



ZAF - Customer Services



AE Customer Management



Customer Services Management



Accounts Executive Customer Management



Customer
Relationship
Management



Operational
Management



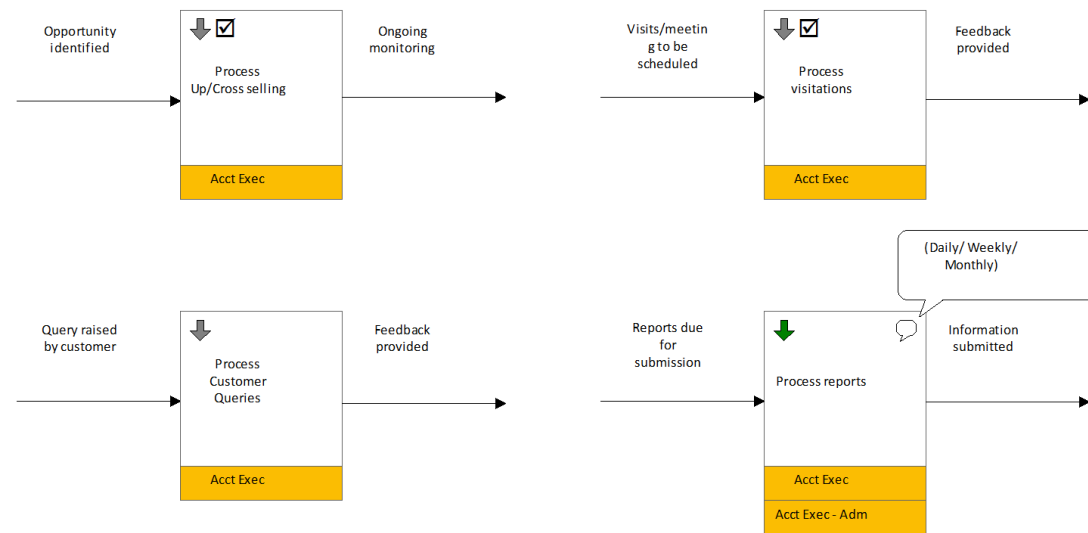
Financial
Management



Risk
Management



Process Customer Relationship Management



Title: Process Customer Relationship Management
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

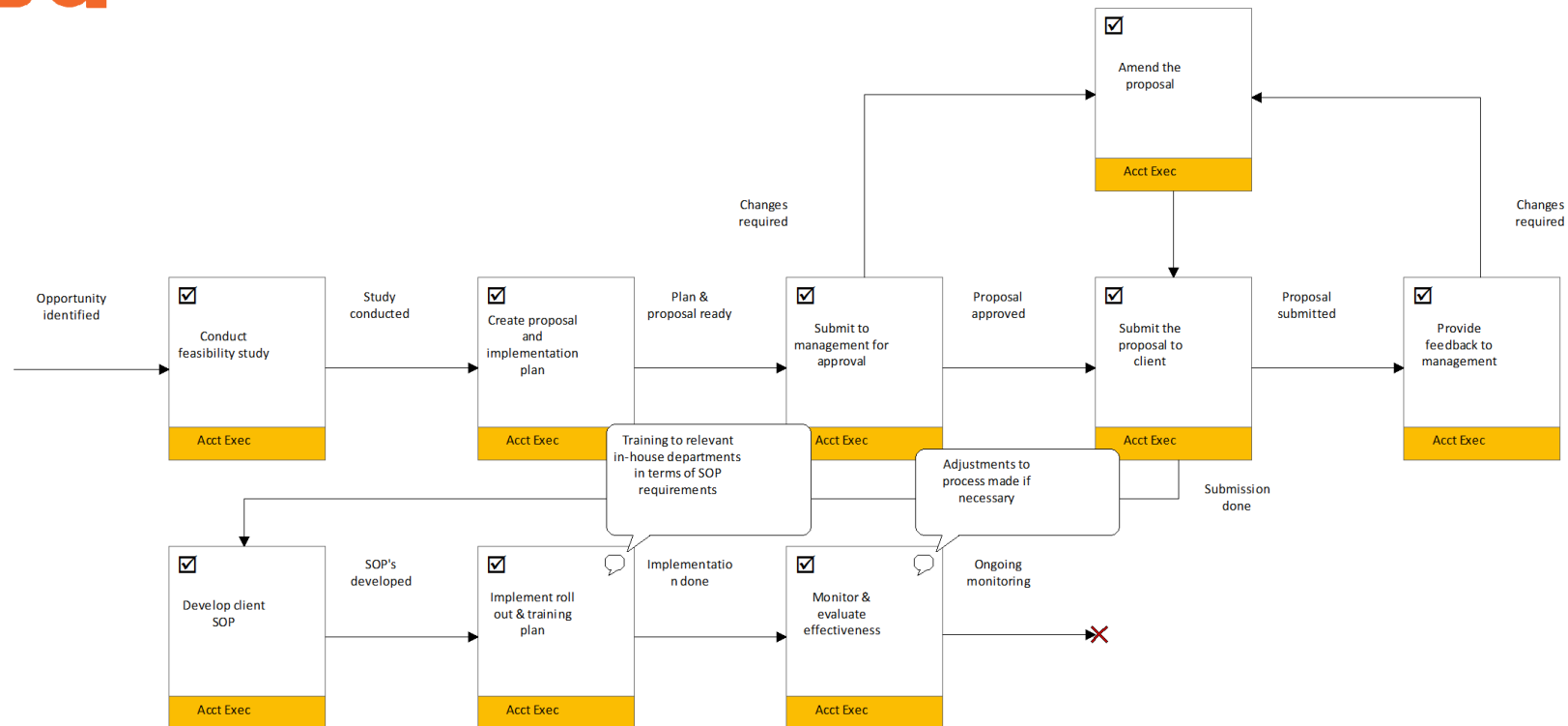
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Up-Selling/ Cross-Selling Process



Title: Up-Selling/ Cross-Selling Process
 Author: Mohammed Altamush Khan
 Date: 7/20/2023
 Volume: 0.00 Per Second

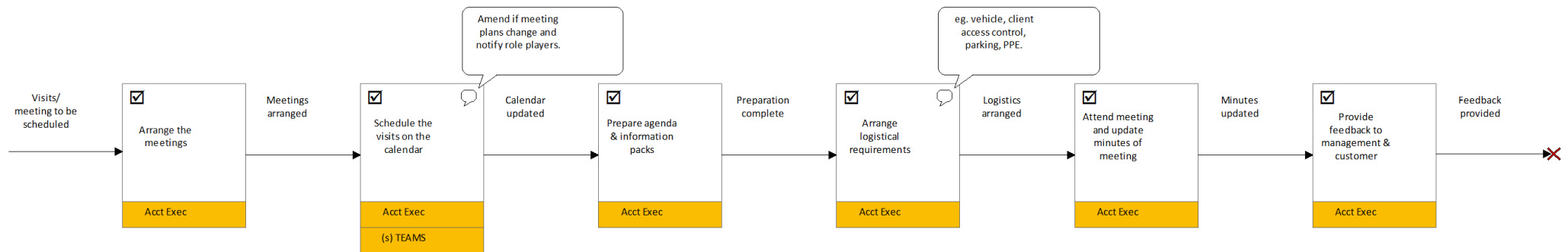
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Visitations



Title: Process Visitations
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

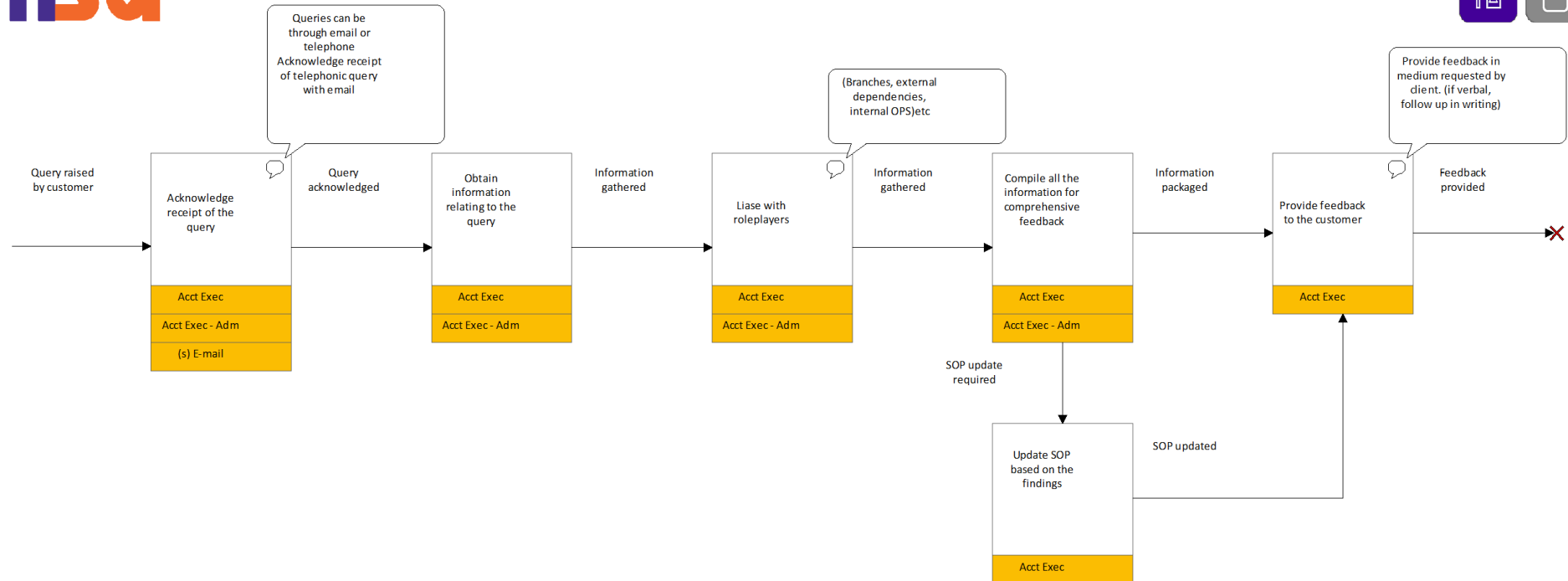
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Customer Queries



Title: Process Customer Queries
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

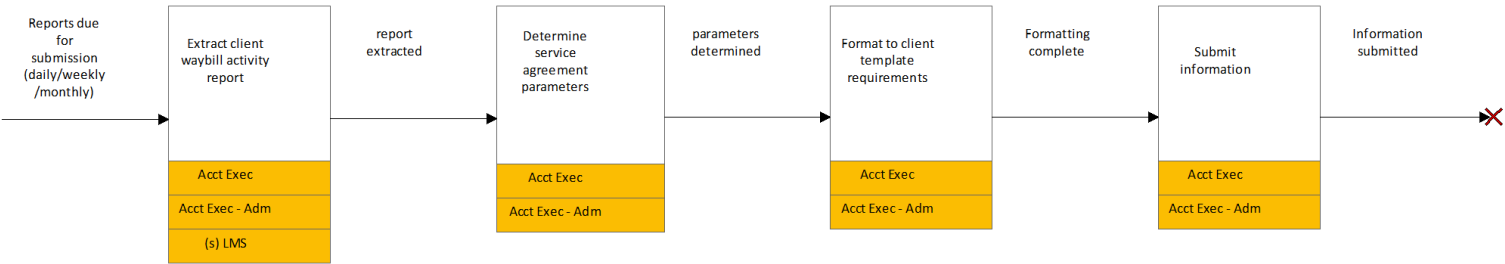
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

