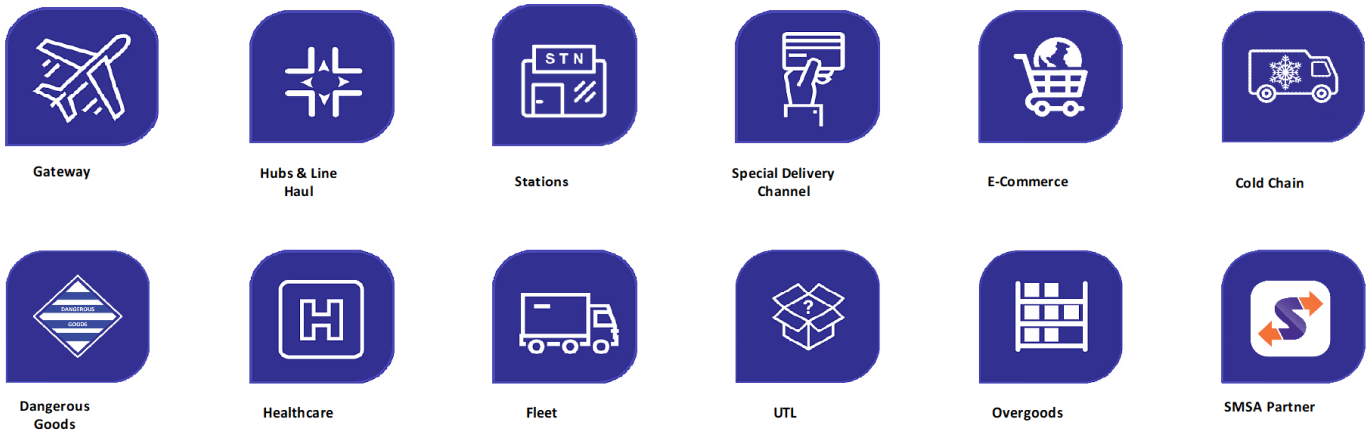
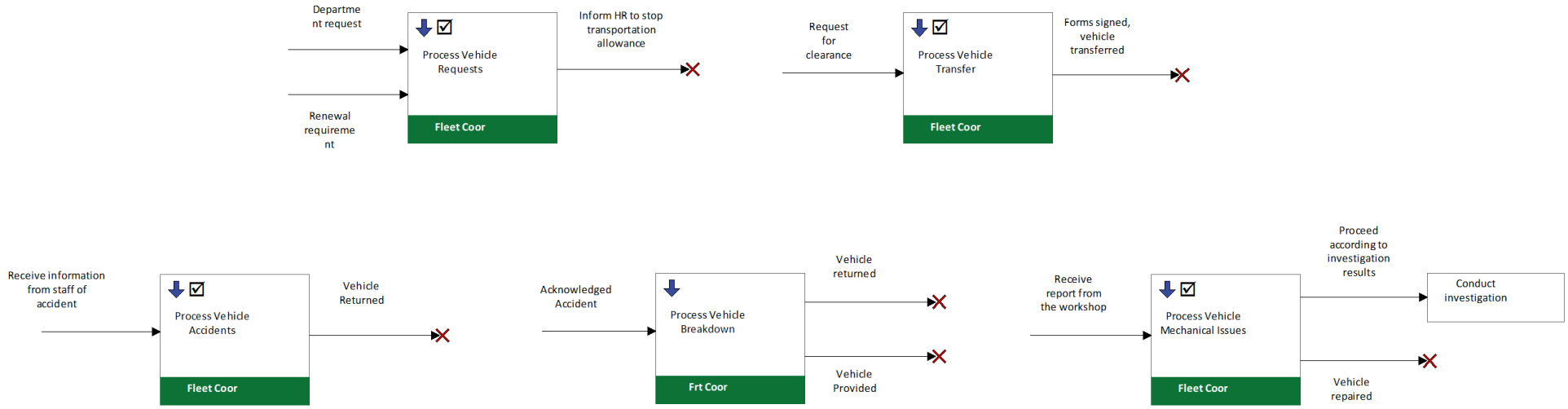
KSA - Operations Department



Title:	KSA - Operations Department			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	7
Date:	5/17/2017	Date:	12/19/2021	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

OPS - Fleet



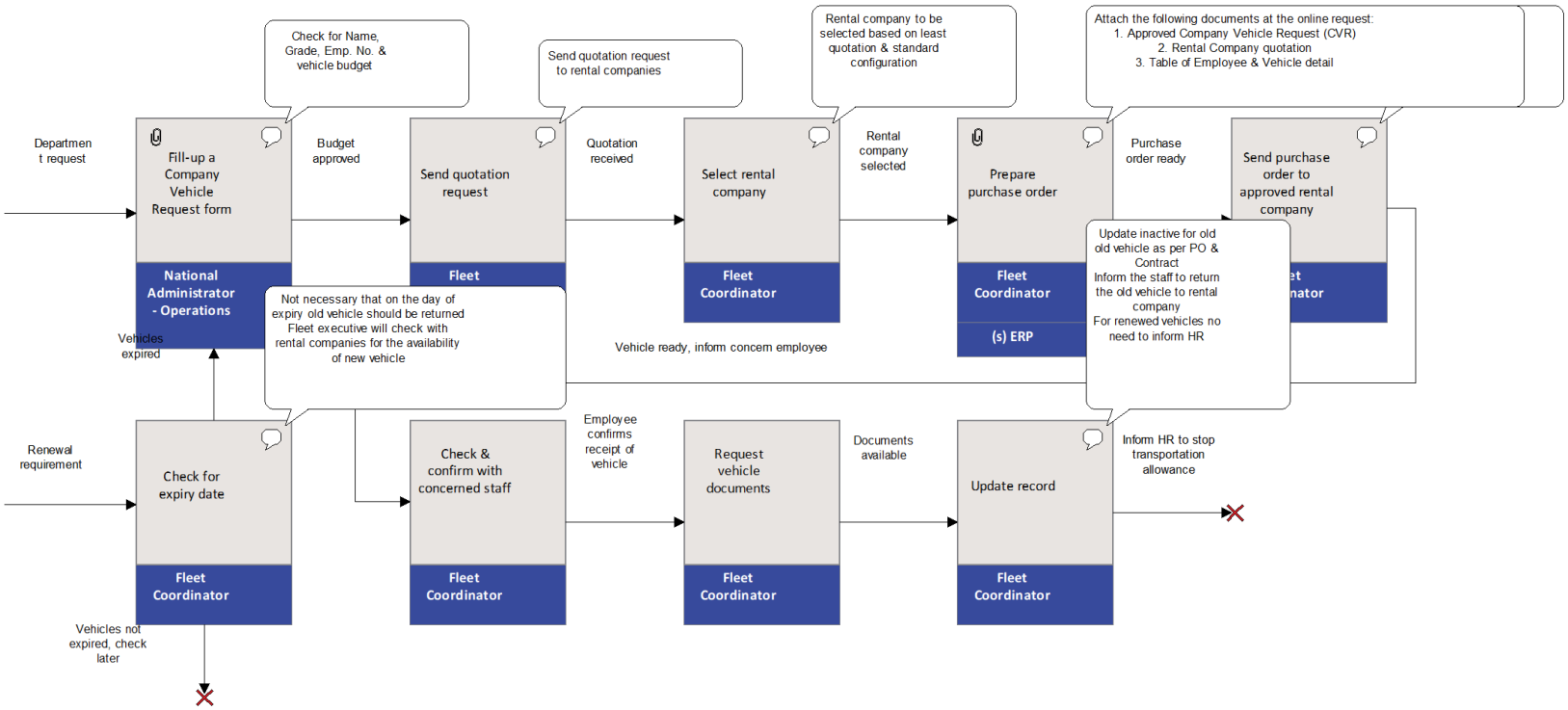
Title: OPS - Fleet
Author: Edwin Ramos
Date: 5/29/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 4/28/2024
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

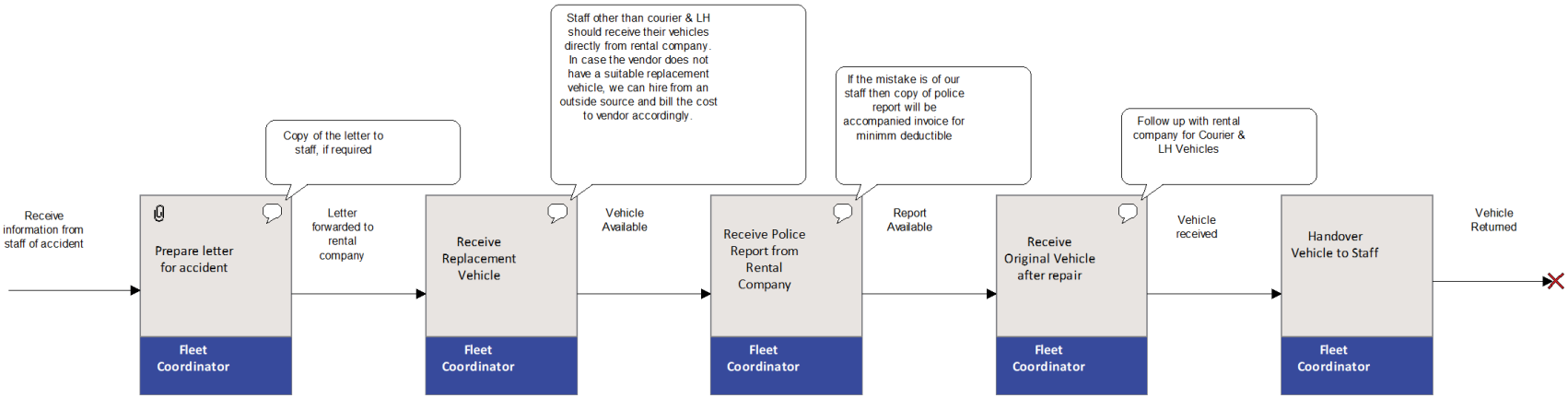
○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Process Vehicle Requests



Title:	Process Vehicle Requests			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4	● Change Log	● Keywords
Date:	6/9/2010	Date:	4/3/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

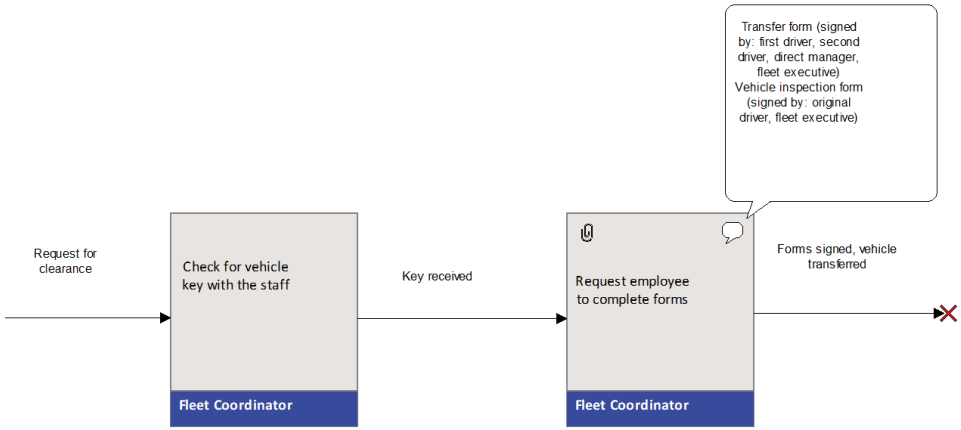
Process Vehicle Accidents



Title: Process Vehicle Accidents
Author: Edwin Ramos
Date: 6/9/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

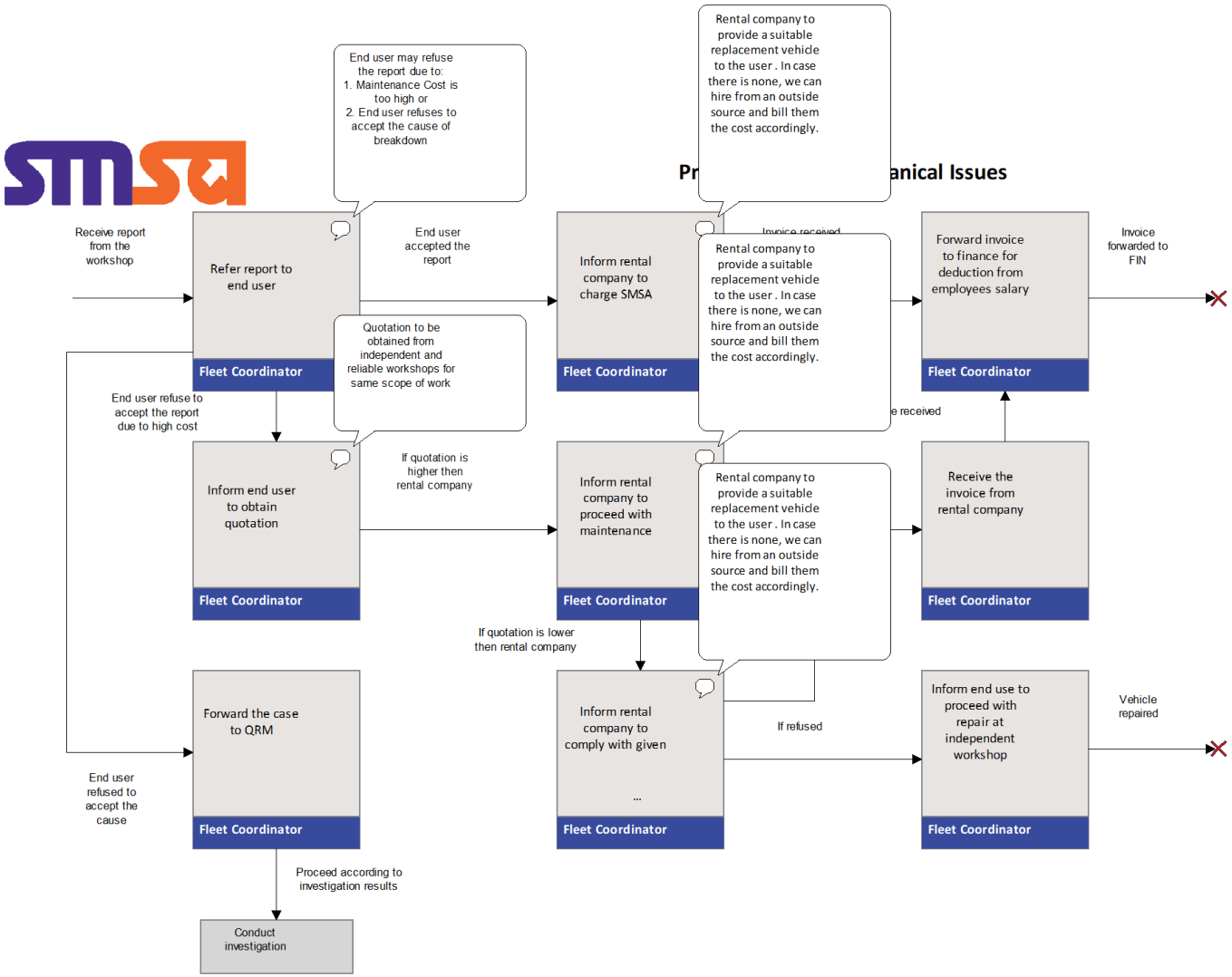
Process Vehicle Transfer



Title:	Process Vehicle Transfer			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4	● Change Log	● Keywords
Date:	6/9/2010	Date:	5/28/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

New Landing Page - Level 1.1.5.2.1.4

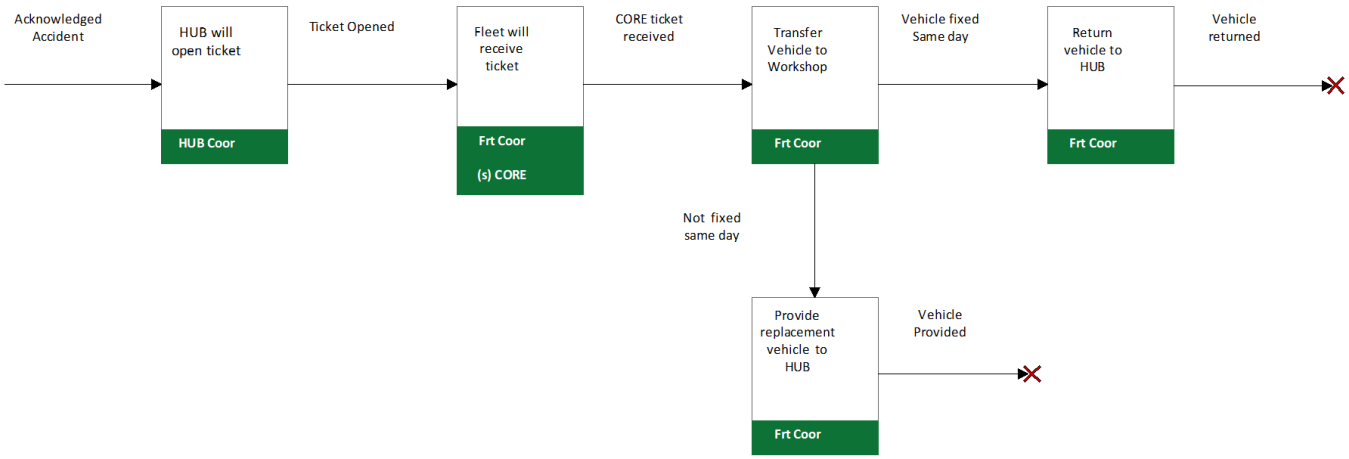
Version: 5



Title: Process Vehicle Mechanical Issues
Author: Edwin Ramos
Date: 6/16/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

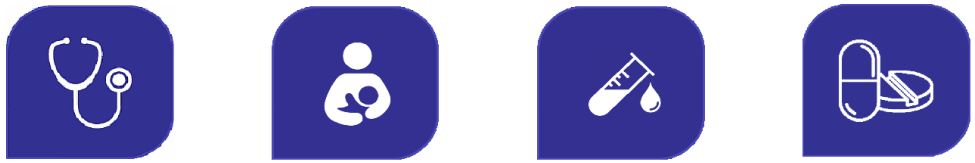
Process Vehicle Breakdown



Title: Process Vehicle Breakdown
Author: Nouf Al Rammah
Date: 4/21/2024
Volume: 0.00 Per Second
Authorization: Authorized
Date: 4/28/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

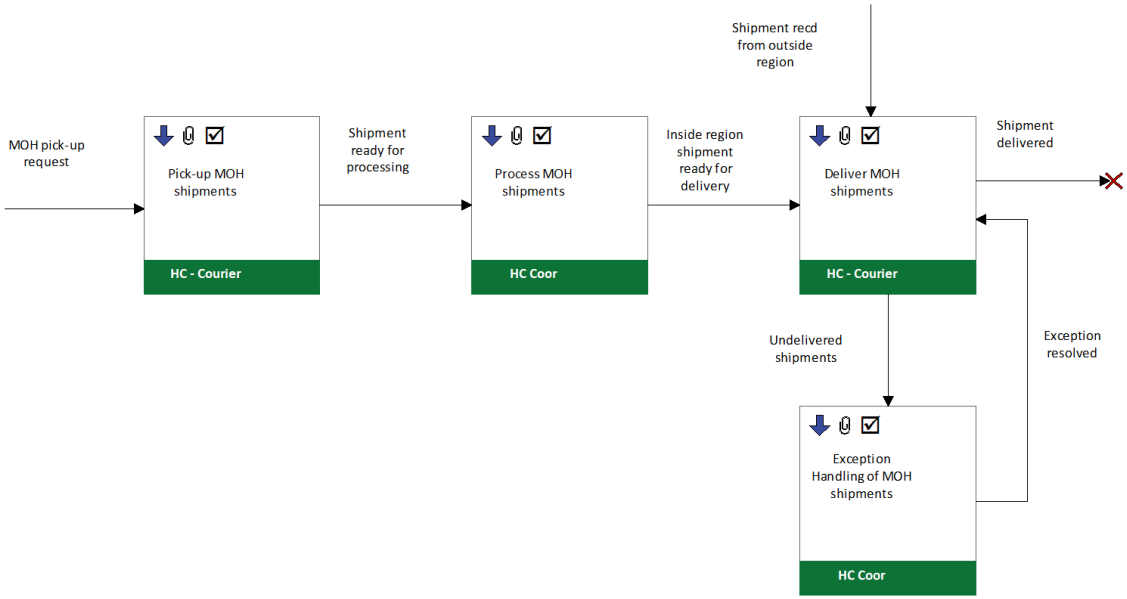
OPS - Healthcare



Title:	OPS - Healthcare			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	6
Date:	5/29/2017	Date:	9/30/2024	Review Date:	9/5/2024
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

● Actions ○ Feedback
● Change Log ○ Keywords
● Change Requests ● Read Only

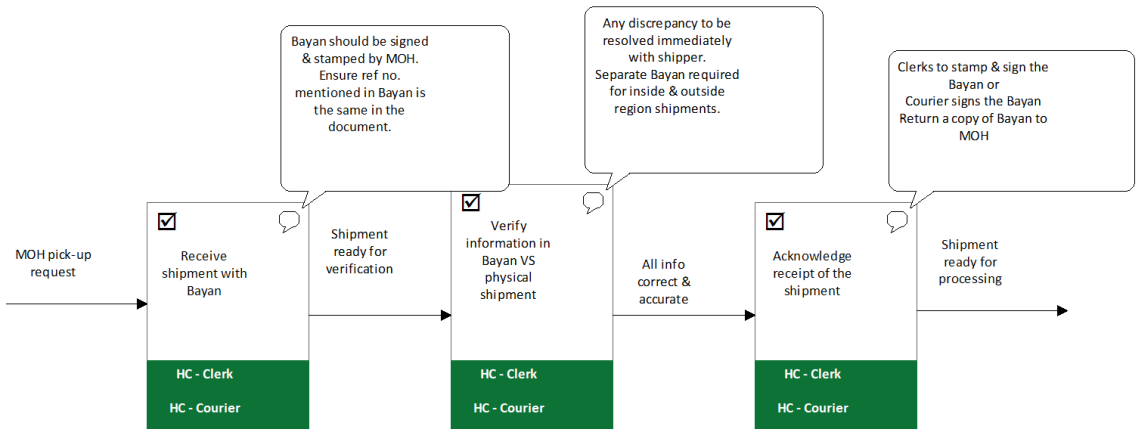
Healthcare - MOH Project



Title:	Healthcare - MOH Project			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4
Date:	5/30/2017	Date:	9/30/2024	Review Date:	9/5/2024
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

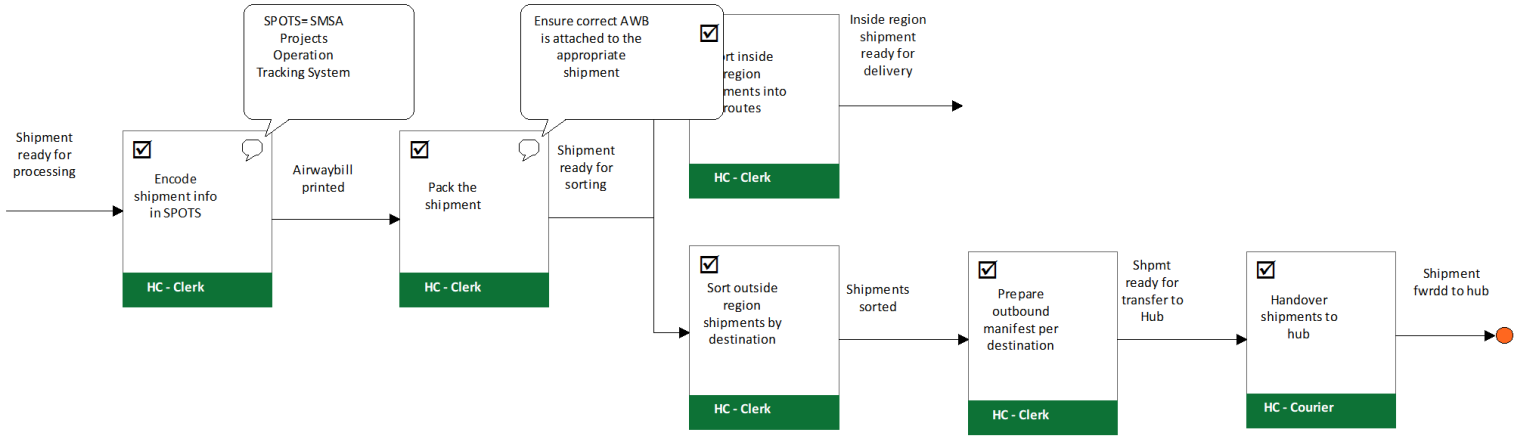
Pick-up MOH Shipments



Title: Pick-up MOH Shipments
Author: Edwin Ramos
Date: 3/9/2014
Volume: 0.00 Per Second
Authorization: Authorized
Date: 9/30/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

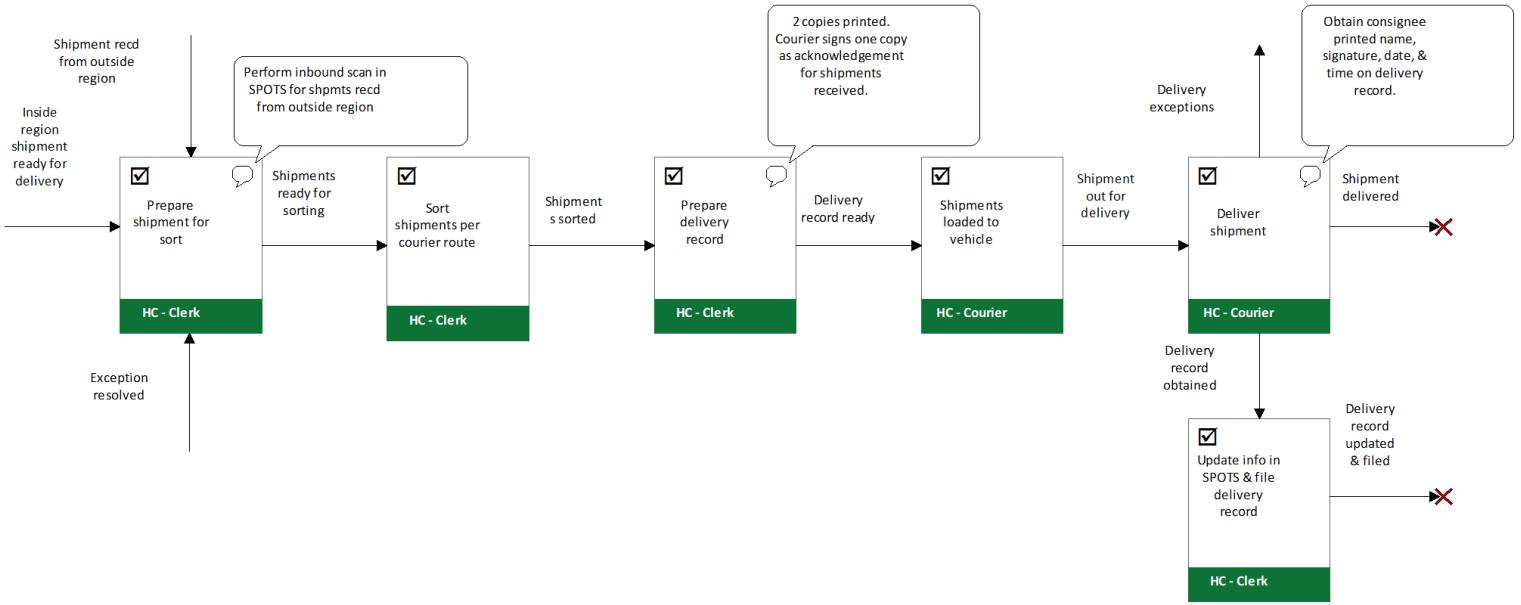
Process MOH Shipments



Title: Process MOH Shipments
Author: Edwin Ramos
Date: 3/9/2014
Volume: 0.00 Per Second
Authorization: Authorized
Date: 9/30/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Deliver MOH Shipments



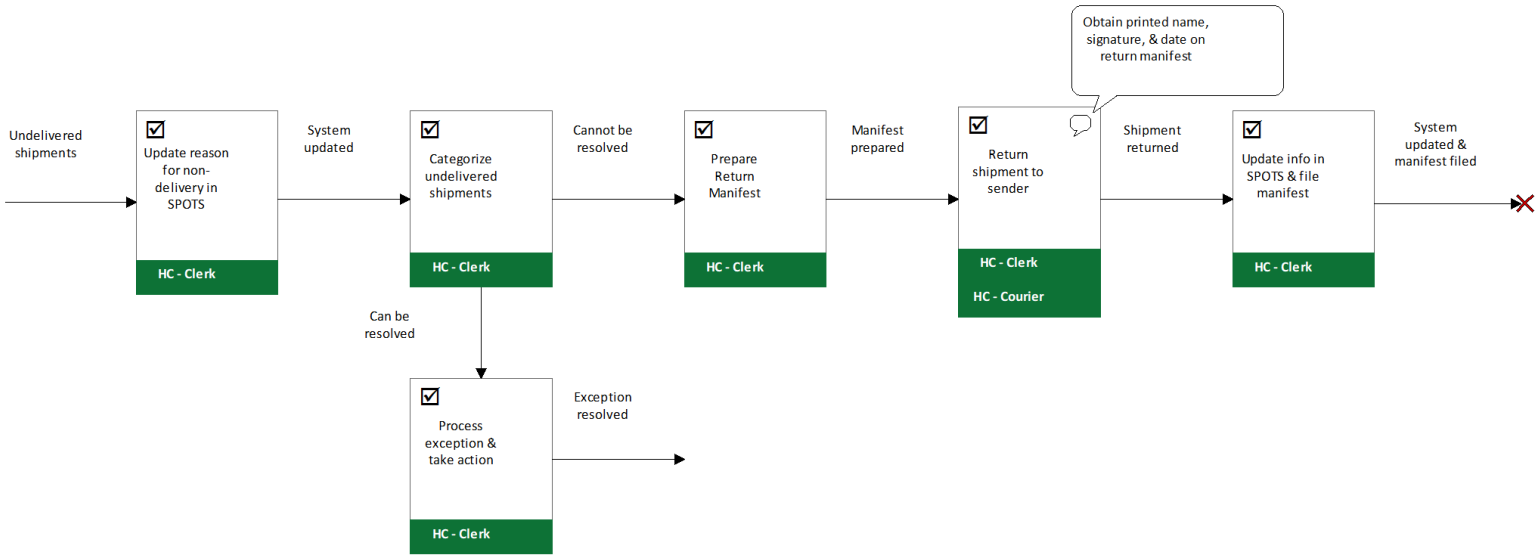
Title: Deliver MOH Shipments
Author: Edwin Ramos
Date: 3/9/2014
Volume: 0.00 Per Second

Authorization: Authorized
Date: 9/30/2024
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

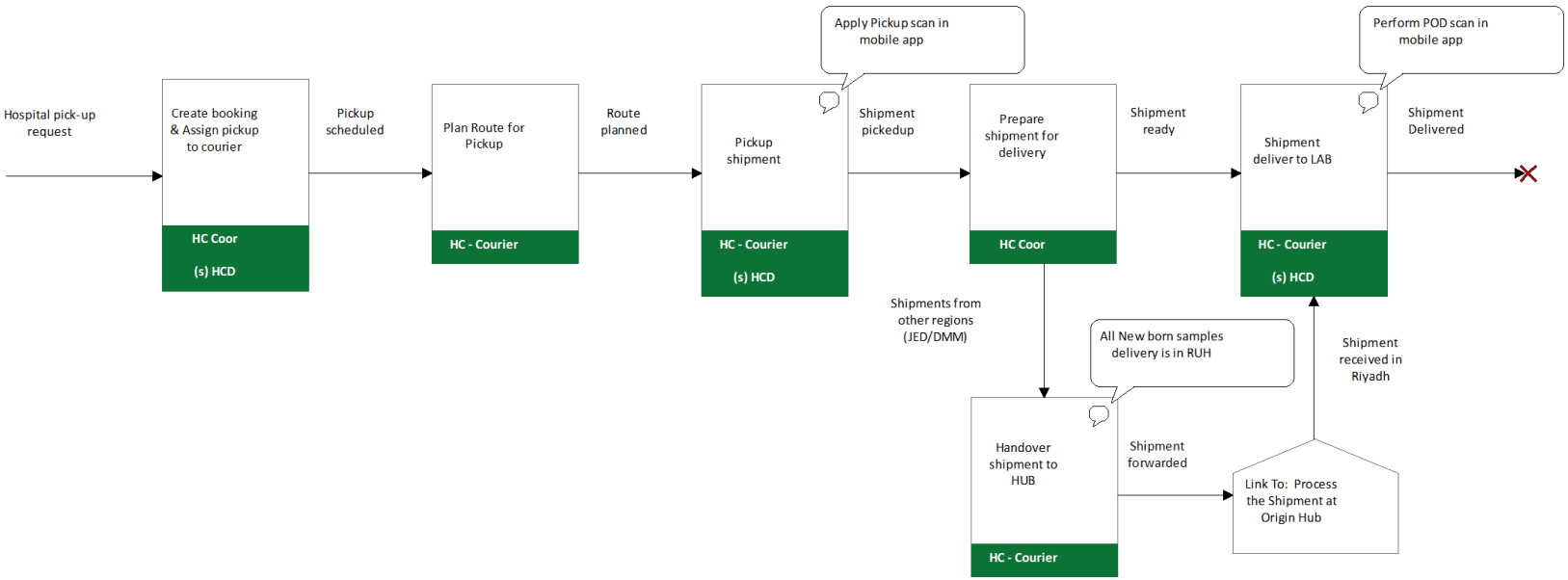
○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Exception Handling of MOH Shipments



Title:	Exception Handling of MOH Shipments			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	5	● Change Log	○ Keywords
Date:	3/10/2014	Date:	9/30/2024	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

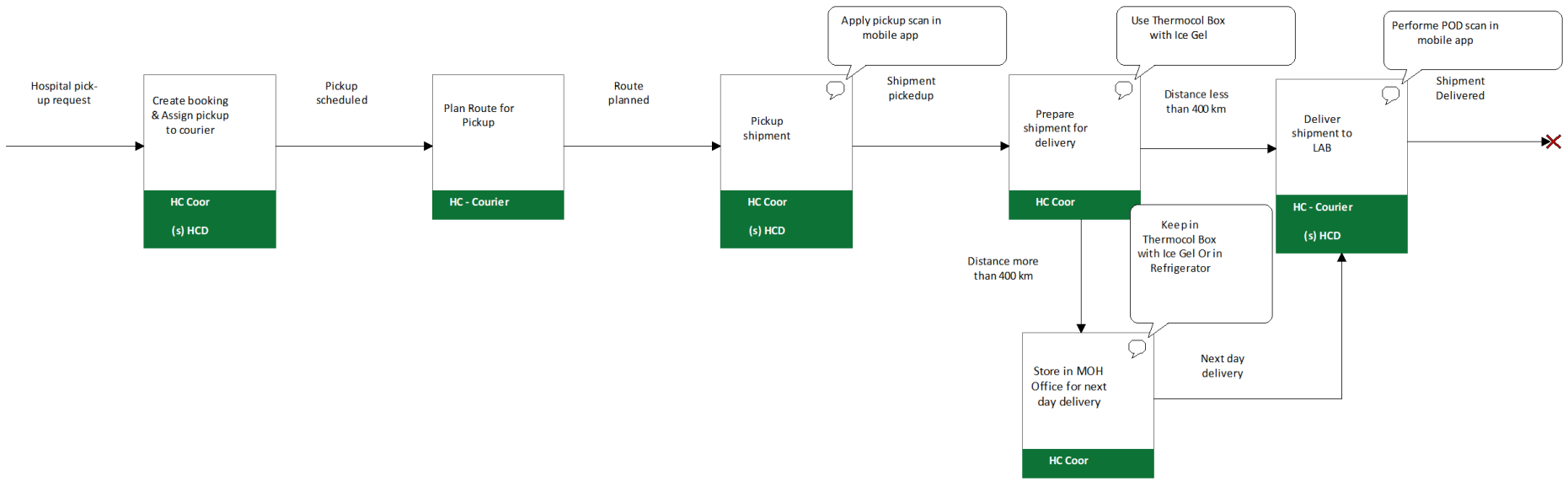
New Born Screening Project



Title: New Born Screening Project
Author: Edwin Ramos
Date: 8/6/2018
Volume: 0.00 Per Second
Authorization: Authorized
Date: 10/1/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: 9/5/2024
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Blood Samples Project



