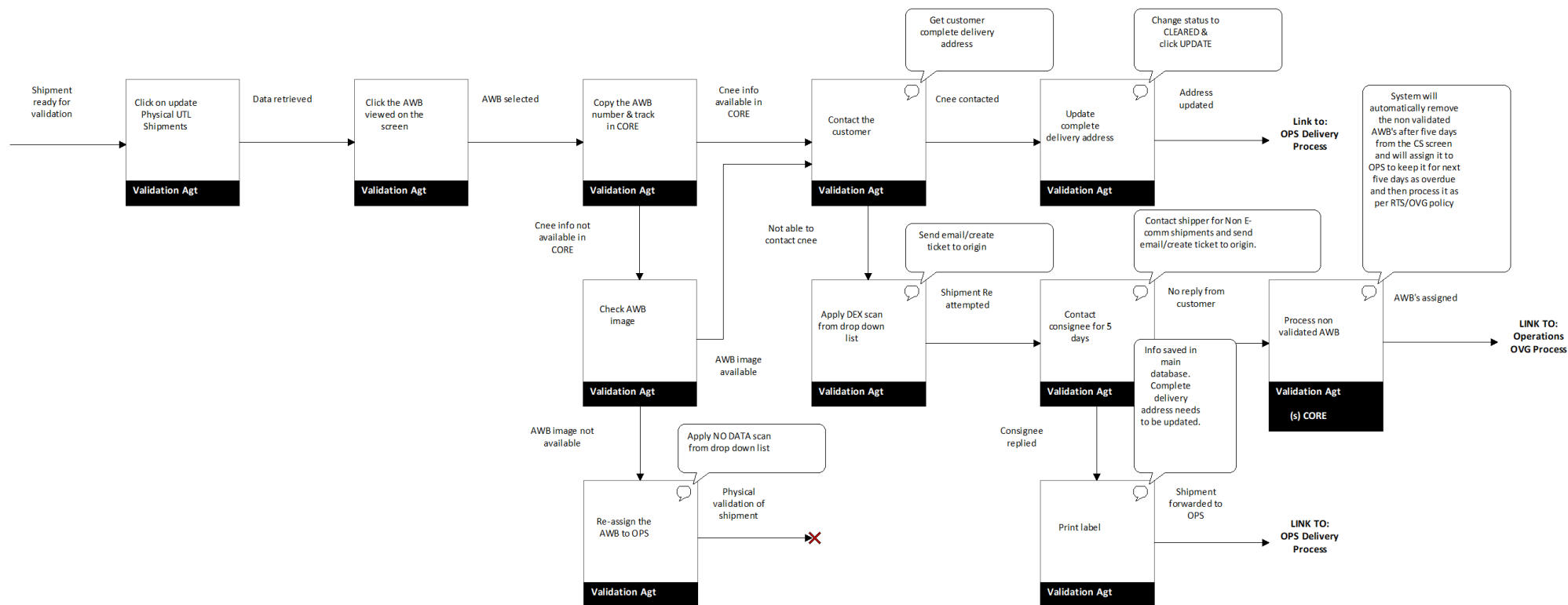
Authorization: Authorized
 Date: 2/16/2025
 Cost Per Second: \$,3,5,E-0317

Owner: Mohamed Barakat
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Shipments Validation

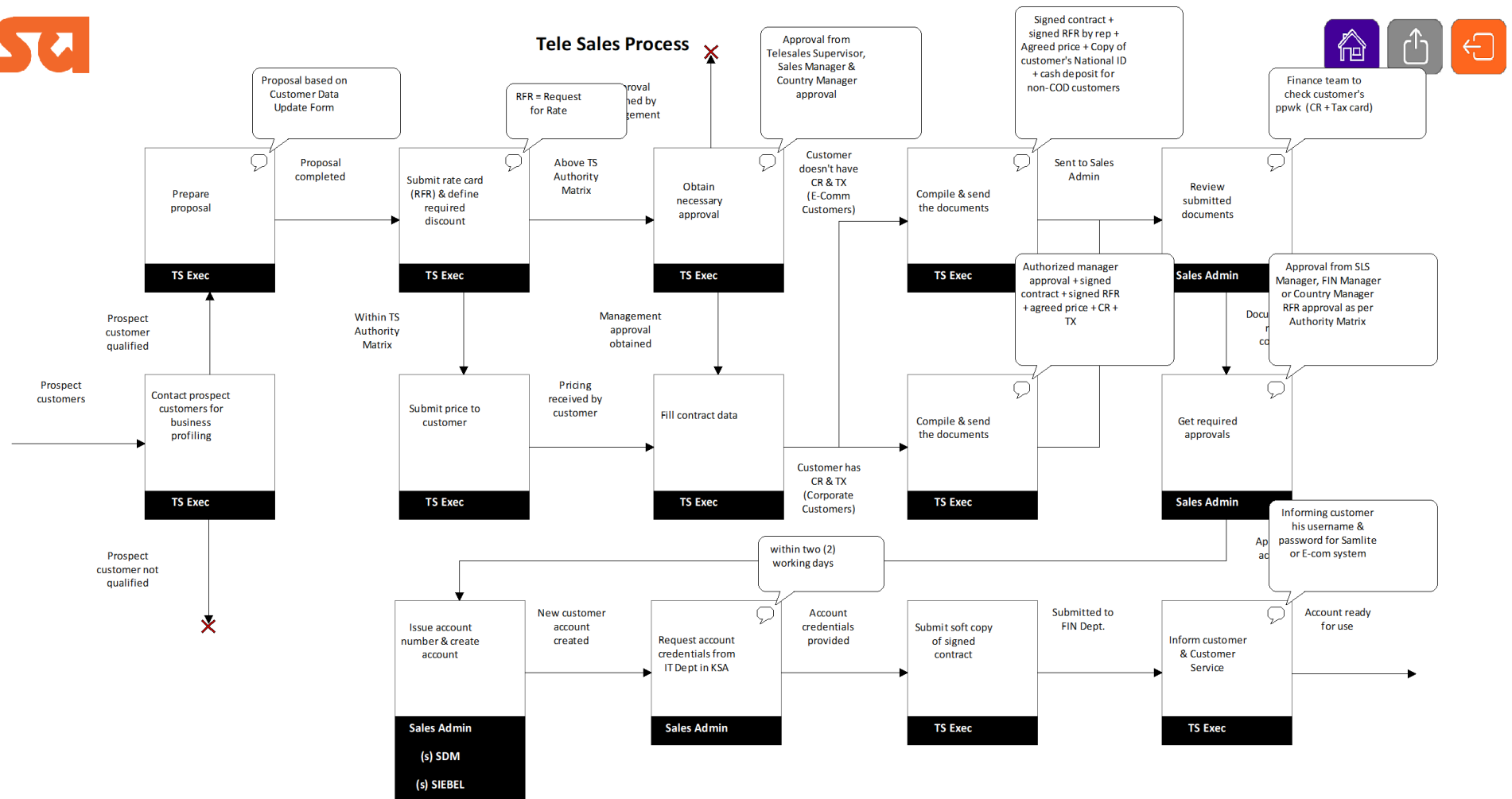


Title: Shipments Validation
 Author: Edwin Ramos
 Date: 7/14/2018
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/16/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Mohamed Barakat
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Title: Tele Sales Process
 Author: Edwin Ramos
 Date: 2/13/2025
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/16/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Mohamed Barakat
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only