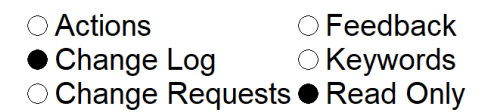
Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



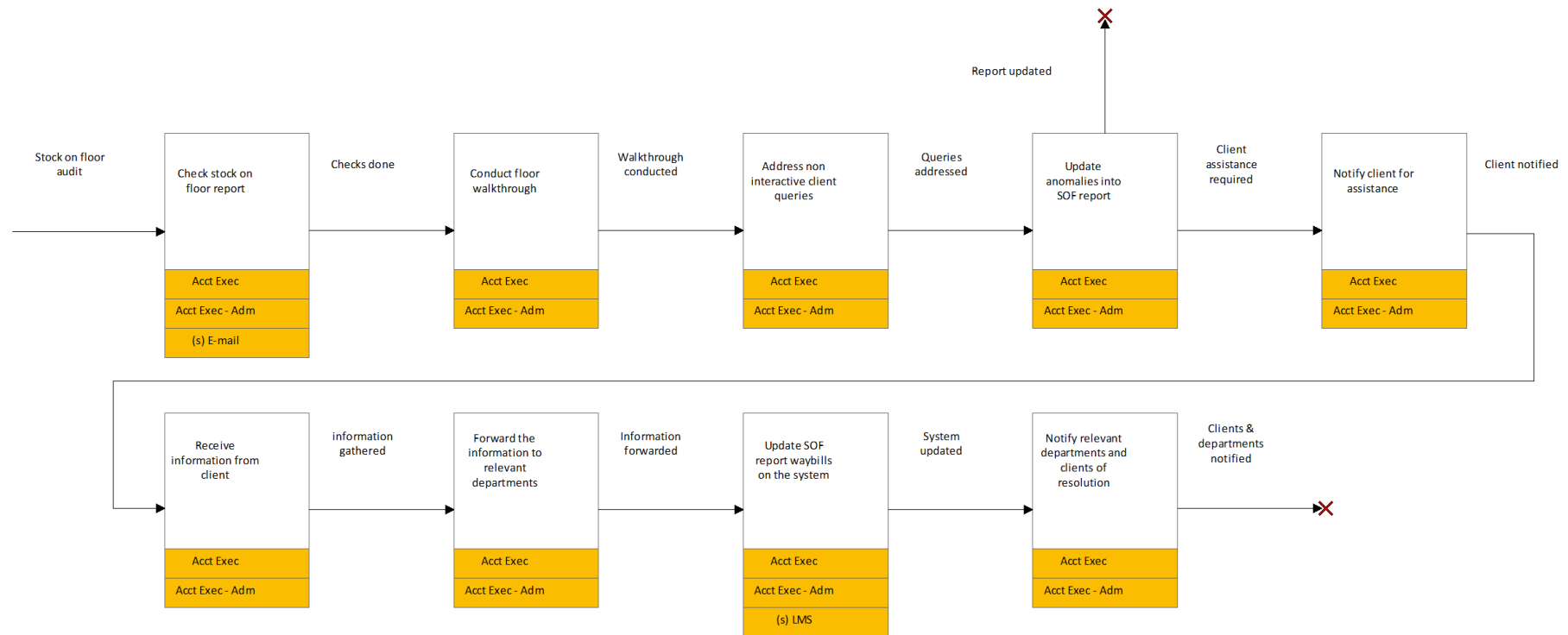
Process Reports







Process Stock On Floor



Title: Process Stock On Floor
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

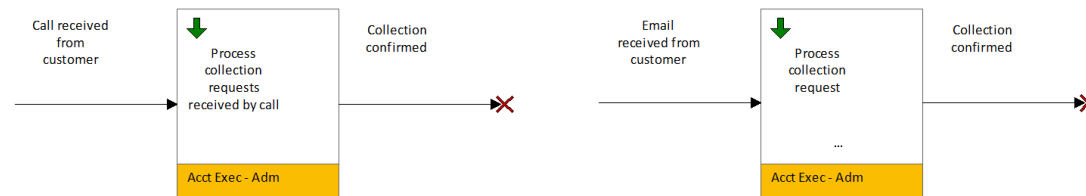
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Collection



Title: Process Collection
Author: Mohammed Altamush Khan
Date: 7/20/2023
Volume: 0.00 Per Second

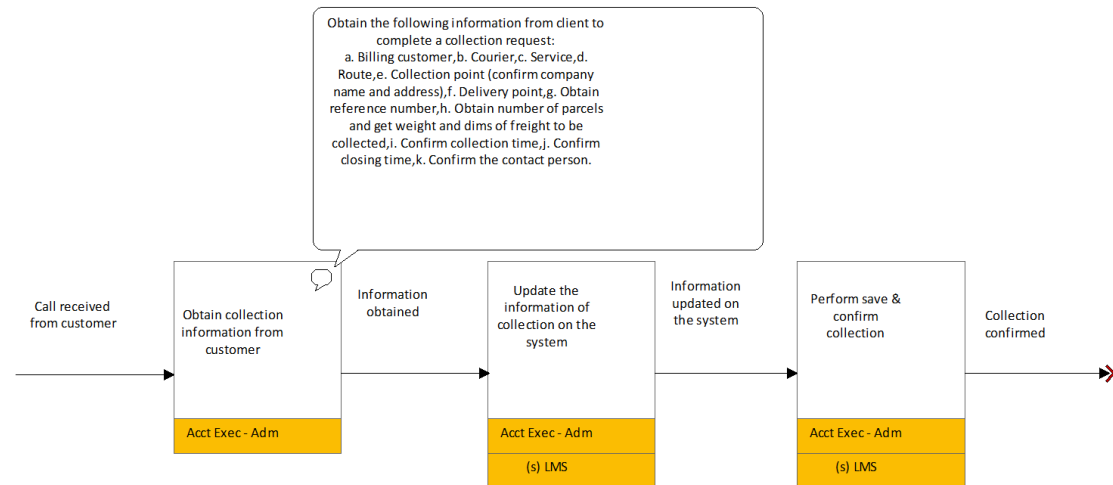
Authorization: Authorized
Date: 2/18/2025
Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions ○ Feedback
● Change Log ○ Keywords
○ Change Requests ● Read Only



Process Collection Requests Received By Call



Title: Process Collection Requests Received By Call
 Author: Mohammed Altamush Khan
 Date: 7/20/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

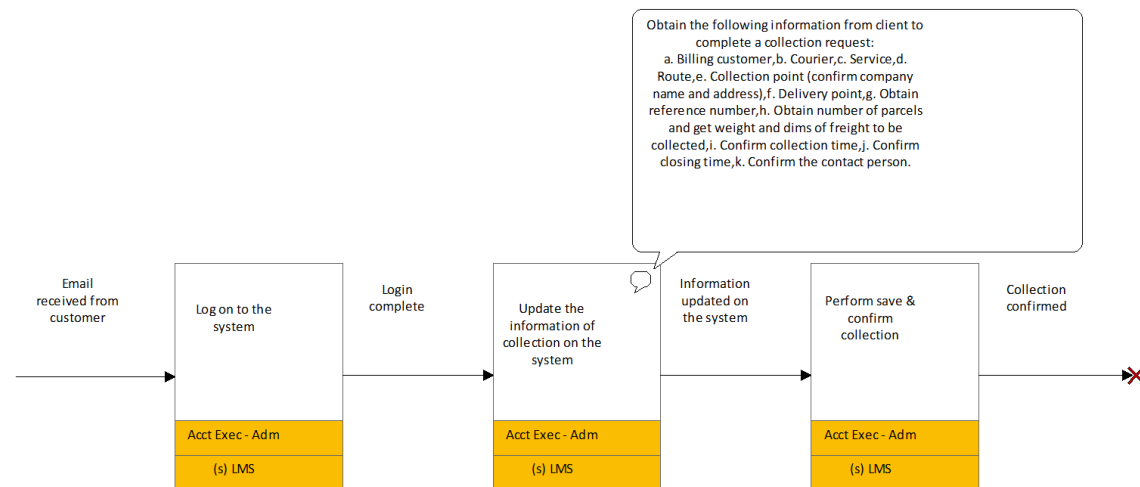
Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Collection Request Received By Email



Title: Process Collection Request Received By Email
 Author: Mohammed Altamush Khan
 Date: 7/20/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

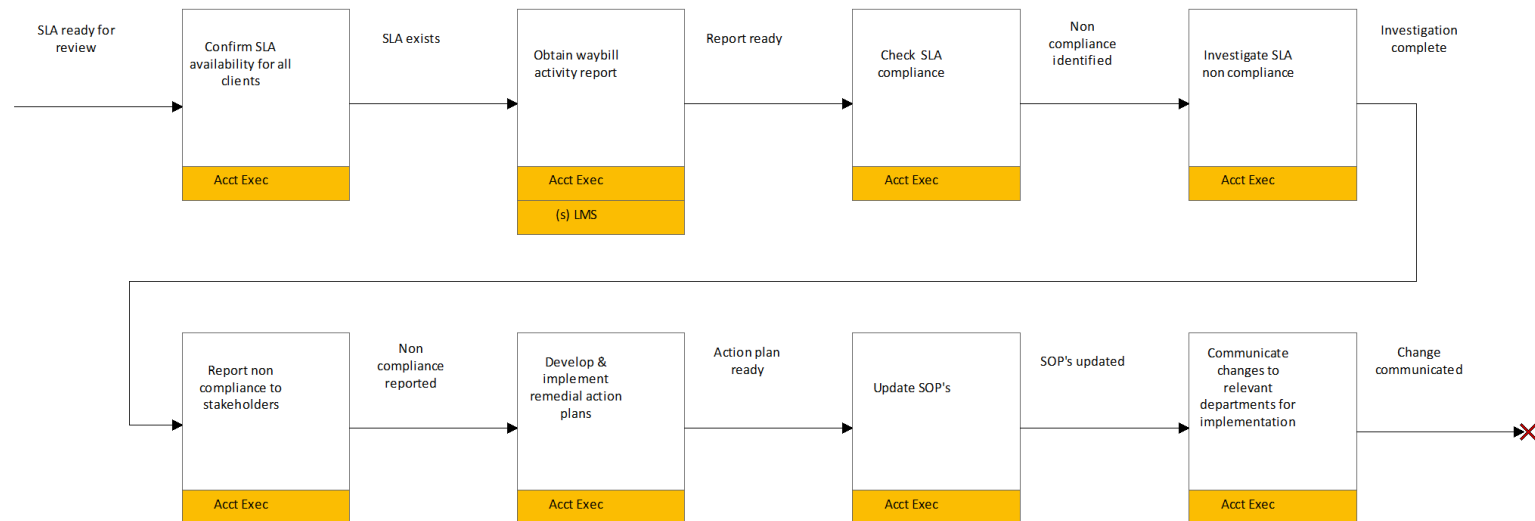
Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process SLA Review