Title: Blood Samples Project
Author: Edwin Ramos
Date: 8/6/2018
Volume: 0.00 Per Second

Authorization: Authorized
Date: 10/1/2024
Cost Per Second: $,3.5,E-0317

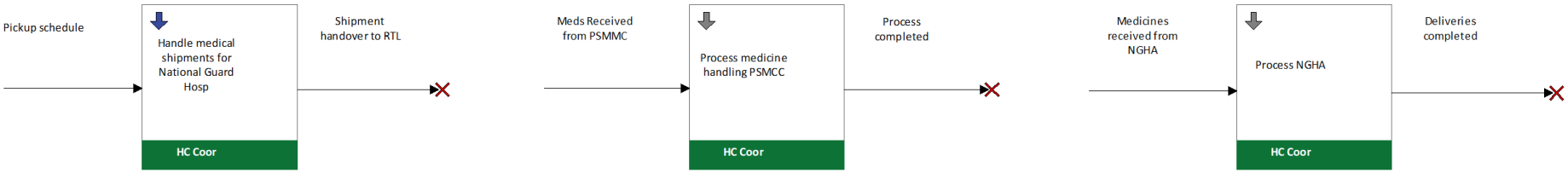
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: 9/5/2024
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

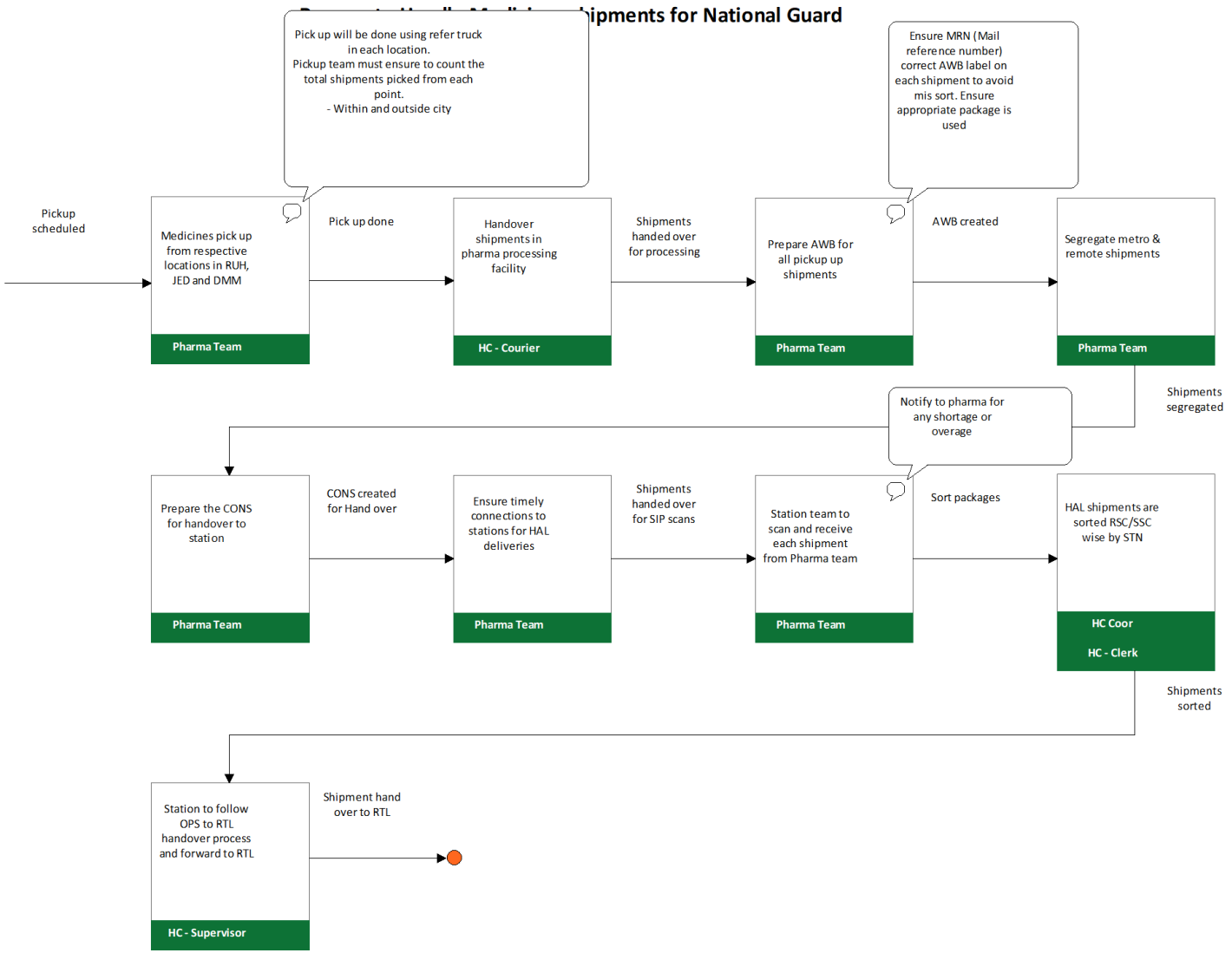
New Landing Page - Level 1.1.5.2.3.7

Version: 5

Pharma Project



Title:	Pharma Project			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	5	● Change Log	○ Keywords
Date:	1/31/2023	Date:	10/1/2024	Review Date:	9/5/2024	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		



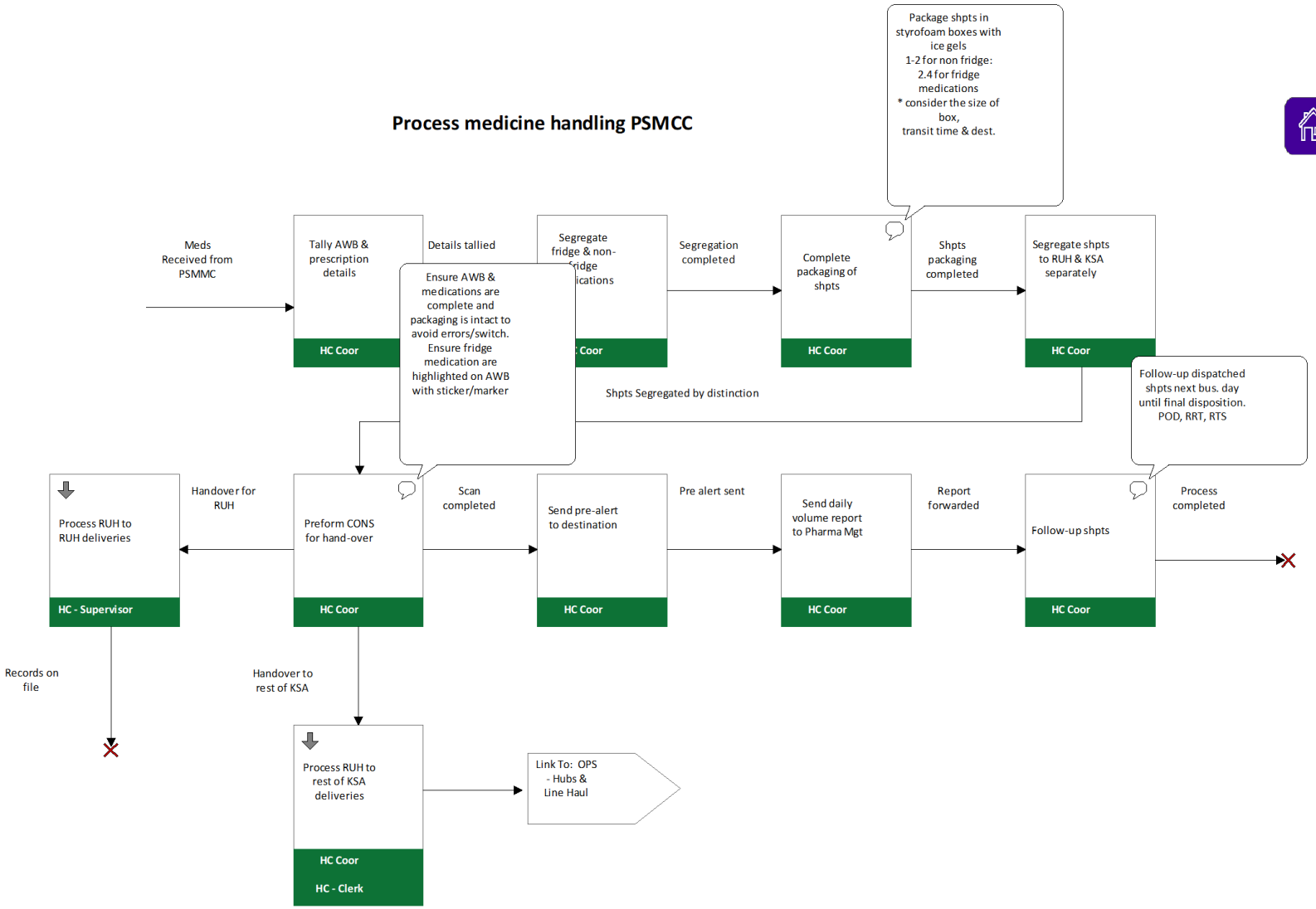
Title: Process to Handle Medicines shipments for National Guard
Author: Mohammed Ahmed Khan
Date: 6/8/2021
Volume: 0.00 Per Second

Authorization: Authorized
Date: 10/1/2024
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 4
Review Date: 9/5/2024
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

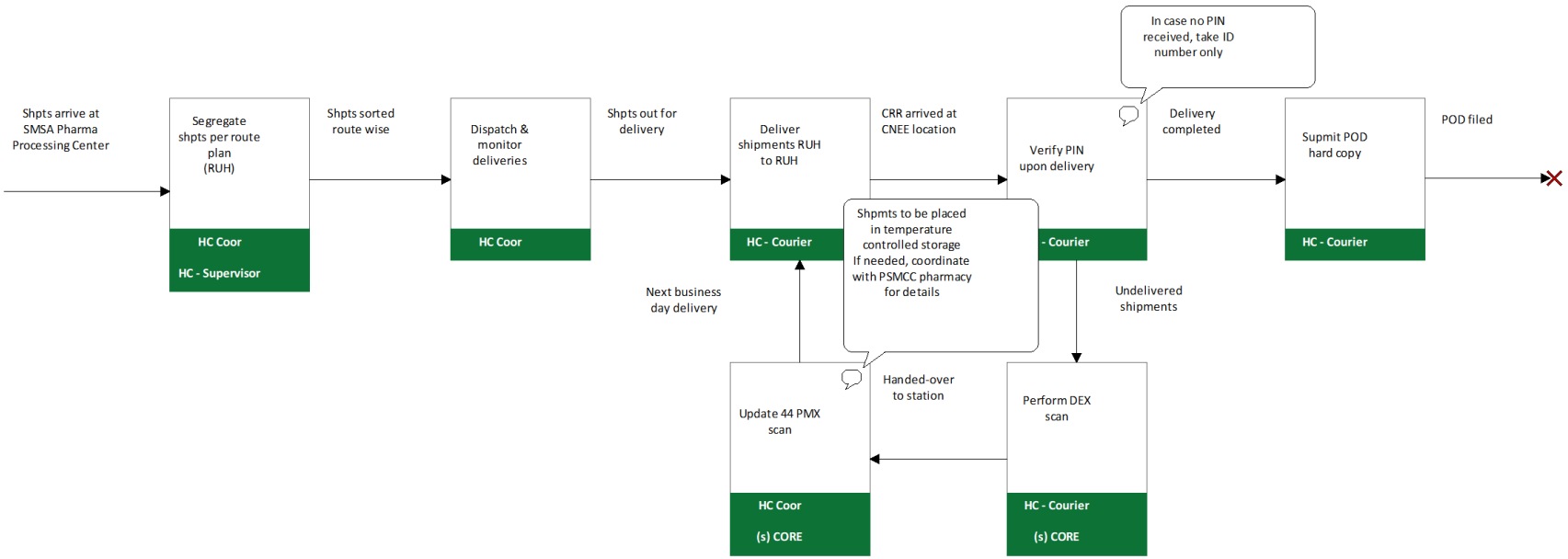
Process medicine handling PSMCC



Title: Process medicine handling PSMCC
Author: Edwin Ramos
Date: 1/29/2023
Volume: 0.00 Per Second
Authorization: Authorized
Date: 10/1/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: 9/5/2024
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

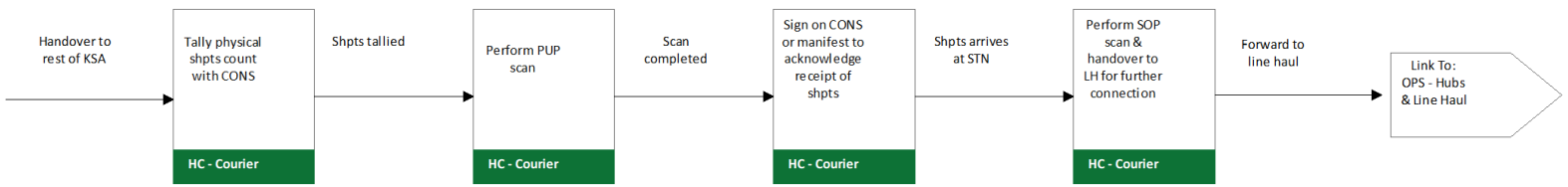
Process RUH to RUH deliveries



Title: Process RUH to RUH deliveries
Author: Bashayr Al sharidi
Date: 3/1/2023
Volume: 0.00 Per Second
Authorization: Authorized
Date: 10/1/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: 9/5/2024
F.T.E.: 0.00

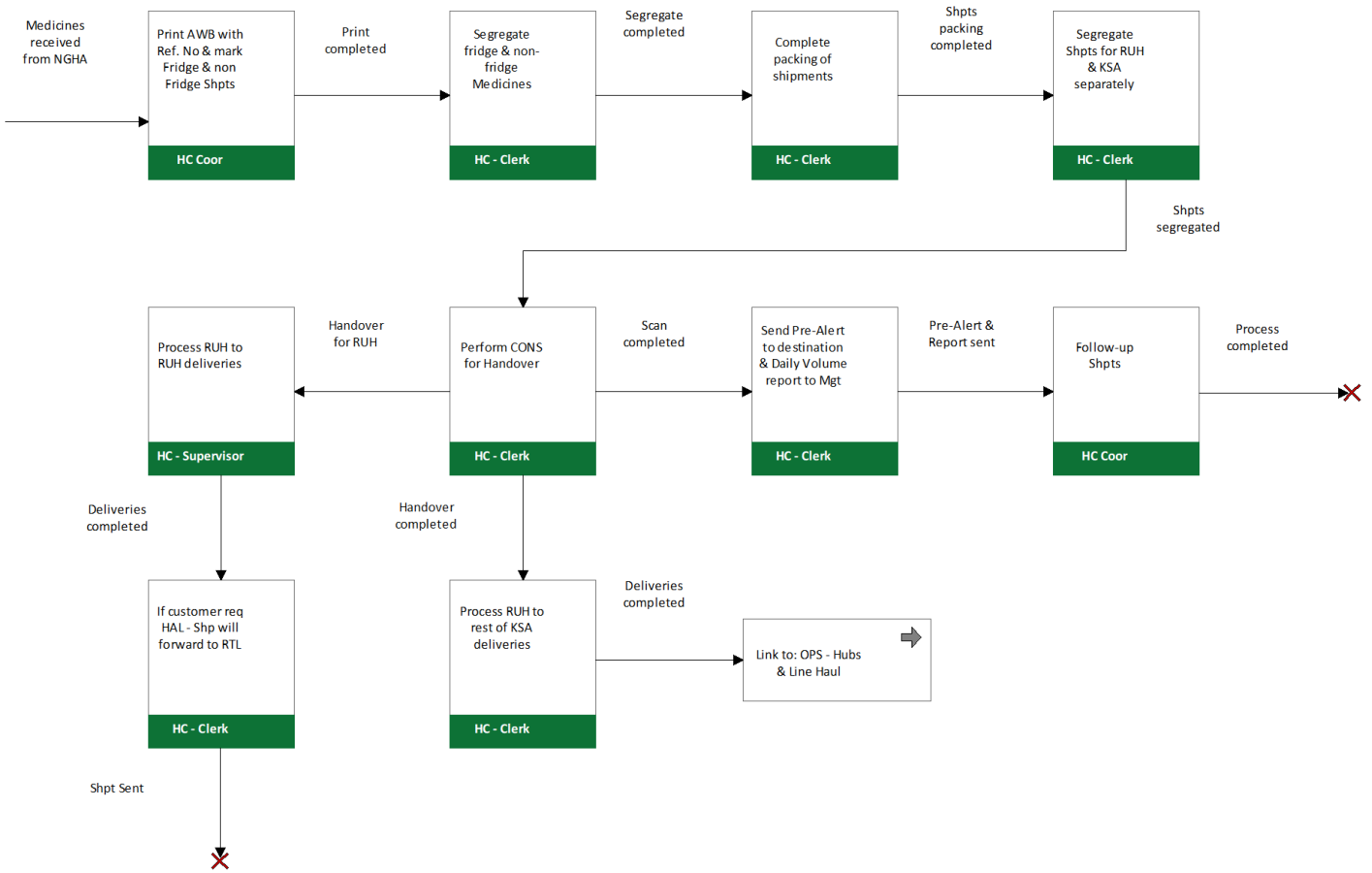
○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Process RUH to rest of KSA deliveries



Title:	Process RUH to rest of KSA deliveries			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Bashayr Al sharidi	Authorization:	Authorized	Diagram Version:	3	● Change Log	○ Keywords
Date:	3/1/2023	Date:	10/1/2024	Review Date:	9/5/2024	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

Process NGHA



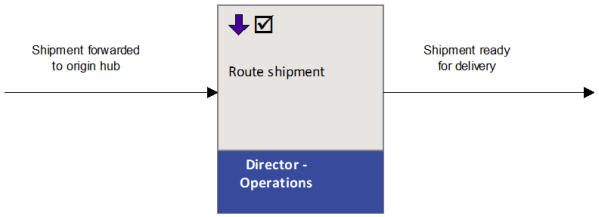
Title: Process NGHA
Author: Bashayr Al sharidi
Date: 10/1/2023
Volume: 0.00 Per Second

Authorization: Authorized
Date: 10/1/2024
Cost Per Second: $,3.5,E-0317

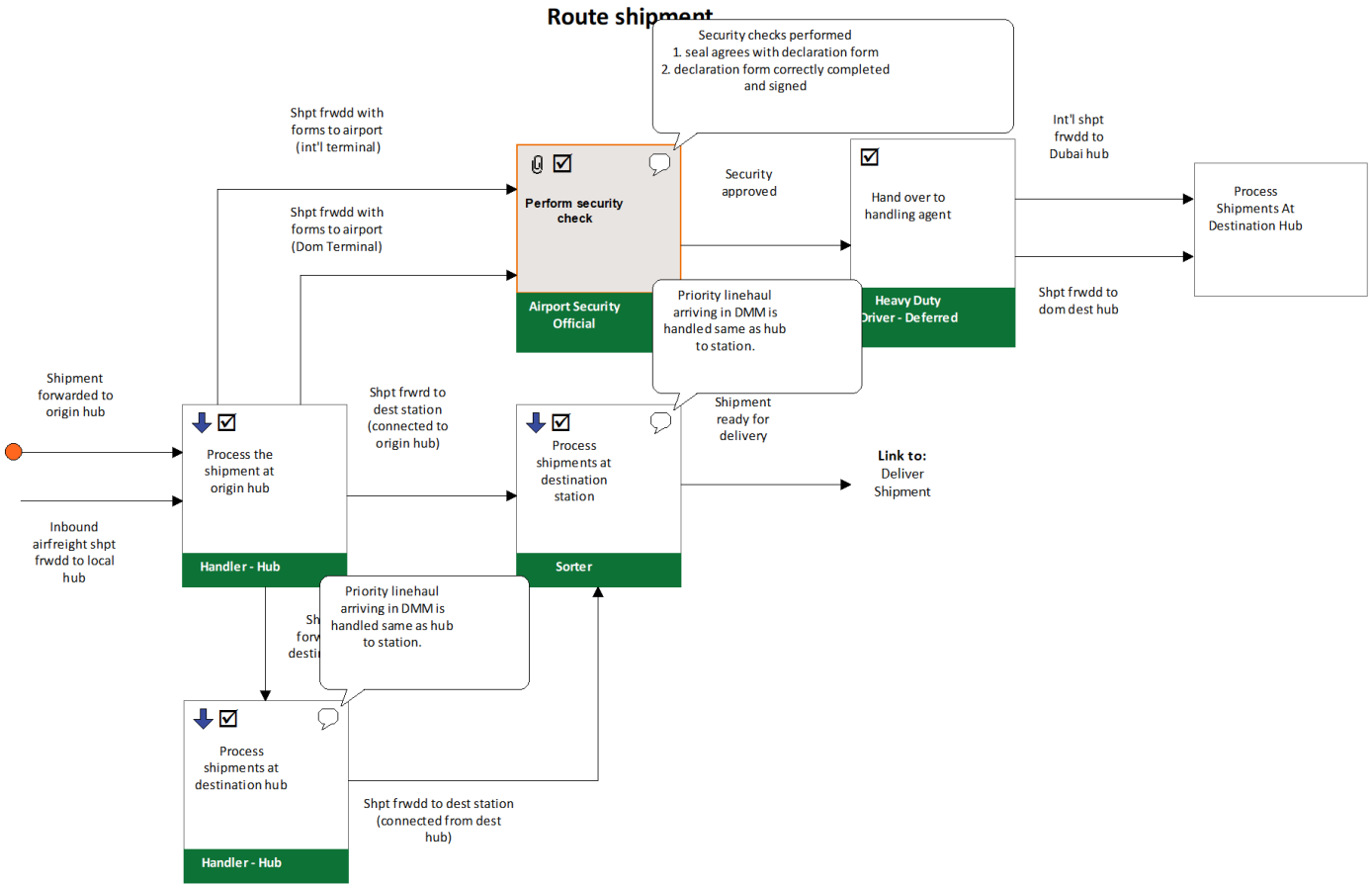
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: 9/5/2024
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

OPS - Hubs & Line Haul



Title:	OPS - Hubs & Line Haul			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3	● Change Log	○ Keywords
Date:	5/29/2017	Date:	5/28/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		



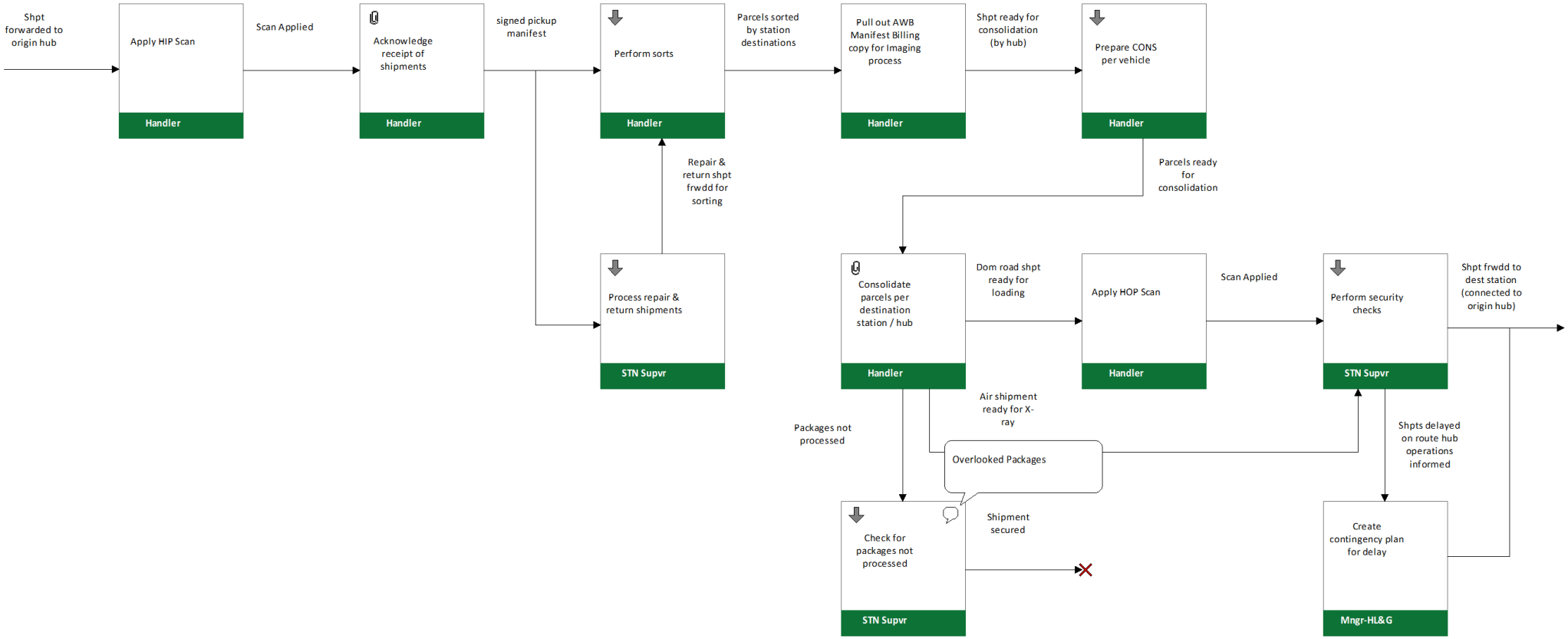
Title: Route shipment
Author: Edwin Ramos
Date: 5/30/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 5/8/2022
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

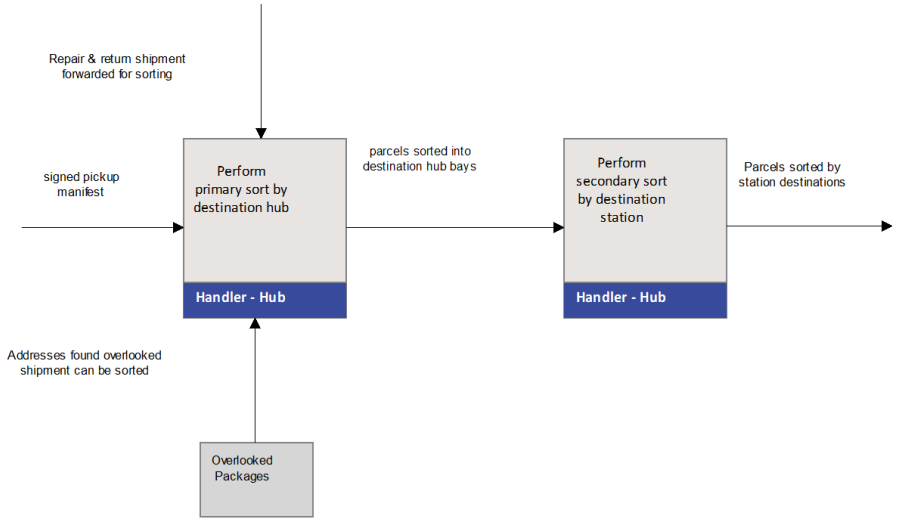
○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Process Shipments at Origin Hub



Title:	Process Shipments at Origin Hub			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4	● Change Log	● Keywords
Date:	5/23/2010	Date:	12/17/2024	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

Perform Sorts



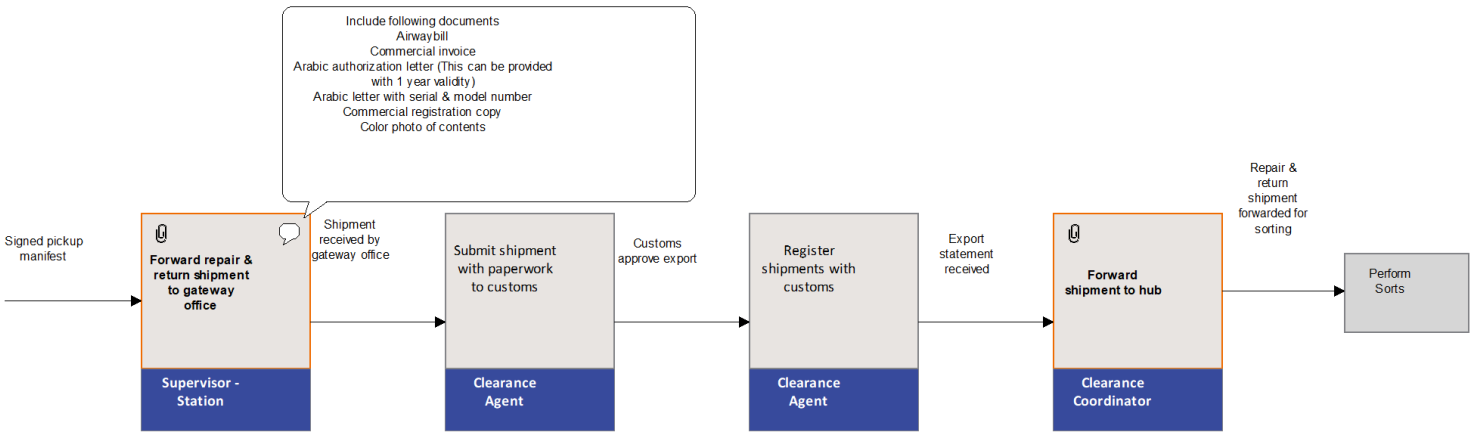
Title: Perform Sorts
Author: Edwin Ramos
Date: 5/30/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

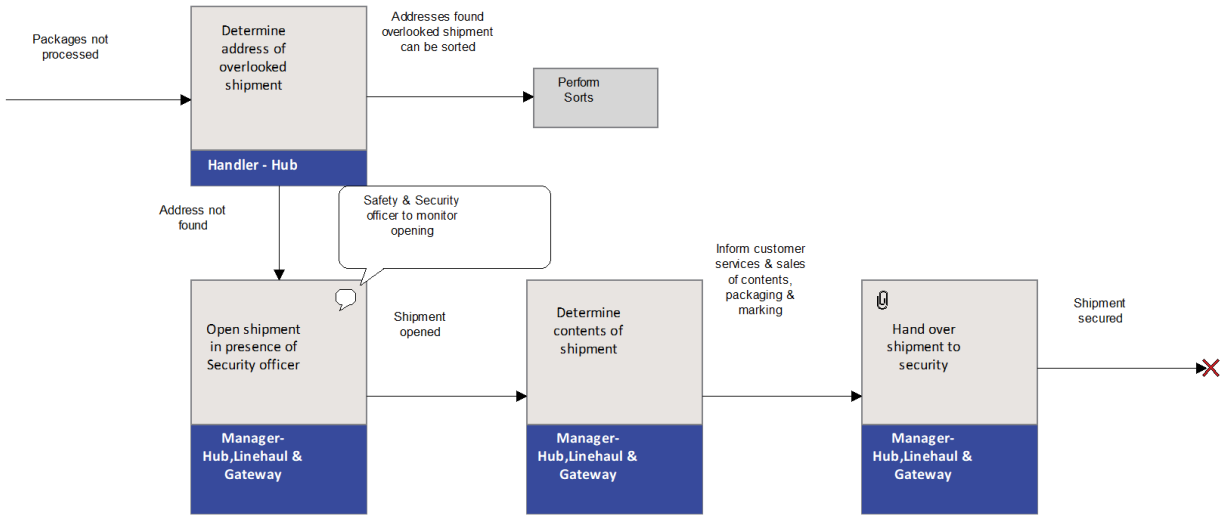
○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Process Repair & Return Shipments



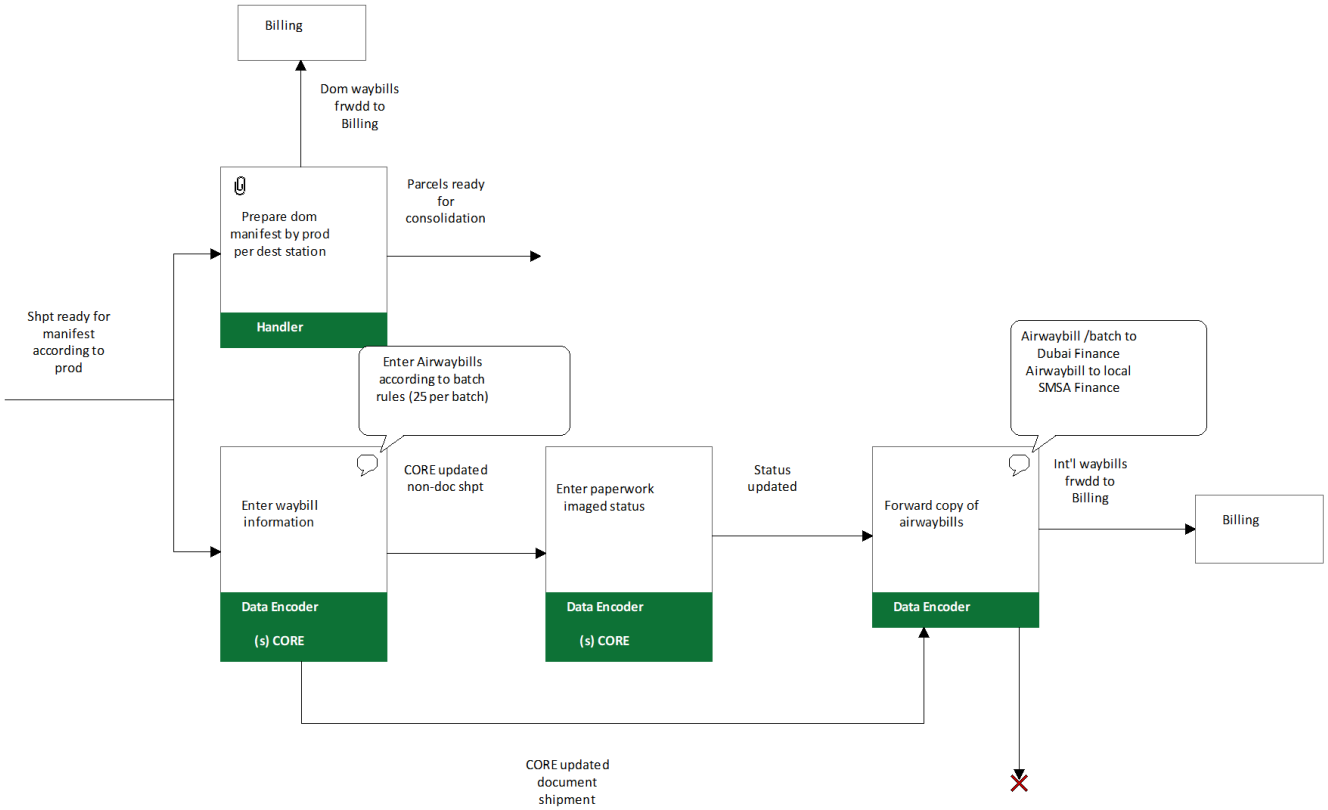
Title:	Process Repair & Return Shipments			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3	● Change Log	● Keywords
Date:	5/30/2010	Date:	5/28/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

Check For Packages Not Processed (Overlooked Packages)



Title:	Check For Packages Not Processed (Overlooked Packages)		Owner:	Walid Abdalla Abdulhamid	○ Actions ○ Feedback
Author:	Edwin Ramos	Authorization: Authorized	Diagram Version:	3	● Change Log ○ Keywords
Date:	5/30/2010	Date: 5/28/2018	Review Date:	None	○ Change Requests ● Read Only
Volume:	0.00 Per Second	Cost Per Second: $,3.5,E-0317	F.T.E.:	0.00	

Prepare Manifests



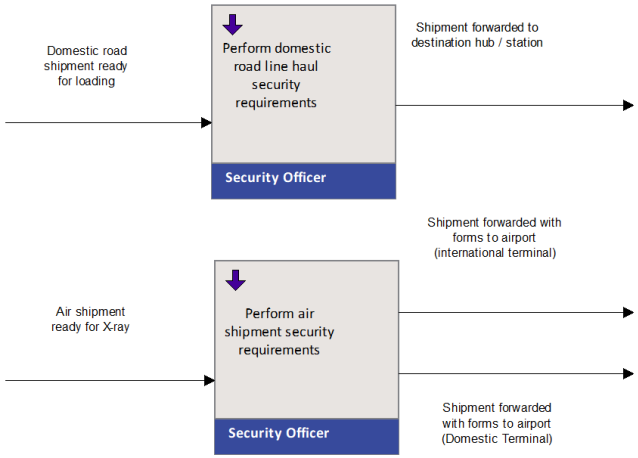
Title: Prepare Manifests
Author: Edwin Ramos
Date: 5/30/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 12/17/2024
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

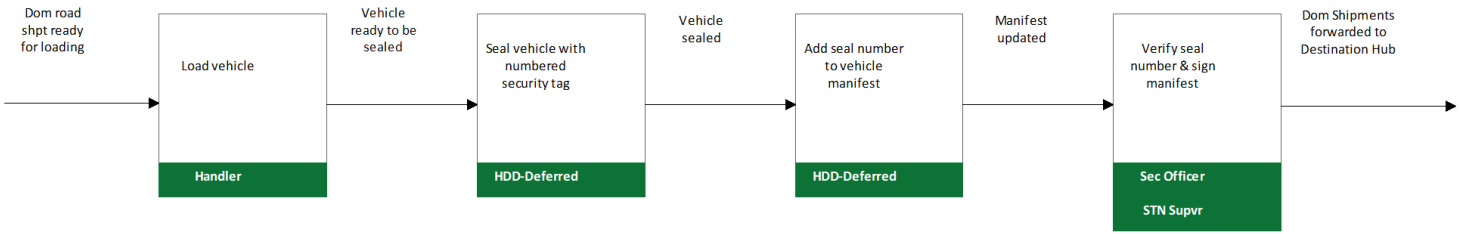
Perform Security Checks



Title: Perform Security Checks
Author: Edwin Ramos
Date: 5/30/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

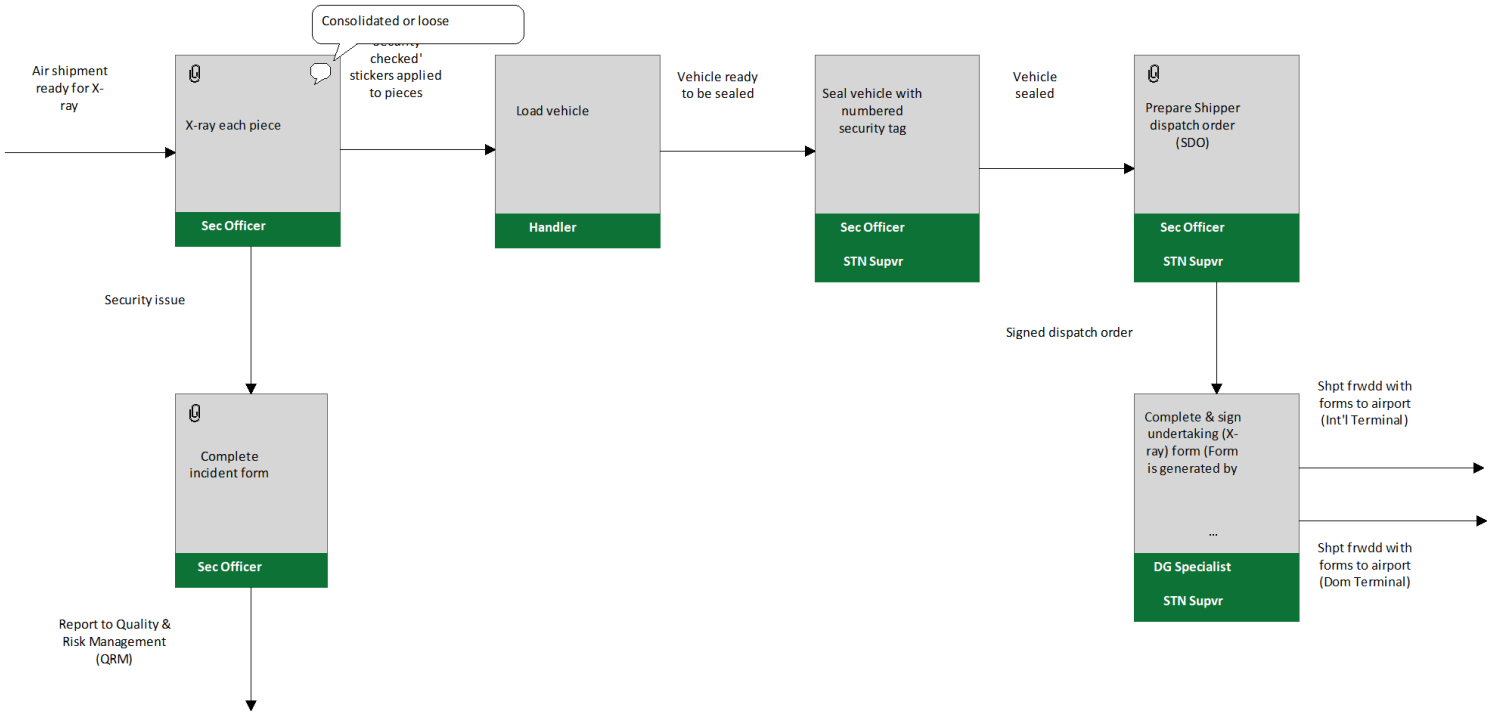
Perform Domestic Road Line Haul Security Requirements



Title: Perform Domestic Road Line Haul Security Requirements
Author: Edwin Ramos
Date: 5/23/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 12/17/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

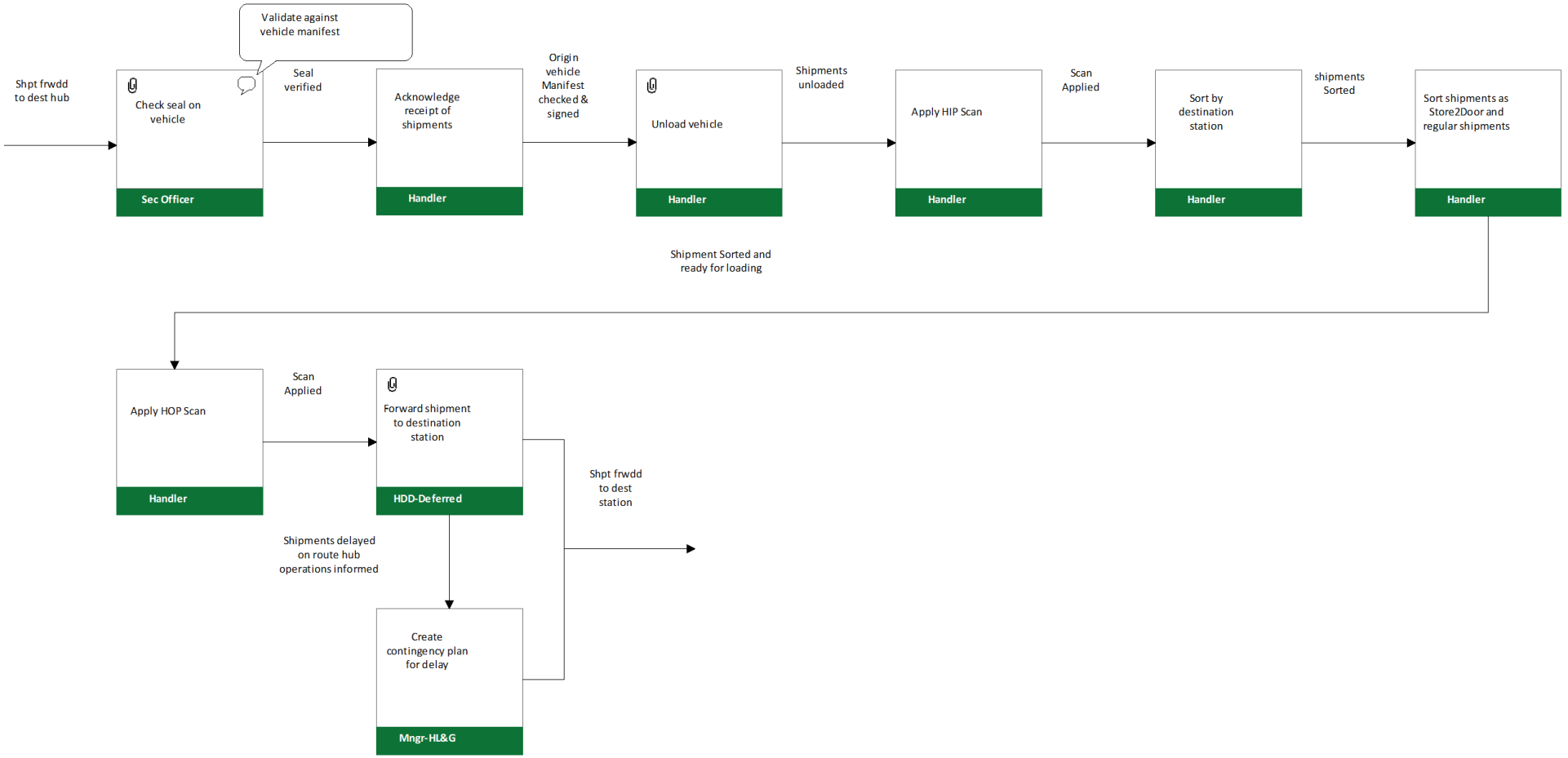
○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Perform Air Shipment Security Requirements



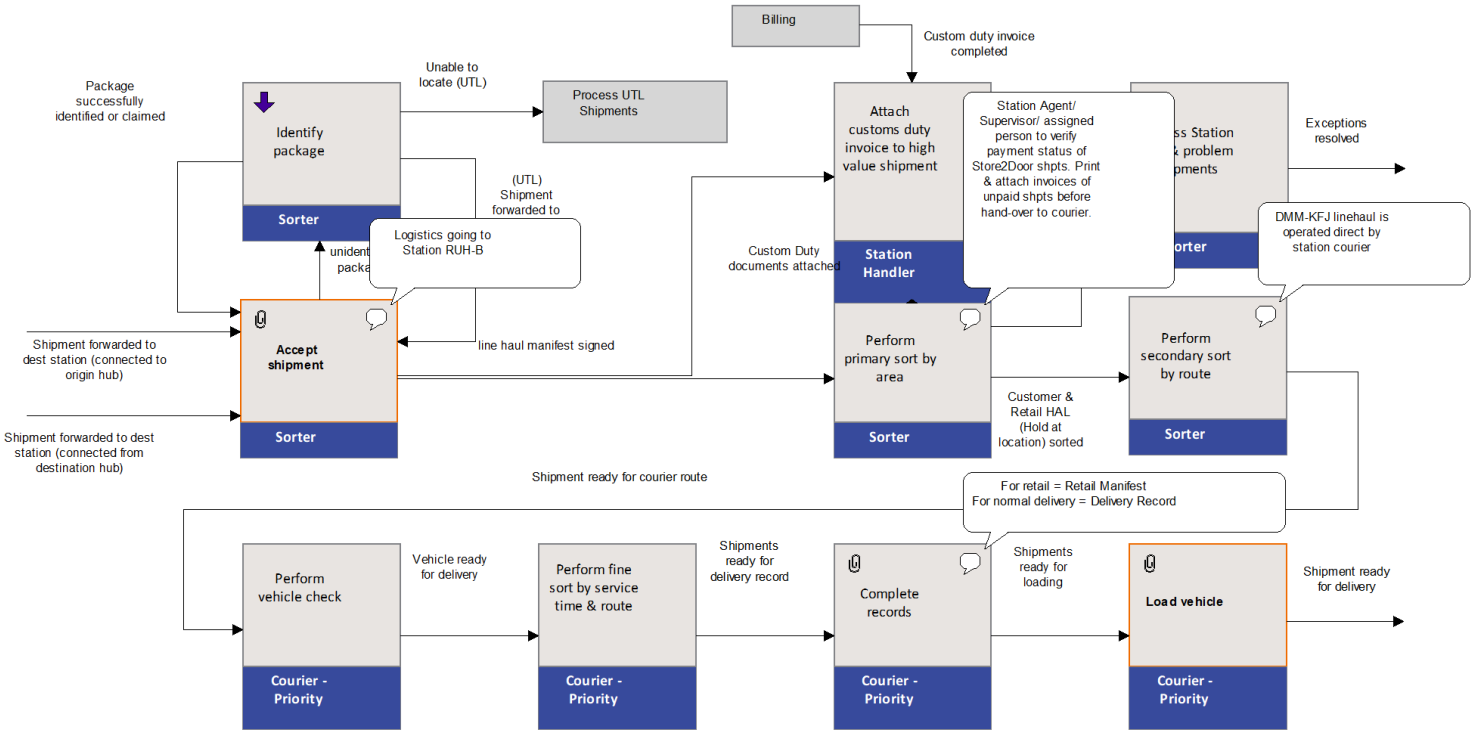
Title:	Perform Air Shipment Security Requirements			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4	● Change Log	● Keywords
Date:	5/23/2010	Date:	4/9/2023	Review Date:	None	● Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

Process Shipments at Destination Hub



Title:	Process Shipments at Destination Hub			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4	● Change Log	○ Keywords
Date:	5/30/2017	Date:	12/17/2024	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

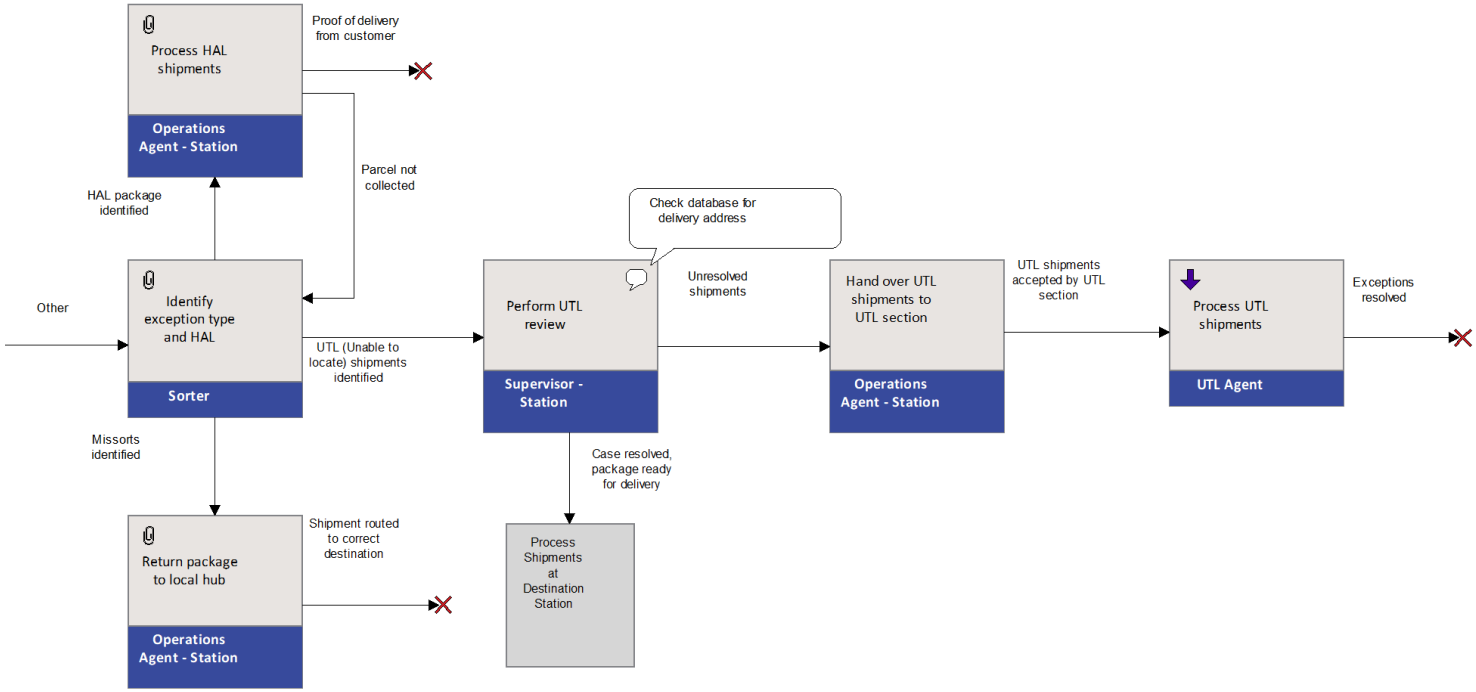
Process shipments at destination station



Title: Process shipments at destination station
Author: Edwin Ramos
Date: 5/30/2017
Volume: 0.00 Per Second
Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

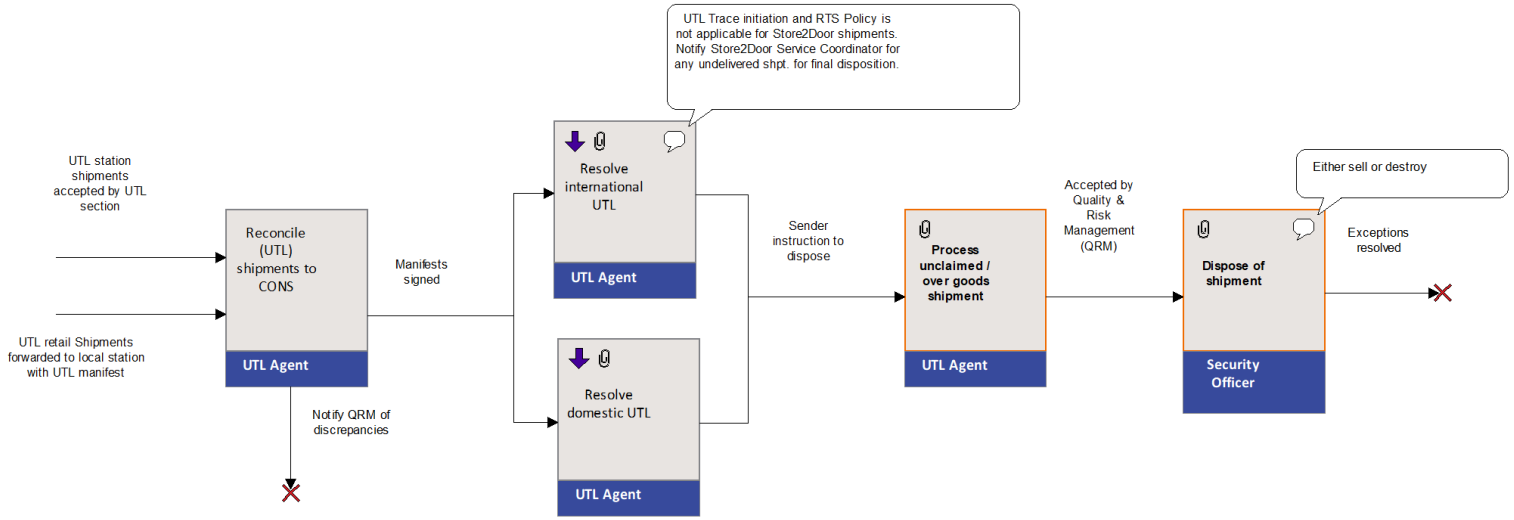
Process Station HAL & Problem Shipments



Title: Process Station HAL & Problem Shipments
Author: Edwin Ramos
Date: 5/24/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3.00
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Process UTL Shipments



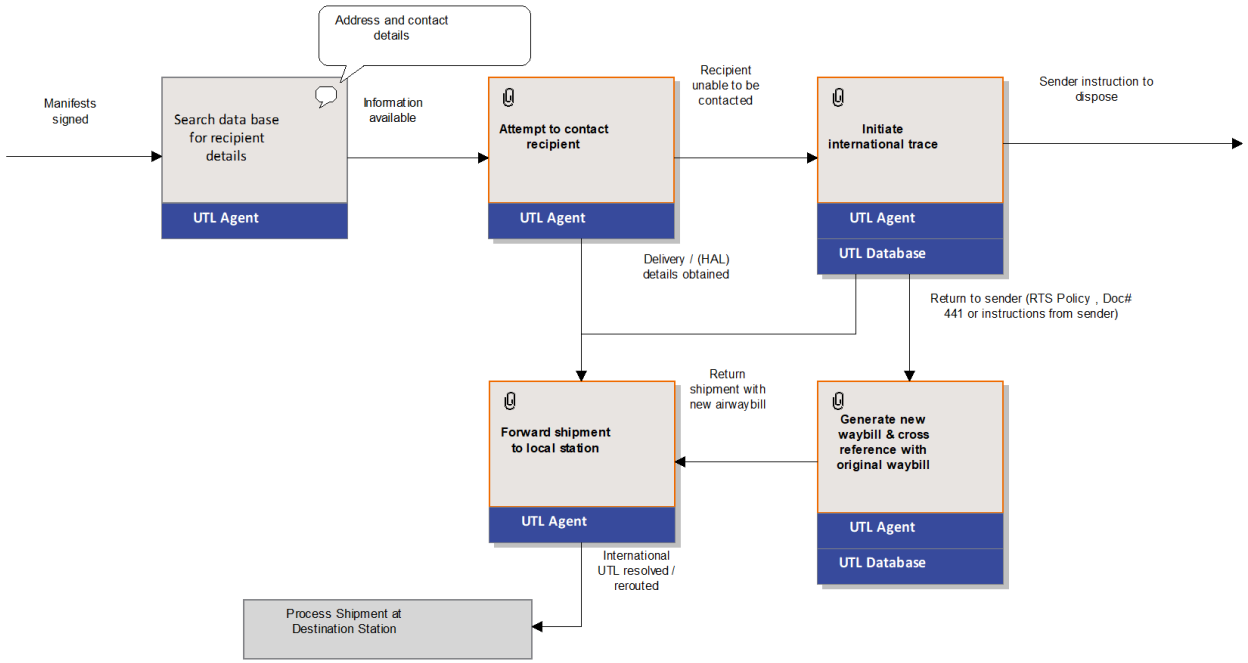
Title: Process UTL Shipments
Author: Edwin Ramos
Date: 5/24/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 3.00
Review Date: None
F.T.E.: 0.00

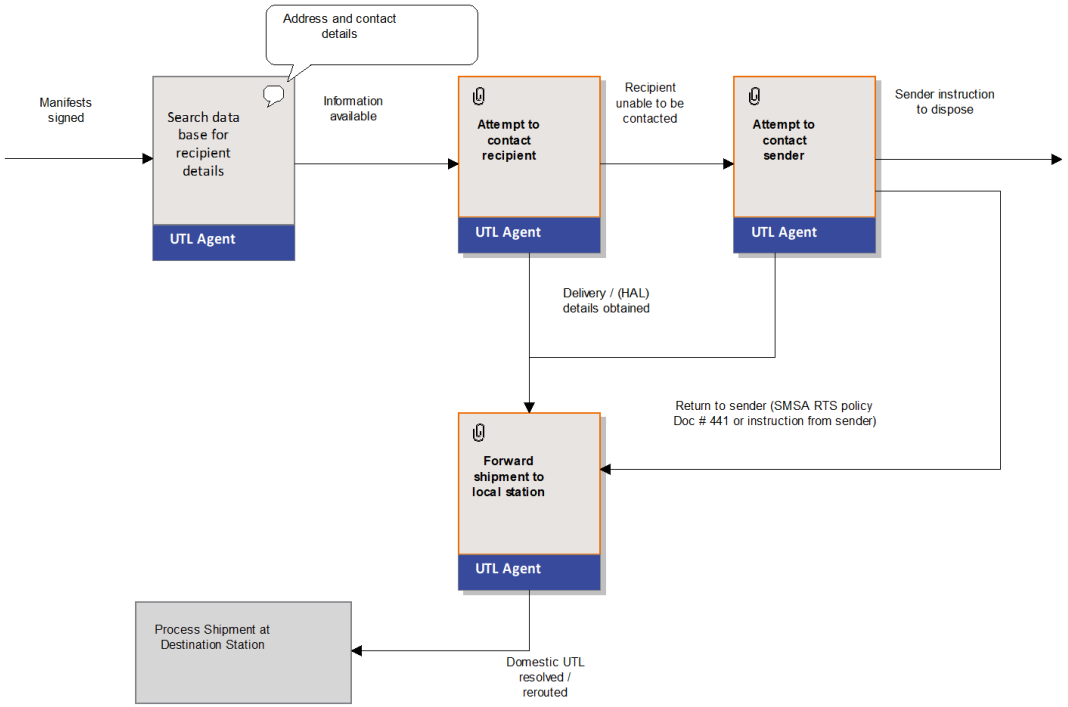
○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Resolve International UTL



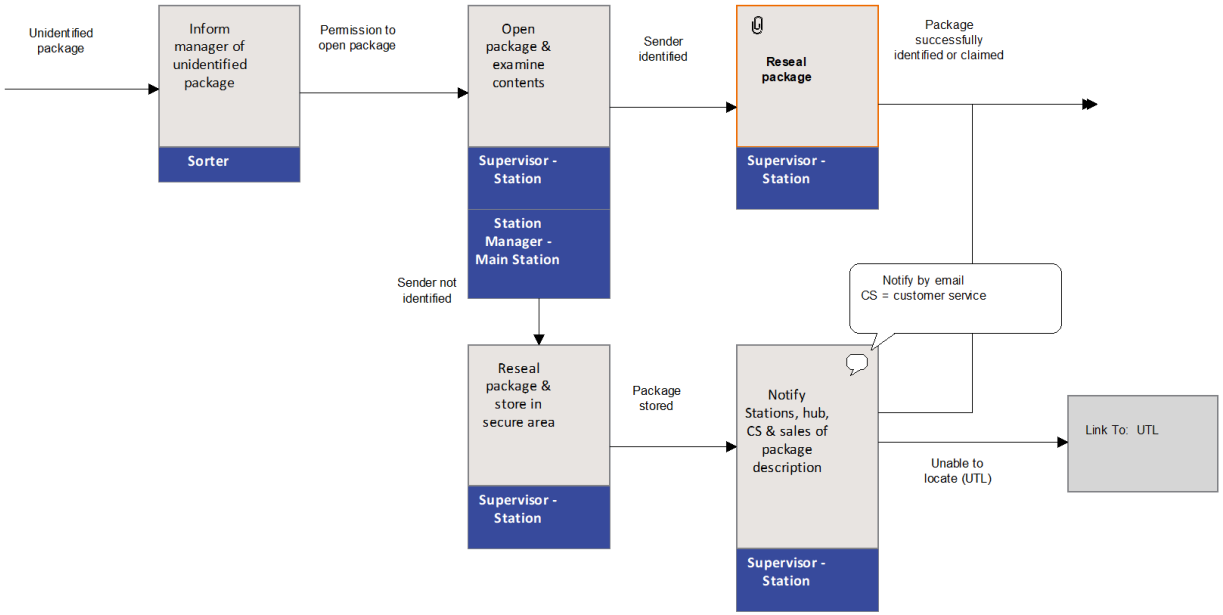
Title:	Resolve International UTL			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4.00	● Change Log	● Keywords
Date:	5/26/2010	Date:	5/28/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

Resolve Domestic UTL



Title:	Resolve Domestic UTL			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4.00	● Change Log	● Keywords
Date:	5/26/2010	Date:	5/28/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

Identify Package



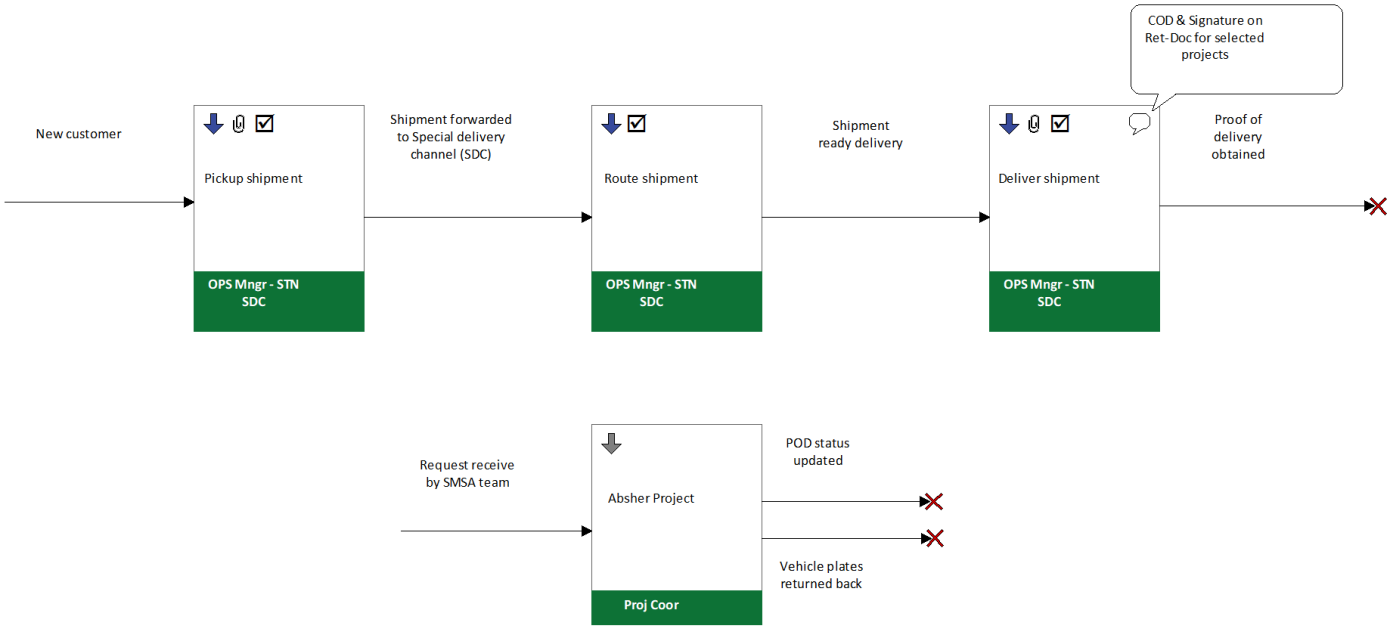
Title: Identify Package
Author: Edwin Ramos
Date: 5/26/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

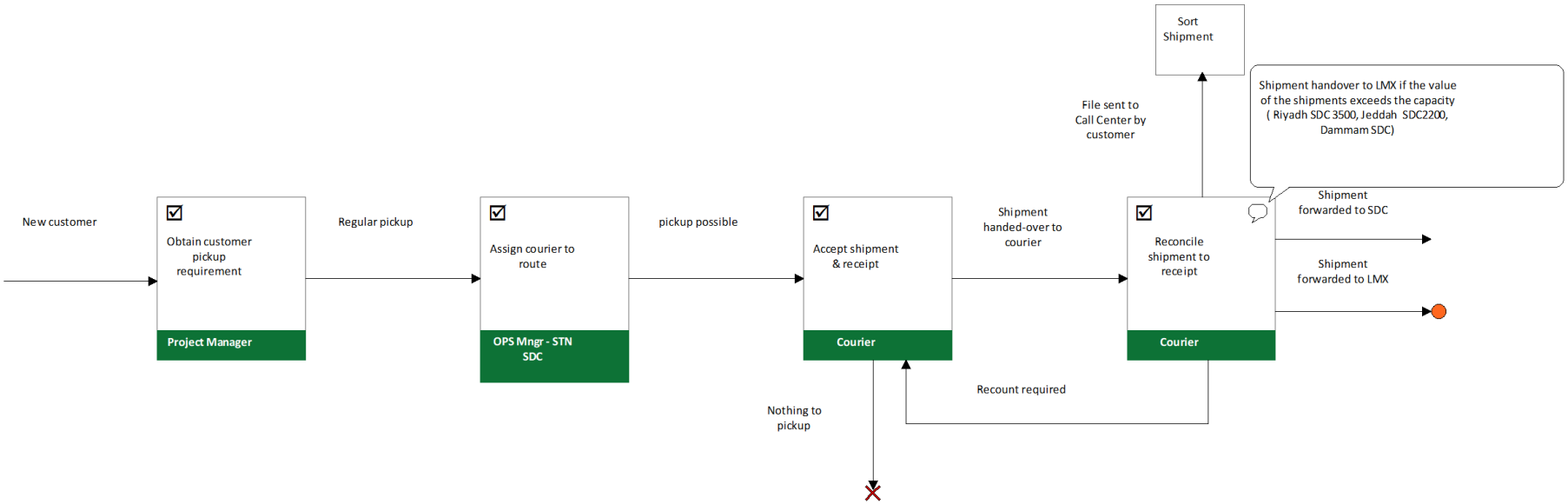
OPS - Special Delivery Channel



Title: OPS - Special Delivery Channel
Author: Edwin Ramos
Date: 5/29/2017
Volume: 0.00 Per Second
Authorization: Authorized
Date: 11/21/2023
Cost Per Second: $,3.5,E-0317
Owner: Vinod Panicker
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
● Change Requests ● Read Only