Title: Process SLA Review
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

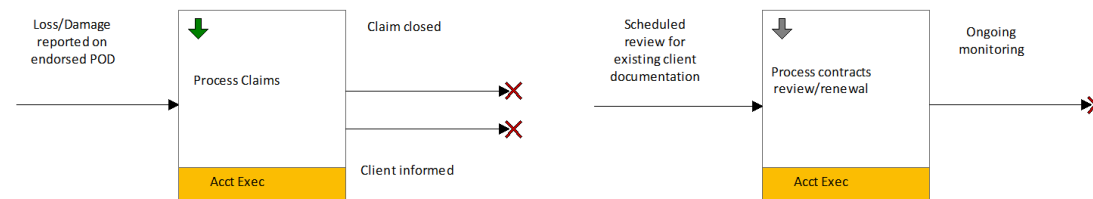
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Risk Management



Title: Process Risk Management
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

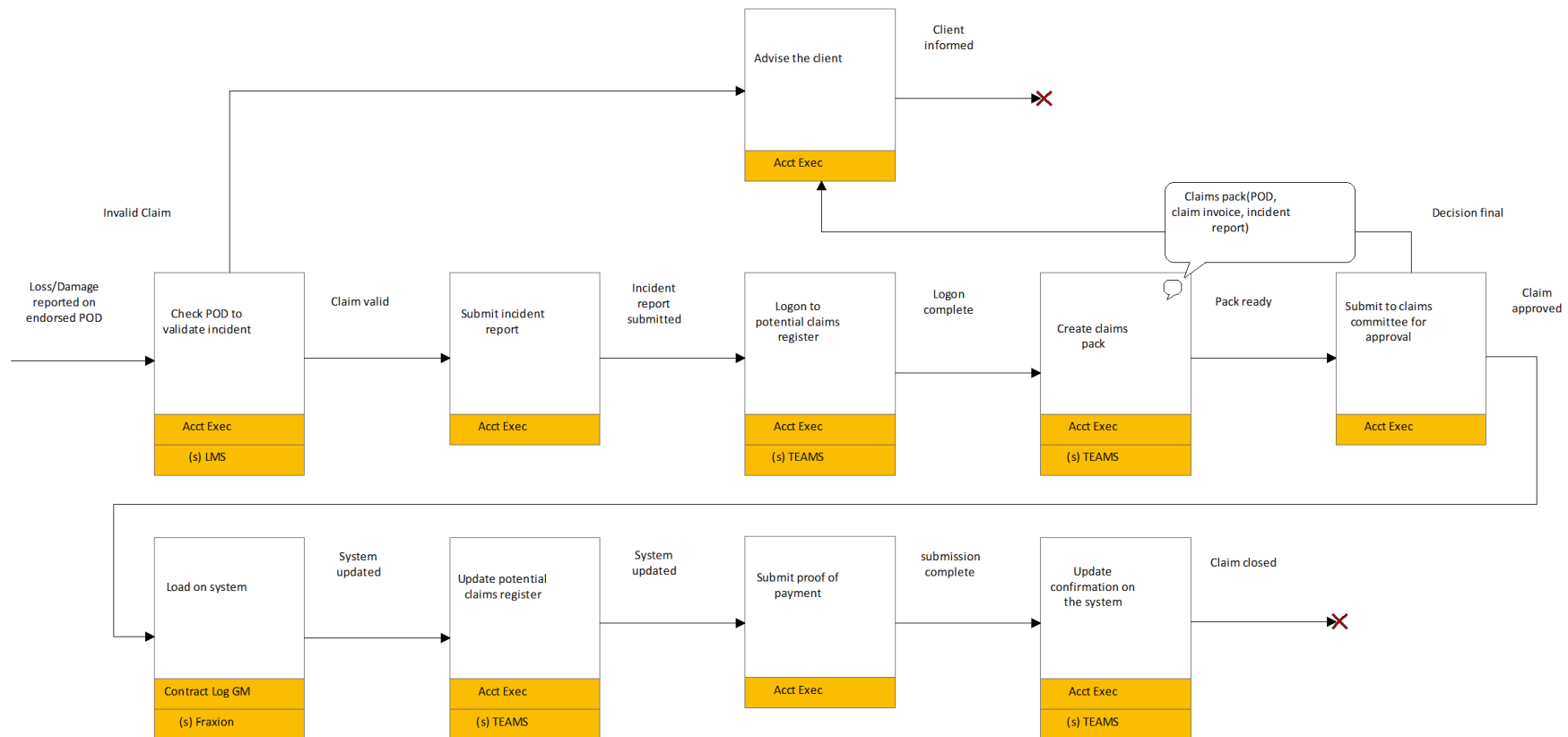
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Process Claims



Title: Process Claims
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

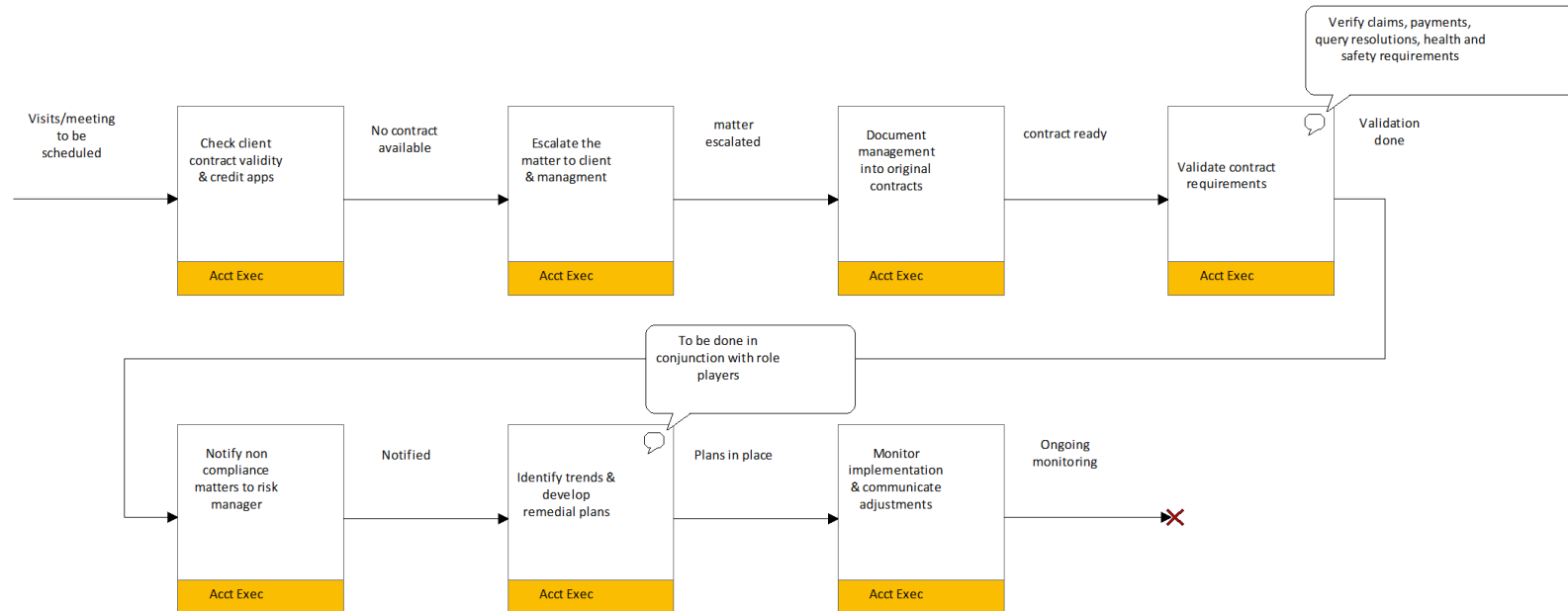
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Contracts Review/ Renewal



Title: Process Contracts Review/ Renewal
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

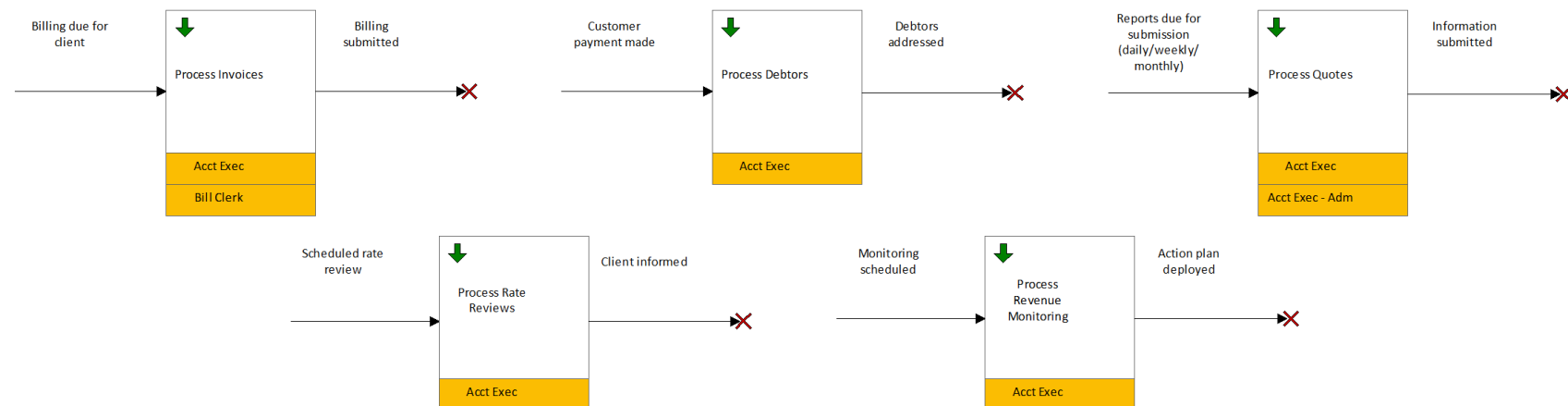
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Financial Management



Title: Process Financial Management
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