Pickup Shipment



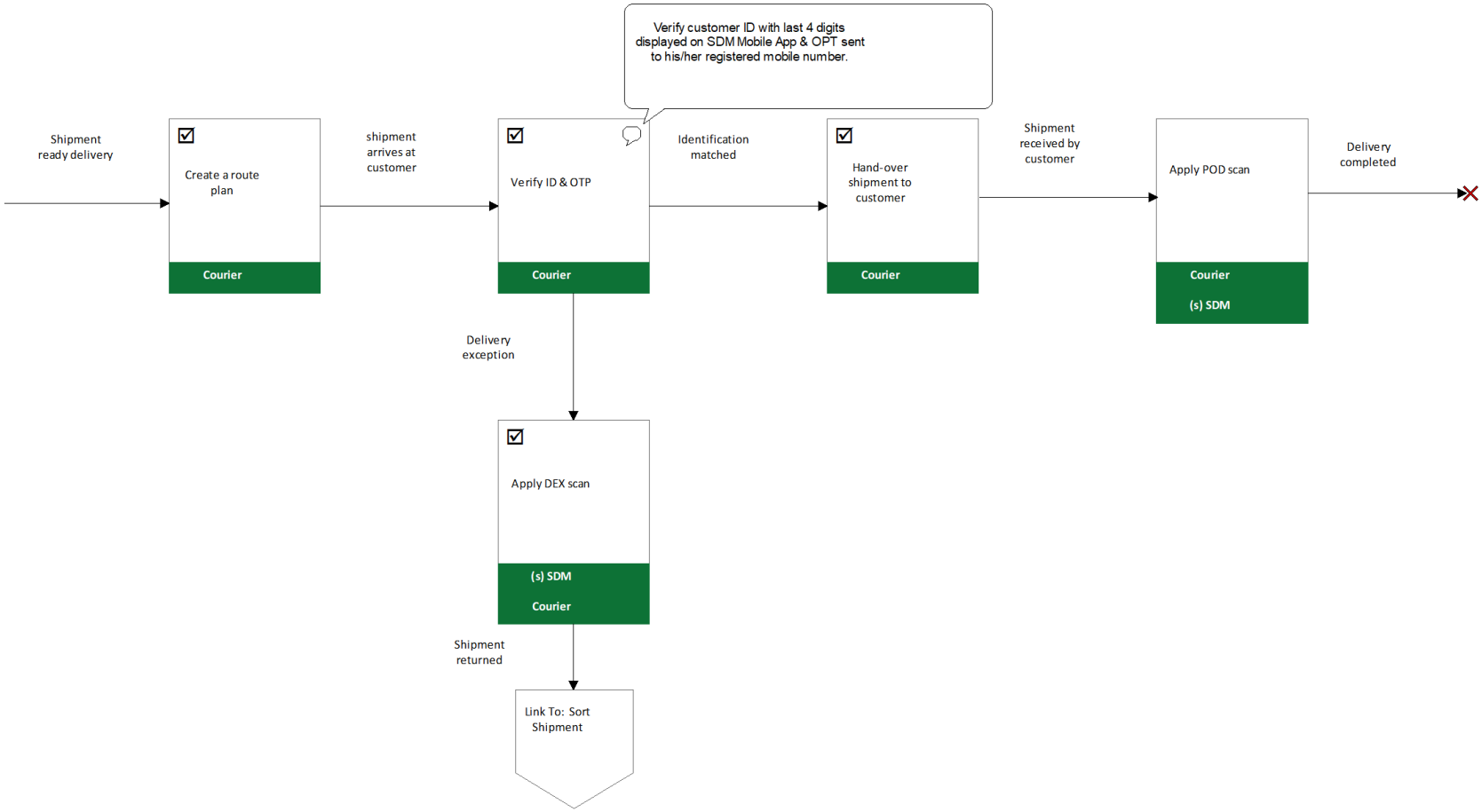
Title: Pickup Shipment
Author: Edwin Ramos
Date: 6/12/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 8/25/2024
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 7
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
● Change Requests ● Read Only

Deliver Shipment



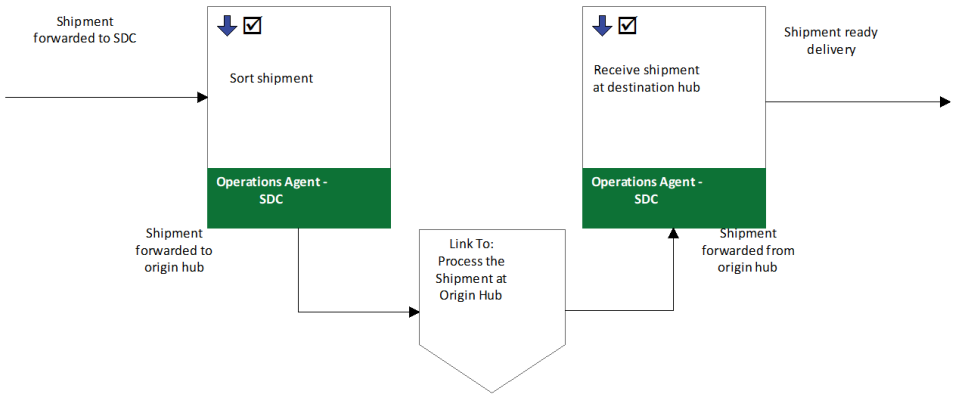
Title: Deliver Shipment
Author: Edwin Ramos
Date: 6/12/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 1/18/2023
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 7
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
● Change Requests ● Read Only

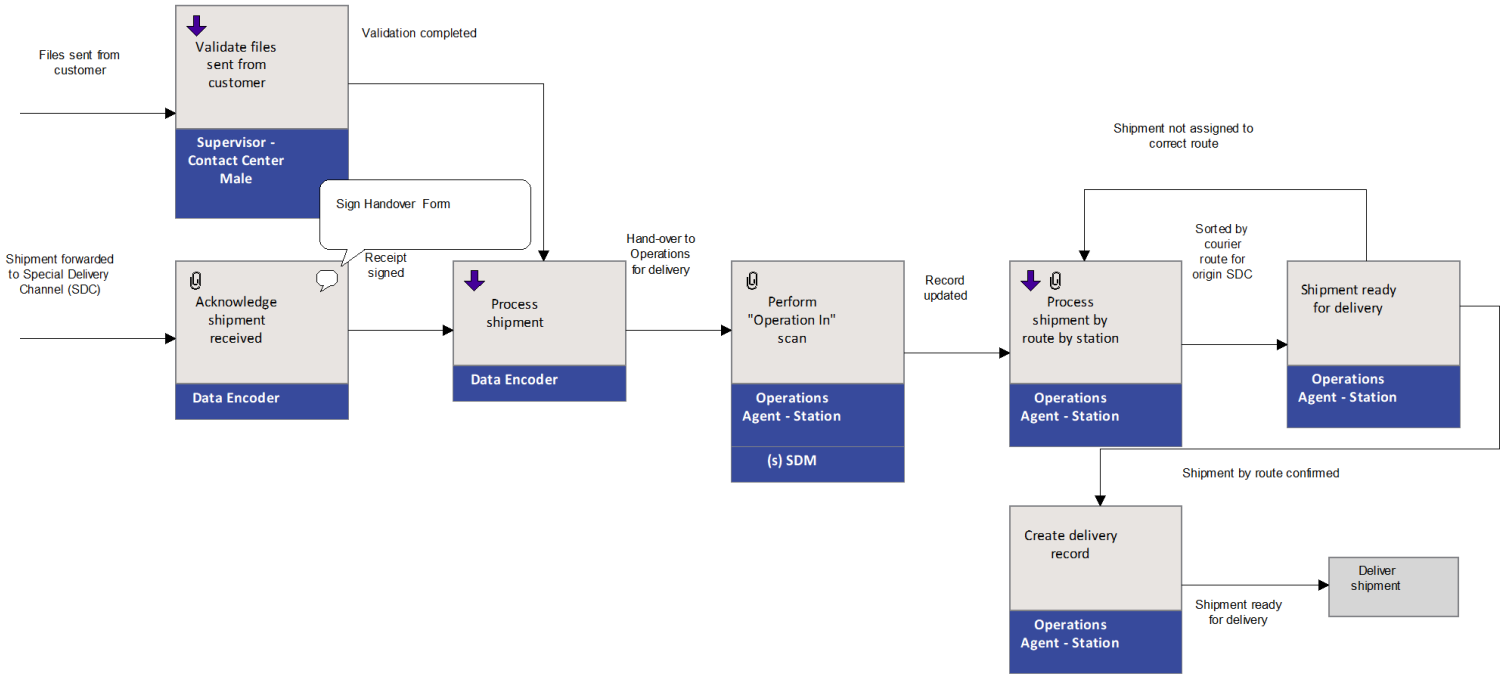
Route Shipment



Title:	Route Shipment			Owner:	Vinod Panicker
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	6
Date:	6/12/2010	Date:	9/18/2022	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
● Change Requests ● Read Only

Sort Shipment



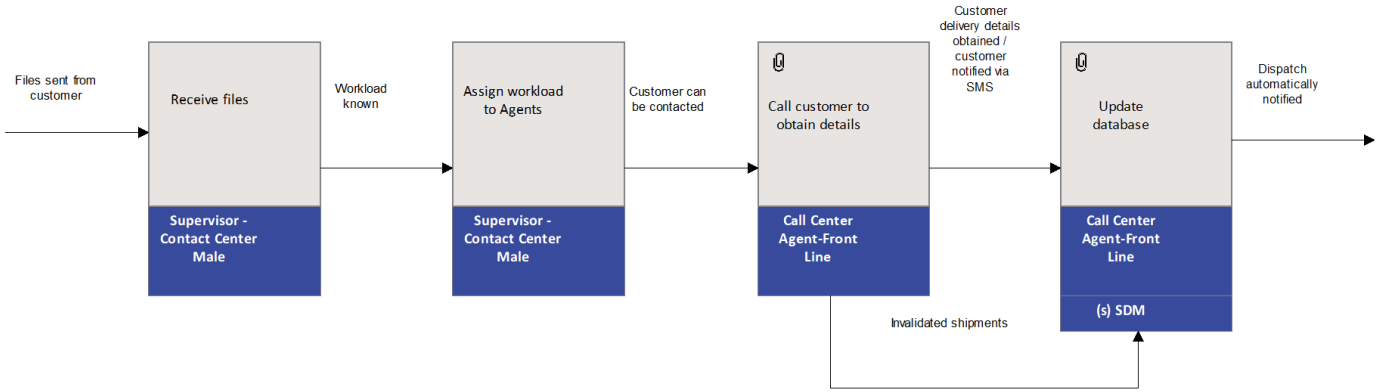
Title: Sort Shipment
Author: Edwin Ramos
Date: 6/12/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 6
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
● Change Requests ● Read Only

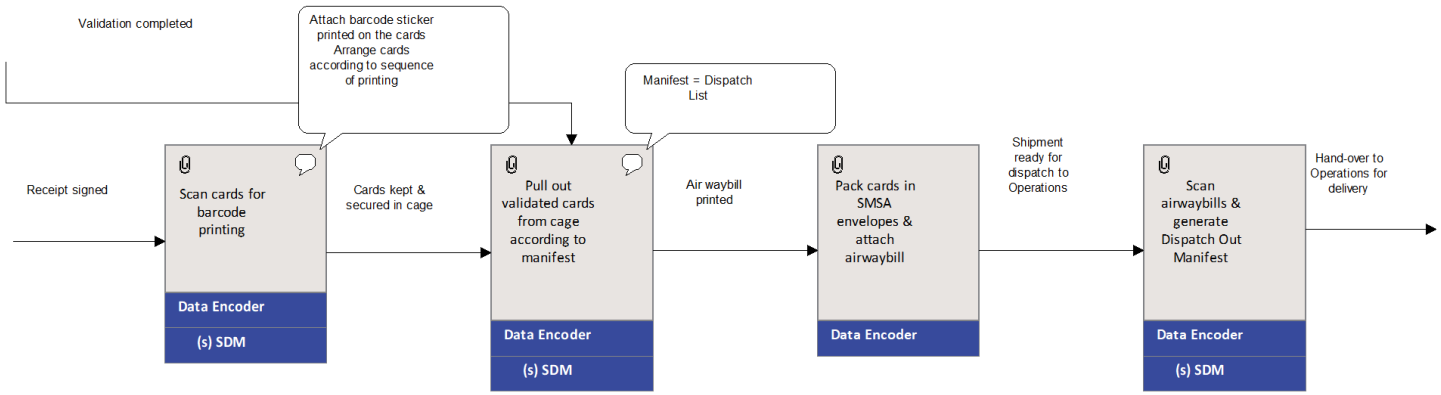
Validate Files Sent From Customer



Title:	Validate Files Sent From Customer			Owner:	Vinod Panicker
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	5
Date:	6/12/2010	Date:	5/28/2018	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

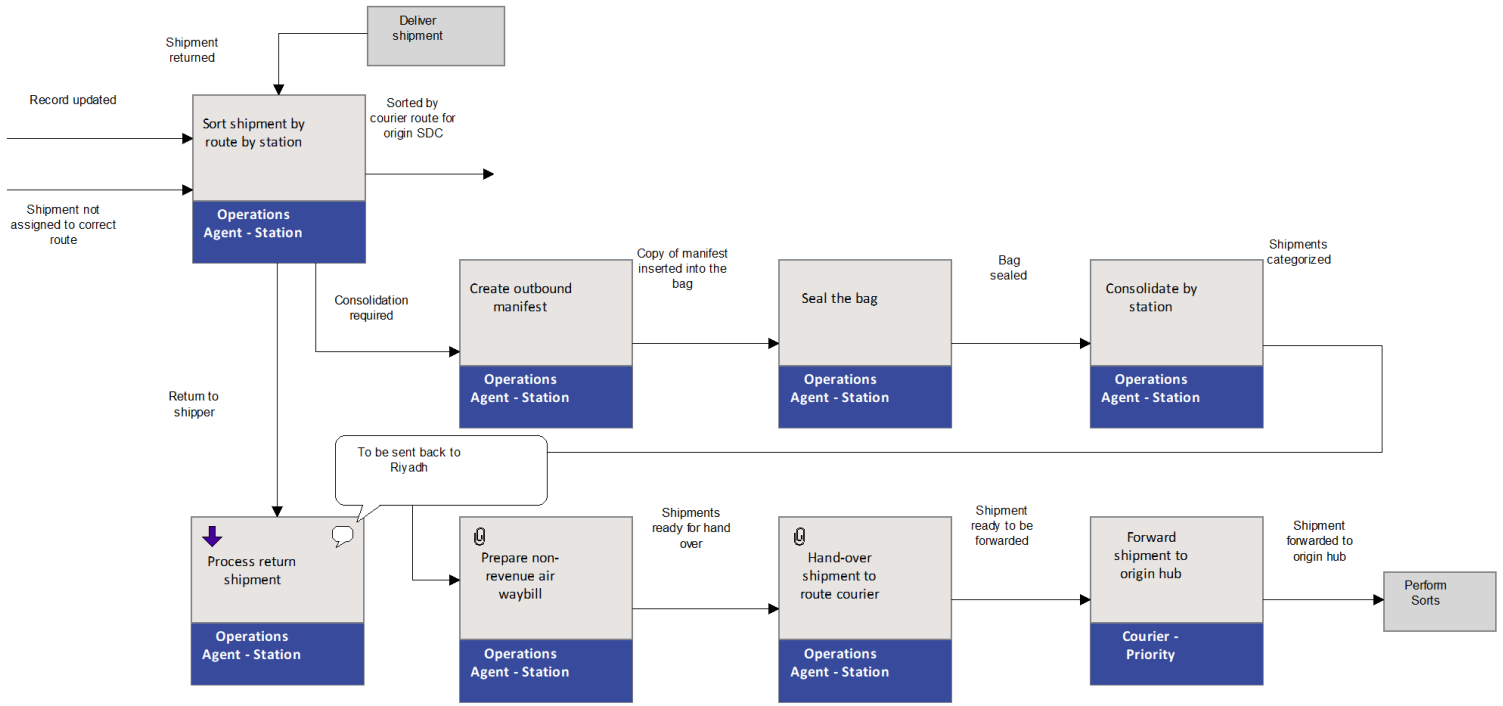
Process Shipment



Title:	Process Shipment			Owner:	Vinod Panicker
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	6
Date:	6/12/2010	Date:	5/28/2018	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

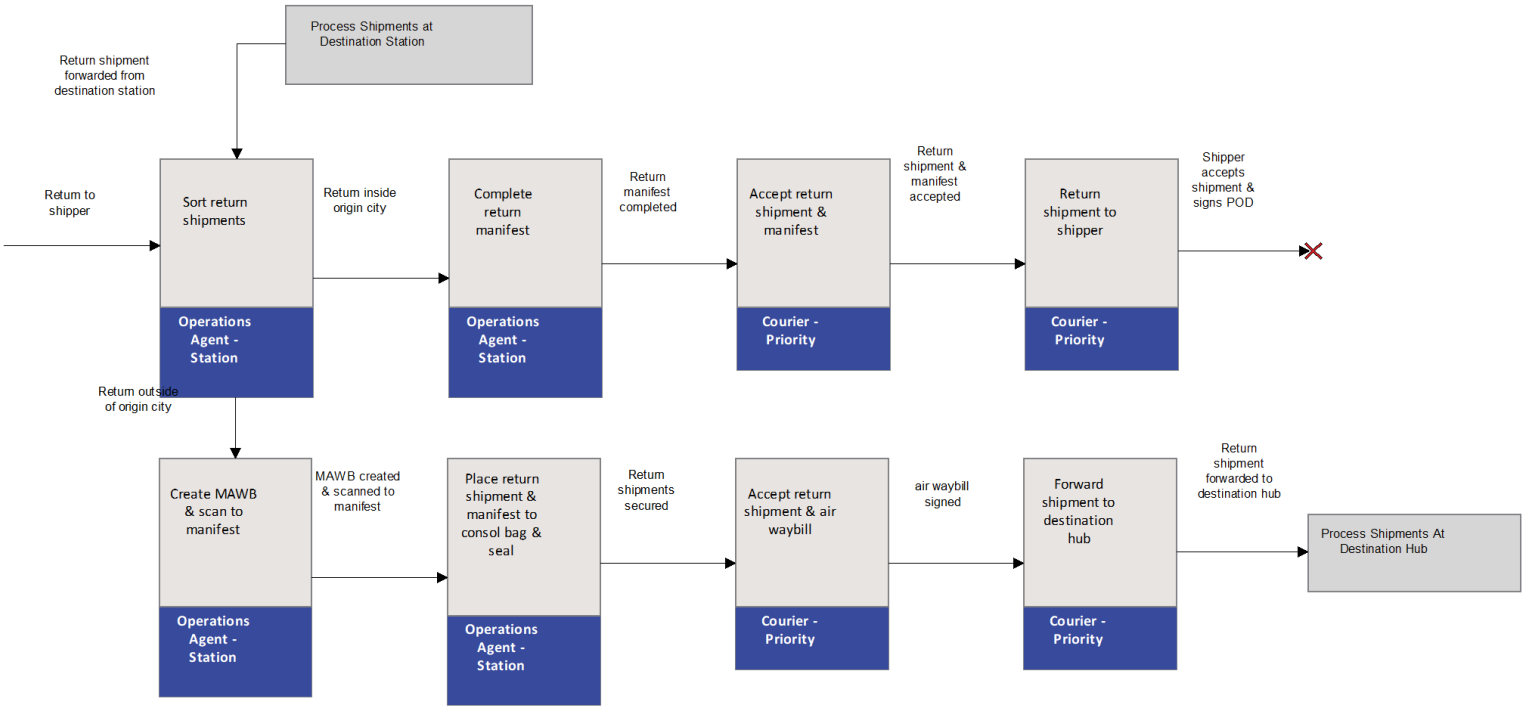
Process Shipment By Route By Station



Title: Process Shipment By Route By Station
Author: Edwin Ramos
Date: 6/12/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317
Owner: Vinod Panicker
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Process Return Shipment



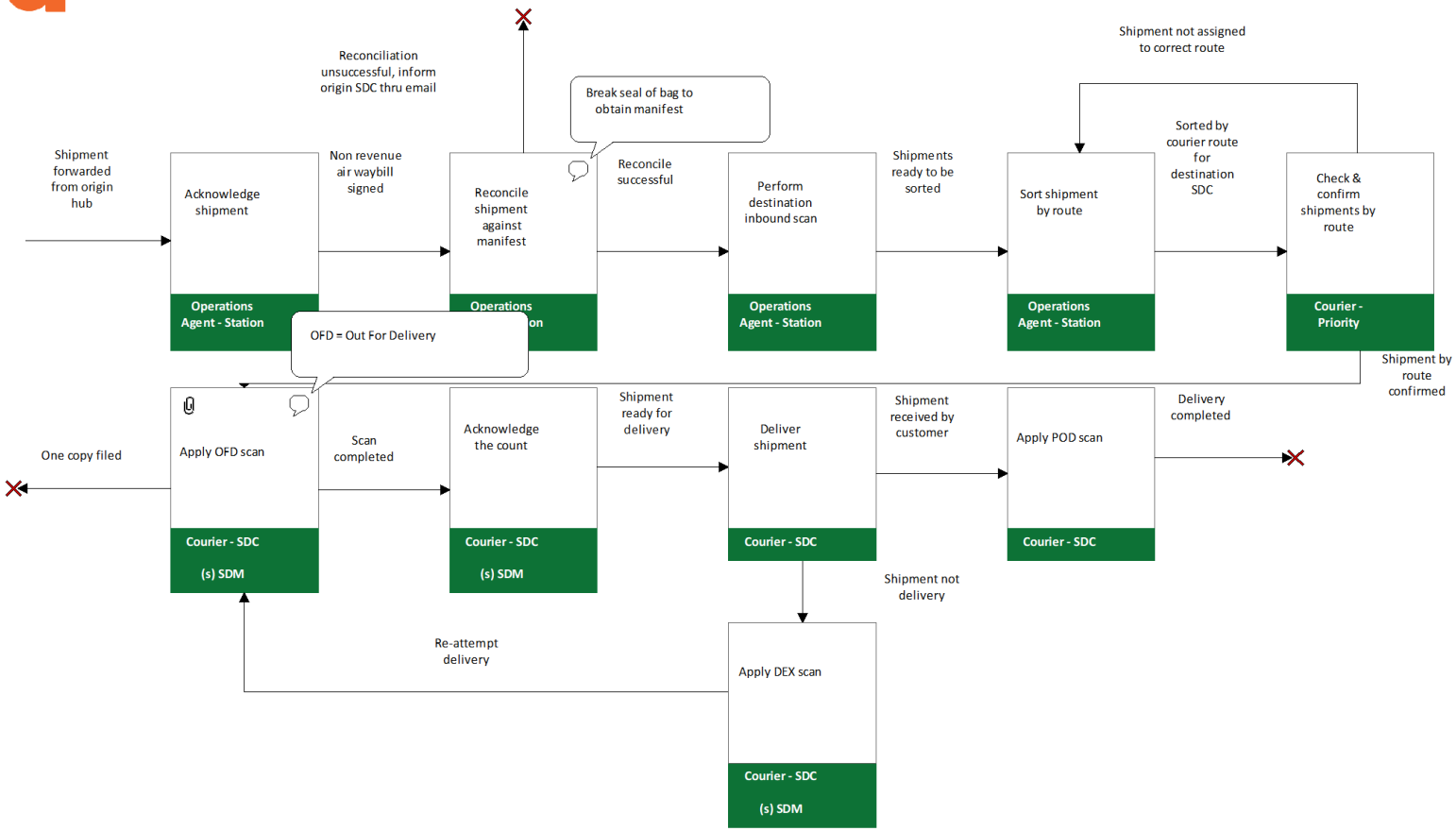
Title: Process Return Shipment
Author: Edwin Ramos
Date: 6/12/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

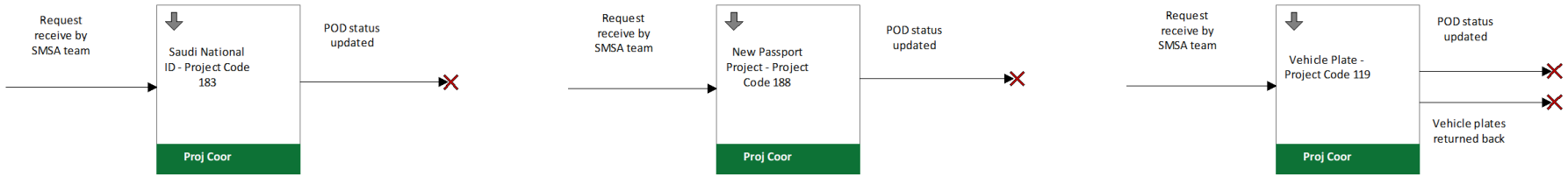
Receive Shipment at Destination Hub



Title: Receive Shipment at Destination Hub
Author: Edwin Ramos
Date: 6/12/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 9/19/2022
Cost Per Second: $,3.5,E-0317
Owner: Vinod Panicker
Diagram Version: 6
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
● Change Requests ● Read Only

Absher Project



Title: Absher Project
Author: Bashayr Al sharidi
Date: 11/5/2023
Volume: 0.00 Per Second

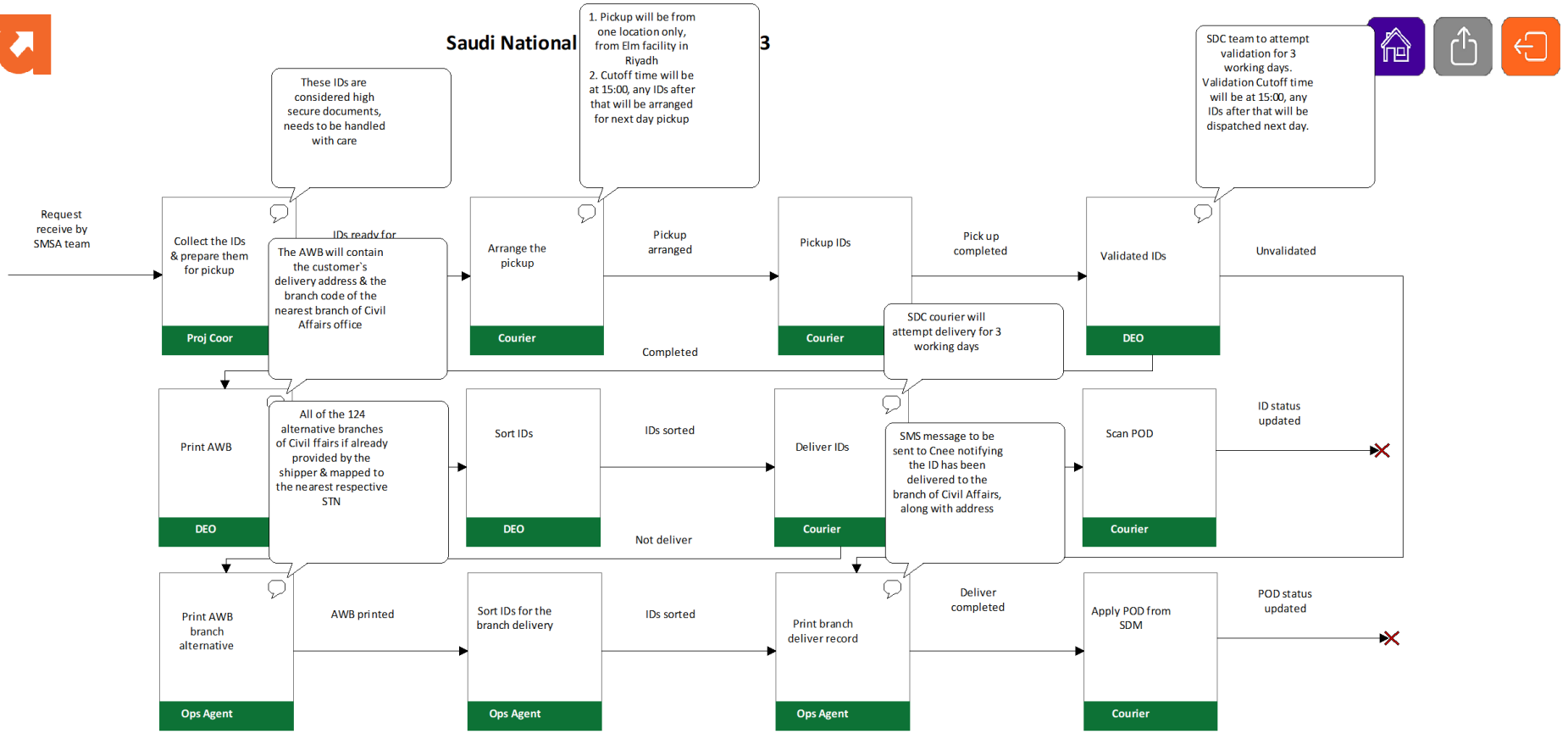
Authorization: Authorized
Date: 11/21/2023
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.6.5.1

Version: 2



Title: Saudi National ID - Project Code 183
Author: Bashayr Al sharidi
Date: 11/16/2023
Volume: 0.00 Per Second

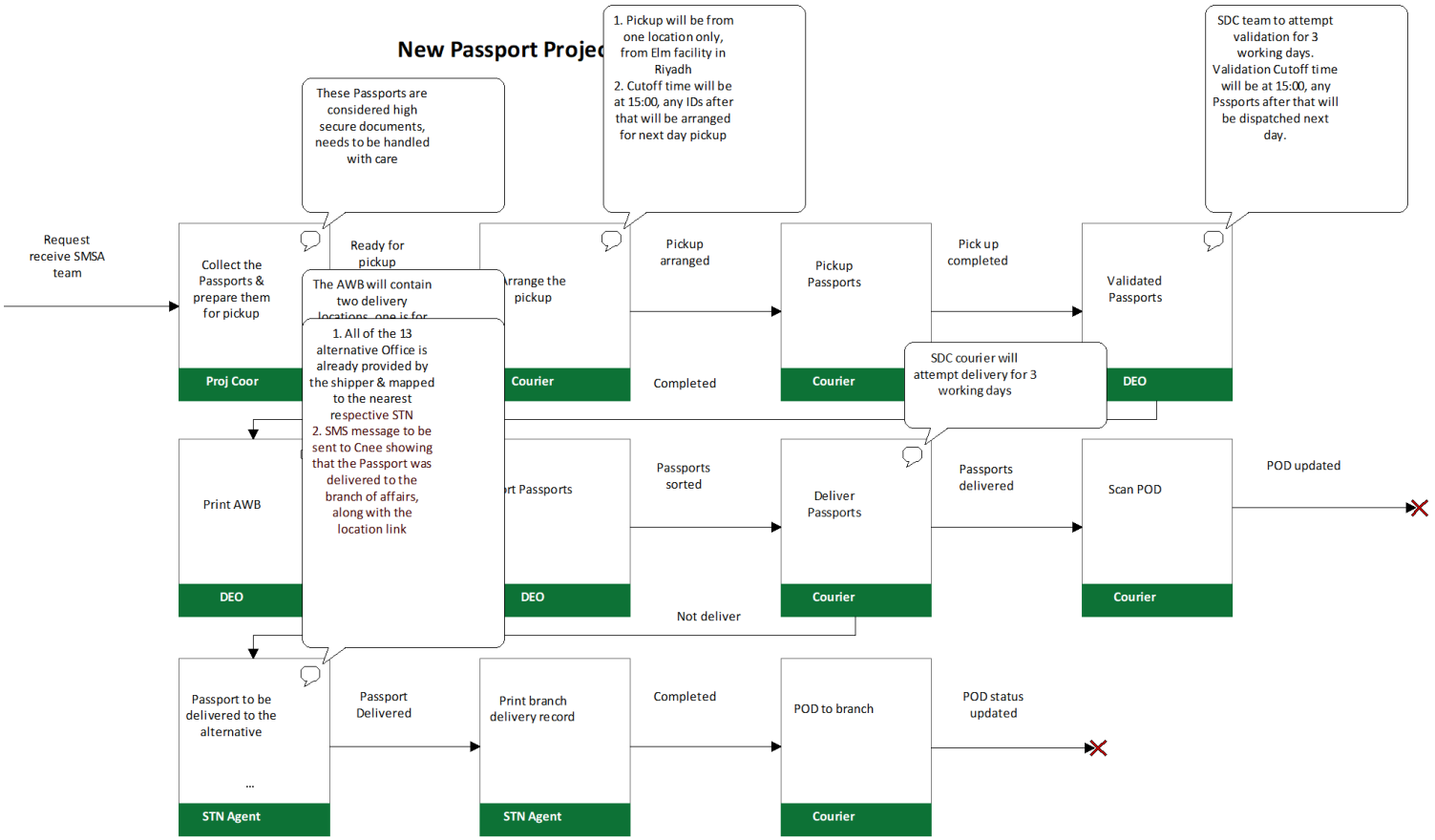
Authorization: Authorized
Date: 11/21/2023
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.6.5.2

Version: 2



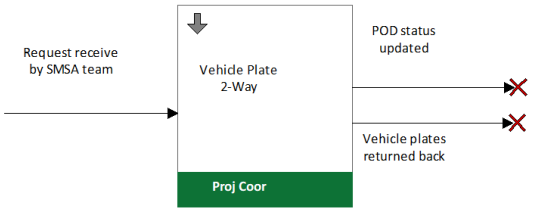
Title: New Passport Project - Project Code 188
Author: Bashayr Al sharidi
Date: 11/16/2023
Volume: 0.00 Per Second

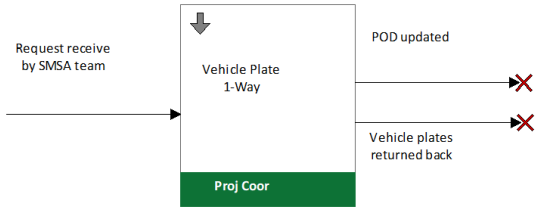
Authorization: Authorized
Date: 11/21/2023
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Vehicle Plate - Project Code 119



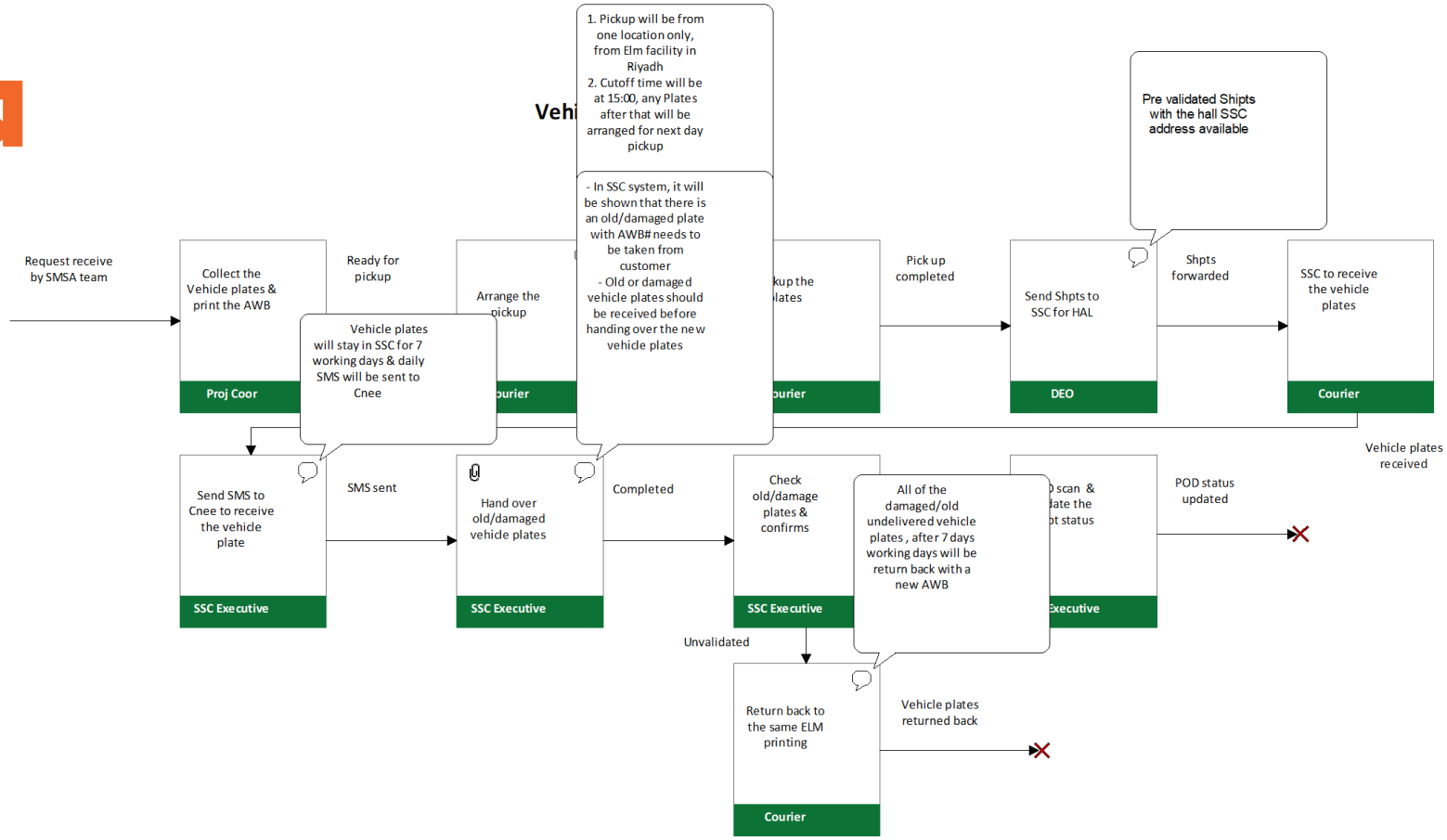


Title: Vehicle Plate - Project Code 119
Author: Bashayr Al sharidi
Date: 11/5/2023
Volume: 0.00 Per Second
Authorization: Authorized
Date: 11/21/2023
Cost Per Second: $,3.5,E-0317
Owner: Vinod Panicker
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.6.5.3.1