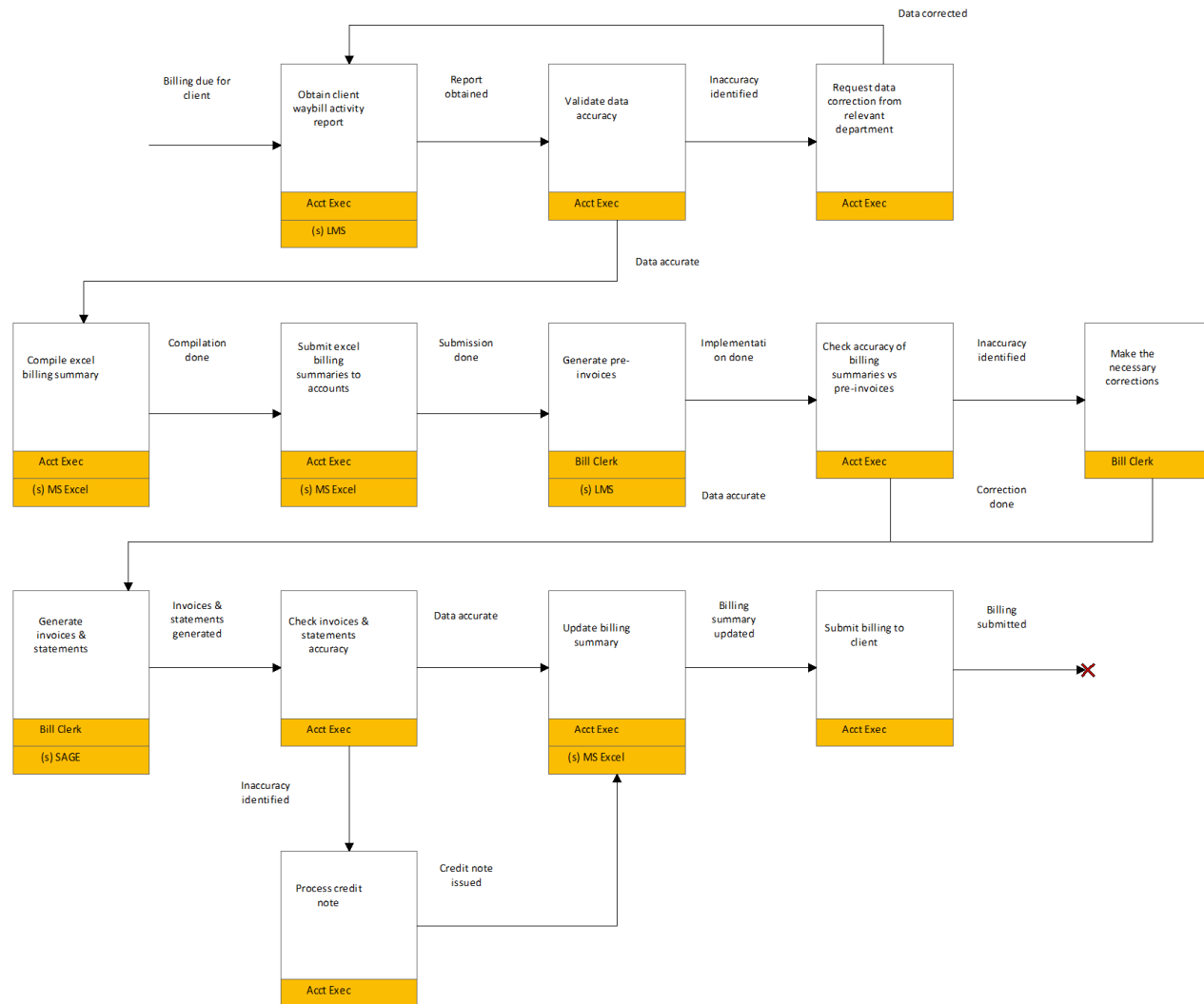
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Process Invoices



Title: Process Invoices
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

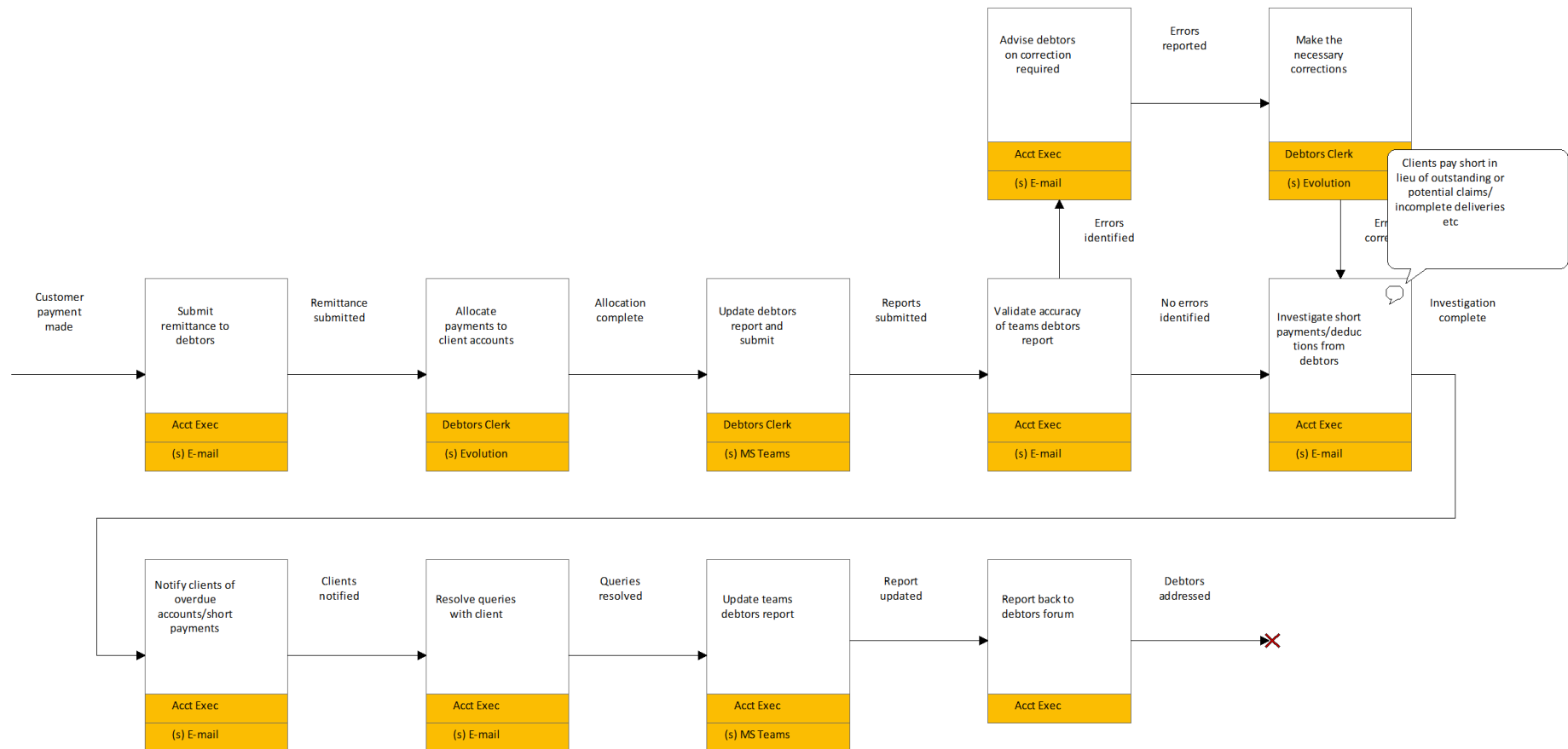
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Debtors



Title: Process Debtors
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

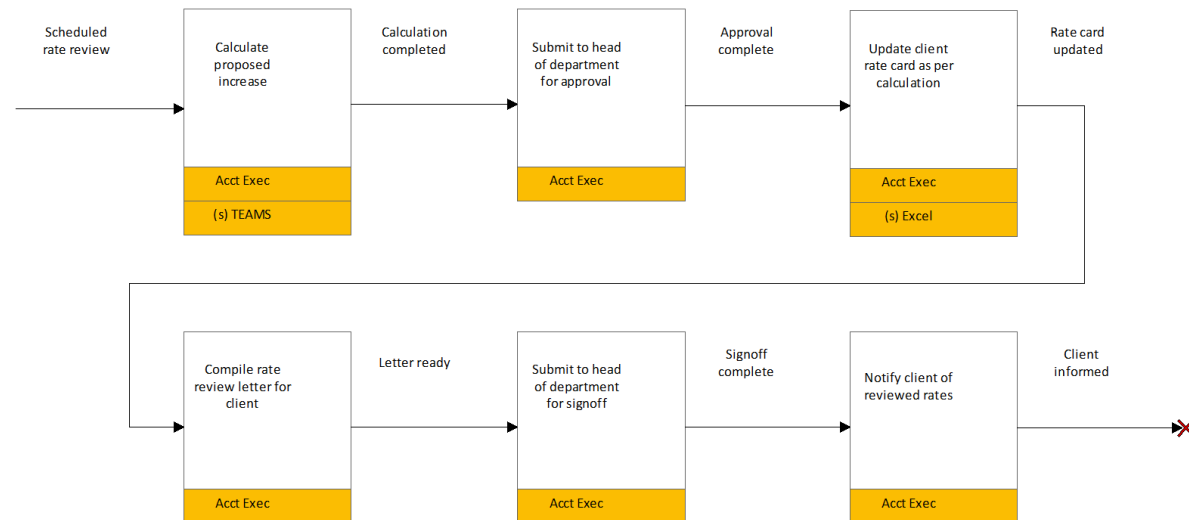
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Rate Reviews



Title: Process Rate Reviews
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

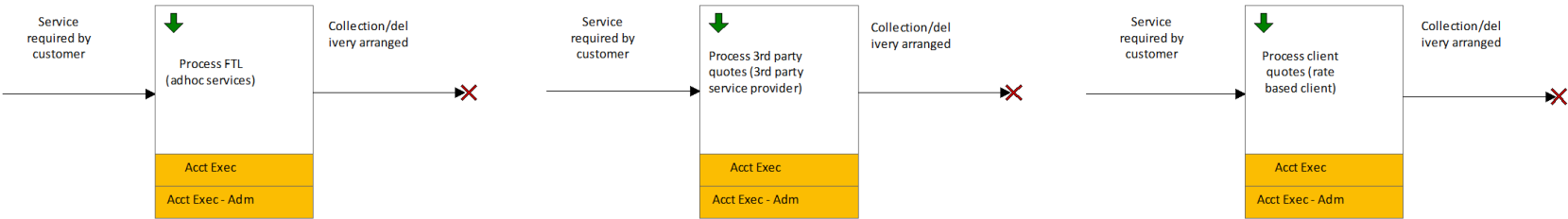
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only

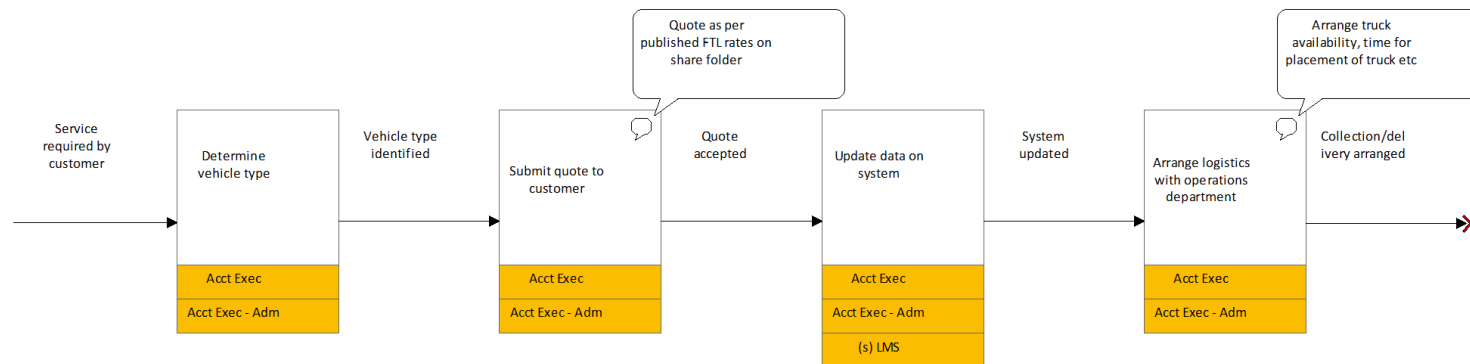


Process Quotes





Process Full Truck Load (Adhoc Services)