Version: 3



Title: Vehicle Plate 2-Way
Author: Bashayr Al sharidi
Date: 11/16/2023
Volume: 0.00 Per Second

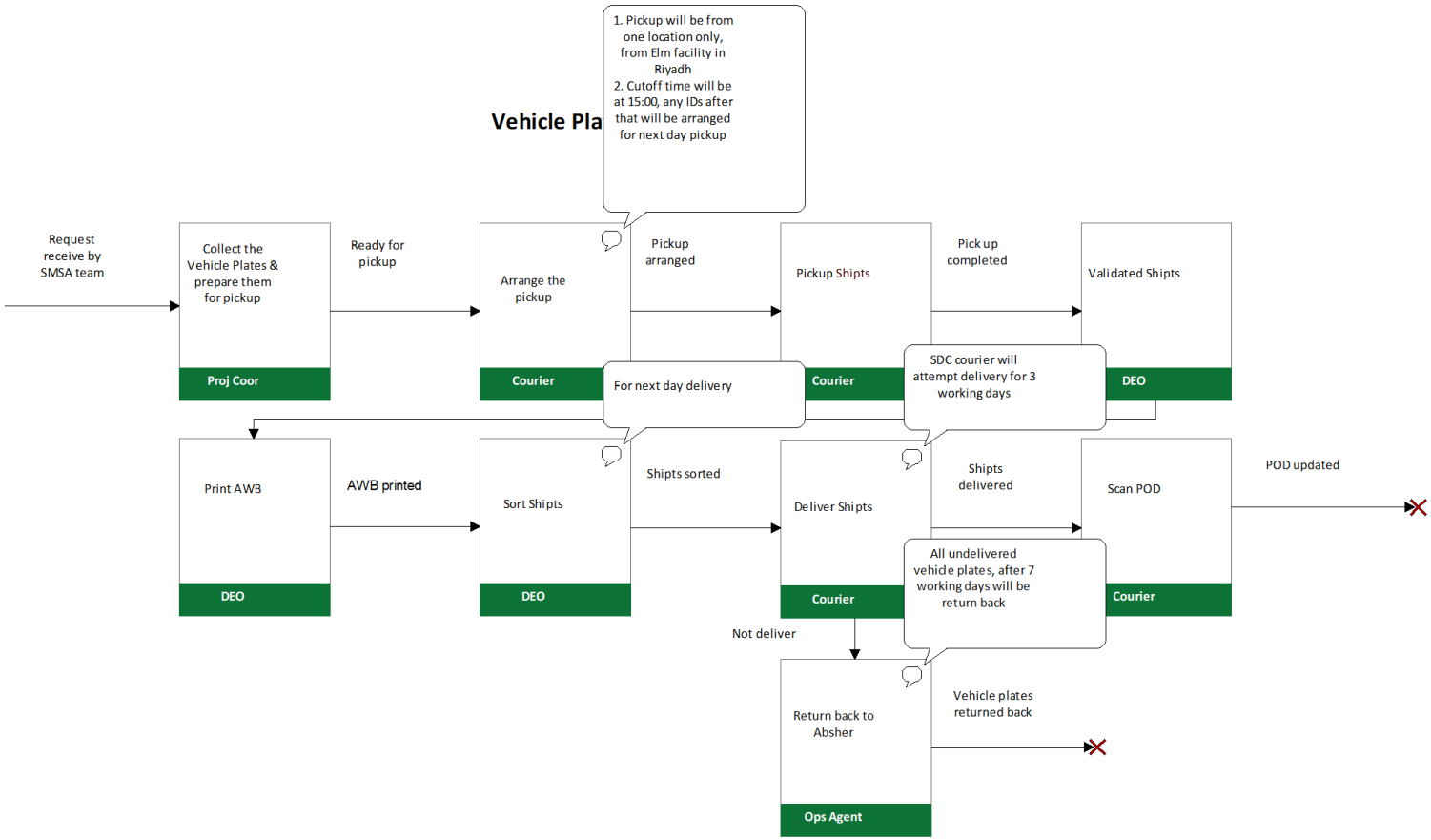
Authorization: Authorized
Date: 1/14/2024
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.6.5.3.2

Version: 3



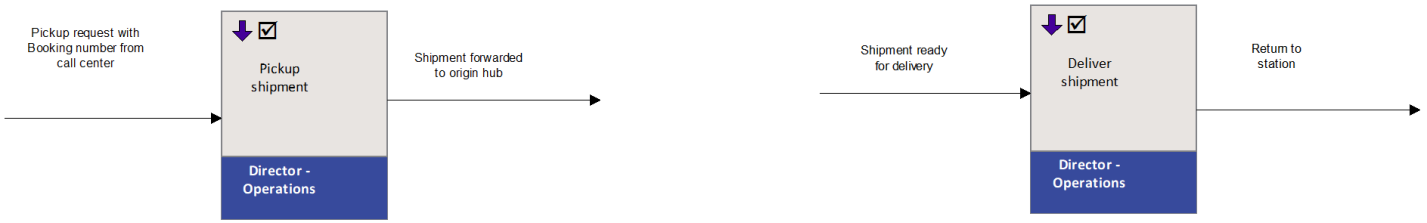
Title: Vehicle Plate 1-Way
Author: Bashayr Al sharidi
Date: 11/16/2023
Volume: 0.00 Per Second

Authorization: Authorized
Date: 4/28/2024
Cost Per Second: $,3.5,E-0317

Owner: Vinod Panicker
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

OPS - Stations



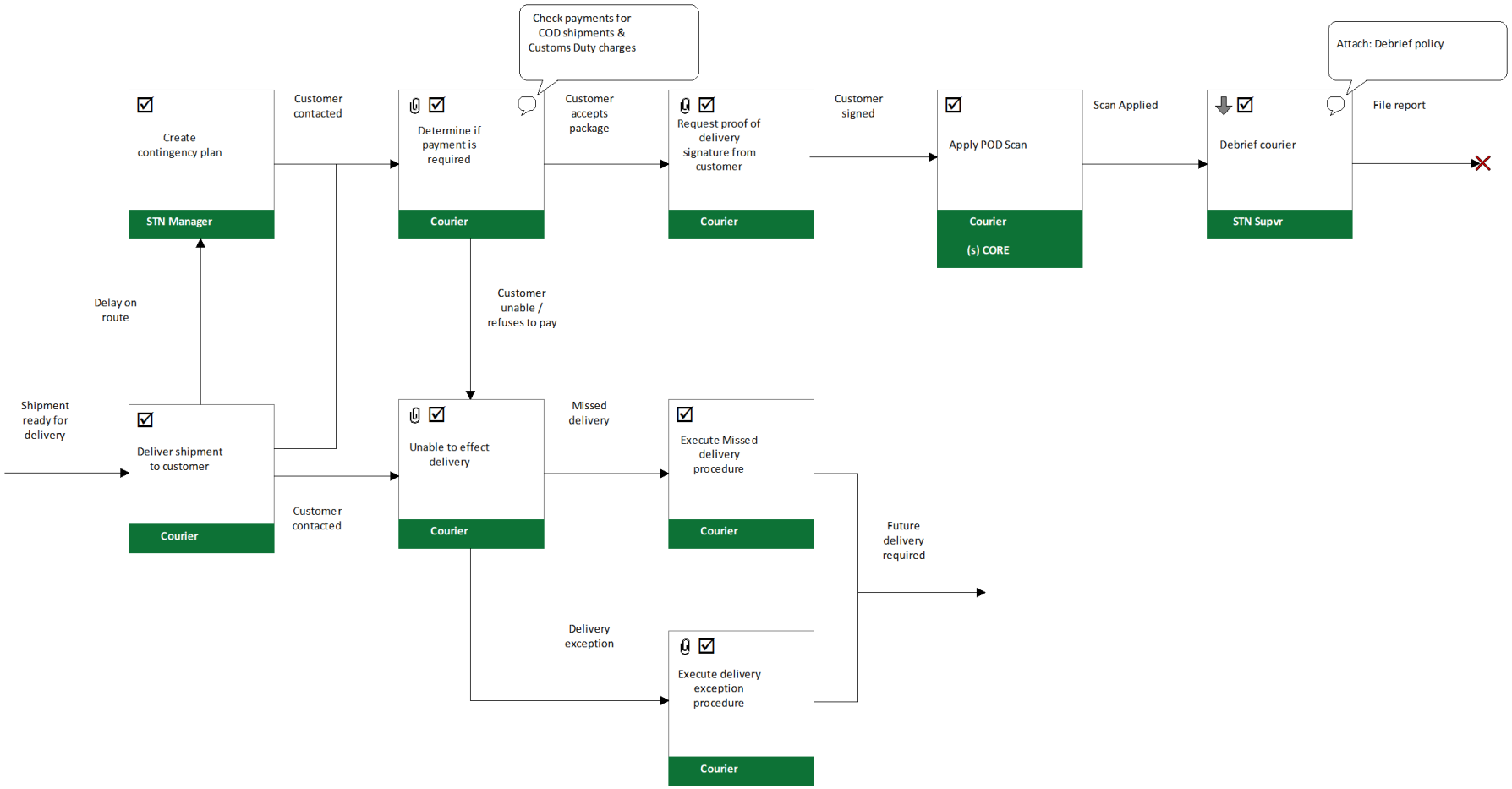
Title:	OPS - Stations			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3
Date:	5/29/2017	Date:	5/28/2018	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.7.1

Version: 7

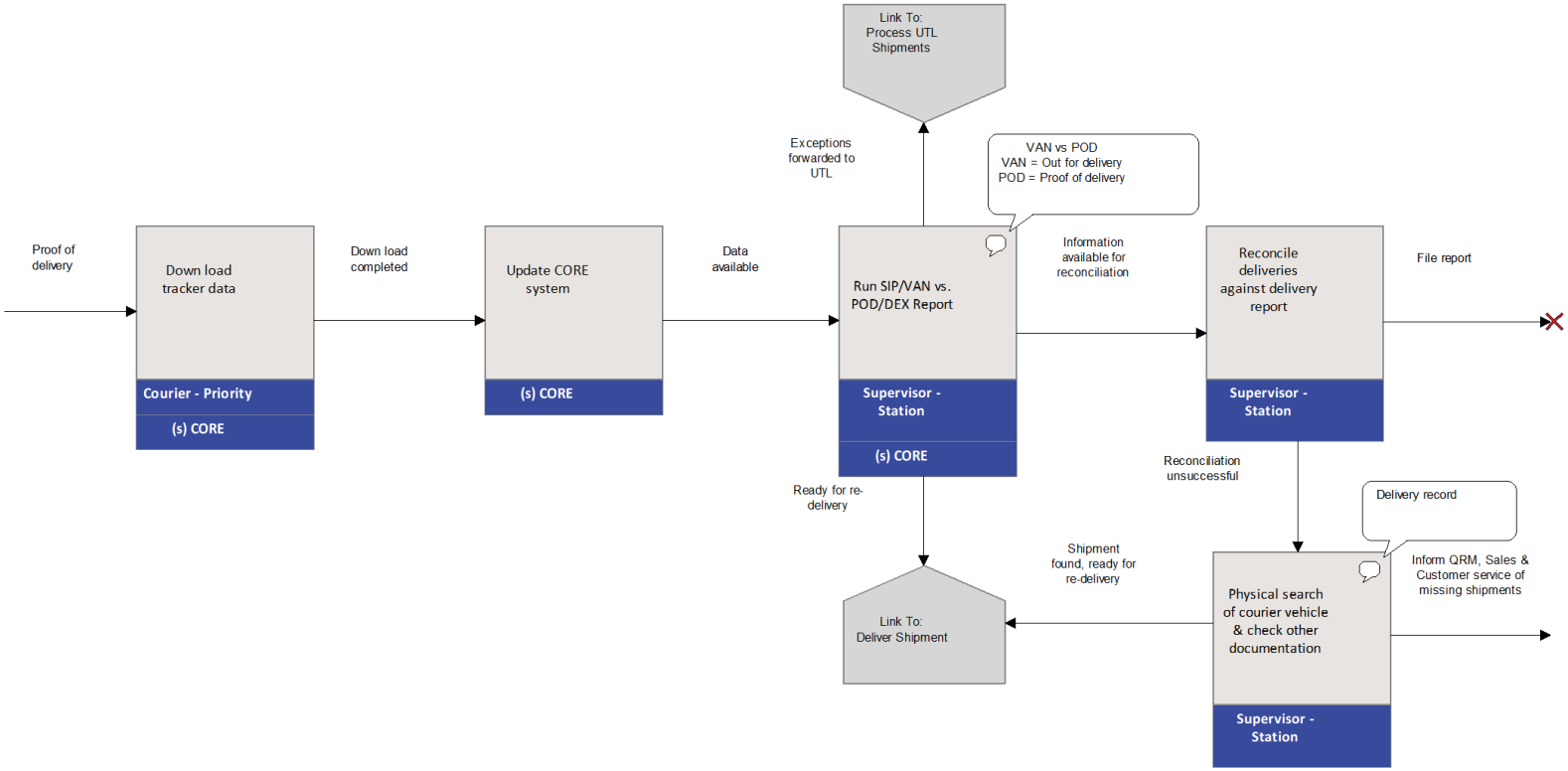
Deliver Shipment



Title:	Deliver Shipment			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	7
Date:	5/23/2010	Date:	12/17/2024	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Debrief Courier



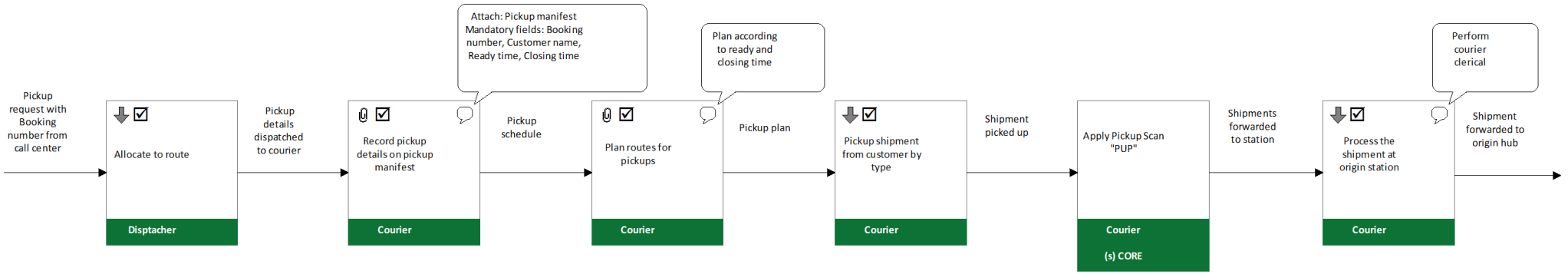
Title: Debrief Courier
Author: Edwin Ramos
Date: 5/30/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 4/3/2018
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Pickup Shipment



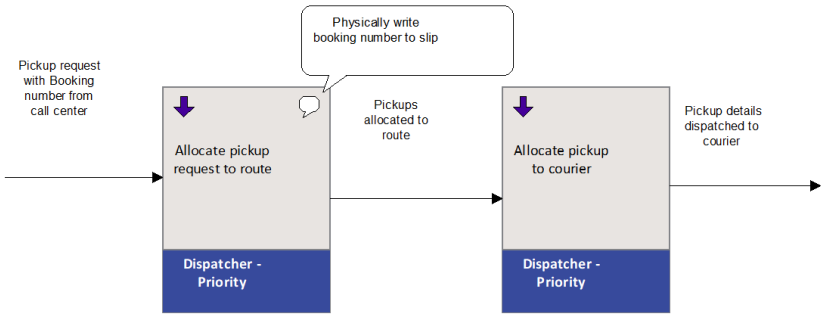
Title: Pickup Shipment
Author: Edwin Ramos
Date: 5/30/2017
Volume: 0.00 Per Second

Authorization: Authorized
Date: 12/17/2024
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

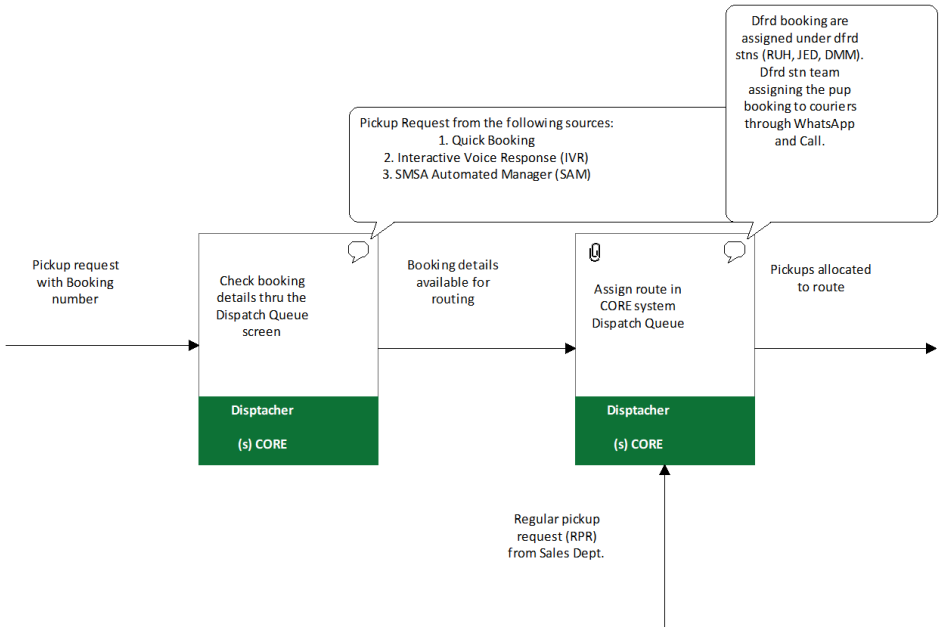
○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Allocate To Route



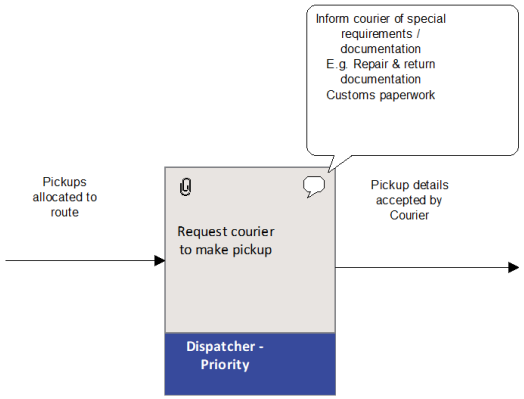
Title:	Allocate To Route		Owner:	Walid Abdalla Abdulhamid	○ Actions ○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3.00 ● Change Log ● Keywords
Date:	5/23/2010	Date:	5/28/2018	Review Date:	None ○ Change Requests ● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

Allocate Pickup Request to Route



Title:	Allocate Pickup Request to Route			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4	● Change Log	● Keywords
Date:	5/23/2010	Date:	2/16/2023	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

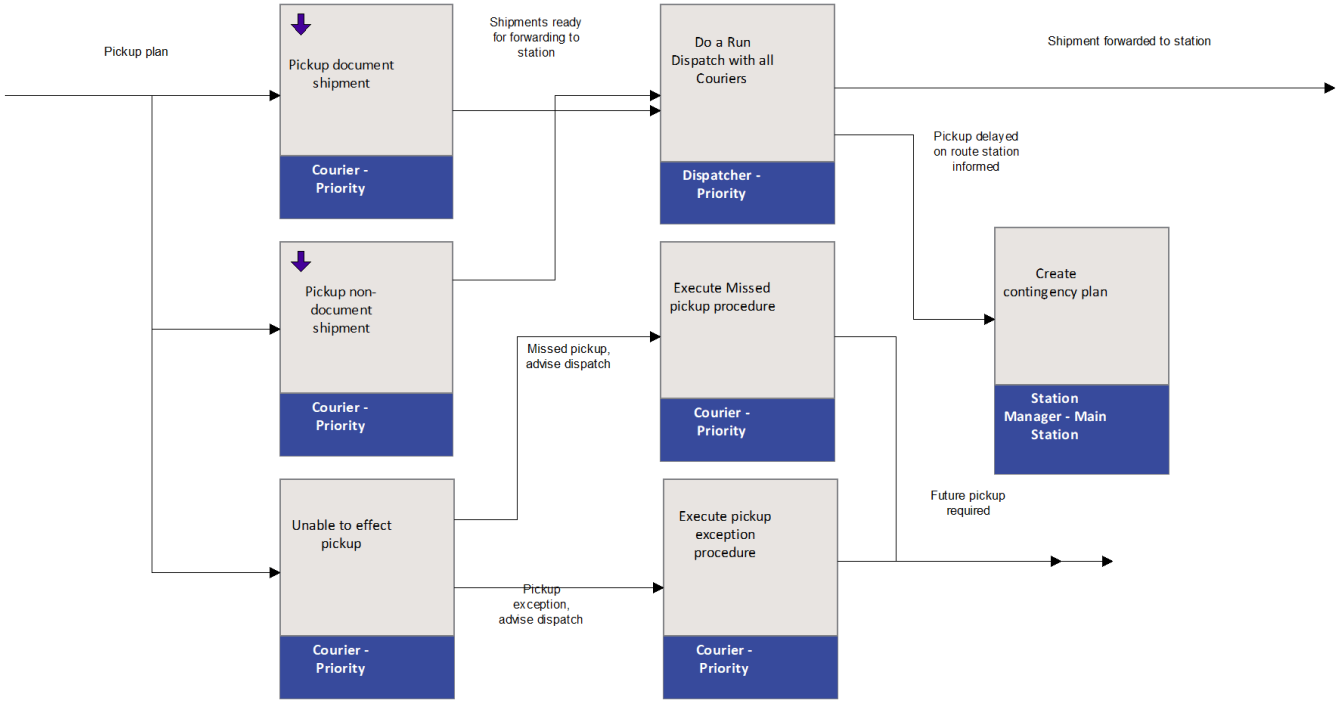
Allocate Pickup to Courier



Title:	Allocate Pickup to Courier			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3
Date:	5/23/2010	Date:	4/3/2018	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

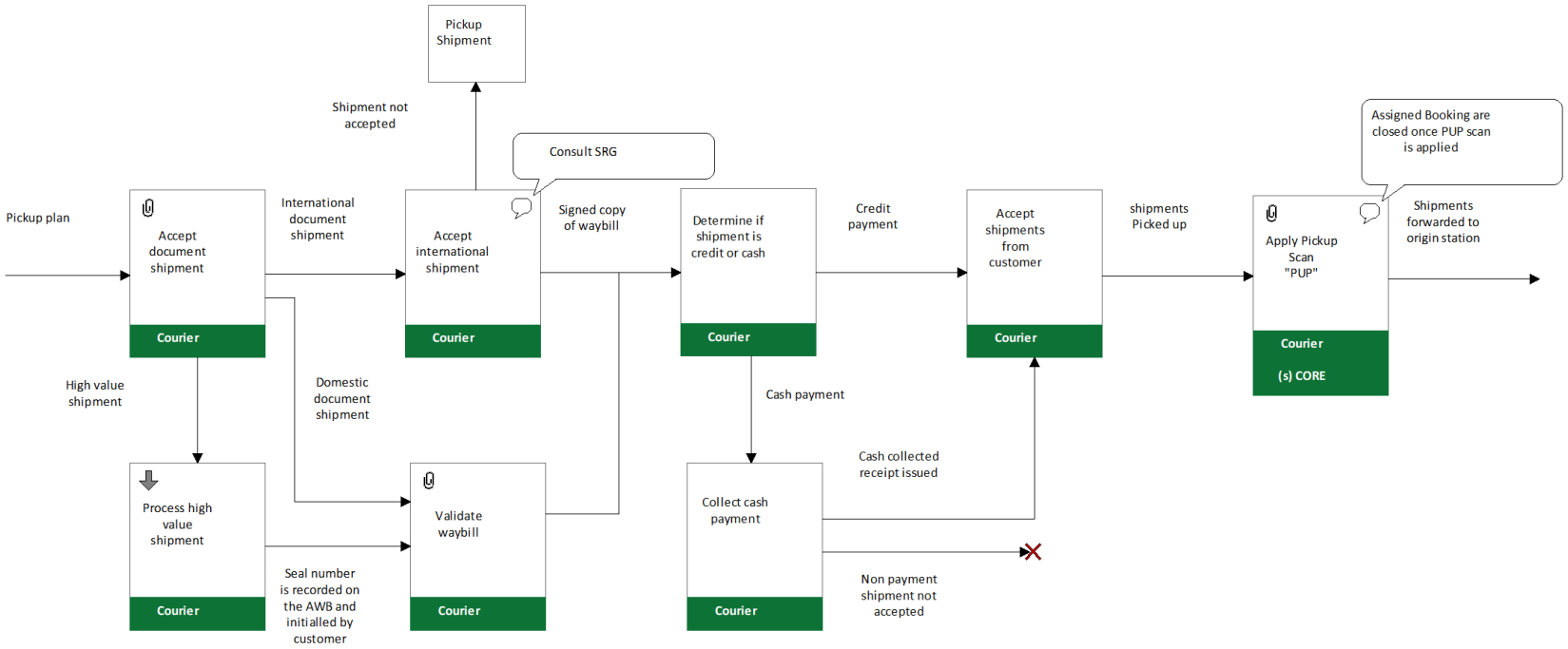
Pickup shipment from customer by type



Title:	Pickup shipment from customer by type			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3
Date:	5/30/2017	Date:	5/28/2018	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

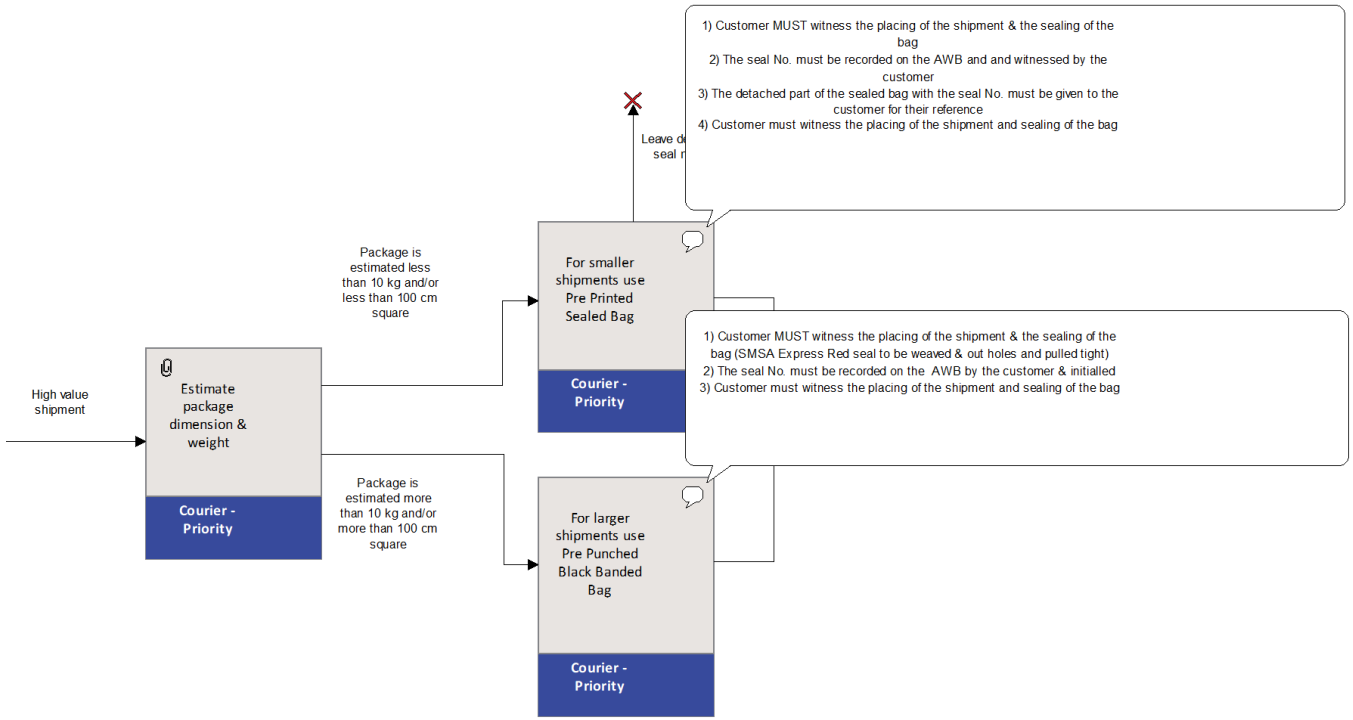
Pickup Document Shipment



Title:	Pickup Document Shipment			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4
Date:	5/23/2010	Date:	12/17/2024	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

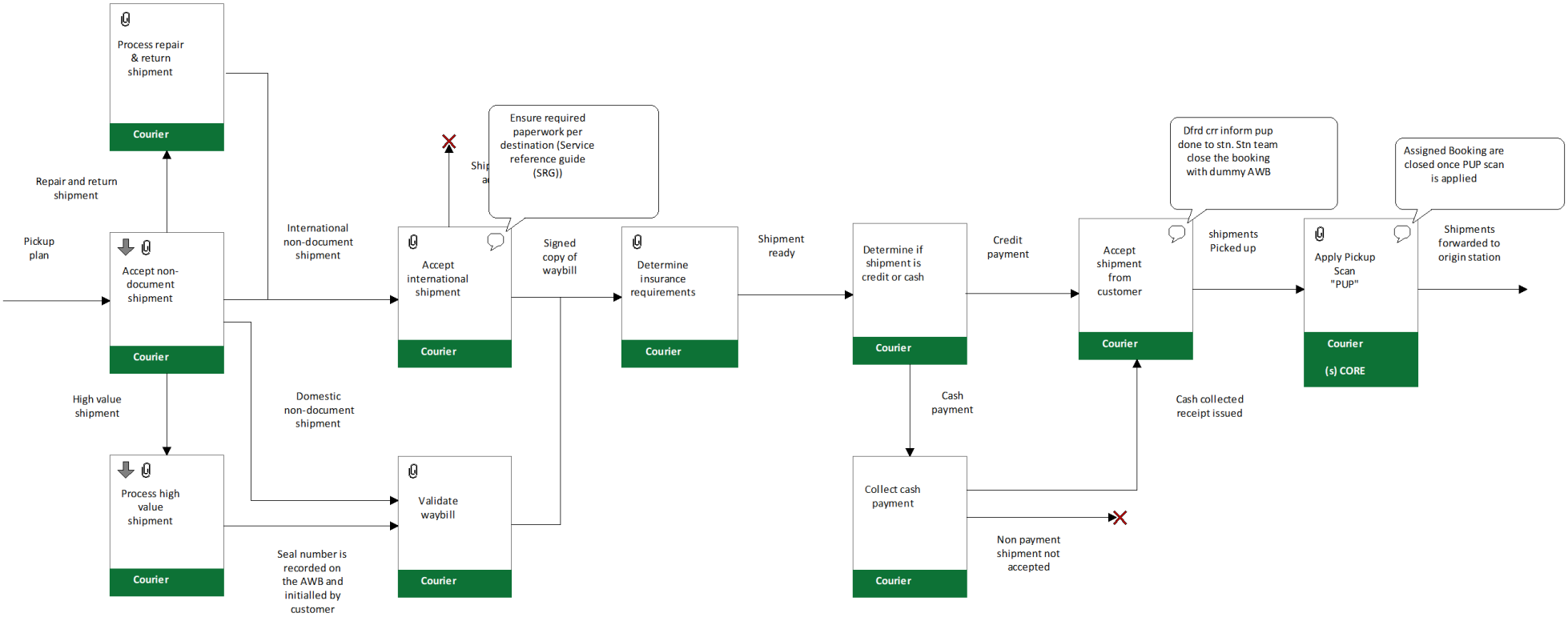
Process High Value Shipment



Title:	Process High Value Shipment			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3
Date:	5/25/2010	Date:	5/28/2018	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

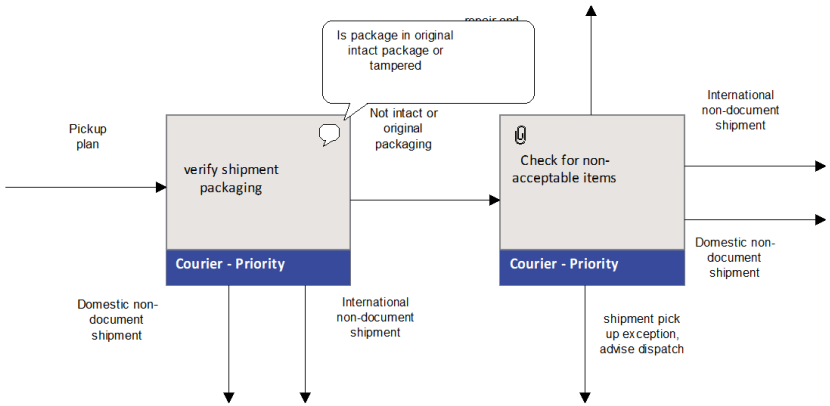
Pickup Non-Document Shipment



Title: Pickup Non-Document Shipment
Author: Edwin Ramos
Date: 5/23/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 12/17/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

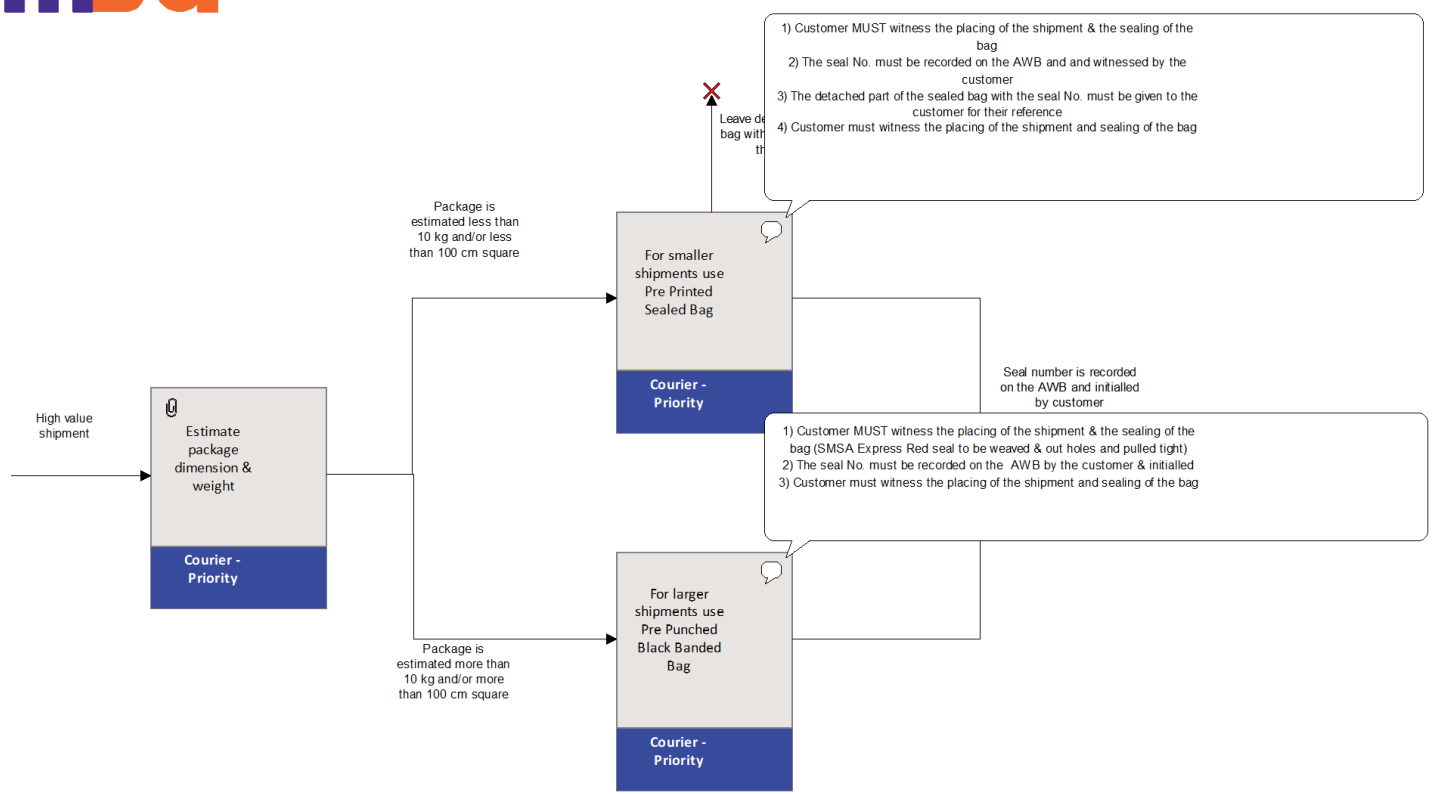
○ Actions ○ Feedback
● Change Log ● Keywords
● Change Requests ● Read Only

Accept Non-Document Shipment



Title:	Accept Non-Document Shipment			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3	● Change Log	● Keywords
Date:	5/23/2010	Date:	5/28/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

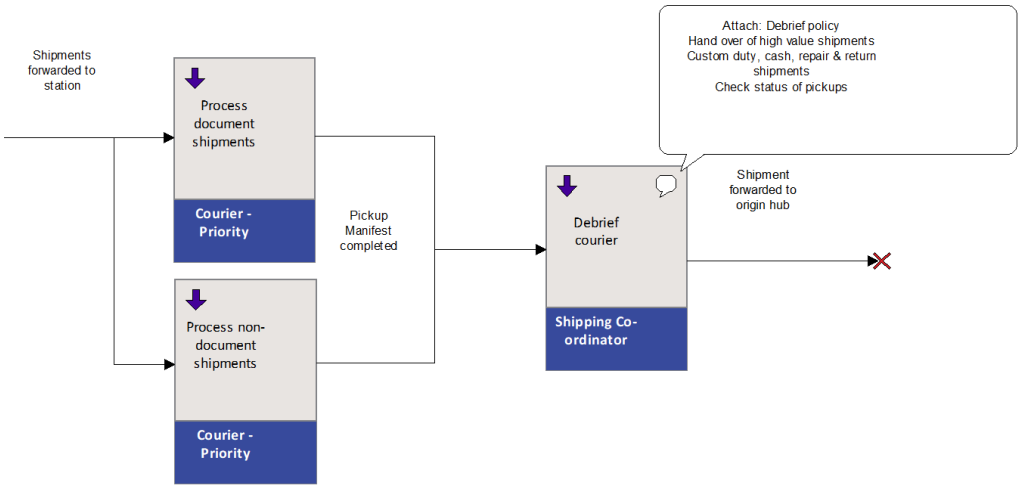
Process High Value Shipment



Title: Process High Value Shipment
Author: Edwin Ramos
Date: 5/23/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

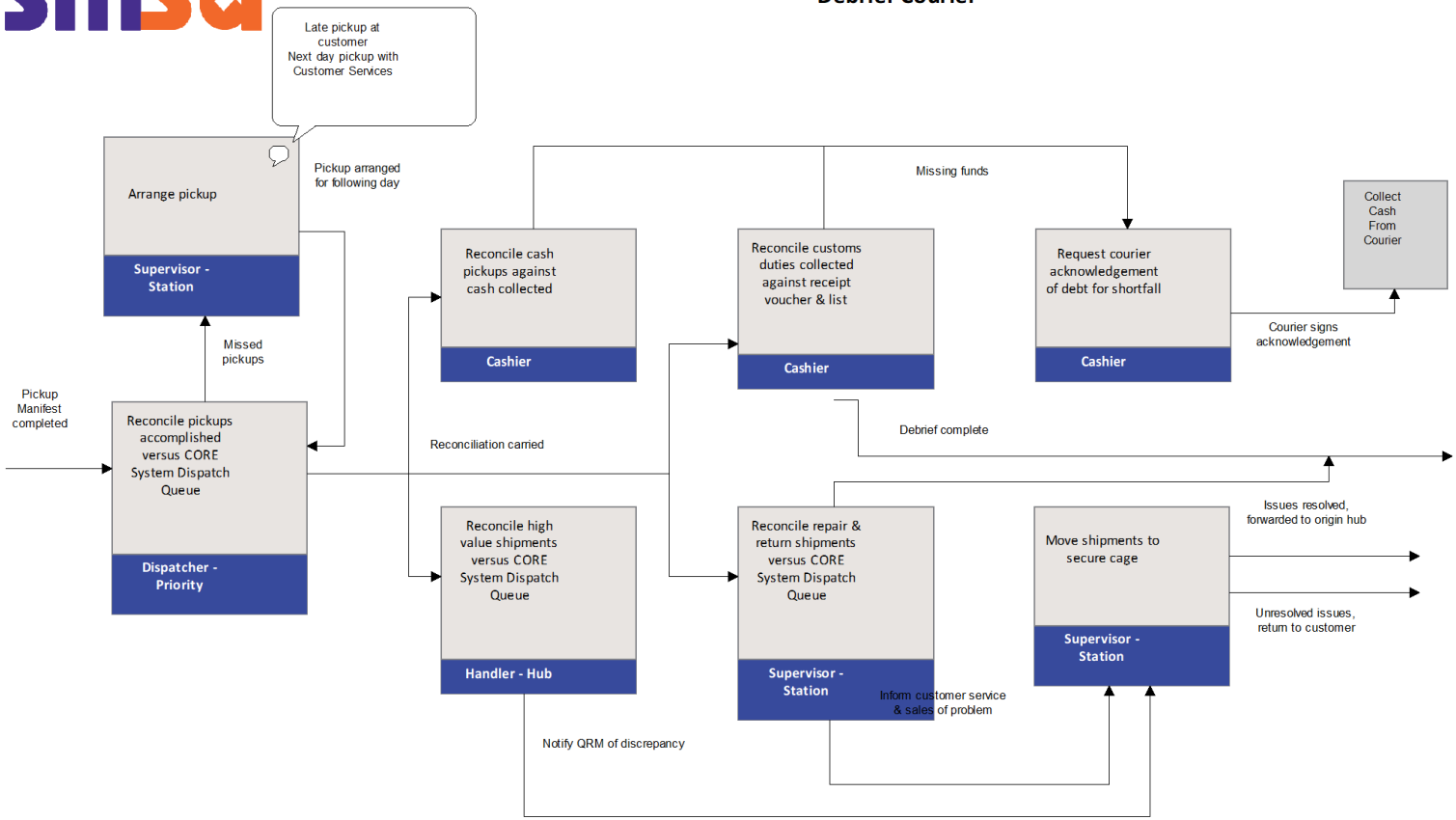
○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Process the shipment at origin station



Title:	Process the shipment at origin station			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3	● Change Log	○ Keywords
Date:	5/30/2017	Date:	5/28/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

Debrief Courier



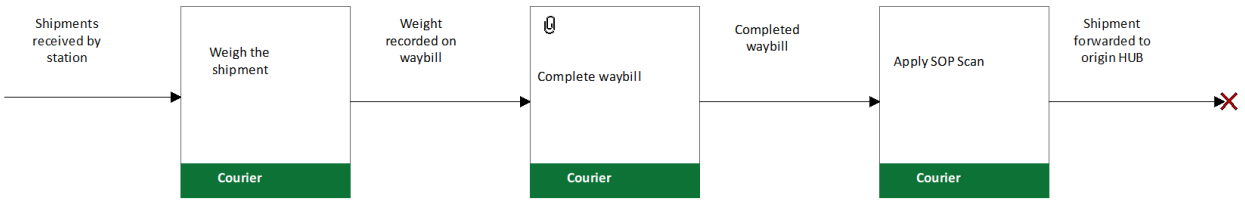
Title: Debrief Courier
Author: Edwin Ramos
Date: 5/30/2010
Volume: 0.00 Per Second

Authorization: Authorized
Date: 5/28/2018
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 3
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

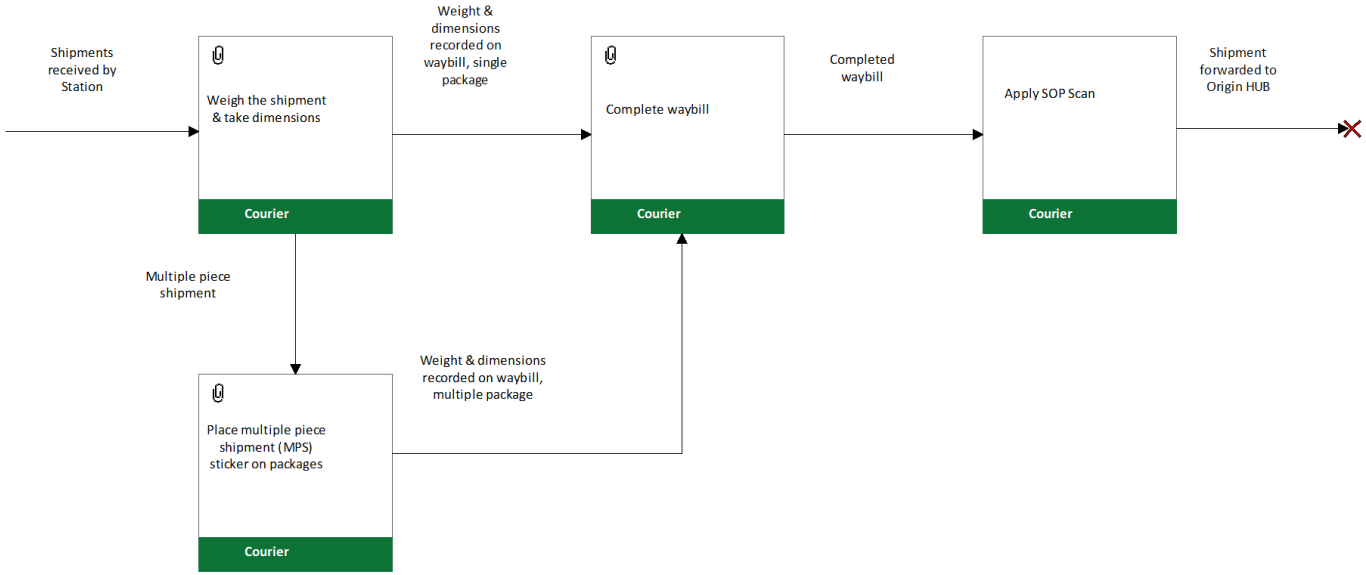
Process Document Shipments



Title:	Process Document Shipments			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4
Date:	5/23/2010	Date:	12/17/2024	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

Process Non-Document Shipments



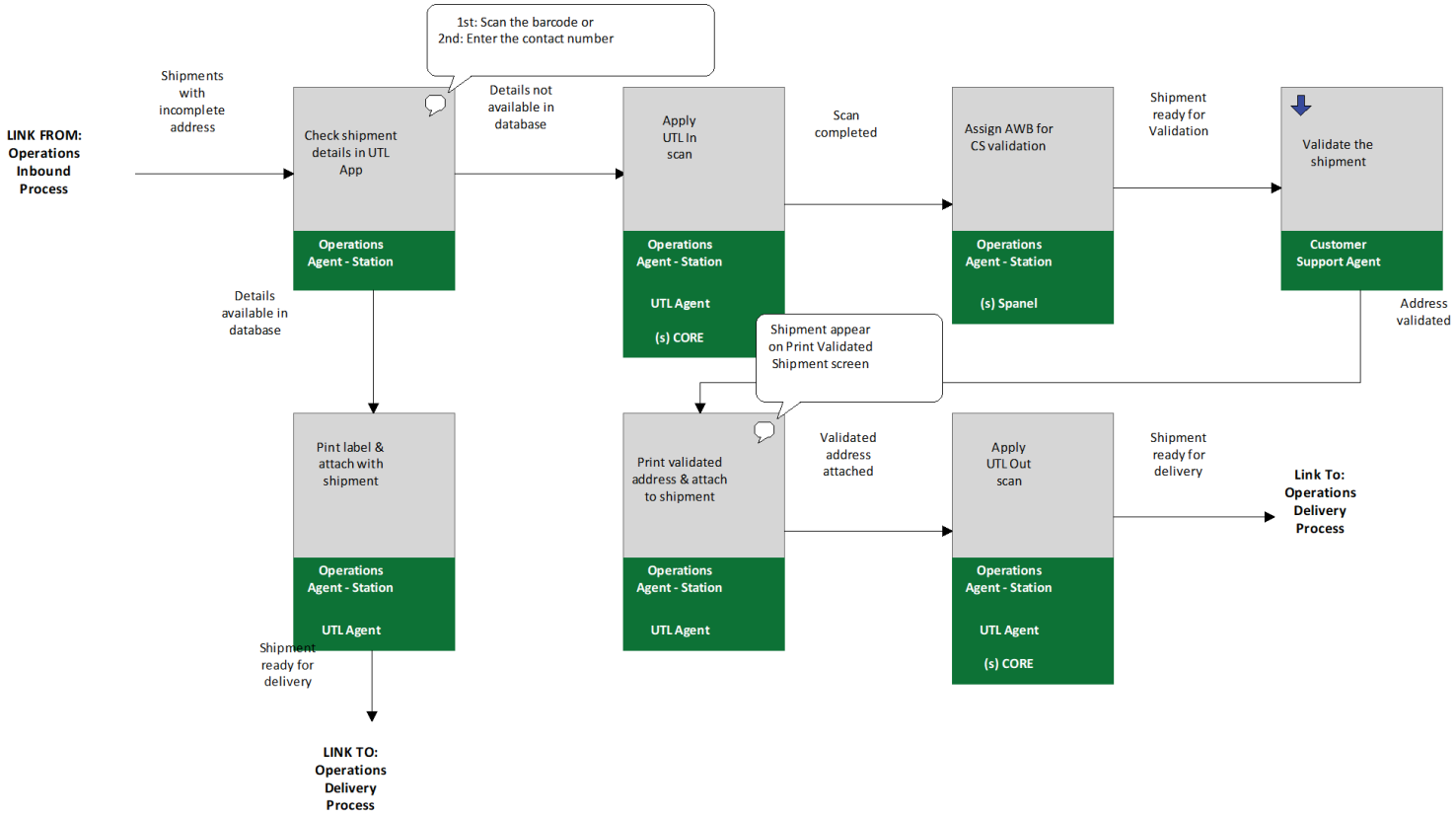
Title: Process Non-Document Shipments
Author: Edwin Ramos
Date: 5/23/2010
Volume: 0.00 Per Second
Authorization: Authorized
Date: 12/17/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 4
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ● Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.8

Version: 5

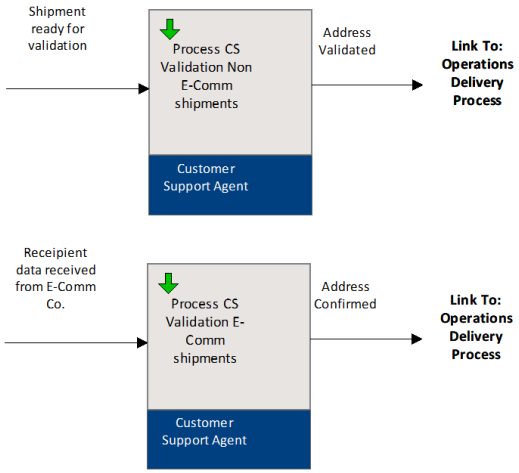
OPS - UTL Process



Title:	OPS - UTL Process			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	5
Date:	5/30/2017	Date:	9/2/2019	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Validate the Shipment



Title: Validate the Shipment
Author: Edwin Ramos
Date: 4/10/2018
Volume: 0.00 Per Second

Authorization: Authorized
Date: 10/3/2018
Cost Per Second: $,3.5,E-0317

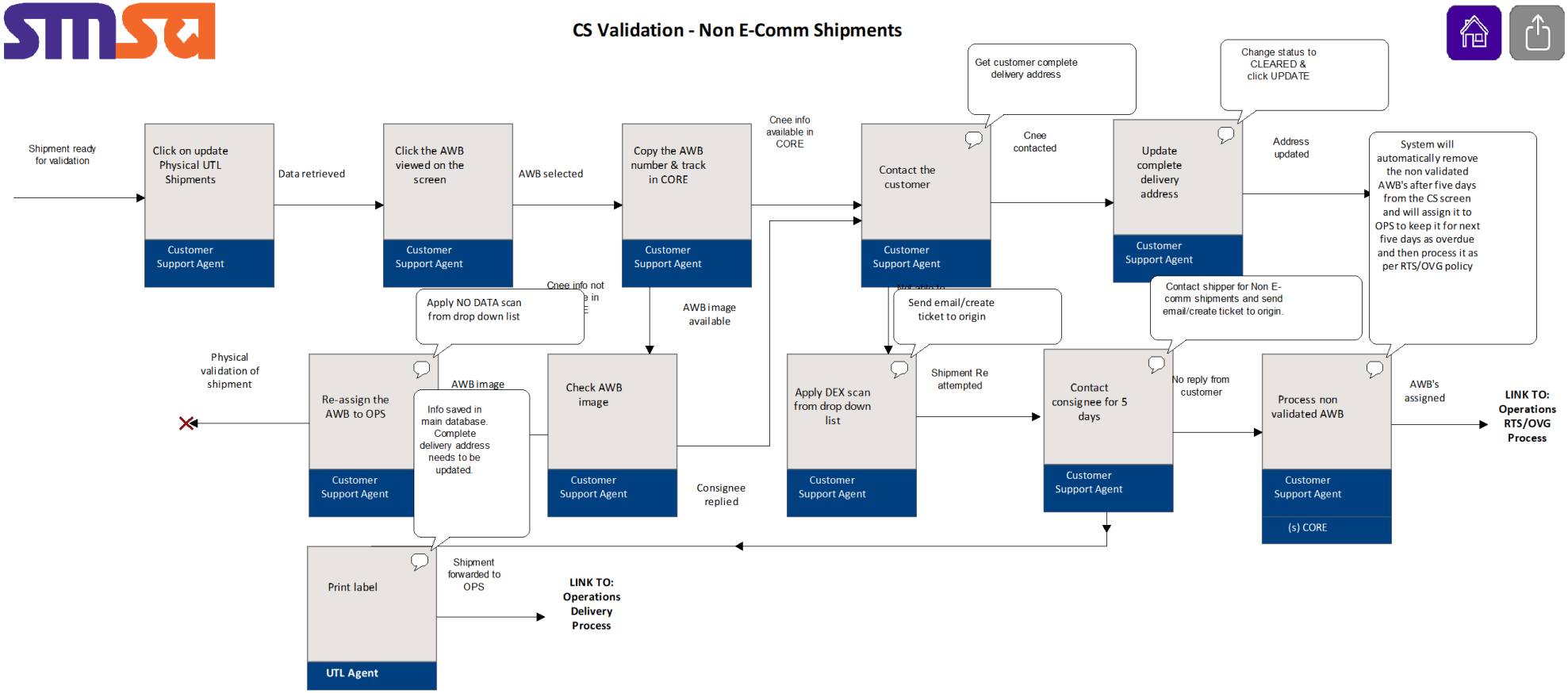
Owner: Walid Abdalla Abdulhamid
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.8.2.14

Version: 1

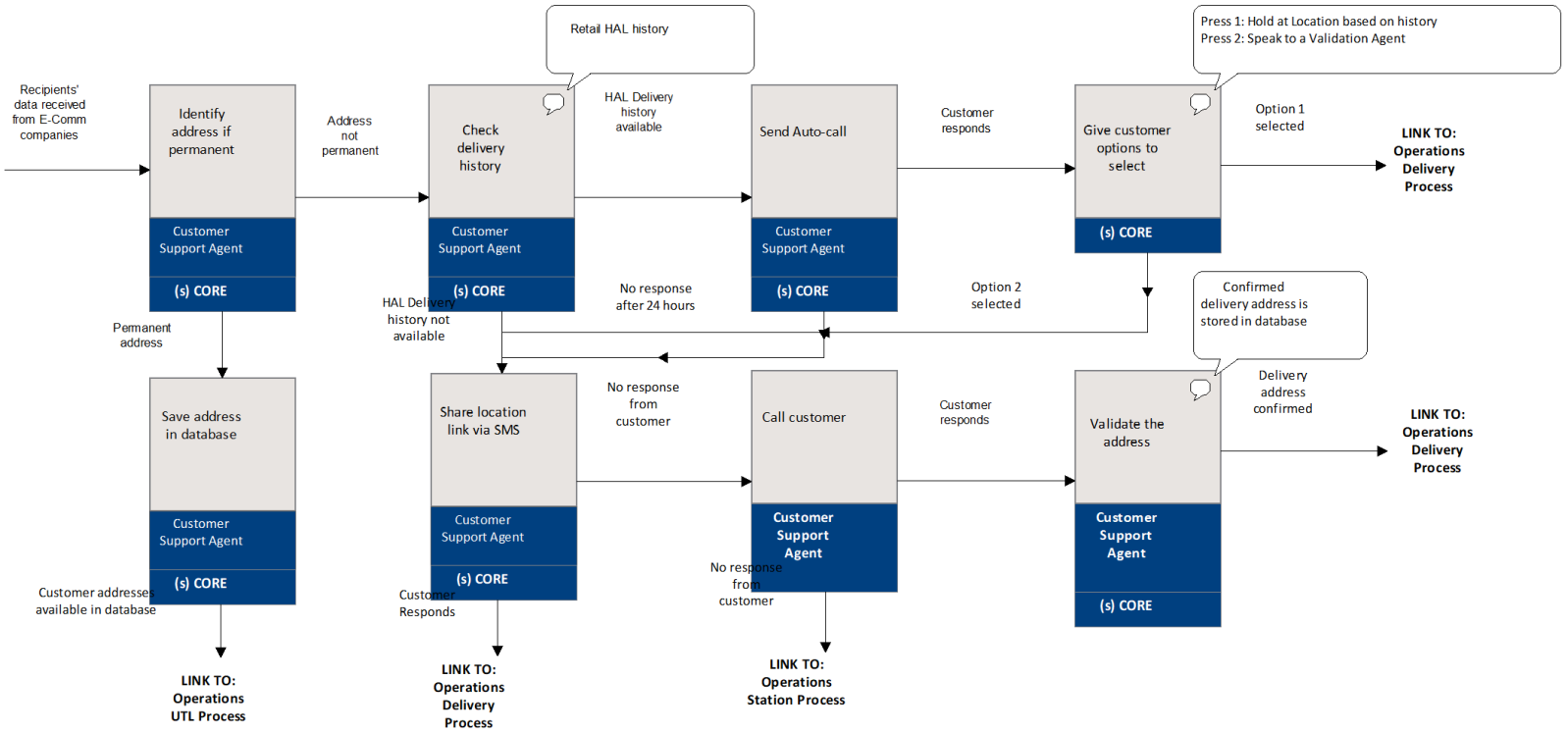
CS Validation - Non E-Comm Shipments



Title:	CS Validation - Non E-Comm Shipments			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	1
Date:	7/14/2018	Date:	10/3/2018	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

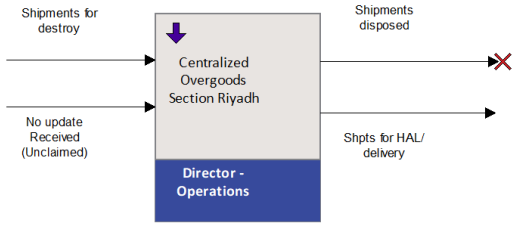
CS Validation - E-Comm Shipments



Title: CS Validation - E-Comm Shipments
Author: Edwin Ramos
Date: 7/14/2018
Volume: 0.00 Per Second
Authorization: Authorized
Date: 10/3/2018
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

OPS - Overgoods

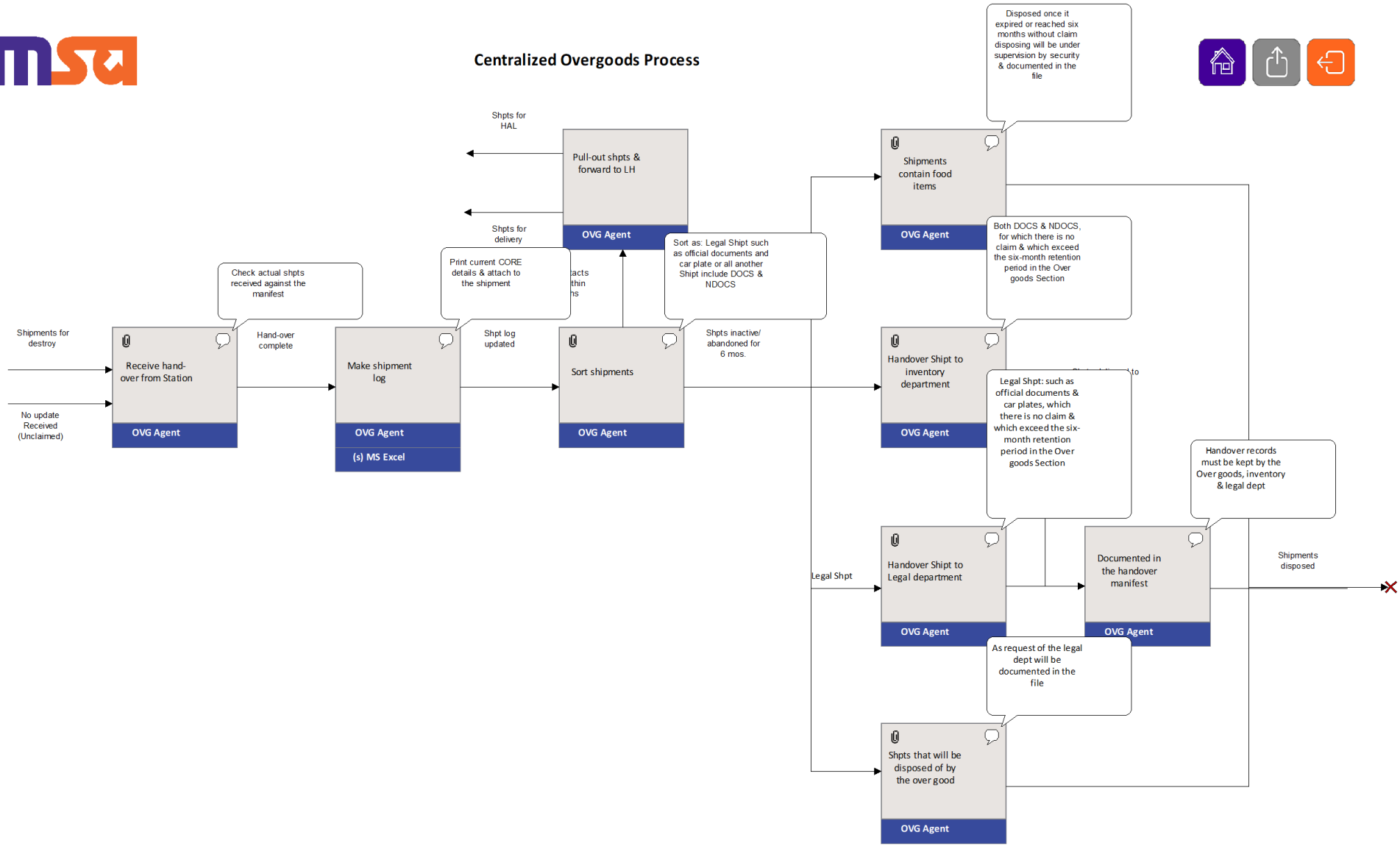


Title:	OPS - Overgoods			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3	● Change Log	○ Keywords
Date:	5/30/2017	Date:	5/28/2018	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

New Landing Page - Level 1.1.5.2.9.1

Version: 4

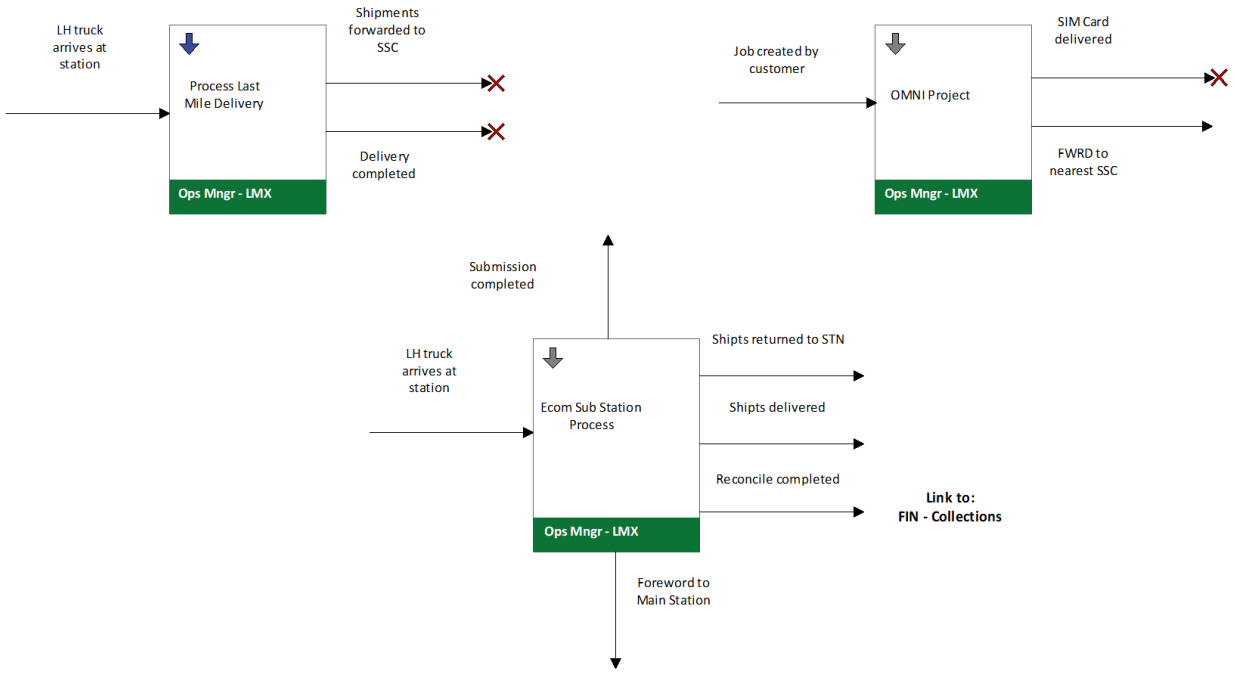
Centralized Overgoods Process



Title:	Centralized Overgoods Process			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	4
Date:	6/23/2012	Date:	7/25/2023	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ● Keywords
● Change Requests ● Read Only

OPS - E-Commerce



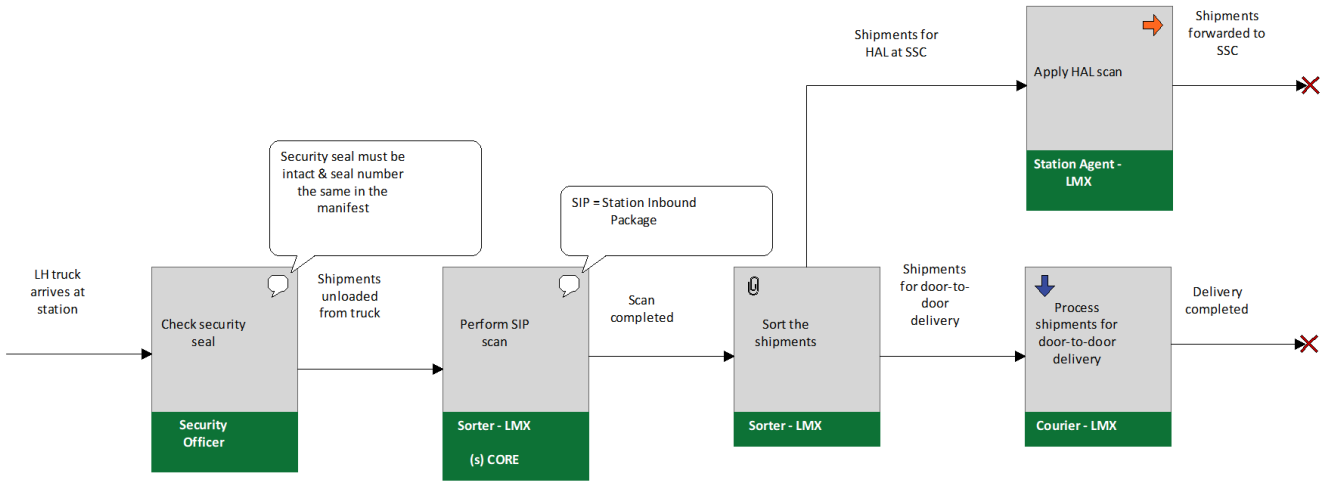
Title: OPS - E-Commerce
Author: Edwin Ramos
Date: 9/17/2018
Volume: 0.00 Per Second

Authorization: Authorized
Date: 6/12/2025
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 5
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