Title: Process Full Truck Load (Adhoc Services)
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

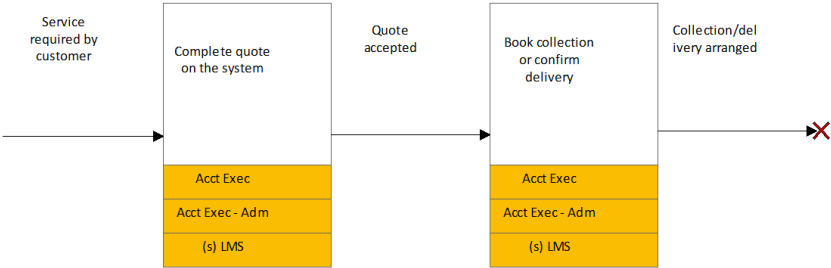
Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only

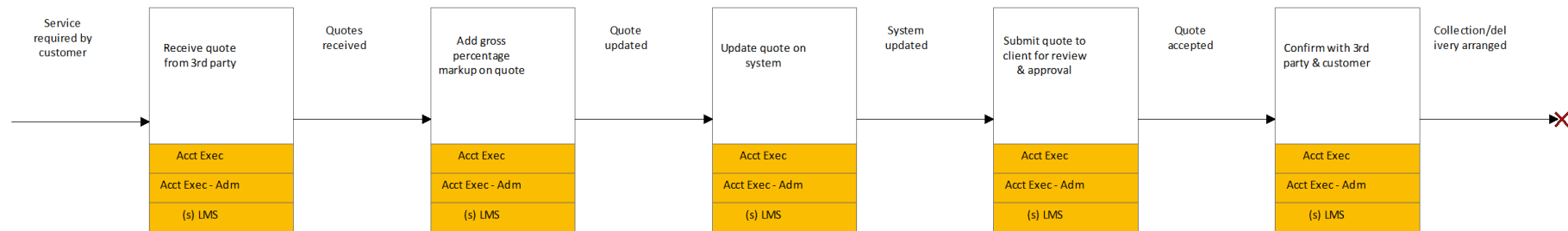


Process Client Quotes (Rate Based Client)





Process 3rd Party Quotes (Use of 3rd Party Service Provider)



Title: Process 3rd Party Quotes (Use of 3rd Party Service Provider)
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

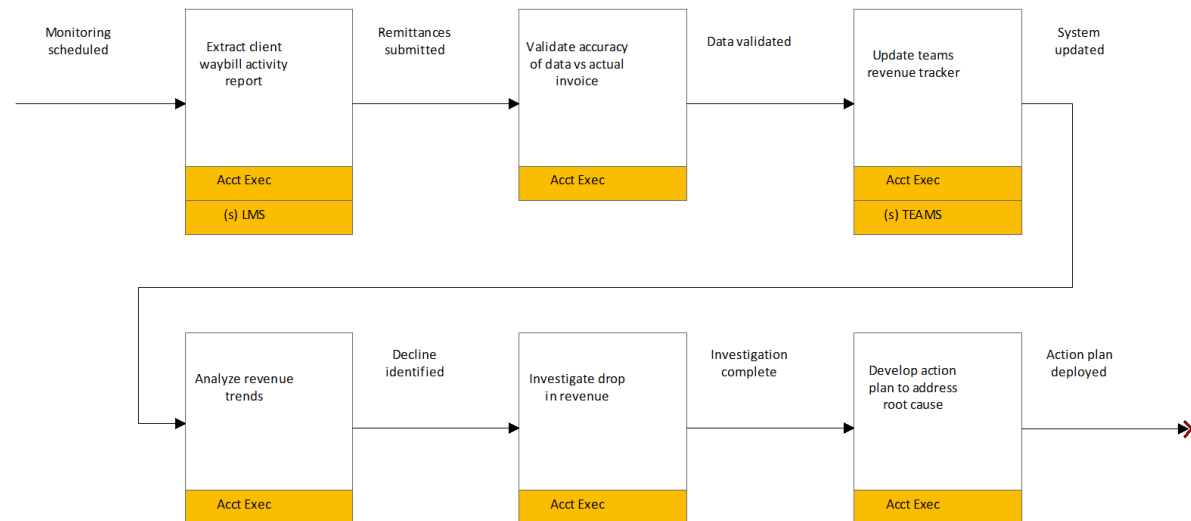
Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Revenue Monitoring



Title: Process Revenue Monitoring
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Customer Service Management



Customer
Relationship
Managment



Operational
Management



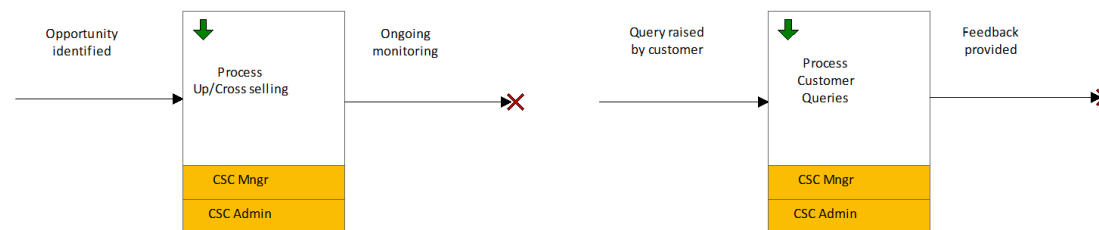
Financial
Management



Risk
Management



Process Customer Relationship Management



Title: Process Customer Relationship Management
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

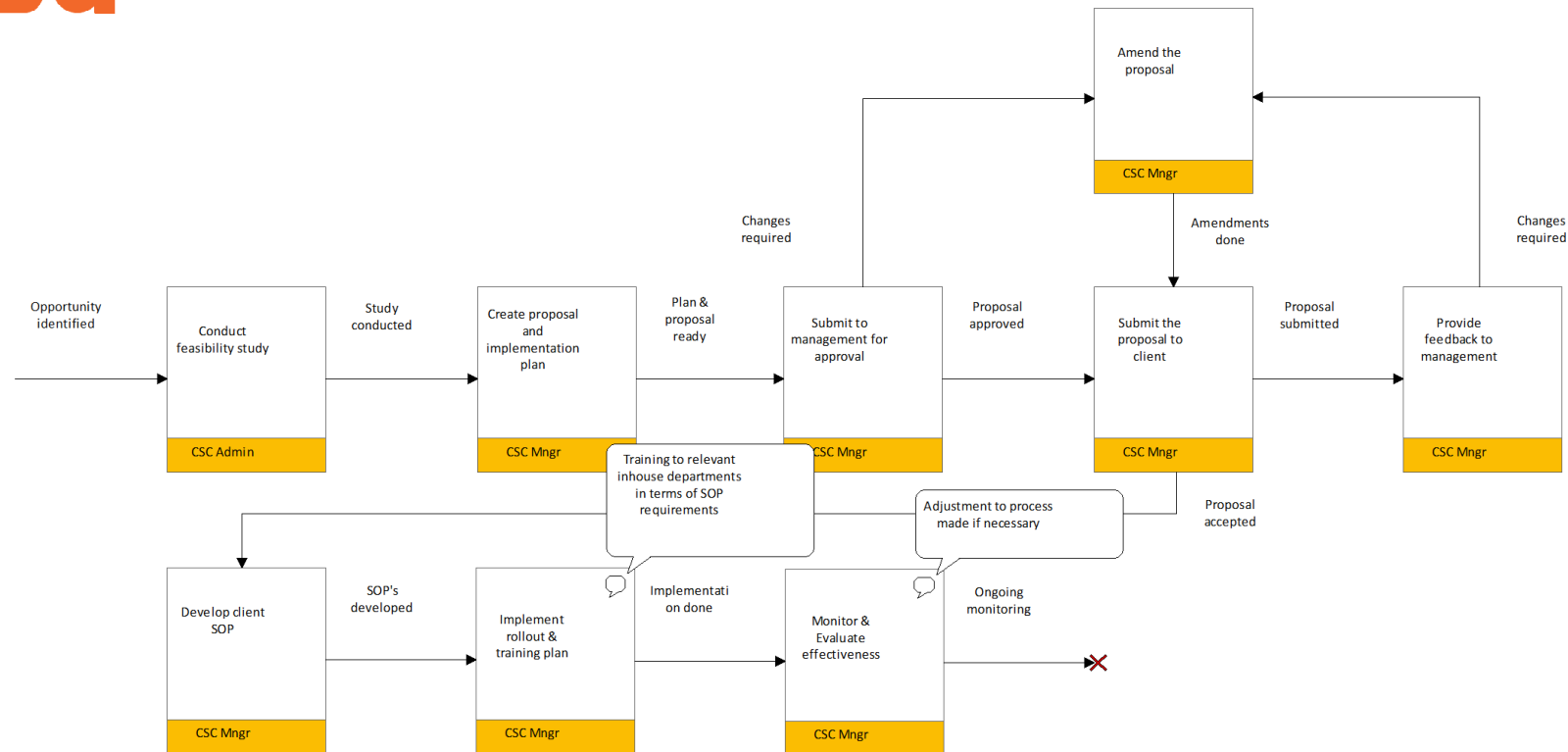
Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Up/Cross Selling



Title: Process Up/Cross Selling
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

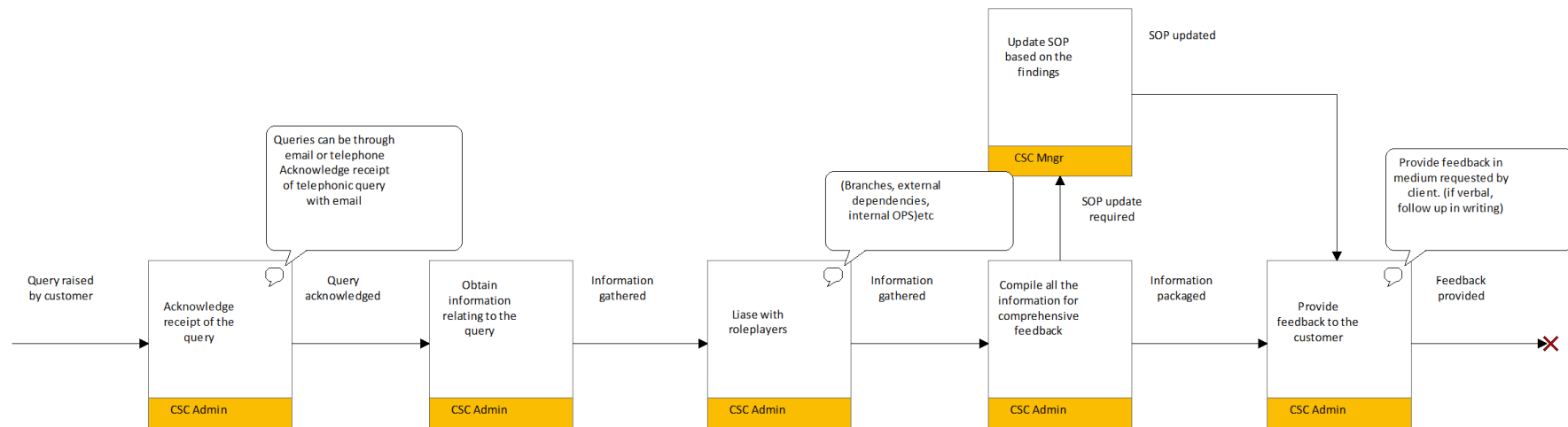
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Customer Queries