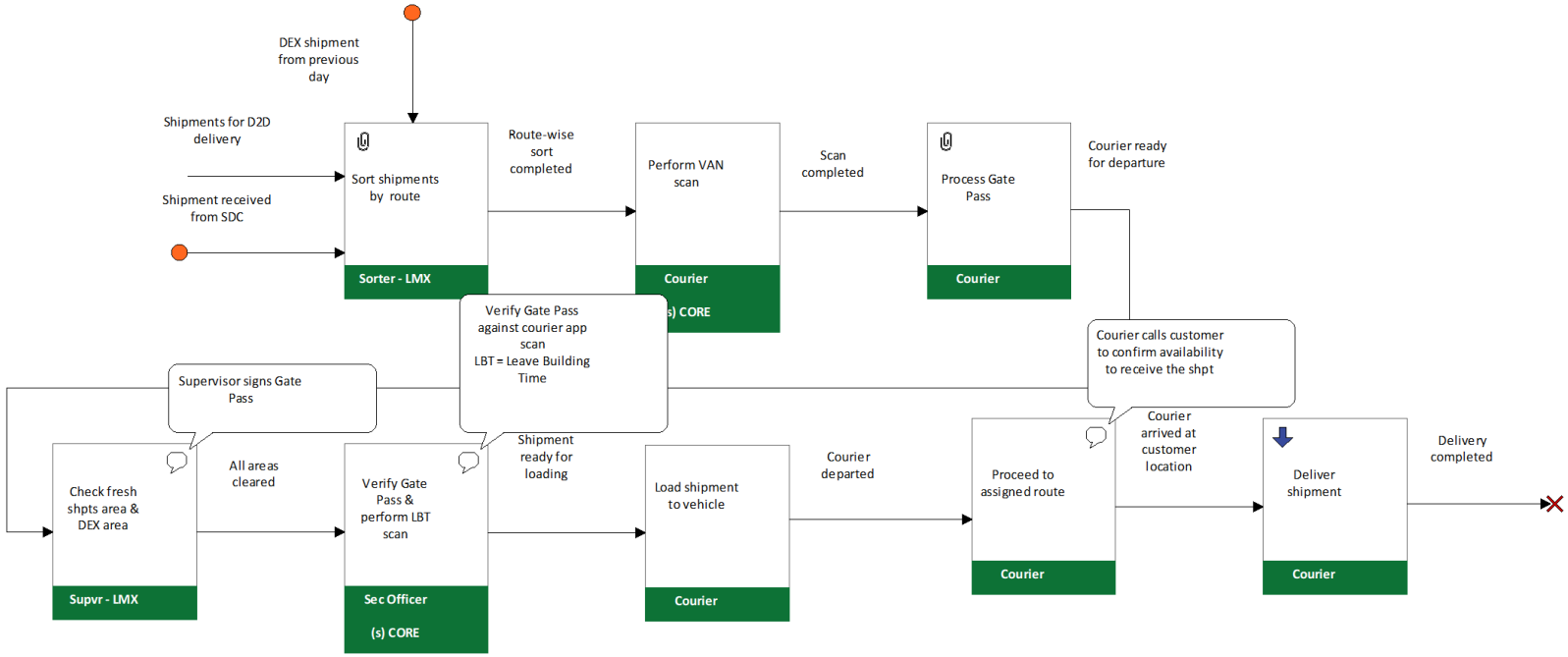
Process Last Mile Delivery



Title: Process Last Mile Delivery
Author: Edwin Ramos
Date: 9/17/2018
Volume: 0.00 Per Second
Authorization: Authorized
Date: 7/5/2021
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
● Change Requests ● Read Only

Process Shipments for D2D Delivery



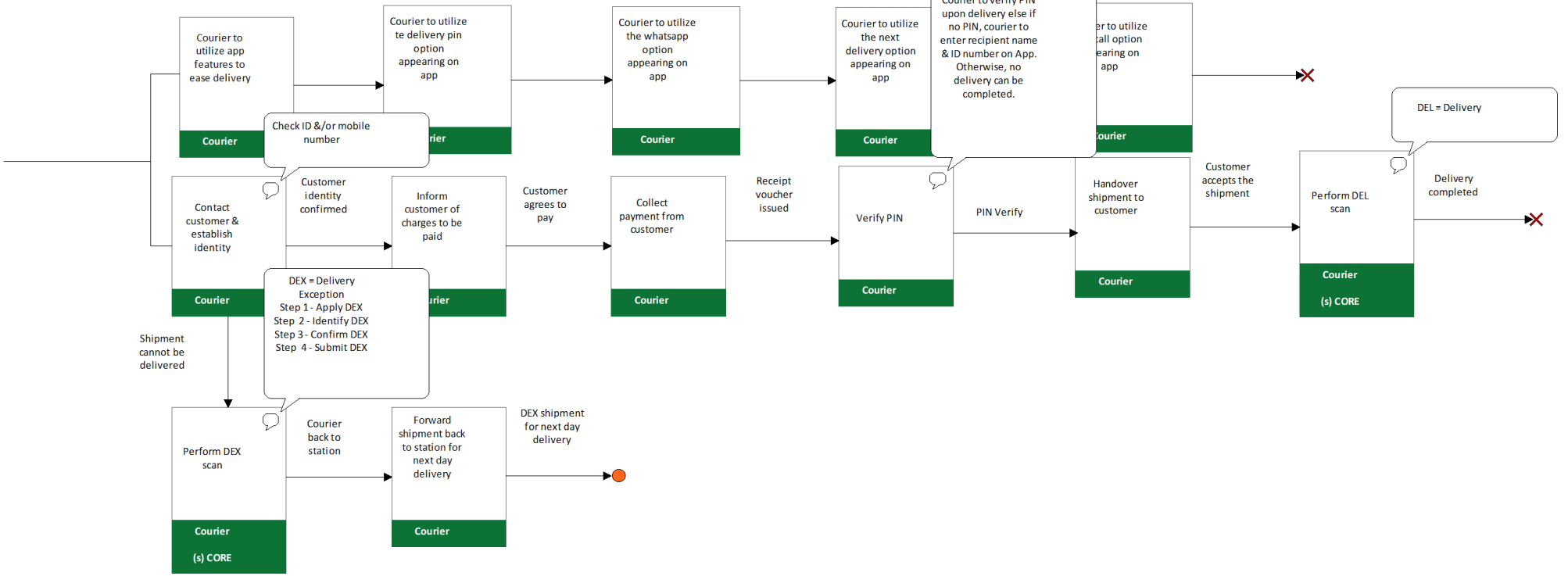
Title:	Process Shipments for D2D Delivery			Owner:	Walid Abdalla Abdulhamid
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	2
Date:	10/1/2018	Date:	8/25/2024	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.10.2.12.5

Version: 2

Deliver Shipment



Title: Deliver Shipment
Author: Edwin Ramos
Date: 10/2/2018
Volume: 0.00 Per Second

Authorization: Authorized
Date: 9/12/2024
Cost Per Second: $,3.5,E-0317

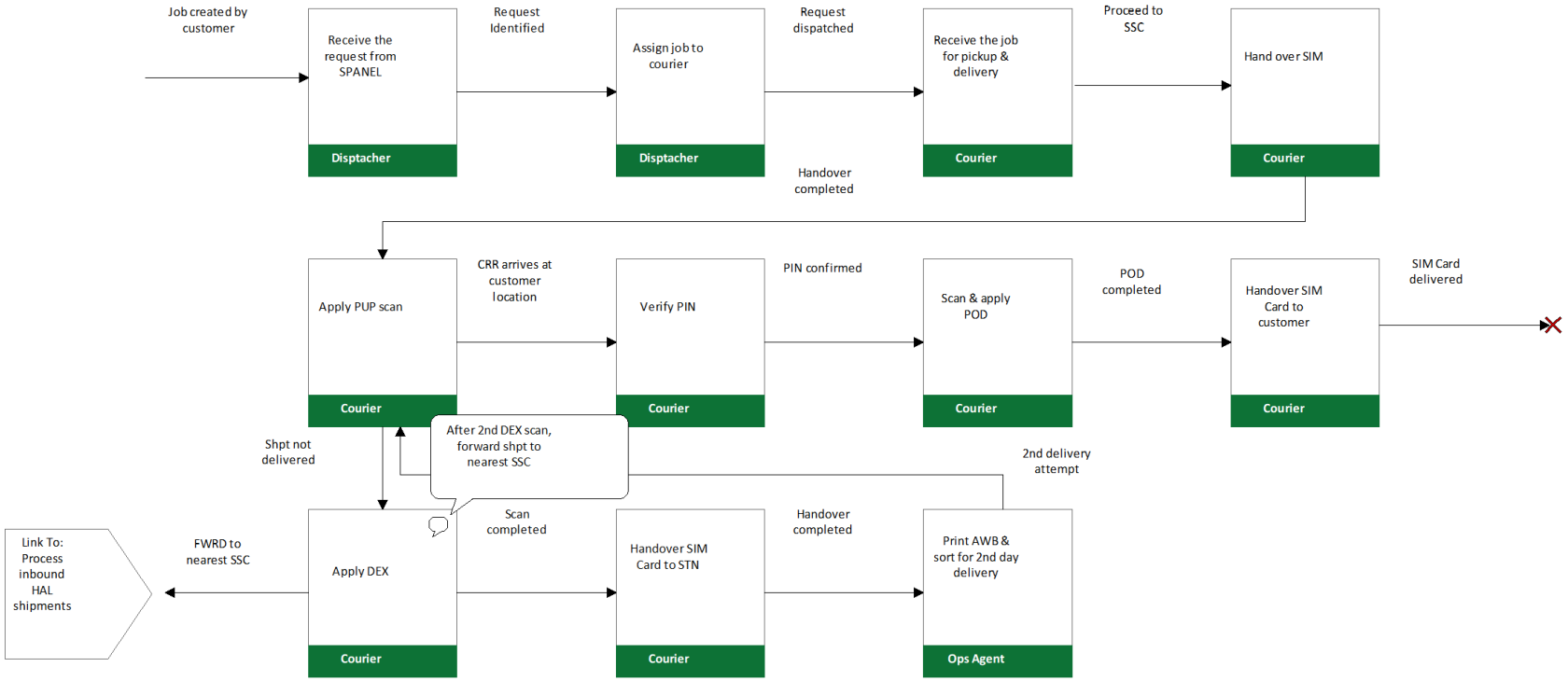
Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

New Landing Page - Level 1.1.5.2.10.3

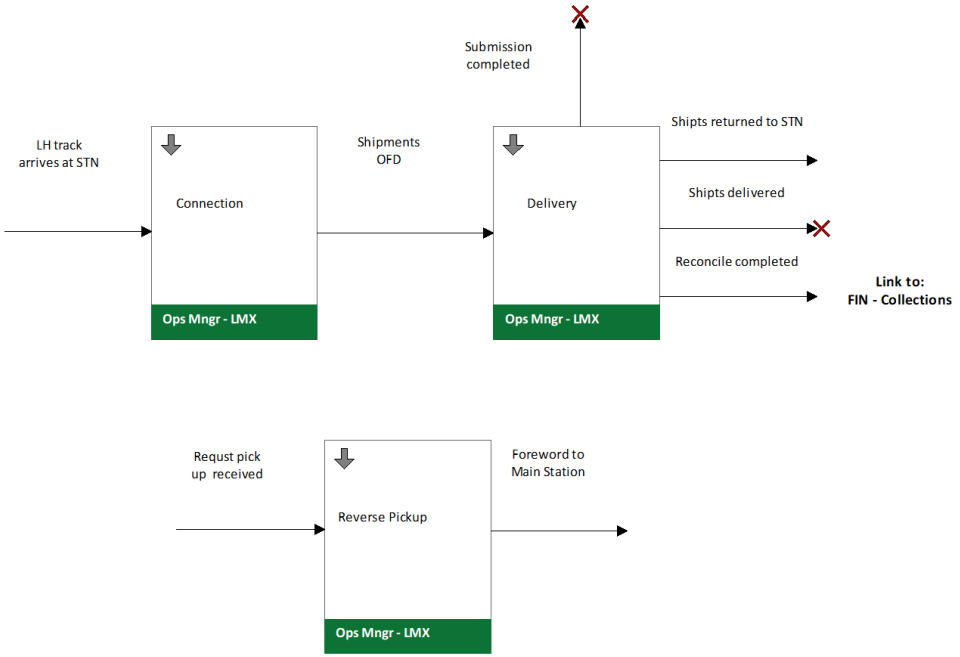
Version: 3

OMNI Project



Title:	OMNI Project			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Bashayr Al sharidi	Authorization:	Authorized	Diagram Version:	3	● Change Log	○ Keywords
Date:	2/8/2023	Date:	2/22/2023	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

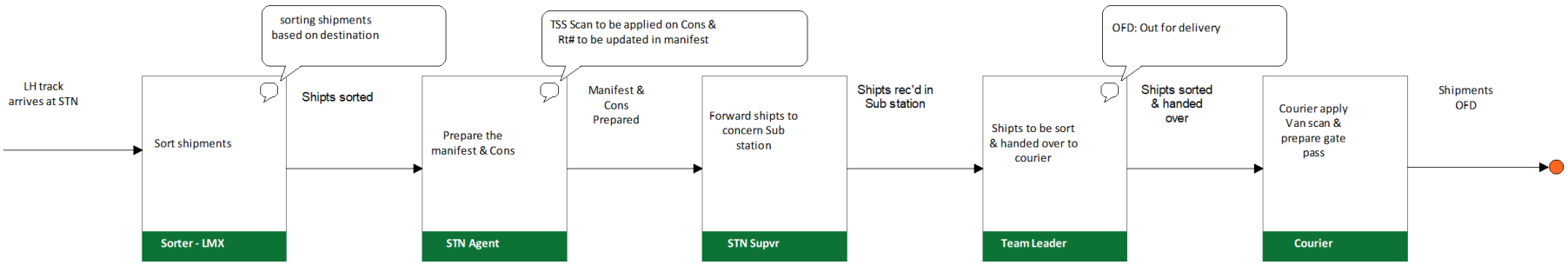
Ecom Sub Station Process



Title: Ecom Sub Station Process
Author: Nouf Al Rammah
Date: 4/20/2025
Volume: 0.00 Per Second
Authorization: Authorized
Date: 6/12/2025
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Ecom Sub Station Process - Connection

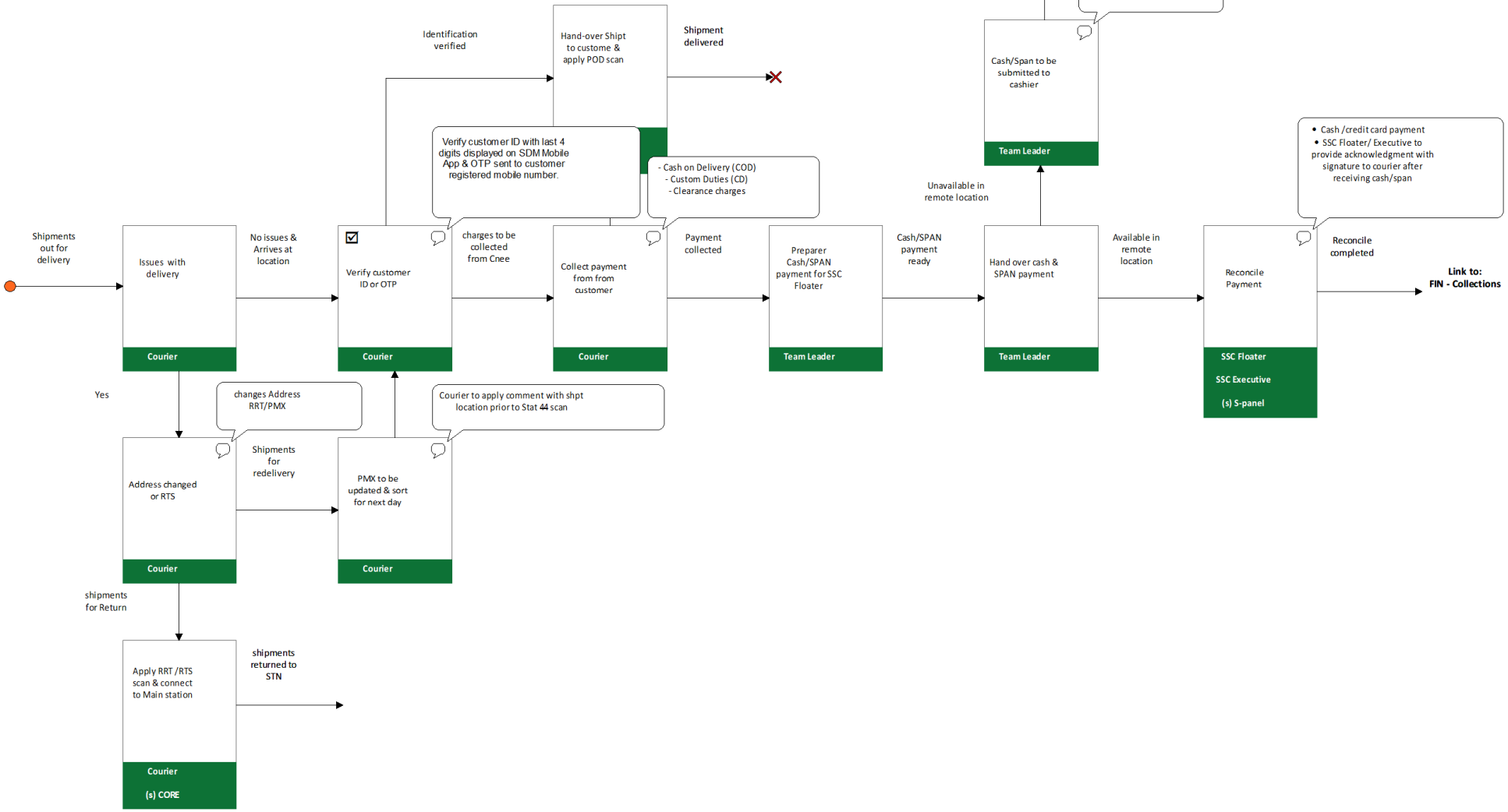


Title:	Ecom Sub Station Process - Connection			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Nouf Al Rammah	Authorization:	Authorized	Diagram Version:	2	● Change Log	○ Keywords
Date:	4/20/2025	Date:	6/12/2025	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

New Landing Page - Level 1.1.5.2.10.4.2

Version: 2

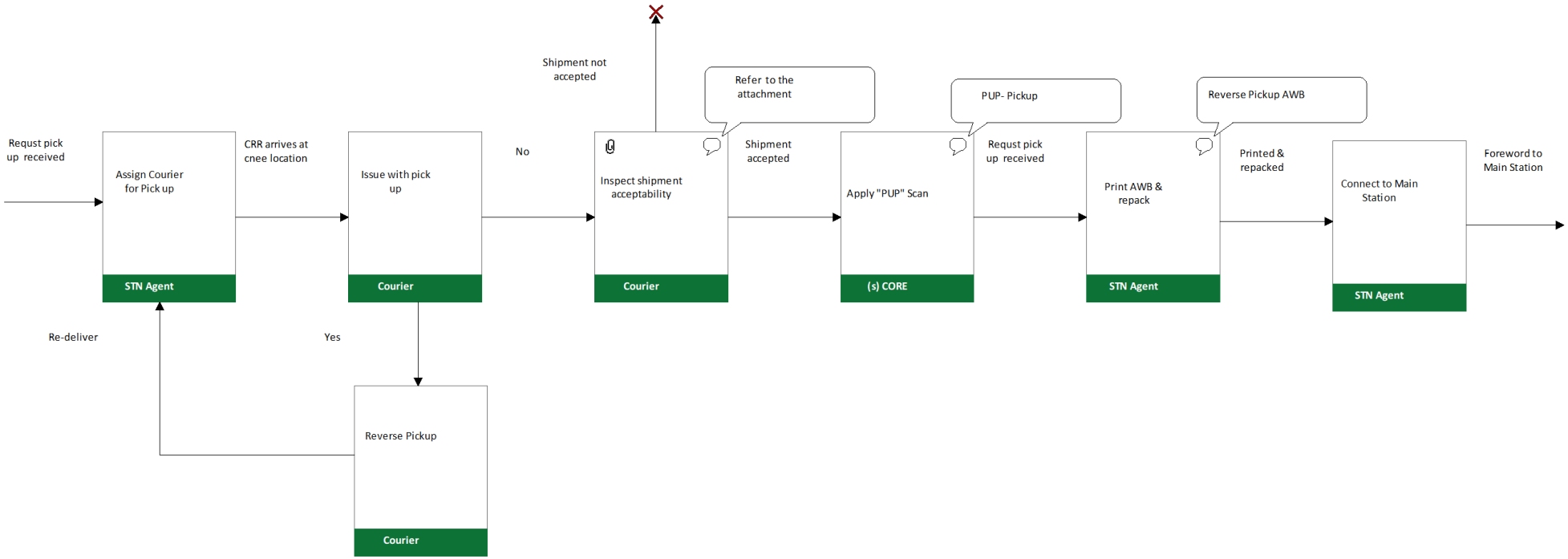
Ecom Sub Station Process - Delivery



Title: Ecom Sub Station Process - Delivery
Author: Nouf Al Rammah
Date: 4/20/2025
Volume: 0.00 Per Second
Authorization: Authorized
Date: 6/12/2025
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Ecom Sub Station Process - Reverse Pickup



Title:	Ecom Sub Station Process - Reverse Pickup			Owner:	Walid Abdalla Abdulhamid
Author:	Nouf Al Rammah	Authorization:	Authorized	Diagram Version:	2
Date:	4/20/2025	Date:	6/12/2025	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



Page is under construction



Title:				Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3	● Change Log	○ Keywords
Date:	10/18/2010	Date:	6/8/2017	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		



Page is under construction



Title:				Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3	● Change Log	○ Keywords
Date:	10/18/2010	Date:	6/8/2017	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

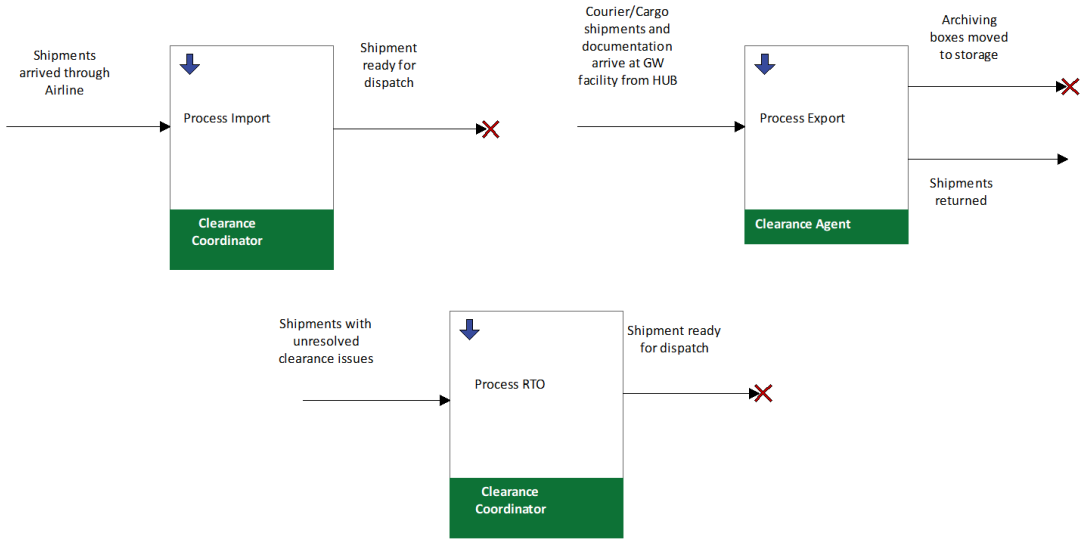


Page is under construction



Title:				Owner:	Edwin Ramos	○ Actions	○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	3	● Change Log	○ Keywords
Date:	10/18/2010	Date:	6/8/2017	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

Gateway Process

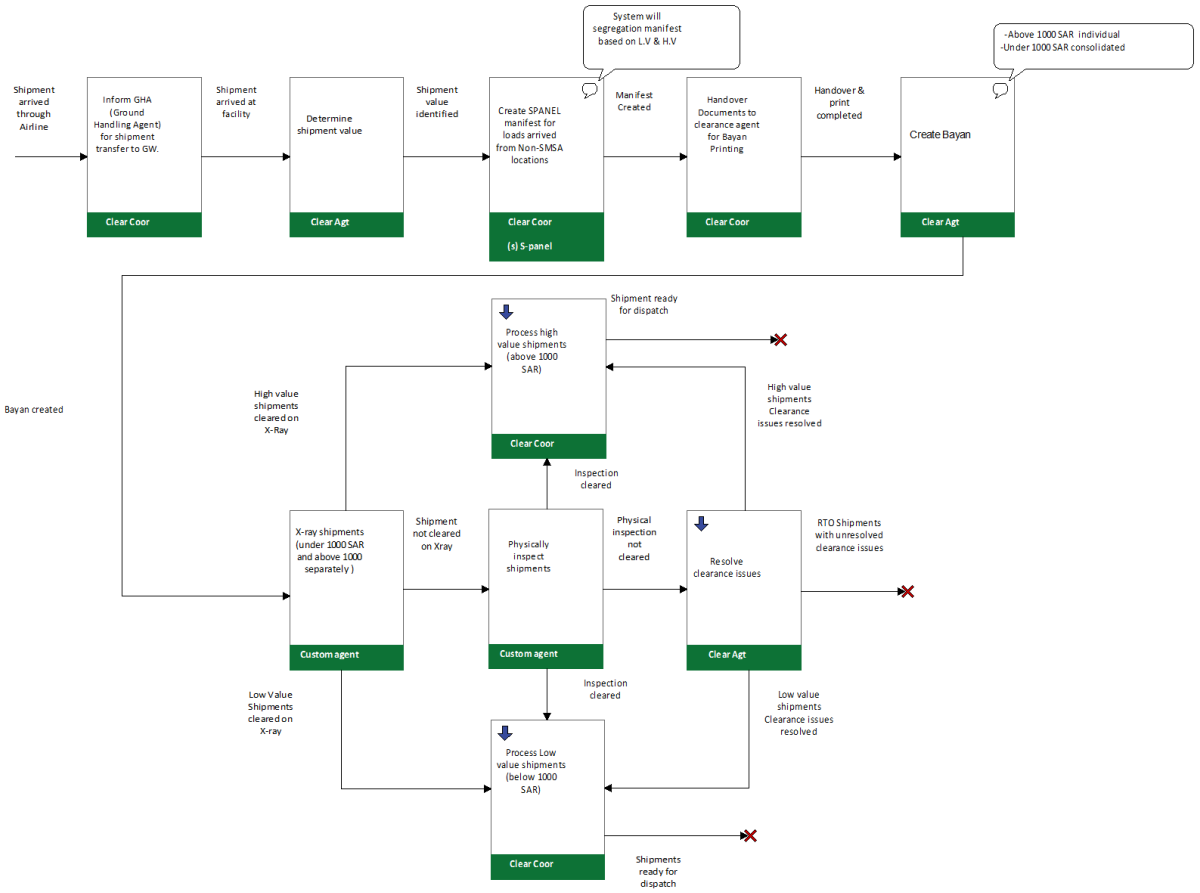


Title:	Gateway Process		Owner:	Walid Abdalla Abdulhamid	○ Actions ○ Feedback
Author:	Mohammed Ahmed Khan	Authorization: Authorized	Diagram Version:	1	● Change Log ○ Keywords
Date:	12/15/2021	Date: 12/16/2021	Review Date:	None	○ Change Requests ● Read Only
Volume:	0.00 Per Second	Cost Per Second: $,3.5,E-0317	F.T.E.:	0.00	

New Landing Page - Level 1.1.5.2.14.1

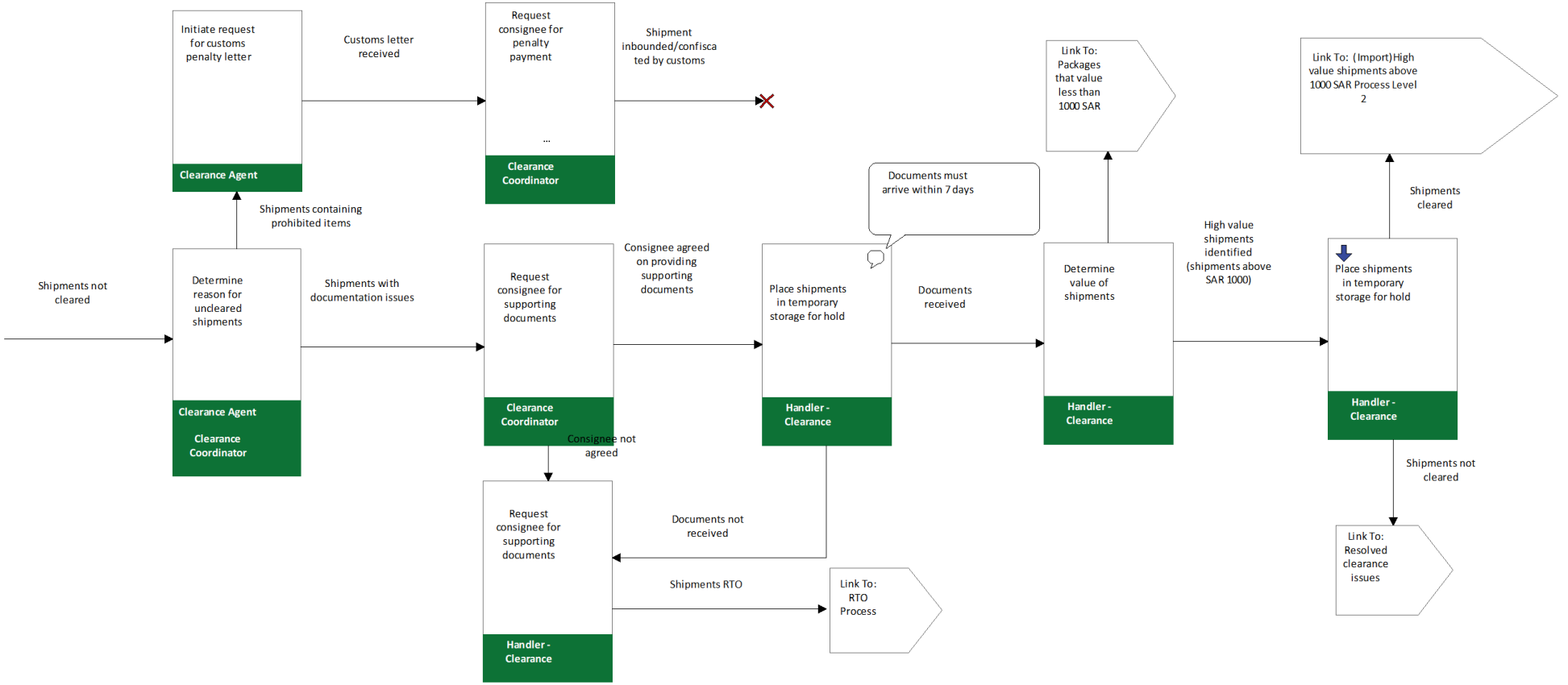
Version: 2

Inspection process



Title:	Inspection process		Owner:	Walid Abdalla Abdulhamid	○ Actions ○ Feedback
Author:	Mohammed Ahmed Khan	Authorization: Authorized	Diagram Version:	2	● Change Log ○ Keywords
Date:	4/5/2020	Date: 7/15/2024	Review Date:	None	○ Change Requests ● Read Only
Volume:	0.00 Per Second	Cost Per Second: $,3.5,E-0317	F.T.E.:	0.00	

Resolved clearance issues



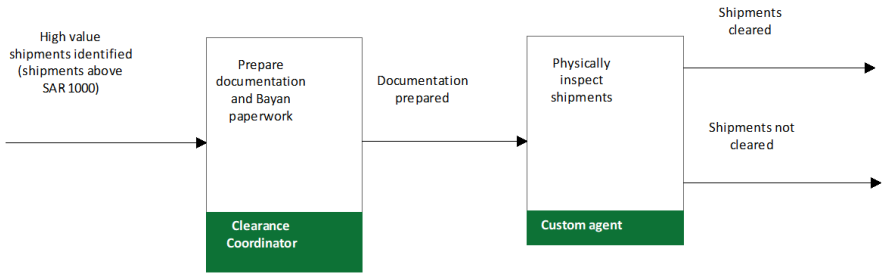
Title: Resolved clearance issues
Author: Mohammed Ahmed Khan
Date: 4/5/2020
Volume: 0.00 Per Second

Authorization: Authorized
Date: 12/16/2021
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

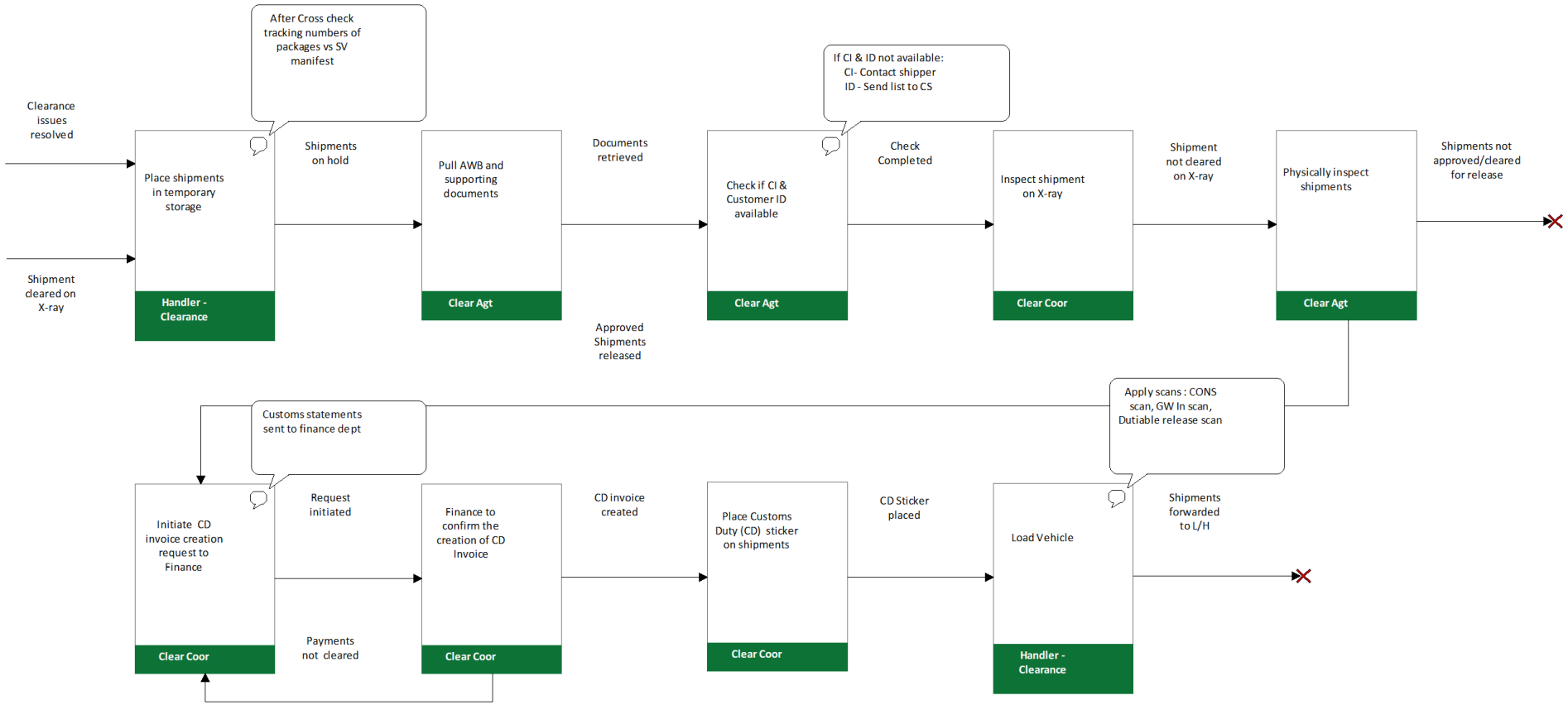
Place shipments in temporary storage for hold



Title:	Place shipments in temporary storage for hold			Owner:	Walid Abdalla Abdulhamid
Author:	Mohammed Ahmed Khan	Authorization:	Authorized	Diagram Version:	1
Date:	4/5/2020	Date:	12/16/2021	Review Date:	None
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

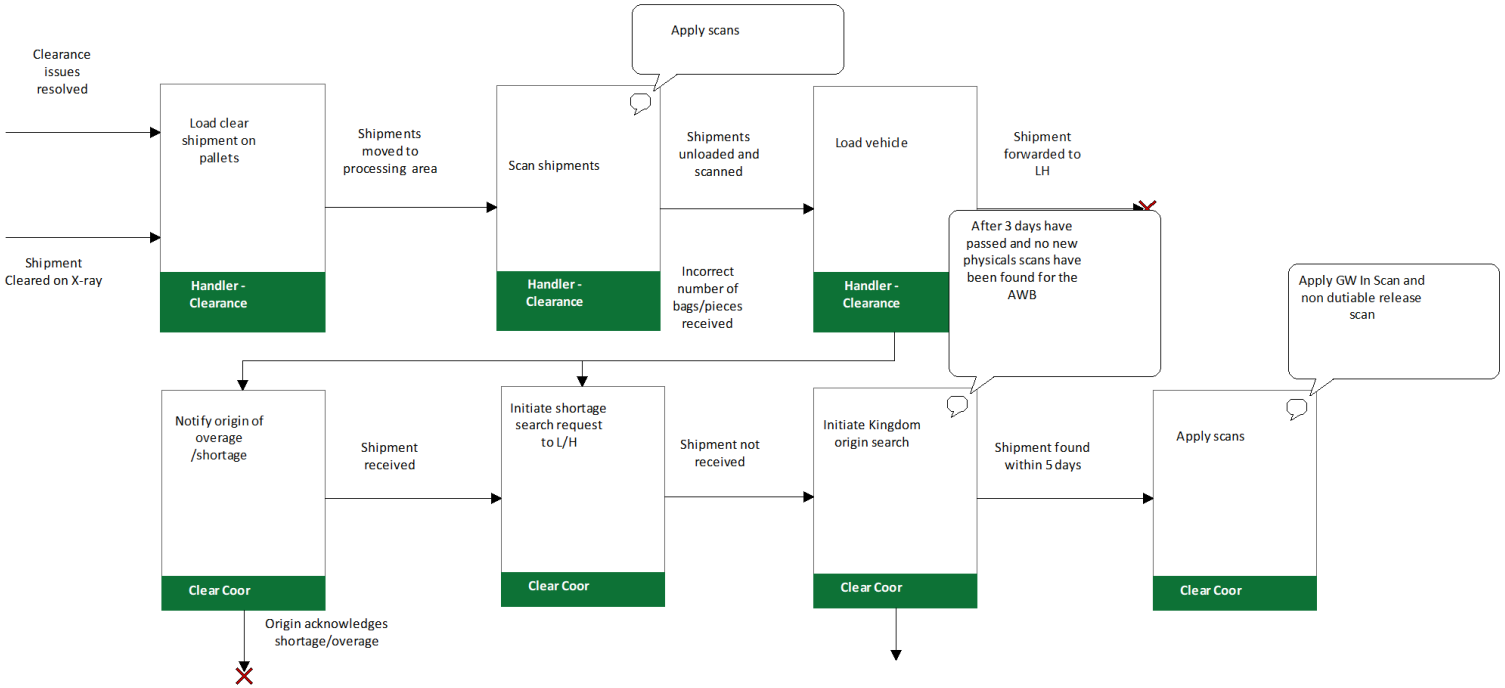
(Import)High value shipments above 1000 SAR Process Level 2



Title: (Import)High value shipments above 1000 SAR Process Level 2
Author: Mohammed Ahmed Khan
Date: 6/8/2020
Volume: 0.00 Per Second
Authorization: Authorized
Date: 7/15/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

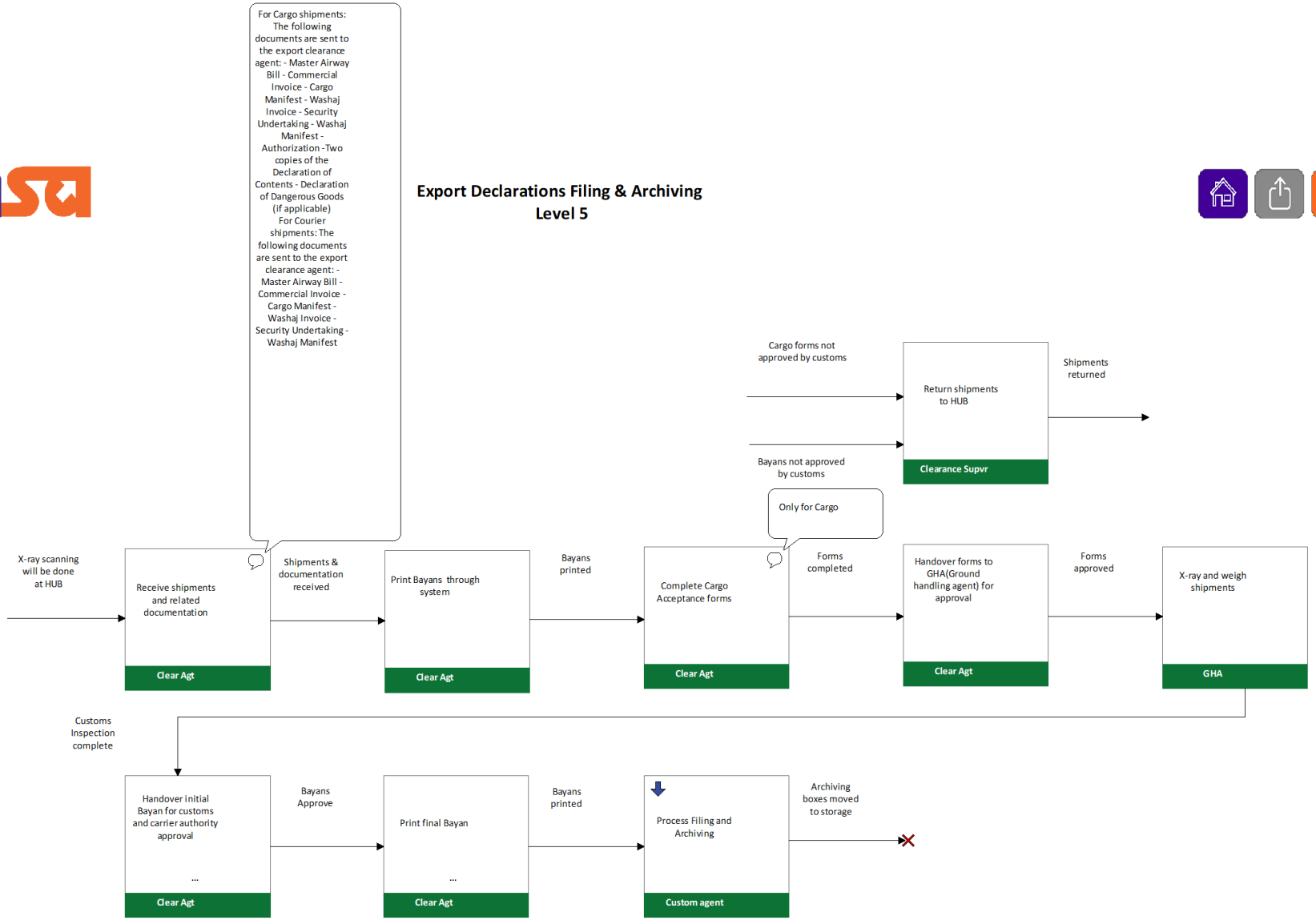
Packages that value less than 1000 SAR



Title:	Packages that value less than 1000 SAR			Owner:	Walid Abdalla Abdulhamid	○ Actions	○ Feedback
Author:	Mohammed Ahmed Khan	Authorization:	Authorized	Diagram Version:	2	● Change Log	○ Keywords
Date:	3/4/2020	Date:	7/15/2024	Review Date:	None	○ Change Requests	● Read Only
Volume:	0.00 Per Second	Cost Per Second:	$,3.5,E-0317	F.T.E.:	0.00		

New Landing Page - Level 1.1.5.2.14.2

Version: 2



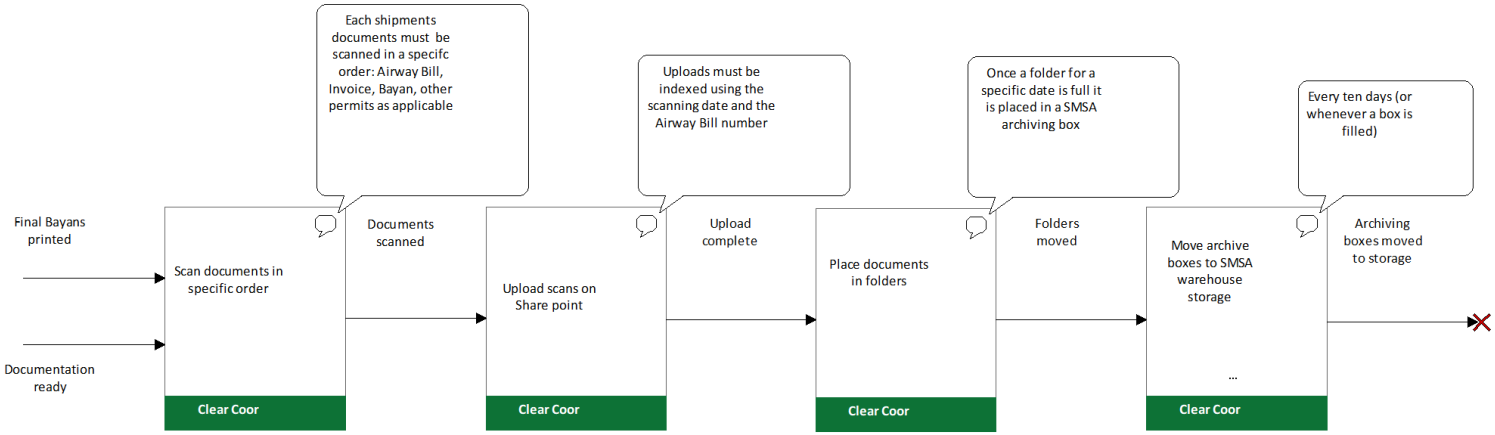
Title: Export Declarations Filing & Archiving ♂ Level 5
Author: Mohammed Ahmed Khan
Date: 6/10/2020
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/15/2024
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Process Filing and Archiving



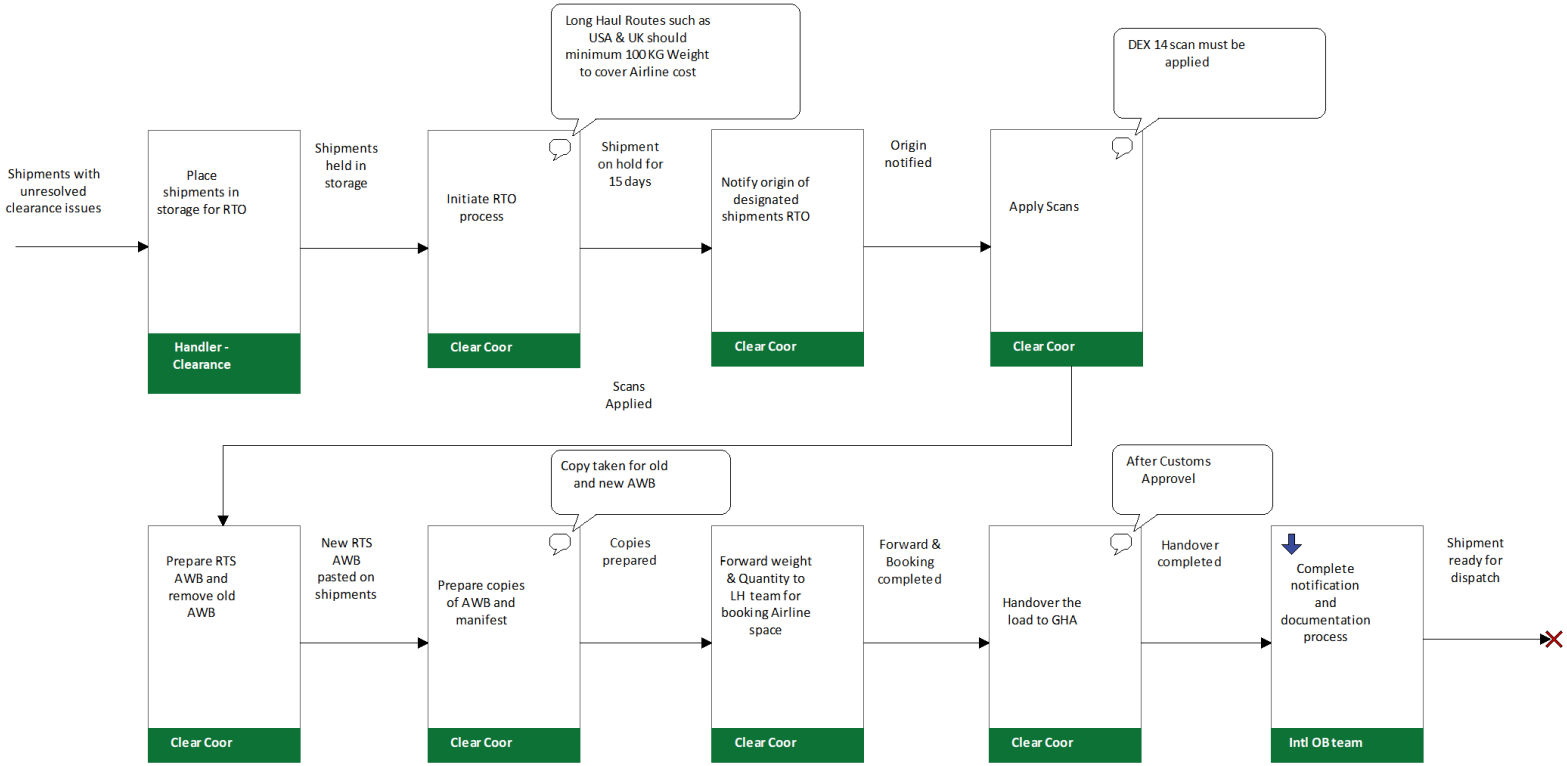
Title: Process Filing and Archiving
Author: Mohammed Ahmed Khan
Date: 6/11/2020
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/15/2024
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

RTO Process



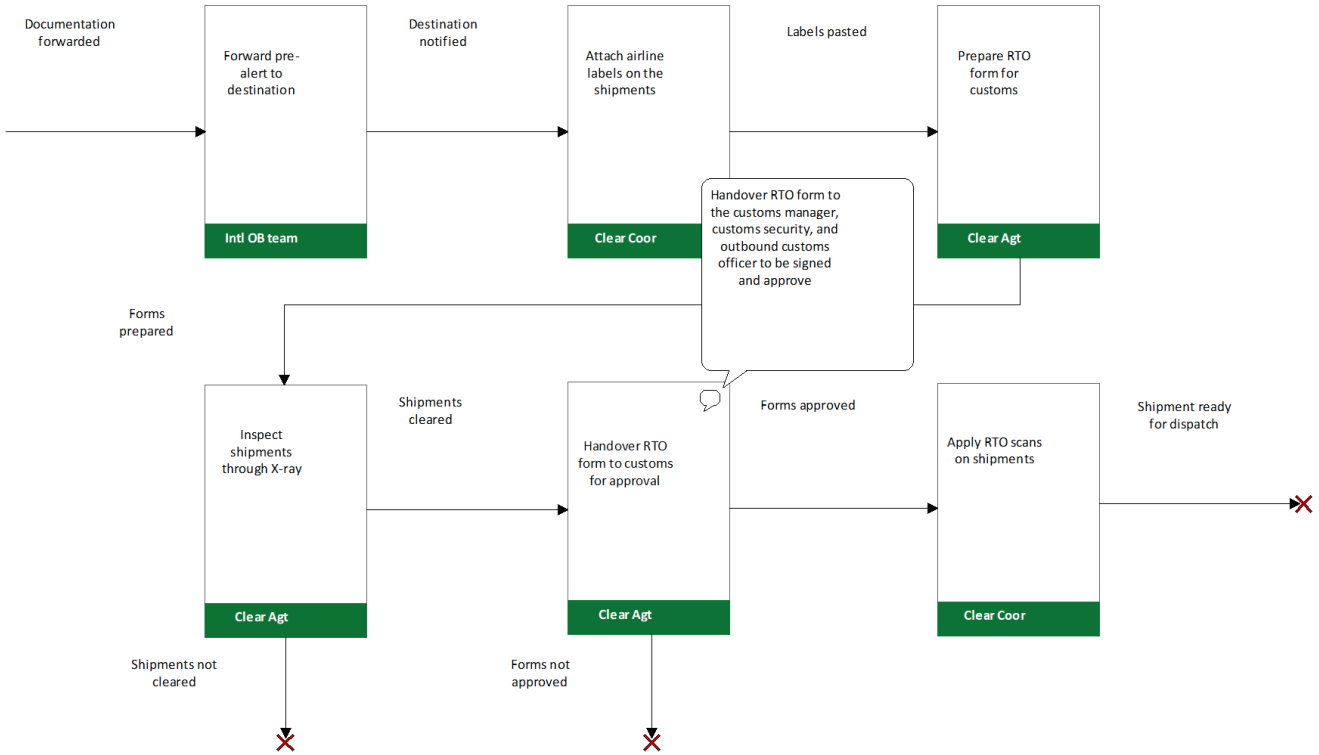
Title: RTO Process
Author: Mohammed Ahmed Khan
Date: 3/3/2020
Volume: 0.00 Per Second

Authorization: Authorized
Date: 7/15/2024
Cost Per Second: $,3.5,E-0317

Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

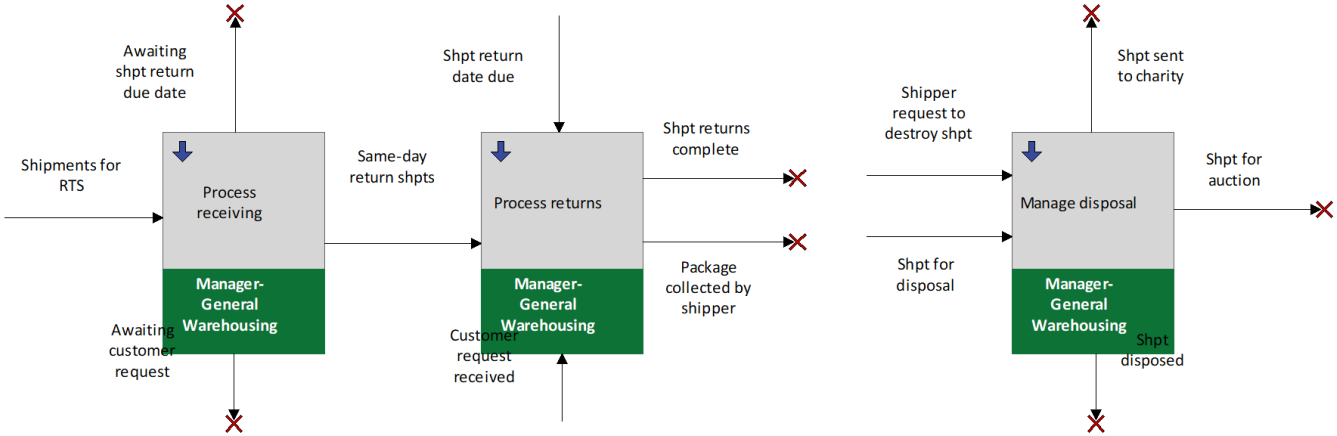
Complete notification and documentation process



Title: Complete notification and documentation process
Author: Mohammed Ahmed Khan
Date: 5/10/2020
Volume: 0.00 Per Second
Authorization: Authorized
Date: 7/15/2024
Cost Per Second: $,3.5,E-0317
Owner: Walid Abdalla Abdulhamid
Diagram Version: 2
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

RTS



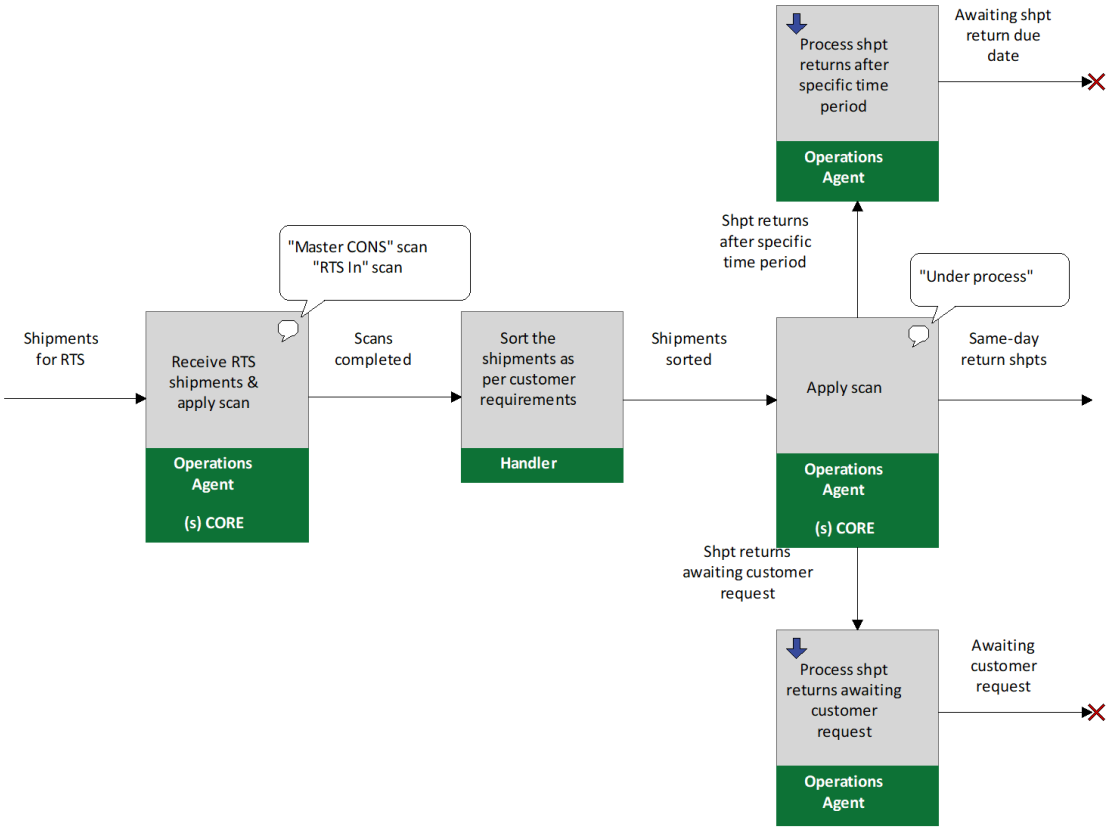
Title: RTS
Author: Edwin Ramos
Date: 3/31/2019

Authorization: Authorized
Date: 4/16/2019

Owner: Omar Bin Waber
Diagram Version: 1
Review Date: None

○ Actions ○ Feedback
● Change Log ○ Keywords
● Change Requests ● Read Only

Receiving Process



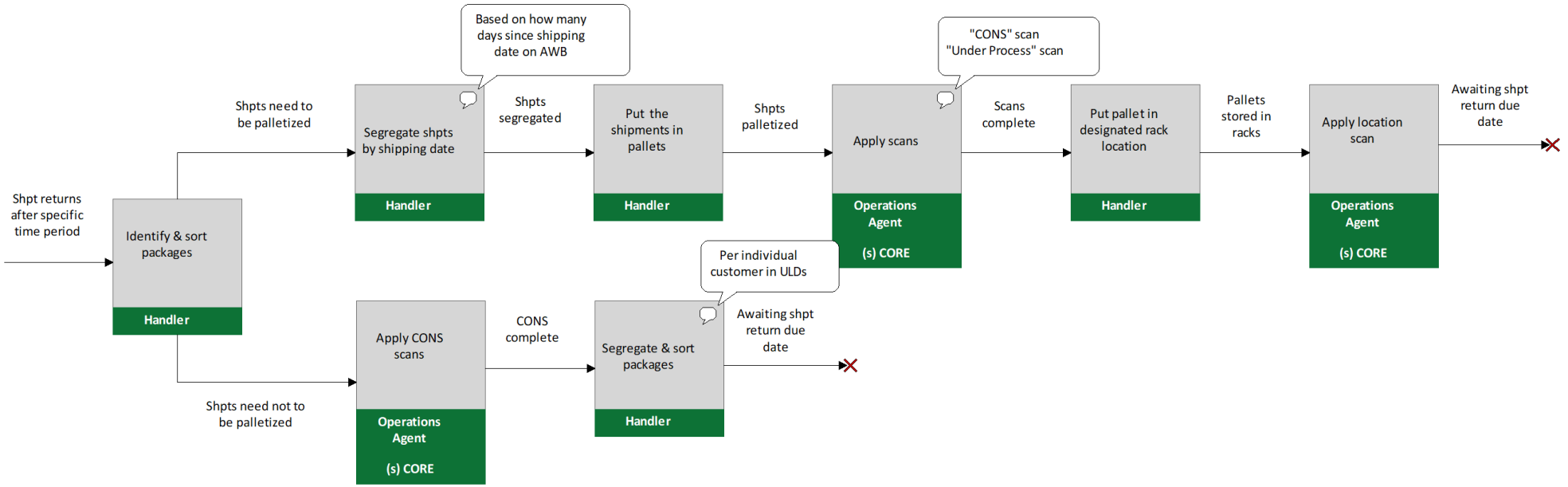
Title: Receiving Process
Author: Edwin Ramos
Date: 3/31/2019

Authorization: Authorized
Date: 4/16/2019

Owner: Omar Bin Waber
Diagram Version: 1
Review Date: None

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

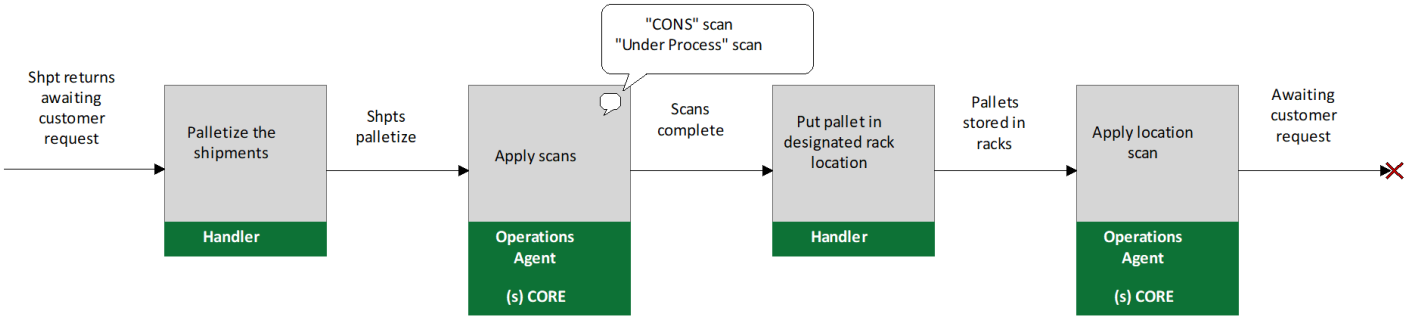
Process Shpt Returns after Specific Time Period



Title: Process Shpt Returns after Specific Time Period
Author: Edwin Ramos
Date: 4/1/2019
Authorization: Authorized
Date: 4/16/2019
Owner: Omar Bin Waber
Diagram Version: 1
Review Date: None

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

Process Shpt Returns Awaiting Customer Request



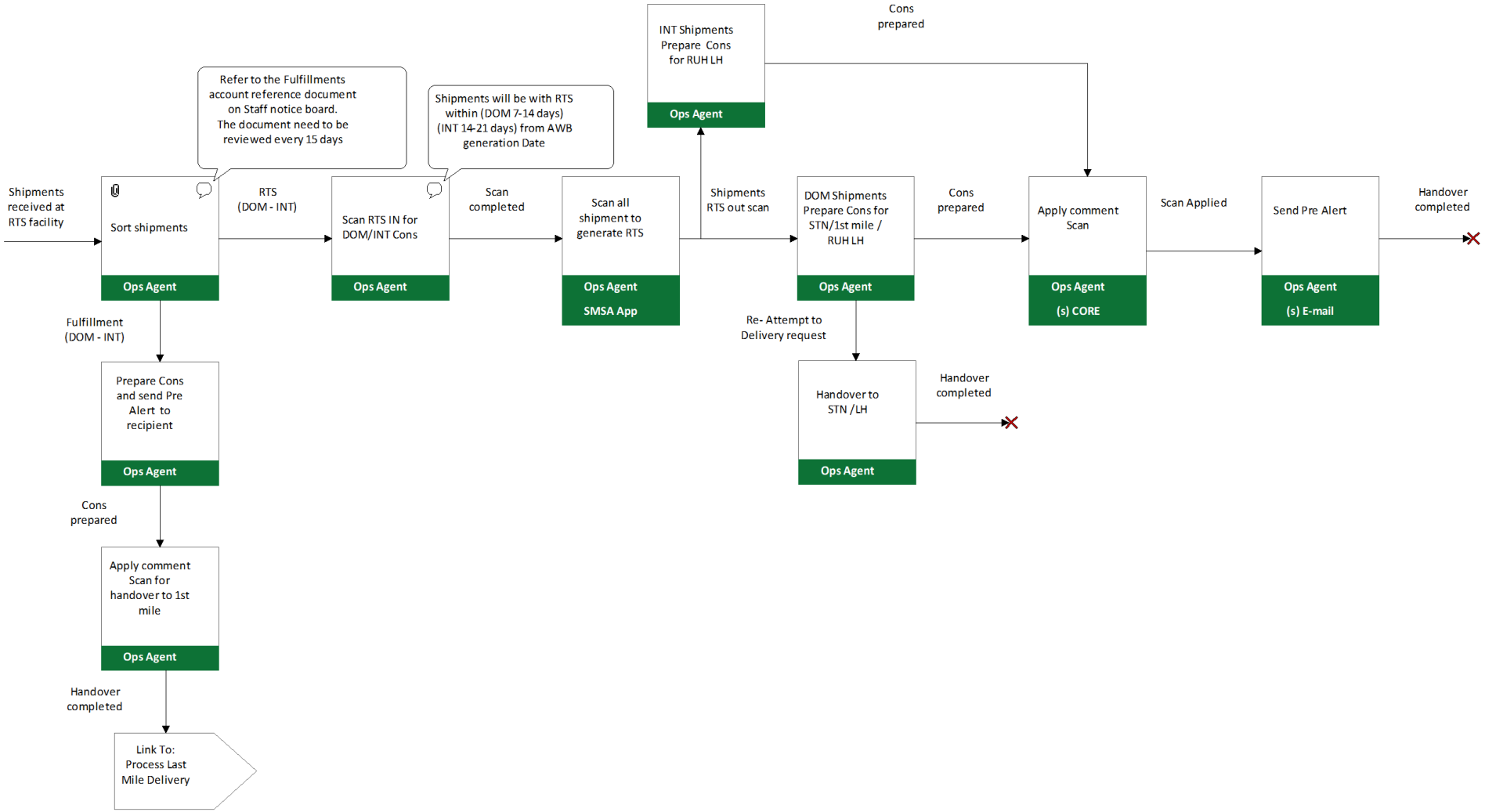
Title: Process Shpt Returns Awaiting Customer Request
Author: Edwin Ramos
Date: 3/31/2019
Authorization: Authorized
Date: 4/16/2019
Owner: Omar Bin Waber
Diagram Version: 1
Review Date: None

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only

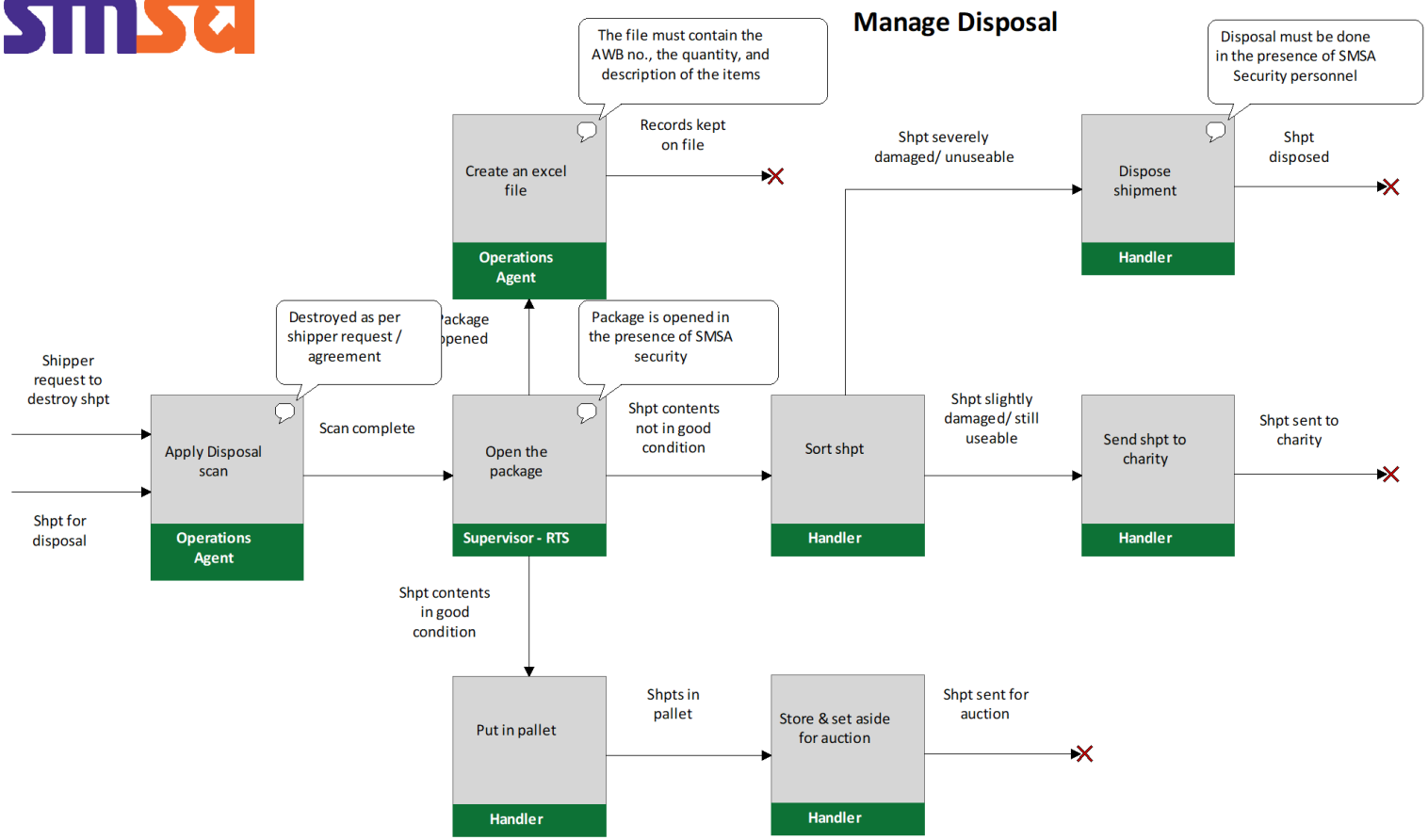
New Landing Page - Level 1.1.5.18.4.3

Version: 2

Return Process



Title:	Return Process		Owner:	Omar Bin Waber	○ Actions ○ Feedback
Author:	Edwin Ramos	Authorization:	Authorized	Diagram Version:	2 ● Change Log ○ Keywords
Date:	3/31/2019	Date:	8/25/2024	Review Date:	None ○ Change Requests ● Read Only



Title: Manage Disposal
Author: Edwin Ramos
Date: 3/31/2019

Authorization: Authorized
Date: 4/16/2019

Owner: Omar Bin Waber
Diagram Version: 1
Review Date: None

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only