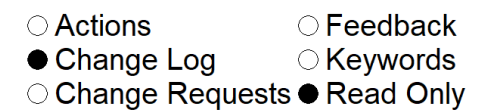


Title: Process Customer Queries
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only





Process Stock On Floor

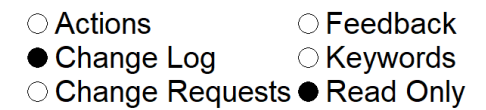


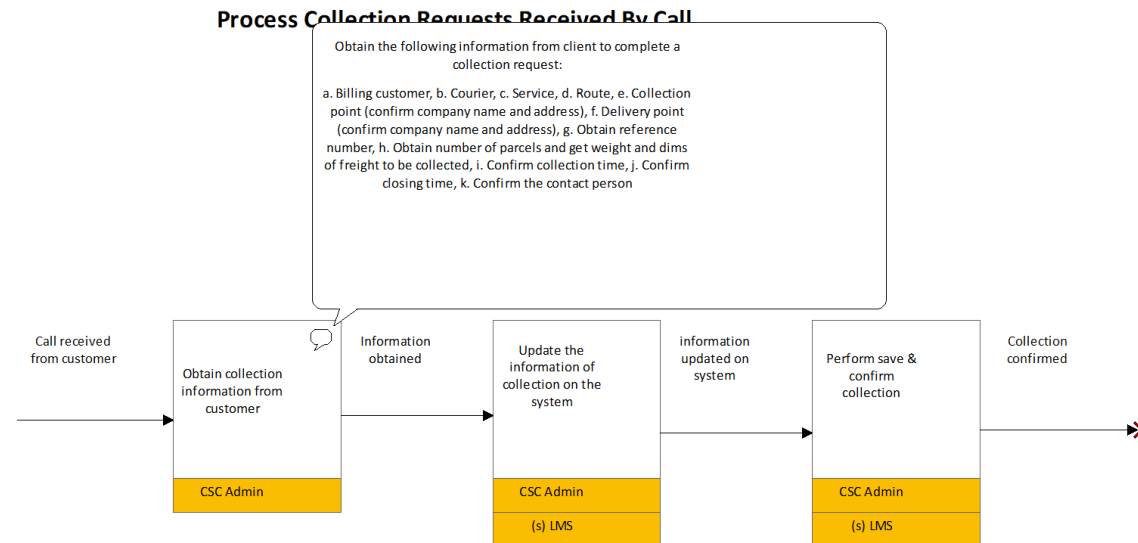
Title: Process Stock On Floor
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only





Title: Process Collection Requests Received By Call
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

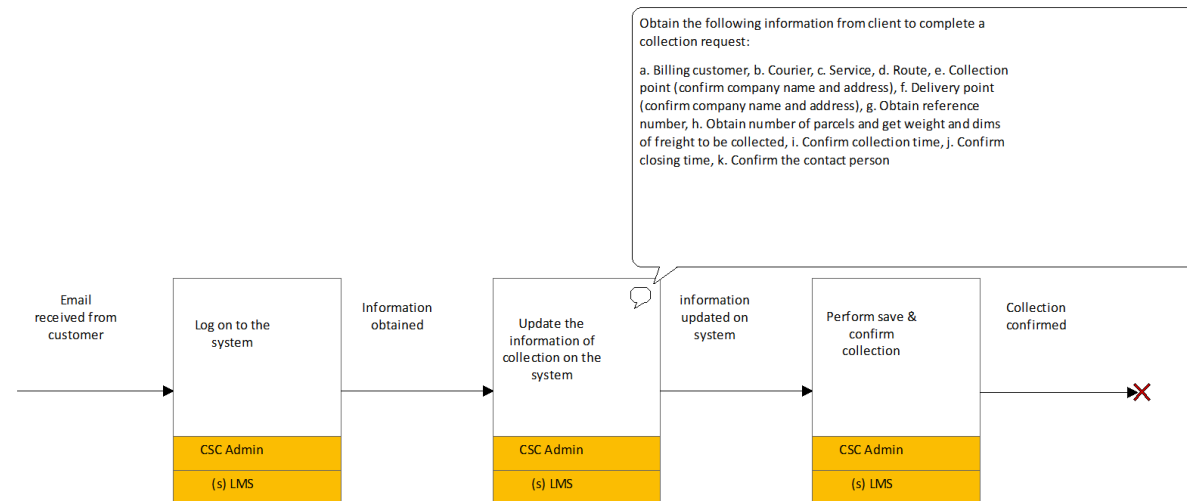
Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Collection Requests Received By Email



Title: Process Collection Requests Received By Email
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

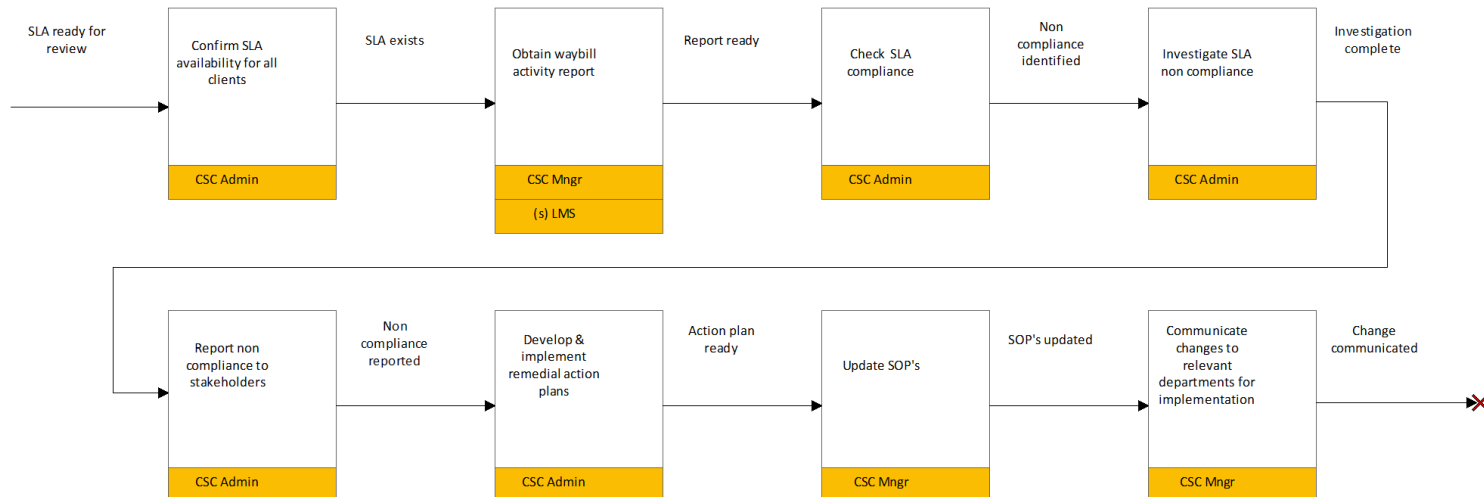
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process SLA Review



Title: Process SLA Review
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

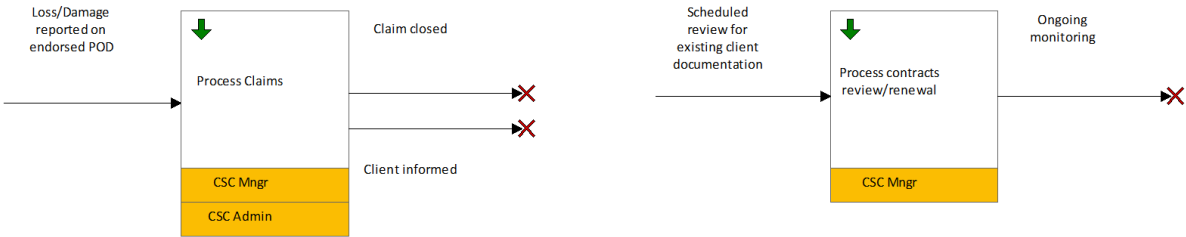
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only

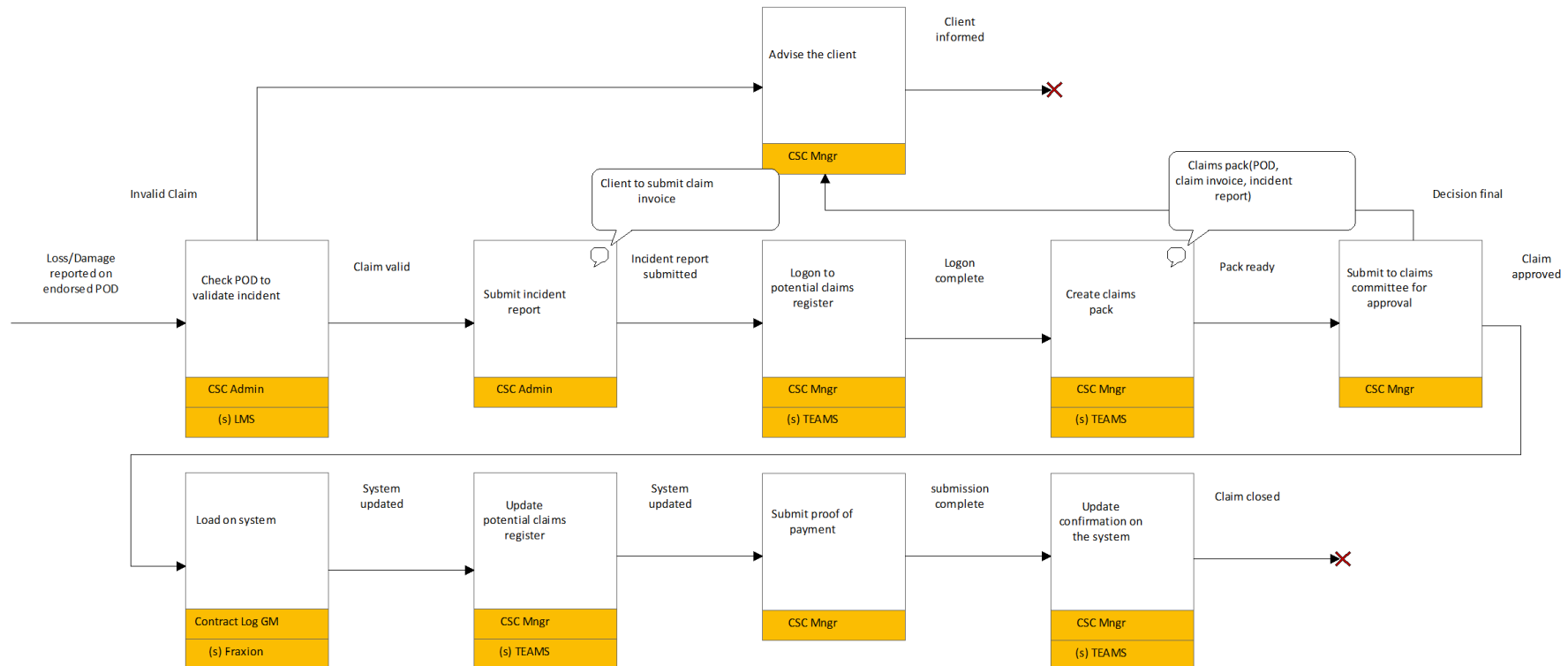


Process Risk Management





Process Claims



Title: Process Claims
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

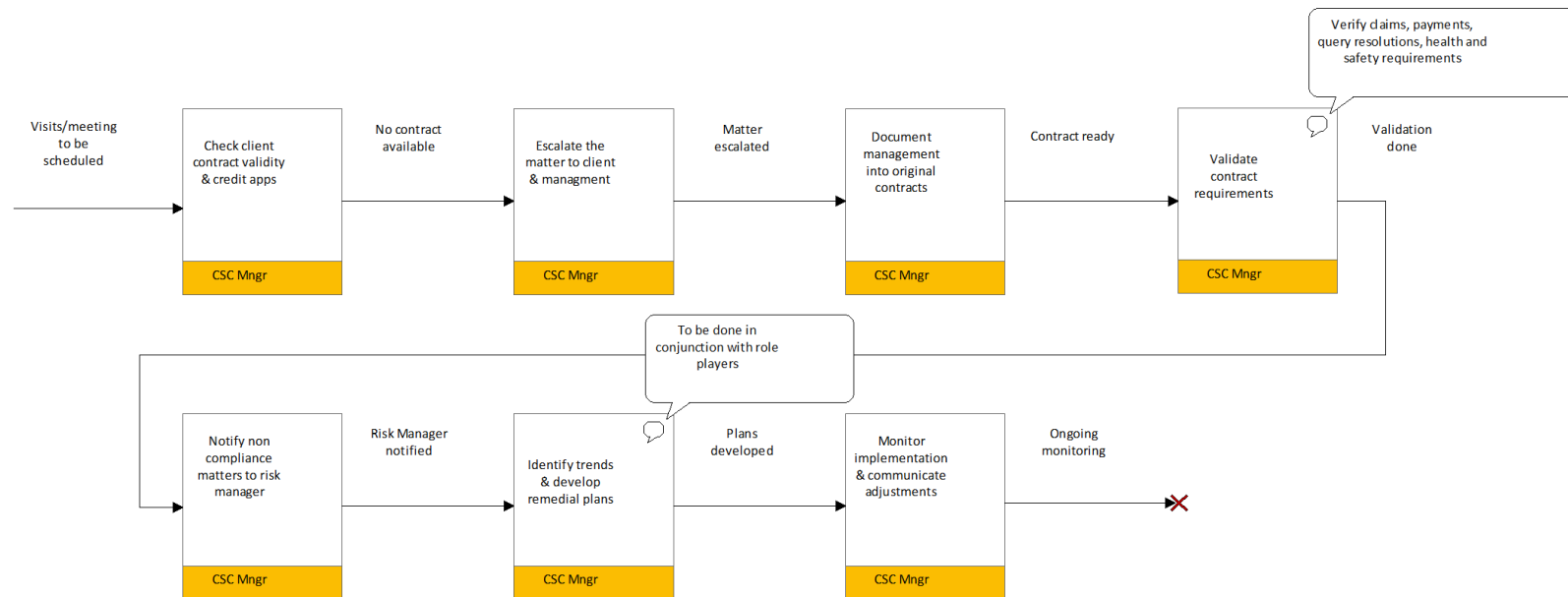
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Contracts Review/ Renewal



Title: Process Contracts Review/ Renewal
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

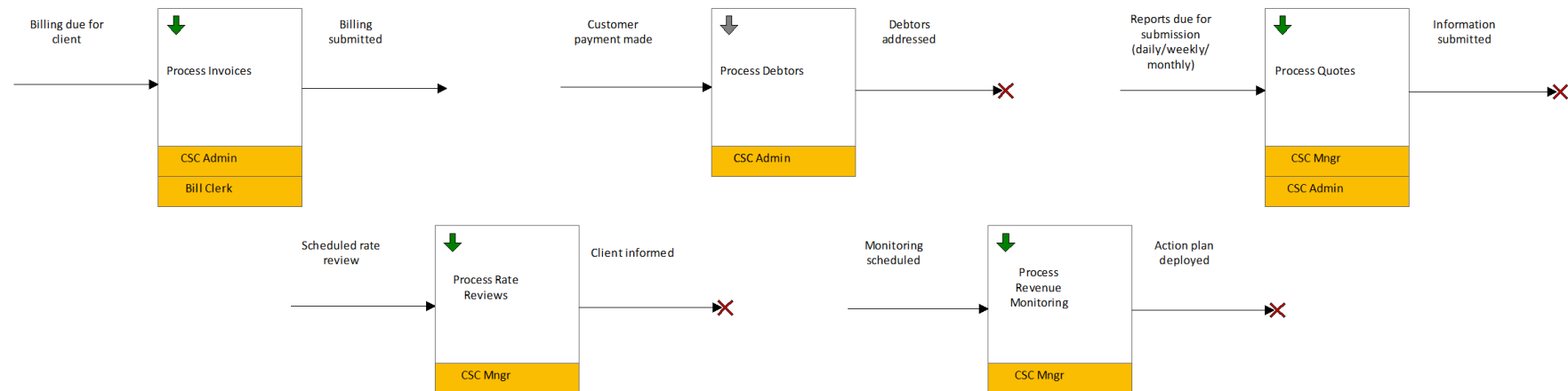
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Financial Management



Title: Process Financial Management
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

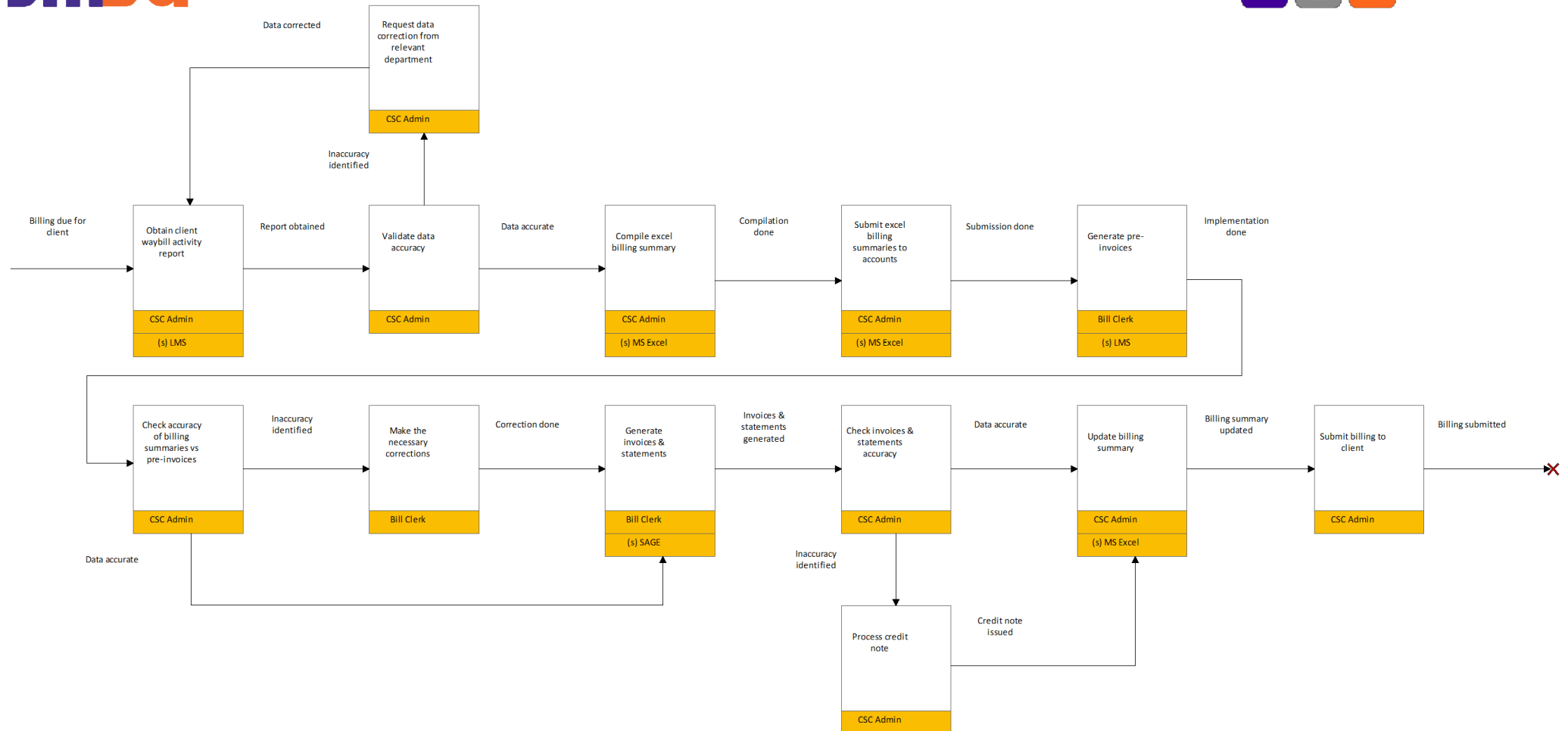
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only



Process Invoices



Title: Process Invoices
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

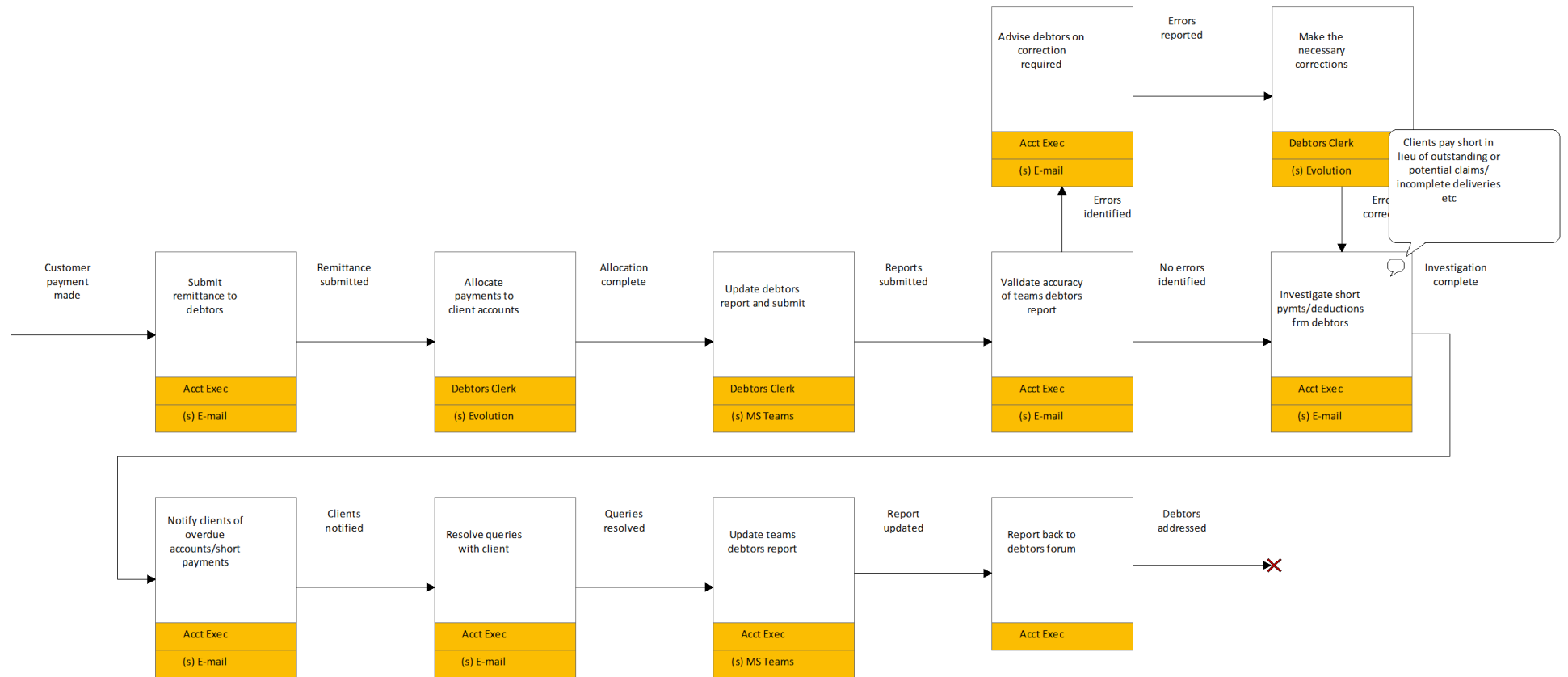
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Debtors



Title: Process Debtors
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

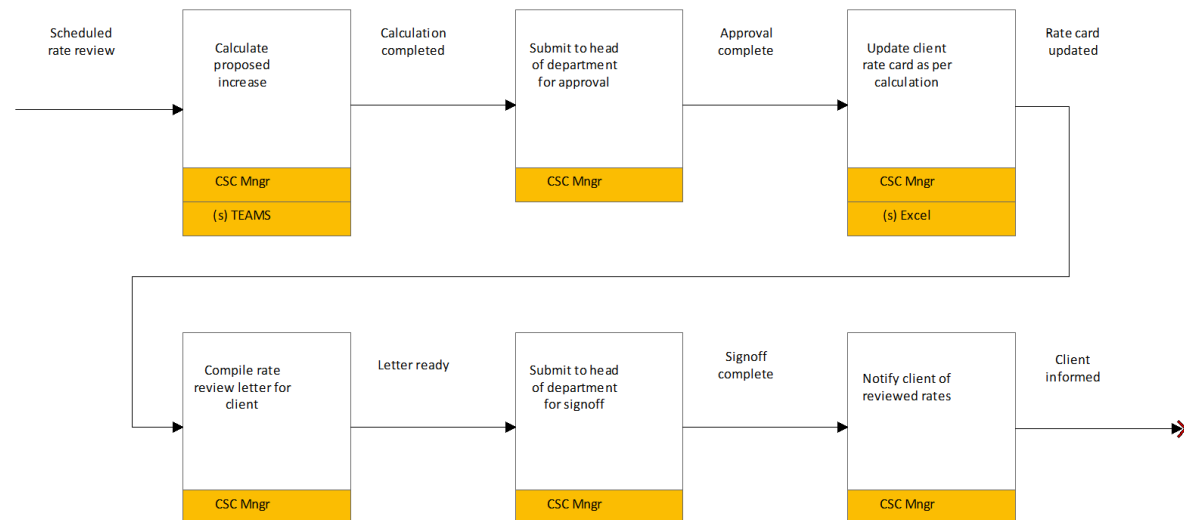
Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests
 ○ Feedback
 ○ Keywords
 ● Read Only



Process Rate Reviews

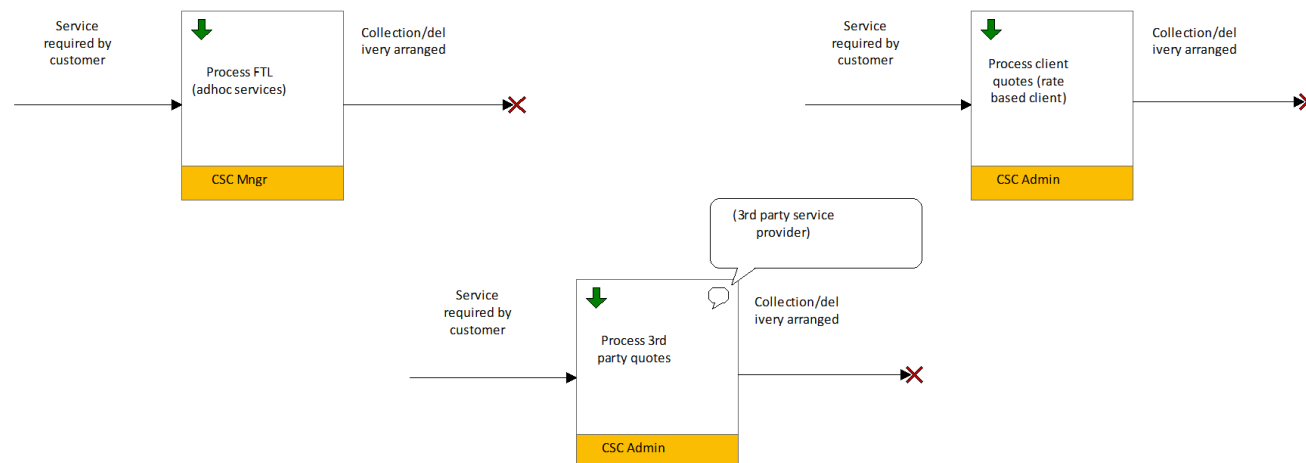


Title: Process Rate Reviews
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only

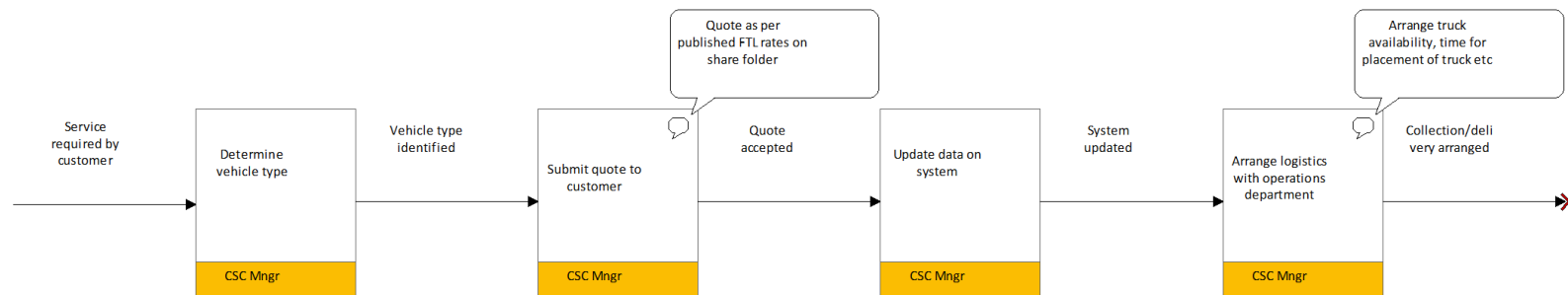


Owner: Louis Ungerer
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

- ☐ Actions
- ☒ Change Log
- ☐ Change Requests
- ☐ Feedback
- ☐ Keywords
- ☒ Read Only



Process Full Truck Load (Adhoc Services)



Title: Process Full Truck Load (Adhoc Services)
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

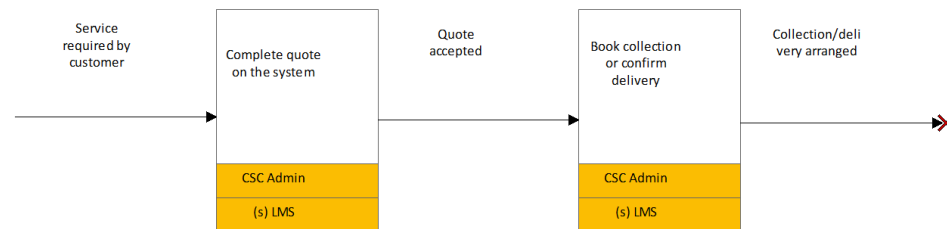
Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Client Quotes (Rate Based Client)



Title: Process Client Quotes (Rate Based Client)
Author: Mohammed Altamush Khan
Date: 5/23/2023
Volume: 0.00 Per Second

Authorization: Authorized
Date: 2/18/2025
Cost Per Second: \$,3.5,E-0317

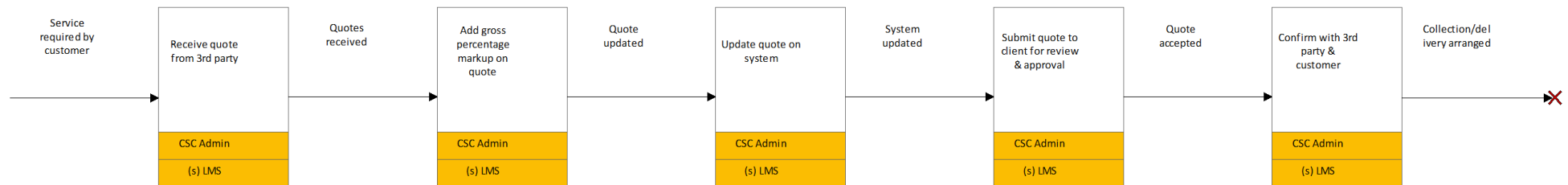
Owner: Louis Ungerer
Diagram Version: 1
Review Date: None
F.T.E.: 0.00

○ Actions
● Change Log
○ Change Requests

○ Feedback
○ Keywords
● Read Only



Process 3rd Party Quotes (Use of 3rd Party Service Provider)



Title: Process 3rd Party Quotes (Use of 3rd Party Service Provider)
 Author: Mohammed Altamush Khan
 Date: 5/23/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions
 ● Change Log
 ○ Change Requests

○ Feedback
 ○ Keywords
 ● Read Only



Process Revenue Monitoring



Title: Process Revenue Monitoring
 Author: Mohammed Altamush Khan
 Date: 5/24/2023
 Volume: 0.00 Per Second

Authorization: Authorized
 Date: 2/18/2025
 Cost Per Second: \$,3.5,E-0317

Owner: Louis Ungerer
 Diagram Version: 1
 Review Date: None
 F.T.E.: 0.00

○ Actions ○ Feedback
 ● Change Log ○ Keywords
 ○ Change Requests ● Read Only